UBC LIBRARY

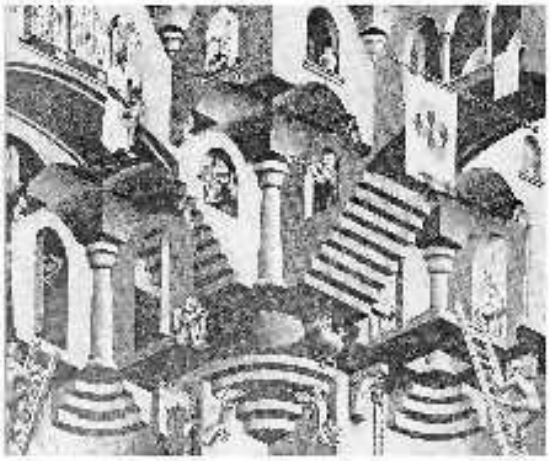
BULLETIN

No. 236 April 1995

Restructuring: Progress Towards a Plan

Since technology is now an inseparable part of everything the UBC Library does or plans to do, the budgetary implications of this have to be faced. So far, we have pieced together financing for systems and equipment on a year-by-year basis, using a variety of funding sources. However, there has never been a realistic, continuing budget for this area in the way that there is for staff, collections, and even binding.

As the first "Restructuring" document issued in January made clear, this can no longer continue. Out of the roughly $24 million received by the Library annually, we need to redirect $1 million toward information infrastructure. Not only do we need to be able to budget for new systems and equipment — most pressingly, a completely new support setup for our public catalogue and technical processing systems — but we also need assured funding to replace or upgrade aging workstations and other hardware. One way or the other, even a low estimate of costs in this area works out to $1 million a year for the foreseeable future.



Where will the money come from? This is the question that is driving a series of meetings at all levels which will continue through the spring. Some ideas for tapping outside sources of funding have already emerged. However, magic solutions are unlikely, and the focus of most discussions will need to be on how to redistribute the existing $24 million to achieve this target.

If there's a bright side, it's that the process can be phased in over roughly 3 years. $100,000 needs to be reallocated to systems in the 1994/95 fiscal year, and $300,000 annually through to 1997/98.

So far, discussions with library staff and other concerned groups have generally agreed on some basics:

- Our #1 priority should be to maintain an identified list of core services to UBC students, staff and faculty. Services not on this list would be possibilities for reallocation of funding or for cost recovery.
- It would be unrealistic to expect that equal across-the-board cuts will work. Whole groups of services will need to be reconfigured.
- Although in the process staff jobs may be lost, and many others will change in nature, it is likely that the salary budget will be just one of several sources for the money needed.

Currently the most innovative proposals have to do with rethinking services and integrating related groups. Some of this is a logical outgrowth of the thinking behind the Koerner Library. Thus, HSSD, Government Publications, Sedgewick and Data would not only move into Koerner, but would share that space with their own ILL, acquisitions, serials and cataloguing support units. Similar clusters of public and support services are being looked at for the arts, life sciences, and pure/applied sciences. While some service groupings would be located together in a shared space, others might be physically separate but share staff functions.

As our story headline makes clear, library people are not discussing a firm plan just at this point. Rather, they are mapping out the factors that need to be part of a workable plan. A further version of the Restructuring Plan will be distributed once the results of the first round of discussions are in.

ORGANIZATIONAL UPDATE

Committee Named for External Review

As the final part of the Library's first full-scale review since 1988, a Library Review Committee has been created. Of the fifteen members, ten are UBC-based, while the other five are librarians from a range of Canadian and U.S. universities.

Besides receiving printed background material, members will spend time in the various libraries between now and June 30, when the final report is due in the President's Office. The main visit of the external librarians' group is scheduled for June 4 through 8.

Members of the Committee are:

Chair: Dean Lynn Smith, Faculty of Law; Secretary: Mr. Byron Hender, Executive Coordinator, Student and Academic Services; Mr. Bill Dobie, undergraduate student and past president of the AMS; Ms. Gail Edwards, graduate student; Dr. Gerald Gorn, Associate Dean, Faculty of Commerce; Dr. Peter Jolliffe, Plant Sciences; Dr. Jo-Ann McEachern, French; Dr. Veronica Strong-Boag, Director, Centre for Women's Studies and Gender Relations; Dr. Mark Vessey, English; Carole Moore, Chief Librarian, University of Toronto; Paul Wiens, Chief Librarian, Queen's University; Betty Bengtson, Director, University of Washington Libraries; Scott Bennett, University Librarian, Yale University; and Nancy Eaton, Dean of Library Services, Iowa State University Library.

The Sounds of Sedgewick

Only 18 more months to go! Here's a bulletin just in from the heart of the Sedgewick / Koerner construction zone.

Sniff, sniff, drip, drip, thud, thud! These were the sounds of Sedgewick as we entered the third month of Koerner construction. Since January, we've had diesel fumes, leaks through the temporary wall between Sedgewick and the site, and the noise and vibration of bulldozing, concrete drilling, and pile driving. The wall does not keep out as much rain as we would like, but it does deaden the noise. Throughout it all, we have been surprised by the students' patience and insouciance, as they study (and sleep) ten feet from the site.

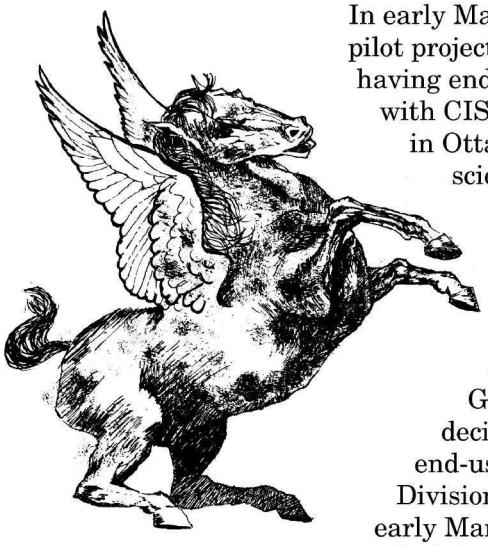
Many of you may have heard the rumour that Sedgewick's roof collapsed on February 22nd. Fortunately, news of the collapse was exaggerated. Some cracks did appear in the concrete beams over the study area on the upper level of Sedgewick, as a result of very wet earth being piled too high on top of the library. The beams sagged a little, so the area was cordoned off and steel bracing was installed on the upper and lower floors. The bracing on the lower floor closed the computer terminal room, and with it, NetInfo access, for a day and a half. After inspections by structural engineers, the fire Department, and Workers' Compensation, the bracing was removed and we were allowed to use the upper floor study space again.

March 31 brought more disruptions. Fumes from damp-proofing newly poured concrete were sucked into our air shaft, forcing students to other locations and many staff outdoors. Occupational Health and Safety has now made several recommendations to avoid a repeat of this incident.

The staff and students in Sedgewick have been wonderful throughout these first few months. Now, as the new building starts to go up, so do our hopes of a less eventful spring and summer.

ORGANIZATIONAL UPDATE

Project Pegasus Takes Off



In early March, the UBC Library began a three-month pilot project to test the ease and effectiveness of having end users place their own ILL orders directly with CISTI, the National Research Council's library in Ottawa. Orders for documents in medicine, science and engineering account for a large share of all interlibrary loans to UBC students and faculty. As Canada's national science library, CISTI holds the country's largest collection of scientific information and has a well-established document delivery service. Given these two factors, the UBC Library decided that it would be most practical to test end-user ordering in the Science & Engineering Division. This segment of the project began in early March, with the Life Science Libraries scheduled to join the pilot project early in April.

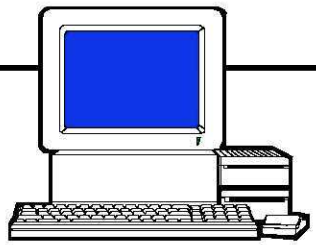
How does this work?
The end user places orders via specialized accounts on the CAN/OLE database using the CISTISER and CISTIMON files. These are the online catalogues for CISTI's serials and monograph collections respectively. Only orders for copies of journal articles and individual conference papers can be placed at this time. Staff in the Interlibrary Loans Division still handle the more complex requests, such as loans for books, full conference proceedings, fiche/print copies of technical reports, and orders for patents and standards.

The service is limited to graduate students and faculty during the 3-month test period. Users register for this service and agree that the orders placed will be for their study, research and teaching at UBC. They must attend a brief introductory training session to learn how to place requests. One major feature of this training is to impress upon users the need to check all items against UBCLIB as a first step. Training concludes with hands-on instruction in the CISTISER and CISTIMON files.

What has user reaction been to Project Pegasus?
Perhaps this can best be described as "so far, so good". Users seem very pleased with the fast delivery time for their requests, and appear to be mastering online ordering with few problems. A spot check on 30 orders placed in the first week showed that all materials requested were unavailable at UBC at the time the requests were sent out.

What do we hope to gain from this pilot project?
When users place their own orders, most documents are delivered to UBC within 3 working days. Self-serve ordering also frees up time for ILL staff to handle more complex requests in all subject fields, such as ones for which there is no clearcut source library. Finally, the pilot project will help us identify more clearly the costs versus benefits of end-user ordering.

SYSTEMS UPDATE



RFP Progress

In mid-February, a Request for Qualification (RFQ) document was sent to twenty-two vendors of automated library systems. The main purposes of this document were to inform these vendors that the UBC Library intended to issue a Request for Proposals (RFP) document shortly, and to obtain some general information that would enable the Library to pre-qualify vendors for the RFP.

In any event, it was largely a self-selecting process. Nine of the vendors responded and indicated they were interested in receiving the RFP for automated library systems. The RFP Project Team reviewed the responses and agreed that the folowing eight vendors were sufficiently qualified to receive the RFP:

Carl Corporation
Data Research Associates (DRA) Inc.
Dynix (Canada)
Endeavor Information Systems
Geac Computers Ltd.
Innovative Interfaces Inc.
Sirsi Corporation
VTLS Inc.

The RFP was issued in mid-March, and the vendor group will have until the end of April to prepare their responses and return them to UBC.

May and June will be very busy months. The responses will have to be reviewed and a smaller number of "short-listed" vendors identified. Each of these vendors will be expected to visit the UBC Library for two to three days and provide complete demonstrations of their proposed system. Both general and specific sessions are being planned, and as many library staff as possible will be involved in these activities.

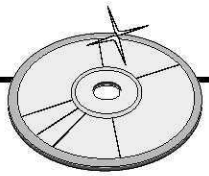
Outlook Database

The Systems Division is completing the final work on the just loaded Outlook database on the B.C.Electronic Library Network (ELN) computer. This database contains 2.3 million bibliographic records representing the holdings of B.C.'s public libraries and all of the post-secondary college and institute records. In fact, about the only library holdings not represented in Outlook are those from the three large university libraries.

Outlook will be a valuable addition to the information resources already available on the ELN computer. It will also be directly available on UBCLIB. Stay posted for more information.

Self-Serve Holds

Development work on the upcoming UBCLIB self-serve holds system is proceeding on schedule. Plans are to make it available for public use shortly after the end of the spring term. The implementation timing may sound a bit strange, but it has a rationale. We want to ease this new feature in very carefully, and make certain that everything is working properly. Look for more information in April and May.



DATABASE UPDATE

What's Up??

Having trouble keeping track of the myriads of online and CD-ROM databases available these days? You can now find them listed on the Library Gopher. Under item 7 (The Library), choose selection 8 (Electronic Materials) for a subject listing that's updated whenever required.

Some of the new additions are:

- *Anthropological Literature* (online via GATeway, 1984+)
- *Avery Index to Architectural Periodicals* (via GATeway, 1983+)
- *Child Abuse and Neglect* (CD-ROM, HSSD, 1965+)
- *Eurocat* (CD-ROM, Gov. Pubs., covering European Community/ European Union publications)
- *Film and Video Canadiana* (CD-ROM, Education Lib.)
- *Food Science and Technology Abstracts* (CD-ROM, Macmillan)
- *Geobase* (CD-ROM, HSSD, covering all aspects of geography and geology, 1990+)
- *IPO* (innovative networked CD-ROM, Sci./Eng. Div., with fulltext versions of international electrical engineering publications)
- *LIFE* (online via INS on UBCLIB Main Menu, giving wide coverage of biological, medical and related subjects, 1984+)
- *Microcomputer Abstracts* (CD-ROM, Education Lib., 1989+)
- *Middle Search* (CD-ROM, Education Lib., 1988+, including fulltext for mainstream magazines such as *Maclean's*, *Time*, and *Newsweek)*
- *Philosopher's Index* (CD-ROM, HSSD, 1940+)
- *Reader's Guide Abstracts* (online via both INS and INB on UBCLIB Main Menu)
- *Statistical Abstract of the U.S., 1993* (CD-ROM, Gov. Pubs., fulltext)
- *U.N. Documents and Publications Index* (CD-ROM, Gov. Pubs., fulltext, early 1990's+)

PATENTS Database Now Up

Canadian patents and pending applications can now be accessed on "Command" mode in UBCLIB. At the main menu, choose "COM", followed by the command "PATENTS" to bring up the Canadian Patent Index.

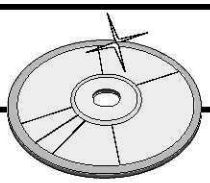
Any UBC user can search the patent literature via keywords, review the latest patent filings in a given technology classification, or search under personal and corporate names.

The database updates monthly, and can be a much more timely source of Canadian information than other commercial services covering this area.

Full copies of Canadian patents may be purchased from Micromedia (1-800-567-1914), or ordered via ILL. For a manual and other helpful material on the new service, contact Ron Simmer in the PATSCAN office (2-5404), or view it on the service's WWWeb home page at:

<http://unixg.ubc.ca:780/~rsimmer/homepage.html>

Users should be told that the CPI database is to be used for research purposes only, and that there may be restrictions on present or future use by non-UBC patrons.



MORE DATABASE UPDATES

Additional OCLC Search Packages Available

As most *Bulletin* readers know, the Library recently took out a subscription to the OCLC FirstSearch base package: *WorldCat*, *ArticleFirst*, *ContentsFirst*, and *GPO Monthly*. The arrangements went through in time for library users to benefit from three new additions to the basic service. *FastDoc* indexes articles which have either the full text available online or 1-hour fee-based fax service. *PapersFast* indexes papers presented at conferences, but not necessarily published, while *Proceedings* covers the contents of printed conference publications. We will have unlimited use of all these for the annual subscription fee (though we're restricted to three simultaneous user log-ons).

In March a supplementary account was set up, making a total of 28 other databases available to librarians. Nineteen of these, such as *LibraryLit*, *FactSearch*, and *Environment*, would otherwise be unavailable free of charge.

At present we have purchased a limited block of 2,000 searches, with a "search" defined as any single search statement followed by a carriage return. Librarians interested in the databases available or details on access should check with branch and division heads, who have the full information package.

New and Improved

The Wilson online indexes available via Simon Fraser (key INB or INS at the UBCLIB Main Menu) recently added a useful new feature. Records are now linked to a holdings display based on the ELN (Electronic Library Network) serials database. If a journal is held by any B.C. university or college, or any part of the Vancouver Public Library system, this information will display automatically.

Under Development

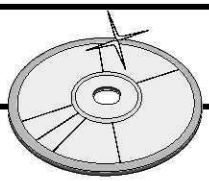
Networked CD-ROMS available to multiple users via UBCNet: just a dream? No, now it's a Library project, and results may be less than a year away.

As the number and cost of our CD-ROM databases grows, so do the twin problems of access and security. Many databases are only available on single machines, and it's also all too easy for disks to go missing. Mounting the same databases on a UBCNet server would be a significant improvement. During a one-year trial period, Systems will experiment with this process.

Contact people for the new Media Resources Network project are Brian Owen (Systems) and Mary-Beth Clark (HSSD). Six SilverPlatter databases will be involved: *Econlit*, *Georef*, *MLA*, *Social Work Abstracts*, *Sociofile*, and *Sport Discus*. The choice of titles was based on technical considerations: these are ones which the database producer will allow us to download to the hard drive and make available for dial-in access to off-campus users.

The number of simultaneous users can be set at 2-4, 5-8, or 9-12. There is also an option to purchase a site licence, which would allow for unlimited access. The tradeoff is that broadening the number of simultaneous users slows the response time. As SilverPlatter's ERL software allows us to monitor the degree of use for each database, it should be possible to work out an optimum access level once the service is up and publicized.

At press time the licencing agreement had been signed and testing had started on the first two databases.



MORE DATABASE UPDATES

New Online Charges

The popular UnCover Reveal service, which allows patrons to create and store interest profiles to be matched against newly indexed articles, now comes with a price attached. Users were advised in March that an annual fee of $20 U.S. will be levied, starting May 1.

Predictably, adding all of Current Contents Search to the health-related databases already available on our OVID service has boosted annual subscription rates for remote access. As of April 1, 1995, UBC subscribers will be choosing from the following packages:

Searchable Files	1 User Only	2 Simultaneous Users
1) MEDLINE, CINAHL, and HEALTH only	$300	$450
2) CURRENT CONTENTS only	$150	$200
3) All databases	$400	$500

Users who have not responded by the start of the April 1 subscription year will have a grace period running till April 17 before their passwords cease working.

Dan Heino (2-5810) is the library system's OVID coordinator. He can supply copies of the revised application form and answer any questions. One reminder: currently, OVID subscriptions are limited to UBC faculty, researchers and graduate students.

More on ELN

The updated version of ELN's Media Database is now available. (Reach it by choosing "BCS" — B.C. Serials — from the UBCLIB main menu, then "**ELM**" for **Electronic Library - Media**.) Although this edition of the database was only loaded in March 1995, the development process takes several months, so staff and users should take note: the date of September 1994 on the scope note reflects the true currency of the records.

Senate, the Library, and Serials

UBC's Senate Library Committee is putting the final touches on its document *Scholarly Communication, Serials and Technology: Problems and Possibilities*. It addresses questions now being asked more and more widely on university campuses, e.g.:

- Are there solutions to the serials crisis?
- What are reasonable faculty and student expectations as to the funding of future library services?
- In terms of maintaining access to information, whatever its format, what kind of infrastructure is needed and how can it be developed at UBC?

The draft report has received much input from sources inside and outside the university. The final version will be presented to Senate at its April 19 meeting.

Teaching and Learning Nets Big Numbers

For all levels of library users, organized instruction on UBCLIB, NetInfo, and online databases is getting to be as important as having a borrower's card. Thanks to UBC's Teaching and Learning Enhancement program, we continue to receive extra funding to support library instruction in seven locations around the system.

Julie Stevens, who administers the Teaching and Learning program, reports that in the first nine months of the 1994/95 funding year (April 1 to December 31), 5,250 students took part in a class, tutorial, or one-on-one instruction through the T & L program. That's a 48% increase over the same period last year. A more detailed report will be issued later this spring.

"Better by Design": Third Anniversary for Staff Training and Development

The Library's Staff Training and Development Program wrapped up its third year at the end of March, 1995. While it will take time for coordinator Margaret Friesen to prepare a full annual report, other libraries already recognize that this comparatively new program continues to be a model for organized staff training on a large scale.

By the early 1990's, rapid changes in the UBC working climate required staff to learn new skills in order to take on roles generated by changing client demands, new technologies, and shrinking funding. Library people also needed better preparation for career development at a time of reduced opportunities for promotion and advancement.

The written plan, adopted in 1992, proposed five phases of training:

- Orientation and socialization to the Library and University
- Skills training for job performance
- Reinforcement and enhancement of learned skills
- Training and development for change and new roles
- Career development and forward planning

To deliver this package, the program received an annual budget of $60,000. Many courses and workshops were designed especially for library staff. Others were customized from more general ones offered elsewhere at UBC, such as the MOST and Computer Skills programs. Finally, publicity and financial suppport were made available for one-of-a-kind opportunities off campus.

In its first two years, the program concentrated on the first four phases of its five-part mandate. By year three it moved from being run entirely by a representative support staff/ librarian committee to achieving a half-time Coordinator. The program also began to focus more attention on the fifth phase, career development.

Training is made available as equitably as possible to all levels of staff. Of the roughly 350 librarians and support staff in the system, nearly all have attended one or more training programs. During the first two years, 441 courses were offered, with a total attendance of 1,325. In the first nine months of the 1994/95 year, 342 staff signed up for 128 courses.

The program is felt to be unique in Canada, and perhaps in North America, among library training initiatives. It's celebrated its third birthday in a most fitting way: being nominated for CACUL's annual Innovation Achievement Award. Will it win? We'll let you know in June.

Training: Coming up this Spring

Personal Security
Lawyer Meg Gaily, UBC's new Personal Security Coordinator, has launched a series of 90-minute workshops which can be customized for staff groups. Attendees will have time to raise special concerns or discuss common problems. Groups of at least 15 are needed, if possible, so Suzanne Dodson will be taking names of anyone interested in putting together one or more for library staff. Call her at the Facilities and Preservation Office, 2-3858.

Freedom of Information and Protection of Privacy
How does F.O.I.P.O.P. affect you, both as an individual and a library employee? Try to attend the April 25 or May 2 workshops organized by the Library's Freedom of Information Coordinator, Chris Hives, with Erik de Bruijn and Allen Soroka. For registration or further information, e-mail Peggy Ng in the Librarian's Office.

Specialized UBCLIB Sessions
These library staff workshops began in March, with Joan Whitney as instructor. Sessions planned for late April/May will cover:

- Printing from UBCLIB, including remote databases
- Searching UnCover
- Searching FirstSearch
- Searching UBCLIB indexes/abstracts, including the SFU group

Dates, times and places are still being worked out. However, plans are to give each session twice and repeat them, if necessary, later in the summer.

Internet Training for Staff
Plans are to repeat and expand this series of hands-on sessions later in the spring. Elizabeth Caskey of the Lam Library will have details after the end of term.

Windows and MOSAIC
They're powerful, they're fun, and they're in your future. Margaret Friesen is exploring training programs geared to the library's particular needs. She would welcome suggestions for coverage.

Keep watching the *Bulletin* for notices of upcoming workshops and other training programs.

For day-to-day updates, check the "TRAINING" bulletin board that's part of the UBCLIB online message system.

Preservation Pays

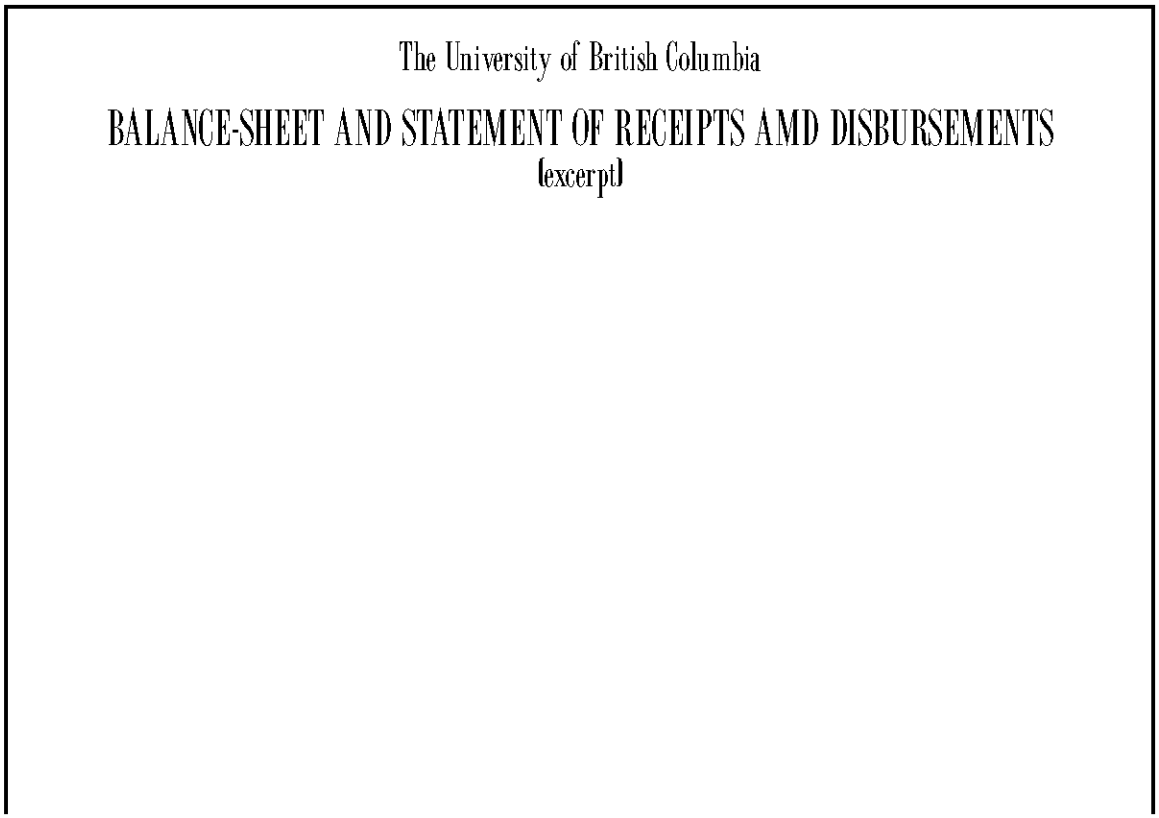
Preservation microfilming. What comes to mind? Right: a worthy project, but in these days of overtaxed budgets, hardly one you could expect to pay its way.

Recent projects show how wrong this view can be. Norman Amor of the Library's Facilities and Preservation Office is happy to say that four recent and radically dissimilar initiatives have all attracted enough customers to recover costs.

Thanks to a generous startup grant from Earl Dodson, the entire 1872 - 1982 run of *B.C. Sessional Papers* has now been microfilmed. It's a mother lode if you're looking for annual reports of various departments and bureaux, committee reports, and other significant documents. As staff had hoped, interest among other Pacific Northwest libraries was such that sales of full or partial sets made back all UBC's original investment.

Since then, UBC's archives have offered up several more one-of-a-kind files where sales of the finished microfilms have repaid costs. Subjects range from complete runs of B.C. community directories in the 1930's and '40's through rare surviving issues of Vancouver's two Japanese-language newspapers to the personal papers of James G. Swan, a noted 19th-century civil servant, author, and appreciator of Pacific Northwest native culture.

Facilities and Preservation welcomes your suggestions for future microfilming projects. We have many unique works: which ones deserve priority in our list of titles that should be filmed and made available for wider distribution? Please contact Norman Amor at <namor@unixg.ubc.ca>, Suzanne Dodson at <sdodson@unixg.ubc.ca>, or call 2-3858.



The University of British Columbia

BALANCE-SHEET AND STATEMENT OF RECEIPTS AMD DISBURSEMENTS

(excerpt)

One of the reports in the 1920 Sessional Papers is the Balance Sheet for the fledgling University of British Columbia. In 1920, the book budget for the Library, plus 7 departments and the Bookstore, was $12, 112,45.

STAFF NEWS

Transfers

Linda Turner, Sec3, Administration
Cheryle Wong, LA1, Sedgewick
Bryan Zacharias, LA1, Sedgewick

Goodbye

Giles Gysel, LA2, Woodward

Welcome

Helen Chow, Woodward Reference, back from medical leave.

Special Spring Athletics Update:

... Would you believe a Pan-American Games gold medal?? Send congratulations to Sedgewick's **Leigh Pearson**, who teamed up with her RVYC partner to take first place in the double-handed 470 sailing dinghy ... Not to be outdone, the new, improved Education Library entered its 5-person team, dubbed Check Us Out, in the annual March "Storm The Wall" contest, and breezed into the finals. Flashing past were **Mona Schum** (sprint), **Rosie Croft** (swim), **Sion Romaine** (1 km run), **Corinne Guilot** (cycling), and **Richard "Muscles" Moore** (hoisting everyone else over the wall) ... Late bulletin: yet another library winner! Sedgewick LA2 **Kele Fleming** (cycling) helped her team clinch first place in Storm The Wall's Faculty/Staff Women section ... And on April 30 it's the 11th annual 10K Sun Fun Run. **Kat McGrath** not only set up the Library's first ever corporate team, but at press time had roughly 20 entrants, representing all areas of the library system. Was it the official Sun Run T-shirts with our very own logo on the back, or maybe assurance that walkers and joggers are welcome too? Team photo, results, and survivor interviews in the next *Bulletin* ...

Non-Nike-Wearers' Achievement Section

... Kudos to **Johann van Reenen**, Head, Life Sciences Libraries. The Academy of Health Information Professionals and the Medical Library Association have jointly awarded him recertification at the "Distinguished" level. This is the highest professional certification level available for medical librarians, and is based on a combination of scholarly publishing, teaching, continuing education and services to the profession ... Congrats also to **Chris Hives**, recently re-elected for another 2-year term as Chair of the Canadian Council of Archives.

Clip And Save

Special Collections asks you to redo your phone listings for these staff:

Frances Woodward	now	2-2819
Chris Hives	"	2-5877
Erwin Wodarczak	"	2-5877

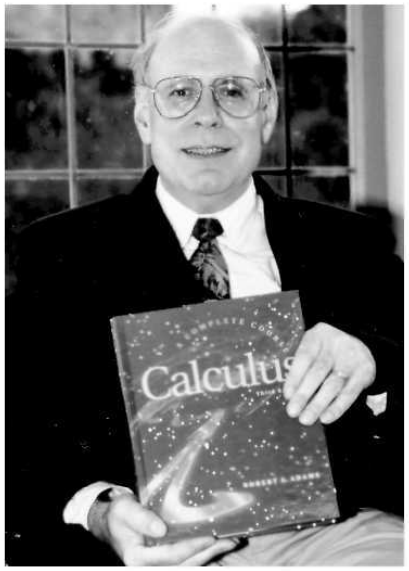
MORE NEWS

Extended Saturday Hours

Main, Woodward and Education have joined Sedgewick in opening at 10 a.m. rather than 12 on Saturdays until the end of term. Users can expect limitations on some circulation services (e.g. no telephone service). In locations where reference is available weekends, it starts at noon as before. As we'll be assessing use during the new hours, please help publicize them.

UBC Authors' Reception: Bigger And Better

Until 1990 no attempt was made to gather and recognize UBC authors at a single event. Now it's become a tradition, thanks to the annual March Authors' Night co-sponsored by the President and the University Librarian. As before, everyone publishing a book or alternative-format production becomes a guest of honour at an evening in which all works are on display. This year's event honoured authors of 115 works ranging from monographs to musical CD's, an interactive CD-ROM, and two videos. One guest was our own Tomoko Hermsmeier, who has co-produced a new edition of the *Library of Congress Subject Headings Related to Japan*.



Change in Fines Notification

Individual fine notices are a thing of the past. Users will now be mailed a periodic statement listing any fines owing. The first batch of statements went out in February, and there will probably be three such batches over the academic year.

editor: elsie de bruijn (2-3393)
design: jill pittendrigh

New I.L.L. Task Group

In early January an 8-member Task Group was set up to review resource sharing for the UBC Library. It will report by March 31 on options and strategy in two main areas:

1) The mandate, structure, policies, services and organization of ILL and resource sharing at UBC.

2) The relationship of the UBC Library to external resource sharing groups such as NET, ELN and COPPUL. Currently the cost of ILL services to non-UBC borrowers is partly subsidized from the General Purpose Operating Fund. The University has given us until April 1 to prepare a plan eliminating this. On the other hand, the Library does need to receive some return on its collections capital investment for each loan made to an outside institution.

There are also concerns about services to UBC users from other ILL lenders: how to ensure continued quick, efficient access that remains free of charge as long as possible?

The Task Group will be meeting weekly to resolve these and related issues. Members are Heather Keate (Chair), Leonora Crema, Patrick Dunn, Jocelyn Godolphin, Brian Owen, Margaret Price, Bonnie Stableford and Ann Turner.

Life Sciences Libraries Expand Delivery Networks

Since May 1994 three separate document delivery agreements have been set up with an expanding number of academic health libraries in Canada and the northwestern U.S. The first of these involved a reciprocal agreement for high-speed document delivery between UBC's Life Sciences Libraries and the University of Washington equivalent. From June 1 through the end of August, a DocLine trial was carried out with the University of Alberta, University of Calgary, and University of Manitoba. In October this was expanded to include most of Canada's 16 academic medical libraries.

Where possible, items are sent out on a 24- to 48-hour turnaround time (made easier, since UBC science libraries no longer circulate journals). Articles are "read" by a flatbed optical scanner, transmitted via ARIEL workstations, and printed out onhigh-quality laser printers which can handle graphics.

With ever more cutbacks looming for academic libraries' serials collections, high-speed resource sharing will become central to everyone's user services. It's hoped that through tests such as these, UBC can help shape creative new solutions.