UBC Library Staff

# BULLETIN

The Library

No. 267 www.library.ubc.ca/staff/bulletin Summer 2003

## LIBRARY NEWS

### ILS Project Update

The process of selecting a new ILS (Integrated Library System) is in full swing. The steering committee members who are overseeing the RFP development and vendor selection recommendation are Larry Campbell (Information Services), Brian Owen (Systems), Leonora Crema (Borrower Services), Mani Madewan (Technical Services), Dwight Tanner (Administration), Darrell Bailie (Administration), Dave Fraser (IT Services), and a project management consultant team from Ambit Consulting. The committee met with a number of staff to draw up the requirements for the RFP and now other staff representatives are helping to evaluate the short-listed vendors. Representatives from the UBC community are also participating in the evaluation of vendors.

Here's a quick rundown of the project timeline:

- Vendor demos throughout August
- Vendor selection by the end of August
- Negotiations with the selected vendor completed by mid-September
- 8 months to implement the new system
- Launch of new system by May 2004

### Library Review

The Report of the Library's Review is now complete. All staff should have access to the report submitted to the VicepPresident Academic by the Review Committee. If a copy is not available in your branch or division, please contact Deborah Taylor (2-3310 or deborah.taylor@ubc.ca)

### The Irving K. Barber Learning Centre

On your way up the front steps of Main, did you notice that half of the building is now behind a construction fence? The models and drawings of the architects have been replaced by the hammering and sawing and drilling of the builders and contractors! Drop by the Chapman Learning Commons in Main Library to view the updated display on The Irving K. Barber Learning Centre.

Watch for more information in the next edition of the IKBLC News or visit the website (**www.ikebarbelearningcentre.ubc.ca**)

*Illustration: Diana Cooper*

### Chat Reference Pilot Project Moving Ahead

Task Group 3.4, the Task Group on Needs and Options for Reference Services, recently wrapped up its work and has reported its recommendations to the Library's Admin. Group. The final report will be posted shortly.

One of the main recommendations of this task group was that the Library implement a chat reference service as a pilot project in the 2003/2004 year. With the help of a TLEF grant, the Library is moving ahead with this project now.

*Continued on p. 2*

***Chat Reference*** *continued*

Here are some key details about this exciting new project. Three vendors recently demo-ed their chat reference software – 24/7, LSSI, and OCLC. Based on the demos, Requests for Information have been submittedto 24/7 and LSSI with a deadline to respond by Monday, August 18.

The service will be staffed by librarians and a few GAAs (hired via the TLEF grant). The software is slated to be licensed by the end of August, the GAAs hired by early September, and everyone trained in mid-late September. More information about this process and service will be sent out to librarians and branches soon. The service is scheduled to be fully launched in October, in time for fall research assignments!

If you have any questions about the chat reference pilot project, please contact any members of the planning group [Trish Rosseel, Simon Neame, Sally Taylor, or Kele Fleming].

*Contributed by Trish Rosseel*

## BRANCH PROFILE

### Laying Down the Law at the Law Library

There is an unwritten law amongst the Law Library's staff that no request from one of their users is too outlandish. Take, for example, the fact that the staff store jumper cables at the circulation desk. Jumper cables! Yes, you did read that correctly. You may be wondering why a library needs jumper cables. Well, it's not the library that needs them but the students they serve. Such is the spirit of public service at the Law Library that students feel they can ask the staff almost anything. The staff get to know many of the students, especially grad students, who, I'm told, rarely leave the building once they've set themselves up in a study carrel.

Our Law Library provides valuable resources and services to students and faculty in the Law faculty as well as, for a fee, to practising lawyers and firms throughout the Lower Mainland. After graduation, many of the law students will work for downtown law firms and continue to rely on UBC's Law Library for same-day interlibrary loan service. All staff at the Law Library are involved in public services. To provide timely service, all acquisitions and processing is done in-house to ensure that law students and lawyers have access to the latest materials. And it's not just the downtown lawyers who have have benefitted from the spirit of service at the Law Library. In fact, our Law Library staff have helped guide the studies of some very distinguished alumni. Do the names Kim Campbell, Svend Robinson or Mike Harcourt ring a bell? Yes, they and many others, spent countless hours studying in the Law Library.

Another example of the close ties between the Law Library and their users was the recent purchase of new study chairs (co-funded by the Library and the Faculty of Law). Librarian Elim Wong organized a display of the sample chairs and the students were asked to vote on their choice. These new chairs are a much-needed replacement for the classic 1970's (ie., uncomfortable!) study chairs.

Drop by the Law Library, visit the staff, check out the new chairs, view photos of famous lawyers, admire the A.Y. Jackson painting hanging behind the Circulation Desk and capture the "spirit of law."

*Pictured at left are four of Law Library's staff of 13: Shauna Barry, Karen Dickson, Mary Mitchell and Elim Wong*

**If you know of something new and exciting happening in your branch, please let us know!**

# STAFF UPDATE

**April 1, 2003 - June 30, 2003**

## Welcome to Recent Hires

**Marilyn Carr-Harris** LA C, Technical Services/ Main Library

**Purnima Devi Chandra** LA C, Technical Services/ Main Library

**Alan Doyle** Term Archivist – Records Survey Project, Archives

**Henry Ho**n User Services Coordinator B (Term), Systems

**Catherine Howett** LA C, Education Library

**Lindsay Willson** LA B (Term), Rare Books and Special Collections

## New Responsibilities

**Daniel Brendle-Moczuk** Term Reference Librarian, Humanities and Social Sciences (Reference)

**Gislene Guenard** LA E, MacMillan Library

**Moira Guzyk** LA G, David Lam Management Research Library

**Richard Peck-Fedje** LA D, MacMillan Library

## Welcome back

**Pat Dunn** Librarian, Borrower Services

**Dan Heino** Librarian, Woodward Library (Reference)

**Marilyn McPherson** LA B, Education Library

**Brenda Peterson** Librarian, Humanities and Social Sciences (Education & Instruction)

**Samantha Julia Thokle** LA C, Technical Services/ Main Library

## Goodbyes

**Maureen Adams** LA G, David Lam Management Research Library

**Cip Ambegia** LA F, Woodward Circulation

**Maureen Bennett** LA C, Technical Services (Book Preparation)

**Nicole Carter** LA B, David Lam Management Research Library

**Rajwant Chilana** Indic Language Librarian, Asian Library

**Pia Christensen** Librarian, Humanities and Social Sciences (Collections)

**Winnie Chu** Social Science Researcher, PATSCAN

**Joe Jones** Librarian, Humanities and Social Sciences (Reference)

**Iza Laponce** Librarian, Humanities and Social Sciences (Reference)

**Peggy McBride** Librarian, Fine Arts Division

**Isgo Nercessian** LA B, Education Library

**Angela Quinney** Secretary D, PATSCAN

**Beverley Scott** Librarian, Humanities and Social Sciences (Reference)

**Ron Simmer** Patents Librarian, PATSCAN

**Julie Svec** LA C, Technical Services (Acquisitions)

**Kay Tomiye** LA G, Asian Library

**Angus Watson** Senior Development Officer, Library Administration

## STAFF HAPPENINGS

**Erwin Wodarczak** (University Archives) and his wife Adena welcomed the arrival of a baby girl on May 18. Saskia was born at St. Paul's Hospital, and weighed 7 lbs. 6 ozs.

**Joan Stutchner** from LPC had one of her stories published in the May issue of the children's magazine *Spider*. The story is called "Can Hens Give Milk?". It's based on the tradition of the Wise Men of Chelm. A poor farmer, with no cow or goat, thinks of a way to make his hens give milk. Congratulations, Joan!

*photo: Linda Wensveen*

**25 Year Club Inductees (May 7, 2003)**

*Erin Fitzpatrick, Aprille McCauley, Alfred Tse, Ripple Wai Yin Wong, Dagmar Bonkowski, Edita Michalek*
*Missing: Randy Louis*

# Snapshots of the Library

## SRHK – Not to be Confused with Shrek!

Subproject 5.2 of the Strategic Plan Project 1.10 on Catalogue Cleanup was quick to become better known as SHRC, the Serial Holding Record Cleanup Project. Launched in May 2002, over 35 staff from throughout the UBC Library contributed close to 3000 hours of work to fulfill the SHRC mandate. Concise editing guidelines were applied to update location summary statements, consolidate holdings records and resequence items to provide a more accurate and easily understood display of our serial holding records.

After one year of dedicated work, the SHRC Team was proud to celebrate the completion of serial holding record cleanup for the active periodical titles held by all UBC Libraries.

What's next for the serial experts? Cleanup of holdings information for inactive serial titles will continue, but on a lesser scale as the focus shifts to the processing and inventorying of our storage collections. This will provide for successful migration to the new ILS system and also facilitate the smooth operation of the Automated Storage Retrieval System, both scheduled for 2004.

*Contributed by Kat McGrath*

## Pre-construction Moving Uncovers 'Artifacts'

Nicole Gjertsen of Information Services/ Fine Arts examines items found in Main Library Stacks, including vintage candy boxes, an old postcard, a photograph dated 1953, and a March 29, 1972 issue of *UBC Reports* which features a special report on "The Nuclear Family and the Commune".

## Fine Arts Division Relocates

Moving out of FAL, April 03 - Theresa Iverson and Peggy McBride (who retired in June), take down the curtains prior to moving to their new location. Fine Arts now shares space with the Science & Engineering Division, in Main Library.

## Library Furniture Sale a Success

Who'd have thought all those orange study carrells would be such hot ticket items at the Main Library furniture sale in June? Over 350 items – everything from a stainless steel milk dispenser (!) to solid oak desks and counters – were scooped up by buyers who came from across campus, and even further afield. Thanks to Mary Cheng, Koerner Administration (below), who helped advertise and coordinate the sale.

"Not a single item went into the dumpster," reports Mary. "One person's garbage is another's treasure!"

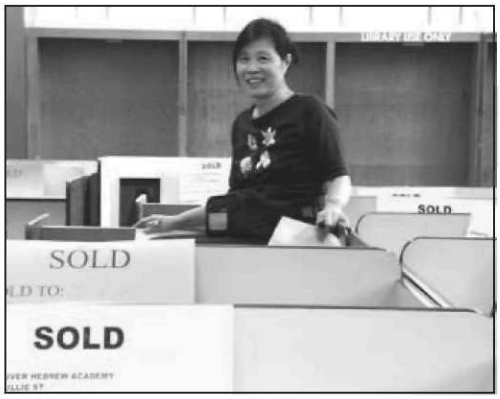


*photo: Merry Meredith*



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