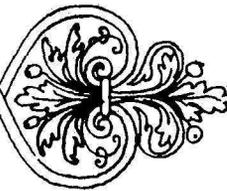


U.B.C. LIBRARY NEWS



Volume 8, No. 2

June, 1975

Vancouver, B.C.

CAMPUS LIBRARY HOURS - SUMMER SESSION (June 30 - August 9, 1975)

MAIN LIBRARY

Building open:

Monday-Thursday	8:00 a.m. - 9:00 p.m.
Friday	8:00 a.m. - 5:00 p.m.
Saturday	9:00 a.m. - 5:00 p.m.
Sunday	CLOSED

Asian Studies Division & Map Collection

Monday-Saturday	9:00 a.m. - 5:00 p.m.
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Fine Arts Division

Monday-Thursday	8:00 a.m. - 9:00 p.m.
Friday	8:00 a.m. - 5:00 p.m.
Saturday	9:00 a.m. - 5:00 p.m.

Government Publications

Monday-Friday	8:00 a.m. - 5:00 p.m.
Saturday	CLOSED

Special Collections

Monday-Friday	8:30 a.m. - 5:00 p.m.
Saturday	9:00 a.m. - 5:00 p.m.

BRANCH LIBRARIES

Animal Resource Ecology, Crane, Law, MacMillan, Marjorie Smith (Social Work), and Wilson Record Libraries

Monday-Friday	9:00 a.m. - 5:00 p.m.
Saturday-Sunday	CLOSED

Biomedical Branch (Vancouver General Hospital)

Monday-Thursday	8:00 a.m. - 10:00 p.m.
Friday	8:00 a.m. - 6:00 p.m.
Saturday	11:00 a.m. - 3:00 p.m.
Sunday	CLOSED

Curriculum Laboratory

Monday-Thursday	8:00 a.m. - 9:00 p.m.
Friday-Saturday	9:00 a.m. - 5:00 p.m.
Sunday	CLOSED

Data Library

Monday-Friday	9:00 a.m. - 4:00 p.m.
Saturday-Sunday	CLOSED

Mathematics Library

Monday-Friday	8:00 a.m. - 9:00 p.m.
Saturday	10:00 a.m. - 4:00 p.m.
Sunday	CLOSED

Music Library

Monday-Thursday	8:00 a.m. - 6:00 p.m.
Friday	8:00 a.m. - 5:00 p.m.
Saturday-Sunday	CLOSED

Sedgewick Library

Monday, Thursday	8:00 a.m. - 9:00 p.m.
Tuesday-Wednesday	8:00 a.m. - 11:00 p.m.
Friday	8:00 a.m. - 5:00 p.m.*
Saturday	9:00 a.m. - 5:00 p.m.
Sunday	CLOSED

*Will stay open until 9:00 p.m. on Friday, August 8.

Woodward Library

Monday, Thursday-Friday	8:00 a.m. - 5:00 p.m.
Tuesday-Wednesday	8:00 a.m. - 10:00 p.m.
Saturday	9:00 a.m. - 5:00 p.m.
Sunday	CLOSED

Brock Hall Study Areas	Monday-Friday
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	8:00 a.m. - Midnight
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EXPANDED SERVICE FROM CRL

The Center for Research Libraries (CRL) is a non-profit organization operated and maintained by its member institutions in order to increase the availability of research materials for their respective readers. The Center, located in Chicago, now has over 100 members and associate members, and a collection of over three million volumes.

Access to CRL materials is assured and rapid; unlike most other libraries, the Center has no local constituency for which it has primary responsibility. Furthermore, the Center is geared to accept and deliver materials within the shortest possible time. Requests from U.B.C. Library users are arranged through the Interlibrary Loans Division in the Main Library. Applications are sent to the Center by telex ... items requested are usually sent from the Center on the day the request is received ... and delivery is usually via air mail.

Until now, the Center's policy has been to acquire those journals and other materials not readily available in the members' own collections. At its annual meeting this April, however, the Center's Council voted unanimously to have the Center increase its journals project to include the coverage of *all* currently published journals in science, technology, and the social sciences. The increased coverage becomes effective July 1, 1975. Details about procedures will be issued in the near future; most requests will probably be filled in the form of free photocopies of the articles asked for.

QUID PRO QUO SUBSCRIPTIONS PROGRAMME

This year, as in 1974, and in 1973, the so-called "quid pro quo" periodicals ordering policy will be in force ... each new journal subscription will have to be matched with a cancellation.

Significant journals continue to appear at an almost alarming rate and at least some cancellations are inevitable in the coming months. What will it mean? U.B.C.'s periodicals collection will erode slightly. The expansion of CRL's journals project (see above) will, to some extent, save the situation ... that is, researchers will still have relatively easy access to journals U.B.C. may choose to drop. But, clearly, there is a sacrifice of convenience and even, possibly, an acute problem if, say, CRL is forced to limit or cut back their acquisitions.

At U.B.C., money - enough to allow the Library to subscribe at will to the increasingly expensive new titles - simply isn't forthcoming, so two things must be done if the predicament is to be handled with any grace: selection of new titles and cancellations must be done with taste and discrimination (faculty members are asked to prepare to renounce a title whenever they are prepared to request one), and we must all pray that the publishers, institutions, and associations which produce journals will begin to rationalize and moderate their production.

DRIBBLE

Space, like money, is a perennial problem in the Library, as has often been pointed out. The latest squeeze involves the union catalogue in the concourse of the Main Library. With books and their corresponding cards steadily growing in number, drawer space is shrinking fast. In the long run, the solution is to convert from catalogue cards to computer bases and terminals; the Library has been testing different kinds of equipment for months. In the short run, the stack entry turnstile may be shifted inside the doorway, to make room for another bay of catalogue cabinets. In the even shorter run, a few weeks ago in fact, some drawers at the end of the over-stuffed Author/Title Catalogue were moved into what was the first cabinet of the Location File, and an equivalent number of drawers of the Location File spread into the first of the Subject Catalogue cabinets. The move was affectionately known to Library staff as "The Dribble". Things may be rearranged again soon, in the Fall perhaps, or whenever the capital budget permits the ordering of new cabinets.

SERIAL HOLDINGS

Copies of the superseded, but still useful, sixth edition (1972) of the Library's *Serial Holdings* list, the one-volume alphabetical catalogue of periodicals and other continuing publications in the U.B.C. collection, are still available, free, to interested individuals and departmental offices. Apply at the Information & Orientation Division off the concourse, on the fifth floor of the Main Library.

CANADIAN COIN COLLECTION

The coin collection on permanent display in the Main Library Special Collections Division has recently been completed. Five years have gone into assembling this "type set" (one specimen of each different obverse and each different reverse) - as distinct from a "date set" - of the decimal coinage of Canada. Included are the pre-Confederation series of the Province of Canada, Nova Scotia, Prince Edward Island, and Newfoundland. A cut-off date of the Centennial Year was chosen, as it was in 1967 that the Royal Canadian Mint began prostituting itself with the regular issue of 'coins' - at several times their face value - for the consumption of gullible collectors.

A uniform quality was maintained by restricting the collection to "extra fine" condition or better; EF is one grade below "uncirculated"*. A single exception was made in the case of the 'godless'** fifty-cent piece of 1911: by settling for a strong "very fine" (one grade below EF) a substantial saving was effected. The length of time taken to assemble the collection reflects the strict adherence to quality.

The entire cost of the collection (to be called the Gray Collection) and of the display media has been borne by the sale of an agglomeration of modern foreign and Canadian coins bequeathed to the University over the years, which together formed no semblance of a meaningful collection.

* "About uncirculated" (AU) is not a true grade. It is a recent intercalation unrecognized outside North America.

** The words DEI GRA[TIA] (by the grace of God) were omitted from the obverse legend of the first year of George V's coinage.

NEW CIRCULATION POLICY

The Senate Library Committee recently approved a revision of the Library's loan regulations. In September, the new rules will be introduced on a one-year trial basis.

The most significant changes are (1) the development of a more severe system of penalties for the late return of Library materials, and (2) the breaking down of distinctions between borrowing privileges for faculty members and students.

Under the new system, overdue material *requested by another borrower* will be subject to a fine of \$1.00 a day, up to a maximum of \$25.00. If a request is submitted prior to the due date, the fine accrues from the due date; otherwise, the fine will accrue either from the date of the request or from the date of the overdue reminder notice (automatically sent 10 days after the due date), whichever is earlier. If there has been no request, overdue materials will not be subject to fines, but the high cost of the late returns when there *is* a request should incline borrowers to bring things back on time. Penalties will be enforced strictly, and all borrowers will be treated equally. An Appeals Committee will be set up to deal with disputed fines.

Loan periods, according to the new policy, will be the same for all campus borrowers: for monographs, two weeks in most of the libraries in the U.B.C. system, and no more than one week for journals. All borrowers will also have the opportunity to request extended loans - for periods of more than the designated loan terms - but items on extended loan will be subject to immediate recall (without fine, provided they are returned within a week of the recall notice) if another borrower has submitted a request.

The intention of the policy changes is to ensure that all borrowers can get hold of needed materials within a reasonable length of time. It is hoped that the new rules - more firm, more easily understood, and fairer in application - will lead to a more responsible attitude on the part of previously forgetful or delinquent Library users.

The new regulations were worked out by a special Library committee which was formed, last September, to answer complaints from both Library users and staff. The varying loan periods available to different groups of borrowers, along with a chronic inability to enforce loan periods of any sort, had created serious problems of access for all Library users. The system had grown too complex and too cumbersome; Library staff were spending far too much time explaining to resentful borrowers why errors were impossible to avoid.

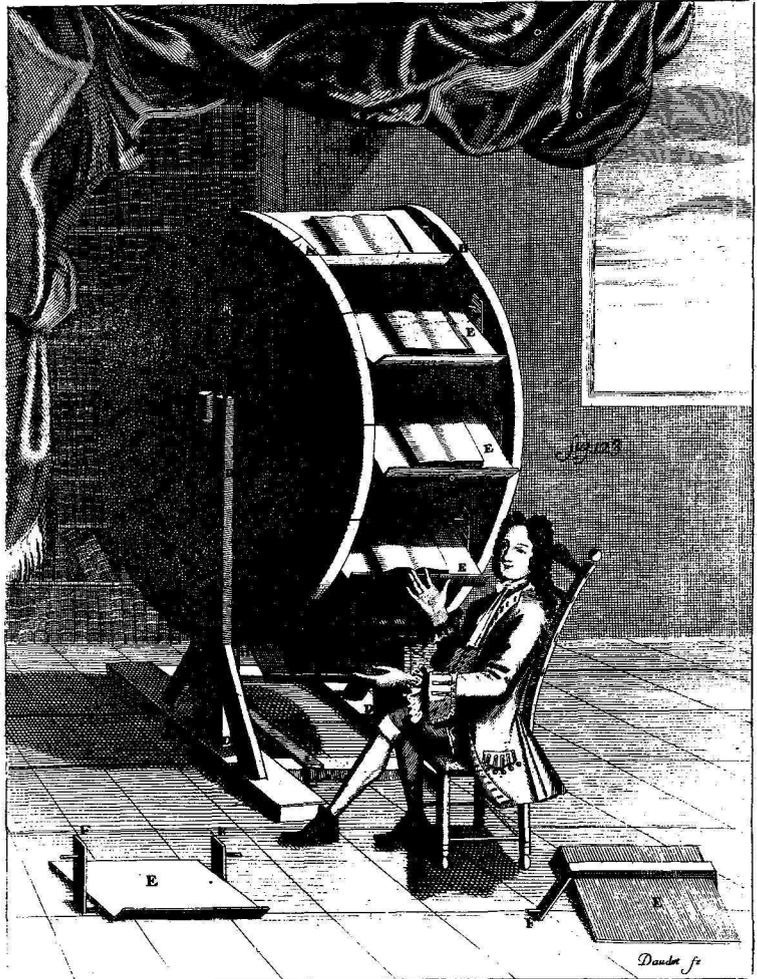
The Task Force on Overdues Policies, chaired by Rita Butterfield, Head of the Library's Circulation Division, and including staff members from various Library divisions and branches, was charged with examining the present loans situation and exploring alternatives. They carried out a cost study of current overdues procedures at U.B.C., and they developed a questionnaire to find out how long most Library users needed to keep materials, and what sort of penalties, if any, the users felt would be necessary to ensure that the desired loan periods were observed.

The survey of Library users was conducted in January. Over 2,000 people - undergraduates, graduate students, professional school students, faculty members, and staff - returned questionnaires. The results were analyzed by computer and some 247 tables were generated to clarify the response. Some of the main points of the survey report were:

- Most users (51%) indicated that they preferred a two-week loan period for books; another 31% said they needed only one week. Over 80% of those borrowers polled, then, do not normally require extended loans of a month or a term. Even 64% of the faculty members responding said that either one or two weeks was sufficient for their use of books.
- A clear majority (62%) of the respondents - including faculty - felt that no group should have privileged status in terms of loan periods.
- Of the several kinds of penalties offered as alternatives, fines were overwhelmingly the first choice. Withholding of borrowing privileges seemed to be the second choice.

Results from the survey were used as the basis for the new proposals, and refinements were added as the Task Force reviewed published and unpublished reports on circulation policies and overdue problems at other academic libraries. They gave particular attention to the systems in use at Simon Fraser University, the University of Victoria, Guelph University, the University of Alberta, and the University of Washington; visits were paid, and detailed comparisons were made of loan periods and penalty systems in use at these institutions.

Procedural details of the new policy, and programming changes on the automated system, are now being worked out. It is expected that, among other changes, all borrowers will be issued new library cards. More information will appear in the next issue of the *Library News*, and a special publicity flyer will be distributed in September.



ANNOUNCEMENTS

SENATE LIBRARY COMMITTEE

The new Senate Library Committee was confirmed in May. Senate representatives are: Dr. C.S. Belshaw, The Hon. Mr. Justice J.C. Bouck, Dean E.M. Fulton, Dr. M.C.L. Gerry, Dr. R.H. Hill, Dr. R.F. Kelly, Dr. P.A. Larkin, Mr. S.L. Lipson, Rev. J.P. Martin, Dr. M.F. McGregor, Dr. H. Mitchell, and Mrs. A. Piternick. Mr. B.A. Krasselt is the student member, and the University Chancellor, President, Registrar, and Librarian will, as usual, serve ex officio.

DATA LIBRARY ACQUISITIONS

The Data Library has acquired the following machine-readable data files:

AMERICAN INSTITUTE OF PUBLIC OPINION (GALLUP POLL) SURVEYS - #840 (1971), #850 (1972), #855 (1972), #880 (1973).
AUSTRALIAN NATIONAL POLITICAL ATTITUDES, 1967.
DUTCH ELECTION STUDY, 1970.
DUTCH PARLIAMENTARY ELECTION STUDY (1971).
INDIAN VOTING BEHAVIOR PROJECT (1952-1969).
INPUT-OUTPUT STRUCTURE OF THE CANADIAN ECONOMY, 1961.
McCRONE SCOTTISH NATIONALISM.
PARADISE LOST (Milton).
SURVEY OF SELECTED LEISURE-TIME ACTIVITIES, 1972.

Summaries of these data files are published in the April, 1975 update to the *Data Library Catalogue*. For further information, please contact the Data Library, local 5587.

WANTED

The following out-of-print items are needed to complete the Library's holdings:

B.C. Motorist. Vol. 9, no.2 (1970).
Canadian Counsellor. Vol. 7, no. 3 (1973).
Canadian Literature. Any issues of 1972-1973.
Canadian Welfare. Vol. 49, no. 1 (Jan/Feb., 1973).
Container News (New York). Vol. 8, no. 9 (Sept., 1973).
History of Education Society Bulletin. No. 9 (Spring, 1972); no. 13 (Spring, 1974).
International Journal (Toronto). Vol. 29, no. 1-2 (1974).
Prism International. Any issues of 1971-1974.
Soleil de Colombie (formerly *Soleil de Vancouver*). Vol. 3, nos. 10, 28 (July, 1970, May, 1971).
Time and Tide and Business World (London). Vol. 48, no. 31 (1967); vol. 54, no. 3 (March 1973).

Please contact Graham Elliston, local 2304, if you can supply any of these.

REDUCTIONS TO LIBRARY SERVICES AND COLLECTIONS

A Statement by the University Librarian

Although the Library's budget for the current fiscal year has been increased, the amount will not be adequate to maintain services at 1974/75 levels. A significant portion of this year's allotment has had to be diverted to cover the unforeseen wage gains made by student assistants. Therefore, in consultation with the Administration and the Senate Library Committee, it has been decided to implement a program of reductions which does as much as possible to maintain the Library's service schedule, by cutting back in other areas of the Library's operations. We deeply regret these reductions, and we hope that services can be returned to previous levels in the next fiscal year, beginning April 1, 1976.

The Nature and Extent of Reductions

Hours of Service

Although hours of access during the Summer Session will be the same as last year, the schedule during the Fall and Spring Sessions will be reduced by 10%. In 1974/75 the hours of access per week during the Fall and Spring Sessions ranged from 68 in the smaller branches to 105 in the larger libraries. In 1975/76 the range will be between 62 and 90 hours per week.

Collections Budget

This budget will be reduced. With the agreement of the Senate Library Committee, this reduction will be evenly distributed over all allocations on a percentage basis. It is anticipated that this reduction, combined with continuing inflation in the costs of library materials, will lead to a decline in the number of accessions, and necessitate even more rigorous selection policies. The moratorium on new periodical subscriptions will be continued, on the "quid pro quo" basis, under which new subscriptions may be placed only if others of equal monetary value are cancelled.

Staff Reductions

Existing vacant positions for two librarians and five supporting staff members will not be filled.

MEDLINE

The MEDLINE terminal in the Woodward Library, which is an on-line information retrieval system for health and life sciences literature, has been operated with the assistance of the B.C. Medical Centre, and other provincial universities, colleges and health agencies. U.B.C. Library's contribution to this service cannot be continued. If other means of providing financial support cannot be found, the terminal will be closed down.

Crane Library

The Crane Library for the Blind and Visually Handicapped has been providing an on-demand recording service to other post-secondary educational institutions in the province, creating tapes from printed materials in the U.B.C. Library as they are required by individual students in those institutions. This service will be suspended. However, those institutions may continue to borrow copies of recordings which are already held in the extensive Crane Library collection.

The Reason for the Reductions

Last year, when the University submitted budget estimates for 1975/76 to the government, the University's contract with the Association of University and College Employees Local 1 had not yet been signed. One unexpected consequence of that contract's application has been a substantial increase in the hourly wage paid to student assistants, and the University, already short of money, has had to instruct individual departments to meet the additional costs out of their existing operating funds.

The University Library is the single largest employer of student assistants. It relies on students to carry out on a regular basis many essential routines such as card sorting, but especially those in which the level of work peaks during the academic terms. In this category are turnstile and checkout desk attendance, and book shelving. They are also largely responsible for maintaining library services during the late evening hours and on weekends.

The budget for student assistance in 1975/76 is almost \$351,000, which would have provided for 140,386 hours at the old hourly rate of \$2.50. This sounds like an enormous number of working hours, until one considers that there are about four million books to reshelve each year, over two million items loaned, nearly half a million cards to be sorted, and that during Fall and Spring Sessions the library system in the aggregate has been providing 939 hours of access and service per week. Probably no other commercial or public institution in the province, with the exception of hospitals, maintains such lengthy schedules. The student contribution is essential to the operation of the Library at its established levels of service and performance. All student assistants have been fully and usefully employed.

At the new rate of pay, \$4.16 per hour, the budget for student assistance provides for 84,336 working hours. This represents a 40% decrease in the number of available working hours. To supply in 1975/76 the same number of student hours as were available to the Library last year would cost, at the new rate, over \$584,000. There is thus a shortfall of approximately \$233,000. The University Administration has provided a supplementary budget to offset this amount, but is not able to absorb it completely. A shortfall remains.

The decrease in student hours would result in a schedule in the Fall and Spring Sessions which would see most libraries closing at 5 p.m., the Main Library at 7 p.m., and the Woodward and Sedgewick Libraries at 9 p.m. No libraries would be open on Sundays. Because such a situation would be absolutely intolerable to student and faculty users, other elements of the Library's operations have been reduced, as described above, in order to provide a schedule of hours which is reduced by only 10%. Details of that schedule will be provided in the next issue of the *Library News*.