

## **“Reading Break” Does The Job**

It lacked the vibrancy of the barcoding project, and wasn't as visible as the tattletaping project, but when it comes to getting an enormous job done, this summer's Main Library shelfreading blitz earned its place in library history.

For the first time in about ten years, every shelf in the Main Stacks was checked for misfiled items and put back in order. To put it in perspective, that's enough stack footage to reach from here to downtown Vancouver and back again.

Thanks to the energy and team spirit of the staff, who contributed an average of 6 hours apiece system-wide, we were able to move on and complete 83% of the Fine Arts and other Main Library collections as well. A special note to those who don't work in the building: patrons returning in September have been enthusiastic about the new “feel” of the bookstacks and the payoff for each user in time saved locating material.

As noted, the actual process of shelfreading was undramatic. Although upwards of 300 staff were involved, each worked separately in an assigned area on any one of the six floors. However, during the central week of the project the building was closed to users between 9 and 11 a.m., and all volunteers got together at a midmorning beverage and carbo-loading break in the Main Concourse.

It was here that stories were swapped. We heard about the librarian who got to inspect the HQ classification (look it up!) and claims her life will never be quite the same. There was the hotshot who bragged about finishing the whole assignment in a matter of minutes, and lived to regret it. (Somehow he'd been given one shelf, with six hours to do it in. This did NOT happen again.) And, thankfully, a nameless division head narrowly escaped vivisection. Next time, keep well clear when hungry staff are cleaving up a cake.

Interest was also kept up by the guest readers who volunteered to do equal time. These included University Librarian Ruth Patrick, Dr. John Gilbert, Chair of the Senate Library Committee, and Dr. Maria Klawe, Vice-President, Student and Academic Services. Having the chance to chat to them over coffee in a magically quiet Main Library made the project even more worthwhile.

While it may not be as long as ten years before the next full-scale shelfreading project, we can already predict two things about it. Next time we'll be doing the Koerner stacks, and it will be the 21st century. Until then, whenever “then” is, warm thanks to the hundreds of staff who contributed.



## **Another User Survey Coming Up**

A repeat of the system-wide user survey last done in 1992 is tentatively scheduled for November. As before, we will be focussing on two questions: who is using UBC's libraries, and who is requesting reference assistance. For the sake of comparability, the questionnaires used in the March and November 1992 double survey will be rerun.

We are particularly interested in whether use by non-UBC patrons is holding steady, climbing, or (given the availability of high-speed document delivery to SFU and other locations) maybe even dropping.

As before, volunteers will be needed for the traffic part of the survey. If library use is up to the numbers on the 1992 count, we'll need to give out or otherwise mark off roughly 20,000 forms over a two-day period. Watch for details shortly.

## ORGANIZATIONAL UPDATE

### CUPE Settlement Reached

Members of CUPE local 2950 have ratified a new collective agreement, valid until March 31, 1999.

Special mediator Don Munroe met with the University and CUPE representatives on outstanding issues. The resulting settlement provides for annual increases of 1.2% from April 2, 1994 through to April 1, 1998.

The one exception will be the 1996/97 contract year. In lieu of the pay increase for that year only, CUPE employees will be granted three days' paid leave between Boxing Day and New Year's Day. Those required to work for operational reasons will be given the same leave at another agreed-on time.

Following 1996/97, the Christmas leave will be a regular part of the working year, and the 1.2% pay increases will be implemented as agreed.

### Restructuring Progresses, Collections \$\$ Spared

A revised Restructuring Plan issued in mid-September hopes to achieve its 1995/96 goal without cutting collections funding.

\$400,000 needs to be either raised from new sources or reallocated from existing ones in support of permanent funding for technology.

So far, \$130,000 has been earmarked from positions now vacant, and it is expected that an additional \$70,000 can be raised without layoffs. Further, \$200,000 from fines revenue will be transferred to technology.

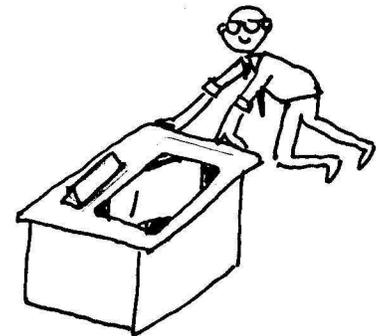
It also helps that both 1995/96 salary settlements and the cost of the replacement online system are likely to come in below original estimates.

Finally, Dr. Maria Klawe and Dr. Dan Birch are contributing one-time funding toward the new system. So far we know that we'll be receiving at least \$200,000, and the possibility exists that another \$200,000 may be made available over the next two years.

This one-time money helps us, but does not alter our need to set up a permanent source of funding to cover the \$1 million needed annually for technology beyond 1996. Thus, it is necessary to proceed with plans for a broad restructuring of what we do and how we do it.

We can expect that even if we continue to avoid layoffs, this restructuring will affect many staff in one way or another. If someone retires or resigns and the job is one we can't afford to discontinue, it will need to be filled from within the remaining staff pool whenever possible. This raises the issue of how to reallocate staff from area to area, and also how divisions giving up staff in this way can cope with workloads.

The next steps will be in the form of recommendations from three Task Groups: Asian Library Integration, Levels of Cataloguing, and Order and Payment Processing. Whatever shape restructuring takes, however, the Library plans to monitor the impact of any reductions on our ability to meet user needs.



## Senate Library Committee Plans, 1995/96

Congratulations to Dr. John Gilbert, who was recently appointed Coordinator of Health Sciences for a five-year term. In spite of the many new calls on his time, Dr. Gilbert will continue as chair of the Senate Library Committee.

At its September meeting, the SLC approved an agenda of subject-specific monthly meetings running through to April. Topics are as follows:

- October      **The Library's Restructuring Plan.** Service point reorganization, fees, ILL, document delivery, and circulation policies.
- November    **The New Library Online System.** How it was evaluated, what it will do, how much it will cost, how to communicate this change to end users.
- December    **The External Review Report.** A first run-through of the report, expected in late November.
- January      **SLC Response to the External Review Report.**
- February     **The Library Task Groups.** Chairs of these groups to present short summaries of their work and respond to SLC questions.
- March        **Serials Cancellations, 1996/97.** Reports from all constituencies involved during the year, e.g. bibliographers, Library Advisory Committees, and others. Policy matters will be taken forward to the April Senate meeting.
- April         **The Koerner Library.** Complete update from all of the various groups involved in the move to the new building. What will the impact of Koerner be on academic life at UBC?

Minutes of the Senate Library Committee are available from division and branch heads, or through Jean-Philippe Wilmshurst in the Librarian's Office.

## New V-P Starts "Your UBC" Student Forums

Maria Klawe, recently appointed Vice-President, Student and Academic services, is following through on her commitment to hold a series of open forums where students can air opinions on topics of importance to them.

Heather Keate represents the Library on the "Your UBC" Forum Subcommittee. Even though one forum is planned each month, the list of possible subjects far exceeds the time available. For this reason, it's unlikely that a full session can be given over to library services. However, the Library does figure in at least two planned sessions.

Although only the October and November topics have been firmed up, the timetable currently looks like this:

- October 27    **Safety On Campus**
- November 8   **Access to Computing**

At present, **Library and Study Space** also appears on the agenda for the spring term.

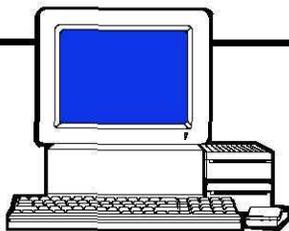
As dates, topics and other details are still in flux, watch for advance publicity. Then, please help spread the word among students. The forums can only do their job if they get maximum participation.

## Meet Dr. Klawe November 1-2

We've just received news that Dr. Klawe has set up similar forums exclusively for library staff. She hopes to share her thoughts on priorities for both the University and the Library, and to give staff a chance to discuss any related issues or concerns.

Two repeat sessions are planned, one on Wednesday, November 1 and the other on Thursday, November 2. Both will be in Room 835 of the Main Library (SLAIS) and will run from 12:30 to 1:20 p.m. Bring lunch and questions!

## SYSTEMS UPDATE



### Further Negotiations With Shortlisted Vendors

As most library staff know, we need to move away from our localized, MTS-based system of online library operations and toward a commercially available product which does the best possible job of replacing it. During the months of May and June, many library people helped by attending vendor demonstrations and providing essential feedback.

The demonstrations allowed us to see the original three short-listed systems in action. Out of this process, some issues emerged that needed further clarification. In July the vendors responded to written followup questions. After the Evaluation Team meeting in mid-July, the vendors were sent further questions for final clarification, with responses due by August 18.

On August 31 the Evaluation Team met to complete its review of the information gathered to date. It decided to drop one of the three vendors under review, and to move into a final selection process involving the two remaining systems. As negotiations are confidential, it is not appropriate to refer to vendor names outside closed library meetings at this stage.

Both finalist candidates scored equally well on our evaluations. Both also either plan to introduce new features in 1996, or will need to if we are to commit to their system. The core UBC negotiating team consists of Brian Owen, Ann Turner and Martha Whitehead from the Library and Al Leckie from Purchasing. The three Library members will begin the Phase 2 process by visiting the head offices of the two systems under review early this fall. A decision is expected by December 1995.

So far the project is proceeding on schedule. If it continues to do so, Phase 3 (Conversion/Implementation) will commence in January 1996.

### LDMS/MTSL Database And File Inventory

In preparation for the changeover to a vendor-supplied online system, the Systems Division is doing an inventory of all the databases and files that have been established over the past 15 or so years on the Library's LDMS (a.k.a. MTSL) system. We're especially interested in identifying all of the smaller and more specialized applications that also need to find a "home" somewhere else when the large systems like cataloguing, acquisitions and serials management migrate to a new system.

Once the list exists, it will be possible to determine the best solution for each database or file. Here are some of the most likely options:

- 1) Move it to the new vendor system
- 2) Move it to the UBCLIB system
- 3) Move it to a microcomputer-based system
- 4) Discontinue it

We have already identified two major areas — Special Collections and Interlibrary Loan — where we want to get started as soon as possible.

Special Collections has at least a dozen separate files and databases, and we hope it will be possible to consolidate and migrate many of them to the UBCLIB system. (NOTE: We expect to keep UBCLIB for a while. It will continue to be a powerful and cost-effective way of providing access to many of our locally loaded commercial databases and other unique files.)

UBCLINC is an entire system that currently supports our ILL activity. We have identified the Aviso software as the most suitable candidate to replace the local product, and planning is going ahead for this transition.

Watch for more updates, including requests for library staff to provide input on this LDMS inventory project.

## MORE SYSTEMS UPDATE

### Final Phases of New SilverPlatter ERL System

During the fall term the library will be completing installation of a new Sun server, supporting multi-site access to a network of popular CD-ROM databases.

Initially two databases will be put up for testing by library staff: *LLBA* (*Linguistics and Language Behavior Abstracts*) and *Geobase* (geography and related social sciences material). When the bugs have been worked out, probably around the end of 1995, an additional seven databases will be loaded. Here's the list:

- 1) *Econlit*: economics and related areas
- 2) *GeoRef*: geology and supporting science-oriented areas
- 3) *MLA*: language, literature, linguistics
- 4) *PAIS*: Public Affairs Information Service
- 5) *SWAB*: Social Work Abstracts
- 6) *Sociofile*: general sociology and related references
- 7) *SportDiscus*: athletics, training and sports health topics

Access will be via a combination of in-library workstations and dial-up capabilities. Eight new IBM 486 workstations will be set up around the system, with four in the Humanities and Social Sciences Reference Division and the others in locations yet to be determined. Dial-in access is also planned. Users will require passwords for security purposes, but no charges are contemplated for now.

Look for announcements about early access to the new system toward the end of the fall term. A more public release is targeted for early January.

And, special thanks to Mary-Beth Clark, who has served as HSSD's co-coordinator of this project along with Systems staff. Mary-Beth has accepted a position in Japan (see "STAFF UPDATE"), and will need to depart before the new system is up for use. Recommended: an honorary international dial-up password.

### Self-Serve Checkout Debuts This Fall

Five self-serve checkout units are being purchased from 3M, and after initial testing, the first one will be put up for public use in Sedgewick before the end of the fall term. If all goes well, the four other units will go into service in larger busier libraries early in the new year.



## MORE SYSTEMS & E-NEWS

As we went to press, it seemed every library on campus had a new online resource or service ready for the fall term. Here are some highlights.

### **Revised, Expanded WWW Library Home Page**

Take a look at what Brenda Peterson, Larry Campbell, and creative associates have done with the Library's central home page. One of its first uses has been to give staff and campus visitors a colourful entry point into our libraries' various Open House offerings. Beyond the October 13 - 15 Open House dates, suggestions are still welcome as to how we can keep up a dynamic image on the Web.

### **Fine Arts Launches Home Page**

Not to be outdone, FAD invited faculty to an August evening party to introduce its own WWW site. Internet art images, downloading from the *Art Index* and *Avery Architectural Index*, and connections to usenet groups were some of the inducements. (Did we mention the coffee and cookies?) The response was so positive that at least three more sessions are planned.

### **HSSD Puts Up Greek and Latin Text Files**

New people, text files, machines, and a bit of software are coming to Humanities and Social Sciences this fall, though not necessarily in that order. Hiring is underway for two graduate academic assistants, one to work with Greek and Latin resources and the other to deal with material in English.

Two machines will soon be installed: a Macintosh PowerPC and an IBM Pentium. The text files on CD-ROM will include the *Thesaurus Linguae Graecae* (virtually all ancient Greek texts, from the 8th century B.C. through to 600 A.D., totalling 58 million words); a Packard Humanities Institute disc with virtually all extant Latin texts through 200 A.D.; *Editions and Adaptations of Shakespeare* (comprising 11 major editions, 24 original printings of individual plays, and over 100 adaptations, sequels and burlesques); and the Bible in English (12 complete texts, 7 New Testaments, and 2 Gospels from the 10th to the 20th century). The largest part of this linguistic treasure trove is funded through a \$15,000 grant from UBC's Teaching and Learning Fund.

Joe Jones of HSSD points out that electronic texts are different in nature from the bibliographic databases we've put up for users in the past. The latter were limited to citations. Now, users can search and manipulate the texts themselves. The possibilities for creative work are both more demanding and more fulfilling. We'll be hearing more about this area as staff and patrons gain experience.

### **Sci/Eng. Goes Online With *Kirk-Othmer Encyclopedia***

Just in time for the fall term, one of the most heavily used titles in the Science & Engineering Reference Division has been made available online. The 9-volume *Kirk-Othmer Encyclopedia of Chemical Technology* now lives on a CD-ROM workstation, complete with over 5,000 photos, illustrations and tables.

The entire text can be searched by keyword, as can the indexes. Searches by CAS Registry Numbers are also supported. Refer users to this source for virtually anything in applied chemical science, industrial technology, methods and materials, or latest advances in related areas. As the printed edition expands to its planned 25 volumes, Sci/Eng's CD-ROM version will follow suit.

### **Web/Netscape Terminal Added to Woodward**

In addition to Education's original public workstation, Woodward has just installed the library system's second WWW terminal for users wanting access to the Web. Netscape browsing is ready to go, and Woodward librarians are about to offer organized "how-to" sessions. Contact Helen Chow for specifics.

## MORE SYSTEMS & E-NEWS

### CANSIM: Canadian Socio-Economic Indicators on the Web



Those involved in social sciences won't want to miss the latest and largest WWW offering for UBC users: free access to all of the CANSIM databases at the click of a button.

Produced by Statistics Canada, CANSIM contains about 620,000 socio-economic time series, regularly updated, on topics as diverse as population, prices, labour and income, agriculture and national accounts. There are data on energy and domestic trade, manufacturing, international travel, industrial finance, crime statistics, and much, much more.

To get into CANSIM, users need either a Web browser (e.g. Netscape or Mosaic), or just access to a text-based browser such as Lynx (available to student Netinfo and UNIXG accounts).

Point your browser at the following URL:

<http://www.datalib.ubc.ca>

then follow the links and instructions on the screen. You can use your browser's search capabilities to scan the subject index files, and its download/mail facility to capture the data you retrieve.

Hilde Colenbrander and the Data Library staff point out that the current Web interface is just a first step. More sophisticated searching will evolve as time and resources permit. UBC users needing a more powerful retrieval tool immediately should contact Hilde.

Although UBC now has a resource-sharing agreement with COPPUL (the Council of Prairie and Pacific University Libraries), and thus shares its license to access CANSIM with three other B.C. universities and seven others in western Canada, we are all bound by certain guidelines. Please make sure all CANSIM users understand that it can't be used for commercial purposes, or redistributed to third parties. Other than that: "Tuum Est".

### Coming This Fall: *Lexis/Nexis* and *ABI/Inform Power Pages*

Sometime in the next month, UBC users will have expanded access to two powerful databases covering business, economics and numerous related areas. Both will be added to the online indexes accessed through the UBCLIB main menu.

*Lexis/Nexis* offers a wide range of up-to-date international news and information, almost all of it in full text, and information covering business, company, financial and legal matters. Until now it's only been available in the Law Library. *Power Pages* is a specialized subset of *ABI/Inform* (already available to university and college libraries through B.C.'s Electronic Library Network, and mounted on the UBCLIB search menu). Tapping into *Power Pages*, users can retrieve the full text of articles indexed in many of *ABI/Inform's* source journals.

### CARL *UnCover* E-Mail Discussion List

Fans of "our" *UnCover* database, now celebrating its first anniversary as a public offering on UBCLIB, may want to know that it has its own e-mail discussion list.

For tips on user training, search strategies, and much more, send the e-mail message:

<subscribe uncover Your Name>

addressed to:

<listserv@uhccvm.uhcc.hawaii.edu>

## **Update on Serials Cancellations**

Another year's worth of serials cancellations was completed by the Order Division in late August. Is there an end to all this? Seemingly not: double-digit price increases are forecast for the coming year as well, so planning must already begin for yet another round of cuts.

Janice Kreider, the Coordinator of Collections, offers some facts about the past set of cancellations. This was the fourth round of cuts in as many years. By now we have eliminated a total of 5,000 titles, worth roughly \$1.3 million at the time of cancellation.

The three largest library units (HSSD with all its Phase I partners; Life Sciences, including Woodward and the three hospital libraries; and Science & Engineering and Mathematics) all had difficulties finding enough titles to cut. After four years, there are few journals left that can be eliminated without significant objections from faculty. In the end, though, all the units over-cancelled in order to gain enough flexibility to order needed new titles.

Overall increases in periodical costs during the past four years at UBC have been 8.2%, 21.3%, 10.2%, and 14.2%. Faxon Canada, a vendor we used up to and including 1994, reported an increase of 18.6% last year for Canadian libraries doing business with them, so at 14.2% UBC was actually fortunate to come in at something less than this average.

UBC's average increase over the past four years works out to 13.5%, and Janice's early prediction is of at least a 15% increase coming up — more if the Canadian dollar continues to weaken against U.S. and European currencies during the last months of 1995, when vendors produce the annual renewal invoices.

Most of the large serial vendors are presently indicating a base increase in periodical prices of 10 to 11%, not taking currency exchange rates into account. European and Japanese titles are forecast to go up by as much as 24% if the present exchange rates continue. As we go to press, therefore, Janice is assuming another serials cancellations round. Exact numbers will be determined later.

Serials cancellations, and ways of ensuring UBC access to the world journal literature, will continue to be two of the most serious agenda items at each meeting of the Collections Management Council and the Senate Library Committee.

## **No More Print For *Books In Print* Series**

Cancellations have been put through across the library system for all sets of *Books in Print*, *Forthcoming Books*, and *Subject Guide to Books in Print*.

Collections staff agree that the time has come to move on this. Invoices for the 1996 year are likely to reflect price increases, and with the electronic version up and offering enhanced searching approaches, the printed sets are no longer as central as they once were. Now, what to do with all that extra shelf space?

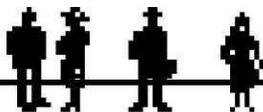
## **Staff Training And Development**

### **The Personal Side of Workplace Changes**

The Library has discussed the structural aspects of organizational change for some time now, but less emphasis has been placed on the effect of such change on the people involved. The Staff Training and Development Committee has recommended that as a priority this year, sessions be scheduled on "preparing for personal change". Consultant Judy Clarke has been retained to present four repeats of a workshop with the working title "Managing Personal Change and Transition". The first is scheduled for late October, and the description and registration forms will be sent to all staff.

### **Other Programs: Review and Outlook**

Major staff training initiatives over the spring and summer included two sessions on FOIPOP (Freedom of Information and Protection of Privacy), three 2-hour sessions on the Internet, two sessions on Web publishing, and 5 Windows workshops. There are plans to schedule more Windows sessions as soon as funding and lab space permit. Watch for bulletins on both the UBCLIB and Unix e-mail systems.



## STAFF NEWS

### Welcome

**Carla Arsenault**, sessional LA1, Sedgewick  
**Shannon Gordon**, sessional LA1, Sedgewick  
**Kathryn Harakal**, sessional LA1, Sedgewick  
**Gene Joseph**, librarian, First Nations House of Learning  
**Alexia Lee**, half-time LA1, Woodward  
**Peter Urquhart**, half-time LA1, Woodward

### Reclassifications and Promotions

**Maureen Bennington**  
**Jo Carney**  
**Tong-Sook Chang**  
**Seonaid Christopherson**  
**Avron Hoffman**  
**Marika Kahle**  
**Beatrice Poon**

} reclassified to LA4, Order Divison

**Elizabeth Whittam**, promoted to LA2, Main Circulation

### Extension of Appointment

**Larry Campbell**, hourly librarian, Sedgewick,  
 extended to March 31, 1996

### Confirmation of Appointment

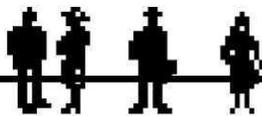
**Elizabeth Caskey**, confirmed as permanent head, Lam Library

### Transfers

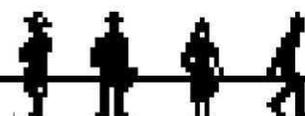
**Alice Iordache**, Social Science Researcher 'B' in Patscan  
**Arlene Kofol**, LA2, Biomedical Branch Library  
**Sarah Sleigh**, temporary hourly librarian, Circulation

### Goodbye

**Mary-Beth Clark**, Asian Studies and Economics Reference  
 Librarian, HSSD  
**Liam McConachy**, LA2, Woodward  
**Kayleen Lo**, LA1, Woodward  
**Jim Harris**, LA1, Woodward  
**Annemarie Tempelman-Kluit**, Sec3, Administration



## MORE STAFF NEWS



### Further Notes: Librarians On The Move

In this issue of the *Bulletin* we welcome one new librarian to UBC and extend good wishes to three who are leaving this fall.

**Gene Joseph** was recently appointed Head of the newly established First Nations House of Learning Xwi7xwa Library. She brings to the job considerable experience as a consultant librarian with First Nations groups.

Although the FNHL collection has no formal ties with the UBC library system at this point, Gene has a joint reporting relationship with us. The new library (FNHLL for short) will have a mail shelf in the Librarian's Office, and any mailings to branch and division heads should routinely go to Gene as well. She can be reached by e-mail at <gjoseph@unixg.ubc.ca>.

We're sorry to have to say goodbye to **Mary-Beth Clark**, who is ending up her two-year appointment in the Humanities and Social Sciences Division to become Information Access Librarian at the International University of Japan. Her many friends can still keep in touch with her by e-mail at <mbclark@iuj.ac.jp>

**Hans Burndorfer** and **Raman Venkataraman** are also leaving us this fall. Both are retiring after contributing a total of 51 years to the library system.

Hans began as a reference librarian in the Humanities Division back in 1964, then was appointed as the library system's first official bibliographer in 1965. Following two years in that position, he became head of the Music Library, and later added new responsibilities as head of the Fine Arts Division (1985), Maps, and Special Collections & Archives (1992). Although his official retirement date is December 31, he'll be on holiday starting October 4. He will, however, make a special guest appearance on Wednesday, November 1, when the library holds a retirement party in his honour.

Raman joined the library system twenty years ago, shortly after graduating from library school at the University of Western Ontario. Although his career has been entirely with the Science & Engineering Division, he has also been extremely active on the national scene. As a member of the Canadian Association of Information Science, he has presented papers at almost every annual conference, and acted as chair when the 1986 CAIS national conference was held in Vancouver. Raman too plans to take vacation ahead of his December 31 retirement date, but he'll still be here on November 16 for that month's second retirement party.

### Been There, Done That

#### Recent Conference Attendance:

**Janice Kreider**, New England Collection Management and Development Institute, Wellesley, MA ...

**Tomoko Goto**, Catalogue Division, Japanese Studies Association of Canada Conference, Victoria ...

**Elsie de Bruijn**, Woodward and **Barbara Saint**, St. Paul's, Medical Library Association regional conference, Seattle ...

**Tim Ross**, Map Library, Western Association of Map Libraries, Las Vegas ...

**Allen Soroka**, Law Library, World Wide Web Conference on Gateways and Publishing, Fredericton.

#### Kudos To:

**Jenny Forbes**, Collections, recent recipient of a \$20,000 SSHRC grant to help develop the Library's fine Arkley Collection of early children's books. (See "AROUND THE LIBRARIES", p. 12) ...

**Suzanne Dodson**, coordinator and head of the Canadian delegation to the International Standards Organization's recent Vancouver meeting to develop a new set of standards for micrographics, electronic imaging, and other forms of document imaging ... and **Kevin Lindstrom**, Science & Engineering Division, asked by the producers of *Compendex Plus* and *Ei Page One* to join their Scope and Coverage Committee. He'll help evaluate the serial coverage of both databases.

## AROUND THE LIBRARIES

### Open House Acknowledgements

Anyone visiting the libraries which mounted displays during UBC's recent Open House would have been pleased at the overall response. We can take considerable pride in our efforts during this event.

Although several branch libraries set up exhibits and activities, the Main Library was the chief focus of Open House planning this year. As overall coordinator, Chris Hives would like to pay tribute to the staff who carried this through in addition to their regular workload. Extra-special thanks go to George Brandak, Diana Cooper, Merry Meredith, Brenda Peterson, Ron Simmer, Pauline Willems, Patrick Willoughby, Erwin Wodarczak and Frances Woodward. Hats off also to our helpers from SLAIS: Sheila Egoft, Ronald Hagler, and numerous student volunteers.

### Focus On Graduate Studies

As the library system was approaching the end of its external review, the Faculty of Graduate Studies finished the same process. The report is now available, and one section may interest library readers:

#### 4.7 Library Resources

*There was recognition of the important role played by the Library in graduate-level study and research. There was also recognition that, in relative terms, the UBC Library is one of the stronger in North America. As well, the Review Committee heard expressions of concern about the Library's ability to maintain its services through resources and information literacy and to expand into new areas of study with graduate programs. This concern is common to other universities at this time. It may, however, be particularly urgent at a university such as UBC where interdisciplinary programs have gained such importance. We urge the Dean and Council to work with the University Librarian to ensure that library resources are adequate for graduate students and researchers.*

Graduate students account for a large share of the Library's clientele, and they often require more in-depth help than other students. Until this year, however, we have not provided services targetting this group directly in the way that, for instance, Sedgewick's popular Term Paper Clinics serve undergraduates.

This fall the picture began to change significantly. Two separate outreach programs are bringing library staff and instruction into graduate classrooms.

Aided by a Teaching and Learning grant, the Library has launched a new Graduate Advisory Service. It's headlined in the 1995-96 *Grad Companion* as "Librarians At Your Service". This year's pilot project is directed at graduate students in education, history, geology and mechanical engineering. The T and L funding will pay for a graduate student assistant, preparation of teaching materials, marketing analysis, and purchase of a portable computer with built-in LCD projector, CD-ROM drive and modem. Thus equipped, librarians can take subject-specific instruction out into classrooms and labs. It's hoped that this is just the start of a program that will expand in future.

Meanwhile, the David Lam librarians have launched their own outreach project, this one aimed at the 75 grad students in UBC's new MBA program. Head librarian Elizabeth Caskey and supportive Commerce faculty arranged a full day of class time to introduce students to library resources in their field. Morning sessions covered use of the UBC Library's networked information systems, searching for subject-related material on the World Wide Web, and accessing the CANSIM database via the Data Library's home page. In the afternoon students were given time to do their own hands-on work. The library has since received much positive feedback on the session, and additional ones are being planned.

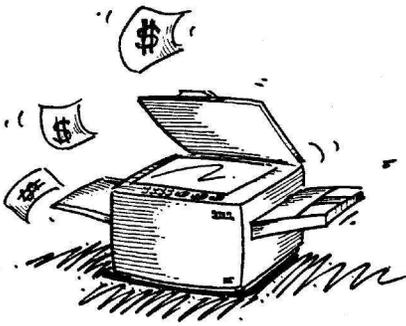
## AROUND STILL MORE LIBRARIES

### SSHRC Grant Supports Arkley Collection

Jenny Forbes is the happy recipient of a \$20,000 grant from the Social Sciences and Humanities Research Council. The extra funding covers the period August 1995 through August 1997, and will help the Library build its already excellent Arkley Collection of rare and early children's books.

Housed in Special Collections, this resource covers material dating from 1700 to 1939 and is a primary source for studies on the history of children's literature, the publishing and illustration of books for children, and related areas. Sheila Egoff has already published one catalogue dealing with Canadian materials in the collection, and the SSHRC grant will assist with her forthcoming bibliography covering American and British highlights.

In addition, the extra funding will enable the Library to acquire some very exciting items, some unique in Canada. Jenny is especially hoping for an early edition of James Janeway's *A Token for Children* (originally published circa 1672) and an American chapbook *Cinderella* by the famous children's publisher Solomon King. An important addition to our excellent Walter Crane collection will be the 6-volume first edition of Spenser's *Faerie Queene* which he illustrated in 1897.



### Copying, Paper Prices Going Up

Libraries are stockpiling paper in the wake of reports that prices will be increasing by a shattering 58% this month. In a related move, public copy prices have been increased for the first time since 1980. (Sharon Mowat notes that the flyer issued to users got the date wrong, and that in fact the introduction of copy cards in the 1980's actually reduced prices overall.) Photocopies made for cash or by staff will rise to 25¢ from 15¢, and card copies will go up to 9¢. Prices for print/download, microfiche and colour copies won't change.

### Multi-Year Library Cards

For the first time, UBC faculty and librarians with confirmed appointments are being offered library cards valid for a period of more than one year. New or renewed cards will now carry a date of December 31, 1999.

### CUPE Vacation Carryover

Support staff are reminded that article 27.05 of the CUPE 2950 collective agreement allows them to bank up to a maximum of two weeks' paid vacation (70 hours) to be taken in the following year. Now would be a good time to check your records, since vacation time beyond this amount will be lost unless it's taken before year end.

### SafeWalk Restarts

The SafeWalk program, now into its fifth year, provides volunteers to walk students, UBC employees and visitors between campus destinations after dark. To arrange this, just phone 822-5355 a reasonable time in advance of when the service will be needed.

Basic SafeWalk hours are 5 p.m. to 1 a.m., with an extension to 3 a.m. on Wednesday, Friday and Saturday.



## AND FINALLY . . .

### **Have You Hugged Your Elevator Today?**

A rash of problems with the library system's elevators prompted Suzanne Dodson, as Facilities Coordinator, to look into what staff could do to keep them running reliably. Here are some tips from a service rep.:

- 1) Do NOT push against the safety edge to manually keep the door open. This is the single cause of half our elevator failures, as it overstresses the motor and can burn it out.
- 2) Banging the safety edge with a booktruck or other heavy object can damage it and cause a breakdown. Those moving parts are more touchy than people realize.
- 3) Cage-type freight elevators have two sets of doors. People who have just missed one may try to hold it up by yanking the outer doors open. This has been known to work all too well, cutting off power to the elevator and possibly trapping people inside.

In case library staff or patrons have been wondering, all campus elevators ARE inspected regularly. If yours does not have a certificate posted inside, it's because Plant Operations has given up replacing ones that have been ripped out by users. They have a file of all originals if your safety committee has concerns.

### **Mark Your Calendar: Workshops, Conferences, Etc.**

The basic Windows and Web sessions scheduled for May and June were oversubscribed. Watch the online messages on UBCLIB for added dates later in the summer and fall.

- June 20** Still time to sign up with Margaret Friesen for a 90-minute Document Imaging demonstration. E-mail her on UBCLIB (< frie >) or call 822-4433.
- June 23** Space may still be available for the Advanced Windows all-day training session. Again, sign up with Margaret a.s.a.p.
- August 24-25** Early June is the last chance to register for SLAIS's 2-day symposium titled "Celebrations: Children's Literature of the 90's". Registration fee is \$120 for one day, \$200 for both. For advance materials and other information, contact SLAIS at 822-2404 or <slais@unixg.ubc.ca>.

Meg Gaily, UBC's new Personal Security Officer, reminds all staff that group workshops can be arranged on request. Library people who work at night, deal with difficult patrons, or have other safety concerns are encouraged to call her at 822-6210 about putting one together.