

# BULLETIN

No. 250

February/March 1997

## Countdown to Celebrations Week

Between March 5 and 15, UBC libraries will welcome the rest of the world as we celebrate the official opening of the Walter C. Koerner Library.

At press time myriads of jobs were in the final stages of completion. Donors' plaques are being prepared for the Koerner bookshelves, and the first red oak trees are expected soon for the Main Mall plaza. Fulltext papers are already up on the Web for the lead-off conference on scholarly communication at SFU Harbour Centre. Books, CD's, musical scores and multimedia productions are being put together for the gala UBC Authors' Reception at Cecil Green Park. We also hear that Stompin' Tom Shorthouse and the Stackettes are holding secret rehearsals for the "Ridington Roundup" on Wednesday, March 12.

From formal to frivolous, here's what will be happening during the 10-day Koerner party.

### □ □ KOERNER OPENING CELEBRATIONS: DAILY SCHEDULE □ □

The Great University Library: Discover a World of Knowledge

**Wednesday-Saturday  
March 5-8** Conference: *Scholarly Communication in the Next Millennium*, SFU Harbour Centre, co-sponsored by UBC, SFU, AUCC, CARL and others. For program and selected fulltext papers, see the conference Web site at <http://www.sfu.ca/scom/>

**Sunday, March 9**  
1-3 pm Tour of Koerner Library for conference participants.  
3:30-5 pm In Memoriam service for Walter Koerner, UBC Museum of Anthropology.

**Monday, March 10**  
3:30-4:15 pm Walter C. Koerner Library grand opening ceremony.  
4:30-7 pm Tours for guests and reception in Koerner staff lounge.

**Tuesday, March 11**  
12 noon-1:20 pm *The Role of the Great Library in the Life of the University*: a symposium. Speakers: President David Strangway, Dr. John Gilbert, and Dean Shirley Neuman. Performance and readings from selected contents of the Walter C. Koerner Library by the English Department Players. Ridington Room, Main Library.  
4:15-5 pm Tours for Authors' Reception guests.  
5:30-7 pm 7th annual President's and University Librarian's Authors' Reception (by invitation only), Cecil Green Park.

**Wednesday, March 12**  
1-7 pm *Saying Goodbye to Old Friends and Places / Saying Hello to New Digs and Faces*: a party and progression for all Library staff. Starts with a brief leavetaking ceremony in LPC around 1 p.m., then moves to the "Ridington Roundup", scheduled for approximately 1:45 and featuring Stompin' Tom, brief speeches and acknowledgements. At 3 p.m. piper Graham Davidson will lead a staff parade from Ridington to Koerner, where a symbolic book move precedes a potluck dinner for all in the 7th floor lounge.

(schedule continued over)

*mailing label here*

### DAILY SCHEDULE (continued)

#### Thursday, March 13

10 am-12 noon  
& 2-4pm

Open House and public tours of Koerner .

#### Friday, March 14

12:40 pm

Koerner Library Run & Walk: 5K run, 3K run, and 1K walk. Everyone welcome! Part of the spring term events organized by UBC Intramurals, the campus course "visits" branch locations, runners/walkers collect souvenir bookmarks, and entrants finishing with at least 8 bookmarks qualify for a chance at free copy cards.

10 am-12 noon  
& 2-4 pm

Public tours of Koerner every half hour.

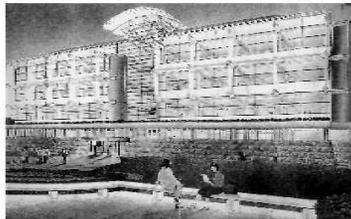
#### Saturday, March 15

10 am-12 noon  
& 2-4 pm

Last day of Koerner tours.

Be sure to visit the Koerner Web site for more on the building, last-minute details of Opening Week festivities, and of course a chance to add your name to the electronic guest book. All this at:

<<http://www.library.ubc.ca/koerner/celebration>>.



## Candidates for University Librarian Due in March

After five months, the committee charged with selecting a new University Librarian is about to announce its short list of candidates.

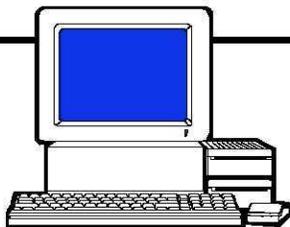
As part of the interview process, there will be several opportunities for library people to meet with the applicants. Each candidate will also make a presentation and respond to questions at an open forum for UBC faculty, students, and other interested users.

Members of the Committee have been impressed by the number of highly-qualified applicants. They encourage everyone interested to take part in these sessions. It's hoped that the open and closed forums can take place by the end of March, so that a final recommendation can be made by early April.

The Search for University Librarian Committee is chaired by **Dr. Maria Klawe**, Vice-President, Student and Academic Services. Members are: **Dr. John Gilbert** (Coordinator, Health Sciences and Chair, Senate Library Committee), **Dr. Shirley Neuman** (Dean of Arts), **Dr. Nancy Sheehan** (Dean of Education), **Dr. Robert Evans** (Head, Mechanical Engineering)\*, **Dr. Peter Joliffe** (Plant Sciences), **Dr. Ed Piers** (Chemistry), **Shannon von Kaldenberg** (Director, Development Office), **Bonnie Stableford** (Science & Engineering Division, Main Library), **Jocelyn Godolphin** (Koerner Library), **Joyce Friesen** (Collections Accounting and Budget, Library), **Dan Heino** (Woodward Library), **Peggy Ng** (Library staff), **Jane Shinn** (Library staff), **Christopher Gorman** (AMS), and **Gail Edwards** (Graduate Student Society).

*[Setting the record straight: Dr. Robert L. Evans, who IS on the Search for University Librarian Committee, should not be confused with Dr. Robert G. Evans (Economics/Health Services and Policy Research), whose involvement with the Library extends over many years, but who is NOT the Dr. Evans on the 1996/97 Search Committee.]*

## SYSTEMS UPDATE



### DRA Implementation Schedule

Almost as soon as the January 31 final draft of the *DRA Implementation Schedule* was distributed by e-mail to all Library staff, we entered the critical phase in the workup toward the May 13 target date.

On February 21 many major processing activities ceased, especially those which would have involved updating existing Catalogue and Circulation file records. [Translation for public service staff: the Cataloguing, MISCellaneous and most RECON files will be unable to accept new entries or corrections to existing ones until May 13. They are, however, still accessible on a "read only" basis.] By March 1, plans called for firing up specially written computer programs that will convert our millions of temporarily inert records into a format suitable for loading into the DRA system.

The conversion process has required considerable staff work, both here at the Library and on the DRA end. If we stay on schedule, most of the conversion will occur over a six-week period, followed by a final conversion update and other checking which will take a further two to four weeks.

Other key dates to watch for are:

- April 7:** all work on local Serials system stops.
- April 11:** all work on local Acquisitions and RECON systems stops.
- April 14:** conversion processing of "gap" data starts.
- April 23:** limited use of DRA Serials starts.
- May 4:** all activity on local Circulation system stops. Basic Circ. activity will continue on DRA backup Circulation system.
- May 13:** live on all major DRA modules.

The conversion schedule is, inevitably, a balancing act. There are two almost opposing sets of requirements we have to deal with:

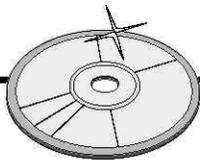
- 1) Converting all our records completely and correctly
- 2) Minimizing disruptions for staff and users

In every instance, we have attempted to keep the closure of major files to a minimum and ensure that, as needed, temporary alternative procedures and workflows are provided. Everyone's understanding and cooperation will be a key ingredient as we embark on the final stages of this complex but crucial project.

### Winspircs on Library Windows Workstations

All public-use Web workstations will be getting the Winspircs graphic interface provided for use with the networked Silverplatter system of databases. It will appear as a new icon in the *UBC Library Applications* window.

Previously, Winspircs software has only been available on selected public-use workstations. Now that we have 9 more user workstations in the Main Library training room and 24 in the new Koerner computer lab, as well as in other locations, the time seemed right to put it up for users system-wide.



## MORE SYSTEMS UPDATE

### DRA Staff Training Plans

As we move into March, the DRA Training Task Group is focussing on one target: ensuring that all Library staff have advance access to the training they need, comfortably ahead of the DRA implementation date for their area.

The various service and pre-training areas ("modules") have been broken down into four main groups: public services, circulation, catalogue, and acquisitions/serials.

The draft plan for the public services module is already on the DRA staff Web site at: <http://www.library.ubc.ca/staff/dra/dracom.htm#train>. It is also being distributed in paper copy. Anyone needing more input should contact the group coordinator, Joe Jones, at 2-0866 or [jjones@unixg.ubc.ca](mailto:jjones@unixg.ubc.ca)

The plans for the other three modules will be mounted and distributed in the same two ways as soon as they are in final form. Meanwhile, your contact people are:

- **Circulation Task Group**                      **David Winter**                      [<dwinter@unixg.ubc.ca>](mailto:dwinter@unixg.ubc.ca)
- **Catalogue Task Group**                      **Martha Whitehead**                      [<mdwhite@unixg.ubc.ca>](mailto:mdwhite@unixg.ubc.ca)
- **Orders/Accounting Task Group**                      **Brian Owen**                      [<brian\\_owen@library.ubc.ca>](mailto:brian_owen@library.ubc.ca)

Questions about pre-DRA training for the library system as a whole should go to **Margaret Friesen, Chair, DRA Training Task Group** at 2-4430 or [<mfriesen@unixg.ubc.ca>](mailto:mfriesen@unixg.ubc.ca).

### Year-End Equipment Purchases

It's that time of year again, and once more the Library has been collecting any unspent money which might be reallocated to major computer equipment purchases. The process includes a review of the *Equipment Want List* requests submitted by branches and divisions, as well as identifying equipment requirements for major projects like the DRA system. Priorities for upgrading or replacing existing computer equipment are also under examination.

There is usually some overlap in the above categories. However, the cumulative cost is still significantly greater than the funds likely to become available before the March 31 end of our fiscal year.

At the present time, we hope to be able to purchase a large number of workstations (at least 75), together with some printers, CD-ROM drives, barwands, computer memory, computer tables/chairs, and even some of the more specialized computer requests on the *Equipment Want Lists*.

Let the record show that the phrase "balancing act" in the DRA implementation schedule applies here as well! We'll do our best .

### MS-Office and Word for Windows: One Step Closer

50 copies of MS Office and 10 copies of Word for Windows have been purchased for libraries around the system. As soon as they arrive, planning will start on how to distribute this first set of software in an equitable way.

As this is a package most locations have requested, Systems is already looking ahead to a second purchase early in the 1997/98 fiscal year.

## MORE SYSTEMS UPDATE

### Booking Computer Training Labs

Now that the G.G. Sedgewick training lab is up and in use in Koerner, staff involved in user instruction may want a quick reminder about training facilities and booking arrangements.

- 1) **Koerner Teaching Lab** (24 workstations): Desirée Baron, Koerner Reference, 2-6363.
- 2) **Main Library Technology Training Room** (9 workstations): Sara McGillivray, Koerner Admin., 2-3871.
- 3) **Woodward Teaching and Learning Centre** (1 instructor's workstation with screen and monitor, seats 20): Woodward Information Desk, 2-4440 or 2-5461.

### Main/Koerner Records Cleanup

Even with the temporary freeze on catalogue corrections, work is continuing on identifying errors that might send users to the wrong place for items recently moved out of Main to Koerner or other locations. If you spot inaccurate locations in UBCLIB, please notify Susan Andrews (Cataloguing), Jocelyn Godolphin (Koerner Reference) or Martha Whitehead (Systems).

## OTHER E-NEWS

### Silvernet Popularity Poll: And The Winner Is...

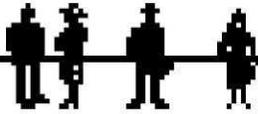
By August 1996 the UBC Library's remote-access network of SilverPlatter databases had stabilized at 15 titles. How did users respond to these resources? Marcel Fortin of the Koerner Library recently reported on Silvernet user activity between August 1 and December 31, 1996.

The big winner was *GeoRef* — not surprising, since it covers the wide field of geography and related social sciences, and indexes material dating as far back as 1785. A total of 5,067 users logged in, and over 61,000 references were downloaded.

The runners-up, in order of popularity, were the *MLA Bibliography*, *Geobase*, *PAIS [Public Affairs Information Service]*, *Econlit*, *TreeCD*, *Sociofile*, *SportDiscus*, *Transport*, *Social Work Abstracts*, *LLBA [Language and Literature Behavioral Abstracts]*, *Bibliography of Native American Literature*, *Microcomputer Abstracts*, *Heracles*, and the *National Association of Social Workers' Clinical Register*.

None of the runners-up had more than 4,000 logons, and the last four had fewer than 1,000. (A final database, *Tropag & Rural*, was added too late to generate meaningful numbers.)

We can expect that the 1997 statistics will continue to grow, as Silvernet becomes a more basic tool for Library patrons. The next set of numbers should also add to our information about user demand for online resources in particular fields, which databases aren't as well known as they should be, and which ones may not be cost-effective. Greying librarians probably wish they'd had the same reports for our printed indexes. (Remember those?)



## STAFF NEWS

### **Hello**

**Ron Berry**, temporary LA1, Koerner Circulation

**Mariana Costrut**, part-time Clerk 2, Collections Accounting  
and Budget

**Lisa Harries**, LA1, Woodward Library

**Wendy Osborne**, sessional LA2, Koerner Circulation

**Joyce Peasgood**, temporary LA1, Koerner Processing

**Hailund Praesuth**, sessional LA2, Koerner Circulation

**Barb Sennott**, temporary LA1, First Nations Xwi7xwa Library

**Caroline Yamamoto**, Clerk 2, Woodward Library

### **Temporary Promotion**

**Carter Kagume**, to LA2, MacMillan Library

### **Extension of Appointment**

**Doug Brigham**, Assistant to Facilities and Preservation Manager,  
appointment extended to April 30, 1997.

### **Goodbye**

**Thomas Long**, LA2, St. Paul's Hospital Library

**Antoinette Sabatini**, LA2, MacMillan Library

### **Retirement**

A special goodbye to Cataloguing's **Joze Lazar**, who is retiring after nearly 20 years with the Library. Joze originally joined the Main Library's Circulation Division in 1977, then moved permanently to the Slavic Cataloguing unit the following year. At his retirement he was an LA4. With spring coming, Joze will need to move fast if he wants to spend his newfound free time skiing, but his second hobby, photography, should also keep him busy.

### **Condolences**

From friends around the Library, to **Kirsten Walsh** and her family, following the death of her husband John February 15.

## STAFF NEWS

### Been There, Done That

During her one-year study leave, the Asian Library's **Mandakranta Bose** is finishing work on two books. One is a critical edition of a 17th century Indian text on music and dance, to be published by the Indira Ghandi National Centre for the Arts in New Delhi. Oxford University Press in New York will be issuing the other, a collection of international scholarly papers entitled *Captive Subjects: Images and Voices of Women in India*. Both books should be in the publishers' hands by the end of this summer .... **Beverley Scott** of the Koerner Library is also about to break into print. Her article, "Inner Spiritual Voices or Auditory Hallucinations?" is due to appear in the spring 1997 issue of the *Journal of Religion and Health* .... **Conference Attendance:** Ann Turner, *Let There be Light: Licensing Electronic Resources*, San Francisco. (Summary and handouts available.)

### Go, Team! Calling all Runners and Walkers

**Sion Romaine** is looking for Library people to top up our annual corporate run/walk entry in the April *Sun Fun Run*. Fitness level and finishing time won't matter, as we hope for a team of over 20, and only the fastest 8 count for prizes. The rest of the Library group entrants get team T-shirts with our logo, moral points for doing something physical (maybe even training a bit before the big day?), and 13,000 companions around the scenic 10K Stanley Park and Sea Wall route to B.C. Place. There are rumours of a "potluck pasta party pig-out" to follow. Line up a friend and call Sion at 2-6363, or fax him at 2-9122, c/o Koerner Library Processing & Information Group.

S.O.S.: Still needed: a really good '97 team name.

### Cookbook on March Menu

It won't be long now. Karen Shaw reports that the Library's new collective cookbook is into production, with over 60 recipes from soup (Leah Gordon's mother's Russian "Stchav") to nuts (Regina Tsanas's spicy version).

Initially 50 copies will be run off, priced at just enough to cover production costs. Another press run can be arranged, depending on demand. Karen can be reached in Cataloguing at 2-5478, or e-mail <kshaw@unixg.ubc.ca>.

### March *MOST* Training

For all of the following courses, please consult UBC's *MOST* brochure for details, then submit requests to your supervisor. As a reminder, all requests approved by supervisors go to Peggy Ng in the Koerner Administration Office (2-5855 or <peg5@unixg.ubc.ca>). Please let your supervisor know if you are registered in one of the *MOST* certificate programs, and supply the program name.

#### March 7, 14: Career Planning

March 7 includes vocational testing, 11:30 - 2 p.m.  
Program includes Strong Interest Inventory and Myers-Briggs Personality Inventory.

#### March 18: Conflict Resolution I: An Introduction to Win/Win

Includes group work and role-play skills practice.

#### March 25: Conflict Resolution II: Case Studies in Conflict Resolution

#### March 27: Writing Professional Minutes (9 - 11 a.m.)

## COMMITTEE UPDATE

Some of the important task groups due to report in the next few months are:

### **Library Access Review Committee**

This group is examining all library card categories, privileges and problems, with a view to resolving inconsistencies in fee structure, database access, and related areas. Its recommendations, once approved, will take effect in time for the 1997/98 academic year, although some may be introduced earlier if they are tied to DRA implementation.

Members of the committee are: **Leonora Crema** (Chair), **Sheryl Adam**, **Florence Doidge**, **Howard Hurt**, **Lynne Redenbach**, **Jane Shinn**, **Martha Whitehead** and **David Winter**.

### **Electronic Database Access Review Committee**

Chaired by **Elizabeth Caskey**, this group has the following members: **Marcel Fortin**, **Margaret Price**, **Bonnie Stableford**, and **Tom Shorthouse**.

Its terms of reference are to review the range of service and levels of access to UBC libraries' electronic databases; to recommend a framework for policy development in this area; and to review and recommend charging policies, compatible with the recommendations of the Library Access Review Committee. The group has been asked to report to the Public Service Heads Committee before April 30, 1997.

### **Netinfo Working Group**

A recent spinoff from the campus Netinfo Steering Committee, this group is responsible for ensuring that the continued development and expansion of Netinfo occurs in a timely and effective manner. The Library has two representatives: **Sheryl Adam** and **Christina Sylka**. The Netinfo Working Group is specifically charged with:

- Planning for the growth, development and integration of Netinfo into the Library's information services and the University's online services.
- Identifying systems options and associated costs to support additional requirements and/or to expand the current Netinfo facility.
- Managing subsequent development and implementation activity.
- Making recommendations for the Netinfo Services Agreement which reflect the addition of new services and/or the expansion of existing ones.
- Planning for promotion and instruction in the use of Netinfo.

### **Campus Connectivity Project**

By July 1999, the ambitious CCP aims at completing whatever wiring is necessary to bring full high-speed computer access to the many UBC buildings with inadequate facilities at present. To give some idea of the project's scale, this means adding state-of-the-art wiring to about 20 buildings a year. **Pete Edgar** of the Systems Division is the Library's "project partner" on the CCP's Working Committee, and **Ann Doyle** will represent the First Nations House of Learning. **Brian Owen**, the Library's Systems Manager, is on the parent CCP Steering Committee.

## AROUND THE LIBRARIES

### **Big Boost to St. Paul's Endowment**

For the St. Paul's Hospital Library, 1997 got off to a splendid start. The branch recently received word from the Sutherland Foundation that \$150,000 would be contributed to the Rodger Stanton Memorial Library Trust Fund, on top of the \$100,000 donated last year. This brings the total endowment to \$332,000, with 90% of the annual income earmarked for library materials.

### **Quick Action Averts Math Flooding Disaster**

Thanks to the combined efforts of Lily Crawford, Siu Sui Cheong and student assistant Marriat Tam, the Math Library collection escaped serious water damage in mid-January. Roof reconstruction combined with heavy rains caused a major leak on the night of January 16. Fortunately Marriat noticed the first signs of a problem as she was closing the branch, and shifted materials which looked as if they might be at risk. When Lily reopened the library the next morning, she found water pouring through the ceiling onto the bound journal shelving, down the stacks, and through the floor into the basement book storage area.

An emergency call brought Bonnie Stableford, Suzanne Dodson, Plant Operations staff and a Math Department administrator to the scene. Shelves were covered in plastic and wet vacuuming started on the worst of the mess. By midday the leak was under control and items needing professional attention were sorted out. The library system has a standing arrangement with Cromwell Restorations to freeze-dry books suffering water damage. About 100 volumes from the Math collection are undergoing treatment now, and it's hoped they can be returned to the shelves by early March.

Not everyone in the building got off as lightly. Some faculty offices on the floor above received heavy damage, and several computers had to be replaced.

As campus buildings age, we can expect more libraries to be vulnerable to water damage from outside leaks or burst pipes. If this happened in your location right now, would you know where to find emergency materials or who to call?

Thanks again to Marriat, Lily, Siu, and the others who helped keep the Math Library damage to a minimum. The Golden Mop and Pail award to all!

### **Lowry Colloquium Due in April**

On Tuesday, April 8 the Library, the Department of English, and the Alcuin Society will jointly sponsor "Archival Obsessions: The Papers of Malcolm Lowry". The public colloquium celebrates the 50th anniversary of the publication of Lowry's most famous novel, *Under the Volcano*. It also serves as a testimonial to the Special Collections and Archives Division's collection of Lowry manuscripts, which started with a gift from the writer's widow and is now a mecca for scholars around the world.

The event will take place in the Main Library's Heritage Room (the former Librarian's Office) from 2 to 5 p.m.

The keynote speaker will be Dr. Sherrill Grace of the Department of English, and panelists include University Librarian Emeritus Basil Stuart-Stubbs and Anne Yandle, Librarian Emeritus, Special Collections Division.

Those wishing to attend should reply by April 1 to <jwilms@unixg.ubc.ca> or phone the Koerner Library Administration Office at 822-3310. The Office can supply further details of the program.

## AROUND THE LIBRARIES

### New Homes for Main Library Furniture

Doug Brigham's organizational skills were put to the test once more in January. The challenge: do a complete inventory, with measurements, of all furniture available for redistribution following the Koerner move, organize site visits for all staff interested in seeing it, and provide transport for anything needing to go either to a new home or to SERF.

Ultimately nearly 400 items ended up on Doug's list, and the staff tours through rooms full of used office equipment went on for days. About 100 pieces of furniture have now been redistributed to other branches and divisions, and private homes have been offered for another 60 or 70. The remaining 200 will either go to SERF, where people have another chance to purchase them, or stay on the Library's inventory.

Staff are encouraged to contact Doug about any items that might still be available. He can be reached in the Facilities and Preservation Office (2-3858) or at <dbrigham@unixg.ubc.ca>.



### Main and Koerner Facilities: Clip and Save

Most responsibilities have now been sorted out, as follows:

Major physical plant problems (all library buildings)

**Suzanne Dodson** 2-3858

Local building problems:

- Koerner

**Leonora Crema** 2-8473

- Main Library

**Individual unit heads**

Conference room bookings (Main and Koerner)

**Sara McGillivray** 2-3871

Koerner reference (floor 2) room bookings:

computer teaching lab, classroom, meeting room

**Desirée Baron** 2-6363

### Attention Foodies! Help Needed

UBC medical libraries are hosting the Canadian Health Libraries Association annual conference on campus in May. As part of the registration package, Elsie de Bruijn is putting together a handout on Vancouver restaurants. Although Point Grey and Kitsilano locations will dominate, there is also room for favourite spots elsewhere in town.

If you have suggestions for places that should be on this list, please send Elsie a note at the Woodward Library as soon as possible, or e-mail her at <elbruijn@unixg.ubc.ca>. Please include a one- or two-sentence comment on each restaurant, so visitors know what's special about it.

Sorry, we're unable to provide research funding for this project....

## AROUND THE LIBRARIES

