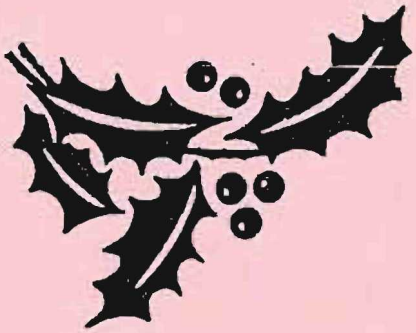
UBC LIBRARY

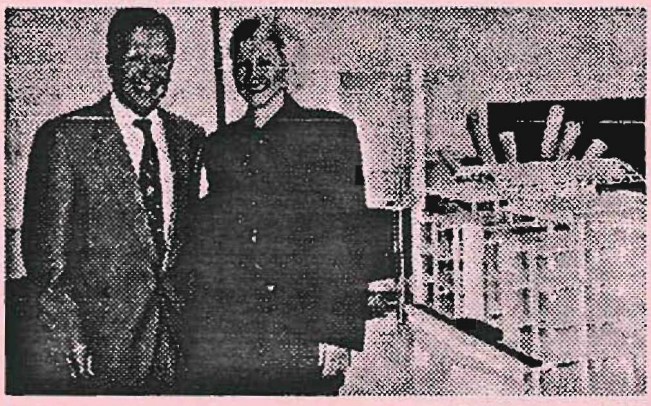
BULLETIN

No. 234 December 1994



Merry Christmas and Happy New Library

It's official: this year's biggest present has just ben wrapped up. Early in December a letter of intent was signed between the University and the contractor for the Walter C. Koerner Library. The contract is due for completion in a matter of days. Construction should begin before Christmas, with occupation currently slated for August 1996.



Ruth Patrick and Arthur Erickson show off Phase I model

Help Make it Happen

Due to the delay between original approval of Phase I and final arrangements with the B.C. government, the 1995 Faculty and Staff Appeal has identified a gap of between $2.7 and $5 million still needed to complete the $24 million funding. The Library's "Inscribe Your Name In the Heart of the Campus" campaign is one way of filling that space. All donations will go toward the completion of the Walter C. Koerner Library via our in-house Development Officer, Leslie Ashford. And, yes, they're fully tax-deductible.

Library people currently hold the UBC record at 40% participation toward projects they support. So, please help top up the 1994/5 Faculty and Staff Appeal by assuring that UBC's first central research library in 70 years will open on schedule!

Here are just some ways donations are recognized:

- $5,000 Inscribed granite block on front facade
- $2,000 Inscribed granite foundation block
- $1,000 Builder's plaque, front entrance
- $500 Your own bookstack donor plaque
- $250 Personally worded bookplate, your field

Prefer other amounts and other choices? Tuum est – call Leslie, but do call. She's at 822-5071.

ORGANIZATIONAL UPDATE

Progress Report: Self Study and External Review

As is the case with every UBC unit, the Library has a timetable calling for a full-scale review every 5-7 years. Our last was held in 1988. There are two major steps: an internal self-study, in which accomplishments, needs and plans are identified; and an external review by a visiting team.

Late 1994 finds us at the halfway point in this one-year process, with all seven internal self-study review/update teams having reported in.

As a result of this process, a draft self-study report has been produced, entitled *Towards 2000 And Beyond*. Prepared by Erik de Bruijn and Leonora Crema on the basis of system-wide input, it reviews objectives met by the Library since 1988, and initiatives identified for the future by library staff. Copies are available in every branch and division; for extras, call staff in the Librarian's Office at 822-3871. Of particular interest is the section headed "The Road Ahead: Major Initiatives". This deals with cost/benefit options for the library system in the near future, related to its identified needs. Some priorities for action are:

1) **Complete a comprehensive review of the Library**
   Time frame: Dec. 1995 for external review report

2) **Build Koerner Phase I, and begin longterm planning for Phase II and other Main Library units**
   Time frame: Jan. 1996 for Phase II planning initiatives, Fall 1996 for occupancy of Phase I

3) **Identify client needs and identify performance measures to evaluate how they are being met**
   Time frame: June 1995+

4) **Support changing client service needs. (Examples: introduce more self-service options, more outreach activities, and define which services will be cost-recovered.)**
   Time frame: Sept. 1995-Jan. 1996+

New Task Groups

In support of the self-study process, two new task groups have been formed. Both have been asked to report by the end of January, 1995.

1) **Task Group on Performance Measures**
   This group will be reviewing statistics-keeping throughout the library system and recommending improvements where necessary.
   Members are: Joyce Davidson (Chair), Leonora Crema, Elsie de Bruijn, Erik de Bruijn, Don Dennis, Jenny Forbes, Janice Kreider, and Ann Turner.

2) **Electronic Journals Task Group**
   The mandate here is to develop a framework within which the Library can build an electronic journals collection, integrate it with other resources, and facilitate access. Members are: Nadine Baldwin (Chair), Elizabeth Caskey, Pia Christensen, Hilde Colenbrander, Pat Lysyk, Brenda Peterson, Kelly Russell (SLAIS), Bonnie Stableford and Martha Whitehead.

ORGANIZATIONAL UPDATE

Changes in Job Responsibilities

Until July 1996, **Margaret Friesen** will be seconded from Interlibrary Loans to divide her time between two priority projects. As Collections Reorganization Project coordinator, she will direct planning for the move into the new Koerner Library, as well as shifts of other materials into new space as it becomes available. Margaret will also broaden her existing role in staff training. As Staff Development and Training Coordinator, she will be responsible for the overall planning and management of the library system's programs in this area, as well as our participation in JESP, UBC's Job Evaluation System Project.

Patrick Dunn, Interlibary Loans Librarian, has agreed to become Acting Head of the Main ILL unit during Margaret's secondment. He will also manage Information Desk staff and services.

Jane Shinn, previously half-time in the Information Division, will continue her temporary appointment in the Circulation Division until at least December 1994. **Lynne Redenbach**'s Circulation job has been extended to match. Both will be working fulltime on implementing changes in the online systems and cleaning up problems.

What's Happening: Building Projects

The Koerner Library wasn't the only "groundbreaking" construction development in recent months. At least two others were recently completed.

Main Stacks/Fine Arts

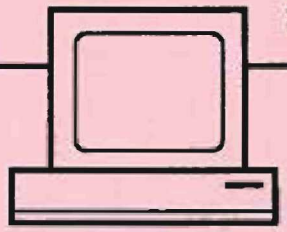
A multi-purpose conversion has allowed Main to economize on turnstile staff while opening up needed space for the new Uncatalogued Books Area. By now, most *Bulletin* readers will be familiar with the relocated main floor stack entrance adjoining the Fine Arts Division. This allows one checkout turnstile to serve both collections, and has the added benefit of placing the self-serve Uncatalogued Books section in its own space immediately inside the entrance.

Inspired by this change, Fine Arts has rearranged its Reference Room and also zoomed through a project that saw the 182,000-volume collection tattletaped well before the start of winter session. **Leeta Sokalski** and her project team are reported to have invented a speeded-up process. Does this mean the Main Stacks are next on the list? Could be....

Education Library

For those who haven't yet visited, the new two-storey Education Library space is open for business in the Phase I addition to the Scarfe Building. Official ceremonies will have to wait until the University officially takes possession of the new building in February. However, staff tours are planned for mid-December.

Meanwhile, Howard Hurt and his crew are continuing to retire pre-1980's items back to the Main Library, while transferring in items from the Main Stacks' juvenile and education sections. As a number of reference materials have also switched locations in the last month, don't count on things being where they used to be up till November. UBCLIB is the best source, and is fully up-to-date.



SYSTEMS UPDATE

For those who've been in hibernation for the past few months, here's a reminder of just how much has been accomplished by the groups upgrading Circulation and UBCLIB.

Circulation Developments

- Work was completed on the new support system for holds. A decision was made to continue using the old system for fines and notice production, rather than risking startup of a new version with the peak-use winter session period looming.
- Starting in September, password protection has been introduced for library cardholders. This added level of security has become necessary now that users can key in their own renewals and make online requests for delivery of library materials.
- There have been some changes affecting extended loans. The three hospital branches have joined Sedgewick and Education in dropping automatic term loans for faculty. However, extended loans will still be available in the hospitals by special request. System-wide, the January end-of-term due date has been dropped. From now on, extended loans will be due only twice a year, on April 15 and September 15.
- Real-time circulation data is now available for the UBCLIB RENew function, and for the Circ. commands OUT and STAtus. Note that the circulation status of items displaying during a search of the Catalogue or Serials files is NOT yet available on real-time; it still updates nightly.
- Most monographs in the Education Library have been changed to a 2-week loan period.
- Main Library journals in the science classifications Q through T no longer circulate. This includes journals retrieved from storage.
- The Main Library telephone renewals line (822-3115) will become the central number handling phone renewals for all library locations. Currently this service is in the phasing-in stage, handling calls for materials from the Asian Library, David Lam, Law, MacMillan and Music as well as Main. Other branches will change over later this year.

Yet To Come

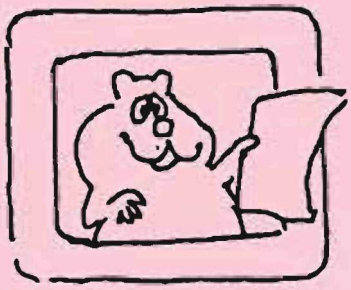
- Implementation of self-service holds has been (so to speak) put on hold. It's now scheduled for spring 1995.

SYSTEMS UPDATE

UBCLIB Changes

- A new version of UBCLIB was put up in September. The most visible change is in the way index/abstract databases display. Most are now listed in two subject groups, regardless of whether the database is actually mounted at UBC or SFU. If an SFU database is selected, the system performs the dialup routine automatically.
- Some databases now have the ability to display UBC holdings on request. When using CEI, CIJE, DSC, Life or PsycInfo, keying DISplay HOLdings brings up a note as to whether UBC does or does not own the journal in question.
- A pilot project set up this summer is proving wildly popular. SFU students, staff and faculty can now dial into UBCLIB and, using a version of the online request system, order books and photocopied articles directly. Delivery can be by truck or ARIEL, and to either the Burnaby or downtown campus. The project will run until December.

Gopher it!



It's hard to believe the Library Gopher didn't exist – at least as far as general UBC users were concerned – before September. It's become a basic tool already for patrons wanting painless access to the UBC Library, worldwide libraries, and the even wider world of Gopherspace and the World Wide Web. (Yes, we're also a Web site, meaning we have the ability to send out sound and images, or create linkages between any items we choose to mount.)

Newly added to item 7 (UBC Courses) on the basic Gopher menu are examples of what the Gopher committee feels will be a hot new field: course notes and exam questions. Thanks go to the faculty members in Audiology, Anatomy, and Health Care & Epidemiology who volunteered to help with this project. Please encourage other departments to help build up the file.

The existing Gopher menu will carry on unchanged until at least March 1995. If you have ideas for new items or Web developments, please contact your nearest Gopher committee member: Brenda Peterson (Chair), Larry Campbell (via SLAIS), Helen Chow (Woodward), Mary-Beth Clark (HSSD), Jeannie Lo (Data) or Deb Wilson (MacMillan).

What's Up?

Having trouble keeping track of all our online and CD-ROM databases? Now you can find them listed on the Library Gopher. Under item 7 (The Library), choose selection #8 (Electronic Materials) for a subject listing that's updated whenever required.

STAFF NEWS

Hellos

Sara Hall, LA1, Woodward Library
Carter Kagume, LA1, MacMillan Library
Martha McIntosh, LA1, Sedgewick Library
Kimberley Manning, LA1, Sedgewick Library
Suzanne Lear, LA1, Special Collections Division, Main Library
Nancy Crowe, LA1, St Paul's Hospital Library
Cheryle Wong, LA1, Sedgewick Library
Regina Tsanas, LA1, Circulation Division, Main Library
Patrick Kincaid, LA3, Map Library
Alice Iordache, Library Data Service Assistant, Data Library

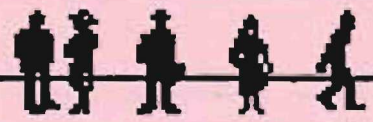
Promotions

Joze Lazar, LA4, Catalogue Division, LPC
Cheryl Niamath, LA2, Interlibrary Loans Division, Main Library
Lynne Trudeau, LA2, Circulation Division, Main Library

Goodbyes

Helen Mayoh, Reference Librarian, Sciences Division, Main Library
Helena Bartl, LA2, Collections Division, Main Library
Katie Eliot, Sec4, Administration, Main Library
Lisa Zebroff, LA1, Woodward Library
Debra Wadsworth, LA2, Circulation Division, Main Library
Maureen Mahoney, LA1, Special Collections, Main Library
Linda Gill-Aranha, LA1, Sedgewick Library
Sumiko Owa, LA2, Order Division, LPC
Colleen Ho, LA1, MacMillan Library
Paul Dawson, LA1, Sedgewick Library
Matthew Anderson, LA1, Sedgewick Library
Tim Kline, LA1, Interlibrary Loans Division, Main Library
Carla Arsenault, LA1, Sedgewick Library
Bernice Koh, LA3, Map Library
Carolyn Carvajal, LA2, Catalogue Division, LPC
Jeannie Lo, Research Assistant/Technician 2, Data Library
Elizabeth Zunti, LA2, Government Publications Division, Main Library
Sarojini Chandra, LA2, Order Division, LPC
Brenda Green, LA1, Hamber Library

STAFF NEWS



Retirements

Thanks for a total of over 50 years' service to **Graham Elliston** and **Helen Mayoh**. Graham began as a cataloguer in 1961, ran the Gifts and Exchanges Division from 1973 on, and was a longtime editor of the *Library Bulletin*. Helen served as a Science reference librarian throughout her 19 years at UBC.

Appointments

Kathryn Hornby will act as temporary fulltime replacement reference librarian in the Woodward Library during **Helen Chow's** illness.

Barbara Trip, formerly Librarian at the VGH School of Nursing, will now be based in the Biomedical Branch Library. She will act as backup to **Nancy Forbes** while continuing to have special responsibility for services to nursing students.

David Winter (Sedgewick) has had his original contract extended for another year.

Reassignments (see also p.3's Organizational Update)

In September **Heather Keate** resumed her former position as Assistant University Librarian for Public Services, following 7 months as Acting University Librarian.

Terry Horner (Cataloguing) is now the Library's CIP Coordinator, replacing **Jim Sharpe**.

Welcome Back

Dr. Ruth Patrick returned from extended medical leave in September, and thanks all library staff for their support, both to her and other members of the administration, during her absence.

Kudos To:

... **Elizabeth Caskey**, now 1994/95 UBC representative on the Canadian Association of University Teachers' Librarians' Committee ... **Suzanne Dodson**, whose watercolours toured galleries in the Lower Mainland as part of a juried show featuring 29 B.C. botanical artists ... **Jenny Forbes**, who successfully applied for a $26,000 SSHRC grant to expand the Library's already strong collection on nineteenth century history, arts and letters. New acquisitions will focus on women's writing in Britain ... **Tomoko Hermsmeier**, who with two co-authors has produced a new edition of the *Library of Congress Subject Headings Related to Japan* ... **Tom Shorthouse**, awarded the Carswell/Sweet & Maxwell Enchange by the Canadian Association of Law Libraries, and hence Canada's representative at the annual fall Meeting of the British and Irish Association of Law Librarians ... and **Paul Thiele**, recently named both to the board of the B.C. Library Foundation and to a task force which will establish a children's provincial resource centre on sexual development and sexual abuse.

IN MEMORIAM

Roland Lanning (1900-1994) From 1926 until his retirement in 1965, Roland was Head of Serials, and is credited with having personally built up 25% of the Library's holdings during this period. He's fondly remembered by library staff past and present for his lifelong sense of humour and love of books.

Darrell Short (1946-1994) Darrell's untimely death saddened the many friends and colleagues who had worked with him in UBC libraries since 1981. Plans have just been announced by the Cataloguing Divison for a group donation to be made in his memory to Amnesty International. Contributions are welcomed up till December 15. Leah Gordon (2-3894) has more details.

MORE NEWS

Serials Cancellation: Present and Future

As most *Bulletin* readers know all too well, 1994 brought another round of journal price increases, averaging over 10% and requiring libraries to cut roughly $450,000 worth of subscriptions. This brought total cuts since 1990 to over $800,000.

Will serials prices ever level off? Not in the near future, it seems. Janice Kreider, the Library's Coordinator of Collections, warns that with so many months yet to go, it's very difficult to make accurate predictions. All numbers will need to be refined during 1995. However, the present outlook suggests that the combination of a weak Canadian dollar and increased subscription rates could work out to a one-year increase of between 13% and 17% for the 1995/96 fiscal year. The bottom line: starting in January, libraries must embark on a new round of consultations with users, aimed at a total cutback of anywhere from $400,000 to $600,000.

The Senate Library Committee is taking an active role in raising faculty members' awareness about the outlook for the printed journal collection and the difficult choices lying ahead. On November 25 its findings were issued as a report, *Just In Case Or Just In Time? Serials And Technology In the Virtual Library*. Copies have been sent to branches and divisions, members of library advisory committees, and the Graduate Student Society. Input is encouraged from all library staff, with a deadline of January 31.

Improved Safety for Evening Staff

New developments this fall include:

- A permit, available for the asking from Parking and Security, allowing anyone on campus to park at meters free of charge after 5 p.m.
- An A.M.S. SafeWalk program providing volunteers from 5- 11 p.m. every evening, and till 1 a.m. Wednesdays and weekends. Call 2-5355.
- A new general number for any Parking and Security service, including both emergencies and requests for patrol people to accompany library staff. Just dial 2-2222.

Try out Current Contents Online

Starting December 1, all seven subject sets* of *CurrentContents* will be available for online searching on the Life Sciences Libraries' OVID machines. Patrons can either opt for a multi-disciplinary search covering all files, or limit searches to selected ones. All searches cover the latest 6 months of the journals indexed, and include article abstracts if available. Several more *Current Contents* workstations will go up around the library system in 1995 as new OVID machines are added.

* *CC* Subsets: Clinical Medicine; Life Sciences; Agriculture, Biology and Environmental Sciences; Physical, Chemical and Earch Sciences; Engineering, Technology and Applied Sciences; Social and Behavioral Sciences; Art and Humanities.

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