# U.B.C. LIBRARY NEWS

Volume 7, No.3 | September, 1974 | Vancouver, B.C.

## SPECIAL COLLECTIONS

The Harry Hawthorn Foundation for the Inculcation and Propagation of the Principles and Ethics of Fly-Fishing was recently presented with three "game books for sport", scrapbooks compiled by General Noel Ernest Money.

General Money, who was born in England in 1867, started the books in 1884. They contain records, photographs, clippings, drawings, and memorabilia relating to his hunting, shooting, and fishing around the world ... from "9 boars in 3 hours in the Maharajah's preserves" to trout and salmon in the rivers near Qualicum on Vancouver Island where the General lived from 1918 to 1941.

The game books, which will be of interest to social historians and ecologists as well as anglers, were a gift of Gordon N. Money, General Money's son. They will be kept in the Special Collections Division.

The U.B.C. Archives in the Special Collections Division has just received the papers of Ethel Johns, 1879-1968. Johns was the first director of the School of Nursing at U.B.C.; under her guidance, the five-year programme leading to the degree of Bachelor of Applied Science (Nursing) was established here. In 1925 she did a survey of nursing for black women in the United States while serving with the Rockefeller Foundation. In 1933 she became editor and business manager of *The Canadian Nurse*. Johns was the subject of a recent biography, *Watch-fires on the Mountains* (University of Toronto Press, 1973) by Margaret Street, who presented the Ethel Johns papers to the Archives.

## CAMPUS LIBRARY HOURS - WINTER SESSION, 1974/75

MAIN LIBRARY (Effective September 9)

| | | |
|---|---|---|
| Building open: | Monday - Friday | 8:00 a.m. - 11:45 p.m. |
| | Saturday | 8:00 a.m. - 5:00 p.m. |
| | Sunday | 12 noon - 11:00 p.m. |
| Asian Studies Division: | Monday - Thursday | 8:30 a.m. - 10:00 p.m. |
| | Friday | 8:30 a.m. - 5:00 p.m. |
| | Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | CLOSED |
| Fine Arts Division: | Monday - Thursday | 8:00 a.m. - 11:00 p.m. |
| | Friday | 8:00 a.m. - 5:00 p.m. |
| | Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | 12 noon - 6:00 p.m. |
| Government Publications and Microforms: | Monday - Thursday | 8:00 a.m. - 9:30 p.m. |
| | Friday | 9:00 a.m. - 5:00 p.m. |
| | Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | 12 noon - 10:00 p.m. |
| Map Division: | Monday - Friday | 8:30 a.m. - 5:00 p.m. |
| | Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | CLOSED |
| Reserve Book Collection: | Monday - Thursday | 8:00 a.m. - 11:00 p.m. |
| | Friday | 8:00 a.m. - 5:00 p.m. |
| | Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | 12 noon - 11:00 p.m. |
| Special Collections Division: | Monday - Friday | 8:30 a.m. - 5:00 p.m. |
| | Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | CLOSED |

BRANCH LIBRARIES (Effective September 9, unless noted otherwise)

| | | |
|---|---|---|
| Animal Resource Ecology Library: | Monday - Friday | 9:00 a.m. - 5:00 p.m. |
| | Saturday - Sunday | CLOSED |
| Crane Library: | Monday - Thursday | 9:00 a.m. - 9:00 p.m. |
| | Friday | 8:00 a.m. - 5:00 p.m. |
| | Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | 12 noon - 5:00 p.m. |
| Curriculum Laboratory: | Monday - Thursday | 8:00 a.m. - 10:00 p.m. |
| | Friday | 8:00 a.m. - 5:00 p.m. |
| | Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | 11:00 a.m. - 5:00 p.m. |
| Law Library: | Monday - Friday | 8:00 a.m. - Midnight |
| | Saturday | 9:00 a.m. - 8:00 p.m. |
| | Sunday | 12 noon - Midnight |
| MacMillan Library: | | |
| Sept. 9 - Oct. 18: | Monday - Thursday | 8:00 a.m. - 10:00 p.m. |
| | Friday | 8:00 a.m. - 5:30 p.m. |
| | Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | CLOSED |
| Oct. 19 - April 30: | As above except: | |
| | Sunday | 1:00 p.m. - 5:00 p.m. |
| Marjorie Smith (Social Work) Library: | | |
| Effective Sept. 16 - Dec. 13 and Jan. 6 - April 10 | Monday - Thursday | 9:00 a.m. - 10:00 p.m. |
| | Friday - Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | CLOSED |
| Mathematics Library: | Monday - Friday | 8:00 a.m. - 10:00 p.m. |
| | Saturday | 10:00 a.m. - 5:00 p.m. |
| | Sunday | CLOSED |
| Medical Branch Library: (Van. Gen. Hosp.) | Monday - Thursday | 8:00 a.m. - 11:00 p.m. |
| | Friday | 8:00 a.m. - 10:00 p.m. |
| | Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | 12 noon - 10:00 p.m. |
| Music Library: | Monday - Friday | 8:00 a.m. - 10:00 p.m. |
| | Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | 12 noon - 10:00 p.m. |
| Recordings Collection: | Monday - Friday | 8:30 a.m. - 10:00 p.m. |
| | Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | 12 noon - 5:00 p.m. |
| Sedgewick Library: | Monday - Friday | 8:00 a.m. - 11:45 p.m. |
| | Saturday | 9:00 a.m. - 11:45 p.m.* |
| | Sunday | 12 noon - 11:45 p.m. |
| | *Saturday - 9:00 a.m. - 5:00 p.m. until after Oct. 5 | |
| Woodward Library: | Monday - Friday | 8:00 a.m. - 11:45 p.m. |
| | Saturday | 9:00 a.m. - 5:00 p.m. |
| | Sunday | 12 noon - 11:45 p.m. |
| BROCK HALL STUDY AREAS | Monday - Sunday | 8:00 a.m. - Midnight |

## FACELIFT

*Social Sciences and Humanities Index,* an important research tool for scholars in many fields, has changed its image. As of June, 1974 *SSHI* split into two separate series: *Social Sciences Index* and *Humanities Index*. Each of these will cover periodical titles formerly indexed by *SSHI* plus about 150 new titles in its subject area. A new feature in both indexes is an author-listing of citations to book

reviews. Many more scholarly journals are covered in the new indexes and this increase, combined with the familiar, easy-to-use format of the old index, makes them a welcome addition to the Ridington Room.

## SUSPENSION OF LIBRARY PRIVILEGES

Borrowers of books and other materials from the U.B.C. Library system will face possible suspension of borrowing privileges if they fail to return materials within a reasonable length of time. At a recent meeting, last spring, the Senate Library Committee established a new policy which permits the Library, after careful review, to temporarily suspend borrowing privileges for uncooperative borrowers. These may be faculty members or students, and though the suspension will prevent further borrowing until the overdue books have been returned, suspended borrowers will still be able to use materials in the Library. It is not expected that a large number of borrowers will be affected, as suspension will occur only after attempts have been made to enlist the individual's cooperation.

There are several reasons for undertaking the new policy at this time. Limitations on the Library's operating budget are making it increasingly difficult to replace missing books (money collected from library fines and replacement bills goes into general University revenues, not the Library's budget). Use of the Library's "core" collection is growing each year and, as competition increases, more effective ways of obtaining the return of overdue books must be found if other borrowers are to have a fair chance of using the same books. Library fines are no longer as effective as they may have been in the past as a means of ensuring cooperative use of books. It is possible that as operating systems improve in future, fines will no longer be as universally applied as they are now. Before such changes can occur, however other means of ensuring the return of books must be developed.

The computer is an essential ingredient in the new policy. Using the Library's "mini-computer" to maintain circulation records permits names of suspended borrowers to be added or deleted on a daily basis. When a suspended borrower attempts to borrow further materials, the computer will reject the transaction. This should not come as a complete surprise to the borrower, since he would earlier have received warning of the possible suspension as well as official notification when it actually becomes necessary to suspend privileges. All that he needs to do in order to borrow again is to return the books and clear up any bills outstanding. The new policy will be introduced in September, 1974.

## UKRAINIAN LIBRARY

The *UBC Library News* has been informed that the Ukrainian Orthodox Community Centre has a library of more than 8,000 Ukranian books which may be borrowed by all interested members of the public. For information, please contact:

Mr. Oleg Litwinov - 228-3426 or 224-9387
or Mr. Forwin Bogdan - 437-9814.

## FREE

The Library has ten special binders for the British journal, *Economist*. Contact the Gifts & Exchanges Division, local 2607, if you have any use for them.

## SERIALS WANTED

The following out-of-print items are needed to complete the Library's holdings:

*B.C. Sports and Recreation* vol.2 no.1 & no.3 (June/July, November/December, 1971)
*Campus; Canada's Magazine for Graduating Students,* vol.3 no.9 (May, 1971) & vol.4 no.6-7 (February & March, 1972)
*I.F. Stone's Weekly,* vol.15 no.24-25
*Soleil de Colombie* (formerly *Soleil de Vancouver*), vol.3 no.10 & vol.3 no.28.
*Western Fish and Wildlife* (formerly *Western Fish and Game*), vol.1 no.1 & 3, (1966), vol.2 no.6 (1967), vol.3 no.2 (1968) & vol.4 no.6 (1969)

If you can help, please contact Graham Elliston, Bibliography Division, Main Library (local 2304).

## SURVEY OF LIBRARY USERS

One of the most interesting developments for libraries in the 1970's has been the steady growth in the numbers of "outside" users served - in U.B.C.'s case, staff members have been aware for some time that the Library is becoming a resource for increasing numbers of students from other institutions, members of professional groups and the general public.

The extent to which the pattern of library use may have changed in an area like the lower mainland is difficult to measure, however, since much of the use takes place on the premises, with no records left of books used. In order to gather information on the subject, the Tri-University Libraries (U.B.C., Simon Fraser and the University of Victoria Libraries) arranged for a series of surveys of library users. The first full survey took place on Sunday afternoon, March 24, 1974, and a second will be carried out in the fall term.

Under the direction of Paul Whitney, a graduating student in the School of Librarianship, and Anne Piternick, Associate Professor, 19 library school students interviewed users of four U.B.C. libraries (Main, Sedgewick, Woodward and MacMillan) plus the libraries at Simon Fraser, University of Victoria, B.C. Institute of Technology and Vancouver Community College. From noon to 5:00 p.m. all library users were approached, with questionnaires administered to those who identified themselves as "visitors".

The table below shows the total number of persons encountered that afternoon in each of the eight libraries and indicates how many of these were "visitors". The overall proportion of visitors to regular users was somewhat lower (17.4%) than in a previous survey of Sedgewick's Sunday users, which showed that visitors made up 20% of the total (*U.B.C. Library News*, Feb.1974). The difference probably results from the timing of the survey (March 24 may have been too close to final exam time, with larger numbers of U.B.C. students present for that reason). The date of the survey also happened to fall on the weekend before the Easter break for high school students, and a significant drop in their numbers was noted. Next fall's survey should serve to confirm or correct these impressions.

Summary - Library Users, March 24

| LIBRARY | LOCAL USERS | VISITORS | TOTAL USERS |
|---|---|---|---|
| U.B.C. - Sedgewick | 1,086 | 197 | 1,283 |
| Main | 875 | 127 | 1,002 |
| Woodward | 572 | 43 | 615 |
| MacMillan | 74 | 5 | 79 |
| Subtotal - U.B.C. | 2,607 | 372 | 2,979 |
| Simon Fraser | 594 | 265 | 859 |
| U. of Victoria | 450 | 104 | 554 |
| B.C.I.T. | 79 | 15 | 94 |
| Van. Comm. Coll. | 97 | 49 | 146 |
| TOTALS | 3,827 | 805* | 4,632 |
| % of TOTAL | 82.6% | 17.4% | 100.0% |

* 67 visitors did not complete individual questionnaires and are therefore excluded from further analysis.

Analysis of the questionnaire responses generated 90 pages of computer print-out, and even the six-page summary report presented to TRIUL is too lengthy to reproduce here. The information can be made available, however, to anyone interested. Some of the highlights, as they related to U.B.C., are presented below:

*U.B.C. students appear to be among the heaviest library users*

About 14.4% of U.B.C.'s student population was found to be using libraries that afternoon (a beautifully sunny Sunday). Percentages for other institutions were: S.F.U. - 14.0%; U.Vic - 9.8%; B.C.I.T. - 3.3%; and V.C.C. - 5.8%.

*Information about U.B.C.'s visitors*

The 372 visitors interviewed at U.B.C. included 185 full- and part-time students, 7 faculty and staff, and 164 members of the general public. 16 visitors failed to indicate affiliation with any of the categories listed.

More than one-third of the 185 visiting students at U.B.C. were from Vancouver Community College (72), with 37 from S.F.U., 13 from B.C.I.T. and 9 from Capilano College. 29 high school students were identified, and more were probably included in the group of 93 students who failed to indicate affiliation with a specific institution.

The 164 members of the general public comprised a wide cross-section of professions and occupations, including private researchers, teachers, articling students, dentists, engineers, nurses, planners, social workers, businessmen, a flying instructor, a taxi-driver and a sculptor.

*U.B.C. students at other campuses*

121 U.B.C. students were found at libraries other than U.B.C.'s that afternoon. 85 were at S.F.U., 23 at V.C.C., 8 at U.Vic and 5 at B.C.I.T. The reason given most frequently (50% of the cases) for

choosing those libraries was proximity to their homes. About 9%, mostly at S.F.U., were there because of the likelihood of finding library materials. It would appear that U.B.C. students, drawn from a wider geographical area, sometimes look for libraries closer to home for weekend study. This tends to be borne out by the fact that 51% of the U.B.C. students using other libraries were studying their own materials, rather than borrowing or reading library books.

*Reasons for using U.B.C. libraries*

For students visiting U.B.C. libraries, the reason most frequently given (45%) was the likelihood of finding library materials, while only 9% found our libraries to be nearest to their homes. There was some variation, of course, according to the institution from which the students came: 60% of the S.F.U. students hoped to find the materials they needed by coming to U.B.C., while 15% found it to be nearest their homes.

Social factors, such as the influence of friends or the atmosphere in a given library, were surprisingly significant in determining the choice of library. "Accompanying friends" was given by 24.6% of the total group of visitors as one of their reasons for choosing a particular library. An additional 11% chose a particular library because they "liked the atmosphere". It's not too surprising that 17.5% liked the atmosphere in Sedgewick, while only 5% chose the Main Library for that reason.

*Frequency of Use*

Some 37% of the visiotrs tended to use the library they were visiting more or less regularly (i.e., once a week or more). In addition, a large number also indicated frequent use by replying that they had used the library a specific number of times, in some cases, on 20 to 30 occasions. Two-thirds of those visiting U.B.C. had used our libraries more than once, and at least 12% used the U.B.C. library more than once a week.

From the information available to date it is clear that the libraries surveyed are providing a good measure of service to students of other institutions and to the general public. This is only part of the picture of course, for it doesn't include the heavy interlibrary loan traffic among local libraries, nor does it reflect the contributions made by the public libraries, which provide a considerable amount of service to students. When the next survey is carried out, probably in November, an attempt will be made to include additional libraries in the group surveyed.

As more information about local patterns of library use is accumulated, it should be possible to make more intelligent decisions affecting the availability of library services. One obvious result could be the removal of limitations which presently make it difficult for students to borrow from libraries other than their own. Any information that can be obtained on present patterns of usage will help to assess the effects of extending loan privileges to additional groups of outside borrowers.

## LIBRARIAN'S REMARKS TO SENATE, ADDENDUM

In the last issue of the NEWS, the Librarian's remarks to Senate, made at the time of his annual report, were reprinted. In his statement, Mr. Stuart-Stubbs pointed out the rapid decline in the Library's acquisition rate, and he attributed this to the University's inability to deal with inflation. At the time, the University had already received its operating increase for 1974/75 from the government. Out of this the Library could be given only $25,000, all of which was being allocated to collections; Mr. Stuart-Stubbs predicted that accessions would drop from 96,000 in 1973/74 to 82,000 in 1974/75, about half the volumes acquired as recently as 1970/71.

The government did provide a supplementary grant, in the months that followed. From this, the Library has been given an additional $100,000 for collections. This amount, added to the $25,000 will probably offset the effects of inflation this year, and allow the Library to maintain last year's accession rate.

## STUDENT ORIENTATION TO THE LIBRARY

The library orientation programmes for 1974 are emphasizing descriptive tours, individual student use of audio-visual productions and information publications, and topic-oriented bibliographic lectures and tours. Brief guided tours of the Main Library will be offered during the first two weeks of classes, September 16-27. Stress will be placed on the general functioning of the Library System and on its physical plan. Use of the card catalogues - Author-Title, Subject, and Location - will also be explained. The objective is to provide a basic introduction to new students unfamiliar with the U.B.C. Library. Signs posted in the entrance hall of the Main Library will give exact times for the tours of this Library, and also of the Sedgewick Undergraduate Library.

Assignment-oriented lectures and tours for undergraduate classes will be offered in Sedgewick beginning in October. Contact Shelley Criddle (Local 4908) for further information. In the Main Library,

lectures will be given by the Information & Orientation Division and by Reference Divisions to outline resources available in specific areas. Faculty members interested in this programme should contact the pertinent Division or phone Joye Wheater at Local 2076.

Editor: M. Kasper

Information & Orientation Division

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