REPORT OF THE UNIVERSITY LIBRARIAN TO THE SENATE

1988 - 1989

THE UNIVERSITY OF BRITISH COLUMBIA LIBRARY

The Report of the University Librarian
to the Senate of the University

Seventy-fourth Year

1988/89

The University of British Columbia

Vancouver, April 1990

This report, like several others over the past three quarters century, is being submitted by an Acting Librarian in respect to a year during most of which the former University Librarian was in charge. Nominally it covers the year ending August 31, 1989, two months after Doug McInnes's term ended.

The annual report gives the Librarian a vehicle for putting before the Senate, the University, and selected parts of the off-campus world, a review of what has been going on during the reporting period.

This particular report also provides an opportunity for recognizing and thanking Doug McInnes for his contributions to the Library and the University over more than a quarter century. His colleagues and friends salute him and wish him well in his headship of the Woodward Library.

The report is in the traditional format and style, with a first section presenting information in brief narrative form and a second consisting of statistical resumes.

REPORT OF THE UNIVERSITY LIBRARIAN FOR THE YEAR 1988/89

Of special concern during the report year were questions relating to the Library's external relationships, the continued implementation of new technologies, and the long term solution to the shortage of space.

TRIUL activities

The need for close cooperation among the libraries at UBC, Simon Fraser, and the University of Victoria led to several meetings of senior library staff during the course of the report year. Principal items for discussion included the planning of library support for degree-completion programs introduced in the colleges, and proposals to share and improve access to online catalogues and other databases.

Planning for degree-completion programs

Following the announcement that UBC would be involved in providing degree-completion programs at Okanagan College and Cariboo College, the Library has been working with the college librarians to determine what kind of supplementary resources might be needed from the UBC Library and how these might be provided most effectively. In the college and university library proposals, emphasis was given to the early development of core collections at the colleges in support of the new courses. However, the need for supplementary materials from the UBC collections would

become significant and would have to be met through improved interlibrary loan arrangements

The "electronic library"

The Library was invited to participate in planning for improvements in the sharing of catalogue and other information available in electronic form. A committee with wide representation from B.C. post-secondary libraries established to develop and submit proposals.

Introduction of the first OPAC terminals

The online public catalogue was introduced in March, 1988. Access within the Library was limited by the number of public terminals available. However, dial-up access from other campus and off-campus locations proved to be very popular. In addition, remote access to the catalogues provided to the Simon Fraser University and the University of Victoria libraries and to B.C. college libraries.

Establishment of Friends of the Library Council

An organizational meeting of the Friends of the Library Council was held in June 1988. Dr. P.R. Sandwell was invited to serve as its first chairman. Appointed by invitation of President Strangway, Council members include representatives of the business and academic communities and

of the library profession. A list of members and Council's terms of reference are provided in Appendix L. In November at its first full meeting Council heard a presentation on the Library's plans and on current issues affecting the Library.

Ceremony honoring Dr. W.C. Gibson

The extensive contributions of Dr. William C. Gibson to the University were acknowledged at a ceremony in the Woodward Library on September 7, 1988, where the Woodward Library's exceptional collection of historical works in science and medicine were named in Dr. Gibson's honor. As the first Chairman of the History of Medicine Division of the Faculty of Medicine, Dr. Gibson was largely responsible for the development of the collection.

Physical facilities

In the spring of 1989 the University decided that a proposal to provide new central library space on the old bookstore site would not proceed. Alternatives would be raised in the fall of 1989. (Planning began in February 1990 for new space to be completed by 1994/95.)

Other branches of the UBC Library system for which new quarters were being planned were the Curriculum Laboratory and the St. Paul's Hospital Library

Continued popularity of debit cards and new copiers

The replacement of Library copiers and the use of debit cards in place of coins for photocopying have resulted in a very substantial increase in copying done on Library machines. Availability of improved copy service has also resulted in a drop in external loans as fewer materials are being charged out for copying on machines outside the Library.

Senate Library Committee

The major activity of the Senate Library Committee in 1988/89 was to consider the recommendations of the Library Review Committee and to submit a report of its findings to the President. The Senate Library Committee endorsed some of the recommendations, while rejecting others. Its major criticism was that the report was driven purely by financial concerns and lacked a clear sense of what the Library was, had achieved, and offered to the University. Since then some of the recommendations have been implemented, others are being considered, and still others are awaiting the arrival of the yet-to-be-appointed University Librarian.

COLLECTIONS

Annual budget for collections

The collections budget for 1988/89 was $5,312,563, increased by 6.65 percent over the previous year's. For the year 1989/90 the budget was $5,568,563. This increase of 4.8 percent was made up of two components: 3.3 percent from the University's general increase to the supplies and expenses budget, and a special allocation of 1.5 percent as part of a long-term plan to compensate the Library collections budget for net exchange rate changes. Under this plan, the exchange rate changes for a typical package of library purchases will be calculated on a 10-year moving average basis.

Over the past five years, the collections budget has increased by 29.6 percent, partly from new funding and partly from transfers of funds from the salary side of the Library budget.

Year	Collections budget
1985/86	$4,295,900
1986/87	4,611,900
1987/88	4,981,363
1988/89	5,312,563
1989/90	5,568,563

The figures above refer to the basic operating budget only. In addition, some funding was available from the Pacific Rim Excellence Fund, and various specific purpose trust funds.

Serial cancellations

During 1988 and 1989, about 250 duplicate serial subscriptions were cancelled, with particular attention being given to the higher priced titles. The savings are gradually being applied to the purchase of new unique titles. In addition to newly published periodicals, attention must be given to the many titles which were first published earlier in the 1980's, and which the Library was not able to buy at that time.

Grants, gifts, and donations

Gifts in Kind

Gifts to the Special Collections and University Archives Division included papers and records from Mr. John Munro, Ms. Jane Rule, Mr. Toni Onley, Dr. Harry Warren and MacMillan Bloedel. Further additions to the Malcolm Lowry collection were received from the estate of Mrs. Lowry.

Donors of special books and collections included Mrs. Elizabeth Campbell, Mr. Pete Haworth, Dr. Ronald Jobe, Mr. Derek Lukin Johnston, Dr. Walter Koerner, Mr. Owen

Lauritzen, Dr. Harry Warren and Tetrad Computer Applications Ltd.

Donations

We note with regret the death of two of the Library's long-time donors: Mr. Samuel Lipson (the Lipson Fund for Canadian History) and Mrs. Phae Collins (the Mark and Phae Collins Fund for the Undergraduate Library).

Among the notable personal donors this year were: Mr. Noel Owens, Mr. Naomichi Nishimura, Ms. Jennie Tarabulus, Ms. Carol Penfield, Mrs. Vera Pech, Ms. Colleen Sim, Dr. H. Rocke Robertson, Mr. Po Ting Ip, Dr. Kaye Lamb, and Mrs. Violet Eagles. Mr. James Phelps, Ms. Katherine Block and Mr. John MacDonald made donations in support of the Crane Library.

Grants from foundations and organizations

Support from the Woodward Foundation and the Vancouver Foundation was received for a joint project of the Faculty of Medicine and the Library to introduce CD-ROM MEDLINE and Computer Assisted Learning programs into the Woodward and Teaching Hospital Libraries.

The Crane Library recording centre was re-equipped with a substantial grant from GO BC through the Kinsmen

Foundation. This project was also supported by the Rotary Club of Vancouver.

The Law Foundation of B.C. supported the purchase of special materials for the Law Library.

Acquisitions of CD record players and CD recordings for the Music Library was assisted by the Koerner Foundation.

The federal government Cultural Properties office made two grants during the year to support the purchase of material for Special Collections. In one case, the Vancouver Foundation's Ernest Theodore Rogers Fund also assisted with the purchase.

The Children's Literature Roundtable made a donation to support the Arkley Collection in Special Collections.

A number of organizations gave grants to the Special Collections and University Archives Division to facilitate the organization of collections by hiring project archivists and other staff. The Social Sciences and Humanities Research Council, MacMillan Bloedel and the Canadian Council of Archives were the major donors in this area.

Cooperative purchase of census datatapes through CARL

A sudden and very substantial increase in the cost of purchasing Canadian census data in machine-readable form prompted the Canadian Association of Research Libraries (CARL) to negotiate a contract with Statistics Canada for a

group purchase on behalf of its member libraries. By this means, each CARL member library may obtain the full set of data by sharing the cost of purchasing a single set of tapes and by paying the minor additional cost of having copies made. The census tapes may be accessed through the Data Library.

LIBRARY SERVICES

Use of the Library continued to be heavy in 1988/89. Adjustments in policies and introduction of improved facilities have resulted in some changes in traditional library service indicators.

Overall, circulation decreased by 42,000 transactions, or by 1.9 percent. The greatest change occurred in the Woodward Library where the introduction of a copy machine in the reserve area and the anchoring of an additional 194 heavily used journals resulted in an 18 percent reduction in circulation for that unit. Throughout the Library photocopying increased by almost 50 percent over the previous year.

Reference questions answered throughout the system increased by 8.3 percent over the preceding year, reflecting the increasing complexity of the University Library and the information gathering process. Computer assisted bibliographic searches decreased by 3.8 percent to 2,066, a direct result of end-user searching on CD-ROM. The number of orientation and instructional sessions decreased by 10 percent to 859 while the number of participants decreased by two percent to 12,405. Interlibrary borrowing and lending increased by 12.3 percent to 36,423, while document delivery among the campus and hospital branch libraries increased by 12.4 percent to 45,137.

Where some traditional indicators such as circulation and remote computer searches leveled off, reference service, photocopy service, document delivery and interlibrary loan increases suggest that use of library materials and services is continuing to grow.

Library hours

A Library Hours Task Force was asked to review existing patterns of hours of access and hours of service in the Library system, to consider the changing needs of the UBC community for Library access and service and to consider how the general public may be served with minimum detriment to services to UBC users. The resulting report recognized the need to simplify the patterns of library hours among the many library branches and divisions and to reduce the number of sessional changes to three: winter session, spring/summer session, and intersession. It recommended that hours of opening for the five larger libraries, (Main, Woodward, Sedgewick, Curriculum Laboratory and Law) should be increased. These and other recommendations of the task force will be implemented as resources and opportunity permit.

Once again, the Library extended hours of opening in the largest campus libraries for the Christmas and Spring examination periods. Sedgewick, Main, Woodward and Law

provided needed study space on the weekends and in the evenings.

Journal anchoring in the Woodward Library

On the recommendation of the Ad Hoc Committee to Review Journal Circulation Policy in the Woodward Library, five-year files of 194 critically important journal titles were made non-circulating. These titles were in addition to the 126 titles for which circulation outside the library was already restricted. A review of user experience was proposed after one year to determine the success of this measure in improving access to the core biomedical journal literature.

CD-ROM

Health Sciences Libraries

CD-ROM was introduced to the UBC Library in the fall 1988 when CD-Plus MEDLINE was installed in the Woodward Library and the teaching hospital libraries. The Library, the Faculty of Medicine and the teaching hospitals cooperated to provide the financial resources required. The Woodward Foundation and the Vancouver Foundation provided additional MEDLINE workstations and support to install computed assisted learning facilities in each of the health sciences libraries.

CD-ROM MEDLINE at Woodward is booked by users in advance for 30 minute periods. Citations may be printed or downloaded to disk. More that 2,000 sessions were booked in the first five months. Reference staff provided direct assistance for users and began group instruction during the summer, 1989. Additional workstations, linked to a local area network were to be added with Woodward and Vancouver Foundation support.

Patscan Service

The Patscan Service continued to grow and to offer improved information resources. CD-ROM versions of the NTIS indexes and the CASSIS indexes of American patents were added to the service. The CD-ROM version of the Canadian Patent Index is being developed by the UBC Library to be released early in 1990.

TECHNICAL SERVICES AND SYSTEMS

Library Technical Services

The technical services divisions continued to handle high levels of work in acquiring, providing records for, and processing the variety of materials that make up library collections.

Cataloguing backlogs remained fairly constant, with some prospect of increases because of staff reductions while the rate of acquisition remained level. One additional catalogue librarian's position was eliminated, with work assignments and support staff reorganized among the remaining cataloguing units. This position had provided a specialization in handling audio visual and educational materials. Reallocation of the work to a number of other catalogue librarians minimizes the impact of this loss.

Expanded use of machine readable invoice data continued to improve procedures for payment and accounting, in particular for serial subscription renewals.

Slow response time on the library computer became a significant factor in reduced productivity for all areas of technical services. Further degradation would lead to bigger backlogs and reduced ability to provide services. The need for increased computer capacity was recognized as urgent, for library staff as well as for good patron access.

Library systems

Work on a new user interface continued through a project to develop a prototype system to work in combination with the existing online systems. The prototype will include the use of a windowing environment, pointing devices such as a mouse, and pull down menus. Use of color to highlight information and user choices is also planned.

Requirements for expanding computer capacity were documented. Some funding was provided to maintain existing services and additional funds were in prospect. Required is a major funding initiative to provide for two critical needs: expansion of online access for library patrons, and replacement of the library circulation system.

The Faculty of Education and the Library agreed to work together in using machine readable databases acquired by the Faculty. Three databases were planned to be loaded on the library computer; ERIC RIE and CJIE, and PSYCINFO. The first stage of development will provide online access for reference librarians to assess the systems support and to determine the usefulness of these databases in their work. Subsequent stages will see these and other databases online and accessible to all library users. Increased computer capacity and more public workstations are key components to this development.

STAFF

The number of Library staff declined during the year from 103.7 librarians and 271.3 support staff in 1987/88 to 101.7 librarians and 266.6 support staff, a reduction of 1.8 percent. The total includes ten grant-funded or self-supporting positions.

Doug McInnes left the position of University Librarian towards the end of the report year to become Head of the Woodward Biomedical Library. He had agreed to serve until the end of June while the search for a new University Librarian took place. As a replacement had not been chosen by that time, Bill Watson was appointed Acting University Librarian as of July 1, 1989.

Maureen Wilson, Head, Map Library, and Doug Kaye, Head, Wilson Recordings Collection, both took early retirement at the end of June 1989. Maureen was appointed as a reference librarian at UBC in 1959. She became Head of the Map Library in 1965 and held that position until her retirement.

Doug Kaye started at UBC in 1958 in the recordings collection of the then Department of University Extension. When the collection became part of the Library in 1965 Doug was appointed supervisor. In 1968 he became Head of the Wilson Recordings Collection, which he managed until his retirement.

These two retirements led to an organizational review, and the Map Library became a subunit of the Special

Collections and University Archives Division. The Wilson Recordings Collection became a subunit of the Sedgewick Library.

Turnover among librarians was higher than usual, as staff left to pursue opportunities elsewhere. Five librarians resigned during the reporting year: Beth Anholt John Cole in 1988; and Carol Wisdom, Connie Fitzpatrick Len McIver in 1989. Dan Heino was appointed in April 1989 and Tim Ross in August, 1989. Terry Horner, Susan Andrews, Donna Carpenter, Leonora Crema, and Ron Simmer were granted confirmed appointments.

Recruiting continued during the year for three half-time Bibliographic Associates with competency in Korean, Indonesian, and Indic languages. By the summer of 1989 the Library was able to appoint candidates with the required language proficiencies.

One member of the Library's support staff retired during the year. Bianca Barnes, the Library's graphic artist, took early retirement in March 1989 after nearly 20 years of service.

Appendix A

SIZE OF COLLECTIONS - PHYSICAL VOLUMES

	March 31/88	Additions	Deletions	Relegated to Storage	March 31/89
Asian Studies Library	208,601	12,528			221,129
Biomedical Branch Library	32,758	734	170		33,322
Catalogue Records Division	5,621	150	1		5,770
Crane Library	7,407	607	50		7,964
Curric Laboratory	103,557	6,792	768	750	108,831
Data Library	521	25	2		544
Fine Arts Library	119,819	5,921	130	4,797	120,813
Government Publications	4,296	2,723	25		6,994
Hamber Library (CGSH)	10,744	519			11,263
Humanities & Social Science Reference	64,183	1,474	93	253	65,311
Law Library	150,379	3,217	237	342	153,017
MacMillan Library	61,218	3,183	97	2,161	62,143
Main Library	947,186	39,396	1,743	2,000	982,839
Map Library	8,877	280			9,157
Marjorie Smith Library	19,350	2,092	218	1,040	20,184
Mathematics Library	30,183	1,554			31,737
Music Library	53,518	3,263	24		56,757
St. Paul's Library (SPH)	8,110	549	318		8,341
Science Reference	26,835	748	7		27,576
Sedgewick Library	193,644	6,923	7,233		193,334
Special Collections Division	69,704	7,608	7		77,305
Woodward	327,169	9,282	256		336,195
SUBTOTAL	2,453,680	109,568	11,379	11,343	2,540,526
Storage Collections	265,906	4		11,343	277,253
TOTAL	2,719,586	109,572	11,379		2,817,779

Appendix B

GROWTH OF COLLECTIONS

	March 31, 1988	Net Growth	March 31, 1989
Volumes - Catalogued	2,719,586	98,193	2,817,779
Documents - Uncatalogued	713,344	10,637	723,981
Microfilm (reels)	89,760	2,894	92,654
Microcards (cards)	111,680		111,680
Microprint (sheets)	1,087,670		1,087,670
Microfiche (sheets)	2,323,113	94,130	2,417,243
Aperture Cards	2,589		2,589
Films	1,504	33	1,537
Filmloops	8		8
Filmstrips	2,658	117	2,775
Slides	18,028	2,483	20,511
Slide/Tape Shows	114	6	120
Transparencies	1,291	90	1,381
Video Tapes	2,230	572	2,802
Videodiscs	1		1
Photographs	22,001	4,275	26,276
Pictures	75,117	130	75,247
Maps	176,178	3,859	180,037
Manuscripts**	2,330 m	327 m	2,657 m
Sound Recordings	168,099	3,062	171,161
Computer Tapes	643	30	673
Microcomputer Discs	191	37	228
CD-ROM		20	20
Air Photos	1,114		1,114

* This represents the number of accessions, which can range from one to several thousand photographs. One of the 32 accessions reported this year included more than 37,000 photographs.

** Thickness of files in meters.

Appendix C

LIBRARY OPERATING EXPENDITURES
Fiscal Years, April/March

Year	Salaries & Wages	Collections	Binding	)ther	Totals
1986/87	9,584,602 (61.20)	4,853,225 (30.99)	198,148 (1.27)	,025,395 (6.55)	15,661,370
1987/88	10,090,808 (63.55)	4,768,876 (30.03)	208,202 (1.31)	810,840 (5.11)	15,878,726
1988/89	10,263,629 (60.4)	5,243,498 (30.86)	208,922 (1.23)	1,276,776 (7.51)	16,992,825

(1) Expenditures from grant and trust funds are not included; in 1988/89 they amounted to $284,884 for collections.

(2) Cost recoveries of $870,464 for 1988/89 are not reflected in this appendix.

Appendix D

RECORDED USE OF LIBRARY RESOURCES

Years ending June 30

GENERAL CIRCULATION	1986/87	1987/88	1988/89	% Increase/ Decrease vs. 1987/88
Main Library				
General Stacks	520,708	511,522	506,816	
Reserves	23,188	26,965	25,852	
Extension	10,251	10,202	10,477	
Fine Arts	86,449	92,075	95,361	
Government Publications	124,574	132,347	129,197	
Map	10,957	11,379	9,853	
Special Collections	18,827	18,609	19,702	
SUBTOTAL	794,954	803,099	797,258	-.72%
Branch Libraries				
Asian	19,245	20,013	24,483	
Biomedical Branch	30,470	29,681	25,595	
Crane	1,875	3,108	2,784	
Curriculum Laboratory	161,164	147,107	141,561	
Film	2,013	3,492	3,547	
Hamber	34,600	35,496	37,489	
Law	117,888	112,750	108,569	
MacMillan	55,957	55,167	52,897	
Marjorie Smith	30,617	28,752	31,016	
Mathematics	24,515	24,884	26,092	
Music	53,075	53,185	56,562	
St. Paul's	20,641	21,747	22,472	
Sedgewick	288,827	294,175	301,925	
Woodward	254,374	257,800	211,178	
SUBTOTAL	1,095,261	1,087,357	1,046,170	-3.78%
Use of Recordings				
Wilson	267,276	230,380	224,965	
Music	53,320	53,308	54,691	
SUBTOTAL	320,596	283,688	279,656	-1.4%
Document Delivery				
Health Sciences Network	34,261	40,150	45,137	+12.4%
INTERLIBRARY LOANS				
To Other Libraries	19,035	21,149	24,878	
From Other Libraries	10,519	11,283	11,545	
TOTAL INTERLIBRARY LOANS	29,554	32,432	36,423	+12.3%
GRAND TOTAL (General Circulation & Interlibrary Loans)	2,274,626	2,246,726	2,204,644	-1.87%

Appendix E

INTERLIBRARY LOANS

Years ending June 30

	1986/87	1987/88	1988/89	% Increase/ Decrease vs. 1987/88
To Other Libraries				
- Original Materials				
General	1,551	1,785	1,684	
Federation Information Network	784	875	983	
B.C. Medical Library Service	4,423	3,857	4,562	
Cancer Control Agency of B.C.		1,829	3,456	
B.C. Post-Secondary Library Network	2,949	3,039	3,164	
Bamfield Marine Station	80	26	64	
SUBTOTAL	9,787	11,411	13,913	
Films	823	779	769	
Taped Books			193	
Photocopies				
General	2,480	2,529	2,851	
Federation Information Network	206	156	178	
B.C. Medical Library Service	192	90	31	
B.C. Post-Secondary Library Network	5,362	6,105	6,727	
Bamfield Marine Station	185	79	216	
SUBTOTAL	8,425	8,959	10,003	
TOTAL INTERLIBRARY LENDING	19,035	21,149	24,878	+17.6%
From Other Libraries				
- Original Materials				
General	2,806	3,015	2,918	
B.C. Medical Library Service	371	311	276	
Cancer Control Agency of B.C.		39	77	
SUBTOTAL	3,177	3,365	3,271	
- Films	670	560	519	
Taped Books	-	-	77	
- Photocopies	6,672	7,358	7,678	
TOTAL INTERLIBRARY BORROWING	10,519	11,283	11,545	+2.3%

Appendix F

HEALTH SCIENCES LIBRARY NETWORK

July 1988 - June 1989

Interbranch Loans

To Other Branches	Original Material	Photocopies	Total	% Increase vs. 1987/88
Woodward	6,510	30,476	36,986	
Biomedical Branch	768	2,544	3,312	
Hamber	565	840	1,405	
St. Paul's	410	363	773	
Other U.B.C. Libraries	1,795	866	2,661	
TOTAL	10,048	35,089	45,137	
(1987/88)	(9,346)	(30,804)	(40,150)	
From Other Branches				
Woodward	691	1,274	1,965	
Biomedical Branch	3,287	9,757	13,044	
Hamber	3,168	12,760	15,928	
St. Paul's	1,974	8,834	10,808	
Other U.B.C. Libraries	928	2,464	3,392	
TOTAL	10,048	35,089	45,137	
(1987/88)	(9,346)	(30,804)	(40,150)	+12.42%

Appendix G

REFERENCE & INFORMATION QUESTIONS ANSWERED

July 1988 - June 1989

	Directional Questions	Reference Questions	Research Questions	Total Questions	% Increase/ Decrease vs. 1987/88
Main Library					
Fine Arts	12,903	8,488	2,077	23,468	
Government Publications	1,100	30,036	1,143	32,279	
Humanities & Social Sciences	1,673	30,433	1,603	33,709	
Information Desk	12,302	49,698		62,000	
Map	435	3,302	67	3,804	
Science Division	857	6,943	546	8,346	
Special Collections	10,895	13,360	3,577	27,832	
SUBTOTAL	40,165	142,260	9,013	191,438	+11.7%
(1987/88)	(30,545)	(133,978)	(6,831)	(171,354)	
Branch Libraries					
Asian Studies	1,378	6,034	601	8,013	
Biomedical Branch	3,793	18,416	1,001	23,210	
Crane	1,345	1,984	573	3,902	
Curriculum Laboratory	9,537	15,308	1,480	26,325	
Extension		11	204	215	
Film	880	6,499	157	7,536	
Hamber	6,219	6,766	4,389	17,374	
Health Sciences Network		2,801	84	2,885	
Law	7,456	9,459	4,619	21,534	
MacMillan	1,783	7,657	801	10,241	
Marjorie Smith	1,705	2,908	262	4,875	
Mathematics	1,611	1,203	374	3,188	
Music	3,034	10,259	70	13,363	
St. Paul's	7,794	23,944	1,059	32,797	
Sedgewick	8,123	18,734	243	27,100	
Woodward	8,539	30,236	6,145	44,920	
SUBTOTAL	63,197	162,219	22,062	247,478	+5.8%
(1987/88)	(56,222)	(157,243)	(20,390)	(233,855)	
GRAND TOTAL	103,362	304,479	31,075	438,916	+ 8.3%
(1987/88)	(86,767)	(291,221)	(27,221)	(405,209)	

Appendix H

COMPUTER-ASSISTED BIBLIOGRAPHIC SEARCHES

July 1988 - June 1989

Division	1 No. of Searches	2 Student Searches	3 UBC Searches	4 Non-UBC Searches	5 Reference	6 I.L.L	7 SDI Reports
Biomedical Branch	530	-	410	-	78	42	105
Crane	51	-	10	-	18	23	14
Curriculum Laboratory	66	3	13	-	50	-	-
Fine Arts	19	-	1	-	18	-	-
Hamber	829	-	351	3	272	203	506
Humanities & Social Sciences	587	113	68	19	387	-	-
Law	165	3	21	2	139	-	66
MacMillan	564	59	56	11	349	89	-
Marjorie Smith	110	66	10	1	33	-	2
St. Paul's	369	-	288	1	76	4	118
Science	1,545	42	121	31	328	1,023*	-
Sedgewick	32	-	5	-	27	-	-
Woodward	2,759	67	725	45	995	927	1,255
TOTAL	7,626	353	2,079	113	2,770	2,311	2,066
1987/88	(7,172)	(369)	(2,654)	(126)	(2,662)	(1,361)	(2,148)

1. Number of searches: a total of the figures in columns 2 to 6.

2. Student specials: limited searches provided to UBC students at a flat fee.

3. UBC searches: for UBC members, excluding student specials.

4. Non-UBC searches: full costs, including staff time, are charged for searches on behalf of persons not associated with the University. These searches tend to be complex and often involve the use of several data files.

5. Reference searches are usually brief inquiries for information not readily accessible in print.

6. ILL verification is a search for the purpose of determining the existence and location of documents. In Woodward and Main the searches result in on-line orders for interlibrary loans.
   * The total for Science includes all ILL verification for the Library system except Woodward, the hospital libraries, MacMillan and Crane.

7. Selective Dissemination of Information reports: the number of monthly updates distributed to clients. Current awareness (SDI) profiles are included in columns 1 to 5 only when they are initially established or subsequently revised.

Appendix I

ORIENTATION TOURS & INSTRUCTIONAL SESSIONS

July 1988 - June 1989

	UBC students, faculty, staff				Community groups	
	Tours	*Participants	Instructional Sessions	*Participants	Tours/Sessions	*Participants
Main Library						
Fine Arts	5	10	15	287	3	11
Government Publications	-	-	19	187	2	19
Humanities & Social Sciences	1	20	46	745	-	-
Information & Orientation	87	966	8	31	12	241
Map Collection	-	-	4	87	4	46
Science	1	1	2	75	-	-
Special Collections	14	70	6	111	6	28
SUBTOTAL	108	1,067	100	1,523	27	345
(1987/88)	(155)	(1,168)	(134)	(2,031)	(29)	(287)
Branch Libraries						
Asian Studies	-	-	2	9	161	310
Biomedical Branch	43	131	1	1	-	-
Crane	8	40	-	-	24	183
Curriculum Laboratory	24	285	66	2,080		
Hamber	13	71	6	89	-	-
Law	5	98	28	1,595	8	290
MacMillan	22	140	3	35	-	-
Marjorie Smith	8	66	9	202	-	-
Mathematics	-	-	-	-	3	6
Music	11	80	-	-	2	70
St. Paul's	-	-	17	150	-	-
Sedgewick	-	-	114	2,400	1	18
Woodward	3	30	40	1,067	2	24
SUBTOTAL	137	941	286	7,628	201	901
(1987/88)	(132)	(1,432)	(295)	(6,612)	(218)	(1,129)
GRAND TOTAL	245	2,008	386	9,151	228	1,246
(1987/88)	(287)	(2,600)	(429)	(8,643)	(247)	(1,416)

* Estimated number of participants

Appendix J

LIBRARY ORGANIZATION

1988/89

ADMINISTRATION

McInnes, Douglas N.	University Librarian (to June 30, 1989)
de Bruijn, Erik	Assistant Univ. Librarian for Administrative Services
Jeffreys, Anthony	Assistant Univ. Librarian for Collections
Keate, Heather	Assistant Univ. Librarian for Public Services - Branch Libraries
MacDonald, Robin	Assistant Univ. Librarian for Technical Processes and Systems
Watson, William	Assistant Univ. Librarian for Public Services - Central Libraries Acting University Librarian (from July 1, 1989)

ACQUISITIONS DIVISION

Davidson, Joyce	Head

ASIAN LIBRARY

Joe, Linda	Head

BIOMEDICAL BRANCH LIBRARY (V.G.H.)

Freeman, George	Head

CATALOGUE RECORDS DIVISION

Turner, Ann	Head

CATALOGUE PRODUCTS DIVISION

Omelusik, Nick	Head

CIRCULATION DIVISION

Banham, Mary	Head

COLLECTIONS DIVISION

Elliston, Graham	Bibliographer - Serials
Forbes, Jennifer	Bibliographer - English Language
Hallonquist, P. Lynne	Bibliographer - Life Sciences
Karpinski, Leszek	Bibliographer - European Languages
Kreider, Janice	Bibliographer - Science
McIntosh, Jack	Bibliographer - Slavonic Studies

CRANE LIBRARY

Thiele, Paul	Head

CURRICULUM LABORATORY

Hurt, Howard	Head

DATA LIBRARY

Colenbrander, Hilde	Head

FINE ARTS LIBRARY

Burndorfer, Hans	Head

GIFTS & EXCHANGE DIVISION

Elliston, Graham	Head

GOVERNMENT PUBLICATIONS & MICROFORMS DIVISION

Dodson, Suzanne	Head

HAMBER LIBRARY (Children's/Grace/Shaughnessy Hospitals)

Nelson, Ann	Head

Appendix J
(continued)

HEALTH SCIENCES LIBRARY NETWORK SERVICES

Price, Jane	Co-ordinator

HUMANITIES & SOCIAL SCIENCES DIVISION

Godolphin, Jocelyn	Head

INFORMATION & ORIENTATION DIVISION

Stevens, Julie	Head

INTERLIBRARY LOAN DIVISION

Friesen, Margaret	Head

LAW LIBRARY

Shorthouse, Tom	Head

MACMILLAN LIBRARY

Brongers, Lore	Head

MAP LIBRARY

Wilson, Maureen	Head (to June 30, 1989)

MARJORIE SMITH LIBRARY

Scott, Beverley	Acting Head

MUSIC LIBRARY

Burndorfer, Hans	Head

ST. PAUL'S HOSPITAL LIBRARY

Saint, Barbara	Head

SCIENCE DIVISION & MATHEMATICS LIBRARY

Brongers, Rein	Head

Appendix K

SENATE LIBRARY COMMITTEE

1988/89

Dean P.T. Burns
Dr. J.A.S. Evans
Dr. S.E. Grace
Mrs. S.F. Haffey
Mr. E.W.N. Lam
Dr. S.C. Lindstrom
Dr. J. A. McLean
Dean J.H. McNeill
Prof. A.B. Piternick
Dr. G.G.E. Scudder
Dean Peter Suedfeld (Chairman)
Mrs. N.E. Woo

EX-OFFICIO

Chancellor L.R. Peterson
President D.W. Strangway
Vice President K.D. Srivastava
Dr. R.A. Spencer
Mr. D. N. McInnes

Terms of Reference

(a) To advise and assist the Librarian in:

(i) formulating a policy for the development of resources for instruction and research;

advising on the allocation of book funds to the fields of instruction and research;

(iii) developing a general program of library service for all the interests of the University; and

(iv) keeping himself informed about the library needs of instructional and research staffs, and keeping the academic community informed about the Library

(b) To report to Senate on matters of policy under discussion by the Committee.

Appendix L

LIBRARY FRIENDS ADVISORY COUNCIL

1988 - 1990

Mrs. Helen Belkin
Dr. Robert H. Blackburn
Mr. Haig de B. Farris
Dr. W.C. Gibson
Dr. Peter H. Pearse
Dr. H. Rocke Robertson
Dr. P.R. Sandwell (Chairman)
Mr. Elmer Smith
Mrs. Sally Ruekauf Warren
Dr. Jonathan Wisenthal

HONORARY MEMBERS

Sir Frederick Dainton
Dr. Cecil H. Green
Dr. Neal Harlow
Dr. Walter C. Koerner
Dr. W. Kaye Lamb

Terms of Reference

The Library Friends Advisory Council assists the University President's office and the University Librarian in their efforts to strengthen and promote established areas of Library excellence and to build new strengths in support of developing university programs.

1. To examine, review and constructively criticize the Library's progress and plans.

2. To represent the Library to the community, based on an understanding of its operation and plans for the future.