



BULLETIN

No. 226 227

February/March 1992

A Logo for the Library!

You'll notice a new look to this issue of the Bulletin—the banner at the top of this page displays our recently designed Library logo.

The desire for a UBC Library logo is long-standing. In its design, many possibilities had to be considered. Does the Library name lend itself easily to a design? Is it necessary to incorporate the University logo? Could the Library, as it is now and in the future, be identified with a particular building or location? Is the Library something abstract—a gateway, a path, a link? How does one encompass traditional collections and those of the future?

Graphics prepared many ideas and drawings which were reviewed by a small group of Library staff. They decided this logo best symbolized a continuous link from the past to the future.

The logo chosen was designed by Jill Pittendrigh in Graphics. We are starting to incorporate the logo into all our Library publications to help promote a consistent Library identity to our users.

The End of an EPIC

If you had walked into St. Paul's Hospital Library on Tuesday, February 11th you might not have realized you were witnessing an historic event. But if you looked more closely you would have seen people quietly applying barcode labels to books in the stacks. In a back room, book cards were being run through a unit combining an EPIC terminal and barcode scanner. This "conversion" process and a new workstation developed by Systems, will allow St. Paul's books to be signed out with barcode wands. Good-bye EPIC's! Well, they'll be around for a few months, but it's the beginning of the end.

Barcoding Project Manager Lynne Redenbach reports that everything went according to plan at St. Paul's, "We put 2800 items behind bars on the first day."

Barcoding in the Mathematics Library, the next pilot site, was completed February 24th. The next sites to be tackled are Hamber Library and the Biomedical Branch. After that everyone is going to assess how things have gone, adjust plans if necessary, then complete the rest of the branches which are now using the automated circulation system. Lynne has estimated it will take approximately 80 days to complete the barcoding in all the branches except Main. If all goes well, barcoding in the branches should be completed by mid-July. Preliminary time estimates for barcoding items in Main are 11,576 hours.

The new circulation workstation is being described as "Phase 0", or "bridge" system because it must be able to work with both the old EPIC-based system and the new "Phase 1" circulation system. A more complete description of the Barcoding Project will appear in the next issue of *LAPtalk*.

Saluting our Authors

The Library, in conjunction with the President's Office, is hosting a second annual reception for UBC authors on March 10th. Last year's reception, initiated by the Library, was extremely well received, particularly by the authors whose efforts were formally acknowledged by the University for the first time.

This year's event will once again highlight the vitality and variety of scholarship at UBC, in the form of book authorship. The 100 works to be featured were published between April and December 1991. The subjects treated are diverse: national security, lung disease, colloid chemistry, vegetable horticulture, role drama and Euripides' Medea, to name a few.

We are also celebrating the year of the Library's three millionth book. Without identifying any single item as the three millionth acquisition, a selection of Library materials will be displayed at the reception showing the variety, scope and specialization of the Library's collection as it passes the 3,000,000th milestone.

Phase I Planning Update

On February 3rd and 4th, members of the Library Phase I Design Committee met with building consultants, planners and architects to continue planning for Phase I. The two days were spent discussing the planning process and preliminary data collected for Phase I, including space requirements and the cost estimates for upgrading Sedgewick Library.

Before the architects can begin designing Phase I they need to have a complete vision for the new Library, including all future phases. They also need to know how much space is needed for the various units and collections. The planners from Process Four Design have been doing some "number crunching" to determine how much space is being used currently for the various functions which might move to Phase I and how these would fit into the new space.

For example, we may prefer to place reference collections, service and staff areas on one floor and next to each other. However, since the new space will be on several levels, this may not always be possible. We will have to juggle the various options to find the best arrangement for the units and collections moving into Phase I.

Here's a list of who attended the February meetings:

- **M.R. (Bob) Higgins**, Campus Planning and Development. Bob Higgins, an experienced construction engineer, has replaced Linda Moore as the Development Manager for Phase I.
- **Freda Pagani**, Associate Director, Project Development, Campus Planning and Development.
- **Philip Leighton and David Weber**, library building consultants from Stanford, California. They replaced Nancy McAdams as the building consultants in December. They are the authors of the second edition of *Keyes Metcalf's Planning Academic and Research Library Buildings* (1986), considered to be one of the most authoritative books on the subject. Philip Leighton is University Libraries Building Project Manager at Stanford University. David Weber, who retired recently after some twenty years as Director of Libraries at Stanford, is presently working half-time as an assistant to the Vice President for Libraries and Information Resources at Stanford.
- **Jim Sumi and Paul Saxon**, Process Four Design Ltd. They are planners contracted to determine space requirements for Phase I.
- Several representatives from Aitken Wreglesworth Associates and Arthur Erickson (the Phase I Project Architects) attended the meetings including **Arthur Erickson** (Tuesday afternoon only), **Peter Wreglesworth**, **Noel Best**, and **Rainer Fassler**.
- Library Phase I Design Committee: **Ruth Patrick**, **Hilde Colenbrander**, **Leonora Crema**, **Suzanne Dodson**, **Margaret Friesen**, **Jocelyn Godolphin**, **Heather Keate** and **Julie Stevens**.
- **David Grigg**, Manager of Engineering Services, Campus Planning, and **Per Christoffersen**, Read Jones Christoffersen Ltd., attended briefly Tuesday afternoon to comment on upgrading Sedgewick Library. Read Jones Christoffersen Ltd. has been engaged by Aitken Wreglesworth to report on the structural component of upgrading Sedgewick.

The Library Administration plans to hold regular meetings for all staff to discuss Phase I.

New Computer System Expands Access to Health Sciences Databases

Woodward and the three hospital libraries are in the process of implementing a new computer system for searching their major health sciences databases—*Medline*, *Health Planning and Administration*, and *CINAHL* (*Cumulative Index to Nursing and Allied Health Literature*).

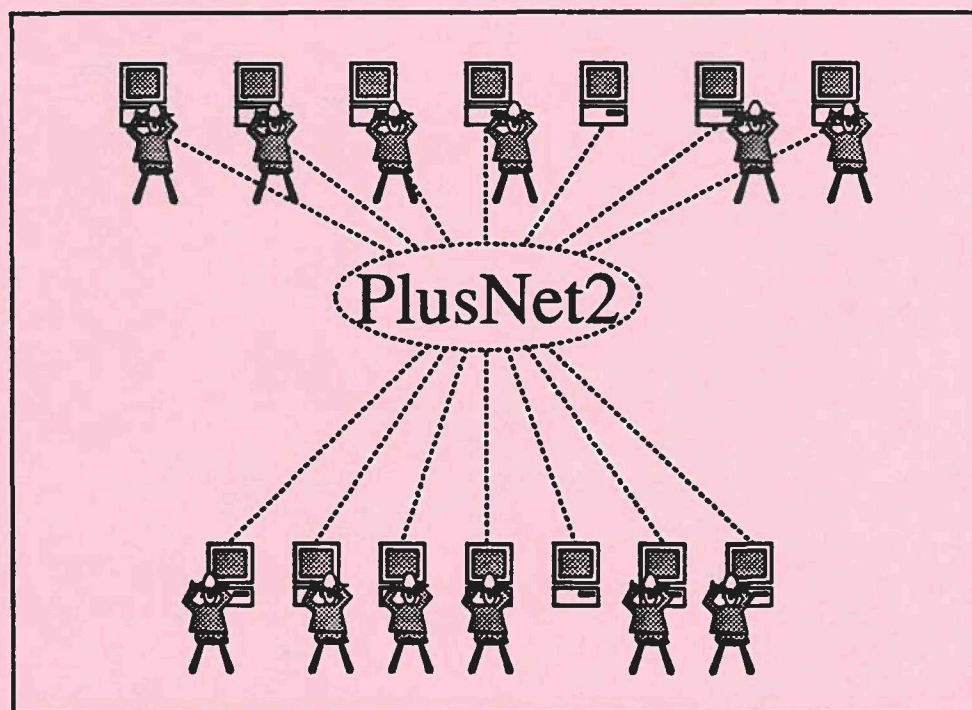
Until now, *Medline* has been available at three workstations in Woodward and one workstation in each hospital library. *Health Planning and Administration* has been available only in Woodward and *CINAHL* has been in Hamber and Woodward only.

The new computer system, CD PlusNet2, greatly expands access to the three databases. They will be available at five public workstations in Woodward and two workstations at each of the hospital branches. In addition, there will be eight dial-up ports for remote access to the databases from researchers' homes and offices.

The hardware configurations for CD PlusNet2 are impressive. The heart of the system is a 486 - 25 Mhz file server connected to 6 gigabytes (6,000 megabytes) of hard drive storage. All three databases are stored on the hard drives for faster data access and improved processing time. The network software is Novell NetWare 386. Each of the workstations will be an IBM PS/2 Model 35 SX.

CD PlusNet2 was selected as the most suitable system following an evaluation of several responses to a Request for Proposals (RFP) issued last year. The system scored highly in a review of stated functional requirements; Library staff were especially impressed by some of the powerful search facilities and the "user friendly" nature of the system.

CD PlusNet2 is the first major commercial "turnkey" package (a total computer system that includes all necessary hardware and software) acquired by UBC Library. The new system was funded through donations from the Variety Club Tent 47 and the Network of Centres of Excellence.



T & L Sessions Promote Do-It-Yourself Searching

The Library began an instruction program for UBCLIB and CD-ROM databases in early January with funds obtained from the Teaching and Learning Enhancement Fund. The UBCLIB part of the program provides daily hands-on sessions on command or menu mode offered in the Faculty of Arts Computer Terminal Room in Sedgewick. Librarians from Information & Orientation, Humanities/Social Sciences Division, Sedgewick, Social Work, and Woodward, assisted by a SLAIS student, teach the sessions. The CD-ROM sessions provide regular tutorials, taught by SLAIS students, on the various CD-ROM databases in Curriculum Laboratory, Humanities/Social Sciences, Sedgewick, and Woodward.

You can find out the times of sessions in the Quickinfo file online or from the posters in public service locations. Reference staff should remind patrons about the sessions and encourage them to attend. Everyone is welcome.

We have not done a final evaluation of the program and attendance at sessions varies but the comments by participants are encouraging:

I found this really useful and more efficient than menu mode ... I always appreciate these sessions - no matter how experienced I think I am I can always learn lots more ... Period of time/session is adequate - longer would be boring ... Good lecturers - patient and helpful ... Very helpful ... The opportunity to do the review is valuable i.e. hands on practice ... Possibly a little more time to actually follow through and practise each search - but over all very helpful ... Searches should now be less frustrating ... Very good ...

We are asking for continued funding to offer the program next year.

Delinquent Borrowers Suspended

In September, we catch borrowers with unpaid fines by preventing them from renewing their library cards. Generally, this policy works well. However, many borrowers not returning to campus are missed, making it difficult and expensive to recover their outstanding debts.

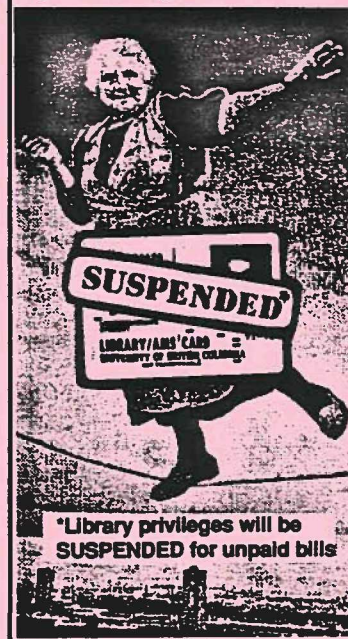
The money owing for overdue fines and replacement costs is not insignificant. In fact, the unpaid bills could cover the cost of a cozy west side bungalow:

Borrower Type	Amount Owning
Faculty	\$24,573
Extramural	\$31,141
Staff	\$23,748
Undergraduates	\$171,105
Graduate	\$41,095
TOTAL	\$291,662

To help recover these unpaid debts, the Library started suspending delinquent borrowers on February 21st. Users have been alerted by advertisements in the *Ubyyssey*, flyers mailed out with overdue notices, and posters in the Library and Departments.

Enforcing the Library's policy (approved by Senate in 1982) to suspend delinquent borrowers in mid-term should ensure faster payment of fines and save staff time spent chasing down the debts. Even better, borrowers may be encouraged to return overdue items on time.

Don't let this happen to your Library privileges!



Process to Cancel \$100,000 of Serials Begins

The Library expects to cancel at least \$100,000 worth of serial subscriptions this summer. Most of the titles will cease to arrive in December this year. Branches and divisions have been working on selecting their titles during the last few months. The timetable for cancelling titles is:

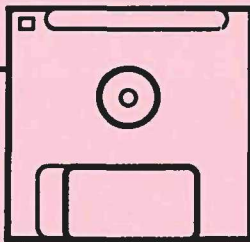
- **End of February** Branches and divisions will notify Nadine Baldwin of titles proposed for cancelling before the end of February so they can be recoded to VLC5 (value to collection code).
- **Early April** Upon request, Systems will produce print-outs of the VLC5's for use in faculty consultation which should take place in March and early April.
- **End of April** Faculty input and any necessary changes to the lists should be completed by the end of April. Nadine Baldwin needs to be notified of any titles which need to be recoded.
- **May** In May, Nadine and Systems will arrange to produce customized cancellation forms (one per title) which each division/branch fills in to indicate disposition of existing files, signs, and returns to Nadine.
- **Early summer** Finally, in the early summer, the Order Division will notify vendors and publishers to cancel the subscriptions.

As soon as this first round of cancellations has been completed, we have to start work on the next round which will be much bigger. The actual dollar amount will not be known until we know the serial cost increases for the current fiscal year and the extent of any increases to the collections budget for the next fiscal year. It will be necessary for Library staff to begin identifying potential titles for cancellation during the summer and early fall so that we have plenty of time to consult faculty during the fall and winter.



Another Milestone!

January 16th was a **RED LETTER DAY** in Interlibrary Loan. No more route cards! They converted their final batch of manual records for borrowers' names to UBCLINC, the automated ILL system. Many staff in the Library system who have worked in Interlibrary Loan over the years will appreciate this achievement without nostalgia.



SYSTEMS UPDATE

OPAC and Print/Download Workstations

January was a busy month with almost twenty new OPAC workstations installed in various Library branches and divisions. A number of these installations consisted of a microcomputer workstation with two "slave" terminals attached to it, allowing a total of three OPAC inquiry stations to be supported by a single UBCnet communications line! Initial reports indicate the new inquiry stations are already in high use.

Print/download workstations with a debit card reader are now available for public use in the Curric Lab, Sedgewick and Woodward Library. The charge for printing results from UBCLIB searches is ten cents per page; downloading to a DOS formatted, three and one-half inch floppy disk is free. A fourth print/download workstation is planned for Main Library.

These additional equipment installations bring the Library's total of OPAC inquiry stations to forty-nine. Plans are already being made to install between twenty and thirty additional OPAC inquiry stations in March. After that, the pace will probably slow down so that the impact on system capacity and response time can be evaluated.

OPAC Upgrade Project

Progress is also being made on planning for the next round of changes and enhancements to the UBCLIB system that will be implemented by September, 1992. A PCTG working group with the unpronounceable acronym of OUWG (OPAC Upgrade Working Group) has prepared a project control plan and requirements report describing the planned changes. The OUWG is chaired by Susan Andrews and members include Sheryl Adam, Lee Ann Bryant, John Campbell, Ann Doyle, Mary Mitchell, and Brian Owen.

The main focus will be on the creation of "one big file" or OMNIFILE (this is the working name, PCTG will poll staff about other suggestions) that will initially contain records from the UBC Catalogue, Old Catalogue, Serials, Inprocess, Miscellaneous, Course, Microlog, and CIHM files. Other files will likely be added at a later date.

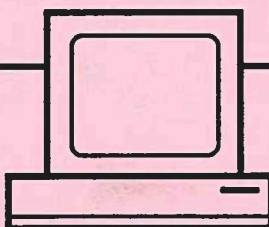
Other general changes include a reverse chronological record display for appropriate files, an improved limiting facility, an adjacency facility, a related works facility especially for some of the additional files, and a fuller implementation of Boolean searching features in the UBCLIB menu mode.

A test version of the OMNIFILE will be available by May for staff testing. Final changes, further debugging, documentation and other work will be completed during the summer, in time for the beginning of Fall term.

ELN Media Database

Work is underway to acquire a machine-readable copy of the B.C. Electronic Library's Media database and make it available as an additional file on UBCLIB. This database contains the film and video holdings of all of the B.C. post-secondary libraries and is a valuable resource sharing tool.

The Systems Division is loading the database as part of a contract with ELN that includes providing online access to the other B.C. post-secondary libraries. The arrangement is similar to the one already in place for the ELN's Union Serials database which is also available on UBCLIB.



SYSTEMS UPDATE

Systems Change Control Board

The Systems Change Control Board is responsible for reviewing and approving all proposed changes and enhancements to the Library's automated systems. Since September it has been meeting regularly on the first and third Wednesday of every month. Here's a summary of activities and projects that have been reviewed during the past six months:

- ELN media database
- message system enhancements
- UBCLINC system in operational mode
- OED proposal
- microcatalogue production
- print/download workstations
- OPAC inquiry stations
- public service update of catalogue records
- ongoing barcoding in processing areas
- implementation of OCLC/Prism support
- PC/slave terminal problems
- handicapped workstation for Sedgewick Library
- review of bibliographies and miscellaneous files
- CRL database on UBCLIB
- CD-PLUS implementation
- UBCnet communications line installations
- equipment orders — terminals, PC's, barwands, scanners
- Crane Library catalogue
- Crane Library retrospective records from NLC
- Crane Library terminal support
- new tapes from Canadian Patents office
- serials cancellation lists
- changes for invoice processing system
- record transfer support for University of Victoria
- online use statistics

With several major projects and numerous medium and minor projects and activities underway simultaneously, the Change Control Board is proving to be a very useful forum to discuss and coordinate systems work.



STAFF NEWS



More Farewells

Two more of the Library's outstanding librarians have opted for early retirement - Anne Yandle and Ture Erickson. They shall be missed by friends and colleagues in the Library. We wish them long, happy and healthy retirements.

Anne Yandle, Head of the Special Collections Division and University Archives, retired at the end of December. Anne started working at UBC Library in the Special Collections Division in 1961 and became the Head of the Division in 1966. She was responsible for developing our superb collection of printed and manuscript materials relating primarily to Canada, British Columbia and the Pacific Northwest. Anne was also a devoted and enthusiastic reference librarian. As many authors have frequently acknowledged in their works, she assisted scores of students and researchers with her profound knowledge of these collections.

Ture Erickson, Reference Librarian, Humanities and Social Sciences Division, also retired at the end of the year. Ture was first appointed as a Reference Librarian in Woodward Library in 1964. The following year, he became the Head of Sedgewick Undergraduate Library (then located in Main Library), a position he held until 1985. Ture was responsible for the overall planning of the new Sedgewick Library and presided over every detail of its construction. The excellent library services provided to undergraduates today may be directly attributed to Ture's creativity, dedication and hard work.

Temporary Appointments

Hans Burndorfer, Head of the Fine Arts Library and Music Library, has been appointed Acting Head of Special Collections, University Archives, and Map Library for approximately two years. He is replacing Anne Yandle.

Susan Safyan has replaced Lynne Redenbach (seconded to work on the Barcoding Project) as half-time Librarian in the Extension Library until August 31, 1992. Susan has a BA from SFU and MLS from UBC. Her previous library experience includes working as a Reference Librarian for Greenpeace, Burnaby Public Library and Richmond Public Library.

Nicola Scudder has been appointed as a part-time Reference Librarian in the Science Division from March 1, 1992 to June 30, 1992. She will be partially replacing Jack MacIntosh while he is on professional leave. Nicola completed both her BSc (Zoology) and MLS at UBC. She worked as a temporary Reference Librarian in Science last year from January through May.

David Winter has been selected to work in Sedgewick Library as a Reference Librarian until September 30, 1993. He is replacing Martha Whitehead, who is working in Systems on the new circulation system. David has been working in the Interlibrary Loans Division for the past two and a half years. He has a BA (History) and MLS from UBC.



STAFF NEWS



Hellos

Albert Tan, Technician2, Data Library
 Giles Gysel, LA1, Woodward
 Brenda Green, LA1, Hamber
 Mary Oh, LA1, Special Collections
 Eleanore Wellwood, LA1, Interlibrary Loans
 David Miller, LA1 (Sessional), Law
 Avril Abakhan, Monitor (Sessional), Sedgewick
 Thien-Fah Mah, LA1 (Part time), Sedgewick
 Jean-Philippe Wilmshurst, Sec 5, Admin. Office

Promotions

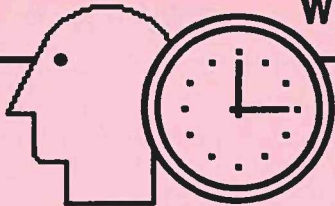
Wayne McKay, LA2, Health Sciences Network
 Mercedita Almodovar, LA2, Interlibrary Loans
 Joan Dietrich, LA2, Special Collections
 Carolyn Carvajal, LA2, Catalogue Products
 Christine Dibbens, LA2, Catalogue Products
 Karen Steiner, LA2, Catalogue Products
 Robin Dutton, LA2, Catalogue Products
 Trevor Tunnacliffe, LA2 (Sessional), Catalogue Products
 Sharon Mowatt, Administrative Clerk, Circulation
 David Jones, Clerk 2, Circulation
 William Chan, LA3, Circulation

Transfers

Katherine Hill, LA2, Gifts & Exchanges
 Ann Chatwin, LA1 (Sessional), Woodward
 Kerry Hutcheon, LA2, Interlibrary Loans
 Cathaleen Finnegan, LA1, Curriculum

Goodbyes

Lorraine Lucas, LA2, Gift & Exchanges
 Concetta di Francesco, Sec 3, Crane
 Vivian McCollar, Sec 4, Admin. Office
 Sandra Wadland, LA3, Circulation
 Jacoba Wennes, LA3, Catalogue Records
 Erin Johnston, LA1, Sedgewick
 Jonna Zbel, LA1, Law



WHO'S WHERE WHEN?

Here's a handy guide to regularly scheduled meetings in the Library:

1st, 2nd, 3rd Tuesday 10am to noon	Administrative Group
4th Tuesday 11am to 1pm	Administrative Group
1st Wednesday 2:30pm to 3:30 pm	Technical Services
1st, 3rd Wednesday 11am to noon	Systems Change Control Board
2nd, 4th Wednesday 10am to noon	Library Planning and Management Council
3rd Wednesday 9am to 11am	Public Services

Hidden Treasure

or

David Jones: Ready for Change

David Jones, Main Circulation, was photographed while fingering a haul of quarters which he recently discovered in the Main Library coin lockers. Apparently, the collection channel narrows at a certain spot and a few coins became lodged causing a buildup to occur. This bottleneck produced a column of quarters three feet high in the five sets of lockers before Detective Jones made his discovery. David had to dismantle the lockers to clear the blockage and, in so doing, retrieved \$550 in quarters.

Before anyone starts planning a holiday we should tell you that the coin drop channels have been redesigned.

