UBC Library Staff

BULLETIN

The Library

No. 269 www.library.ubc.ca/staff/bulletin Winter 2004

Human Resources News

Many of you are already aware of a new face in our Human Resources group! As Director, Human Resources, I joined the Library in late January 2004. I have been busily trying to immerse myself in this fascinating and complex work environment, while at the same time, getting out to meet you in your workplace. There is so much to learn and do and I am really encouraged by your willingness to share with me.

Many staff have asked about my role and what organizational changes I will make within my group. For the present time staff responsibilities will remain as they have been.

Heather Hettiarachchi continues to administer the day to day operations of the Human Resources group and provides support with both CUPE 2950 and AAPS issues, and UBC and Library HR policies. She is the contact for all recruiting assignments, job descriptions, and classifications and the myriad of other general human resources questions or issues as they arise. Heather's phone number is 822-1852.

Ramona Cowan produces the hourly payroll, coordinates hiring of student assistants and temporary staff, and maintains sick/vacation/leave records for all Library staff. She can be contacted at 822-5816.

Debra Dolan provides a wide variety of secretarial and administrative support to the unit. She handles clerical details around recruiting and staff orientations. She generates and processes applicable HR paperwork resulting from staff changes and she maintains staff records. Her phone number is 822-4205.

While all this is going on, I will be focussing on developing, implementing and managing a wide range of HR practices and programs and initiatives designed to support the Library's strategic plan. I am responsible for overall human relations, labour relations, health and safety and am the contact for Faculty Relations. I would welcome your calls at 822-4894.

I would encourage everyone to drop by to visit us on the 2nd floor, Koerner Library. Don't hesitate to call any one of us regarding any HR issue you may have. We will ensure that you are directed to the correct individual. I would also welcome your comments and suggestions as to how we can better serve your needs.

Deborah Austin

eHelp answers over 500 questions!

Calls to the eHelp service have been increasing each month since it went live late November 2003.

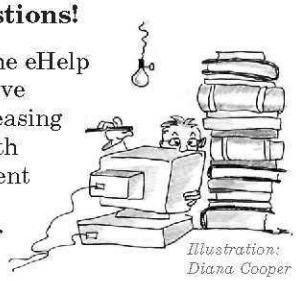

Illustration: Diana Cooper

eHelp librarians and GAAs have already answered over 500 questions!

The success of this project is due to eHelp's great team of volunteers. Many thanks to, **Aleteia Greenwood**, **Amber Lannon**, **Christina Sylka**, **Dean Giustini**, **Ellen George**, **Greg Torino**, **Hilde Colenbrander**, **Jo-Anne Naslund**, **Katherine Kalsbeek**, **Kevin Lindstrom**, **Kimberley Hintz**, **Linda Dunbar**, **Lorna Adcock**, **Nicole Gjertsen**, **Sally Taylor**, **Sheryl Adam**, and **Terry Horner**.

Also, thanks to our 4 GAAs from SLAIS working on the eHelp service, **Christopher Koth**, **Shelley Brown**, **Susan Atkey**, and **Susan Goard**.

Also, a special thanks to **Tracey Douglas**, **Tom Nicol** and the folks at **Systems** for getting us up and running!

Contributed by Simon Neame & Trish Rosseel

CLA/BCLA Conference

This summer, from June 16-19, CLA will hold its annual conference in Victoria, B.C.

This year's conference theme is "Celebrating Our Community: Sharing Our Values and Sharing our Value" and is being organized in conjunction with the British Columbia Library Association (BCLA).

ILS UPDATE

With some of major milestones drawing near, including the May 3rd launch!, the ILS Training Working Group is planning a series of training sessions in the coming weeks. Here is a summary of upcoming events.

1. **Preview of Voyager: a demonstration session** (for all)

   James Tapia, Endeavor Information Systems Inc. The purpose of these sessions is to introduce all library staff to the "look" of the new ILS.

2. **Preparation**

   Windows XP Tune-up sessions (1 hour each) Rick Welch and Margare Friesen will present mini-sessions for staff who would like to tune up their Windows skills.

3. **Train-the-trainers sessions** (invitational)

   Eight trainers from each of the five modules will receive initial training from Endeavor trainers to help them design the training curriculum.

4. **In-house train-the-trainers sessions** (invitational)

   Some of the training designers (OPAC, Circulation) will train additional trainers in-house to help them deliver the training.

5. **Modular training in-house** (for all)

   All regular staff will receive training on the modules they need to do their jobs. The training content will be offered at the intermediate, advanced or basic level, depending on level of need.

6. **Library overview training series for Voyager** (after implementation)

   An overview training series for all to see the big picture: a little of everything on "Voyager: the UBC Library views".

Please visit the ILS Project website for more up-to-date information and training dates:

http://bishopbay.library.ubc.ca/voyager/welcome.cfm

Contributed by Margaret Friesen

BRANCH PROFILE

The Times They Are A-Changin'!

Over the past year the Humanities & Social Sciences Division (HSS) in Koerner Library has seen a number of changes that point to large-scale change in the Library as a whole. Staff at all levels of the division have felt the effects of numerous retirements, the Map Library moving in, the Serials Division moving out and the continuing transition to online journals. And, in the coming months, the staff here, as in all divisions, will feel the effects of the launch of the new ILS. HSS, in fact, provides a snapshot of changes happening throughout the library system.

In times of change, we are called upon to be resourceful and flexible and the staff in HSS have been all this and more! While losing 150 years of combined reference and subject-specialty experience to retirements, HSS has welcomed a couple of new staff, ably filled in the "knowledge gaps" and added maps and related materials to their breadth of knowledge. Division head Margaret Friesen identifies the greatest resource of the division as "the grey matter, the expertise stored in people's heads." This "grey matter" facilitates the instruction of library skills to 7,000 students per year (including the English 112 program), has knowledge in over 40 subject areas, possesses varied language skills, mentors library school students, participates in the Arts Outreach Program, builds the reference and general HSS collections, provides quality public and reference service on the Journals & Microforms and Reference Desks, plans and organizes the annual UBC Authors' Reception, provides information and access to map collections, numeric data, StatsCan data, government publications (including United Nations documents), newspapers, vertical files and microfilms... to name a few!

Stop by HSS on level 2 of Koerner Library and check out the 500 Years of Maps display and all of the numerous other projects the HSS staff are involved in.

HSS staff members Hilde Colenbrander, Queenie Wong and Trish Rosseel at the Reference Desk in Koerner Library

If you know of something new and exciting happening in your branch, please let us know!

STAFF UPDATE

October 1, 2003 - December 31, 2003

Welcome to Recent Hires

Ellen George – Term Reference Librarian, Humanities and Social Sciences Division

Giri Gnanaratnam – LA C (Term – 57%), Woodward Library (Circulation)

Anna Holeton – Term Reference Librarian, Law Library

Joerg Messer – Programmer Analyst C, Systems & Humanities and Social Sciences Division

Mike Metelnick – LA B, Education Library (leave replacement)

Isgo Nercessian – LA C, Borrower Services (Koerner Library) – Sessional

Erin O'Connor – LA C (Term), Borrower Services (Koerner Library)

Joseph Procyk – LA B (Sessional), Woodward Library

Michael V. Smith – LA C (Term), UBC @ Robson Square

Greg Tourino – Term Reference Librarian (50%), Science & Engineering Division

New Responsibilities

David Brydon – LA D, Science & Engineering Division

Paula Farrar – LA C, Borrower Services (Koerner Library) – Sessional

Kevin Lindstrom – Acting Head, Science & Engineering Division

Lianna McAdam – LA G (Term), David Lam Management Research Library

Yani Mitchell – LA F (Term), UBC @ Robson Square

Jennifer Oey – LA C, Borrower Services (Koerner Library) – Sessional

Lindsay Willson – LA B, Borrower Services (Koerner Library)

Goodbyes

Nicola Dickson – LA B, Borrower Services (Koerner Library)

Christiane Fortier – LA F, Technical Services

Sean James – LA B, Borrower Services (Koerner Library)

Lorne Madgett – LA C (Term), Humanities & Social Sciences Division

Kevin McDonald – LA B, Borrower Services (Koerner Library)

Ryan Sykes – LA B, Main Library Circulation

Frances Woodward – Librarian, Rare Books and Special Collections

Freedom to Read Week in the Library

In celebration of Freedom to Read Week 2004, UBC Library hosted 'Uncensored' – two nights of controversial readings by students in UBC's Creative Writing Program. Special guests included the Library's own **Michael V. Smith** (RSQ), as well as **Becki Ross**, **Richard Van Camp**, and **Lorraine Weir**.

In addition, **Pauline Willems** (HSS) pulled together an exellent display of challenged books in Canada in the last 20 years. Many thanks to **Andrea Dancer** (CLC), **Alayna Smith** (CLC), **Sheryl Adam** (IS), **Margot Bell** (CLC), and **Trish Rosseel** (HSS) for helping to make these events happen!

STAFF HAPPENINGS

Congratulations...

... to **Moira Guzyk** (David Lam Library) and her husband Rob. They are the proud parents of a baby girl – Angela Rose Guzyk – born on December 30, 2003 at 3:44 p.m. Rosie weighed 9.24 lbs and measured 21.5 inches at birth. Congratuations Moira & Rob!

... to **Adrienne Truchi** (Law Library) and her husband Wayan Sugita, who are also the proud parents of a baby girl, Maya Amrta, born Feb.15/04 at 11:26pm.

... to **Beverly Scott** (recently retired from HSS) for publishing an 85-page booklet titled, "Establishing professional social work in Vancouver and at the University of British Columbia."

Much of the information contained in the booklet is also available from a webpage linked to the Library's Social Work Subject Guide. Bev acknowledges the tireless technical help she received from **Larry Campbell** (IS) and **Paul Lesack** (Data Services) over the years. The booklet is now listed in the Library's catalogue.

... and to **Tim Atkinson** & the entire UBC Library for implementing the Food for Fines initiative. The Library collected more than 4,900 items for the Greater Vancouver Food Bank in November by waiving $2 from existing fines (up to a maximum of $20) for every non-perishable food item Library users donated.

Did you know...

... books from our **Law Library** appear in the docmentary film, *The Corporation*, which is currently showing in local theatres?

IKBLC Update

On Tuesday February 10, a number of staff attended the architects' presentation on the Learning Centre. Architect Stephen Johnson was on hand to walk staff through the latest building plans and answer questions. The drawings on display detailed the interior features of the building and will be completed in late March/early April. Flooring, carpet and wall covering samples were also on display.

Mr. Johnson outlined some of the building's planned green features such as, radiant heating in the floors and the use of salvaged wood and other man-made and re-used materials in the finishings.

For more information, please visit the IKBLC website: **http://www.library.ubc.ca/ikebarber/**

The CampusCam is once again keeping watch over the IKBLC construction site, this time from the 10th floor of the Buchanan Tower.

Check it out: **http://www.ubc.ca/campuscam**

Designer Gili Meerovitch points out building features to staff.

UBC MacMillan Library Display
"Remember the Days When... "

This display is a tribute to early days of the UBC Library. It includes some photographs of library staff members from the 1960s and highlights some historical items and library memorabilia, such as samples of old card catalogue filing system cards.

So, come by the MacMillan Library and remember the days when...

Thanks to **Julia Popo (McM)** for the great display & the memories!

Map Exhibition in Koerner Library

On level 2 in Koerner Library (outside HSS staff area), you'll find another interesting display. This one, titled "5 Centuries of City Maps" was curated by **Tim Ross** (HSS), with the assistance of **Aprille MacCauley** (HSS) and **James O'Neill** (HSS student assistant).

View interesting and attractive images and learn about the production of urban maps over the past 500 years.

Coming next issue: "My Other Life..."

Find out about the fascinating things your colleagues do outside of work!

Librarian Abroad!

MarthaWhitehead, Head of our Information Services division, returned from a one-year sabbatical in January.

Martha's studies focused on the integration of digital libraries, learning technologies and information literacy.

She spent half the year in Australia, where she was a visiting researcher with the University of Melbourne's Teaching, Learning and Research Support department (TeLaRS).

Martha says, "It was really interesting to look at how another large research institution is approaching the different kinds of learning support traditionally offered by separate parts of the organization." TeLaRS is part of the Information Division, which is an amalgamation of the former Library, Information Technology Services and Multimedia Education unit.

For information on TeLaRS, see **http:/www.infodiv.unimelb.edu.au/telars/**, or ask Martha!

Party Honours Recently Retired Staff (March 4, 2004)

Julie Svec, Balbir Aulakh, Jung Won Whang, Kaye Tomiye, Jirina Hatina, Dilma Huggett, Peggy McBride, Maureen Adams, Hélène Redding, Joe Jones, Cip Ambregia

Missing: Pia Christensen, Pete Edgar, Raymond Galbraith, Tsuneharu Gonnami, Avron Hoffman, Ann Hutchison, Iza Laponce, James Swartz, Frances Woodward and Bev Scott

Editor: kele fleming
Design: Jill Pittendrigh