Dead

1920

//////// Vancouver. B. C. March 6t

C. J. Black, Esq.,

Auditor of Agencies,

Montreal.

L-94533.
99677.

Dear Sir:-

Telegraph and Cable Charges collected by C.P.R. Agents in connection with C.A.Line business.

Following up my letter 1st inst. and exchange of wires 3r

I again called on Mr. Irons in above connection. He has been unable to see Mr. Brodie; but, after discussing the matter again, has agreed to handle this telegraph expense as follows:-

The telegrapgh accounts for all Pacific Coast Offices now pass through Mr. Brodie. Mr Irons will arrange ~~with~~ that he be allowed to examine these accounts (or obtain copies) and will check and approve same as a charge against his Company. He will then be in a position to advise you definitely what amounts should have been collecte-ed, and taken to debit, by agents during the previous month.

I am advised that all collections made by Agents are at present being covered by advice to you; But as have already explained in this file the C.A.Line are simply accepting the collection as being correct, and passing the information along to you.

The above arrangement of allowing the C.A.Line to have a knowledge of what they are being charged with will permit them to advise you what items should have been collected by agents. It will make a good check on agents, and enable C.A.Line to stop any abuses.

(18-11-13—49105)

CANADIAN PACIFIC RAILWAY COMPANY

OFFICE OF THE AUDITOR OF AGENCIES

C. J. BLACK,
AUDITOR OF AGENCIES

.....191.....

M.....

Can. Pac. Ry. Atl. S. S. Agent,

.....

Dear Sir,

Will you kindly fill in numbers of Canadian Pacific Railway Atlantic Steamship tickets you have on hand opposite form numbers shewn below, also shew form and number of any other tickets not shewn below, of this Company's issue.

I enclose stamped envelope for reply.

Yours truly,

.....

Travelling Auditor.

Form	Commencing No.	Closing No.	Remarks
848			
850			
850 S			
850 E			
852			
854			

(Signed).....

Date.....

2 C.J.Black, Esq.,

If the passenger department are at present charging the C.A.Line with any telegraph expense that should be borne by the Railway, Mr. Irons and Mr. Brodie can scrap it out and place that expense where it belongs.

I think the above arrangement is the best way to get the matter on a fair basis. And no doubt such a check by C.A.Line will either cut down the telegraph expense, or cause agents to collect more of this expense from the interested passengers. It will also cover the objection brought up by you.

While Mr. Irons is willing to be liberal in accepting the telegraph expenses he thinks that the system of checking over the detail will correct any evils, and enable him to deal intelligently with you and his head-office in the matter.

It is difficult to cover the odd instance of collections made by agents in the East. When the collections is made on request of the C.A.Line, Mr. Irons will advise you amount and particulars. They are however not in a position to know what telegraph expense at such offices has been charged to their Company, and therefore have no knowledge of any collections made by an agent in that respect. Item $1.09 (Pt $8.09) , your letter Dec.29th, is a case in point. If Mr. Irons had some particulars of the expense charged his Company then he could advise you what items should be collected by agents.

If anything new turns up in this connection I will advise you.

Yours truly,
T. A.

(18-11-13—49105)

CANADIAN PACIFIC RAILWAY COMPANY

OFFICE OF THE AUDITOR OF AGENCIES

C. J. BLACK,
AUDITOR OF AGENCIES

.....191.....

M.....

Can. Pac. Ry. Atl. S.S. Agent,

.....

Dear Sir,

Will you kindly fill in numbers of Canadian Pacific Railway Atlantic Steamship tickets you have on hand opposite form numbers shewn below, also shew form and number of any other tickets not shewn below, of this Company's issue.

I enclose stamped envelope for reply.

Yours truly,

.....

Travelling Auditor.

Form	Commencing No.	Closing No.	Remarks
848			
850			
850 S			
850 E			
852			
854			

(Signed).....

Date.....

/////////// Vancouver. B. C. March 1st/20

C. J. Black, Esq.,

Auditor of Agencies, L-94533.
99677.
Montreal.

Dear Sir:-

Telegraph and Cable Charges collected by C.P.R. Agents in connection with C.A.Line business.

Yours of Jany 19th, and tracer of the 13th ulto.

Mr. Irons has promised to let me have, within the next few days, a definite line-up as to above charges, and will endeavor to overcome the objection originally brought up by you in this correspondence.

He appears willing to assuming this telegraph expense, if gross abuse can be eliminated, and he does not agree with the attidtude of his clerk in charge of passenger traffic.

Mr. Irons wishes to see Mr. Brodie and arrive at a definite arrangement, and he will then advise what they are prepared to do.

I have pointed out to him that it is necessary to have some check on charges that our Agents are expected to collect from passengers. so that such definite advice can be passed along to you for check against Agents' Accounts. Balance of this telegraphic expense distributed against C.A.Line would be assumed by them.

I regret delay to this file; but am in hopes to close matter within this week.

Yours truly,

T. A.

CANADIAN PACIFIC RAILWAY COMPANY

LAND DEPARTMENT

VANCOUVER, B. C.,

January 19th, 1920.

.....

.....

.....

At an Audit of this Department on **JANUARY 17TH, 1920,** your Contract No. .....

Lots..... Block..... D. L. .....

.....

stands as under: Total Sale Price $.....

PAYMENTS MADE

DATE	PRINCIPAL	INTEREST	TOTAL	DATE	PRINCIPAL	INTEREST	TOTAL
Balance of Principal Unpaid							

Will you kindly certify to the correctness of above payments and return promptly in the enclosed envelope. All cheques should be made payable to order of Canadian Pacific Railway Company and remitted to Townsite Agent, Vancouver, B. C.

Yours truly,

NEWTON J. KER,
TOWNSITE AGENT.

Certified Correct:

.....

Date .....

FORM 103

CANADIAN PACIFIC RAILWAY COMPANY

Telegraph Department. File 17707.

Vancouver, B. C., March 5th, 1920.

Dept

A. W. Tennant, Esq.,
Travelling Auditor,
Canadian Pacific Rly. Co.,
Vancouver, B. C.

Dear Sir:

Acknowledging receipt of your favour of the 4th inst., file G. -104535, with reference to clearing of small cutouts from accounts, Mr. Black's instructions are understood, and will be adhered to in future.

Yours truly,

A. J. Clark.

Telegraph Agent.

AJC:CB.

CANADIAN PACIFIC RAILWAY COMPANY

OFFICE OF THE AUDITOR OF AGENCIES

C. J. BLACK,
AUDITOR OF AGENCIES

H. J. DALTON,
ASST. AUDITOR OF AGENCIES

W. H. P[illegible]TOR OF AGENCIES

MONTREAL, January 28th. 1920.

G - 1 0 4 5 3 5.

A. W. Tennant, Esq.,
Travelling Auditor,
Vancouver, B.C.

Dear Sir:-

Vancouver Telegraph.

I note your remarks regarding small petty outstanding balances account of War Tax wrongly charged, and would state we do not appear to have much trouble at the other large telegraph offices in this respect. A little care on the part of those computing these charges would eliminate most of the trouble. We cannot, however, instruct the agent to take special credit on his T. D. 15 without the usual authority. What he should do is to submit a list of these small "cut-out" items of a few cents to his Superintendent monthly, explaining what they represent and asking for clearance. He must not, however, allow such amounts to accumulate or allow the list to become unduly large.

Yours truly,

C J Black

Auditor of Agencies.

26

C. C.
R. 2/13

CANADIAN PACIFIC R'Y. CO.'S TELEGRAPH

FORM T. D. 1

TELEGRAM

CABLE CONNECTIONS TO ALL PARTS OF THE WORLD

J. McMILLAN, Manager Telegraphs, Montreal.

RECEIVED AT
428 HASTINGS ST. W
Phone Sey. 8500

194RA.A.RS.

MONTREAL, QUE. MARCH 3, 1920.

A.W.TENANT,

TRAV. AUDR. C.P.R. VANCOUVER-

WIRE QUICK WHEN REPLY SENT MY LETTER JANUARY NINETEENTH RE TELEGRAPH CHARGES CANADIAN AUSTRALASIAN LINE.

C. J. BLACK.

1244K

CANADIAN PACIFIC RAILWAY COMPANY

WYR/JPS.

OFFICE OF THE AUDITOR OF AGENCIES

C. J. BLACK,
AUDITOR OF AGENCIES

H. J. DALTON,
ASST. AUDITOR OF AGENCIES

W. H. BLACKALLER,
ASST. AUDITOR OF AGENCIES

L. 94533.
99677.

MONTREAL, January 19th 1920.

A. W. Tennant Esq.,

Travelling Auditor, C.P.R.,

Vancouver, B.C.

Telegraph and Cable Charges collected by C.P.R. Agents in connection with C.A.Line business.

Your letters of January 8th and 9th re the above.

In view of Mr.Brodie's letter to me January 9th, copy attached, last clause, and the turn this matter has taken, I fail to see why you did not go straight to Mr.Irons. If it is necessary to take up with Mr.Ussher after you have interviewed Mr.Irons, I want something definite to work on. Please therefore take up with Mr.Irons at the earliest possible date so that the matter may be placed on a proper definite footing.

C J Black

Auditor of Agencies.

C O P Y.

Vancouver, B.C.
January 9th/20.File 1-5/20.

Seattle City Office Balance Sheet October.

Mr. C. J. Black,

A. of A., Montreal.

My letter of November 3rd, file A.98947, Please note attached from Mr. Sturdee.

It appears that he wishes the C.A.Line credited because he assumes that they were debited with the cost of telegrams.

My understanding is that where Seattle or Portland send any telegrams to the C.A.Line they are placed in our account, and the office expense sheet is endorsed "charge C.A.Line" and that these telegrams are charged through the Audit Department to the C.A.Line account.

Might I suggest to you that no change should be made in connection with the handling of the C.A.Line telegrams until you have spoken to Mr.Ussher, who makes all arrangements in regard to traffic with the C.A.Line. I will not go into the question of telegrams with Mr. Irons until I hear from you or Mr.Ussher.

H. W. Brodie.

//////// Vancouver.B.C.Jany 9th/20.

C. J. Black, Esq.,

Auditor of Agencies, L-99677.

Montreal.

Dear Sir:-

Boston (Shackelford) B/S 21/11/19 S/Dr $8.09
(part of $9.57) A/c Telegraph and cable charges.

Returning enclosures with yours of the 29th ulto.

The $7.00 was an expense through the C.A.Line office here; But the $1.09 was included in the advice to Dunedin, simply becaus Mr. Snell had mentioned this collection in his letter to Mr. Irons. The C.A.Line does not know that this expense has ever been charged up to their head office. If not: they state they do not want the credit; But Mr. Bagnall, their passenger representative, appears confident that the messages involved were charged to their head office. He suggests that this can be ascertained by looking up Oct. & Nov. telegraph account of Boston office. One message would would apparently have been sent from Boston to Montreal in October, and the reply to Boston made in November.

In going into this, Mr. Bagnall was forced to modify statement made to me in December. I noticed that their reply to Mr. Snell was paid here, and I asked him how they recovered this expense. He now states that they stand the expense of a reply to agents in connection with passenger business, unless for some special reason they instruct agent to collect such tolls,; but will not accept any collect

messages from agents.

The above explanation, together with my reply to your file 94533 enclosed, would show that our agents need only collect these tells "when the spirit moves them", and the system does not provide any check on agents. The C.A.Line here are not interested in collections made by agents (unless it is an amount collected at their request), because they do not presume that this expense is charged to them. Our G.P.A. is not interested because the expense is charged to C.A.Line. The situation is rather peculiar.?

I might mention that Mr. Bagnall was with our G.P.A. and depot staff for years. He evidently has a good idea of how the cost of telegrams is handled, and his attitude expresses little love for C.P.R.. If this subject is again referred here perhaps it would be well to deal with Mr. Irons personally.?

Yours truly,

T. A.

CANADIAN PACIFIC RAILWAY COMPANY

OFFICE OF THE AUDITOR OF AGENCIES

C. J. BLACK,
AUDITOR OF AGENCIES

H. J. DALTON,
ASST. AUDITOR OF AGENCIES

W. H. BLACKALLER,
ASST. AUDITOR OF AGENCIES

C/W

L - 99677

MONTREAL, 29th December 1919.

A.W.Tennant Esq,
Travelling Auditor, C.P.R.,
Vancouver, B.C.

Boston (Shackelford) B/S 21/11/19
D/Df $8.09 (part of $9.57) A/c Telegraph and cable charges.

Referring to above and recent correspondence re C-A line Cables and Telegrams. Agent Boston takes special debit as above, and I have received carbon copy of Mr. Irons letter 10th December/19, file 8874, addressed to General Manager, Union S.S.Co of N.Z.Ltd., Dunedin, N.Z., copy of which I attach. You will note that amount $1.09 account Telegraph Charges is included in above debit and Mr. Irons, according to his letter, expects to be credited with amount. I am prepared to credit the C-A Line with $7.00 cost of cables but, in view of your recent explanation that the C-A Line do not pay any telegraph charges, I shall be glad if you will go into this again, and let me hear from you further.

C J Black

Auditor of Agencies.

///////// Vancouver, B. C. Jany.8/20.

C. J. Black, Esq.,

Auditor of Agencies, L-94533.

Montreal.

Dear Sir:-

Telegraph and Cable charges collected by C.P.Ry. agents in connection with C.A.Line business.

Yours of December 11th.

I called on Mr. Brodie in this connection, and am advised that the question of cost of telegrams on C.A.Line passenger business is one that was fixed up bewteen Mr Ussher, Mr. Irons, and Mr. Brodie. The latter advises that it would be well to discuss this matter with Mr. Ussher before making any change in the arrangement.

Apparently it is intended that this expense is charged against the C.A.Line; but there appears to be an air of mystery about the method . It is a case of "what they dont know wont hurt them".

From what I can gather Mr Irons was a party to this; But his passenger representative, Mr. Bagnall, has a different idea, and it was the latter that I had the matter up with last month.

I pointed out to Mr. Brodie that your aim is to have a check on what collections an agent was supposed to make. Also that, in view of his explanation, ant agent collected in some instances, while in others he did not. There is therefore nothing clear-cut about the arrangement, and collections for cost of telegrams, unless requested by Mr Irons, would appear to rest with agents.

2 C.J.Black, Esq.,

Mr. Brodie has received file from Mr. Sturdee regarding the.41 cts item B/S 31/10/19, and will write you on the subject.

Under the circumstances I have not given any instructions in this matter.

Yours truly,

T. A.

1

CANADIAN PACIFIC RAILWAY COMPANY

OFFICE OF THE AUDITOR OF AGENCIES

C. J. BLACK,
AUDITOR OF AGENCIES

H. J. DALTON,
ASST. AUDITOR OF AGENCIES

W. H. BLACKALLER,
ASST. AUDITOR OF AGENCIES

R/A

L - 94533

MONTREAL, December 11th 1919.

Welcome.

A. W. Tennant, Esq.,
Travelling Auditor, C. P. Ry.,
Vancouver, B. C.

Telegraph and Cable charges collected by C. P. Ry. agents in connection with Canadian-Australasian S.S. Line business.

Yours of the 2nd inst. I note that when Canadian-Australasian S.S. Line will request an agent to collect cable charges from a passenger , and which has been an expense through their office, in such cases you have advised Mr. Irons that copy of his letter to agent should be sent me for check on agent's accounts. This will be satisfactory.

I note what you say re telegraph charges, and have passed this information on to party interested so that Canadian-Australasian S.S. Line account will not be charged in future. Will you please, however, have it understood that the Passenger Department are to advise me promptly of any collections by our agents from passengers account telegraph charges so that I can see that same are accounted for promptly and properly. Please advise.

C J Black

AUDITOR OF AGENCIES.

//////// Vancouver. B. C. Dec. 2nd/19.

C. J. Black, Esq.,

Auditor of Agencies, L-94533.

Montreal.

Dear Sir:-

Telegraph charges collected by C.P.Ry. Agents account Canadian-Australasian S/S Line.

Yours of the 22nd ulto. with return of all papers.

Mr. Irons's representative informs me that there should be no telegraph tolls charged to his Company in connection with passenger business, and that our General Agents have been repeatedly advised that wires are unnecessary.

In an odd instance the C.A.Line will request an Agent to collect cable charges from a passenger, and which has been an expense through their office here. In such cases I have advised Mr. Irons that the copy of his letter to agent should be sent you for your check on agents, accounts.

The C.A.Line management here will not pay any tolls on messages to and from agents regarding passenger business, and as far as they are concerned no such expense should be charged to their head office. Agents have been given to understand that any teelegrams in this connection is purely an accommodation to passenger and should be paid for by them.

There is therefore a misunderstanding in some direction, and no doubt considerable expense is being borne by the C.A.Line, or

///////// Vancouver, B. C. Dec. 2nd/19.

H. J. Hartnell, Esq.,

Wharf Agent,

Victoria.

Dear Sir:-

Cargo ex N.Y.K & O.S.K. lightered to Vancouver.

Please refer to your local manifests steamer Selkirk Nov. 24th, cargo ex Katori Maru,.

You will note that your wharfage and handling charge is based on measurement; but you fail to show such measurement on your manifest to steamer.

our own Company,.

It would appear that the question of C.A.Line paying telegraph accounts direct was a matter of correspondence for several months, ~~xxxx xxxx~~, and they declined to accept such an arrangement. Mr. Walton, G.P.A. Winnipeg, apparently instructed Agent San Francisco to pass accounts direct to Mr. Irons for payment, as outlined in Mr. Nason's letter Dec. 10th; but Mr. Irons refused to handle. You will no doubt find that our San Francisco office was afterwards obliged to pay accounts in question.

From correspondence enclosed I would gather that your office does charge the C.A.Line with cost of telegrams, as per distribution shown on accounts approved by Mr. Brodie and Mr. Walton. Also that any collections made by agents are credited to C.A.Line.?

According to the explanation now given me here there is an abuse if such tolls are charged to anyone but the interested passgr.

Mr. Irons cannot advise you what tolls are paid or collected by an agent, unless it is an instance where he requests the collection on account of having paid for a wire in his own office. I would say that item $2.55 Seattle S/Dr 30/9/19, and .41 cts (Pt $1.74) Seattle 31/10/19 were instances of that kind. You were notified by Mr. Irons regarding the first mentioned, and by Mr. Brodie on the last item.

Under the circumstances I am unable to make any definite arrangement until I hear from you further.

3. C.J.Black, Esq.,

C.A.Line appear to accept an agents advice of collections without any interest in the matter. Such advice could of course be passed along to you; But this would not create a proper check, or stop what is apparently an abuse.

Yours truly,

T. A.

CANADIAN PACIFIC RAILWAY COMPANY

OFFICE OF THE AUDITOR OF AGENCIES

C. J. BLACK,
AUDITOR OF AGENCIES

H. J. DALTON,
ASST. AUDITOR OF AGENCIES

W. H. BLACKALLER,
ASST. AUDITOR OF AGENCIES

R/A

L - 94533

MONTREAL. November 22nd 1919.

A. W. Tennant, Esq.,

Travelling Auditor, C. P. Ry.,

Vancouver, B. C.

Dear Sir;

Telegraph charges collected ny C.P. Ry. Agents account Canadian-Australasian S/S Line.

I enclose herewith carbon of Mr. Nason's letter October 3rd to Mr. Irons which was sent me attached to San Francisco balance sheet 7/10/19 covering an amount $2.50 collected from Mr. H. P. Phillips to cover telegraph charges account reservation S/S "Makura", and would refer you to my letter of November 7th to Mr. Irons together with his reply, attached. You will of course see at once that my object is to obtain a check on agents for amounts they collect, which I credit to Canadian-Australasian S/S Line on receipt of proper evidence. If I were to follow the suggestion in last clause of Mr. Irons' letter it would be no check at all, as an agent could collect charges and not account for same and we would be none the wiser.

I enclose file L-92299 re Debit $2.55 at Seattle balance sheet 30/9/19. You will notice I wrote him on November 12th, and he has presumably sent in reply carbon of enclosed letter to General Manager, Union S/S Co., Dunedin, N.Z.

CANADIAN PACIFIC RAILWAY COMPANY

OFFICE OF THE AUDITOR OF AGENCIES

C. J. BLACK,
AUDITOR OF AGENCIES

H. J. DALTON,
ASST. AUDITOR OF AGENCIES

W. H. BLACKALLER,
ASST. AUDITOR OF AGENCIES

R/A

L - 94533

MONTREAL, November 22nd 1919.

A.W.T...2....

which is what I require.

I also enclose files 95698 S/Debit $1.00 at Chicago October 14th and 97402 S/Debit $1.74 at Seattle October 31st, and same course should be followed in these cases.

Would also call your attention to portion of Mr. Irons' letter reading;--

> "Telegraph accounts against our Company
> "incurred by your office are paid directly
> "by your Company and do not pass through
> "our hands.

I enclose copy of Mr. Nason's letter to me dated December 10th/18 which you will note is at variance with this statement.

Will you please go into this question with Mr. Irons and have a proper system put into effect and let me have your report with early return of all papers.

Yours truly,

C J Black

AUDITOR OF AGENCIES.