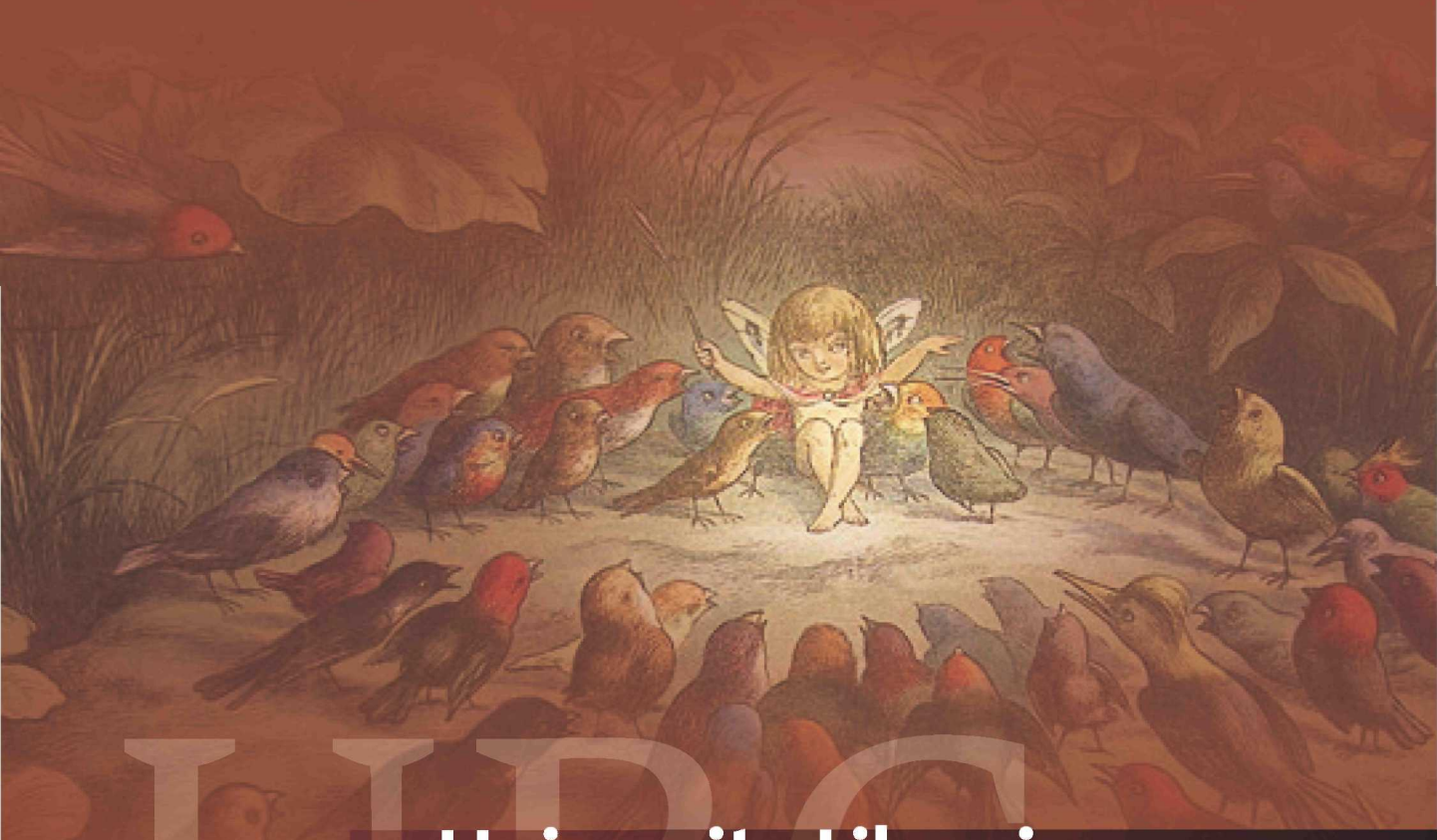
UBC LIBRARY

2008-2009



Report of the **University Librarian** to the **Senate**

UBC LIBRARY

a place of mind

THE UNIVERSITY OF BRITISH COLUMBIA

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Cover Image: *A captivating image from Richard Doyle's* In Fairyland. *UBC Library's Arkley Collection of Early and Historical Children's Literature captures the magic of childhood.*

On behalf *of the entire university, I would like to take this opportunity to acknowledge another year of achievements for UBC Library and the Irving K. Barber Learning Centre. In many ways, the Library serves as the heart of our campus – a welcoming space for learning, research, study, contemplation and socializing.*

Stephen J. Toope
President and Vice-Chancellor, UBC

I also want to highlight the efforts made by the Library and Learning Centre to serve communities beyond campus. Such outreach is vital not just for the Library, but for the University as a whole, as it demonstrates our relevance and value as a publicly funded research institution.

Indeed, outreach is a key part of the University's new strategic plan, entitled *Place and Promise*. As the plan states, "the University supports scholarly pursuits that contribute to knowledge and understanding, and seeks every opportunity to share them broadly" and "the University embodies

the highest standards of service and stewardship of resources and works within the wider community to enhance societal good." The Library and Learning Centre play a key role in helping UBC reach this wider community, and in doing so support our overall mission.

In this digital age, technology changes rapidly and libraries need to respond. UBC Library has done an admirable job adapting to the times and I am confident that it will continue to transform current and future challenges into opportunities.

That said, I firmly believe that libraries, as physical entities, will continue to be fundamentally important. Even though collections are increasingly digital, there are many disciplines where hard copy holdings are not just favoured, but required. Yet it's also important to remember that libraries are not just repositories of collections; they are also places to be, places where people want to spend time as part of a community.

The *Report of the University Librarian to the Senate* underlines the many ways in which UBC Library is meeting the diverse needs of its users. I invite you to explore its contents and participate in the life of the Library.

Stephen J. Toope
President and Vice-Chancellor, UBC

I am pleased *to present the 2008/09 Report of the University Librarian to the Senate, which provides a thorough overview of yet another productive year at the Library.*

Ingrid Parent
University Librarian

This is my opportunity to introduce myself as the new University Librarian at UBC Library. I began my appointment on July 1, 2009, shortly after this report's timeframe (which runs from April 1, 2008 to March 31, 2009). I have also recently been elected the President-elect for the International Federation of Library Associations and Institutions, and will serve as that organization's President from 2011-2013.

Before coming to UBC, I served as an Assistant Deputy Minister for Library and Archives Canada in Ottawa. My arrival at UBC was a homecoming of sorts; I received my BA Honours in History and a degree in library science from UBC.

After having spent most of my career in eastern Canada, I am delighted to return to my alma mater, and to one of the country's outstanding academic libraries. I look forward to implementing plans to enhance the Library's resources and services. You can read about some of our key initiatives for the coming year in the Future Directions section.

A new leader also joined the Irving K. Barber Learning Centre during this reporting period. Sandra Singh became the Director of the facility in November 2008, and came to UBC from the Vancouver Public Library. She arrived at the Learning Centre at an exciting time – shortly after the grand opening of the building took place the previous spring – and has been instrumental in guiding the institution for the benefit of users at UBC and throughout the province.

I want to thank my predecessor, Dr. Peter Ward, who served with distinction as the Interim University Librarian for the past three years. And I want to thank all of the staff at UBC Library, whose hard work enables us to thrive as an academic library in the 21st century. Lastly, I thank our users, who inspire us to provide resources and services for study, research, enjoyment and lifelong learning.

Enjoy the report – and please let us know if you have any feedback on UBC Library and the Irving K. Barber Learning Centre.

Ingrid Parent
University Librarian

UBC Library *is more than the sum of its collections. Its true value is realized through its staff, whose expertise and dedication provide users with excellent resources and services.*

PEOPLE

UBC Library's most important resource is its staff.

Leadership

The search for an Associate University Librarian (AUL), Collections and Scholarly Communications concluded successfully in June. This position, an enhancement to the former AUL Collections portfolio, addresses a rapidly evolving area.

A five-year term position was created for Associate University Librarian, Planning and Community Relations. Responsibilities include relations with the external community, strategic planning, and special projects and initiatives.

Recruitment commenced for the position of Director, Finance and Facilities in February after the previous director moved to the Provost's office.

The Library amalgamated two AUL positions to create the position of Associate University Librarian, Public Services.

UBC congregation procession, 1925.

Library Staff/Training and Development

Creating a supportive climate for staff is a top priority at UBC Library. The addition of resources in digitization, scholarly communications, and teaching and learning demonstrate the Library's dedication to enhanced support for the campus and broader community.

A commitment to ongoing planning and development is in place, represented by a training and development plan, communications initiatives, healthy workplace strategies, recognition and celebrations.

In the spring, a Staff Development and Resource Planning team formed to support the Library's mission to develop and retain knowledgeable, capable and engaged staff. Hard work and thoughtful dialogue resulted in a series of recommendations, including the establishment of a Library Assistant Think Tank and a performance review program enhancement.

Patricia Foster, a Library Assistant in Woodward Library, is the 2008/09 recipient of the new Suzanne Dodson Award, which encourages library assistants to develop their professional skills. Alan Doyle, University Records Manager, received the 2008/09 Diana Lukin Johnston Award, which supports training and education for the Library's professional staff.

The Library continues to invest in professional development through formal training programs and conference attendance. Informal in-house activities also continued to be a priority.

Health and Wellness

Initiatives were promoted through Library Human Resources and the HR Committee for a healthy, sustainable workplace. The Library created and managed an annual staff events fund of $1,500. About 100 Library staff participated in seven community events.

An inaugural UBC Library Employee Excellence Award was presented to Megan Campbell, Serials Supervisor at the Library Processing Centre.

Detail from Vesalius's De humani corporis fabrica, *1543.*

UBC Library *provides its array of users with the skills needed to find information efficiently and evaluate it critically. The Library's online services and electronic resources complement more traditional formats, and its instruction and training assist learners across the spectrum.*

LEARNING & RESEARCH

UBC Library – supporting learning and research.

During 2008/09, Library staff answered 196,546 questions in person, by telephone, by e-mail or as part of the AskAway program, a virtual reference consortium of B.C. libraries. On the UBC Vancouver campus, Koerner Library and the Irving K. Barber Learning Centre are the busiest branches, handling about 54% of information services. UBC Okanagan Library accounts for 9%, and virtual reference services account for about 6%.

In addition, Library staff presented 1,421 sessions on resources and services to 32,440 students, faculty and non-Library staff. More than 10,200 students and faculty from the arts, humanities and social sciences attended Library classes on information literacy. Meanwhile, more than 10,400 from the professional schools (business, education, law), and more than 8,300 from the life sciences/sciences disciplines also attended. In addition, more than 3,500 students enrolled in Vista classes (previously WebCT). At UBC Okanagan, more than 3,300 students attended classes in the Library.

In-person Library visits totalled 2,919,499 in 2008/09 (more than 23,000 per day in October, the busiest month of the year). Nearly 800,000 visitors used Koerner Library, more than 500,000 used UBC Okanagan Library and nearly 600,000 used the Learning Centre (excluding the south entrance, which does not feature a gate counter), where

in-person visits are expected to increase. Virtual visits to the Library's website totalled more than 5.6 million.

LibQUAL+ and Assessment

In January and February, the Library conducted its second LibQUAL+ survey, asking faculty and students for feedback to improve library services. A total of 665 responses were received from faculty, graduate students and undergraduates at the UBC Vancouver campus.

Preliminary findings indicate that the score for general satisfaction of services is slightly higher than in 2007, when the first survey was undertaken. However, users remain concerned about the difficulty of finding materials on the Library website, and the ease of access from one's home or office. Faculty, in particular, are concerned about the comprehensiveness of collections, specifically electronic journals.

The Library participated in a beta test with other members of the Association of Research Libraries (ARL) on a shorter version of the LibQUAL+ survey called LibQUAL+ Lite, which was limited to Library staff.

Analysis of survey results will allow the Library to identify concerns and improve services. After the 2007 LibQUAL+ survey, steps were taken to enhance collections and improve findability, the Library's website, customer service, and space and equipment.

The inaugural survey was the catalyst for embarking on a sustainable assessment program. In May, UBC Library participated in "Effective, Sustainable and Practical Library Assessment," a service offered by the ARL. ARL Visiting Program Officers Jim Self and Steve Hiller evaluated the Library's assessment efforts during an on-campus visit, and prepared a report with recommendations. A plan is being prepared by the Assessment Working Group, which will integrate assessment into the Library's operations and demonstrate value to the academic community.

The Library is beginning to standardize its method of collecting statistics among different units. It implemented Desk Tracker, a Web-based system, to track two key activities: reference services and instruction. Twenty-one branches and divisions, with 41 service desks, record activity in real time, allowing managers and schedulers to review and analyze results.

UBC Okanagan

UBC Okanagan Library – an example of innovation.

Expansion continued to be the theme of the UBC Okanagan campus throughout the academic year. Student numbers grew by 10 per cent, the Fipke Centre for Innovative Research opened, and new residences and parking lots appeared. UBC Okanagan Library responded to increased demands and led significant campus initiatives.

An obvious indicator of library success is usage. As an informal site of learning, daily use of the Library for research and study remains strong, ranking the UBC Okanagan locale among the busiest of UBC's libraries.

The Library is leading the campus on the professional development front. The creation of a committee and a "community of practice" with Student Services led to the launch of a staff development program. This ambitious effort, with full endorsement from Human Resources, aims to create a culture of service excellence.

Students served as an informal advisory group and they continue to cite the Library as an example of innovation on campus. Indeed, the Library was included in a documentary film featuring the success of the student-led initiative. This relationship will continue next year as new topics have been identified, including Internet misuse and the selection of new furnishings. Student input and findings from the LibQUAL+ survey promise to include multiple users' perspectives in upcoming Library plans.

A small group of librarians and staff have formed a new "green team," tasked with conducting an environmental audit of the Library and proposing options for improved practices. This new initiative is the Library's attempt to translate the University's goal for sustainability into tangible results.

Librarians enhanced their interaction with students through the action-research group VOICES. This group collated data from two focus groups and conducted a short survey on recreational reading habits of their peers. The student group, now under the auspices of campus Health and Wellness, is dedicated to ensuring that student needs are met by campus providers such as the Library. Their eagerness to work on Library issues, often space-related, is welcome.

Library building planning continues, albeit with revisions. Expansion renovations originally planned for 2009 have been delayed pending the completion of current building projects on campus. That said, the existing Library footprint was refurbished. Building on the success of the Field Reading Room, which opened last year, the first floor was updated, resulting in a fresh, spacious look.

Information Resources and Collections

Fluctuating financial markets resulted in an increased cost of Library access to resources, including print and electronic media. During this fiscal year, the Library spent more than $10 million for electronic resources and added more than 100,000 print volumes. Electronic serial titles alone totalled nearly 66,000. The transition from print to online accelerated (please see Appendix B for more information).

At UBC Okanagan, the collections strategy focused on monograph purchases and digital collections. Subject liaison librarians continued to purchase both streams aggressively in their subject areas. UBC Okanagan and UBC Vancouver split the cost of purchasing enriched catalogue records for monographs. This service adds the table of contents to the catalogue, permitting greater access to print volumes and multi-authored works.

UBC Library in Vancouver partnered with UBC Okanagan on several large joint purchases, with a focus on journal backfiles. Several purchases were made, including journal titles from Cambridge University Press (*Journal of Fluid Mechanics* Digital Archive 1956-1996); Elsevier: Neuroscience, Medicine and Dentistry, Lancet, Cell press and Total Chemistry backfiles (more than 400 titles dating to 1823); Psychiatry Legacy Collection (six titles from American Psychiatric Publishing dating to 1844); Springer Journal Archive (926 titles dating to 1873); Wiley (*Angewandte Chemie International Edition* 1962-1997), and Thieme (22 titles dating to 1969).

Web of Science was extended back to 1900. The Library also purchased other noteworthy online collections, including:

- Archivision (34,000 high-quality, professional images of architecture, landscape architecture, urban planning, archaeology and design)
- *ASTM Digital Library and Standards*
- *B.C. Building Code*
- *Cabell's Directory of Publishing Opportunities*
- *C19: The Nineteenth Century Index*
- *Canadian Historical Review* backfile access to 1920
- China Academic Journals Archive 1994-2008
- *Eighteenth Century Collections* Online Part II (45,000 new titles)
- *The Globe and Mail* dating to 1936
- *House of Commons Parliamentary Papers* (1801-current)
- Migne's *Patrologiæ Græcæ*

An exquisite sea urchin from Voyage de la Fregate Venus, *by Abel Aubert Dupetit-Thouars.*

- *Oxford Scholarship Online* music collection
- *Sabin Americana* (1500 to 1926)
- *The Sixties: Primary Documents and Personal Narratives 1960-1974*
- Springer 2009 e-book collection (more than 3,200 titles)

A 1915 stock certificate from the venerable Chung Collection, located in Rare Books and Special Collections.

The Library appreciates the financial support from faculties and departments. These include the Children's and Women's Health Centre of British Columbia, the Centre for Korean Research, the Faculty of Arts, the Faculty of Education, the Faculty of Land and Food Systems, the Faculty of Medicine, the Sauder School of Business, the Department of English, the Department of History and the Department of Philosophy. Partnerships with the Department of Computer Science and the Office of Research Services provided campus-wide access to MIT CogNet and access to COS Scholars Universe.

To secure perpetual access to growing electronic collections, the Library entered into an arrangement with Portico, a non-profit service that provides a permanent archive for e-journal content. More than 71 publishers participate, and more than 8,000 e-journal titles are preserved in the event that a publisher goes out of business or access is affected in some other way.

For the first time, UBC Library used a service called ScholarlyStats, which provides statistics on the usage of more than 395,000 potential journals and more than 1,200 databases from select collection platforms.

Collections Use and Access to Materials

As faculty and students increasingly use online resources, the recorded use of the Library's print-based resources continues to decline slowly. Preliminary data indicates that there were 62 million page requests made from the Library's website and a partial count of e-journal usage totalled more than six million full-text articles, compared to 2.5 million circulations of print materials. (Circulation of print materials declined by nearly 7%; however, print circulation still represents an average circulation of 50 print items per year for students and faculty at UBC, not counting in-house use). The transition from traditional print titles to online versions has vastly improved access to research resources and services.

Interlibrary Loan brought in close to 17,000 items from other libraries. The Library also shared its collections with other researchers, sending nearly 16,000 items to libraries in B.C. (accounting for 66% of lending), nearly 6,000 to libraries elsewhere in Canada (24% of lending) and more than 2,000 to libraries in the USA/international locales (10% of lending).

New titles added to the Library's collection included more than 50,000 new e-books and more than 200,000 new e-book records.

Technical Services participated in collection-management projects, including the Koerner Library weeding project and the Law Library reclassification project. They performed quality control of metadata for electronic theses and dissertations. An inventory-and-review process of all Library Processing Centre materials was undertaken in anticipation of a proposed move.

Digitization

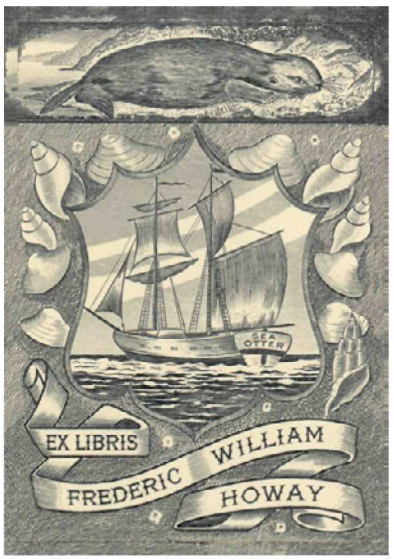
Financial support provided as part of UBC's Strategic Priorities Fund (SPF) resulted in a significant increase in the volume of unique University materials that were digitized. The original SPF request outlined four significant areas that UBC Library is targeting for a Digital Library Centre: digitization, an institutional repository, open access and open education. Big gains have been made to create a foundation for the development of the digital library in these areas, with more than 1.6 million pages of materials being digitized to date.

Much of these efforts focused primarily on capturing the research output of current and former UBC graduate students. Beginning in 2007, the Library, in conjunction with Faculty of Graduate Studies (FoGS), developed the Electronic Theses and Dissertation (ETD) submission program. This allows UBC graduate students to submit and provide access to their theses through cIRcle, UBC's open access institutional repository (https://circle.ubc.ca). cIRcle serves as an online archive of the University's intellectual output.

As electronic submission at UBC is still voluntary, the Library has contracted with FoGS to scan all hard-copy submissions. In addition, the Library digitized 440 theses, totalling 63,143 pages. This enables the University to provide online access to all unrestricted theses submitted since fall 2007.

Building on this success, the Library developed a major retrospective scanning project for older UBC theses. In the first phase, more than 6,300 theses submitted between 1992 and 1998 were scanned. The repository now makes 13 years of graduate student material freely accessible, and the Library plans to continue digitizing earlier theses. Indeed, the Library digitized UBC's first 100 theses to celebrate the University's centenary – including the first two graduate degrees, both awarded to women.

Rare Books and Special Collections



This Gladys Reid bookplate belonged to Judge Frederic William Howay, who received an honorary degree from UBC.

In October, UBC Library opened its new Rare Books and Special Collections (RBSC) and University Archives divisions in the Irving K. Barber Learning Centre. Speakers included Peter Ward, University Librarian *pro tem*, RBSC Head Ralph Stanton and Sherrill Grace, Professor of English and Malcolm Lowry expert. Jon Bartlett and Rika Ruebsaat sang some of the earliest B.C. folk songs collected by Philip J. Thomas (the Thomas Collection of 7,000-plus music books is part of RBSC's holdings on British Columbia).

At the end of December, local collector John Keenlyside delivered the second tranche of his collection to RBSC. This donation holds records of the Inferior Court of Vancouver Island from 1858 to 1866, the first expression of a small claims court system in what is now B.C.

One of RBSC's unique collections focuses on B.C.'s first art book-binder, Dorothy Burnett. RBSC obtained her book and manuscript collection years ago; in May, her book-binding

An aerial view of Vancouver in 1929, taken on behalf of the shipping arm of forestry company MacMillan Bloedel.

tool collection was located in California and repatriated to B.C. Her friend Donald Fleming donated more than 150 tools. Book-binding tool collections are scarce in rare book libraries; in addition to the Burnett set, there is the Birdsall Collection at Massey College in Toronto. Now, RBSC can show Burnett's designs and finished books, along with the tools that made them.

Other highlights included:

- The donation by Elias Stavrides of a complete run of *Greek-Canadian Voice*, the Vancouver Greek-language newspaper.
- The purchase of a collection of colonial-era B.C. philatelic material, courtesy of the Daggett Endowment in RBSC. This purchase was followed by a substantial gift from the same source.
- A manuscript map collection on B.C.'s historic trails donated by Rita Harris, and developed over years of research and hiking by her late husband Robert C. Harris. The collection covers Aboriginal, voyageur, gold rush and other trails.
- An addition to the children's literature collection involving the tale of *Little Red Riding Hood*. Users will soon have more than 400 opportunities to assess different versions of the story.
- A donation of a collection of English Literature and biography dating to the 1500s by Allan Pritchard, a UBC alumnus and retired University of Toronto professor.

- The story of survival in Winnipeg and Vancouver, told through the manuscript diaries of Richard Aranson, an Icelandic worker who immigrated to Canada just before the Great Depression.
- The purchase of the William Spring Fur Seal archive, which documents the seal-fur dispute in the Gulf of Alaska in the late 19th century.

University Archives and Records Management Services

In addition to the acquisition and preservation of information documenting the University's history, University Archives continued to expand and enhance access to its digitized collections.

With support from Enrolment Services, Archives digitized all *UBC Calendars* published since 1915. Another partnership with Alumni Affairs and the Alma Mater Society enabled the digitization of the complete run of UBC's student yearbook, published from 1916 to 1966.

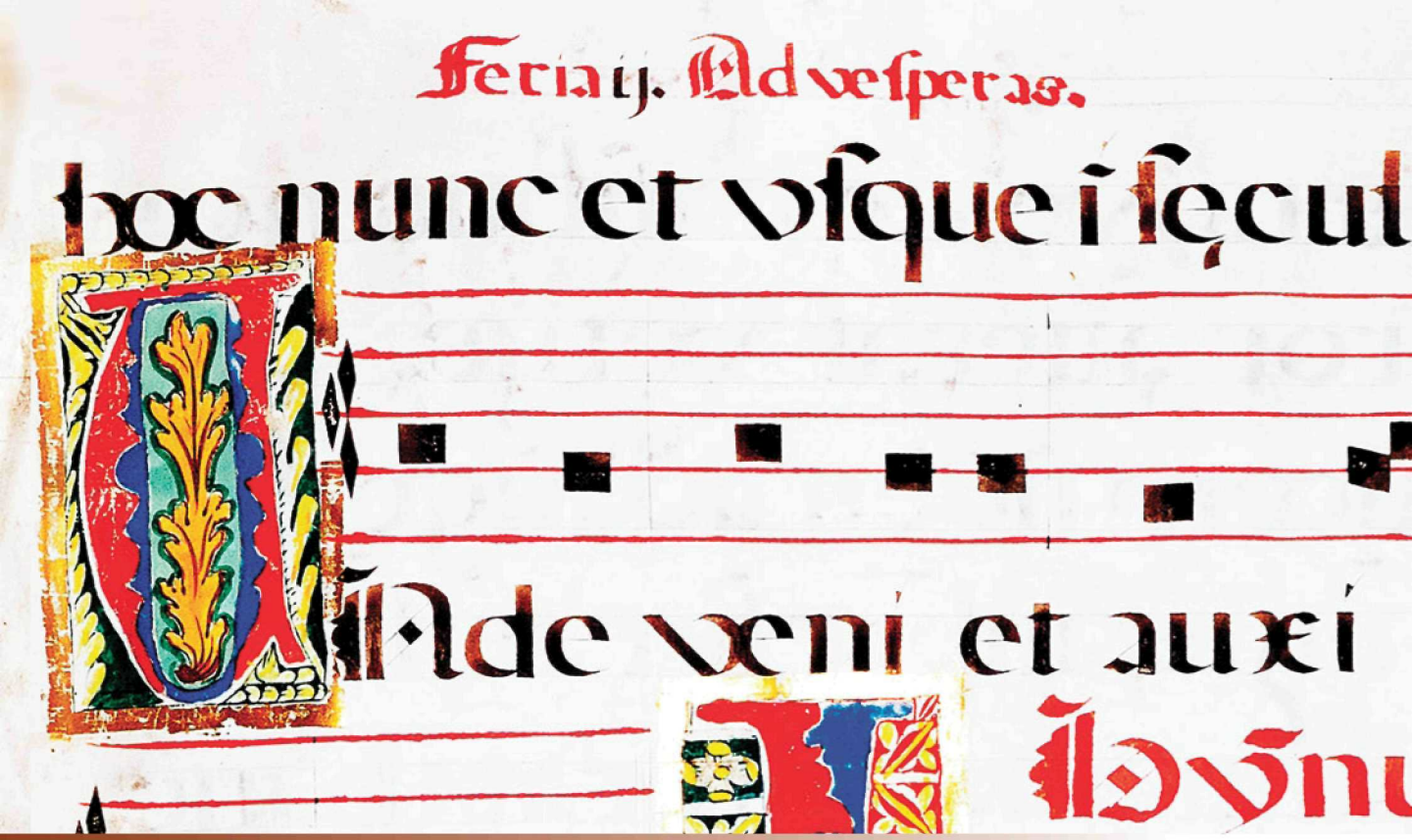
In records management, work continued in the development of comprehensive records schedules governing the retention and disposition of University records. Archives is working to develop a University records storage facility and advocating for the increased implementation of electronic records management to reduce paper records.

Scholarly Communications

UBC Library seconded a Librarian to manage the Scholarly Communications project, aided by a steering committee of faculty and librarians. The Library's determination to engage faculty and students has anchored the project, and plans are underway to integrate scholarly communications activities into the Library's digital scholarship plans.

New requirements from the Canadian Institutes of Health Research (CIHR) and the National Institutes of Health (NIH) in the U.S. led to a UBC Library/ Office of Research Services collaboration enabling UBC researchers to deposit applicable grant-funded publications into an open access repository.

The Association of Research Libraries and Ithaka, a non-profit organization, initiated a study on new models of scholarship, in which 17 UBC librarians participated. The process involved interviewing faculty. UBC contributions, along with those from 45 other North American academic institutions, are included in a widely distributed report.



Detail from the Spanish Chant Manuscript, a dazzling volume of Gregorian chants published circa 1575-1625.

A UBC Journal Editors Forum featured 17 UBC chief editors and managing editors. Issues included open access, print-to-electronic transition, funding pressures and author rights.

UBC Library joined the Scholarly Publishing and Academic Resources Coalition (SPARC), the Public Library of Science (PLoS), Students for FreeCulture and 65 other institutions for the First International Open Access Day. The goal was to boost awareness and identify UBC faculty and students who participate in open access scholarship.

Technology Infrastructure

In conjunction with the cIRcle Co-ordinator, Library Systems & Information Technology (LSIT) secured the services of @mire, a company involved with the development and support of DSpace, the platform that supports the Library's institutional repository.

LSIT collaborated with the Asian Library to purchase Nintendo DS game consoles for loan. The consoles are used with Japanese-language learning modules. Additionally, LSIT created and installed a Japanese DVD-ROM workstation to provide access to specialized resources.

New workstations requiring less space and energy were installed in the Chapman Learning Commons, the Learning Centre and other Library locations. In addition, LSIT participated in the planning and implementation of an upgraded fleet of Xerox copiers/printers/scanners throughout the Library, resulting in improved services for patrons and staff.

Digital signage was expanded from a project that started in the Learning Centre. The infrastructure has provided additional signage in the Koerner, Woodward and David Lam libraries.

Improved audio-visual technology for meetings and communication was installed, and the Library now has video-conference equipment in the Learning Centre and the Koerner B.C. Gas Room.

The Library participated in iTunes University, which places learning tools and objects such podcasts, video and audio onto iTunes.

A "database walk" cleaned and updated more than four million authority records for the catalogue. Finding tools, such as subject headings and author names, were updated.

LSIT purchased an application called Primo to provide Library users with a more cohesive and effective way to find resources.

A two-phase project was initiated for an online room-booking and event-registration system (LIBS) for staff and patrons, including those at UBC Okanagan.

An image of the White Rabbit from Alice's Adventures in Wonderland. *Rare Books and Special Collections houses more than 200 editions of this classic tale.*

Co-operation *and community engagement are vital to UBC Library and the Irving K. Barber Learning Centre, which support learning and research at UBC and beyond.*

COMMUNITY & INTERNATIONALIZATION

The Library and Learning Centre reach communities at UBC and throughout the province.

Community Access

UBC Library and the Irving K. Barber Learning Centre continued to offer a wide range of community programs. In September, the Library offered free borrowing cards in celebration of UBC's Centenary and the Learning Centre opening. Cards were available to B.C. citizens, and nearly 1,000 were issued. Free community cards were also offered to members of Musqueam Indian Band.

UBC Library is actively involved with many groups including the Chinese Canadian Historical Society of B.C., the Alcuin Society, and other libraries, archives, museums and school boards. Library branches continued to foster community connections, and the following are a few examples of such efforts.

The Asian Library digitized the Western Canadian edition of *Ming Pao* newspaper, beginning with the inaugural issue published on October 15, 1993. The project was done in collaboration with *Ming Pao*.

UBC Library sponsored two events organized by the Canadian Association for the Asian Arts in celebration of the millennium anniversary of the Japanese classic *The Tale of Genji*, widely considered to be the world's first novel. Community members received booklets highlighting Japanese- and English-language resources at UBC Library.

Annual funding for five years from the Center for Korean Research will enhance the Asian Library's Korean collections, support acquisition trips and enable the Library to subscribe to the Korea Social Science Data Archive.

The Education Library worked with the Board of the Canadian Children's Book Centre, the Vancouver School Board's School Library Resource Centre Consultative Committee, the UBC Learning Exchange Varsity Readers program and the Vancouver Children's Literature Roundtable.

Xwi7xwa Library partnered with the Learning Centre and the School of Library, Archival and Information Studies to support the Nisga'a Lisms Government Archives development project. Xwi7xwa also hosted the Fraser Valley Regional Library and Surrey Public Library Aboriginal Outreach teams, which serve First Nations in Langley, Chilliwack, Abbotsford and Surrey.

Science 101 is a non-credit, barrier-free course offered to residents of Vancouver's Downtown Eastside and other inner-city communities. The Science and Engineering Library gave a workshop on using the Library website and provided a course page to support student research. Science and Engineering also podcast the Vogt Symposium at UBC, with the results archived in cIRcle. Speakers included Nobel Prize winners Carl Rubbia, Walter Kohn and Stan Hagen.

The popular Robson Reading Series continued at UBC's downtown campus as part of the Cultural Olympiad. The series hosted more than 34 award-winning Canadian writers. Series readings were also held at the Learning Centre.

UBC Library and the Irving K. Barber Learning Centre

UBC Library partnered with the Learning Centre to offer community-focused programs including:

- A successful presence at the 2008 Word on the Street Literary Festival, showcasing the Library's programs and winning first prize for best booth display.
- The second Live-In for Literacy fundraising initiative, which featured students living in the main foyer of the Learning Centre for 10 days in January. The Library contributed $1,000 to raise money for schools and libraries in India. Similar events occurred in six other universities across Canada.

Partnerships

UBC Library continued as a member of the B.C. Electronic Library Network (BCELN), the Council of B.C. Post-Secondary Library Directors, the Electronic Health Library of B.C., the Canadian Association of Research Libraries (CARL), the Association of Research

Libraries (ARL), the Center for Research Libraries, the Council of Prairie and Pacific University Libraries and other consortia.

The Library was a partner in B.C. Library 2020 and the B.C. Libraries Cooperative, which promote collaboration among academic, public and school libraries.

The Library and Learning Centre partnered with the Public Library Services Branch, the B.C. Electronic Library Network and community agencies to sponsor the inaugural B.C. Digitization Symposium in December. The event, which featured a keynote address by Ian Wilson, the Librarian and Archivist of Canada, attracted more than 170 delegates from across the province.

The Library held management retreats with SFU, the University of Victoria, the University of Northern British Columbia and the University of Washington libraries.

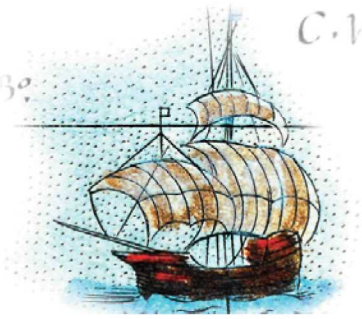
International Initiatives

UBC Library and the Irving K. Barber Learning Centre hosted international visitors from many institutions including the Society of College, National and University Libraries (SCONUL) for the UK and Ireland. Other international visitors came from Korea University, North Carolina State University, Australia's University of Technology, the University of Macau, the Academy of Korean Studies and the University of Manchester.

The Asian Library collaborated with the Genealogy Society of Utah to digitize more than 5,600 pages of clan association publications.

The 2008 satellite conference of the International Federation of Library Associations and Institutions, entitled "Multicultural to Intercultural: Libraries Connecting Communities," was co-hosted by UBC, Library and Archives Canada, Simon Fraser University, the Vancouver Public Library and the British Columbia Library Association.

Xwi7xwa Library led a team of four writers from the U.S. and Canada to author an article on Indigenous librarianship for the third edition of the Encyclopedia of Library and Information Studies. Xwi7xwa also partnered with the University of Wisconsin-Milwaukee's School of Information Studies and University of Saskatchewan's Indigenous Portal to plan for an international series of gatherings on Indigenous knowledge organization.



Detail from Abraham Ortelius's Americae Sive Novi Orbis Nova Descriptio, *which revolutionized European cartography.*

Friends, Donors and Alumni

UBC Library and the Irving K. Barber Learning Centre benefit greatly from the generosity of donors, who provide valuable funding for many purposes and gifts-in-kind that enhance collections. The Library and Learning Centre are grateful for the 1,256 gifts received from dedicated friends, donors and alumni during this reporting period. Valued at $2,954,617, these included cash donations, pledges and gifts-in-kind made to various endowments and projects. Below are some endowments that benefited from donor generosity during 2008/09.

Centenary Library Endowment

The Centenary Library Endowment Fund was created to help UBC Library respond to emerging opportunities and high-priority needs. Alumni bequests from two longtime supporters of the Library, Bryce Waters (BASC Chem. E. '46, BA '49, B.Ed, '60) and Sonia Williams (BA Hons. History '67, M.Ed, '74), formed the initial endowment for the fund. UBC Library greatly appreciates their foresight and generosity.

A former math and French teacher with a background in engineering, Bryce Waters (1924-2007) was a member of Vancouver's Esperanto community, a gardener and a supporter of wildlife causes. Born in Summerland, B.C., his love of languages led to bookshelves filled with texts in Yoruba, Igbo, Russian, Polish, Quechua and Welsh. Waters was also a dedicated supporter of UBC Library. From 1986 on, he gave to the Friends of the Library Fund; he was also a member of the Chancellor's Circle.

An educator, avid reader, world traveller and lifelong learner, Sonia Williams (1934-2008) is remembered for the sense of adventure that took her far from her Yorkshire roots. She was passionate about medieval history, cooking, travel and opera, and her personal library featured many volumes on these topics.

Chung Family Endowment

Thanks to generous gifts from Dr. Wallace Chung and his sister Dr. Marilyn Chung, the Wallace B. Chung and Madeline H. Chung Collection's holdings are being catalogued and digitized. More than 25,000 items comprise the collection, which documents the history of the Canadian Pacific Railway (CPR), the exploration and settlement of British Columbia, and the Chinese-Canadian immigration experience.

David Lam Endowment for the Chung Collection

After viewing the permanent installation of the Chung Collection, the Lam Family was inspired to establish an endowment to support this exceptional record of the Canadian experience. The David Lam Endowment for the Chung Collection will fund special exhibitions, publications and outreach, as well as education initiatives, colloquia and workshops.

Gifts in Kind

Gifts in kind are invaluable to the development of UBC Library's collections. Below are some highlights from the past year.

- Rare Books and Special Collections holds the world's best collection on the novelist Malcolm Lowry. This year the Estate of Hilda Thomas donated a collection of ephemera, along with the draft and notes of Thomas's thesis on Lowry.
- Vancouver lawyer David Yorke donated the Arthur "Slim" Evans fonds, which records in letters and other documents the On-to-Ottawa Trek, a pivotal event in the Canadian public's response to the Great Depression of the 1930s.
- Tremaine Arkley donated his book collection on croquet to supplement the existing collection of illustrations. The Arkleys funded the collection's digitization.
- Yosef Wosk donated four wood blocks used to produce engravings published in the Alcuin Society's journal *Amphora*.
- The Asian Library received about 3,000 volumes as gift books from the collection of Prof. Jae-gap Song of Tongguk University in Seoul, Korea.
- Henry Messerschmidt donated a copy of a rare book on the history of European bookbinding.
- Retired professor of architecture Abraham Rogatnik donated a collection of books from the earliest printings on Le Corbusier, the seminal French architect.
- An anonymous supporter donated a rare collection of postal covers of colonial Vancouver Island.

UBC Library Vault

UBC Library Vault (www.ubcvault.ca) continued to grow. The project was launched by the Library Development Office more than two years ago to build awareness of rare and special collections, foster an online community and cultivate support for the Library. Proceeds are directed to the Library's various funds and endowments.

Hundreds of images are available for viewing on the site, along with descriptions. Users are also able to sign up for *eVault,* a monthly e-newsletter that highlights special themes and the latest news. Nearly 1,000 subscribers have signed up to receive *eVault* and the Library Development Office looks forward to boosting this number in the coming year.

The Library Development Office's efforts resulted in a trio of awards. *eVault* won a Prix D'Excellence gold medal for Best Newsletter (print or electronic) from the Canadian Council for the Advancement of Education. Meanwhile, a package prepared for the official opening of the new Rare Books and Special Collections space was given an award of excellence from Hemlock Printers, and a gold medal for fundraising and special event publications from the Council for Advancement and Support of Education (CASE District VIII).

The official opening *of the Irving K. Barber Learning Centre was held on April 11, 2008. This occasion attracted many special guests and speakers, including Premier Gordon Campbell, Advanced Education Minister Murray Coell, UBC President and Vice-Chancellor Stephen Toope, and Dr. Irving K. Barber and his wife Jean. Peter Ward, University Librarian* pro tem, *served as the Master of Ceremonies at the event, which was opened by a special address from Ms. Mary Charles, an Elder from Musqueam Indian Band.*

LEARNING CENTRE

Reflections at the Learning Centre.

A few days later, another celebration was held, this time for the official re-opening of the Wallace B. Chung and Madeline H. Chung Collection. The collection now has a beautiful and permanent home, located in Rare Books and Special Collections on the Learning Centre's first level. Speakers included UBC President Toope, renowned Canadian author Wayson Choy and Dr. Wallace Chung.

The installation of a multi-storey chandelier was a gift of inspiration to the Learning Centre. Jean Barber, wife of Dr. Irving K. Barber, generously funded this spectacular piece of art.

Leadership

Jan Wallace, the Interim Director, finished her term in June. She remains the Head of the David Lam Management Research Library. Sandra Singh began as the new Director in November, coming to the Learning Centre from the Vancouver Public Library. Her participation in the Library's management group ensures ongoing support of the Learning Centre's mandate.

Inside the inspiring west entrance.

Automated storage and retrieval system (ASRS)

UBC Library is the first Canadian library to install an automated storage and retrieval system (ASRS), which began operating in June 2005. It features four robotic cranes that retrieve steel bins, filled with books and other items, from a racking system measuring about 45 feet high, 60 feet wide and 160 feet long. With a capacity of more than one million volumes, this system provides valuable growth space for the Library's physical collection. The ASRS received 26,300 requests for items this year.

Services

The Small Business Accelerator Program continues to develop, with content created for several industries including manufacturing, retail and professional services. This project, developed in partnership with the David Lam Library at the Sauder School of Business, aims to provide market research guides – or "accelerators" – and related resources to assist entrepreneurs and the small-business community. Trips to communities throughout B.C. are planned after this reporting period to gather feedback, and the program will primarily be offered via the Small Business Accelerator website, set to launch in early 2010.

Conferences

The Learning Centre continued to be a popular site for an array of events, including Congress 2008, the UBC Learning Conference, the Student Leadership Conference and the Multidisciplinary Undergraduate Research Conference. In addition, high

school students worked with Learning Centre staff to organize the first Crossroads Conference, where students from Metro Vancouver met social, environmental and economic leaders.

Digitization

The Learning Centre was a major sponsor and host for the first B.C. Digitization Symposium, held in December. The symposium marked the first time that major stakeholders including libraries, museums, archives, historical societies and schools gathered to discuss digitization strategies in B.C.

The B.C. History Digitization Program continued to provide matching funds for projects involving the digitization of unique historical material. Funded projects included photograph collections from the Bella Coola Valley Museum Society and the Northern British Columbia Archives, community newspapers, fossil specimens, medical artifacts and works by renowned wildlife artist Robert Bateman. The Learning Centre was honoured to receive a Merit Award for Programs and Services from the British Columbia Library Association for the digitization program.

Events

The Learning Centre sponsored two readings as part of UBC Authors week, delivered by Dr. Peter Dauvergne and Dr. Timothy Brook. In addition, Dr. Mark Holder, an Associate Professor at UBC Okanagan, delivered a talk entitled "Pursuing Happiness: The Science of Well-Being."

The Irving K. Barber Learning Centre will be not only a focal point of education for students and teachers at UBC but will also support lifelong learning by people throughout B.C. and the world. It will enable them to work effectively together in continuing to build a better British Columbia through the sharing of knowledge and experience.

The Irving K. Barber Learning Centre Statement of Purpose and Charter of Principles

The Learning Centre participated for the third time in UBC Alumni Weekend and offered tours of the facility.

In January, students from the Astronomy 310 class gathered in the Learning Centre foyer to create a "human orrery" that modelled the solar system. This project was supported by UBC's Carl Wieman Science Education Initiative. Later that month, the final all-candidate debate for the AMS elections was also held in the foyer.

Students flanked by a stunning glass chandelier, created by John Nutter and donated by Jean Barber to the Learning Centre.

In 2002 a group of students created the Africa Awareness organization with the support of organizations, faculty members and staff. Since then, an African Studies program has been developed and cultural events, lectures and internships have evolved. The Learning Africa event, held at the Learning Centre and organized by students under the guidance of staff, highlighted the programs and learning opportunities for students interested in this area.

The Program Services Librarian continued planning for Professor Henry Yu's project, which involves UBC students interviewing elders from B.C.'s Chinese-Canadian communities. The project aims to highlight experiences from 1885 to 1947, during the times of the restrictive Chinese Head Tax and Chinese Immigration Act. It received $50,000 in funding from the federal government's Community Historical Recognition Program.

Chapman Learning Commons

The Chapman Learning Commons (CLC), located in the refurbished core of the Main Library, re-opened in June. Peer assistants worked on the Learning Centre's Welcome Desk and provide guided tours.

The Learning Commons partnered with UBC's Office of Learning Technology on the Support Hub pilot, which integrated technology support and staff at the help desk. In addition, partners such as the Writing Centre, Math Resource Centre and School of Library, Archival and Information Studies began offering academic support services in the Learning Commons. Working closely with Student Development, the Learning Commons hosted the popular AMS Tutoring Service, as well as the Student Success workshops and programs from Career Services and the Undergraduate Research Office.

There are a number *of key initiatives that UBC Library will pursue in the coming year. First and foremost is the development of a new strategic plan.*

FUTURE DIRECTIONS

An autumnal view of Koerner Library.

The previous strategic plan ran to 2007, and in the interim an Operations Plan was implemented. That plan is now officially "retired," and the aim now is to produce a new strategic plan that will guide the Library in the years ahead. The timing for such a development is opportune, given that the University is nearing the completion of its own strategic plan for the institution as a whole. The intention is to tie the goals of the Library's strategic plan in with those of UBC's overarching plan in order to focus and strengthen our initiatives.

There is a need to move forward promptly on the Library's key priorities, rather than undertaking a lengthier planning process that could delay progress. A steering committee will formulate the plan, in full consultation with the Library's staff and stakeholders, throughout the fall of 2009 and have a document finalized by early 2010.

An area of focus will be the Library's digital agenda, highlighted as a top priority by the University Librarian upon her arrival at UBC. Technology and the digital world are transforming academic libraries, and UBC Library needs to respond accordingly. The Library has already pursued many important digital activities and projects; however, there is a need to unify these disparate efforts so the Library can pursue its digital agenda with a strong voice and sense of purpose.

The Irving K. Barber Learning Centre – a hub of lifelong learning for users at UBC and beyond.

The availability of space within the Library system remains a pressing issue. As statistics in this report's appendices illustrate, physical collections continue to grow, thereby putting pressure on the Library's ability to store an ever-increasing array of material. Certain branches and divisions are faced with urgent space needs – both for their physical holdings, and for their ability to provide suitable workspaces for users. In the coming year we will continue to focus on finding ways to maximize the Library's spaces and pursue new opportunities.

Lastly, development will become ever-more important to the Library's future growth and success. The severe economic downturn of the past year has affected institutions of higher education throughout North America, and UBC is no exception – although it has fared better compared to many of its counterparts. That said, the University does face pressures, and departments and units across the UBC system, including the Library, will need to make difficult budgetary decisions moving forward. In this setting, the Library's ability to raise funds from donors, foundations and other sources of support will be crucial in order for us to continue providing the best resources and services possible.

Appendix A

Library Staff

(April 1, 2008 – March 31, 2009)

During the reporting period the Library's staff complement (including GPOF and non-GPOF budget positions) of full-time equivalent (FTE) positions was 306.96. UBC Okanagan Library's total FTE was 18.61.

Staff and Faculty members who retired or who took early retirement: Jeff Barker, Humanities and Social Sciences; Michael Beaton, Library Administration, Finance; George Brandak, Rare Books and Special Collections; Tom Nichol, Library Systems and Information Technology; Arlene Schmidt, Technical Services; Deborah Wilson, Woodward Biomedical Library.

Library staff joining the 25 Year Club: Queenie Wong, Humanities and Social Sciences.

Library staff joining the 35 Year Club: Jeff Barker, Humanities and Social Sciences; Lynn Jenkinson, Woodward Biomedical Library; Elaine Thornson, Technical Services; Meily Wong, Woodward Biomedical Library; Judy Wright, Borrower Services.

Faculty Librarians joining the Quarter Century Club: Jo-Anne Naslund, Education Library

Co-op Students: Manuela Boscenco, Library Development; Jeremy Buhler, Woodward Biomedical Library; Christine Conroy, Library Development; Pamela Fairfield, Library Development; Larissa Halishoff, Borrower Services and Humanities and Social Sciences; Me-Linh Le, Library Development; Noushin Naziripour, Woodward Biomedical Library; Stephen Russo, Rare Books and Special Collections; Jenna Walsh, Woodward Biomedical Library; Wei Yang, Library Development.

New and reconfigured positions: Assistant Director, Irving K. Barber Learning Centre; Associate University Librarian, Planning and Community Relations; Associate University Librarian, Public Services; cIRcle Co-ordinator, Collections and Scholarly Communications; Circulation and Collection Space Co-ordinator, Borrower Services; Circulation Manager, Borrower Services; Communications Co-ordinator, Information Services; Community Business Services Librarian, Irving K. Barber Learning Centre; Digital Library Project Librarian, Technical Services; Director, Irving K. Barber Learning Centre; Executive Co-ordinator, Office of the University Librarian; Geographic Information Systems Librarian, Humanities and Social

Sciences; Head, Art and Architecture and Planning; Head, Rare Books and Special Collections; Head, Woodward Library and hospital branch libraries; Head, X̱wi7x̱wa Library; Library Human Resources Manager, Library Administration; Teaching and Learning Librarian, Public Services; Term Business Plan Accelerator Librarian, Irving K. Barber Learning Centre; University Librarian.

Heads and Branch Librarians: Art and Architecture and Planning (formerly Fine Arts) – D. Vanessa Kam; Asian Library – Eleanor Yuen; Biomedical Branch Library – Dean Giustini; Borrower Services – Leonora Crema, Lynne Gamache (acting); Chapman Learning Commons – Simon Neame; David Lam Management Research Library and UBC @ Robson – Jan Wallace; Education Library – Christopher Ball; Eric Hamber Memorial Library – Tricia Yu; Humanities and Social Sciences – Peter D. James; Irving K. Barber Learning Centre – Sandra Singh; Law Library – Sandra Wilkins; Library Systems and Information Technology – Renulfo Ramirez; Music Library – Kirsten Walsh; Rare Books and Special Collections – Ralph Stanton; Science and Engineering – Aleteia Greenwood; St. Paul's Hospital Library – Barbara Saint; Technical Services – Maniam Madewan; UBC Okanagan Library – Melody Burton; University Archives – Chris Hives; Woodward Biomedical Library – Rita Dahlie (to December 2008); Woodward Library and Hospital Branch Libraries – Greg Rowell (commenced March 2009); X̱wi7x̱wa Library – Ann Doyle.

Library Operations Management Group: University Librarian *pro tem* – Dr. Peter Ward; Associate University Librarian, Arts, Humanities and Social Sciences – Tim Atkinson (to September 2008); Associate University Librarian, Collections and Scholarly Communications – Jo Anne Newyear-Ramirez (commenced April 2008); Associate University Librarian, Library Systems and Information Technology – Renulfo Ramirez; Associate University Librarian, Planning and Community Relations – Leonora Crema (commenced January 2009); Associate University Librarian, Public Services, formerly Assistant University Librarian, Life Sciences Libraries – Lea Starr (commenced study leave in January 2009), Rita Dahlie (acting January to June 2009); Director, Finance and Facilities – Bill Tee (to January 2009); Director, Finance and Facilities – Corey Sue (commenced January 2009); Director, Human Resources – Deborah Austin; Director, Irving K. Barber Learning Centre – Sandra Singh (commenced November 2008); Interim Associate University Librarian, Collections and Technical Services (to April 2008) and Head, Education Library – Christopher Ball; Interim Director, External Relations, Irving K. Barber Learning Centre (to December 2008) and Head, Borrower Services – Leonora Crema; Interim Director, Irving K. Barber Learning Centre (to June 2008) and Head, David Lam Management Research Library and UBC @ Robson – Jan Wallace.

Appendix B

Library Statistical Summary

(April 1, 2008 – March 31, 2009)

Collections	
Total Volumes	5,949,451
Volumes Added[1]	336,718
E-books (includes 53,647 new)	519,866
Serial Titles[2]	80,111
Numeric Datafiles	19,184
Digital Collections (pages, images, titles, files)	1,627,417
Microforms	5,270,214
Other: audio/visual, cartographic, graphic	833,462
Services	
Recorded Use of Library Resources – Print	2,513,529
Library Website – Page Requests (recorded use – digital)	62,097,176
E-journal usage[3]	6,335,018
Document Delivery (Internal)	32,837
Interlibrary Loan – Lending	23,968
Interlibrary Loan – Borrowing	16,602
Instruction Classes – Number of Sessions	1,421
Instruction Classes – Number of Participants	32,440
Instruction Vista (six sessions) – Number of Participants	3,515
Total Questions Answered	196,546
Reference Questions	100,288
Directional Questions	96,258
Gate Count	2,919,499
Library Website – Number of Visits	5,657,502
Staff (FTE)	
Librarians	83.53
Management and Professional (M&P)	31.90
Support Staff	162.79
Subtotal	278.22
Student	28.74
Total FTE All Staff	306.96

[1] Includes 101,485 volumes, 235,233 e-books

[2] Includes 13,826 print, 65,341 electronic, 944 e-databases

[3] Number of full-text articles viewed from e-journals (partial count)

Growth of Collections

	March 31, 2008	Growth	March 31, 2009
Volumes[1]	5,612,733	336,718	5,949,451
Serial Titles[2]	63,430	16,681	80,111
Other Formats:			
Archives *(meters)*	3,926	62	3,988
Artifacts	1,860	0	1,860
Audio *(cassettes, CDs, LPs, DVDs)*[3]	73,828	798	74,626
Cartographic	211,815	641	212,456
Film, video, DVD	29,503	1,852	31,355
Graphic *(photographs, pictures, etc.)*	512,509	2,516	515,025
Electronic resources:			
Bibliographic and full-text databases	824	120	944
CD/DVD-ROMs[4]	2,607	151	2,758
E-books	284,633	235,233	519,866
E-games	13	5	18
E-journals *(titles)*	45,811	19,530	65,341
Digital collections *(pages, images)*[5]	430,000	1,197,417	1,627,417
Microforms:			
Microfiche	5,105,019	30,709	5,135,728
Microfilm	133,749	737	134,486
Total microforms	5,238,768	31,446	5,270,214

[1] 235,233 new e-books, 101,485 new volumes

[2] Serial titles (de-duplicated) includes 13,826 print, 65,341 electronic, 944 e-databases

[3] New base count in 2008/09

[4] New base count in 2008/09

[5] Digital collections includes 1,595,794 pages/images, 12,439 titles (cIRcle), 19,184 datafiles (1,133 datasets)

Appendix D

UBC Library Statement of Expenditures

(Fiscal Years April – March, in thousands of dollars)

Year	Salaries	(%)	Collections	(%)	Others	(%)	Total
2003/04	14,499	45.40	12,756	39.94	4,682	14.66	31,937
2004/05	13,892	45.14	12,233	39.75	4,652	15.12	30,777
2005/06	13,836	44.64	13,179	42.52	3,982	12.85	30,997
2006/07*	14,928	44.77	14,671	43.99	3,748	11.24	33,347
2007/08	13,727	46.38	12,488	42.19	3,382	11.43	29,598
2008/09	15,291	44.40	15,030	43.64	4,120	11.96	34,441

**Includes UBC Vancouver and UBC Okanagan*

NOTE: Aside from 2006/07, financial reporting includes results solely for UBC Vancouver

Scope of Financial Information

The funds included in this financial report are:

- General purpose operating funds
- Fee for service funds
- Specific purpose funds
- Endowment funds

Management Discussion

For fiscal 2008/09, UBC Library committed to priority spending for items such as the database walk, a discoverability tool called Primo, lab renovations at the Education, Koerner and Woodward libraries, and the Asian Library binding backlog. The Library increased its acquisitions of collections materials, especially electronic resources.

UBC Library and the University were impacted by the global economy's marked decline in fiscal 2009. Consequently, the model for endowment revenue was re-drawn. The Library joined the University-wide initiative to protect future endowment revenue by conserving any surplus grant revenue and directing it to the principal of the fund for reinvestment. This resulted in more than $930,000 being reinvested.

For the coming fiscal year, endowment fund spending will decrease by about 30% in order to maintain stability and sustainability. Also, in the past fiscal year UBC Library saw its buying power decrease by 25% in terms of US dollar transactions.

Despite these changes, the Library remains committed to enhancing research collections and providing improved access for its users – a fact that is underlined by a 20% increase in collections spending during this fiscal year. For the coming year, UBC Library is making a concerted effort to maintain the same level of investment in collections.

Appendix E

Friends of the Library and the Irving K. Barber Learning Centre

(April 1, 2008 – March 31, 2009)

The following donors generously contributed gifts between April 1, 2008 and March 31, 2009.

Chancellor's Circle

($25,000 to $249,999)

Dr. Wallace B. Chung
Miss Marilyn Y.N.S. Chung
Dr. Ronald A. Jobe
Dr. Allan D. Pritchard
Mr. Ralph J. Stanton
Mr. David T. Yorke

Wesbrook Society

($1,000 to $24,999)

Dr. Michael Alms
Dr. Ivan Avakumovic
Dr. George W. Bluman
Mrs. G. Pat Blunden
Mr. Charles W. McKay Burge
Ms. Sandra L.M. Cawley
Mr. Chin-Jong Chen
Dr. L. Stanley Deane
Ms. Deborah Defosse
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Ms. Diana Thomson
Ms. Mary H. Vickers
Mrs. Bethiah C. Weisgarber
Dr. Yosef Wosk
Ms. Katherine Ann Wreford
Mr. Andrew Hinds

We have made every effort to ensure the accuracy of the list of donations received between April 1, 2008 and March 31, 2009. Please direct any inquiries to the Library Development Office at 604-827-4112.

Friends of the Library and the Irving K. Barber Learning Centre

(April 1, 2008 – March 31, 2009) Continued

Friends

($500-$999)

Mrs. Joan P. Atkinson
Dr. Hinda Avery
Mr. Diego Bastianutti
Dr. Laurence L. Bongie
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Mrs. Yan Wang
Mrs. Bernadette Wilde
Miss Lydia K. Wong
Mrs. Aekyung Yang
Miss Glennis Norene Zilm
Mr. Alan Zimmer

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Our **Ninety-Fourth Year**

UBC LIBRARY