



The Library

UBC Library Staff

BULLETIN

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www.library.ubc.ca/staff/bulletin

Summer 2003

LIBRARY NEWS

ILS Project Update

The process of selecting a new ILS (Integrated Library System) is in full swing. The steering committee members who are overseeing the RFP development and vendor selection recommendation are Larry Campbell (Information Services), Brian Owen (Systems), Leonora Crema (Borrower Services), Mani Madewan (Technical Services), Dwight Tanner (Administration), Darrell Bailie (Administration), Dave Fraser (IT Services), and a project management consultant team from Ambit Consulting. The committee met with a number of staff to draw up the requirements for the RFP and now other staff representatives are helping to evaluate the short-listed vendors. Representatives from the UBC community are also participating in the evaluation of vendors.

Here's a quick rundown of the project timeline:

- Vendor demos throughout August
- Vendor selection by the end of August
- Negotiations with the selected vendor completed by mid-September
- 8 months to implement the new system
- Launch of new system by May 2004

Library Review

The Report of the Library's Review is now complete. All staff should have access to the report submitted to the VicePresident Academic by the Review Committee. If a copy is not available in your branch or division, please contact Deborah Taylor (2-3310 or deborah.taylor@ubc.ca)

The Irving K. Barber Learning Centre

On your way up the front steps of Main, did you notice that half of the building is now behind a construction fence? The models and drawings of the architects have been replaced by the hammering and sawing and drilling of the builders and contractors! Drop by the Chapman Learning Commons in Main Library to view the updated display on The Irving K. Barber Learning Centre.

Watch for more information in the next edition of the IKBLC News or visit the website (www.ikebarbelearningcentre.ubc.ca)



Illustration: Diana Cooper

Chat Reference Pilot Project Moving Ahead

Task Group 3.4, the Task Group on Needs and Options for Reference Services, recently wrapped up its work and has reported its recommendations to the Library's Admin. Group. The final report will be posted shortly.

One of the main recommendations of this task group was that the Library implement a chat reference service as a pilot project in the 2003/2004 year. With the help of a TLEF grant, the Library is moving ahead with this project now.

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Chat Reference continued

Here are some key details about this exciting new project. Three vendors recently demo-ed their chat reference software – 24/7, LSSI, and OCLC. Based on the demos, Requests for Information have been submitted to 24/7 and LSSI with a deadline to respond by Monday, August 18.

The service will be staffed by librarians and a few GAAs (hired via the TLEF grant). The software is slated to be licensed by the end of August, the GAAs hired by early September, and everyone trained in mid-late September. More information about this process and service will be sent out to librarians and branches soon. The service is scheduled to be fully launched in October, in time for fall research assignments!

If you have any questions about the chat reference pilot project, please contact any members of the planning group [Trish Rosseel, Simon Neame, Sally Taylor, or Kele Fleming].

Contributed by Trish Rosseel

BRANCH PROFILE

Laying Down the Law at the Law Library

There is an unwritten law amongst the Law Library's staff that no request from one of their users is too outlandish. Take, for example, the fact that the staff store jumper cables at the circulation desk. Jumper cables! Yes, you did read that correctly. You may be wondering why a library needs jumper cables. Well, it's not the library that needs them but the students they serve. Such is the spirit of public service at the Law Library that students feel they can ask the staff almost anything. The staff get to know many of the students, especially grad students, who, I'm told, rarely leave the building once they've set themselves up in a study carrel.

Our Law Library provides valuable resources and services to students and faculty in the Law faculty as well as, for a fee, to practising lawyers and firms throughout the Lower Mainland. After graduation, many of the law students will work for downtown law firms and continue to rely on UBC's Law Library for same-day interlibrary loan service. All staff at the Law Library are involved in public services. To provide timely service, all acquisitions and processing is done in-house to ensure that law students and lawyers have access to the latest materials. And it's not just the downtown lawyers who have benefitted from the spirit of service at the Law Library. In fact, our Law Library staff have helped guide the studies of some very distinguished alumni. Do the names Kim Campbell, Svend Robinson or Mike Harcourt ring a bell? Yes, they and many others, spent countless hours studying in the Law Library.



Another example of the close ties between the Law Library and their users was the recent purchase of new study chairs (co-funded by the Library and the Faculty of Law). Librarian Elim Wong organized a display of the sample chairs and the students were asked to vote on their choice. These new chairs are a much-needed replacement for the classic 1970's (ie., uncomfortable!) study chairs.

Drop by the Law Library, visit the staff, check out the new chairs, view photos of famous lawyers, admire the A.Y. Jackson painting hanging behind the Circulation Desk and capture the "spirit of law."

Pictured at left are four of Law Library's staff of 13: Shauna Barry, Karen Dickson, Mary Mitchell and Elim Wong



If you know of something new and exciting happening in your branch, please let us know!

STAFF UPDATE

April 1, 2003 - June 30, 2003

Welcome to Recent Hires

Marilyn Carr-Harris LA C, Technical Services/
Main Library

Purnima Devi Chandra LA C, Technical Services/
Main Library

Alan Doyle Term Archivist – Records Survey Project,
Archives

Henry Hon User Services Coordinator B (Term), Systems

Catherine Howett LA C, Education Library

Lindsay Willson LA B (Term), Rare Books and Special
Collections

New Responsibilities

Daniel Brendle-Moczuk Term Reference Librarian,
Humanities and Social Sciences (Reference)

Gislene Guenard LA E, MacMillan Library

Moira Guzyk LA G, David Lam Management
Research Library

Richard Peck-Fedje LA D, MacMillan Library

Welcome back

Pat Dunn Librarian, Borrower Services

Dan Heino Librarian, Woodward Library (Reference)

Marilyn McPherson LA B, Education Library

Brenda Peterson Librarian, Humanities and Social
Sciences (Education & Instruction)

Samantha Julia Thokle LA C, Technical Services/
Main Library

Goodbyes

Maureen Adams LA G, David Lam Management
Research Library

Cip Ambegia LA F, Woodward Circulation

Maureen Bennett LA C, Technical Services
(Book Preparation)

Nicole Carter LA B, David Lam Management
Research Library

Rajwant Chilana Indic Language Librarian,
Asian Library

Pia Christensen Librarian, Humanities and Social
Sciences (Collections)

Winnie Chu Social Science Researcher, PATSCAN

Joe Jones Librarian, Humanities and Social Sciences
(Reference)

Iza Laponce Librarian, Humanities and Social
Sciences (Reference)

Peggy McBride Librarian, Fine Arts Division

Isgo Nercessian LA B, Education Library

Angela Quinney Secretary D, PATSCAN

Beverley Scott Librarian, Humanities and Social
Sciences (Reference)

Ron Simmer Patents Librarian, PATSCAN

Julie Svec LA C, Technical Services (Acquisitions)

Kay Tomiye LA G, Asian Library

Angus Watson Senior Development Officer,
Library Administration

STAFF HAPPENINGS



Erwin Wodarczak (University Archives) and his wife Adena welcomed the arrival of a baby girl on May 18. Saskia was born at St. Paul's Hospital, and weighed 7 lbs. 6 ozs.

Joan Stutchner from LPC had one of her stories published in the May issue of the children's magazine *Spider*. The story is called "Can Hens Give Milk?". It's based on the tradition of the Wise Men of Chelm. A poor farmer, with no cow or goat, thinks of a way to make his hens give milk. Congratulations, Joan!



photo: Linda Wensveen

25 Year Club Inductees (May 7, 2003)

Erin Fitzpatrick, Aprille McCauley, Alfred Tse, Ripple Wai Yin Wong, Dagmar Bonkowski, Edita Michalek
Missing: Randy Louis

