

Authors' Reception Recognizes SLAIS Writers



Since 1991 the Library and the Office of the President have sponsored an annual spring gala showcasing UBC authors and creators. This year's event, held March 24 at Cecil Green Park, was special in several ways. Although the Authors' Reception is now in its eighth year, both University Librarian Catherine Quinlan and UBC President Martha Piper were hosting it for the first time, and the range of subjects and formats represented was wider than ever.

Out of over 100 books, CDs, videos, scripts and media creations released in 1997, the School of Library, Archival and Information Studies made a particularly strong showing relative to its size. Five faculty members produced the four books listed below. We've added notes on availability in UBC libraries.

- **Curry, Ann.** *The limits of tolerance: censorship and intellectual freedom in public libraries.* Lanham, MD: Scarecrow Press, 1997. [Z711.4 C87 1997, Koerner]
- **Duranti, Luciana.** *I documenti archivistici: la gestione dell'archivio da parte dell'ente produttore.* Roma, Ministero per i beni culturali e ambientali, Ufficio centrale per i beni archivistici, 1997.
- **Hagler, Ronald A.** *The bibliographic record and information technology.* 3d ed. Chicago: American Library Association, 1997. [Z699.35 M28 H34 1997, Koerner]
- **Haycock, Ken and Lynne Lighthall,** eds. *Information rich but knowledge poor? Emerging issues for schools and libraries worldwide.* Seattle, International Association of School Librarianship, 1997. [On order, Education]

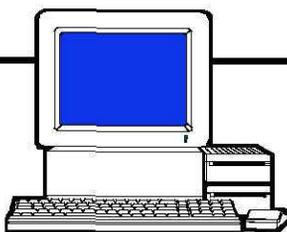
Budget Outlook: What We Know, What We Don't

Until this year's provincial budget is announced, UBC must plan for its 1998/99 spending without firm figures. At the end of the current fiscal year (March 31, 1998), the University's net deficit was estimated at roughly \$3.5 million, mainly due to a combination of tuition freezes and enrolment increases unaccompanied by matching funding. Since we don't know what the coming year holds, President Martha Piper is focussing on short-term measures to rebalance the budget. For faculties reporting to the Vice-President Academic, these include "a one-year delay in the filling of a proportion of faculty and staff vacant positions".

As the Library has a different reporting structure, and will likely not know its 1998/99 budget for some months yet, planning is no easy task. At this point we are working on identifying "must" spending priorities (see "Systems Update"), as well as creative cost savings in both use of hourly staff and other areas. There is general agreement that serials subscriptions will be maintained without further cuts, at least for the fiscal year starting April 1.

Catherine Quinlan encourages Library people to voice any concerns they may have about this year's budget and its inevitable tradeoffs. The first in a series of informal "drop in" sessions was held March 5, and others are planned for early April. Meanwhile, please get in touch with Catherine via e-mail at <quinlan@interchange.ubc.ca>, or call her at 2-2298.

mailing label here



SYSTEMS UPDATE

Phasing Out UBCLIB

Yet another migration is underway for the Library. By September 1998 we will no longer be updating any of the files currently on UBCLIB. As *Bulletin* readers know, the Library's catalogue on UBCLIB stopped adding new data about a year ago. The DRA-based Web and InfoGate catalogues are now the only sources for up-to-date information on holdings, loan transactions, and borrower records. However, UBCLIB was a larger entity than just the catalogue, and its remaining files need to find new homes very soon now.

The Electronic Resources Implementation Committee (ERIC) was recently established to oversee this work. It will make recommendations to the University Librarian regarding the migration of eight databases presently mounted on UBCLIB, changes to their licensing agreements, and options for new electronic resources. Group members are Janice Kreider (Chair), Elizabeth Caskey, Pia Christensen, Brian Owen and Martha Whitehead.

Some of the databases involved are extremely heavily used. They include *Books in Print*, *Ulrich's*, *Roget's Thesaurus*, *PsychInfo*, *CPI.Q* (Canadian Periodical Index online), *ERIC* and its related files, *Canadian Education Index*, and *Life Sciences*. Options for these databases include Web versions, SilverPlatter, Ovid, OCLC, or DRA. A concern: how to retain telnet/dial-in access for our users who don't have Web connections?

One of the Committee's first considerations is *PsychInfo*. This is a complex one because it is part of the Library's consortial arrangement with ELN, and our decisions have implications for use by non-UBC patrons. Negotiations are underway for *PsychInfo* to move to the SilverNet platform shortly.

Between now and mid-August some highly visible transitions will occur for the seven other databases as well. In addition, several behind-the-scenes changes are taking place in order to provide support for still more databases, such as *WorldCat* and the *Humanities & Social Sciences Index*. These are not mounted on UBCLIB, but do use its gateway feature. A third group of databases are our local ones like *BIB* (bibliographies) and *OTH* (other campus collections). They too are mounted on UBCLIB and will soon find new modes of existence.

The ERIC group will be operating within the following guidelines, which have been developed with input from Library staff:

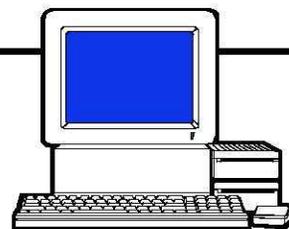
- Local or remote systems already in use should be the first choice for files moving off UBCLIB.
- Systems that require proprietary client software or do not provide a Web-based interface should not be used, unless they are the only option.
- When there are multiple options, the most suitable choice should take into account the following criteria: navigability, functionality, links to local holdings, teachability, suitability for intended user groups, and interface response/performance.

The "NOT" factors are worth noting too. These are also based on staff input:

- Support for a telnet-based character interface is important, indeed preferred, but not essential.
- ELN requirements should be taken into consideration, but they cannot be the chief consideration. If necessary, the Library may have to look at reducing its "host site" role.
- Cost is a significant consideration, but should not be the primary factor in UBCLIB migration choices.

What does the future hold for UBCLIB beyond September? It may continue to exist as a static, staff-use system – a home for archived LDMS records, for example. However, it will be unsupported, and should problems arise, they will be difficult or impossible to fix. Its central role as our online catalogue and platform for "live", updated databases has about 6 months to go.

MORE SYSTEMS UPDATE



What's Ahead for DRA?

Brian Owen, Susan Andrews and Graeme Clark recently reported on the 1998 DRA users conference held February 28 - March 4 in St. Louis. Copies of the 5-page document were e-mailed to all division and branch heads. Some key sections are summarized below.

- **DRA Classic (UBC's Present System)**

The main focus at the 1998 Users' Conference was to assure us that DRA Classic will be supported for at least another 3-5 years. The Users' Group is being encouraged to submit enhancement priorities, especially for the Acquisitions and Serials modules.

Current DRA sites were also encouraged to start thinking about appropriate migration paths for the eventual changeover to TAOS, DRA's new system. UBC is fairly well positioned already, since we chose much of our software with this in mind.

- **DRA TAOS**

TAOS, the "next generation" DRA system, is still on track. However, planners have had to cope with significant staff turnovers and 6-9 months lost when the original choice of an object oriented database management system (OODBMS) had to be reversed. On the positive side, DRA has successfully loaded a 7 million title database into the new OODBMS without any problems, at an estimated volume of 300,000 records per hour. Still, status reports indicate that a completely integrated, functional product is at least 12 to 18 months away.

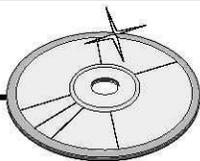
The OPAC module is farthest ahead. Web2 (also known as TAOS OPAC) was released late last year. The next release with enhancements may be as early as June. The Circulation and Cataloguing modules are now in limited alpha testing. Acquisitions and Serials probably won't reach this stage for at least another 4-6 months. It's significant that when these become fully functional under TAOS, they will not be able to interact with the present ("DRA Classic") server. There's a positive reason for this: plans are to make Cataloguing, Serials and Acquisitions mutually accessible while in any one of them, instead of having to exit one module and sign onto another as at present. Many other features on UBC's list of needed functions are also planned. The news on ILL is less uplifting: it's been deferred for a minimum of 12-18 months. It will now be an integrated module within TAOS, not a standalone product.

We will be watching closely as UCLA, UC Santa Barbara, and 45 libraries in the Illinois Library Systems Consortium migrate fully or in part to the new TAOS product this year.

- **Top Concerns for UBC**

There's no question that these are Web2 and ILL. The former is still not up to our requirements, and the latter won't be available in time to replace UBCLINC by our target date of August 1998.

The next "full release" of Web2 is expected this June (although that is still a "soft" date.) No specific list of features or improvements is available yet. UBC's list of outstanding concerns with the current version of Web2 have now been given to DRA's Product Manager, with a request to obtain a "yes/no/maybe" status report on their chances of being addressed in the upcoming release.



MORE E-NEWS

New Databases Cover All Subject Areas

From science to statistics, art history to the Electric Library, there seems to be something for everyone in the latest batch of online indexes opened up for Library staff and users.

- 1) The Library's Web-based SilverNet databases added four new choices in March. Relevant subject headings are given to make them easier to find.

- **Fisheries** *Waves: fisheries and oceans data, 1978+*
- **French-Language Sources** *Repère Fulltext, 1980+*
- **Sociology** *Criminal Justice Abstracts, 1968+*
- **Sports Information** *Atlantis, 1980-1996*

- 2) The Science & Engineering Division now has **Science Citation Index** on CD-ROM. Information staff should be aware of two things. First, the set presently runs from 1980 to 1993, then jumps to 1997. (The 1994-96 disks are being ordered.) Second, contrary to what users may have heard, searching the 1997 disk apparently does not pull up citation data from previous years, so each year will still need to be searched separately.

For the record, the Library's active set of the printed **SCI** is in Woodward.

- 3) Woodward Library would like to remind users that it has just replaced SCI's **Journal Citation Reports** (1994). This CD is so popular the original version went missing last fall. It allows patrons to rate journals in the sciences based on impact factors, and comes with an instruction manual. At present, the Woodward copy is the only one in the library system.
- 4) The CD version of **Chemical Abstracts** is now available in the Science & Engineering Division. It allows users to search this key database from 1987 on, and to access patents, technical reports, dissertations, conference proceedings and books as well as over 9,000 journals. Thanks to the Teaching and Learning Enhancement Fund, end-user training started in March, and a Web-based tutorial is being developed. For more on the tutorial, see <<http://www.library.ubc.ca/lindstro/chemistry/ChemAbs>>, phone Kevin Lindstrom at 2-0695, or e-mail him at <lindstro@interchange.ubc.ca>.
- 5) **BiblioNet**, the Web site of Statistics Canada's Library and Information Centre, is now available to the public. Its URL is <<http://www.statcan.ca/english/biblionet>>. While this is a catalogue of holdings, not a source of full-text documents, it is a comprehensive guide to StatsCan print, CD-ROM and disk products, as well as statistical publications, books and journals from around the world. Patrons identifying needed material can access copies via interlibrary loan.
- 6) Arts users may want to know that the online version of **Bibliography of the History of Art** is now a choice under **Online Article Indexes** on the Library's Web home page. Coverage goes back 25 years to 1973, and includes about 2,500 journals as well as books, dealer and exhibition catalogues, conference reports and dissertations.
- 7) Finally, and for one month only, Canadian libraries are invited to test **Electric Library Canada**. This new database, launched March 30 by Rogers New Media, boasts full-text contents for 600 Canadian and international magazines, 200 newspapers and newswires, and 100 key reference books, in addition to over 60,000 transcripts and a large archive of maps and photos. To take part in the April trial, go to <<http://www.elibrary.com/canada>>. You will be asked for your name and address. When prompted for USERNAME, enter "elcanada98", and at the PASSWORD prompt, enter "elibrary".



STAFF NEWS

New Appointments

Patrick Balena, sessional LA1, Law Library
Glenn Castillo, temporary LA1, Main Library
Julie Clarke, Human Resources Assistant, Librarian's Office
Nancy Gibbs, temporary LA1, Koerner Library Circulation
Edita Kaiser, LA1, Woodward
Graham Law, temporary LA1, Koerner Library Circulation
Lynn Sagorski, temporary LA1, Main Library Circulation

Promotions

Robert Flynn, LA 1, Law Library
Kevin Madill, LA2, Koerner Library Circulation
Donia Mounsef, temporary LA1, Special Collections
Ritva Silvo, temporary part-time LA1, Main Library

Transfers

Jennifer Forhan, to LA1, Circulation, Koerner
Robert Gunnarsson, temporary LA1, Main
Anastasia Leontieva, to LA1, Koerner Library Circulation
Michelle Mansey, to LA1, Koerner Library Circulation
Gwilyn Timmers, to LA1, Koerner Library Circulation

Extensions

Debra Gilman, librarian, Woodward, to March 31, 1998
Jo-Anne Naslund, Acting Head, Education Library, to April 30, 1998
Isabel Pitfield, librarian, Special Collections & University Archives,
to December 31, 1998

Goodbyes

Catherine Haley, LA3, Koerner Library Circulation
Melanie Lund, LA1, Koerner Library Circulation
Elanor Maze, LA3 Catalogue
Sylvia Ng, LA4, Catalogue
Jerome Nicol, LA1, Education

A special farewell to **Catherine Haley**, who is retiring this month after 32 years with the Library. She began in Woodward back in 1965, then transferred to the Main Library in 1966 and worked as an LA1, 2 and 3 in Circulation. Her final job there was supervising the Tracing unit: a true challenge, given Main's six floors of bookstacks. When Koerner opened, Catherine took over supervision of bookbins, sorting and shelving. Her plans for retirement include taming her property on Galiano Island, being an active grandmother to three grandchildren, and possibly visiting family in Africa. She will be much missed.

STAFF TRAINING

First Library MOST Grads Honoured



Cataloguing LA4's Balbir Aulakh and Lynda Johnston have become the first library staff members to complete UBC's MOST certificate program. Initiated in 1993, this allows staff to choose one of five specialties and complete a required range of workshops in order to "graduate". The full program typically takes 3 to 4 years overall.

Lynda's and Balbir's achievements were recognized at the first MOST graduation and luncheon on March 20. The speakers were UBC President Martha Piper, VP Administration & Finance Terry Sumner, and Frank Eastham, Associate VP for Human Resources.

More About MOST

Now in its fifth year, UBC's MOST (Management and Organizational Skills Training) program aims at providing staff with a coordinated range of job-related courses and workshops. These can be combined into one or more of five certificate programs:

- **Nitobe** (Workplace Skills and Knowledge)
- **Thunderbird** (Project Management)
- **Cecil Green** (Introduction to Leadership and Management)
- **Ida Green** (Effective Management and Leadership)
- **Pacific Spirit** (Self-Directed Professional and Interpersonal Skills)

Each program specifies the number and combination of workshops needing to be completed, from 12 in the Ida Green Certificate Program to 22 in the Cecil Green one. The average number required is 17. Margaret Friesen reports that Library staff have given particularly high evaluations to the MOST workshops on goal setting, discrimination awareness, consensus building, negotiation skills, situational leadership, effective meetings, supervisory skills, delegating, conflict resolution, and basic file management.

The January-June MOST program offerings are now up on the staff Web page at <<http://www.hr.ubc.ca/MOST/>>. (Remember, the log-in ID is "**libstaff**" and the password is "**ubclib**".) Courses are listed in date order. For complete descriptions and a registration form, see the MOST booklet distributed to all staff in January. Spare copies are available from Organizational Training and Development Human Resources Department, Room 350, General Services Administration Building.

MORE STAFF TRAINING

Registering For MOST? Read On

Margaret Friesen reminds staff that this year's signup procedure is different. Please follow the steps below:

- 1) Complete the registration form on page 13 of the MOST brochure. Add your e-mail address and, if applicable, name of your certificate program. Ignore the "method of payment" section.
- 2) Library Assistants and M&P staff: give the form to your supervisor for approval. It needs that person's signature and a date.
- 3) All levels of library personnel should submit their registration forms to Margaret Friesen, Staff Training and Development Coordinator, Main Library. If possible, please fax the form to her at 2-3335. Margaret will complete the registration arrangements with Human Resources and e-mail your confirmation.
- 4) Cancellations must be made at least 5 working days in advance of the course date. Notify the Human Resources MOST staff at 2-9644, and also advise Margaret so that another staff member has a chance to replace you. Even for workshops that don't involve a registration fee, charges will be made if people withdraw with insufficient advance notice.
- 5) Equivalencies (MOST brochure p. 6). For requests for equivalencies, please contact Margaret Friesen.

Coming Up:

Ergonomics, More Communication Skills Courses

One of our most popular recent courses may be repeated in 1998. Last December 71 library staff attended "The Question Is Not The Question: Communication Skills On The Front Line". Ninety-four percent of the participants wanted it held again soon so that others could attend. A few revisions have been made. Watch your e-mail for exact dates and registration details.

Meanwhile the Ergonomics Training Group, made up of librarians and library assistants, is designing a training session to be presented to all staff. It has several objectives:

- To raise awareness of ergonomic issues and symptoms of musculoskeletal injury (MSI).
- To encourage staff and managers to take preventive measures and apply ergonomic design principles to their own workstations.
- To introduce the new WCB ergonomics regulations which will come into effect in April.

Dates and times of the training sessions will be announced within the next 4 to 8 weeks.



AROUND THE LIBRARIES

Minding our P's and Q's: Main Stacks Collections Move



By the end of March call numbers from P to PM had been shifted from floor 3 of the Main Library stacks and integrated into the main PQ-Q group on floor 4. They have been joined by QA books from the increasingly precarious storage facilities in the Math Library.

At the same time the entire A-AZ collection on floor 1 has been tightened up. This is the first step in a long-range plan which will see the J-M classes moved down to floor 2, and whatever will fit from floor 2 shifted into the space now opened up on floor 1. Move Coordinator Margaret Friesen has also created some expansion room for the Z collection on floor 6 by moving the juvenile collection to another section of that stack level.

Funding for the fiscal year beginning April 1 is still a question mark, as the Library has yet to be notified of its 1998/99 budget. For the time being, we can expect that regular staff will assist with the project as time and other priorities permit. The long-range plan is to complete an organized shift of the collections on all six stack levels, so that the science sections in the Q-W range have room for new materials and space is created for the large N collection and other classifications to be transferred in from Fine Arts.

Woodward Public Computer Lab Opens

Thanks to generous funding from the Mr. and Mrs. P.A. Woodward Foundation, the 1996/97 Grad Class Council, and the estate of former Woodward librarian Peg Leighton, a basement computer lab with 20 state-of-the-art workstations is now available in the Woodward Library. Users can search the catalogue, article indexes and the Internet. Please note, however, that the Ovid health and medical databases such as *MEDLINE*, *CINAHL* (nursing), *EMBASE* and *Current Contents* must still be accessed from a separate area with 8 workstations on the main floor.

The lab more than doubles the number of Internet-capable workstations available for Woodward users. It has been open seven days a week during March, but hours during and after April exams are still under review. Please call the Woodward Information Desk (2-4440) for updates.

Crane Library Founders Receive Award

Two former UBC Library staff, Paul Thiele and his late wife Judith, have been honoured with the Abdu'l Ala Al Ma'arri Award. Given by the National Library Service for the Blind and Physically Handicapped, U.S. Library of Congress, it recognizes outstanding library and information services to the visually impaired. The accompanying letter reads in part: *"Congratulations on more than three decades of high quality dedicated effort devoted to the educational needs of blind individuals. Through the years Paul and Judy represented the best in alternative library services. The world is a better place because you were here."*

Paul and Judy were associated with the Crane Library for the Blind from its beginnings as a reading room 30 years ago. It became a branch of the UBC Library in 1969, and moved to Student Services as a unit of the Disability Resource Centre in 1995.

