

We Deliver! Document Delivery Begins

A major new service for UBC cardholders is now up and running. As of April 12, faculty, staff, and students can place requests for retrieval and delivery of library items.

Orders can be placed via the new UBCLIB online request system, by fax, or in person. For a fee, staff will pull items from the stacks, copy articles or chapters as needed, and either hold the material for pickup or send it out via fax, campus mail, or truck delivery. It's expected that the fees charged will both control demand and cover costs of service provision.

For the past few months, a 6-member Implementation Committee has been developing an online order function on UBCLIB, fine-tuning request and delivery procedures, and developing training and publicity packages. Members are Leonora Crema, Dan Heino, Howard Hurt, Brian Owen, Bev Scott, and David Winter. Here are their answers to some key questions:

✓ WHO is eligible for Document Delivery?

- Only faculty, staff and student cardholders.
- Extramural borrowers may be added later.

✓ HOW MUCH does retrieval and delivery cost?

- \$3 for book retrieval and pickup at a library location
- \$5 for copying and pickup at a library location
- \$5 for delivery of a book by campus mail to a campus address
- \$6 for sending a photocopied item, either by campus mail or fax

✓ HOW can requests be placed?

Either by calling up the book or journal record on UBCLIB and typing "REQ" to cue the order screen, or by fax (using a Document Delivery Request form). Sorry, no phone requests at this time.

✓ WHEN will material be delivered?

Requests received by 1 pm will be processed by 1 pm on the next weekday. Items being held for pickup at the owning location will be available at this point, and will be held for 2 days. The 24-hour week-day turnaround time also applies to faxed material. Delivery to another library or campus address will take a few days.

✓ WHAT IF the item is on loan or in binding when requested?

Requests can't be taken for these items; instead, re-order when they are listed as available.

✓ HOW AND WHERE do users pay?

Payment can be made by cash or cheque at any library. Patrons can also arrange to be billed later, with payments handled by the Librarian's Office.



Handouts on the new service should now be available at all public desks.

We Deliver Even More

Ariel, an innovative new document transmission system, recently passed its first test at UBC.

The Ariel technology was developed by the Research Libraries Group. Using commercially available hardware and RLG's Ariel software, libraries can scan articles, photos and similar documents, transmit the resulting electronic images over the Internet to another Ariel workstation, and print them on a laser printer. The system is faster, cheaper, and more reliable than fax, and it produces images of higher quality and resolution.

Early in 1994 the Woodward Library's document supply and delivery unit and SFU Library's ILL Department set up a joint test of the system lasting several weeks. Despite some early problems with equipment and telecommunications, the trial was a success. Turnaround times (formerly 5-10 days) were reduced to 24-48 hours. As a result, Ariel has been continued, and will be the normal mode of copy delivery between SFU and UBC's four Life Sciences Libraries.

Special thanks are due to the ILL staff on both ends, and to Pete Edgar of the Systems Division for support at all hours. For more information on the Ariel system and future prospects, contact Margaret Price at Woodward (822-2884).

Books to Branches

Instead of spending months, and sometimes years, sitting in the LPC basement waiting for cataloguing, selected incoming materials are now being sent directly to branches and divisions. These uncatalogued materials will be labelled with an "I" call number, and may be borrowed in the normal way. The "I" number will display in circulation and other online files.

Material received in LPC is being divided into two streams:

- Anything in a RUSH category stays in LPC for priority cataloguing. So do items with catalogue copy, non-book materials, and multi-volume works.
- Other items are prepared for circulation by the Book Preparations Unit directly on receipt, then sent to the appropriate branch until recalled for cataloguing.

The Books to Branches project combines:

- Self-service use of newly-received items without the time-consuming "rush trace" procedure
- Streamlining of priorities within the Catalogue Division without increasing staff workloads
- Continued use of MARC catalogue copy, in preference to creating our own at greater expense

Most large libraries are participating in the Books to Branches program. All locations where it's available will display consistent on-site signage and UBCLIB location information.

The first books were sent out to Education, Fine Arts, Law, MacMillan, and Sedgewick in January. The Main Stacks will join in the program shortly.

Organizational Update

Gearing up for Netinfo

As most staff are aware, the Library is now responsible for the Netinfo service developed by Computing and Communications. This allows UBC students to access electronic mail and other Internet resources for up to 20 minutes a day free of charge.

Just to recap the main points about Netinfo:

Access is limited to UBC students only, e.g. patrons with a library card number starting 93- or 95- and a birthdate attached to their record. If you are aware of "students" who have a legitimate status with UBC but don't meet these requirements, have them get in touch with Leonora Crema, Head of Circulation, Main Library at 822-8473.

Since some public service librarians and support staff need access to Netinfo in order to assist users, UNIX accounts have been set up for this group. For further help, call Brenda Peterson at 822-2076 or -3096.

Sorry, Netinfo is not available from UBCLIB terminals in campus libraries. (We can expect this to be everyone's #1 question!) Students can connect by either using a computer and a modem, or by telnetting from campus computers that are directly connected to the UBC network. These will likely be located in departmental offices and computer labs. Sedgewick also has 12 terminals in its Arts Terminal Room on the lower level.

[Editor's note: don't refer users to the Computer Annex opposite the Computing Centre. It was closed down at the end of April.]

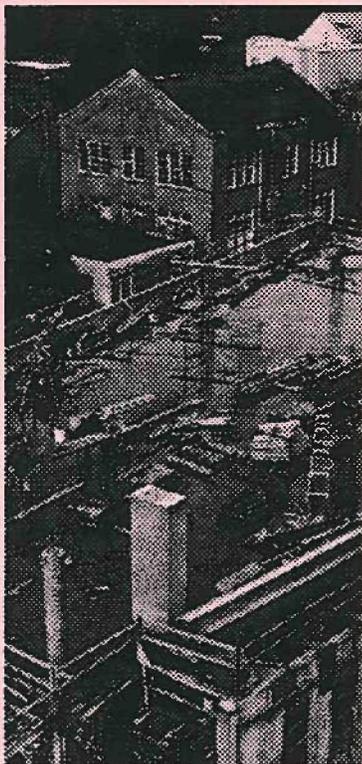
For details on how to connect, refer students to the purple FastFact sheet, *Using Netinfo*, available from most reference desks. The dial-in access line is 822-4477.

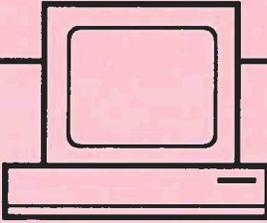
It is NOT necessary to use Netinfo for access to UBCLIB and UBC's gopher, View UBC. All UBC cardholders still have direct dial-in access to these services via the 822-9600 line; there are no charges or time limits.

What will Netinfo look like in future? A new campus-wide Steering Committee was set up in February to advise the University Librarian on how this service can be developed, and what role it should play vis-à-vis other computer-based information services. It will be chaired by Dr. Yair Wand of the Faculty of Commerce and Business Administration. Dr. Ruth Patrick, Heather Keate, Dr. Bernie Sheehan (Associate Vice-President for Information and Computing Systems) and Ron Hall (Computing and Communications) are *ex officio* members. The eight other members include Julie Stevens, the Library's Undergraduate Services Coordinator, and Dr. John Gilbert, Chair of the Senate Library Committee.

New Education Library Space

"Six months to go," is the latest word from Howard Hurt on construction of the Education Library's new quarters. More good news: the branch will not, after all, have to shift into temporary "swing space" in May. Plans now are for a once-and-for-all move in October 1994.





SYSTEMS UPDATE

Summer Projects and Priorities

From now until September 1994 the Systems Division's major focus will be on consolidating and completing the development and migration activities which have been underway for the past two years. These range from high-profile redevelopment activities such as Circulation to "behind the scenes" work such as establishing sound production environments and properly maintaining files and systems.

Improvements to Circulation and Support Systems

Major objectives are to have the redevelopment of the circulation system totally complete by this fall, and to have the present UBCLIB system as solid and current as possible by the same date.

The circulation system will continue to require significant Systems resources for the next few months. We had hoped to have everything completed by mid-April; however, this has been delayed. We now expect to proceed with implementation of the new holds support system in early May; test the fines and notice production systems later that month; and perform the final "cut-over" by end June.

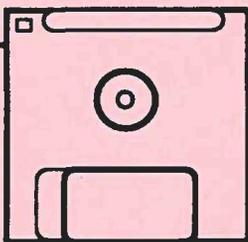
The implementation of database update support directly on the new UBCLIB system is another critical task needing to be completed in the next few months. This will let us update all of our "ADDITIONAL" online databases and MARC source files directly on UBCLIB, and in a more timely manner.

Finally, expect an upgrade to the UNIX computer used for the circulation system. This will enable us to support the additional fines and notice modules due for implementation by June. It should also address the load problems that appeared on the circulation system during peak use periods in March.

LDMS Circ Info: Going, Going, Gone

In late April, circulation information was removed from the LDMS CIRC menu. Plans for the change were announced earlier this year, but the implementation date was only recently firmed up. Circulation status remains in LDMS displays of catalogue records, but only until the end of June. After that, UBCLIB, circulation workstations, and the Items file in the new circulation system will be the only sources of circulation status.

SYSTEMS UPDATE



New Workstations

Many branches and divisions will be getting upgraded workstations in the coming months. Woodward, HSSD, Fine Arts, Science and Engineering, Education and MacMillan now have at least one microcomputer-based reference workstation, with a built-in gateway facility to permit switching between various UBC and Internet computer systems. Thirteen other public service locations and four LPC ones are next on the list.

When this work is complete, the next areas addressed will be additional OPAC and CD-ROM workstations.

UBCLIB

A number of new features and enhancements are currently being considered for UBCLIB. We intend to complete most of these before September 1994. Some highlights are:

- Loading of the new Expanded Life Sciences database
- Implementation of self-service holds
- Replacement of the online Feedback service with a new Suggestion Box facility
- Improvements to the print/download station software to handle UNIXG, Netinfo, and Internet files, as well as a wider range of print and download formats
- Adding a "local holdings" link between some of the UBCLIB "ADDITIONAL" databases and the online serials file

New Coordinators For UBCLIB and View UBC

Joan Whitney, Sheryl Adam and Brenda Peterson have agreed to assume the following new roles:

1) UBCLIB Training for Library Staff and Students.

Joan Whitney will coordinate this area for all library personnel, while Sheryl Adam does the same for students. Training for both groups will cover search techniques on the various UBCLIB files and the basics of printing/downloading. Library staff will also be given sessions on use of the message system.

2) Help Screens and Other User-Support Interfaces.

Sheryl Adam will liaise with Systems in reviewing and, where needed, improving the help systems available to UBCLIB users.

3) Library Gopher Representative.

Brenda Peterson will chair a working committee on library aspects of the ViewUBC Gopher. Besides coordinating library contributions to ViewUBC, she will handle arrangements for staff training on the Gopher.

Systems News Updated Daily

Systems and Circulation staff post a new message on the **SYSnews** bulletin board every weekday morning at about 10 am, and throughout the day when necessary. Check this source regularly — it'll save you time and frustration.

To access bulletins, sign onto UBCLIB command mode and enter **mess bull sys**.

Serials Cancellations – Yet Again

For the third year in a row, the Library is proceeding with cancellation of serials. Each of the past two cancellations were for approximately \$200,000 worth of titles system-wide. At the April 19 Senate Library Committee meeting, this year's total was set at \$400,000. That's what it is estimated we'll need to cut in order to end the 1994/95 fiscal year without a shortfall.

During February and March, librarians and faculty identified titles to be placed in two categories: most expendable and less expendable. Now that the 1993/94 fiscal year is over and the exact amount to be cancelled has been set, individual library targets have been defined. These are based on the past 3-year average increases for each library. During May each library division will identify titles to cancel in order to meet its dollar target. The Order Division will contact vendors over the summer so that UBC cancellations can go into effect at the end of 1994.

Which titles will be cancelled? This year, mainly those judged to be less essential to research and teaching, along with titles which have had large cost increases and items which are expensive relative to their rate of use. Duplicate titles will be examined once again, but not many candidates remain. In 1992 a major effort was made to cancel eligible duplicates, and these accounted for 61% of all titles cut. In 1993 they accounted for 28% of cancellations. This year one type of "duplicate" will come in for special examination. In a growing number of cases the library continues to pay for a printed index/abstract when it has free access to an electronic version via CD-ROM, UBCLIB or GATE. Our decreasing need to rely on the print version is a side benefit of the new funding being received for electronic materials.

These annual rounds of serials cancellations impact on workloads in several ways. Although this is the third year in a row we've had to organize system-wide cuts, the process is still not a routine one. It means noticeable extra work for all public service units, as well as the Order Division.

It might be assumed that fewer titles will mean LESS work in future for staff involved in payments, check-in, binding and shelving, but these effects are slow to be felt, and are minimal so far. How so? As an example: although we cancelled \$206,000 worth of titles effective the end of 1993 and \$191,000 in the previous year, both of these come to less than 9% of the overall serials budget, and even less than that in terms of total titles. (Remember all those duplicates?)

Are there any positive aspects to this rather depressing picture? Janice Kreider, the Library's Collections Coordinator, sees at least two. We are into an era where cost increases for serials continue to average more than annual increases to the overall collections budget. If an academic library never cancelled serials, their escalating prices would mean that within only a few years the collection would be forced to give up buying anything else.

Also, there is increasing agreement among UBC faculty that a regular review of the serials collection is useful academically. Research and teaching needs are evolving, sometimes very rapidly indeed. Although decisions on serials are seldom easy, deletions and selective additions can help the collection reflect these needs more accurately.

What's Happening: Collections

Resource Sharing through the Electronic Library Network

Good news! Through the Electronic Library Network, licences were recently negotiated permitting the 27 member libraries to open up dial-in access to some of their most popular online databases.

The ELN is a provincially funded initiative based at the Open Learning Agency. Its mandate is to promote resource sharing among postsecondary educational institutions in B.C. Dan Heino acts as UBC Library representative on the ELN's Reference Working Group. As a result of a poll taken in November, the group identified over 15 mainstream databases already mounted at one or more sites but not necessarily accessible to patrons at other libraries. Vendors were approached about granting ELN-wide licenses, and as of March, access has been opened up to all member libraries.

All the databases listed below are now part of our "collection" at UBC. We may advertise them to patrons and list them in library handouts. We do need to explain that the search interfaces may differ, depending on where the particular database is mounted. However, there is little doubt that the ELN databases will become one of the most popular features of the online catalogue.

Titles now available to UBC users are:

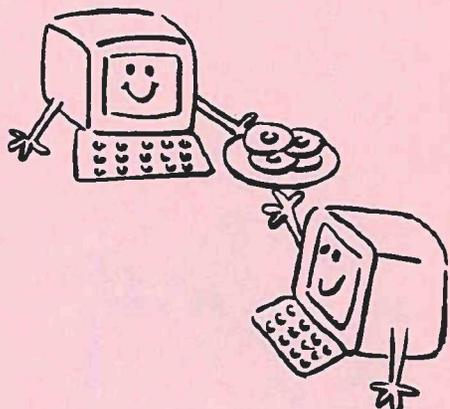
- H.W. Wilson: *Applied Science and Technology Index, Art Index, Biological and Agricultural Index, General Science Index, Humanities and Social Sciences Index.*
- Micromedia: *Canadian Business and Current Affairs (CBCA), Microlog (CRI).*
- ERIC: *Current Journals in Education, Resources in Education Index, Thesaurus*
- American Psychological Association: *PsycInfo*
- University Microfilms: *ABI/Inform*
- CARL: *UnCover*

Yet to come are *Reader's Guide Abstracts* and the *Canadian Periodical Index*. There is considerable interest in negotiating network-wide licenses for both and finding a local site to mount them.

What other shared-access resources would you like to see? Reference staff can expect to be polled by ELN as it investigates even more databases.

MacMillan Gets Praise

The MacMillan Library is happy to announce that it has won recognition for an outstanding collection. Recently it took part in a survey sponsored by Cornell University, in which forestry libraries were asked to check their holdings against a list of over 1,000 monograph titles judged to be the core works on forestry published since 1950. The official report noted that MacMillan's score was impressive: it held 91.6% of the listed titles, and many of those lacking were items limited to Third World forestry topics.



Teaching and Learning Funds Three Library Programs for 1994/95

This year, the Teaching and Learning Enhancement Fund received 96 proposals from faculties and service units across campus. The Library submitted four proposals, of which three were funded. A proposal from the Faculty of Commerce will also result in benefits to the Lam Library.

- The Electronic Resources Teaching Program received \$19,133 to hire SLAIS students to give, or assist librarians in giving instruction on UBCLIB and CD-ROM databases. Seven library units are involved: David Lam, Education, Humanities and Social Sciences, Science and Engineering, MacMillan, Sedgewick, and Woodward.
- The Library Gopher Project received \$7,807 to hire a graduate student familiar with UNIX and electronic information. The student will be working with Brenda Peterson, who chairs the Gopher Committee, and will help mount a significant body of library information on the UBC Gopher.
- Crane Library will receive \$17,603 for its first multi-media project serving the visually impaired. A standard music introduction and reference manual, *The Enjoyment of Music*, will be recorded so that not only the text but musical scores, libretti, and suggested listening from selected recordings are combined in one package. The grant will also upgrade Crane's electronic equipment, paving the way for similar projects in future.
- In a related development, the Faculty of Commerce will be sharing roughly half of a \$50,000 Teaching and Learning grant with the David Lam Library. The grant will fund a new "Career and Video Resource Unit". Lam will be purchasing \$27,000 worth of printed and video resource materials, plus related furniture and equipment, to support student research on career choices. The remaining money will be used by the Faculty to create new videos on career opportunities and academic preparation.



Also Received with Thanks

- ... A \$1,000 donation to the MacMillan Library, from Dr. J.A.F. Gardner, Dean Emeritus of the Faculty of Forestry. Dr. Gardner's welcome gift will go towards books in forestry and wood science.
- ... A unique and valuable gift to the Fine Arts Library: J.K. Krafft's *Receuil d'architecture civile, contenant les plans, coupes et elevations des châteaux, maisons de campagne, et habitations rurales, jardins anglais, temples...* Published in 1829, it's described by Fine Arts staff as "a treasure — exquisite architectural drawings of houses, architectural details, gardens and garden furniture." Mille remerciements to the donor, landscape gardener John Philippo.

Records Management Policy at Last

The hard work of the University Archives and Records Management Advisory Committee has begun to pay dividends.

The Committee, which reports to the University Librarian, has made a number of recommendations. Chief among these were the hiring of a records analyst/archivist and the creation of a UBC records management policy.

The first objective was realized last fall, when the Library hired Erwin Wodarczak as University Records Analyst/Archivist. In January 1994 the Board of Governors formally approved the Policy on Records Management.

The new policy covers all records created by or collected through the University's administrative activities, other than faculty members' private records. It is the first document to stipulate that this material is the property of the institution and subject to overall control by the University. The mandate to coordinate development of the records management program has been given over to the University Archivist, Chris Hives, and his staff.

We're told that the Advisory Committee's real work is just beginning. It will act as a coordinating body while Archives staff develop records classification systems and guidelines "to promote improved efficiency in the management of the University's recorded information".

Staff Training and Development: Something for Everyone

The Library's Staff Training and Development Committee completed its first year of programming in the fall of 1993, and is now well into an even more wide-ranging schedule of courses and workshops.

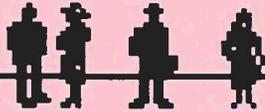
During Year I, the major emphasis was on three basic levels of training: orientation/socialization to the library as a system; core skills training; and building on skills already learned. Many programs also addressed more advanced levels: training for changing roles, and career development.

Library programs were supplemented by other campus training, such as Continuing Studies' Computer Skills Training Program and the MOST (Managerial and Other Skills Training) courses offered by Human Resources.

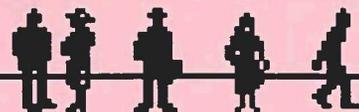
Overall, 171 courses or sessions attracted a library enrollment of 678 staff during the 1992/93 report year. Since summer 1993, 160 more programs have been offered, with an overall signup total of 430 staff.

Margaret Friesen, who continues to chair the Committee, is already planning the 1994/95 lineup of workshops. The library system will repeat its successful "Introduction to the Internet" sessions for librarians and support staff, and will be introducing both basic and advanced courses on UNIX. A third area of need has been identified: "Managing Overload". Expect to see course announcements sometime in the fall term.

Meanwhile, the Committee has succeeded in having funding set aside to subsidize up to 150 librarians and support staff in June, when both NASIG (the North American Serials Interest Group) and CLA (Canadian Library Association) mount annual conferences in Vancouver. NASIG meets at UBC June 2-5, and CLA at the Trade and Convention Centre June 14-18. Programs are available in all branches and divisions, but anyone needing further information should contact Margaret at 2-4430.



STAFF NEWS



Retirements

In December 1993 library staff said goodbye to four long-time colleagues who together contributed 87 years of service to UBC.

Ian Lee started in the Library's Serials Division in 1966, then transferred in 1968 to the Systems Division where he worked for over 25 years. He was involved in the operation and production-related aspects of all the Library's major processing systems, with special responsibility for circulation.

Jim Sharpe arrived in 1967, after previous library appointments at the University of Toronto, Toronto Public Library, and the University of Victoria. He became our sci/med cataloguing specialist, and from 1976 on was also the librarian most involved in UBC's Cataloguing-in-Publication operation.

Tony Jeffreys earned a Ph.D. in Plant Science and later an MLS, both at UCLA. He joined the UBC library with several years' experience as a biomedical collections specialist, and worked from 1971 to 1979 as our Life Sciences Bibliographer. From 1980 until taking early retirement, Tony served as Assistant Librarian for Collections. He'll be remembered for his patience and dedication during an era of severe pressures on collections funds.

After receiving her MLS in 1980, **Elsa Guarnaschelli** worked briefly at BCIT and on the Library's RECON project before receiving a full-time appointment in 1981. She spent several years in charge of added copies cataloguing prior to taking over catalogue maintenance in 1987. Elsa also managed to make time for regular service on the Main Library's Information Desk.

Best wishes to all four, and enjoy a well-earned retirement!

Appointments

Hilde Colenbrander is now half-time Coordinator of Electronic Information Services as well as Head of the Data Library. Her new position runs for a two-year term ending in December 1995.

Mary-Beth Clark will be working as a reference librarian in the Humanities and Social Sciences Division on a two-year term appointment running until October 1995. She has an undergraduate degree in East Asian Studies, and worked as a SLAIS academic assistant in HSSD while completing her MLS.

The Library's new half-time Development Officer is **Lesley Ashford**. She will be working out of the Floor 5 administration area in the Main Library, and at other times can be reached at Athletics and Sport Services. Lesley's library responsibilities will focus on fundraising and donor relations.

Kevin Lindstrom is the newly appointed Reference and Outreach Librarian in the Science and Engineering Division. If this sounds familiar, it's because Kevin held the job when it was a time-limited position.

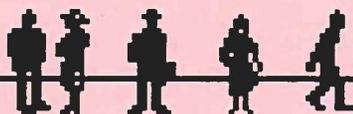
Effective April 5/94, **Erik de Bruijn** resumed his former duties as Assistant University librarian for Administrative Services. Erik had been on extended study leave since September 1, 1992.

Reassignments

Heather Keate became Acting University Librarian in late January, 1994. She will continue in this role until **Dr. Ruth Patrick** returns from medical leave.

Goodbyes

Vivian Anderson, who worked half-time as our Human Resources generalist between October 1993 and April 1, 1994, has returned to the Human Resources office. She will continue to be the Library's contact person there.



STAFF NEWS

Hellos

Rosemary Croft, LA1, Education Library

Promotions

Giles Gysel, LA2, Woodward Library

More Goodbyes

Alexis Kalberg, LA1, Circulation, Main Library

Eva Brink, LA1, Circulation, Main Library

Congratulations

... To **Helen Chow** on receiving her confirmed appointment as a reference librarian in the Woodward Library ... To **Norman Amor**, whose appointment in the Facilities and Preservation Office has been extended ... To **Antoinette Sabatini** (LA2, MacMillan) and **Kerry Steeves** (LA2, Main Circulation), who were recently married ... And to **Dan Heino** (Woodward Reference) and **Bev Scott** (HSSD/Social Work Reference), whose wedding is set for May 8.

★ ★ ★ ★ ★ ★ ★ Worth Special Mention ★ ★ ★ ★ ★ ★ ★

The first librarian has just won one of UBC's prestigious President's Service Awards for Excellence. **Tom Shorthouse** of the Law Library is one of five 1994 recipients, each of whom will receive \$5,000 and a gold medal at the May Congregation ceremony. Traditionally, details of the achievements leading to the award are only released at the presentation ceremony. Don't miss it!

Brenda Peterson and **Basil Stuart-Stubbs** shared the limelight on February 21, when the City of Vancouver presented them with a Vancouver Heritage award. Their renovation of a period Kitsilano house, set in Brenda's cottage garden, got full-page coverage in the *Vancouver Sun*.

Congratulations twice over to **Iza Laponce** of HSSD. She will be having two scholarly contributions published in 1994, one in printed format and one as a CD. The first of these is a chapter in *Ethnicity in Canada* (U.of Toronto Press, eds. J.W. Berry and J.A. Laponce). Iza's section covers access to published information on multiculturalism. At the same time, a 10-year project was finally completed: Iza's *Bibliography of Canadian Politics and Society*. It contains roughly 30,000 citations on a wide range of topics from international relations to health care. The bibliography will be released later this year on CD-ROM. (Reminder: UBC users can access it via UBCLIB.)

IN MEMORIAM

Yvonne D.W. Forsythe (1906-1994). Mrs. Forsythe will be remembered, not only for her 23 years' service as a support staff member, but also for her volunteer work in the Crane Library after retirement.

MORE NEWS

Authors' Reception Goes Multi-Media

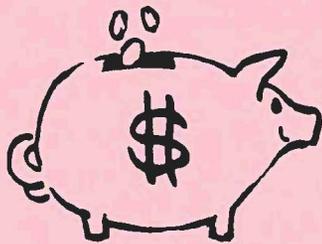
The fourth annual President's Authors Reception, jointly sponsored by the Library, was held on March 16. The "Night of 100 Authors" included non-book works for the first time. CD's by pianists Jane Coop and Robert Silverman and conductor James Fankhauser were featured, along with two music scores by UBC composers.

SUB Provides New Study Space

On a trial basis, added study space was made available in the SUB Cafeteria on evenings and weekends during April exams. If the experiment is successful, this arrangement may be continued during the regular 1994/95 winter session.

This has been a long time coming: UBC hasn't provided non-library study space since the Brock Hall study area closed twenty years ago. However, there's still room for progress. The November 7, 1969 *Library Bulletin* notes that pre-exam study hours in Brock ran till 2 am!

Stop Press: We're Charging LESS!



Government Publications is happy to announce that at least one library service is cheaper than it used to be. Printing from microforms is down to 20¢ from the former 30¢. This price applies whether copies are made on paper or fiche-to-fiche.

Why the price reduction? Our new microform printers are cheaper to operate, and also the Library wants to narrow the price gap between photocopying and micro-printing. The new price will be reviewed after a one-year test period.

And Speaking of Charging ...

Patrons paying fines or purchasing cards at the Main Library Circulation Desk can now use plastic. Staff will accept Visa, Interac or MasterCard.

Happy Anniversary To ...

The Humanities and Social Sciences Division, which became a single unit in April 1984... The Library Processing Centre, which opened 15 years ago in the spring of 1979... And the flexible work week, which needed Board of Governors' approval before being adopted system-wide in 1974.

Editorial Changeover

In its 29 years, the *Bulletin* has had many editors. Few stayed with it as long, or contributed so much, as Brenda Peterson. Our thanks to Brenda for nearly seven years of tireless work.

Starting with this issue, the new editor is Elsie de Bruijn of the Woodward Library. Your comments and suggestions are always welcome. Elsie can be reached at 2-3393 or by e-mailing <elbruijn@unixg.ubc.ca>.