



UBC LIBRARY

**82ND & 83RD
YEARS**

**REPORT OF
THE UNIVERSITY
LIBRARIAN
TO THE SENATE**

1996-98

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MESSAGE FROM THE UNIVERSITY LIBRARIAN

The University has begun a planning process to change its direction and emphasis and to respond to the changes taking place in society. Its goal, stated in TREK 2000, is to be the best university in Canada and one of the finest public universities in the world. Specifically, it aims to provide UBC students with an outstanding and distinctive education, and to conduct leading research that will serve the people of British Columbia, Canada and the world. To accomplish these objectives, the University is determined to provide its students, faculty, and staff with the best possible resources and conditions for learning and research. These include the Library's information resources, instructional services, and physical facilities, which play a key role in ensuring the successful accomplishment of the University's objectives.

The five major areas which form the focus of TREK 2000 — People, Learning, Research, Community, and Internationalization are represented in and supported by the Library's operations and activities. While the Library's accomplishments touch on each of them, this report focuses primarily on the first three — People, Learning, and Research — which are core to the Library's mission of providing outstanding access to the universe of recorded knowledge and information for UBC students, faculty, and staff. Throughout the report, however, there is ample evidence of the Library's interactive relationship with its community, whether at the local, regional, national, or international level.

As an example of that relationship, I would like to highlight the most visible achievement which occurred during the reporting period, and which directly supports those engaged in learning and research — the completion of the new Walter C. Koerner Library. Named in honor of UBC's long-time friend and benefactor, it was funded by some 6,400 gifts donated by individual and corporate supporters of the Library from around the world during UBC's World of Opportunity Campaign (1989-1993), with matching funds from the Government of British Columbia and the President's Fund.

With the opening of this attractive new building, which received the 1997 British Columbia Library Association Merit Award for Buildings for its "achievement in functionality and design," access to materials and resources available to students, faculty, and the community was substantially improved. The Koerner Library provides hundreds of wired and networked individual study spaces and a number of well-equipped computer training rooms. It also provides improved environmental conditions for a large part of the Library's humanities and social sciences collections. However, it did not add to the net space available to the Library.

The \$24 million structure was designed as the first phase of a new 'central' library building. The architects' plans call for at least two expansions which would provide additional space — for up-to-date study facilities, for the still growing print collection, for workstations needed to access the electronic collection, and for the gathering and social space that was formerly available in the Sedgewick Undergraduate Library. As well, the additions would permit the reintegration in a building that meets current preservation and environmental standards of much of the collection that has had to be left in the Main Library.

Continuing and ongoing support from the Library's community of users and friends combined with commitment from the University and government are needed to ensure the realization of the architects' vision. It is critical to the success of the goals outlined in TREK 2000, that the UBC Library has the resources and facilities to meet the information, research and learning needs of UBC faculty, students and staff in the 21st century, and to serve as a resource to the wider community.

Catherine Quimlan
University Librarian



PEOPLE

The UBC Library recognizes that its staff — librarians, management & professional staff, support staff, and student staff — are its most important resource in supporting the research and learning needs of the UBC community. The Library is committed to attracting and retaining excellent staff at all levels, and to providing them with the training and development they need to fulfil their responsibilities. It is also committed to providing for its users the physical facilities conducive to an effective learning and study environment and to maintaining and upgrading these. Through a series of faculty and departmental advisory committees, through periodic surveys, and through an online feedback system, the Library listens and responds to the concerns of its users — the students, faculty, and staff of UBC.

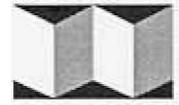
Library Staff

The Library's achievements are a result of the knowledge, skills, and service ethic of its staff. An active training and development program continues to support staff members as they manage and use new information technologies, accommodate changing work responsibilities, deal with financial restraint, cope with the need to reorganize and develop new services and teach information technologies to students, faculty and staff. Although the Library's staff complement

shrank by 4.99% during the reporting period, when positions were refilled the Library endeavored to search out the best applicant for each vacancy within the constraints of its ability to pay and the requirements imposed by collective agreements.

During the reporting period, the Library received a new University Librarian. At the end of May 1996, University Librarian Ruth Patrick informed Library staff that she had decided not to seek another term, but had agreed to continue as University Librarian until June 30, 1997. A Search Committee, chaired by Vice-President Maria Klawe and consisting of University administrators, faculty, students, and Library staff members (Joyce Friesen, Dan Heino, Jocelyn Godolphin, Peggy Ng, Jane Shinn, Bonnie Stableford) was struck to identify a potential successor. The Committee's recommendation to appoint Catherine Quinlan, Director of Libraries at the University of Western Ontario, as University Librarian was approved by the President and the Board, and Catherine joined the Library in October 1997.

Suzanne Dodson, Facilities and Preservation Manager, was honored as a 1997 winner of the President's Service Award for Excellence. The award fittingly recognizes Suzanne's 34 years of contributions to the Library, the University, and the library profession. Margaret Friesen, Staff Training and Development Coordinator/Collections Reorganization Coordinator, was the 1997 winner of the Gordon New Memorial Prize, awarded by the School of Library, Archival and Information Studies. Laura Brechin, LA5, Order Division, Nancy Forhan, LA4, Catalogue Division, Avron Hoffman, LA4, Catalogue Division, and Linda Wensveen, LA4, Koerner Library, were inducted as new



members of UBC's 25 Year Club, which honors staff members who have completed 25 years of service. Further details about staff changes and activities are listed in *Appendix A Library Staff*.

Training and Development for Staff

In its fifth year of programming, the Library's Staff Training and Development program supported 248 sessions or courses for 1,339 participants. These training activities were expanded in the program's sixth year, when a record-breaking 454 sessions for 3,201 participants were supported.

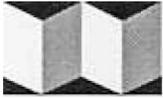
In the past two years, the program focussed especially on preparing staff for major changes in two areas — the move of Humanities/Social Sciences, some Circulation and Processing staff from the Main Library and Library Processing Centre to the new Koerner Library, and the implementation of the new automated library system, DRA (Data Research Associates). The systematic training program on the four DRA applications consisted of 209 formal sessions (18 modules) presented by over sixty librarians and library assistants and attended by 2,649 participants, an average of 12 modules per staff member.

Three staff training and development initiatives were undertaken specifically to help staff deal with change and transition. Senior managers attended a two-day Association of Research Libraries (ARL) seminar on site on *Facilitating Change*. Staff members attended two practical sessions on *Managing Personal Change and Transition* and *Conflict Resolution*. Three computer skills courses were customized for staff and brought in-house through contracts with Continuing Studies. In the following year,

two programs were brought in-house, tailored to the Library's environment: *Employee Relations* for library managers, and *Customer Services* for public service staff.

Implementation of DRA was the catalyst for bringing the ARL Training Skills Institute (TSI) to campus to develop the training and presentation skills of a group of fifty trainers. In addition, this latter program achieved a number of related benefits: it crossed boundaries of levels of staff and functions in the Library, it developed a sense of community among the trainers and it identified a pool of talent for programming and presentation of training events for the future. The time, effort and funds devoted to equipping the DRA trainers with new teaching techniques and skills in the previous year paid off. Skills learned in the TSI were applied to the design of other in-house programs such as customer services and ergonomics, as well as in the planning for the revised library instruction programs for students, faculty and staff.

Individualized training was provided to several hundred participants in each year in a variety of subjects, as diverse as the Library's specialists themselves, such as information technology, media literacy, advanced cataloguing, marketing, research tools, management/leadership/supervisory skills, specialized information databases, data libraries, electronic texts and teaching tools, ergonomics, medical librarianship, business information sources, performance measures, government information files, interlibrary loan, presentation skills, archives and records management, publishing. The full range of computer skills courses offered by Continuing Studies Computer Skills program and the communications and organizational skills offered by the Human Resources MOST (Management and Other Skills Training) program were supported.



In addition to the DRA training sessions, in-house trainers presented over one hundred seminars over two years in such diverse subjects as Internet access, goal setting, performance reviews, the collective agreement, peer training, cataloguing, budget preparation and monitoring, new microforms technology, disability awareness, emergency preparedness and designing Web pages.

Non-routine training methods included a distance education tutorial conducted by electronic mail, an audioconference piped into the Biomedical Communications Centre, learning from vendor demonstrations offered at the Z39.50 conference and at DRA training sessions and an open-house "show-and-tell" format to demonstrate new microforms/digital scanning technology. A Web page for staff was designed to highlight the Library's Staff Training and Development program and link it to MOST and Continuing Studies course information.

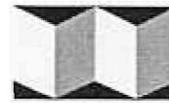
Facilities and Space

The Master Space Plan for the Library was completed in October 1996 and presented to the President's Property and Planning Advisory Committee. The report emphasizes the fact that despite the construction of the Walter C. Koerner Library, "there continues to be shortfall of space and resources that is rapidly approaching a crisis situation." (*The University of British Columbia Library Master Space Plan: Summary Document*. Vancouver: Process Four Design, 1996, p.5) In particular, the shortage of collections space is critical, as is the condition of the Main Library, which the report describes as "inadequate and dysfunctional." The Library fills an increasing role as a gateway to electronic resources and must provide

assistance and instruction in the use of these resources, as well as additional infrastructure for users. These needs complement, rather than replace, traditional library uses, and exacerbate current space shortfalls. The President's Property and Planning Advisory Committee has endorsed the need for high density storage space for the Library, and this was put forward as a Minor Capital Budget recommendation by Campus Planning and Development a year ago. To date nothing has happened.

Nevertheless, the opening of the Walter C. Koerner Library marked a large step forward for the UBC Library. After five years of intense planning, construction and moving, the new Library emerged bringing collections and services together for undergraduates, graduates and researchers; integrating all types of library materials (digital, microforms, journals, books) and expanding instruction programs for library users. The goal was to create a central humanities and social sciences library that meets the needs of the 21st century library user.

Linking the former Sedgewick Undergraduate Library's underground space to a new five storey tower, Koerner Library brings together all active serials and post-1978 materials in its subject range plus the UBC Library's complete collection in heavily used fields such as English language and literature, Canadiana, classical studies, archaeology and anthropology. The Koerner Library now provides information and reference assistance for the humanities/social sciences, government publications, microforms, and data files, in addition to borrower services such as Library cards, interlibrary loans and fines payment. The integration of related reference collections has made library research less complex for patrons. A single Information Desk in the Koerner foyer and a central reference area on the floor below now handle questions that formerly went to one set of staff in



Sedgewick and four separate service divisions in the Main Library.

Approximately 600 study spaces provide potential 'docking ports' for users to plug in their laptop computers, the student computer lab provides 21 networked workstations and there are more than 250 workstations throughout the building. The Information Skills Lab provides 35 workstations in a fully wired classroom. Numeric data services, an electronic text and multi-media centre, and the film, video and preview room complete the range of available facilities.

The move of part of the Main Library collection and staff to the Koerner Library facilitated renovations within the Main Library building. The project to restrict access to the building to a single entrance was completed in February 1998. The single entrance means that once users enter the Main Library, they are free to use its collections and facilities without encountering further barriers or control points. The work done by the University's Plant Operations includes new front doors and a handsome circulation desk, built to match the original style of the 1925 building, in the front hall. The lobby has been transformed into a very welcoming space, and the original stained glass skylight is once again a focal point.

The Circulation Division also received welcome renovations to the office space and a reserve book facility was built to serve science and fine arts programs. The Fine Arts Library was able to reopen its main doors (closed until the single entrance project was completed) and its very attractive reference area is now readily visible from the corridor outside.

The single entrance project also included an improved security system. All outside doors, and doors into stairwells that

lead to the outside, are locked and alarmed, with the exception of the front door and the south-west doors leading to the Map Library. An annunciator panel at the circulation desk provides information about the state of the doors fitted with electronic alarms. Security in the Main Library continues to be a major concern, however, as the move of staff to the Koerner Library has left behind areas that no longer have any staff supervision.

Room 502, one of the original study wings opening off the Main Concourse, was cleared of temporary office walls and floor-mounted electrical outlets and is now used as a meeting room and for special events. It is a beautiful room, with a high, timbered ceiling and specially designed hanging lamps, which can be seen to advantage now that the room has been opened up. A party to celebrate the 90th birthday of one of Canada's most distinguished composers and musicians, Jean Coulthard, was held in this room in February 1998.

After another summer of excessive heat in the Special Collections and University Archives Division's vault in 1996, funding from the University and the Library and a generous donation from Earl D. and Suzanne Cates Dodson finally made it possible to install a new HVAC system for the vault and manuscript room. The collections are now assured of proper storage conditions.

Thanks to the efficiency of Plant Operations' painting crew the Main Library was the recipient of a major facelift. The result was freshly painted interiors for the Circulation Division, the Fine Arts Library, the Science and Engineering Library, the two wings leading off the Main Concourse, and various stairwells and corridors, creating an improved working and study environment.



A \$100,000 equipment donation from Hewlett-Packard provided the stimulus to upgrade the electrical and communications infrastructure in the Ridington Room in Main Library and re-open it as a general purpose student workstation lab in late Fall 1997 with 30 Web and about 50 Netinfo workstations. The remaining space in the Ridington Room has been furnished with study tables and chairs. Another teaching lab, equipped with 12 Library-provided workstations, was set up adjacent to the administrative offices on the third floor.

In the Woodward Library, a 21 workstation teaching lab was opened in Fall 1997 to support the growing number of library instructional programs for the Life Sciences. In less than two years, the Library has installed over 200 additional workstations exclusively in teaching and general purpose labs or for student access to Netinfo.

Responding to Users

The Library actively seeks advice and assistance from its University users through a number of standing committees. These include 14 Faculty Library Advisory Committees representing all faculties, the Senate Library Committee, and the University Archives & Records Management Advisory Committee. Undergraduate and graduate student representatives were added to each of the Advisory Committees. At a meeting of Library Advisory Committee Chairs held in December 1996, recommendations to support additional space for the Library and to increase the collections indexing formula were endorsed.

Library planning continues to reflect user activities, concerns and advice. A one-day survey of all Main Library users was

extremely useful for predicting traffic and activities in both Main and Koerner after the move of 40% of the Humanities and Social Sciences collection into the new building. The survey showed that 97% of the 1,465 users were UBC faculty, students or staff and that 54% of them used the Humanities, Social Sciences and Government Publications collections and services. Most of the latter group can be expected to use the Koerner Library where these collections and services are now located.

A survey on extended hours delivered a clear message—the majority of users wanted better Library access in the late evening Monday through Thursday. Friday to Sunday hours were definitely a second choice. Survey respondents generally agreed that large libraries in both the arts and sciences need to open beyond 10:00 p.m. on weeknights. In addition, there was a call for the University to provide more non-library study space after hours as part of its basic service to students.

In response to student concerns and based on data from a student survey, the Library extended the winter session closing time from 10:00 p.m. until 11:00 p.m. on weekdays in the Main, Fine Arts, Koerner, David Lam, Education, MacMillan and Woodward libraries. Use of these libraries during the extended hours will be monitored during the ensuing year.



LEARNING AND RESEARCH

The UBC Library is committed to supporting the learning needs of undergraduate students and the research needs of graduate students and faculty. It does so through the acquisition, provision, and preservation of information resources locally, both in print and electronic form, and through access to information resources beyond the campus. It provides individual, group, and Web-based instruction and training to enable its users to make the best possible use of the universe of information that is available. In addition, the Library provides the infrastructure and technology to support and deliver information resources, it provides bibliographic access to and information about them through its online catalogue and other indexes, and it manages the physical flow of resources to and from Library users, whether on campus or at a distance.

Information Resources and Collections

The major new growth in the Library in the past two years took place in the area of electronic resources. Several new databases were loaded onto the Library's SilverNet platform, and *EMBASE* was loaded onto the OVID platform. The Library is now networking *Chemical Abstracts*, and has online versions of *Russian Academy of Sciences Bibliography*, *History of Science and Technology*, *Bibliography of the History of Art*, and *Dissertation Abstracts*. Web access to two new full-text databases was added, *Canadian Periodical Index* and *JSTOR*, which has back runs of major academic

journals in a growing number of subject fields. There is now online access to *Webster's Third New International Dictionary* and the *King James Bible*. Three new full-text resources are now available on CD-ROM: *Art Theorists of the Italian Renaissance*, *Early English Prose Fiction*, and *English Verse Drama*. *Science Citation Index* is new on CD-ROM.

Access to electronic journals grew with the acquisition of Project Muse (e-journals from Johns Hopkins Press) as well as numerous e-journals from several scientific professional societies, some free with the print subscription, others at an extra fee for online access. A number of these initiatives were undertaken in co-operation with other libraries: *Dissertation Abstracts* and Project Muse (Council of Prairie and Pacific University Libraries), *EMBASE* (University of Alberta), *Russian Academy of Sciences Bibliography* (Pacific Coast Slavic and East European Consortium). Such co-operation has enhanced the growth of the electronic collection and has helped to reduce costs. Additional co-operation involved membership in the Scholarly Publishing and Academic Resources Coalition (SPARC) sponsored by the Association of Research Libraries. The immediate focus of SPARC is that of establishing partnerships with publishers—society, university, and commercial—who are developing economical alternatives to existing high-priced journals in the sciences.

The growth in the acquisition of various types of electronic resources, as well as the migrations they typically undergo, required the Library to modify its infrastructure and call on a wide range of expertise to handle the evaluation, selection, ordering, licensing, cataloguing, implementation, funding, and advertising of these electronic resources. Reference assistance and instruction for



students has been substantially affected. To provide some coordination, a specific librarian has been assigned as the contact librarian for each electronic resource. As well, in early 1998 the University Librarian established the Electronic Resources Implementation Committee (ERIC), which coordinates the selection of resources and advises on procedures. A major responsibility for ERIC during 1998 was planning for the migration of locally-loaded databases from the UBCLIB platform to other platforms.

Microfilms continue to be a rich resource for research. The Fine Arts Library acquired the *Art of India*, a set of 71 color microfiches from the Victoria and Albert Museum and *Italien-Index: Bilddokumentation zur Kunst in Italien*, a set of 620 microfiches of captioned photos from Bildarchiv Foto Marburg. The Asian Library acquired 128 reels of microfilm of rare classical Hindu, Buddhist and Jain texts in Sanskrit, Prakrit and Pali. The Law Library acquired a microfiche *Native American Collection*. Microfilm for 39 years of the *Montreal Gazette* was purchased for the Koerner Library.

Negotiations had been going on for many years to acquire a collection of books, journals, exhibition catalogues, and albums on the arts, history, culture, literature, politics and philosophies of China, Japan, and Korea, owned Dr. Peter Swann. This collection was assembled by Dr. Swann over a fifty year period as Keeper of the Department of Eastern Art in the Ashmolean Museum, Oxford University, as Director of the Royal Ontario Museum, and as Professor and Director, East-Asian Studies, University of Waterloo. In 1997, the Library purchased 1,000 items which were not already held in its own collection, using funds donated some years ago by Walter C. Koerner. These materials will be housed in the Fine Arts Library and in the

Asian Library. The Collection Endowment Fund made possible the purchase of 70 volumes, manuscripts, letters and notes of the famous 19th century Irish author, Joseph Sheridan Le Fanu (1814-1873) for Special Collections. This collection was assembled by the late Professor Roy Stokes, a former director of UBC's School of Library, Archival and Information Studies. The Asian Library purchased the 102-volume set of *Yoktae Han'guk munpop taegy*, an important collection of Korean grammar books throughout the ages. Special Collections obtained one of Lucie Lambert's limited editions of *Air*, a 1909 limited edition of Arthur Rackham's *Grimm's Fairy Tales*, and *A Map of the United States of North America Drawn from a number of Critical Researches* by Aaron Arrowsmith, Hydrographer to H.R.H. The Prince of Wales, 1796. Donations of additional books and manuscripts (*see Appendix F Donor and Gift Recognition*) also helped to enrich the Library's collection.

Systems migration within the Library during the reporting period led to serious disruptions in ordering, reducing the number of monographs which were ordered and received during the 1997/98 fiscal year. The increase in serials costs was modest during both years of the reporting period, due to the relative strength of the Canadian dollar against the US dollar in both the fall of 1996 and in 1997, and the decreased strength of EU currencies during the fall of 1997. Thanks to this, the Library did not need to implement major cancellations in its periodical collection, a vital resource for so many areas of research on campus.

Archival Resources

During the reporting period, the University Archives focused on enhancing access to information about archival



material through the use of information technology. This included initiatives to expand the number of digitized images on the UBC Historical Photograph Database and to develop and enhance the Archives' Web presence. In addition to information about archival holdings, the Archives' Web page now includes a reference section on general University history as well as a 'virtual' display section and information pertaining to records management services.

The Archives secured external funding from the Canadian Council of Archives (CCA) and from Young Canada Works in Heritage Institutions (administered through the CCA) to add approximately 10,000 descriptive records and scanned images to its existing Historical Photograph Database. This important resource allows users to access digitized copies of the Archives' extensive photograph collection via the Web. The database currently provides access to approximately 17,500 online images. Funding from Young Canada Works in Heritage Institutions (administered through the Canadian Library Association) and from the Alumni Association enabled the Archives to develop a database for indexing the *UBC Alumni Chronicle* (1985-1995). Future plans include the expansion of this valuable index to cover the other key University publications — *The Ubyyssey* and *UBC Reports*.

Archives staff continued to work with the University Records Disposition Committee and senior University officials to obtain formal approval for the draft records retention schedules. In addition, the Archives offered records management services to campus units on a fee-for-service contract basis. Since 1995, six such contracts have been completed, including two during the reporting year. It is expected that demand for this service will increase in 1998 when University Records Schedules are distributed to faculties and departments.

Preservation

During the reporting period, the Preservation Microfilming Special Projects Program continued its program of preserving fragile and rare materials onto high-quality microfilm, meeting the high costs of such filming through subscription sales of copies of the Library's films to libraries throughout the province and around the world, and through partnership arrangements with other institutions. One of the key projects — and in some respects the most ambitious undertaking to date — was the filming of the Japanese-Canadian Research Collection and two other archives of Japanese materials held in the Special Collections and University Archives Division. This project, undertaken in partnership with the National Diet Library of Japan, has given the Library's Japanese-Canadian collections considerable publicity. In completing this project, staff thoroughly revised and updated the archival inventories for each collection, and Mr. Gonnami of the Asian Library, in addition to providing invaluable technical assistance throughout the project, wrote a new and comprehensive introduction to the Japanese-Canadian Research Collection. An abridged version of this document, giving an overview of the Library's resources in Japanese-Canadian studies, and detailing technical aspects of the filming project, has been published in *Microform & Imaging Review* 26, n. 1 (Winter 1997): 22-33.

The Program also filmed more sets of *B.C. Directories* covering the periods 1920-1929 and 1860-1900. This project was a milestone for the Library, for it completes the filming of all the city and regional directories of the province from 1860 through 1948. These valuable and fragile volumes are much sought after in public and academic libraries. The UBC Library is grateful to libraries which have supported this project through subscriptions, and to



those which lent materials for filming, especially the Provincial Archives, which provided many of the volumes for 1860-1900.

A large set of statistical and historical documents relating to the history of education in B.C. has been filmed for the Education Library. These fragile and often elusive reports have been gathered into groups and their contents preserved against loss or damage. The microfilm is now available for sale to other libraries and institutions. A new project was begun to film major M. Ed. papers on an annual basis. Another new project was the filming of a portion of the Malcolm Lowry Collection. This archive, along with related collections, is one of the most heavily-used in the Library's collections, and having its contents and their sequence protected by having a backup on microfilm is a necessary precaution. This project was supported by financial assistance from the federal government through the National Archives of Canada and the Canadian Council of Archives in its Cost-Shared Cooperative Assistance Program.

In the MacMillan Library, organization and filming began of a variety of statistical reports. For the first time, the province's figures on forest inventory (from 1910 through 1973) and statistics on the forest industry (from 1912 through 1976) are now available in organized collections. As well, the Department of Agriculture's heavily used *Agricultural Statistics* series, 1911-1973 were filmed.

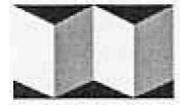
One of the most satisfying projects of the reporting period has been the filming of B.C. Department of Mines publications, a set of three projects that have been in planning stages for several years. Like other projects, these involve completing the Library's holdings of fragile historical materials, as well as creating a permanent record more durable than the paper

originals, and in an uninterrupted sequence. Institutions which have lent materials for these projects were the Ministry of Energy, Mines and Petroleum Resources Library and the B.C. Legislative Library.

Ongoing projects continue to be an important facet of the program, as regular additions to some of the Library's projects are filmed in order to maintain their currency and improve their usefulness. For example, during 1996/97 another year of the set of B.C. Provincial Examinations was filmed, bringing coverage up to 1995, as well as ten more reels in the set of UBC Theses on British Columbia History and Related Subjects, bringing coverage up to 1941. Normally at the end of 1997/98, filming of another portion of the latter collection would have taken place. Instead, the Library took advantage of the generosity of the B.C. Legislative Library in lending copies for filming of the *B.C. Department of Agriculture Bulletins*, *B.C. Forest Service Bulletins* and *B.C. Forest Service Technical Publications*. The Library hopes to recover some of its costs by marketing these films in the next year.

Future plans include another project of *B.C. Directories*, further Special Collections projects — notably the Alice Ravenhill Papers and another segment of the large Malcolm Lowry Collection, an exciting microfiche project for MacMillan Library involving vertical files and pamphlet collections, UBC graduating papers and historical theses, and additional projects for high-profile B.C. government publications. As funding permits, the Program will undertake additional projects for other archival, historical and reference resources threatened by brittle paper and heavy use.

The diversity and quality of the Library's preservation microfilming projects remain a source of pride: within the constraints of cost-recovery, it has been



possible to create and maintain a presence for UBC Library in the international microfilming community. The Library's publications are listed in K.G. Saur's *Guide to Microforms in Print*, placing the UBC Library among only a few academic institutions in Canada with an active program and listings in this essential international reference source. Over the years the Library has enjoyed the cooperation of a dozen institutions which have loaned materials for filming, and films have been sold across Canada, and in Europe, Japan and the United States.

The Library's Mending continues to give archival-level treatment to damaged papers and bindings from a wide range of Library collections. The most remarkable project of recent years has been the full restoration of a fine copy of Pierre Le Muet's *Manière de Bien Bastir pour Toutes Sortes de Personnes* (1647) for the Fine Arts Library. This page-by-page restoration involves cleaning, extensive repairs, resewing and rebinding. Much work was also done on valuable volumes from the Law Library. As its prime focus, however, the Mending specializes in repairs to high-demand volumes, maps and printed sheets from reference sections of all branches of the Library. The Mending Assistant offers training to staff across the Library system in basic mending procedures.

Preservation staff continue to focus on three key issues: following the development of digitization technology and its applications, monitoring the Library's acetate microfilm collections for signs of chemical instability, and working toward creating and maintaining acceptable storage conditions for all the Library's collections.

Teaching and Training for Users

Information technology can bring a wealth of resources to students and researchers, but only if they know what exists and how to retrieve it. Finding information is becoming more complex, as the Library adds new databases and services, each with unique characteristics. Whether the end result is an electronic text, a traditional book, or a journal article, finding it usually involves a computer search. While the World Wide Web has provided students with new resources, it also poses new challenges. Applications for digitizing and managing information for electronic communication have become almost ubiquitous, yet many students are unfamiliar with them.

The Library's teaching programs are designed to help students cope with the challenge of effectively using electronic information. The programs range from basic through advanced levels and include instruction on the use of specific subject databases/services. The research skills and information technology program funded through the Teaching and Learning Enhancement Fund (TLEF) in 1996/97 and 1997/98 enabled the Library to present tutorials, classes and individual instruction sessions designed to build basic information research skills. In addition to the basic introductory programs, subject specific programs were introduced by each of the Library's reference services. Examples of these programs, also funded by TLEF, include electronic text networking and analysis for the humanities, chemical information training and literacy and online access to Canadian Social Science data through the Web. Other advanced instruction programs were integrated into individual courses. Librarians work closely with departments and faculties to monitor students' information needs and to determine how best to meet them. In 1996/



97 more than 17,000 students, faculty and staff participated in these instruction programs and in 1997/98 that number grew to 20,000 participants in 2,000 sessions.

The introduction of problem-based learning in the Faculties of Medicine and Dentistry involved Life Sciences librarians in curriculum planning, library resource management to support the programs, and intensive teaching to ensure that students could find the information they required. In addition, 1,600 students enrolled in Biology 120 completed literature-based assignments during two weeks in January. Teaching was done in classes of 200 students and supported by a Web site created for the assignment. The Web site had more than 40,000 hits during the two-week period of the assignment.

The Library's teaching labs, located in the Koerner, Main, and Woodward libraries, are used to capacity. Students receive tutorial assistance and support in the Woodward and Ridington labs during winter session. This assistance was funded through the AMS Innovation Fund and the AMS Tutorial Program.

Web-based Learning and Access

In April 1996, the main purpose of the UBC Library Web site was still to provide information about Library services and resources, and it wasn't prominent on Library computers. In May 1997, a redesigned site was introduced, and it became the Library's main public access system, providing not only information about services and resources but also online access to many of them. All online article indexes and databases, no matter which platform they resided on, were integrated into this Web system. A Web catalogue of Library holdings was introduced, providing

a new option for those users preferring a graphic interface over text-only. In addition, users gained access to the resources of the entire World Wide Web at hundreds of computers in the Library, a huge improvement over the single Web-accessible computer available in most branches in 1996.

During 1996/97, the Library Web site migrated from a server in University Computing Services to a new server in the Library, as more divisions and branches began creating and maintaining sections of the Web site. By 1998, reference librarians throughout the Library had created many pages, some of them world-renowned, to assist users with research in a variety of subject areas.

In 1996/97 and 1997/98, Library staff developed an online tutorial on how to search the catalogue of Library holdings and article indexes, with support from the Teaching and Learning Enhancement Fund. This tutorial is available on the UBC Library Web and is as easy to use from a remote site as within the Library. It is useful for teaching some basic library skills to a large undergraduate population on campus, and those students at a distance. In 1997/98, the Library embarked on a pilot project to put course materials on the Web. Study guides, course notes and other non-copyrighted materials could be accessed from any location at any time. The pilot project was considered very successful by both staff and users.

By March 1998, the UBC Library Web had become one of the Library's primary means of communicating with users. All publications about services and resources are available online, and new information is communicated quickly. Users are able to contact the Library through a feedback link on the Web site.



Netinfo

Netinfo, the campus online service offering students free access to e-mail, newsgroups, Web and related Internet resources, introduced FTP, Telnet and optional SLIP/PPP support. The Library, in cooperation with the AMS Tutorial service, provided assistance to students using Netinfo. The number of registered users now exceeds 25,000.

Use of UBC Library Materials

Borrowing of Library materials continued at more than four million transactions per year in spite of service disruptions associated with construction and renovations related to the Koerner Library. Self-service check out, introduced on a pilot basis late in 1995/96, was expanded from one to four units, with two more units installed in the Main Library upon completion of the single entrance project. The loan period of journals moved to the Koerner Library was reduced from one week to one day in January 1997. As of September 1997, journals in Koerner Library, like those in most of the Library system, no longer circulate.

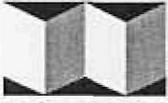
A review of circulation policies resulted in the extension of loan periods from two weeks to four weeks for graduate students while retaining existing policies for undergraduate students and faculty. Library card categories for non-UBC users were reviewed and adjusted to ensure that fees and services provided are appropriate. Collections were shifted and shelf read to ensure users could find materials. Other circulation services, such as copy services and storage retrieval processes, will be reviewed in the coming year.

Access to Materials at Other Libraries

Access to materials needed to support learning and research but not held on site continued to be provided through Resource Sharing Services. UBC Library acquired approximately 24,000 books and journal articles from other libraries for this purpose. 10,000 of the items were obtained by end user initiated requests for materials held at the Canadian Institute for Scientific and Technical Information and were delivered within 3 working days of the initial request. The cost of this service is significantly lower than if the requests had been filled by the traditional mediated interlibrary loan service.

Off-campus Hospital Libraries

The UBC Library supports teaching and research programs in medicine, nursing, dentistry and other health sciences on campus and at three teaching hospital sites. There has been significant growth in off-campus research programs in the hospitals, while Centres of Excellence and the Medicine 2000 Institutes are being located in the hospitals. Recent mergers and restructuring at the UBC teaching hospital sites have increased the community of library users at Vancouver Hospital, Children's and Women's Hospital and St. Paul's Hospital. A Committee appointed by the Vice President Student and Academic Affairs and chaired by John Gilbert worked to develop recommendations for a policy framework to address funding for UBC Library services to the health services community. The Committee developed recommendations and submitted a report to the VPSAS in April 1998.



Technology Infrastructure Changes

The implementation of the DRA system and preparation for the opening of Koerner Library were two major projects that, in addition to all of the other systems-related activities also underway, made the first year of the reporting period an extremely busy one for the Library's Systems Division.

As soon as the contract for hardware and software was signed with Data Research Associates (DRA) in early July 1996, the Library embarked on the most active and intensive phase of implementing the new system. Task groups for all major application areas were established and work commenced on data conversion, reviewing and planning new work flows and procedures, and preparing and implementing a training plan for all staff and users. As part of the DRA implementation it was also decided that the UBC Library would develop a Web-based interface to all of its major online systems (DRA, OVID, Silverplatter, UBCLIB) and services.

This was probably one of the largest and most difficult projects ever undertaken by the Library. The replacement of so many major systems modules at the same time, combined with the introduction of a completely revamped public interface, had a major impact on all Library operations and services. A large number of staff members were extensively involved in data conversion, implementation and training activities. All staff members were required to learn new online procedures and deal with changed work flows. It is a credit to everyone who worked on this project that the new system was up and running before the end of May 1997 — on schedule and within budget.

Teaching and Learning grant projects,

the acquisition of more electronic resources both standalone and networked, numerous branch and division projects, and the ongoing requirement to replace aging equipment were also addressed during the reporting period. One systems project of particular significance was the implementation of a docking port facility in the David Lam Library. Users are able to plug in their laptops, and, if authenticated by the system, are then connected directly to the campus network. This was a campus "first."

The updating and expansion of the Library's technology infrastructure continued. With the opening of the Koerner Library, the total number of Library LANs increased to 32. The DRA system added a DEC Alpha server running VMS to the existing multiple-system environment that already included about ten Unix servers and an IBM mainframe-based system. Over 360 new workstations were purchased in order to replace most of the Library's older terminals and workstations and to equip the Koerner Library. This has now increased the total number of workstations throughout the Library to more than 800.

Systems migration and information technology infrastructure expansion were two major themes during 1997/98. The Library's already extensive array of computer systems and equipment required considerable attention in the replacement of various legacy systems or upgrading to more current software while simultaneously growing in new areas. Once again limited financial and staff resources were successfully mobilized to meet these challenges.

The retirement of several local legacy systems coupled with significant post-conversion activity on the DRA system occupied considerable time. Both versions of the local library systems developed and



maintained over the past twenty-five years by UBC Library staff were largely retired from active duty. LDMS, the oldest, mainframe based version, was decommissioned in the Spring 1998, just ahead of the campus-wide initiative to shut down the local MVS and MTS operating systems. Although the major library processing systems such as cataloguing and circulation were migrated to DRA in 1997 there were still a significant number of databases and other services residing on UBCLIB, the Unix-based version of the local library system. Work commenced in Fall 1997 to find suitable homes for these remaining applications and is expected to be completed in 1998. The first year on the new DRA system placed a heavy demand on many staff. Data clean-up, system tuning, and workflow and procedural changes while attempting to maintain regular processing operations was very taxing.

Another significant migration project that commenced during the past year was the shift of the Library's workstation environment from Windows 3.1 to Windows NT, an increasingly popular operating system for large, networked operations. With over 800 workstations in use throughout the Library and various major "flavors" — public (guest and UBC user), lab, staff, reference, circulation and so on — this is a major undertaking. Existing workstation software must be upgraded, workstations and servers must be upgraded and reconfigured to take advantage of NT features, and staff and users must be familiarized with generally subtle, but nonetheless significant, changes in the way these workstations operate. It is important to note that the Library's migration to Windows 3.1 from a largely DOS-based environment was completed only during the previous year and already it was time to make the next major operating system transition.

Migration activity also generated some local systems development. Systems, in conjunction with Collections Accounting and Budget staff, undertook the redevelopment of the Library's invoice processing system. CABI (Collections Accounting and Budget Interface), as the new system was christened, was the Library's first foray into using Oracle, a popular relational database management package, combined with a Web-user interface for accessing and maintaining data. The CABI system also functions as an interface between the Library's DRA-related activities and the University's Financial Management Information System (FMIS). Work also commenced on an Interlibrary Loan and Document Delivery (ILL/DD) system to replace existing facilities on UBCLIB and is expected to be completed in 1999.

The Library was able to purchase sufficient new computer equipment to support all of the systems migration projects and other changes. Over 280 new workstations were acquired throughout the year that, in addition to supporting new facilities such as labs, allowed the retirement of older, less powerful workstations. New central servers for both the OVID and Silverplatter systems were also obtained. This was required by the continued growth in the number of databases being loaded on both systems and the increase in the numbers of users accessing these services.

The Law Library is fortunate to be located in one of the first campus buildings to have major network upgrading occur under the auspices of the Campus Connectivity Project (CCP). This work is almost completed and will result in a vastly improved network infrastructure at this location. During 1997, the network communications links to the three hospital branches were upgraded to higher-speed T1-based services.



Bibliographic Control, Cataloguing, and Ordering

Preparation for and implementation of the conversion to the new DRA automated system were the major activities in the Library's Technical Services for the reporting period. It began to affect processing as early as February 1997. The shared file structure characteristic of DRA and other Integrated Library Systems (ILS) vendors meant dramatic changes to the relationship between Cataloguing, other processing units, and public service units. The major processing files, including the catalogue, retrospective conversion (RECON), order, serial, and vendor files, were converted and merged into a single bibliographic file.

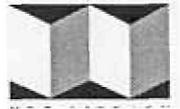
Actual file conversion began prior to the end of the 1996/97 fiscal year, requiring the shut-down of certain processing activities. Start-up on DRA was not easy, and the process of data conversion and integration into a single file had mixed results, requiring further clean-up of records. Although the DRA system lacks some of the functions of the old system, staff are gradually learning the capabilities the new system has that the old one lacked. Meanwhile, processing backlogs developed during the training and implementation phases, and these now have to be dealt with.

The Library now has a single bibliographic file or database, to which order, receiving, circulation, holdings, and other data are linked. Any work involving these activities requires a basic understanding of this file structure. Ensuring the quality of this central bibliographic database is a major concern, as not only Technical Services staff but staff in public service units need to add or modify records.

Partly in relation to this issue, the Library also implemented a new cataloguing policy. This was outlined in the *Levels of Cataloguing Report*, issued in September 1996. The Library, following the lead of the National Library of Canada and the Library of Congress, established guidelines that ensure that bibliographic records added to its central bibliographic database are at one of three levels. Briefly, level one records contain the normal full cataloguing data, level two records restrict the number of subject headings and added entries to one each, and level three records lack subject headings and added entries. Some of the reasons for implementing this policy were to:

- ◆ reduce and/or eliminate cataloguing backlogs as much as possible,
- ◆ apply classification numbers to material for which shared catalogue copy is not available so that the material is shelved in its proper classification with related materials rather than in accession number order in separate uncatalogued books areas,
- ◆ establish consistent standards for the input of bibliographic records into the single bibliographic database for both catalogued and uncatalogued material.

The Library hopes to use the services of library utilities such as OCLC or RLIN to globally enhance or upgrade brief records at some point, as well as to apply authority control to the name, and possibly subject, headings in its database. While such use of library utilities would facilitate the upgrading of bibliographic records, the process would also require a significant amount of Library staff time for editing records.



COMMUNITY AND INTERNATIONALIZATION

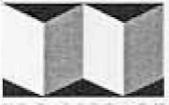
The UBC Library is firmly committed to cooperating with other academic libraries and institutions, government agencies, and industries in order to support learning and research and to further the transfer and preservation of knowledge. As a community resource, it plays a key role in the intellectual, social, cultural, and economic growth of the Vancouver region and the province of British Columbia. It is now part of a network of information resources that extends around the world, and which strengthens British Columbia's and Canada's links to the international community.

No one library can hope to house all the information resources its users may need. For that reason, the Library participates in a number of regional, national, and international programs and consortia to provide access to important research materials for UBC students and faculty. Through these agreements, as well as through initiatives such as the Preservation Microfilming Special Projects Program, the Library in turn makes its own rich resources known and available to scholars around the world.

The Library also serves the community as well as UBC users. As other institutions and agencies reduce their library acquisitions and cancel journal subscriptions, more and more community users turn to the UBC Library for their information needs. Although not funded for such a role, the UBC Library now functions as the *de facto* provincial resource library for

British Columbia. At times, community use of the Library's resources and staff is substantial, and must be balanced with the Library's primary role — to support the information needs of UBC students, faculty, and staff.

In return, the Library enjoys considerable support from the community, which has resulted in new buildings, new facilities to enhance learning, and the acquisition of rare and notable research materials. The generosity of the Library's many friends and donors and the support received from granting agencies and government are gratefully acknowledged in *Appendix F Donor and Gift Recognition*. Without such continuing generosity and support, the UBC Library would be a much poorer resource for its community of users.



FUTURE DIRECTIONS

The University has embarked on the course of becoming the best university in Canada and one of the world's finest public universities. As the 'heart' of the University, the Library is central to the implementation of the University's vision for the new millennium.

The Library is well positioned to build on its existing strengths, growing and changing with the University as the latter establishes a pre-eminent role for itself in the global academic community. Yet such growth and change will not happen automatically. To support the innovative learning-centered academic programs and outstanding research envisioned in *TREK 2000*, the Library must have the resources to maintain and develop the print, microform, and electronic collections which form the basis of its information services. An outstanding library collection, which includes seamless access to electronic resources world-wide, is also essential in recruiting first-class students, faculty, and researchers.

The continuing exponential growth in electronic information resources, and the University's strategy to expand the use of information technology in teaching and learning make it vital for the Library to increase its training, instructional, and other user services. It must be able to attract and retain skilled and competent librarians and staff to develop and provide such services. As well, the Library must keep pace with a rapidly developing and increasingly sophisticated technology in which the life span of hardware and software becomes shorter and shorter. Infrastructure development and support are critical to the Library's success.

No less important is the provision of quality space to hold the Library's vast and still-growing print collection. Largely irreplaceable, and valued in the hundreds of millions of dollars, it deserves housing in environmental conditions that will ensure its preservation for future generations of scholars. At the same time, such facilities must allow use of the collection, incorporate the infrastructure and connectivity for work-stations and other equipment that support access to electronic information, provide individual and group study space, and provide the social or gathering space that supports and encourages learning.

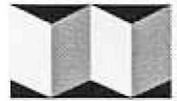
Collections, staff, technology, space — all of these are essential requirements for a world-class academic research library. A strong and vibrant UBC Library is integral to the University's success in achieving its mission of providing its students, faculty, and staff with the best possible resources and conditions for learning and research. Continuing support from the University and the community, as well as the efforts of its own staff, will ensure that the Library is equipped and prepared to meet the challenges of the 21st century.



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Appendix A

LIBRARY STAFF

The Library's staff complement (including GPOF and non-GPOF budget positions) now totals 312.11 full-time equivalent (FTE) positions, including 82.35 librarians, 12.17 management & professional (M&P) staff, and 217.59 support staff. This compares to a total of 328.51 FTE positions in 1996, and represents a net decrease of 4.99%. The effect on GPOF budget positions was slightly less, as these decreased from 306.63 FTE to 291.86 FTE, a reduction of 4.82%. Non-GPOF budget positions (cost-recovery or grant-funded) decreased from 21.88 FTE to 20.25 FTE, a reduction of 7.45%. Such positions now represent 6.48% of the Library's staff complement. In addition, the Library's student assistant and temporary hourly staff complement totalled 59.89 FTE positions in 1996/97 and 56.46 FTE in 1997/98. Of these, 2.76 FTE were funded by cost-recoveries or from grants in 1996/97 and 1.69 in 1997/98.

Long-service staff members who retired or took early retirement during the reporting period included Lore Brongers, Head, MacMillan Library; Diana Kent, Reference Librarian, Woodward Library; Indy Bhugra, Indic Languages/Law Cataloguer; Nancy Forbes, Reference Librarian, Biomedical Branch; Joze Lazar, LA4, Catalogue Division; Tongsook Chang, LA3, Catalogue Division; Rose Saligumba, LA3, Catalogue Division; Toshie Aoki, LA2, Catalogue Division; Winnie Chan, LA2, Order Division; Lily Crawford, LA2, Mathematics Library; Joanna Nagel, LA1, Education Library; Gwen Gregor, LA4, Education Library; Sui Cheong Siu, LA4, Mathematics Library; Edmund Kam, LA4, Catalogue Division; Catherine Haley, LA3, Koerner Library; Eleanor Maze, LA3, Catalogue Division; Sylvia Ng, LA4, Catalogue Division. Howard Hurt, Head, Education Library, took early retirement at the end of 1997. Howard came to UBC in 1968 as the first Head of the then Curriculum Laboratory. Don Dennis, Head of Systems, and John Campbell, Senior Programmer/Analyst both took early retirement in 1997. Don's tenure stretched back to 1966 when the Library took its first steps to develop and implement automated library systems. John had worked for the Library since the early 1970's and was the chief systems developer for the LDMS and UBCLIB systems.

The following librarians were on study leave: Janice Kreider, Coordinator of Collections and

Science Bibliographer (July 1996 to June 1997); Tim Ross, Map Librarian (September 1996 to August 1997); Jo-Anne Naslund, Reference Librarian, Education Library (September 1996 to August 1997); Jocelyn Godolphin, Head, Humanities & Social Sciences Division (September 1997 to August 1998); and Tomoko Goto, Catalogue Librarian, Catalogue Division (September 1997 to August 1998). Tom Shorthouse was appointed as Acting Coordinator of Collections in addition to his appointment as Head, Law Library. Jack McIntosh, Science Reference Librarian and Slavic Bibliographer, acted as Science Bibliographer. Frances Woodward, Reference Librarian, Special Collections and University Archives assumed responsibility for the Map Library, with reference assistance from Peggy McBride, Reference Librarian, Fine Arts Library; Marcel Fortin, Reference Librarian, Humanities/Social Sciences Division; and Pauline Willems, LA4, Public Services. Hélène Redding was appointed as Acting Head, Humanities & Social Sciences Division.

The following librarians were granted confirmed appointments: Christina Sylka, Reference Librarian, David Lam Library; David Winter, Circulation Librarian, Circulation Division; and Catherine Quinlan, University Librarian.

Brenda Peterson, Information Services Librarian, Sedgewick Library, was appointed Head, Special Collections & University Archives Division/Fine Arts Library/Map Library, for a five-year term; Kirsten Walsh, Music Reference Librarian, was appointed Head, Music Library, for a three-year term; and Lee Ann Bryant, Reference Librarian, Education Library, was appointed as Head, MacMillan Library, for a two-year term. Hilde Colenbrander was appointed half-time Distance Education Librarian for a two-year term, and will continue as well as half-time Data Services Librarian. Suzanne Dodson's appointment as Facilities and Preservation Manager, Margaret Friesen's appointment as Staff Training and Development Coordinator/Collections Reorganization Coordinator, and Pat Dunn's appointment as Acting Head, Resource Sharing Services, were extended until the end of June 1998. Ann Doyle, Librarian/Analyst, Systems Division, was appointed Acting Head, Xwi7xwa Library, during Gene Joseph's leave of absence without pay. Chris Hives, University Archivist,



Appendix A

LIBRARY STAFF

was temporarily seconded to the office of the Vice-President, Student and Academic Services, as Assistant Executive Coordinator. Tom Nicol, Programmer/Analyst D, was seconded to the Library from Computing and Communications for one year, and subsequently was formally transferred to the Systems Division. David Winter was appointed Acting Undergraduate Services Coordinator during the absence of Julie Stevens. Jo-Anne Naslund was appointed Acting Head, Education Library while a search for a permanent Head took place. Janice Kreider's appointment as half-time Coordinator of Collections was increased to full-time. Isabel Pitfield was appointed as Coordinator of the grant-funded Vancouver Bibliography Project in Special Collections and University Archives.

Several librarians assumed new responsibilities on a continuing basis. Margaret Price, Reference Librarian, Woodward Biomedical Library, was appointed Head, Life Sciences Libraries; Martha Whitehead, Librarian/Analyst, Systems Division, was appointed Head of the Library's new Information Services Division. The appointment of Theresa Iverson, Reference Librarian, Government Publications Division was changed to Reference Librarian, Special Collections and University Archives (50%) and Fine Arts Library (50%). Terry Horner's appointment as Catalogue Librarian, Catalogue Division, was changed to Reference Librarian, Music Library, although he will continue to spend 15% of his time as Coordinator of Cataloguing in Publication. Nick Omelusik stepped down as Head, Catalogue Division to take on cataloguing responsibilities in the Law Library and administrative ones in the Systems Division. Bonnie Stableford, Head, Science and Engineering Library, assumed responsibility for the Map Library, previously part of Special Collections and University Archives, as a result of organizational restructuring.

New appointments included Kathy Hornby, Reference Librarian, Woodward Biomedical Library; Donna Curtis, Life Sciences Resource Sharing & Processing Librarian, Woodward Library; Julie Clarke, Human Resources Assistant, Library Administration; and Felix Cheung, User Services Consultant, Systems Division. Librarians appointed on a temporary basis or whose temporary appointments were extended included Alex Haig, Woodward Biomedical Library; Doug Bringham, Facilities and Preservation, and

subsequently in the Systems Division; Sara Sleigh, Circulation; Carol Shepstone, Humanities and Social Sciences Division; Marnie Burnham, Special Collections and University Archives; Don Taylor, Science and Engineering Division; Linda Dunbar, Education Library; Debra Gilman, Woodward Library; and Margaret Fukuyama, Catalogue Division. Larry Campbell was appointed initially to a one-year term position in the Sedgewick/Koerner Library, and subsequently to a continuing position as Information Librarian in Information Services. Norman Amor was appointed for a two-year term position as CIP/Preservation Microforms Librarian. Dana McFarland was appointed for a two-year term position as a Reference Librarian in the Education Library. Sally Taylor was appointed for a one-year term position as a half-time Reference Librarian in the Woodward Library.

David Reimer, Catalogue Librarian, Catalogue Division, resigned to take another position in Winnipeg. Julie Stevens, Undergraduate Services Coordinator, resigned her position at the end of December 1996 after more than 25 years of service. Dana McFarland, Reference Librarian, Education Library, resigned to become Librarian of Royal Roads University.

Polly Diether, LA3, Special Collections and University Archives Division, returned to the Library from full-time Union leave, having served as President of CUPE 2950 for three and one-half years. Pauline Willems, LA4, Information Services, a long-time Library staff member, resigned to take a position with Green College. Peggy Ng, Human Resources Assistant, Library Administration, left to take a more senior administrative position in the Faculty of Commerce and Business Administration. Jean Philippe Wilmshurst, Executive Secretary to the University Librarian, resigned to travel in Asia.

There were also two major staff relocations which affected Technical Services staff. Ten staff members from the Order Division moved from the Library Processing Centre to the Koerner Library to join the Humanities/Social Sciences-Government Publications-Periodicals processing staff during December 1996 and January 1997. The following functions are now coordinated by the Koerner Library Processing unit: periodical receiving and claiming, serial binding, monograph binding, and management of the Library's binding contract. Three music cataloguing specialists



Appendix A

LIBRARY STAFF

moved from the Catalogue Division in the Library Processing Centre to the Music Library in order to make better use of music specialists and to provide back-up for Music Library reference service. A move of Technical Services staff with Asian language skills to the Asian Library is planned for similar reasons. Continuing staff reductions and an increased demand for services make it vital to make the most effective use of language and subject specialists.

In Memoriam

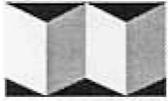
Judy Atkinson, Reference Librarian, Sedgewick Library, passed away on September 23, 1996 after a long and valiant struggle with cancer. Judy's career in the UBC Library spanned nearly 30 years, and she will be greatly missed by her colleagues and friends both within the Library and elsewhere on campus.

The Library was also saddened to hear that Fanny Woodsworth passed away on July 25, 1997. Prior to her retirement, Fanny worked for many years as a Library Assistant 4 and later as a Catalogue Librarian in the Catalogue Division, specializing in children's literature.

Helen Goetz, the Library's Book Mender from 1965 until her retirement in 1983, passed away on June 22, 1997.

UBC's first Law Librarian, Diana Priestly, passed away on March 27, 1997. Her ten years at UBC from 1953 to 1963 marked the beginning of a distinguished career. Following appointments at the University of Toronto, Osgoode Hall, and the University of Western Ontario, she returned to British Columbia to create the University of Victoria's new law library, which is now named after her.

Leslie Ashford, formerly the Library's Development Officer, passed away on January 18, 1998.



Appendix B

LIBRARY STATISTICAL SUMMARY

| COLLECTIONS | 1996/97 | 1997/98 |
|--------------------------------|----------------|---------------------|
| Total Volumes ¹ | 3,667,542 | 3,744,372 |
| Volumes Added, Net | 73,720 | 76,830 |
| Total Titles Catalogued | 46,685 | 54,247 |
| Current Subscriptions | 24,557 | 24,748 |
| Number of monographs purchased | 51,159 | 49,685 ² |

¹ Includes net volumes added

² Excludes Law and Life Sciences Libraries

| SERVICES | 1996/97 | 1997/98 |
|--|----------------|----------------|
| Total Recorded Use of Library Resources | 4,160,646 | 3,349,659 |
| Internal Document Delivery - Copies ³ | 41,859 | 44,221 |
| Internal Document Delivery - Books ³ | 2,668 | 1,756 |
| Interlibrary Loan - Loaned/Copied ³ | 46,711 | 45,134 |
| Interlibrary Loan - Borrowed/Copied ³ | 20,314 | 23,929 |
| Instruction Classes/Orientations | 1,698 | 1,987 |
| Number of Participants | 17,774 | 19,644 |
| Total Questions Answered | 411,605 | 411,714 |
| Research Questions | 35,204 | 33,501 |
| Reference Questions | 231,454 | 225,723 |
| Directional Questions | 144,947 | 152,490 |

³ Included in Total Recorded Use of Library Resources

| STAFF (FTE) | 1996/97 | 1997/98 |
|----------------------------|----------------|----------------|
| Librarians | 84.25 | 82.35 |
| Professional (M&P) | 12.17 | 12.17 |
| Support Staff | 221.33 | 217.59 |
| Subtotal ⁴ | 317.75 | 312.11 |
| Students ⁵ | 59.89 | 56.46 |
| Total FTE all staff | 383.15 | 368.57 |

⁴ Includes 20.25 cost-recovery or grant funded positions in both years.

⁵ Includes 2.76 cost-recovery or grant funded positions in 1996/97 and 1.69 in 1997/98.

| EXPENDITURES | 1996/97 | | 1997/98 | |
|------------------------------|----------------|--------|----------------|--------|
| Collections | \$9,159,355 | 33.78% | \$9,769,644 | 36.77% |
| Salaries & Wages | \$13,878,493 | 51.56% | \$13,999,426 | 52.68% |
| Binding | \$196,649 | 0.73% | \$162,650 | 0.61% |
| Other Operating Expenditures | \$3,891,052 | 14.34% | \$2,641,540 | 9.94% |
| Total Gross Expenditures | \$27,125,549 | | \$26,573,260 | |
| Cost Recoveries | (\$1,968,994) | | (\$1,637,931) | |
| Total Net Expenditures | \$25,156,555 | | \$24,935,329 | |



Appendix C

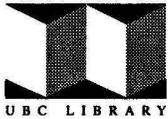
GROWTH OF COLLECTIONS 1996/97

| | MARCH 31, 1996 | NET GROWTH | MARCH 31, 1997 |
|---|----------------|------------|----------------|
| Air Photos | 1,045 | 0 | 1,045 |
| Aperture Cards | 2,589 | 0 | 2,589 |
| Archives (metres) | 3,055 | 55 | 3,110 |
| CD-ROM Databases | 316 | 57 | 373 |
| CD-ROM Discs | 1,621 | 517 | 2,138 |
| Databases Online | 162 | 66 | 228 |
| Electronic Journals (Internet) ¹ | 33 | -33 | 0 |
| Films | 921 | 0 | 921 |
| Filmstrips | 2,854 | 0 | 2,854 |
| Flash Cards | 908 | 0 | 908 |
| Government Publications (unbound) | 808,415 | -3,003 | 805,412 |
| Interactive Computer Files | 1 | 0 | 1 |
| Magnetic Tapes | 900 | 0 | 900 |
| Maps | 198,281 | 915 | 199,196 |
| Microcomputer Discs | 1,222 | 43 | 1,265 |
| Microfiche (sheets) ² | 3,248,429 | 80,970 | 3,329,399 |
| Microfilms (reels) | 109,678 | 1,672 | 111,350 |
| Microprint/Microcards | 1,199,350 | 0 | 1,199,350 |
| Motion Pictures | 1 | 0 | 1 |
| Photographs | 326,293 | 4,705 | 330,998 |
| Pictures | 66,968 | 250 | 67,218 |
| Realia | 0 | 2 | 2 |
| Slides (sets) | 32,114 | 38 | 32,152 |
| Slide/Tape Shows | 112 | 0 | 112 |
| Sound Recordings-Cassettes | 5,459 | 371 | 5,830 |
| Sound Recordings-CD's | 13,499 | 1,586 | 15,085 |
| Sound Recordings-LP's | 52,204 | 100 | 52,304 |
| Subscriptions ³ | 24,801 | -244 | 24,557 |
| Transparencies (sets) | 1,498 | 96 | 1,594 |
| Videodiscs | 12 | 0 | 12 |
| Videotapes | 6,510 | 340 | 6,850 |
| Volumes-Catalogued | 3,593,822 | 73,720 | 3,667,542 |

¹ Figure included in Databases Online.

² Base figure for one branch recalculated.

³ Includes periodical subscriptions, standing orders, and monographic series.
The March 31, 1996 figure listed in the previous report has been revised.



Appendix D

GROWTH OF COLLECTIONS 1997/98

| | MARCH 31, 1997 | NET GROWTH | MARCH 31, 1998 |
|-----------------------------------|-----------------------|-------------------|-----------------------|
| Air Photos | 1,045 | 0 | 1,045 |
| Aperture Cards | 2,589 | 0 | 2,589 |
| Archives (metres) | 3,110 | 59 | 3,169 |
| CD-ROM Databases ¹ | 373 | - | - |
| CD-ROM Discs ¹ | 2,138 | - | - |
| Databases Online ¹ | 228 | - | - |
| Electronic Databases | - | - | 1,320 |
| Films | 921 | 6 | 927 |
| Filmstrips | 2,854 | 0 | 2,854 |
| Flash Cards | 908 | 0 | 908 |
| Government Publications (unbound) | 805,412 | 14,475 | 819,887 |
| Interactive Computer Files | 1 | 0 | 1 |
| Magnetic Tapes ² | 900 | -900 | 0 |
| Maps | 199,196 | 1,844 | 201,040 |
| Microcomputer Discs | 1,265 | 93 | 1,358 |
| Microfiche (sheets) | 3,329,399 | 63,972 | 3,393,371 |
| Microfilms (reels) ³ | 111,342 | 2,329 | 113,671 |
| Microprint/Microcards | 1,199,350 | 0 | 1,199,350 |
| Motion Pictures | 1 | 0 | 1 |
| Photographs | 330,998 | 1,050 | 332,048 |
| Pictures | 67,218 | 80 | 67,298 |
| Realia | 2 | 0 | 2 |
| Slides | 32,152 | -169 | 31,983 |
| Slide/Tape Shows | 112 | 0 | 112 |
| Sound Recordings-Cassettes | 5,830 | 594 | 6,424 |
| Sound Recordings-CD's | 15,085 | 663 | 15,748 |
| Sound Recordings-LP's | 52,304 | 15 | 52,319 |
| Subscriptions ⁴ | 24,557 | 191 | 24,748 |
| Transparencies (sets) | 1,594 | 0 | 1,594 |
| Videodiscs | 12 | 0 | 12 |
| Videotapes | 6,850 | 568 | 7,418 |
| Volumes-Catalogued | 3,667,542 | 76,830 | 3,744,372 |

¹ Electronic resources counting and categories were revised in 1997/98. All are now included in Electronic Databases.

² Magnetic Tapes have been converted to online format.

³ Base figure for one branch recalculated.

⁴ Includes periodical subscriptions, standing orders, and monographic series.



Appendix E

LIBRARY EXPENDITURES

LIBRARY OPERATING EXPENDITURES

| YEAR | SALARIES & WAGES | % | COLLECTIONS | % | BINDING | % | OTHER | % | GROSS EXPENDITURE |
|---------|---------------------|--------|-------------|--------|---------|-------|-----------|--------|----------------------|
| 1992/93 | 13,502,655 | 58.45% | 6,735,336 | 29.16% | 258,481 | 1.12% | 2,604,148 | 11.27% | 23,100,620 |
| 1993/94 | 13,726,868 | 57.80% | 7,541,116 | 31.76% | 235,432 | 0.99% | 2,244,024 | 9.45% | 23,747,440 |
| 1994/95 | 13,663,492 | 55.89% | 8,389,284 | 34.32% | 210,068 | 0.86% | 2,183,458 | 8.93% | 24,446,302 |
| 1995/96 | 13,758,042 | 53.33% | 8,978,367 | 34.80% | 194,749 | 0.75% | 2,866,274 | 11.11% | 25,797,432 |
| 1996/97 | 13,878,493 | 51.16% | 9,159,355 | 33.77% | 196,649 | 0.73% | 3,891,052 | 14.34% | 27,125,549 |
| 1997/98 | 13,999,426 | 52.68% | 9,769,644 | 36.77% | 162,650 | 0.61% | 2,641,540 | 9.94% | 26,573,260 |

- ◆ As in previous years, only expenditures from the Library's own GPOF budget are included in the above. Excluded are:
Faculty of Commerce expenditures in support of the David Lam Library.
Expenditures for library materials by other campus units, for example for departmental reading rooms.
Expenditures from library grant and trust funds.
Collections expenditures from library grant and trust funds amounted to \$178,360 in 1996/97 and \$259,165 in 1997/98.
- ◆ "Other" expenditures include non-recurring equipment acquisitions which vary considerably from year to year.
- ◆ The Library's GPOF expenditures for 1996/97 were 7.85% of the University GPOF expenditures.
- ◆ The Library's GPOF expenditures for 1997/98 were 7.73% of the University GPOF expenditures.

SOURCES OF LIBRARY OPERATING FUNDS

| YEAR | AMOUNT | % | FEES FOR SERVICE | | FEES FOR SERVICE | | LIBRARY FINES | | TOTAL FUNDING |
|---------|------------|--------|------------------|-------|------------------|-------|---------------|-------|------------------|
| | | | INTERNAL | % | EXTERNAL | % | AMOUNT | % | |
| 1992/93 | 21,783,348 | 94.38% | 114,405 | 0.50% | 1,048,499 | 4.54% | 133,213 | 0.58% | 23,079,465 |
| 1993/94 | 22,371,900 | 94.09% | 167,929 | 0.71% | 1,043,032 | 4.39% | 193,747 | 0.81% | 23,776,608 |
| 1994/95 | 23,286,079 | 93.15% | 130,992 | 0.52% | 1,202,963 | 4.81% | 377,781 | 1.51% | 24,997,815 |
| 1995/96 | 24,610,477 | 92.66% | 195,157 | 0.73% | 1,289,958 | 4.86% | 465,660 | 1.75% | 26,561,252 |
| 1996/97 | 26,072,323 | 92.98% | 155,138 | 0.55% | 1,405,976 | 5.01% | 407,880 | 1.46% | 28,041,317 |
| 1997/98 | 24,825,940 | 93.81% | 83,138 | 0.32% | 1,304,806 | 4.93% | 249,987 | 0.94% | 26,463,871 |



Appendix F

DONOR AND GIFT RECOGNITION

THE WALTER C. KOERNER LIBRARY

The University of British Columbia gratefully recognizes the following key donors who generously contributed to the Walter C. Koerner Library through the World of Opportunity Campaign (1989-1993), as well as the Government of British Columbia, which matched all donations. It also thanks all other contributors to the Koerner Library.

MAJOR PATRON
\$2,000,000 AND ABOVE
Walter C. Koerner

PATRONS
\$1,000,000 TO
\$1,999,999
BC Hydro
Imperial Oil Charitable
Foundation
Placer Dome Canada

DISTINGUISHED
BENEFACTORS
\$500,000 TO \$999,999
The Bank of Nova
Scotia
Canada Trust
Canadian Imperial
Bank of Commerce
RBC Dominion
Securities Inc.
Shell Canada Limited
Toronto Dominion
Bank

MAJOR BENEFACTORS
\$250,000 TO \$499,999
BC Gas
Sultan and Sultana
Vicwood Kee Ting
Chong
Estate of Elizabeth
Wilson Grant
MacMillan Bloedel
Limited
The Sun Life
Companies

BENEFACTORS
\$100,000 TO \$249,999
Anonymous
BC Sugar
Earl D. & Suzanne
Cates Dodson
Pratt & Whitney
Canada Inc.

DISTINGUISHED
CONTRIBUTORS
\$50,000 TO \$99,999
The Canada Life
Assurance Company
Confederation Life
Insurance Company

MAJOR CONTRIBUTORS
\$20,000 TO \$49,999
Brascan Limited
The Mutual Group
Royal LePage Limited

DISTINGUISHED
SUPPORTER
\$5,000 TO \$9,999
Anonymous
Charles J.S. & A.
Emelyn Farrand
Letitia A. Hay
In Memory of Joey
McLeod
Abdul M. Mousa
Robert S. Rothwell

MAJOR SUPPORTER
\$2,500 TO \$4,999
Boiler Inspection &
Insurance Co. of
Canada
Irene M. Bourassa
Joanne V. Brown
W. Thomas Brown
In Memory of Margaret
Anna Campbell
Charles & Dora Davis
Dragon Seed
Connection
David J. Elkins &
Nicole Parton Elkins
D. Ross & Linda
Fitzpatrick
Janis Hamilton
Penelope Ann Koch
In Memory of Edward
Clarence Redmond
Donald Rogers
John E.R. Stainer

NOTABLE SUPPORTER
\$1,000 TO \$2,499
Anonymous
Elsa Alsgard
Ian E. & Janet A.
Ashdown
Gwendolyn J. Bailey
C. Jane Banfield
John & Cheryl Banfield

Walter M. & L.M.
Barss
William H. Barton
Birgit Freybe Bateman
Pat Blunden
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Brabyn
Vivienne Brosnan
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Brosseuk
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Chung Cheung
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Chong
David Chi Wai Chung
Nigel H. & Elizabeth
G. Clark
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Douglas G. Finlayson
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Gellatly
David & Karalee Greer
Ronald Hagler
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Sana L. M. Hodgins
Donald & Isabelle F.
Irvine
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Karen A. James
Herbert William Kee
BeeGall (B.G.) Lam
Ernest F. & Lynn
Ledgerwood
Daniel S.Y. Lee

Lanson & Donna-Jean
Lee
Vanessa Tung Li
Mary A. Luebbe
Judge Duncan K.
McAdam
John H. & Netilia
McArthur
Elsie M. MacCaig
Elmer Lyle Menzie
Robert & Patricia
Miller
Paul R. Moritz
D. Marie North
John E. O'Donnell
Ian T. Okabe
Mark T. Olsen
James M. Orr
Noel A. S. Owens
Ruth Patrick & John
Aubry
John & Joan Pavelich
Marion L. Pearson
Leslie R. Peterson, QC,
OBC
James W. Pilton
Man-Chiu Poon
Christopher A. Read
James G. Reddon
Donald Rogers
Sheila & Robert Ross, QC
D. E. Ryder
In Memory of
Sigtryggur & Rósa
Tom & Anne
Shorthouse
M. Colleen L. Sim
Penelope C. Simons
Lynn & Florence Sully
In Memory of
Jagannath Sundararajan
Delfa Syeklocha
Trident Enrichment
Society
Geraldine M. Ty
George & Olga Volkoff
Edmund T. Wong



Appendix F

DONOR AND GIFT RECOGNITION

OTHER DONATIONS

The Library continues to be the recipient of many donations from alumni, friends, parents, faculty and staff. Total donations to the UBC Library in 1996/97 were \$928,342, which includes \$242,593 in gifts-in-kind. This was an 80% increase over the previous year in which \$514,000 was donated to the UBC Library. During 1997/98 donations increased by 36% to a total of \$1,269,000, including \$941,000 in gifts-in-kind.

Highlights include achieving the \$1-million goal for the Library Collections Enrichment Fund, which included \$500,000 in matching funds from the UBC President's Fund. Income from the Collections endowment is used to benefit more than 40,000 students annually, as well as countless community users, through acquisition of new electronic resources and databases, scholarly journals, and books covering the range of academic disciplines.

A total of \$275,000 was raised in 1996/97 for the \$1.5 million UBC Library Technology Endowment Fund. Mr George and Mrs Rae Poole generously donated \$250,000 towards the endowment and MacDonald Dettwiler and Associates Inc. pledged \$25,000. The President's Fund has committed \$500,000 in matching funds to this endowment. Fund-raising continued during 1997/98. The fund will support enhanced technology and services for users, to

create a "library without walls." To date, endowment income has been used to purchase a copy of Livelink Search/Spider from Open Text and full-text software for Web-based systems which will be used in a number of innovative applications to make the Library's collections more accessible to students, faculty and staff.

Earl D. and Suzanne Cates Dodson, long-time benefactors to the UBC Library, donated over \$163,000 in 1996/97 to a variety of projects. They provided funds for the second elevator in the Walter C. Koerner Library, for lights for the atrium on Level 7 in the Koerner Library, for completion of the deck outside the staff lounge, and for the new air conditioning system for the Special Collections vault.

As well, the Library received funding both years from the following University departments for specific resources: \$6,000 for education journals from the Faculty of Education; \$3,000 which was half the cost of the ICPSR membership from the Department of Political Science; \$2,000 to assist in the cost of *Metadex* from the Department of Metals and Materials; \$5,000 from the Electrical Engineering Department and \$2,500 from the Faculty of Applied Science for the *IEL*, and payment of the SIAM membership of \$4,000 from the Department of Mathematics.

More than 1,000 individuals and organizations donated \$50 or more to the UBC Library and are eligible to become members of the UBC Friends of the Library. The following are donors who contributed \$1,000 or more to the UBC Library. In addition, the Library is grateful to its many anonymous donors whose names do not appear here at their request.

PRESIDENT'S CIRCLE MEMBERS WHO DONATED TO THE UBC LIBRARY IN 1996/97

(Cumulative donation of \$250,000 or more)
Alcan Aluminium Limited*
Bank of Montreal*
BC TEL*
Hongkong Bank of Canada*
IBM Canada Limited*
The Koerner Foundation
MacMillan Bloedel Limited
Northern Telecom Limited*
Mr George and Mrs Rae Poole
Vancouver Foundation

PRESIDENT'S CIRCLE MEMBERS WHO DONATED TO THE UBC LIBRARY IN 1997/98

Alcan Aluminium Limited
BC TEL
Hewlett Packard (Canada) Limited
IBM Canada Limited
Koerner Foundation
Dr Gerald W. & Mrs E. Audrey Korn
MacMillan Bloedel Limited
Noranda Foundation
Northern Telecom Limited
Vancouver Foundation
Weldwood of Canada Limited
Mr & Mrs P.A. Woodward's Foundation

CHANCELLOR'S CIRCLE MEMBERS WHO DONATED TO THE UBC LIBRARY IN 1996/97

(Cumulative donation of \$25,000 to \$249,999)
Dr Ivan Avakumovic Mr & Mrs A. V. Backman
Mr W. Thomas Brown
Dr Max & Mrs Moira Cynader
Dr George F. Curtis, QC, OBC
Mr J. Erik de Bruijn
Dr L. Stanley Deane
Earl D. and Suzanne Cates Dodson
Mr Haig & Mrs Mary E. deB Farris
Miss Letitia A. Hay
Hydrecs Trust Fund
Mr J. Norman Hyland
ICI Canada Inc.*

Inco Limited*

Dr Ronald A. Jobe
Mrs Margaret H. Knox
MacDonald Dettwiler & Associates Limited
Mr David & Mrs Mary Macaree
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Mr Chester F. Millar
Mr Guy Mills
Mobil Resources*
Dr V. J. Modi
Mr Eric P. Nicol
Mr Hannibal S. Noce
Dr Robert S. Rothwell
Soka Gakkai International
Mr Philip & Mrs Hilda Thomas
Vancouver Historical Society
Warner-Lambert Canada Inc.*

CHANCELLOR'S CIRCLE MEMBERS WHO DONATED TO THE UBC LIBRARY IN 1997/98

Dr Ivan Avakumovic
Mr W. Thomas Brown
Dr Jean Coulthard
Adams, OBC, OC
Dr George F. Curtis, QC, OBC
Dr Max & Mrs Moira Cynader
Mr J. Erik de Bruijn
Earl D. & Suzanne Cates Dodson
Dr William C. Gibson
Miss Letitia A. Hay
Mr J. Norman Hyland
ICI Canada Inc.
Dr Ronald A. Jobe
Dr David & Mrs Mary Macaree
Dr John H. & Mrs Netilia McArthur
Mrs Donovan F. Miller
Dr V. J. Modi
Mr N. Anthony Onley

* These corporations have matched employees' donations to the UBC Library.



Appendix F

DONOR AND GIFT RECOGNITION

Dr Robert S. Rothwell
Dr Miguel P. & Mrs
Julia G. Tecson
Mr Philip & Mrs
Hilda Thomas
Dr David Watmough

**LIBRARIAN'S CIRCLE AND
WESBROOK SOCIETY
MEMBERS 1996/97
(\$1,000 - \$24,999)**
Mr Philip Chen
Dr David Chi Wai
Chung
Ms Elsie C. de Bruijn
Dr Edward M.
Derworiz
Ms Mary C. Dvorak
Elsevier Science Inc
Mrs Chen L. Eng
Dr & Mrs Sherold
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Hodgins
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Mr James M.
MacIntyre, QC
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Mr Amil Shah
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Dr John E. R. Stainer
Mrs Elfriede
Sundararajan
Vancouver Aboriginal
Friendship Centre
Mr Bryce Waters

**LIBRARIAN'S CIRCLE AND
WESBROOK SOCIETY
MEMBERS 1997/98**
Mr Joseph Blackman
Miss Jean A. K.
Campbell
Ms Diana Cooper
Dr Edward M.
Derworiz
Ms Mary C. Dvorak
Dr Joseph & Mrs Joyce
Gardner
Dr Leonidas E. Hill
Ms Sandra L.M.
Hodgins
Estate of Margaret
Elizabeth Leighton
Andrew Mahon
Foundation
Mrs Leota J.
McCullagh
Mr & Mrs George
McWhirter
Mrs Margaret T.C.
Morgan

Mr John A. Munro
Mrs Mary Norris
Mr Jerry Olynyk
Mr Noel A.S. Owens
Mrs Vera Pech
Mrs Elaine R. Polglase
Medicine 1976
Reunion
Dr Clayton L.N.
Robinson
Dr David Schindler
Dr John E.R. Stainer
Mrs Mary L. Taylor
Mr Leon Tuey
Mr David
W.H. Tupper, QC
Mr Bryce Waters
Dr June M. Whaun
Dr Shirley M. Wong

These corporations have matched employees' donations to the UBC Library.

GIFTS-IN-KIND

The Library's collections were enriched by numerous gifts-in-kind during the two years. Notable gifts to Special Collections included the following: music manuscripts of Jean Coulthard; a collection of 19th Century works by major English novelists donated by Herbert Rosengarten, a collection which compliments the Division's Colbeck Collection; the David Watmough papers; antique maps and prints of the Philippines donated by Dr. Miguel P. Tecson and Mrs. Julia G. Tecson; manuscripts and paintings by Ann Blades; three major historic atlases donated by Dr. Stanley Deane; the 9 volume Boydell edition (1802) of Shakespeare's works, donated by Timothy Foote; a collection of 18th century women's literature from Dr. William Messenger; four volumes of original collaborative artistic works by Toni Onley and Claude Peloquin; additions by Phil Thomas to a collection of folk songs he donated earlier to Special Collections; a donation by Mrs. Doris McGee of 500 volumes of British Columbiana; from Hannibal Noce a collection of 150 volumes of Italian late-Renaissance works; from David Tupper a collection of Canadiana, which formed part of the library of his great-grandfather, Sir Charles Tupper, a former Prime Minister of

Canada; a donation by Charles Latimer of a variety of first editions of literary works published in England from the 1950s forward, many of which are signed by their authors. Dr. Gerald and Mr. Audrey Korn donated a large and very significant collection of rare medical texts dating back to the 16th century. The collection is a valuable resource for researchers, medical students and professionals, and others interested in the history of medicine.

The Asian Library received a gift from Dr. Tsang Kay Cheung of Hong Kong of 123 volumes of "Treasury of Chinese Classics", a selection of 1,000 of the most important Chinese classics from ancient time to the 19th Century. Other gifts included the following: a wide variety of materials (books, microfilm, videotapes), worth \$62,000, on Japanese life and culture donated by the Soka Gakkai International Association; 50 volumes covering Thai culture from The Royal Thai Consulate General, in celebration of Canada's Year of Asia-Pacific; and a collection of nearly 150 current books in computer science in memory of Jimmy Ning.



Appendix G

GRANT FUNDING

With increasing costs in all budgetary sectors, grants are playing an increasingly important role in funding services and projects that would otherwise be beyond the Library's means. They have been particularly helpful in meeting the tremendous demand for library instruction in the new technology, which involves both staff resources and equipment to access the new media. Benefits from successful applications during 1996/97 and 1997/98 include:

BC MINISTRY OF EMPLOYMENT AND INVESTMENT

\$105,900 each year for continued support of the PATSCAN service.

BC MINISTRY OF EMPLOYMENT AND INVESTMENT. NETWORKS OF CENTRES OF EXCELLENCE, INFORMATION INFRASTRUCTURE

\$25,000 in 1996/97 and \$16,000 in 1997/98 to support reference assistance in the life sciences.

CANADIAN COUNCIL OF ARCHIVES

\$3,695 for processing the Joy Kogawa fonds (96/97).

\$7,525 for Phase 2 of the UBC Historical Photograph Imaging Project (96/97).

\$3,150 for the Lowry Collection Microfilming Project (97/98).

DEPT OF CANADIAN HERITAGE. YOUNG CANADA WORKS IN HERITAGE INSTITUTIONS

\$19,072 for 5 projects in 1996/97.

\$30,749 for 4 projects in 1997/98.

HUMAN RESOURCES DEVELOPMENT CANADA. SUMMER CAREER PLACEMENTS

\$2,083 in 1996/97 and \$3,124 in 1997/98 for student employment on Library projects.

NATIONAL ARCHIVES OF CANADA

\$6,426 for the UBC Audio Tape Description Project (97/98).

NATIONAL LIBRARY OF CANADA

\$58,000 each year in continued support for the Cataloguing-in-Publication program.

VANCOUVER HISTORICAL SOCIETY

\$30,500 to update the Vancouver Centennial Bibliography.

WOODWARD FOUNDATION

\$25,000 toward provision of a computer lab in the Woodward Library.

UNIVERSITY OF B.C. ACADEMIC EQUIPMENT FUND

\$100,000 each year for acquisition of the DRA system.

UNIVERSITY OF BC ALMA MATER SOCIETY

Two AMS Innovation Fund grants totalling \$21,600 in 1996/97.

Three AMS Innovation Fund grants totalling \$34,700 in 1997/98.

UNIVERSITY OF BC GRADUATING CLASS COUNCIL 96/97

\$3,000 for a CD-ROM workstation in the Woodward Library.

UNIVERSITY OF B.C. GRADUATING CLASS IN AGRICULTURE 96/97

\$3,330 for a computer workstation in the Macmillan Library.

UNIVERSITY OF BC INNOVATION FUND '96

\$71,250 for workstations in the Sedgewick Teaching & Learning Centre in the new Koerner Library.

UNIVERSITY OF BC MINOR CAPITAL FUND

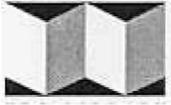
\$80,000 in 1997/98 for renovations to improve security in the Main Library by creating a single entry/exit point.

UNIVERSITY OF BC TEACHING AND LEARNING ENHANCEMENT FUND

\$291,340 for 18 projects in 1996/97.

\$163,726 for 9 projects in 1997/98.

Every effort has been made to ensure accuracy of this listing of donations, gifts, and grants received between April 1, 1996 - March 31, 1998. Questions or inquiries should be directed to Ron Burke, Library Development Officer, at 822-8926.





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Erik de Bruijn

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