ubc library bulletin

No. 196 September 1986

UNACCEPTABLE BEHAVIOUR IN THE LIBRARY

Although it is easy to think of all kinds of behaviour unacceptable in a library, the UBC Library policy on unacceptable behaviour is aimed particularly at eating and talking. The Library has tackled the problems of food and noise in Sedgewick; of food in Main and other libraries as needed, by hiring monitors to patrol the libraries. The five monitors, mostly graduate students, are working primarily in Sedgewick at the moment and using the first few weeks to educate students: food in Sedgewick is no longer acceptable; noise of any kind disturbs other students and cannot be tolerated.

Structural changes in Sedgewick may help. Doors have been installed in front of the turnstiles on the main level to divide the foyer where socializing and eating is allowed from the library proper.

It appears that most students using Sedgewick are there to study; the monitors have generally been politely received. The whole of Sedgewick is much quieter. Eating is still done on the sly; monitors leap from behind bookstacks to admonish tactfully the sneaky masticators:

> "Do you know that eating is not allowed in the library?".
> Inaudible reply.
> "Why are you doing it then?"

The problem of food in the library may be difficult to control. In good weather, it is easy to find a place to eat on campus. Come winter rains, there is a shortage of lunch spots, especially for bag lunchers. Compound that with the fact that we've become a society of grazers, snacking our way through all our daily activities, and the monitors' warnings may not be powerful enough. The official library policy gives them the power to ask repeat offenders to leave the library and confiscate their library cards. Disciplinary action by the University is the final resort.

Why is the library doing this? Noise in Sedgewick has always been a problem, partly because of its open spaces and pleasant architecture. It has a good collection and some of the best study space on campus and it's a shame that it has a reputation as the library for socializers. The monitors may change this.

Eating and libraries is an unfortunate combination because the debris attracts vermin - silverfish for example - and it's an eyesore. But even if people cleaned up after themselves, there are the crumbs and spills that ruin the books. We can't afford to replace them; the users have to look after them. We need to educate our users about the risk that food is to the library collection; the monitors are an important part of the campaign.

PUBLIC CATALOGUES TASK GROUP

Committee restructuring has created the Public Catalogues Task Group, which will continue the work of the Microcatalogues Task Group and take on new responsibilities for the online public systems (LDMS). We'll report more on its terms-of reference next month (yet to be formally approved); in the meantime, we wanted to give you a list of members of the new group, each of whom represents different jurisdictions in the library. Note the name of your representative; call him or her with questions, comments, problems about fiche or online access.

Nadine Baldwin: Serials
Lee Ann Bryant: Main Circulation, Interlibrary Loans, Gov Pubs, I & O
Diana Cooper: Crane, Fine Arts, Maps, Music, Special Collections
Elsie de Bruijn: Hospital Libraries, Woodward
Don Dennis, Bill Ng, Brian Owen: Systems
Jenny Forbes: Collections, Gifts and Exchanges
Howard Hurt: Curriculum Laboratory, MacMillan
Linda Joe: Asian Studies, Extension, Sedgewick, Wilson Recordings Collection
Dorothy Martin: Data Library, Humanities & Social Sciences Reference, Science Reference
Nick Omelusik, Patrick Willoughby: Catalogue Products
Tom Shorthouse: Law, Social Work
Ann Turner: Catalogue Records

Please contact your rep as needed. Reps will canvass opinions if and when significant changes are proposed.

TERMINAL CONSISTENCY

On October 1, Systems is changing procedures so that Library terminals will behave more consistently, regardless of whether they are Network or minicomputer terminals. Some functions, like line re-entry, which work only through the Network, will still not be available through minicomputer terminals.

Signon procedures for minicomputer terminals will be similar to those for the Network terminals. From October 1 then, regardless of which terminal you use, the message waiting will be:

Where do you wish to call?

You reply with LDMS, LCALL, or LIBM. You will then be asked for your id and password. You can specify a particular task after your id. If you don't, LIBM and LCALL will prompt you; LDMS (the public inquiry system) will offer you the usual menu.

Making the terminals more consistent means changing some of the function and special terminal keys. The Systems Division Technical Note T-16 has details (ask your division head for a copy). Systems will also provide training Tuesday afternoon, September 30. Phone 6275 to book a division representative.

BEFRIENDING THE LIBRARY

Planning is well underway to establish a UBC Friends of the Library group, similar to ones that exist for other libraries in North America. Typically, such a group has a membership drawn from the library's community, and exists to demonstrate the value of the library to the community and highlight the library's needs to the community. Thus members help the library with public relations and special projects, and may sponsor in the community cultural and social activities related to the library.

The Senate Library Committee has had preliminary discussions and the stage is set to establish a steering committee for the initial membership campaign. The involvement of library staff is important to the success of this committee. Library staff who are interested in the Friends group should call Heather Keate (2396).

SERIAL LIST SUBDIVIDES

The September Serial List is smaller, as reading Room serials are no longer listed. A separate Reading Rooms Serial List has been produced and a copy sent to all locations. This List will be produced periodically if there is a need for it.

This separation is further acknowledgement that we know very little about the serials acquired and kept in reading rooms. The titles on this list are the ones that our Serials Division has checked in or checks in now. We don't know what the reading rooms does with the issues afterwards, nor do we know about other titles they may acquire. The same thing applies to the online Serials Inquiry file.

NEW EQUIPMENT

Some money has been allocated to the Library for new equipment, part to be used for improving terminal facilities. There are funds for upgrading some Mini-ports to UBC Net ports (which improves response time) and for adding 8-10 new terminals. Heads of divisions are currently jockeying to demonstrate a need; victors will be declared later.

To accommodate these new users, the memory on the library computer will be upgraded, so the response time will be unaffected. An important spinoff of these improvements is that a few more users will be given access to the catalogue database.

NEW EDITOR

Donna Hedges, who has been editing this Bulletin since September 1985, has completed her temporary appointment in Information and Orientation. Thanks Donna, for some fine investigative reporting. At the moment, she's enjoying her first holiday in five years.

Jocelyn Foster (2076) is back after two years and will pry, solicit, and manufacture information to fill these pink pages once a month or so. All submissions gratefully received.

ONLINE DISCUSSION GROUP

An informal discussion group has risen from the ashes of the OPAC Working Group and will meet the first Thursday of every month at lunch-hour (11:30 - 1) in Sedgewick Library. Staff interested in online developments here in the library please mark on your calendar:

October 9, 11:30am, Sedgewick Library

when Lynn Copeland and Brian Owen will report on an online library systems conference which they attended in September. Hear all about the latest developments and ideas for online library systems. Bring your lunch.

FALL 1986 MICROCATALOGUE

The Fall microcatalogue arrived at the end of August, larger and more wonderful than ever. It contains over half a million records on over a thousand fiche. I & O staff and Main Circ turnstile attendants learned of its size intimately, unfiling and filing over 40,000 fiche for the 18 microcatalogues in the Concourse and Stacks.

So, where's our online catalogue?

I know someone who has one.

TAKE BACK THE NIGHT

Because of staff shortages, Traffic and Security are no longer running the evening shuttle bus from outside the Main Library to B Lot and the residences. Direct complaints (preferably in writing) to Mr. Hutchinson, Director of Traffic and Security.

CELEBRATE LIBRARY EDUCATION IN B.C.

The Library School is marking its 25th anniversary with a celebration on November 1. There will be a reception and banquet to honour two retiring members of the Faculty, Margaret Burke and Samuel Rothstein.

The occasion will inaugurate the "Samuel Rothstein Distinguished Lecture Series," named in honour of Samuel Rothstein, founding director of the Library School. The speaker will be Professor Edward G. Holley, Dean Emeritus of the School of Library Science, University of North Carolina at Chapel Hill. His topic is: "Scholarship, Leadership, and the Technological Society."

For registration information contact the UBC School of Library, Archival and Information Studies (228-2404), before October 15th.

MARK YOUR CALENDAR DEPARTMENT

Public Service Desks note:
Information and Orientation will be giving Main Library Tours every Friday at 12:30, beginning October 3. Send the uninformed to the Main Library foyer.

"The Evolving Role of Satellite Communications" is the topic at the Canadian Association for Information Science gathering on Tuesday, October 7, 7:30 pm in the Conference Room at Sedgewick Library. Ake Sewerinson of Microtel Pacific Research will discuss current developments in satellite communications technology. Open to all: coffee to follow.

B.C.L.A. Workshops in October:

Performance Appraisal, by Peter Frost, UBC Faculty of Commerce. October 1, 2:30-4:30pm.

Book Repairing. October 8, 6-9pm.

Collection Maintenance and Weeding. October 15, 3-5pm.

Library User Surveys: what do they really tell us?, by John Claxton, UBC Faculty of Commerce. October 22, 3-5pm.

Audio-Visual Library Services. October 29, 7-9pm.

For more information contact the BCLA Office (298-0422).

"Storymakers: a day with four top British authors of Childrens literature." A celebration of the 10th anniversary of the Childrens Book Centre on November 1, 10:30am - 3pm. Graduate Student Centre, UBC. For information contact: Dr. Ronald Jobe, Dept of Language Education, UBC.

STAFF NEWS

Jim Henderson, Woodward Reference, is teaching half-time in the Library School this year, giving courses in science reference and online searching.

Donna Carpenter has been appointed temporary part-time reference librarian in Woodward to replace Jim. Donna worked as a Library Assistant in Woodward before going to UBC library school. She has also worked previously as a librarian in Woodward and in the Royal Inland Hospital in Kamloops, as well as free-lancing.

STAFF CHANGES

HELLOS

Kelly Patrick, LA2, Acquisitions
Shamshad Hirji, LA2, Acquisitions
Sue Bibrich, LA1, Cat Records
Joanne Dovey, LA1, Circ
Henry Gale, LA1, Circ
Andrea Hawkes, LA1, Circ
Dale Johnson, LA1, Circ
Gail Runnels, LA1, Circ
Joanne Savory, LA1, Circ
Peter Curtis, LA1, Curric Lab
Richard Hare, LA1(half-time), Fine Arts
Joseph Leung, LA1(half-time), Fine Arts
Kitty White, LA1, Fine Arts
Jonathon Clarke, LA1, ILL
John Burgess, LA1, Law
Dean Nicholson, LA1, Law
Mercedes Pacheco, LA1, Law
Cathleen Finnegan, LA1, Sedgewick
Helen Alexander, LA1, Spec. Collections
Nancy Gach, LA1, Woodward
Carmen Rida, LA1(half-time), Woodward
David Hart, Asst. Tech 1, Crane
Anders Ourom, Library Monitor, Sedgewick
Jane Tiers, Library Monitor, Sedgewick
Enid Turner, Library Monitor, Sedgewick
Kathryn Wells, Library Monitor, Sedgewick
Bryan Zacharias, Library Monitor, Sedgewick

TRANSFERS

Marie Aubertin, LA2, Acquisitions to Gov Pubs
Anne Bennie, LA3, Crane to ILL
William Chan, LA2, Admin to BMB
Susan Henderson, LA2, Gov Pubs to Collections
Bob Hill, LA1, Curric Lab to Sedgewick
Teresa Komori, LA2, Curric Lab to Prebindery
Wendy Osborne, LA3, Macmillan to St. Paul's Hospital
Anilu de los Santos, LA1, Gov Pubs to Woodward
Robin Shaw, LA2, Acquisitions to Cat Records
Marian Wong, LA2, Acquisitions to Spec. Collections
Kuei Yai Yan, LA2, Acquisitions to Prebindery

PROMOTIONS

Thea de Vos, LA2, Circ
Maureen Bennett, LA2, Cat Records
Mira Blazicevic, LA3, Spec Coll
Jocelyn Bugden, LA2, Sedgewick
Kerry Regier, Cl.2, Crane
Sue Ziggiotti, Control Clerk, Systems
Elizabeth Stokes, LA2, MacMillan
Andrea Heyrman, LA3, MacMillan
Colin Chisholm, LA2, Maps
Pam Niblock, LA2, Woodward
Agnes Peter, LA3, Crane
Eileen Lim, LA2, ILL
Sharon Goddard, LA2, Acquisitions
Martha Banman, LA2, Sedgewick

GOODBYES

Jim Gormican, Woodward
Phil Hall, Maps
Nadine Oliver, Gov Pubs
Suzanne Rouleau, Circ
Russell Thornton, Circ
Thien Pham, Circ
Heidi Dysarsz, Woodward
Jan Johnson, Collections
Jordan Lancaster, Wilson
Laurie Marrs, Circ
John Ostrander, Curric Lab
Theresa Pryce, Spec. Collections
David Savory, Curric Lab
Ruyun Staiger, Sedgewick
Janet Yuan, Cat Records

B.C. LIBRARIES
A WORLD OF INFORMATION

LIBRARIES WEEK
NOVEMBER 2-8 1986
VALUABLE SOURCE
INVALUABLE RESOURCE