



**COLLECTIVE AGREEMENT**

**BETWEEN**

**THE UNIVERSITY OF  
BRITISH COLUMBIA**

**AND**

**THE CANADIAN UNION OF  
PUBLIC EMPLOYEES  
LOCAL 2950**

**April 01, 2010 – March 31, 2014**

**Covering Clerical and Library Employees at U.B.C.**



PREFACE

This is the Collective Agreement between The University of British Columbia and The Canadian Union of Public Employees (CUPE) Local 2950. It replaces the previous working conditions for clerical and library employees of The University of British Columbia by CUPE's affiliation.

This is a legal agreement that affects both employees and non-employees who are employed by the University.

If you have any questions or need the contract, contact the Human Resources Department at the University of British Columbia.

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COLLECTIVE AGREEMENT  
BETWEEN  
THE UNIVERSITY OF BRITISH COLUMBIA  
AND  
THE CANADIAN UNION OF PUBLIC EMPLOYEES  
LOCAL 2930

April 01, 2010 - March 31, 2014

Covering Clinical and Library Employees at UBC

# PREFACE

This is the Collective Agreement between The University of British Columbia and the Canadian Union of Public Employees (C.U.P.E. Local 2950). It establishes wages and working conditions for clerical and library employees of The University who are covered by C.U.P.E.'s certification.

This is a legal agreement and, as such, both employees and their managers are required to abide by its provisions.

If you have any questions or problems concerning the collective agreement or its interpretation and you are a member of the Union, contact:

- your steward or
- the Union office, phone 604-822-1494

If you are a manager, contact:

- your Human Resources Advisor or
- the Employee Relations section of Human Resources

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**THIS AGREEMENT made and entered into by and**

**BETWEEN:**

**THE UNIVERSITY OF BRITISH COLUMBIA**

**(Hereinafter referred to as the University)**

**AND**

**THE CANADIAN UNION OF PUBLIC EMPLOYEES,**

**LOCAL 2950**

**(Hereinafter referred to as the Union)**

## **ARTICLE 1 GENERAL PURPOSE**

### **1.01**

The purpose of this agreement is to set forth and establish the terms and conditions of employment and to provide machinery for the prompt disposition of disputes so that efficient operations and harmonious relationships may be maintained between the University and the employees to the benefit of both parties and the community they serve.

## **ARTICLE 2 RECOGNITION**

### **2.01**

The Union is the sole bargaining authority for all employees of the University for whom the Union is certified under the B.C. Labour Relations Code.

### **2.02**

No employee shall be required or permitted to make written or verbal agreement with the University or its representatives which may conflict with the terms of this Agreement.

## **ARTICLE 3 DEFINITION OF EMPLOYEE**

### **3.01 Employee**

An employee shall mean any person employed by the University who is covered by the certification granted the Union by the Labour Relations Board of British Columbia on April 11, 1974 and varied on May 21, 1974.

The University hires employees in the following categories: continuing, sessional and temporary on either a full-time or part-time basis.

### **3.02 Continuing Employee**

A continuing employee shall mean an employee who is hired to fill a position of more than three (3) months duration.

Such employees may be hired to work either full-time or part-time. Continuing full-time employees shall be paid by the month; part-time employees may be paid either by the month or the hour. A continuing full-time employee employed for temporary assignment may be paid by the month or by the hour.

Part-time employees who work regularly scheduled hours may elect to be paid by the month.

Continuing Part-Time Employee Benefits:

Continuing Part-Time Employees shall receive all the rights and privileges of this Agreement except as noted below:

(A) Sick Leave (Article 30.06)

The continuing part-time employee shall receive sick leave on a pro rata basis, according to the number of hours worked in the previous month.

(B) Statutory Holidays (Article 26)

The continuing part-time employee who has worked less than fifteen (15) full days in the previous month shall receive pay for statutory holidays on a pro rata basis, according to the number of hours worked in the previous month. The continuing part-time employee who has worked fifteen (15) or more full days in the previous month shall receive full pay for the statutory holiday.

(C) Medical and Dental Appointments (Article 30.06(C))

Continuing part-time employees shall be exempt from this benefit.

(D) Compassionate Leave (Article 30.02)

Continuing part-time employees shall receive pay for compassionate leave on a pro rata basis, according to the number of hours worked in the previous month.

(E) Vacation Entitlement (Article 27)

Continuing part-time employees shall accumulate and receive vacation entitlement on a pro rata basis according to the number of hours worked in each month.

(F) Maternity, Adoption and Parental Leave (Article 30.07)

Continuing part-time employees who are paid by the month shall receive pay for maternity or adoption leave according to Article 30.07.

Continuing part-time employees who are paid by the hour shall receive pay for maternity or adoption leave according to the average number of hours worked per month in the previous year.

### **3.03 Sessional Employee**

A sessional employee shall mean an employee who is hired to fill a recurring position which approximately coincides with the University:

(A) Winter Session, for sessional positions to begin no later than September 30th and end no earlier than April 1st; or

(B) Inter/Summer Session; or

- (C) Other academic cycles requiring sessional positions to work up to nine months per cycle.

Such employees may be hired to work either full-time or part-time.

Such employees shall be paid by the month or the hour.

Full-time and part-time sessional employees shall be entitled to all the rights and privileges accorded under this Agreement to full-time and part-time continuing employees, respectively, except as noted below:

- (A) Personal Study Benefits (Article 21)

Sessional employees shall be exempt from this benefit.

- (B) Employment Security (Article 34)

Sessional employees shall be entitled to the internal placement, layoff, and recall procedures specified under Article 34.05, unless they have accepted continuing employment with the University.

### **3.04 Ongoing UBC Staff Finders Hourly Employee:**

- (A) An employee shall become an Ongoing UBC Staff Finders Hourly Employee when:

She/he has accrued a minimum of 1800 hours of service:

- (i) in temporary assignments through UBC Staff Finders, or through temporary employment directly by departments for leave replacements of at least three (3) months' duration, or both;
- (ii) the minimum number of Ongoing UBC Staff Finders Hourly employees employed for temporary assignment is less than 1.0% of the total number of members in the bargaining unit. If 1.0% has been achieved, then the employee will be placed on a wait list for eligibility as an Ongoing UBC Staff Finders Hourly employee in order of the date of required accrued hours.
- (iii) has demonstrated skills and abilities necessary to successfully work at a variety of classifications, including a minimum of 70 hours at pay grade level D.

- (B) A continuing full-time employee on recall may be assigned temporary work through UBC Staff Finders and will become eligible as an Ongoing UBC Staff Finders Hourly Employee according to the provisions set forth in A(i) and (ii) and (iii) above.

- (C) An Ongoing UBC Staff Finders Hourly Employee shall:

- (i) Be available for full-time temporary assignments;
- (ii) Be assigned to temporary positions by every reasonable effort by the University;
- (iii) Be paid hourly;
- (iv) Be paid by automatic deposit when the University payroll system becomes equipped to issue payment by such means for these hourly employees; and
- (v) Receive all the rights and privileges of this Agreement which are received by Temporary Employees in Article 3.05 and, in addition:
  - (a) Personal Study Benefits (Article 21)
  - (b) Paid leave [Christmas] (Article 30.08 and related provisions)

### 3.05 Temporary Employee

- (A) A temporary employee shall mean an employee who is hired to fill short-term positions, normally of less than three months duration, or to fill vacancies resulting from leaves of absence or maternity leaves where such positions cannot be filled through temporary promotion. Extensions or reappointments to the same position "normally of less than three months duration," noted above, shall be by mutual agreement.
- (B) Such employees shall, at date of hire, be assigned a termination date under the conditions of Article 34.06.
- (C) Such employees may work either full-time or part-time and shall be paid by the hour.
- (D) Temporary employees will not have rights under the provisions of Article 19 - Technological, Automation and Other Changes. Should temporary employees be laid off prior to their termination date due to technological change, the procedure to be followed will be Article 34.06.
- (E) All temporary employees accrue seniority from date of hire, as per Article 32.02, and can apply for any posted vacancy, as per Article 22.02.
- (F) Temporary Employee Benefits: Temporary employees shall receive all the rights and privileges of this agreement except as noted below:
- (i) Discharge (Article 33.03)  
The temporary employee shall receive two (2) weeks notice of discharge.
  - (ii) Statutory Holidays (Article 26)  
Temporary employees shall receive pay for statutory holidays on a pro rata basis according to the number of hours worked in the previous month, providing they are on active assignment and have not reached the termination date of that assignment. Temporary employees who work fifteen (15) full working days in the previous month shall receive full pay for the statutory holiday.
  - (iii) Medical and Dental Appointments (Article 30.06)  
Temporary employees shall be exempt from this benefit, until they have accumulated sixty-six (66) days of service. Temporary employees who are working on assignments of less than 35 hours per week shall be exempt from this benefit.
  - (iv) Maternity, Adoption and Parental Leave (Article 30.07)  
Temporary employees shall be exempt from this benefit, until they have accumulated sixty-six (66) days of service. Any payment by the University with respect to maternity leave will be pro-rated according to the average number of hours worked per month in the year prior to the maternity leave.
  - (v) Compassionate Leave (Article 30.02)  
Temporary employees shall receive pay for compassionate leave on a pro-rata basis according to the number of hours worked in the previous month, providing they are on active assignment and have not reached the termination date of that assignment.
  - (vi) Vacation Entitlement (Article 27)  
Temporary employees shall accumulate and receive vacation entitlements according to the number of hours worked each month.
  - (vii) Layoff (Article 34)  
The termination date assigned to a temporary employee under Article 34.06 will be honoured unless two (2) weeks notice, or two (2) weeks pay in lieu of notice, is given.

- (viii) Sick Leave (Article 30.06)  
Temporary employees shall be exempt from this benefit until they have accumulated sixty-six (66) days of service, in which case they shall receive the benefit in accordance with Article 30.06(E).
- (ix) Personal Study Benefits (Article 21)  
Temporary employees shall be exempt from this benefit.

### **3.06 Full-Time and Part-Time Employee**

- (A) Full-Time Employee - A full-time employee shall mean any employee who normally works a regular work week of thirty-five (35) hours per week or seventy (70) hours per two week period as defined in Article 28 (Hours of Work).
- (B) Part-Time Employee - A part-time employee shall mean any employee who normally works less than thirty-five (35) hours per week or seventy (70) hours per two consecutive weeks, as defined in Article 28 (Hours of Work).

### **3.07 Student Assistant**

The term "student assistant" shall mean any full-time student who is enrolled at the University and works no more than ten (10) scheduled hours in any one week.

Exceptions to full-time student status may be mutually agreed between the University and the Union in unusual circumstances.

Such student assistants may work more than ten (10) hours in any one week if they replace other student assistants who are unable to report for their scheduled hours. The term "replacement" shall not apply to terminations or severances.

Such student assistants are outside the certification.

A student who is hired to regularly work more than ten (10) scheduled hours per week shall be considered an employee as defined in Article 3.01.

Student assistants performing duties normally done by employees bound by this agreement shall be paid at the base hourly rate as outlined in this agreement.

It is understood and agreed that student assistants shall not be used to displace members of the bargaining unit, nor be used to achieve attrition of the bargaining unit. This shall not be construed as a staffing guarantee.

## **ARTICLE 4 PROBATIONARY EMPLOYEE**

### **4.01 Probationary Employee**

A probationary employee shall mean a new employee serving a trial period to determine suitability. This probationary period shall be three (3) calendar months or sixty-six (66) days of accumulated service.

Upon written request from the University, the Chairperson of the Union Grievance Committee or designate may agree to one extension of the probationary period not to exceed three (3) months or sixty-six (66) days of accumulated service.

### **4.02 Rights**

The probationary employee shall be entitled to all the rights and privileges of this agreement except where specifically stated otherwise.

## **ARTICLE 5 UNION SECURITY**

### **5.01 Union Shop**

All employees covered by the certification who were members of the Union as of October 1, 1974, will continue as members of the Union.

All employees covered by the certification and employed by the University prior to October 1, 1974, but who were not members of the Union at that time will not be required to join the Union.

All employees covered by the certification shall be required to pay fees and assessments to the Union.

### **5.02 New Employees**

As a condition of employment, new employees shall become Union members within thirty (30) calendar days of their date of hire.

### **5.03 Notification by the University**

The University agrees to notify the Union in writing within five (5) working days when an employee has been hired, promoted, transferred, recalled or resigns. Such notification shall include the employee's name, department, full-time or part-time status, and continuing, seasonal or temporary status. In the case of layoff or internal placement, Article 34.04 shall take precedence. In the case of suspension or discharge, the University will notify the Union as outlined in Article 33.02 (Suspension) and 33.03 (Discharge).

### **5.04 Reductions in the Workforce**

An employee's workload will not be increased beyond a normal workload expected of an employee in a regular work day as a result of layoff, attrition, suspension, discharge, resignation, vacations, leaves or changes in the University's procedures or methods of operation.

### **5.05 Contracting Out**

It is agreed between the parties that this Article shall prevail over other provisions or articles of the Collective Agreement, Letters of Understanding, any other ancillary documents, or practices.

UBC shall not contract out services or work where UBC has employees that normally provide the work or services, except in the following circumstances:

- (1) UBC does not have the equipment necessary to provide the required work.
- (2) UBC does not have employees who regularly perform such work or are skilled in such work and where such jobs will not be required on a continuing basis.
- (3) Emergency situations.
- (4) Routine contracting out of secretarial/clerical work in accordance with Article 5.07, and routine contracting out of printing will be reported to the Union by UBC on a monthly basis.

In the above noted circumstances, no employee shall be laid off, suffer a reduction in classification, or have recall withheld because of contracting out.

UBC will inform the Union of all other contracting out of bargaining unit work in advance, or within one (1) day in emergency situations. Pertinent details will be supplied upon request. Upon request by either party, the subject of contracting out may be referred to the process set out in the Letter of Agreement at page 55.

## **5.06 Bargaining Unit Work**

Persons not employed within the bargaining unit shall not do the work of employees within the bargaining unit except when mutually agreed between the University and the Union. It is recognized, however, that both bargaining unit and non-bargaining unit employees may perform the same tasks in meeting their respective responsibilities.

## **5.07 Temporary Work**

- (A) Except as noted below, temporary work assignments at the University may be performed for up to three (3) months of a vacancy, or longer by agreement between the parties, or for leaves of absence or maternity leaves where such vacancies cannot be filled through temporary promotion by:
- (i) continuing full-time employees employed for temporary assignment as defined in Article 3.02;
  - (ii) ongoing UBC Staff Finders hourly employees, as defined in Article 3.04;
  - (iii) temporary employees as defined in Article 3.05; and
  - (iv) non-employees performing contracted-out bargaining unit work normally performed by employees, but limited to vacancies of six (6) weeks or less, unless set or extended for a longer period by mutual agreement of the parties.
- (B) The total annual number of continuing full-time employees employed for temporary assignment, temporary employees, and non-employees temporarily performing contracted-out bargaining unit work normally performed by employees, who are on actual temporary assignment shall not exceed 5.5% of the total number of members in the bargaining unit (excluding continuing employees employed for temporary assignment) calculated on January 1st of each year.
- (C) As part of the 5.5% mentioned above, the University shall undertake in good faith to attain a minimum number of ongoing UBC Staff Finders employees employed for temporary assignment at 1% and the minimum number of continuing full-time employees employed directly by departments for temporary assignment at 0.5%, of the total number of members in the bargaining unit calculated on January 1st of each year. The University will make every reasonable effort to maintain the minimum at 1.5%, and at no time shall the number fall below 1%.
- (D) The University will make every reasonable effort to employ bargaining unit members for temporary assignments. If the 5.5% mentioned above cannot be filled by bargaining unit members, the maximum number of non-employees temporarily performing contracted out bargaining unit work normally performed by employees shall not exceed 1% of the total number of members in the bargaining unit (excluding continuing employees employed for temporary assignment) calculated on January 1st each year. The University will endeavour in good faith to reduce this 1.0% to .75% during the term of this Agreement while maintaining the viability of UBC Staff Finders operations.
- (E) All percentages refer to full-time equivalents. The numbers used shall be calculated monthly and reported to the Union. The total annual number used shall be calculated for each year and reported to the Union no later than January 31st of the following year.

# **ARTICLE 6 CHECK-OFF**

## **6.01 Authorization**

All employees on date of hire, will be required to sign an authorization for dues and assessments deductions. A copy of this authorization shall be sent to the Union.

## **6.02 Deduction of Dues**

The University shall begin the deduction of monthly Union dues and assessments on the first appropriate pay day following date of hire.

## **6.03 Collection of Dues**

Before the fifth (5th) working day, following the final pay day for the previous month, the University will forward the collected dues by cheque to the Treasurer of the Union, together with a detailed list of names of all employees in the bargaining unit and their employee identification number, departments and amounts deducted with explanation.

## **6.04 Notification**

The Union agrees that it will advise the University of all present assessments and dues required by the Union, and of any changes which may arise from time to time in connection with such dues and assessments.

# **ARTICLE 7 UNION ACTIVITY**

## **7.01 Contacting at Work**

The elected full-time organizers and stewards of the Union shall have the right to contact employees at work on matters respecting this collective agreement and its administration. The Union agrees that there will be no undue disruption of work.

## **7.02 Full-Time Leave of Absence**

A leave of absence without pay shall be granted upon request to any employee who has been elected or selected to a full-time office or position in the Union, in the Union's Provincial Association or in any other body in which the Union maintains membership or affiliate status. Any employee so elected or selected must give one (1) month's notice to the University. Seniority shall accumulate during such employee's leave of absence of up to two (2) years (in the case of the Union's President, four (4) years) but not longer. The employee shall also be allowed to continue with all the University's Benefit Plans and the employee shall pay the full premium of these plans. When the leave of absence has a term of two (2) years (in the case of the Union's President, four (4) years) or less, the employee shall be returned to her/his former position with the University. When the leave of absence exceeds two (2) years (in the case of the Union's President, four (4) years), the employee shall be placed in the coincidental vacancy of her/his choice in her/his former classification, or where no coincidental vacancy exists, shall invoke the provisions for internal placement.

## **7.03 Short Term Leave of Absence**

The University agrees to grant representatives of the Union leave of absence without pay for Union functions on the following basis:

- (A) After thirty (30) days notice in the case of steward seminars at which thirty (30) employees or more are to attend during their regular working hours.
- (B) After five (5) days notice in the case of emergency situations. It is understood that emergency situations may arise in which the Union would be unable to give a full five (5) days notice. A request for leave to begin after less than five (5) full days notice will only be denied if the granting thereof would, due solely to the shortness of notice, result in undue disruption of the department concerned.
- (C) After ten (10) days notice in all other cases.
- (D) If, as a direct result of the granting of leave under (B) above, shift changes are required, the Union shall assume the premium pay costs required by Article 28.05 (C) (v).

The University agrees that, whenever possible, shift changes resulting from the granting of such leave shall be avoided.

#### **7.04 One Hour Explanation**

The University agrees that up to two (2) Union representatives shall be allowed one (1) hour to meet and discuss the function of the Union with all new employees. Both the Union representative(s) and the employee shall have time off work with pay to attend the meeting.

The Department must ensure that a new employee works no longer than two (2) weeks before attending one (1) of these meetings.

#### **7.05 Pay for Union Negotiators**

The University shall grant leave of absence with pay for hours regularly worked for four (4) Union members who are employees of the University and who are appointed by the Union for the purpose of negotiating the collective agreement between the University and the Union. The Union shall pay for in excess of four (4) negotiators at any one bargaining session.

### **ARTICLE 8 STEWARDS**

#### **8.01 Recognition**

The University recognizes the stewards elected by the Union and shall not discriminate against such stewards for carrying out duties proper to that position.

#### **8.02 Meeting the University**

When the University wishes to discuss dissatisfaction with the work of an employee which may lead to disciplinary action, the employee shall be accompanied by a steward.

When an employee wishes to initiate discussion with the University regarding a potential grievance, the employee shall be accompanied by a steward.

#### **8.03 No Loss of Pay**

Stewards shall have the right to investigate and process grievances and to perform other duties proper to their position during regular working hours, without loss of pay. It is further agreed that there will be no undue disruption of work, and the steward shall not leave work during regular working hours without obtaining permission from her/his supervisor. Permission shall not be unreasonably withheld.

Provided the Steward and her/his supervisor have attempted to resolve the dispute before a grievance is filed, grievances under this Article shall begin at Step 2 of the grievance procedure.

#### **8.04 Notification by the Union**

The Union shall regularly notify the University, in writing, of the names of its Local Executive, Stewards, Grievance Committee and Contract Committee.

### **ARTICLE 9 NO DISCRIMINATION**

#### **9.01 Human Rights**

The parties agree to abide by the Human Rights Code. The University and the Union agree that there will be no discrimination against an employee because of age, race, ancestry, place of origin, political belief, religion, marital status, family status, physical or mental disability, sex or sexual orientation, in particular, that there shall be no such discrimination

in terms of hiring, promotion, wages, discipline, or dismissal.

### **9.02 Personal Rights**

The University and its representatives agree that the rules, regulations and requirements shall be limited to matters pertaining to the work required of each employee and shall be applied without discrimination. Employees will not be required to do any work of a personal nature for the employer or representatives of the employer. The employees agree that they will not act in any way which would interfere with the normal work requirements.

### **9.03 Trade Union Activity**

The University will not discriminate against any employee because of union membership or union activity or for the exercise of rights provided for in this agreement.

### **9.04 Harassment**

The University and the Union recognize the right of employees to work in an environment free from sexual and personal harassment. The University shall investigate and take appropriate action when an employee complains that she/he has been sexually or personally harassed in the course of her/his employment by a supervisor or another member of the University community. When an employee has made such a complaint, she/he may request temporary reassignment. Such a request shall not be unreasonably denied. The employee shall have recourse to the Grievance Procedure. Grievances under this article shall start at Step 3 and shall be treated in strict confidence.

## **ARTICLE 10 UNION MEETINGS**

### **10.01**

The University agrees to allow nine (9) two-hour lunch meetings (12:30 to 2:30) in each twelve (12) month period of the Collective Agreement. The Union may arrange when meetings are to be held provided at least ten (10) days advance notice is given.

## **ARTICLE 11 MANAGEMENT RIGHTS**

### **11.01**

The Management and direction of the working force is vested exclusively in the University subject to the terms of this agreement. Management rights shall be exercised in good faith, reasonably and in a non-discriminatory manner.

### **11.02 Respectful use of Managerial/Supervisory Authority (i.e. outside bargaining unit)**

#### **Definition**

Employees have the right to work in an environment of respect for the dignity and worth of all employees. The parties are committed to early identification and prompt resolution of workplace conflicts in order to implement fully the general purpose of this agreement set out in Article 1.01.

Inappropriate use of managerial/supervisory authority (i.e. outside bargaining unit) takes place when a person who supervises or is in a position of authority exercises that authority in a manner which serves no legitimate work purpose and which ought reasonably be known to be inappropriate.

Inappropriate use of managerial/supervisory authority (i.e. outside bargaining unit) does not include action occasioned through the exercise, in good faith, of the University's managerial/supervisory rights and responsibilities, including disciplinary action or conduct

which does not interfere with an environment of respect for employees. Nor does it include a single incident of a minor nature where the harm, by any objective standard, is minimal.

Where an allegation is based on a matter which is being pursued by the Union in another forum, this process shall not be used. This clause is not intended to abridge an individual employee's right to legal remedies available to her/him outside the Collective Agreement.

### **Procedures**

- (A) An allegation of inappropriate use of managerial/supervisory authority shall go directly to Step 2 of the grievance procedure unless the Department Head or designate is directly involved in the matter, in which case it shall go to Step 3.
- (B) If the allegation is not resolved at Step 2 or Step 3 of the grievance procedure, the Union shall have ten (10) working days to advance the matter to expedited arbitration.
- (C) The arbitrator may:
  - (i) attempt to mediate a resolution
  - (ii) make findings of fact
  - (iii) render a decision about the alleged inappropriate use of managerial/supervisory authority
  - (iv) dismiss the complaint
  - (v) order a remedy she/he finds just and reasonable.

The arbitrator's decision shall be final and binding, without precedent or prejudice, and consistent with the terms of the collective agreement.

Where the complaint is found to be frivolous, vindictive or vexatious, the University may take appropriate action, including discipline.

## **ARTICLE 13 GENERAL**

### **13.01 Official University Closure**

Should the University, or an area of the University, be officially closed temporarily due to environmental conditions, utility disruptions, road conditions, or other reasons beyond the control of the employees covered by this Agreement, employees shall receive their regular salary during the closure. (These closures shall not be considered a Special Holiday as in Article 26).

In the case of an area of the University being closed, and where alternate work is available in another area or department of the University, it is understood and agreed that the employee shall be informed if she/he is to be temporarily reassigned to that area or department (subject to Article 22.09 - Transfer Outside the Bargaining Unit).

### **13.02 Employee Library Card**

Employees shall be entitled to a free, personal Library Card, renewable yearly, for the duration of their employment with the University.

### **13.04 Campus Patrol Escort**

After regular working hours (after dark) employees, upon request, shall be escorted by Campus Patrol from their place of work to a convenient bus stop, where the Patrol will wait with them until their bus arrives, or some other mutually satisfactory arrangement. It is understood that the University Patrol establishment will not be increased due to this clause nor may the patrol be able to respond immediately to all requests.

### **13.05 Room Bookings**

The University shall permit the Union to book University rooms through Student Services for business meetings of the Union.

### **13.06 Community Facilities**

Employees and retired employees shall be allowed the use of University facilities such as the swimming pools, tennis courts, bowling alley etc., during hours scheduled for such purposes or public hours at the same rates as apply to Faculty or for free as required by the University.

### **13.07 Campus Mail**

The University agrees to permit the Union the use of campus mail facilities, in order that all members be kept well-informed of Union Meetings and business pertaining to the Union. All postage, however, for out-going mail, must be supplied by the Union.

### **13.08 Taxi Vouchers**

Employees will normally be responsible for providing their own transportation to and from the University.

Whereas employees may find difficulties in transportation at night, it is agreed that taxi vouchers will be provided, on the individual's request, to employees required to work after 11:00 p.m. or before 6:00 a.m.

### **13.09 Staff Rooms and Facilities**

The University and the Union agree that existing staff rooms and facilities will continue to be maintained at the present level of service for the term of this agreement.

If existing staff rooms and facilities are required for other purposes because of space requirements, comparable facilities will be made available before such existing staff rooms or facilities are used for other purposes.

The University will ensure that the need for staff facilities will be considered in the design of new buildings and additions.

### **13.11 Vehicle Policy**

The University shall not require an employee to own or use her/his own vehicle as a condition of employment.

### **13.12 Insurance**

The University will continue to purchase a comprehensive general liability insurance policy, the Insured of which will include employees while acting within the course of the execution or the scope of their duties as employees.

## **ARTICLE 15 THE UNION LABEL**

### **15.01**

Employees will be permitted to use the Union Label and to wear Union pins, badges and stickers.

## **ARTICLE 17 PICKET LINES**

### **17.01**

The University and the Union agree that in the event of a strike by members of another

union employed by the University or outside employers, employees covered by the Certification of CUPE 2950 shall not be discriminated against nor be subject to dismissal for refusing to cross an established picket line, provided that:

- (A) the strike is the result of a labour dispute;
- (B) the Union Executive shall inform the University, in writing, as soon as possible that they regard the picket line which has been set up as a bona fide picket line;
- (C) adequate arrangements for essential services in the hospitals are established.

The University agrees that it shall not request, require, or direct employees covered by the collective agreement to perform work resulting from strikes that would normally have been carried out by those employees on strike.

## **ARTICLE 18 BULLETIN BOARDS**

### **18.01**

The University agrees, on request of the Union, to provide bulletin boards in a permanent and prominent location acceptable to the Union. The bulletin boards shall be used by the Union to convey information to its members. The cost and installation shall be borne one half by the University and one half by the Union.

## **ARTICLE 19 TECHNOLOGICAL, AUTOMATION AND OTHER CHANGES**

### **19.01 Purpose**

The purpose of the following provisions is to preserve job security and to provide training and/or other opportunities to employees affected by technological change.

### **19.02 Definition**

An employee shall be considered displaced by technological change when her/his services become redundant or are no longer required in the same capacity, as a result of change in University procedures or equipment, or a change in process or method of operation which may diminish the total number of employees required to operate the department concerned.

An employee shall also be considered displaced by technological change when his/her position is permanently moved to a different campus or hospital site.

### **19.03 Changes - Not Technological**

Changes in the demands for services or programmes over which the University has no control and which lead to the displacement of employees, shall not be considered technological changes, but shall be subject to Article 34 (Employment Security).

### **19.04 Notice of Intent, Layoff or Internal Placement**

- (A) Before such changes (as outlined in Article 19.02) can come into effect, the University shall provide the Union and the employee(s) affected with at least three (3) months notice of intent to introduce automation, equipment or procedures which might result in displacement of or a reduction in employees or in changes in employees' job classification. Such notice of intent will include details pertinent to such changes. After expiry of the three (3) months' notice period, the University shall implement the proposed changes. If at the end of three (3) months these changes have not been implemented, the University shall submit to the Union and the employee(s) affected, a progress report on the status of such changes, with further update reports at three (3) month intervals.

- (B) The University shall give three (3) months' written working notice or pay in lieu to employees who have been displaced or are no longer required in the same capacity as a result of technological change.
- (C) Internal placement may take place if a position becomes available during the notice period pursuant to Article 19.05

### **19.05 Retraining**

- (A) Employees who have become redundant, displaced (as described in Article 19.02), or who have received notice of layoff due to technological change, shall be eligible for retraining to equip them for the operation of such new equipment and procedures resulting from the technological change. Such retraining shall occur during working hours at the University's expense. Eligibility for retraining shall be based on the employee's capability to perform the duties of the new position within a three month training period. If an employee has such capabilities, retraining must be offered. An employee who is offered retraining shall inform the Human Resources Department in writing within one (1) month of receiving notice whether she/he intends to accept retraining.
- (B) If an employee is offered and chooses not to accept such retraining, the internal placement/layoff procedure as set out in Articles 34 and 22.10 shall be followed.
- (C) If the reorganization results in a notice of layoff, the employee will be entitled to:
  - (i) placement, upon request, into a coincidentally vacant position in the same pay grade, provided that the employee has the qualifications and skills to meet the requirements of the position after a three (3) month on-the-job training period; or
  - (ii) placement, upon request, into a coincidentally vacant position in a lower pay grade, should the employee not be qualified for a vacant position in the same pay grade, provided that she/he has the qualifications and skills to meet the requirements of the lower pay grade position after a three (3) month on-the-job training period; and
  - (iii) the right to automatic return to a vacant position in the original pay grade, provided she/he has qualifications and skills of a position in the original pay grade, and provided no other employee on the recall list has more seniority and eligibility for recall to a position in that classification; and,
  - (iv) retraining, both on and off the job, in order to acquire the skills necessary for eventual return to a position in the original pay grade. Such retraining shall only take place when the employee's original job classification has been, or is being, totally discontinued at the University. The form of this retraining shall be agreed upon between the Union and the University, and the cost borne by the University.
- (D) If an employee does not succeed in placing into a vacant position during the three (3) month notice period, the employee is entitled to elect one of the following options, by use of procedures in Article 34:
  - (i) displace (bump) the junior continuing employee in the original classification, by informing the Human Resources Department in writing of this intent within two (2) months of receiving written notice of layoff, provided the employee has the qualifications and skills to meet the requirements of the new position after a three (3) month on-the-job training period; or
  - (ii) terminate employment with severance pay; or
  - (iii) accept layoff with recall rights to the original classification for one (1) year

(if the classification has not been discontinued at the University), provided the employee has qualifications and skills to meet the requirements of the new positions after a three (3) month on-the-job training period.

### **19.06 Placement Umpire**

A grievance under this Article shall begin at Step 3 of the grievance procedure and, failing resolution, and notwithstanding Articles 35.04 (A) and (C), shall forthwith proceed to the Placement Umpire for final and binding resolution. A decision by the Placement Umpire shall be without prejudice or precedent. It is the aim of this provision that a grievance referred to the Placement Umpire shall be heard and decided promptly. Accordingly, procedures established by the Placement Umpire in any instance may include hearings by conference call, submissions by fax, or any other procedure deemed appropriate by the Placement Umpire. The Placement Umpire's decision shall be succinctly expressed, and shall be communicated to the parties within five (5) days of the hearing. The Placement Umpire shall be **Mark Brown**. If he is not available, the parties shall agree upon another Placement Umpire within five (5) days.

## **ARTICLE 20 POLICY re: COURSES (SKILL UPGRADING/ TRAINING)**

### **20.01**

The Parties to this collective agreement recognize the principle of human resource development through skill-upgrading in line with career development as it relates to opportunity for advancement in the service of a department or division of the University.

Where it is possible to foresee the future utilization of such skill-upgrading, the Department Head may request a member of her or his staff to take a course related to skill-upgrading or the employee may submit a request to the Department Head to take a course related to skill upgrading.

Each case will be considered on its individual merits and must be approved by the Dean or Administrative Head. If the request is approved, where required the University shall allow time off with pay and pay for fees and costs incurred.

### **20.02 Training**

Employees are expected to possess the general training and skills required to perform competently the duties of their classifications and positions.

The University shall provide employees with the specific training required for them to continue the competent performance of their duties where their job duties have been affected as a result of the introduction of new or different technology, processes, procedures, organizational structures, or staff changes.

The University shall bear the costs of such specific position training, which will be provided on work time and in a timely manner, at a time which is mutually convenient to the department and the employee.

## **ARTICLE 21 PERSONAL STUDY BENEFITS**

### **21.01 Tuition Fee Benefit**

On completion of the probationary period, a continuing full-time employee, excluding sessional employees, shall be entitled to tuition fee benefit to take or audit credit courses to a maximum of twelve (12) credits (formerly 6 units) per year (12 months). Non-credit courses offered through Continuing Studies may be taken to the equivalent in fees over a year. To determine the equivalent value in fees, reference should be made to the fee for six

credits (formerly 3 units) in the University Calendar under the heading, "Fees, Summer Session". Tuition fees shall be waived, but the employee shall pay the cost of materials, equipment or travel associated with the course.

This benefit shall also be available to a continuing part-time employee who works more than seventeen and one-half (17 ½) hours per week. This benefit may be transferred in full or in part to the eligible employee's spouse or dependent child to take or audit credit courses to a maximum of twelve (12) credits (formerly 6 units) per year.

### **21.02 Location**

Courses may be taken on or off the Point Grey Campus.

### **21.03 Credit/Non-Credit Courses**

Both Credit and Non-Credit courses may be taken.

### **21.04 Courses During Working Hours**

An employee may take one (1) University of B.C. course per year during working hours if the Department Head agrees to the required time off and make-up time arrangements. Permission for such arrangements shall not be unreasonably denied.

### **21.05 Procedure**

An employee eligible for study benefits as outlined in Article 21.01 (Tuition Fee Benefit) must complete the **single waiver form online using UBC's Employee Self Service portal. Information on the terms of the Tuition Fee Benefit and instructions on how to apply can be found on the HR website.**

### **21.06 Graduate Studies**

This benefit does not apply to Graduate Studies courses.

### **21.07 Minimum Enrollment Requirements**

It is understood and agreed that courses will not be scheduled on the basis of staff requests; minimum enrollment requirements are to be met by paying registrants.

## **ARTICLE 22 PROMOTION, TRANSFER, JOB POSTINGS AND SELECTION**

### **22.01 Job Postings**

All vacancies for continuing and sessional positions shall be posted on the employer's web site with an electronic copy to the Union office, for at least five (5) working days. **Job postings will be available for viewing at Human Resources.** All vacancies of three (3) months or more duration shall be posted, with the exception of Leave of Absence, including Maternity Leave, which may be filled by temporary promotion under Article 22.07. These positions will be posted if the employee on Leave of Absence fails to return from Leave of Absence, i.e., terminates employment. No position of over three (3) months duration shall be filled from outside the bargaining unit without being posted in accordance with this article.

A copy of all job postings, upon the employee's request, shall be sent to all employees on the recall lists.

All postings shall include the specific job title, a summary of the position specifications outlining the job duties, minimum qualifications and pay grade.

## 22.02 Right to Apply

- (A) Any employee shall have the right to apply for any posted vacancy, except as follows:
- (i) An employee in temporary assignments through UBC Staff Finders will be eligible **as an internal candidate** to apply for any posted vacancy when she/he accrues 900 hours of such service.
  - (ii) **An employee of Staff Finders with less than 900 hours and more than 66 days of accumulated service may apply and be considered as an internal candidate where there are no other internal candidates or where all other internal candidates lack the required qualifications. In such instances the University will provide the Union with the reason why (e.g., no other internal candidate or no other qualified candidates), including the identity of such other internal candidates.**
  - (iii) **An employee of Staff Finders who has not yet completed sixty-six (66) days of accumulated service is ineligible to apply or be considered for a posted vacancy.**
- (B) Upon request, unsuccessful applicants for posted vacancies shall be notified in writing of the specific reasons they were unsuccessful.

## 22.03 Hiring Policy

- (A) The University shall fill vacancies from within the bargaining unit, providing employees are available with the required minimum qualifications before hiring new employees.
- (B) Applicants for posted vacancies shall be appointed on the basis of ability, qualifications and seniority. When the University is making its selection and no applicant is clearly superior in ability and qualifications, seniority shall be the determining factor.

## 22.04 Promotion

- (A) Definition: The movement of an employee from one position to another in a higher pay grade.
- (B) Salary Adjustment: The employee's salary will be moved to the first step in the new pay grade which provides an increase of at least fifty dollars (\$50.00).

## 22.05 Transfer

- (A) Definitions:
- (i) Transfer - a change from an employee's position to another in the same pay grade which results from the employee applying and being selected for a posted vacancy.
  - (ii) Internal Placement - the movement of an employee from a discontinued position to another position in the same classification. Reassignment of an employee to duties in the same classification within the department shall not be considered internal placement.
- (B) No employee shall be internally placed except where her/his position is discontinued.
- (C) Transfer, internal placement and reassignment shall not alter an employee's salary.

## 22.06 Reduction of Classification

- (A) Definition: A change in an employee's position to another in a lower pay grade other than as provided for in Article 22.08 (Orientation Period for Transfer, Promotion and Voluntary Demotion).
- (B) Salary Adjustment: If an employee's salary is above the maximum of the pay grade to which she/he moves, it will be adjusted to the maximum. If the employee's salary is at or below the maximum of the new pay grade, it will be adjusted to the next step in the new pay grade which is less than her/his previous salary.

In the case of temporary employees, if the downward position movement is voluntary, the employee will remain at her/his present Step while moving down in pay grade.

## 22.07 Temporary Promotion

An employee who, on the request of the Department Head, agrees to temporarily perform the principal duties of a higher paying position, shall be paid at the first step of the new pay grade which provides an increase of at least fifty dollars (\$50.00).

Temporary promotion shall be for a maximum of six months, with the exception of a temporary promotion resulting from a leave of absence, including maternity leave. Extensions to such temporary promotions, except those resulting from a leave of absence, including maternity leave, shall be by mutual agreement between the parties.

To accept or to refuse a temporary promotion shall be the employee's choice.

## 22.08 Orientation Period for Transfer, Promotion, and Voluntary Demotion

When promoted, transferred, or voluntarily demoted, the employee shall be on an orientation period for three (3) months. If an employee finds the job unsatisfactory or is unable to meet the basic job requirements:

- (A) In the case of promotion, the employee shall be returned to a vacant position of her/his choice in her/his former salary range. If such a position is not available, she/he **may** return to her/his former position **provided the position is available, or be placed on the recall list.**
- (B) In the case of transfer, the employee shall be placed into a vacant position of her/his choice in her/his salary range. If such a position is not available, she/he **may** return to her/his former position **provided the position is available, or be placed on the recall list.**
- (C) In the case of voluntary demotion, the employee shall be placed into a vacant position of her/his choice in her/his current classification.

## 22.09 Assignment Outside the Bargaining Unit

No employee shall be assigned to a position outside the bargaining unit without her/his consent. An employee who takes a position with the University outside the bargaining unit shall retain her/his seniority rights for six (6) months. When an employee is filling a maternity/parental/adoption leave vacancy she/he shall retain her/his seniority rights for up to twelve (12) months. If the employee returns to a position in the bargaining unit within six (6) months or twelve (12) months in the case of maternity/parental/adoption leave replacements, she/he shall begin accruing seniority from the level in effect before the transfer out of the bargaining unit took place, i.e., no seniority shall accrue during the period the employee is outside the bargaining unit. If the employee does not return to a position in the bargaining unit within six (6) months or twelve (12) months in the case of maternity/parental/adoption leave replacements, she/he shall lose her/his seniority rights and shall be treated as an outside applicant for all posted positions.

## 22.10 Placement

- (A) For purposes of paragraphs (B) and (C) below, placement/recall rights include all rights under Article 34, and the right of placement into a vacant position under Article 7.02, 22.08, and 30.06 (E).
- (B) In the application of the articles listed in paragraph (A) above, the placement/recall of an employee into a posted vacancy outside the normal application and selection process shall be subject to the requirement that the employee then possesses the abilities and qualifications to satisfactorily perform the duties of the position upon a reasonable period of familiarization.
- (C) Where more than one employee with placement/recall rights is determined under paragraph (B) above to have the abilities and qualifications for a posted vacancy, and where no such employee is clearly superior in abilities and qualifications, seniority shall be the determining factor.
- (D) It is understood and agreed that an employee will not be considered lacking in abilities and qualifications (nor in relative abilities and qualifications under paragraph (C) above) solely because an employee who otherwise is able and qualified is not experienced on a particular software program.
- (E) A grievance under this Article shall begin at Step 3 of the grievance procedure and, failing resolution, and notwithstanding Articles 35.04 (A) and (C), shall forthwith proceed to the Placement Umpire for final and binding resolution. A decision by the Placement Umpire shall be without prejudice or precedent. It is the aim of this provision that a grievance referred to the Placement Umpire shall be heard and decided promptly. Accordingly, procedures established by the Placement Umpire in any instance may include hearings by conference telephone call, submissions by fax, or any other procedure deemed appropriate by the Placement Umpire. The Placement Umpire's decision shall be succinctly expressed, and shall be communicated to the parties within five (5) days of the hearing. The Placement Umpire shall be **Mark Brown**, or, if he is not available, Robert Pekeles.

## ARTICLE 23 EMPLOYEE FILES

### 23.01

"Document" refers to any document, letter, report, etc.

Each employee shall have access to all her/his personal files. The employee shall have the right to insert written comment to any document. On written request the employee shall be provided with a copy of any such personal material.

The University shall inform an employee of any reports received which cause, or may cause, the employee to suffer:

- (A) termination of employment,
- (B) restriction of opportunity of promotion, or
- (C) restriction of opportunity of future employment.

Any employee so affected shall be given the opportunity to reply in writing, and/or have recourse through the grievance procedure.

Copies of any document which constitutes, may result in, or arises from disciplinary action, shall be provided immediately to the employee concerned and entered in her/his file in the Human Resources Department.

Should the accuracy of an entire document or part thereof be disputed and successfully grieved, said document, or part thereof, shall be removed from all files and destroyed by the employee concerned in the presence of both parties.

# ARTICLE 24 WORKING CONDITIONS

## 24.01

The University agrees to maintain good working conditions in the employees' work areas. It is understood that adequate heat control (including air conditioning where adequate natural ventilation does not exist), noise control, washroom facilities, lighting, space between employees, and good ergonomic practices are necessary to the well-being and health of employees. The regulations of the Workers' Compensation Board and of other applicable government agencies shall constitute the minimum standards for safe working conditions and it is understood that changes beyond such minimum standards may be requested. The University shall enforce the relevant regulations and shall establish safe working procedures to eliminate unsafe practices, to control the use of hazardous materials, and to protect the health and safety of the employees.

## 24.02 Unsafe Working Conditions

When an employee has reasonable cause to believe that to carry out any work process or operate any equipment would create an undue hazard to the health or safety of any person, she/he has the right to refuse to proceed. An employee refusing to proceed shall immediately report the circumstances of the unsafe condition to her/his supervisor for investigation. If the employee is still dissatisfied, further investigations, in accordance with **WorkSafe BC's** Occupational Health & Safety Regulation (**OHSR**) shall be undertaken. No employee shall be subject to disciplinary action provided she/he has acted in compliance with this clause, **OHSR** or an order made by an officer of the Board.

When an employee refuses to carry out any work procedure or operate any equipment under this Article, no other employee may be asked to perform the work without being advised that a potential safety concern has been raised.

If the operation of a department is suspended due to the application of this Article, employees may be temporarily reassigned outside the department without loss of pay, provided no other employee is displaced as a result. The employees shall be returned to their original positions when the department resumes operation.

## 24.03 CUPE 2950 Health and Safety Committee

The Union shall establish a CUPE 2950 Health and Safety Committee and inform the University of its members. The University shall recognize this Committee and shall communicate with it in regard to any problems in employees' working conditions that the Committee wishes to draw to the University's attention.

Upon request, the University shall provide the committee with such statistical and other information at its disposal relevant to the particular problem raised.

## 24.04 Union Representation

The University and the CUPE 2950 Health and Safety Committee will not delay in working out a mechanism for staff representation on building design committees. Any agreement between the University and the CUPE 2950 Health and Safety Committee shall become mutually acceptable after approval by the Union and shall then become official University procedure.

Until a mutually acceptable mechanism has been established, and where provisions have not been made for staff representation, each building design committee shall include one (1) member from the CUPE 2950 Health and Safety Committee as a representative of the employees.

## **24.05 Consultation**

The University agrees to provide the opportunity for employees to express their opinions as follows:

- (A) Where new or additional equipment is required, affected employees must be consulted prior to purchase or rental.
- (B) Where renovations (which may affect the working area of the employees) are planned for an existing building, employees from the working areas concerned shall be consulted regarding such renovations before renovating may begin.
- (C) Where a permanent change is considered in the location of work areas or in working procedures, the employees concerned must be consulted before any changes may begin.

The consultation process will include the following steps:

- (i) provision of sufficient information to allow informed advice about the planned changes,
- (ii) an opportunity for employees, who may be affected by the planned changes, to tender their opinions and advice,
- (iii) consideration of the opinions and advice of employees,
- (iv) provision of the final decision and the reasons for it to the affected employees and the Union.

The consultation process shall not interfere with the right of the University to make such changes in methods of operations, procedures, and equipment as it deems necessary, provided these changes are made in accordance with the provisions of this Article.

## **24.06 Lighting**

Wherever reasonably possible, employees will be seated in working areas close to windows at eye level. In this regard, where it is necessary to rearrange the work area, there shall be mutual agreement between the University and the employees affected.

The degree of light intensity and the quality of lighting in a given area shall first and foremost be guided by the practical aspects of the work to be done in that area and not solely by aesthetic/cosmetic consideration. With the understanding that "brightness" is a subjective phenomenon, any employee shall be entitled to have a supplementary light source for her/his work area if she/he requests.

## **24.07 Protective Clothing**

The University shall provide and maintain, at no cost to the employees, protective apparel and equipment where such is required by the Workers' Compensation Board or where the Department of Health or the University Safety Committee has determined them necessary for the personal safety of employees. At the employees' request, the University shall provide and maintain, at no cost to the employees, protective clothing such as smocks, shop coats, and cuff protectors where these are required to protect clothing of employees.

## **24.08 University Health and Safety Committee**

- (A) The Union shall have two (2) representatives on the University Health and Safety Committee. The Union shall have representation on departmental safety committees wherever members are working.
- (B) Employees shall suffer no loss of pay for time required to attend the Committee meetings.
- (C) When the University Health and Safety Committee requests that a Union

representative on the committee attend courses and seminars related to health and safety issues, the University shall provide the necessary time off with pay.

#### **24.09 Computer Screens**

The University agrees that problems relating to the quality standards and ergonomics of **computer screens** and their operation will be dealt with under Article 24 of the collective agreement. Employees having such problems may refer them to the CUPE 2950 Health and Safety Committee pursuant to Article 24.03. If the University and the CUPE 2950 Health and Safety Committee are unable to resolve such problems, they will be dealt with under the Grievance Procedure, Article 35.

#### **24.10 Night Shift Parking**

A parking space will be made available as close as possible to the following buildings where employees work between 10:00 p.m. and 6:00 a.m. provided the University is able to comply with all health and safety regulations in establishing such parking places: IT Services; Koerner Library; Main Library; Education Library; Woodward Library; Gage Residence; Place Vanier; Totem Park; Registration Service Office; and UBC Hospital. Additional spaces may be established by agreement between the parties to address changed circumstances. The University and the Union will explore and implement methods for night shift employees to travel safely between their vehicles and worksites. Fees for use of an employee night parking space will be set at a rate consistent with B-Lot night parking rates. The parking spaces will be subject to standard staff regulations.

### **ARTICLE 25 RETIREMENT**

#### **25.01 Retirement**

**An employee may choose to retire** at any time after their fifty-fifth (55th) birthday.

All employees, upon retirement from the University:

- (A) shall receive a lifetime University Library card, renewable yearly;
- (B) shall be entitled to the same vacation which she/he would have had if she/he continued working to the end of the calendar year;
- (C) shall be entitled to the use of University facilities as per Article 13.06.

### **ARTICLE 26 STATUTORY HOLIDAYS**

#### **26.01 Definition**

A statutory holiday is any holiday recognized in the University Calendar as a day on which the University is officially closed. The rate of pay for Statutory Holidays shall be that which the employee would have received if she/he had worked.

#### **26.02 List of Statutory Holidays**

The following paid statutory holidays for all employees are to be recognized:

New Year's Day	B.C. Day
<b>Family Day</b>	Labour Day
Good Friday	Thanksgiving Day
Easter Monday	Remembrance Day
Victoria Day	Christmas Day
Dominion Day (Canada Day)	Boxing Day

In addition any other day proclaimed by the Federal or Provincial Governments or any other day in lieu of a Statutory Holiday shall be recognized.

### **26.03 Compensation for Statutory Holidays Falling on Scheduled Days Off**

When a statutory holiday falls on the regular day off of an employee, she/he shall choose to be granted an equivalent time off without loss of pay or to be paid at regular rates. The time at which the time off is taken is to be determined by mutual agreement between the Department and the individual employees.

### **26.04 Pay for Work on Statutory Holidays**

An employee who works on a Statutory Holiday shall choose either to be paid at the rate of double time plus a day off with pay at the regular rate for her/his regular hours of work, as defined in Article 28 (Hours of Work), or to receive an equivalent time off with pay or equivalent pay (i.e. regular time plus 2 days off with pay or triple time pay).

### **26.05 Special Holidays**

- (A) Special Holidays: A Special Holiday is a holiday declared a holiday by the University for its employees other than a Saturday, Sunday, General (Statutory) Holiday or day declared by the University to be in lieu of a Statutory Holiday. The rate of pay for the Special Holiday shall be that which the employee would have received if she/he had worked.
- (B) An employee who works on a Special Holiday shall choose either to receive an extra day's pay at the regular rate for her/his regular hours of work as defined in Article 28 (Hours of Work), or take one (1) day off with pay at the regular rate for her/his regular hours of work at a mutually convenient time.
- (C) When an employee's day off falls on a Special Holiday, she/he will receive another day off with pay at a mutually convenient time.

### **26.06 Effect of Modified Work Week**

The University and the Union agree that the number of hours worked by an employee during a year should be unaffected by the type of work week chosen under Article 28.

If the total number of statutory and Special Holidays exceeds **twelve (12)** per year, employees working the three-day (3) week shall schedule an extra 4 2/3 hours work for each such holiday taken in excess of **twelve (12)**, to compensate for the extra time off. This make-up time shall be scheduled by advance arrangement with the Department Head. Alternatively, the employee may elect to have an equivalent pay deduction based on her/his rate of pay excluding shift differential.

## **ARTICLE 27 VACATIONS**

### **27.01 Definition of Terms**

For the purpose of this Article, the calendar year shall mean the twelve (12) month period from January 1st to December 31st inclusive.

### **27.02 Vacation Schedule for First Incomplete Year**

Each employee shall receive during the first incomplete year (first calendar year) of service one and one-quarter (1 ¼) working days (8 ¾ hours) for each month worked prior to December 31st with the right to take days as they are accumulated. For probationary employees, the probationary period may be extended by the amount of earned vacation actually taken.

### **27.03 Vacation Schedule for Second Calendar Year**

Subject to Article 27.07, employees in their second calendar year may take their vacation entitlement of 1 ¼ days (8 ¾ hours) per month as it is accrued. Alternatively, such employees may take their full annual vacation entitlement of three (3) weeks, or portion thereof, at any time in the 2nd calendar year. In this event the employee shall receive vacation pay only for entitlement already accrued. Payment for vacation entitlement unearned at the time of vacation will be paid monthly as it is accrued.

Employees who have completed their first Anniversary year of employment shall not be subject to the foregoing.

### **27.04 Vacation Schedule**

(A) Employees shall receive an annual vacation with pay on the following basis:

Three (3) weeks (105 hours) during the second (2nd) calendar year.

Four (4) weeks (140 hours) during the fifth (5th) calendar year.

Five (5) weeks (175 hours) during the eighth (8th) calendar year.

Commencing with their fourteenth (14th) calendar year of service, employees shall receive one (1) additional day (7 hours) of annual vacation with pay for each additional year of service, to a maximum of five (5) additional days (35 hours). Rates of pay in each of the above cases shall be those which the employee would have received if she/he had worked (excluding shift differential).

For computation of vacation entitlement, employees shall be deemed to be in their second (2nd) calendar year on January 1st if they have had service immediately preceding that date.

(B) Where an employee's vacation entitlement increases as a result of this Article, the employee shall be entitled to carry over such increase to the following year.

### **27.05 Accumulation or Carry-Over of Vacations**

(A) Employees with less than three (3) weeks (105 hours) vacation entitlement shall be entitled to carry over one (1) week (35 hours) of vacation entitlement to take the following year. However, arrangements may be made to carry over up to a maximum of two (2) weeks (70 hours), vacation entitlement by mutual consent between the department and the employee concerned.

(B) Employees with three (3) weeks (105 hours) vacation entitlement or more shall be entitled to bank up to a maximum of two (2) weeks (70 hours) vacation to be taken in the following year.

### **27.06 Vacation Flexibility**

Other than in the first (1st) incomplete year, as of January 1st, each employee shall have one (1) full calendar year's entitlement available to her/him to take any time within that calendar year, subject to Article 27.03. The time of vacation is to be determined by mutual agreement between the Department and the individual employee. Provided the employee and her/his supervisor have attempted to resolve the dispute before a grievance is filed, grievances under this Article shall begin at Step 2 of the grievance procedure.

### **27.07 Vacation Scheduling**

Prior to the preparation of vacation schedules, employees may submit their preferences to the Department Head. Department Heads shall post a vacation schedule by March 1st of each calendar year. The schedule can be changed thereafter at the request of the employee if the alternative scheduling arrangements meet the work requirements of the Department. Such requests shall not be unreasonably refused.

Employees will not be required to take their vacations in periods of less than one week's duration.

Employees who so desire must be allowed to take their vacation by the end of August.

### **27.08 Conflict in Vacation Schedule**

Scheduling of vacations shall be on the basis of seniority where there is a conflict of scheduling between employees. Employees desiring to take holidays in broken periods shall be entitled to do so by mutual agreement between the Department Head and the employee concerned.

### **27.09 Termination**

An employee terminating her/his employment shall receive her/his vacation entitlement on a pro-rata basis, based on days worked during the calendar year of termination. Payment to an employee for vacation days that exceed this pro-rata entitlement will be deducted from the final paycheck. This provision is subject to Article 33.07.

### **27.10 Compensation for Holidays Falling Within Vacations**

Should a Statutory Holiday or Special Holiday occur during an employee's annual vacation, she/he shall be granted an additional day's vacation without loss of pay for each Holiday so occurring in addition to her/his vacation time.

### **27.11 Vacation Pay on Retirement**

On retirement (Article 25.01), each employee shall be entitled to the same vacation which she/he would have had if she/he continued working to the end of the calendar year.

### **27.12 Payment**

Vacation pay shall be paid to an employee on the employee's scheduled payday.

### **27.13 No Loss of Vacation Entitlement Due to Illness or Injury**

When an employee is eligible for sick leave while she/he is on vacation, illness or injury during such time shall be tabulated against the employee's sick leave, subject to presentation of supporting medical certificate or other proof of illness or injury.

### **27.14 No Termination, Layoff or Loss of Seniority**

No employee shall be terminated, laid-off, or lose seniority while she/he is on vacation. The intention of this section is that vacation time shall not be construed as part of the required notice of termination or layoff.

## **ARTICLE 28 HOURS OF WORK**

### **28.01 Terms**

- (A) The week shall be understood to begin at 12:01 a.m. Sunday and shall end at 12:00 midnight the Saturday following.
- (B) "Month" shall mean the calendar month.
- (C) "Standard Work Week" shall mean a five (5) day work week from Monday through Friday, seven (7) working hours per day approximately coinciding with the hours of 8:00 a.m. to 5:00 p.m.
- (D) "Regular Work Week" shall mean an employee's regularly scheduled work week.
- (E) "Regular Work Day" shall mean an employee's regularly scheduled work day and/or hours of work.

## 28.02 Work Day and Work Week

- (A) The normal hours of work for all full-time employees shall be thirty-five (35) hours per week, or seventy (70) hours per two consecutive weeks. All employees are entitled to thirty-two (32) consecutive hours free from work each week, unless overtime rates are paid, as per Article 29.02.
- (B) (i) The employees in each department or library division, under guidelines of this Article, shall decide which form of week they will work, subject to approval of the Department Head.
- (ii) Departmental approval shall not be unreasonably withheld.
- (iii) If operational requirements change such that the approved work week has a detrimental impact on the levels of timely service or production of a particular unit; or, results in appreciable additional costs to the University, the Department Head may withdraw the previously approved form of work week. Six (6) weeks written notice of a change in the form of work week shall be given to the employees affected and the Union. The notice shall include the reasons for the change.
- (iv) Upon request during the first two (2) weeks of the notice period, the Department Head will meet with the employees to discuss the withdrawal and consider alternate suggestions. The Department Head will respond in writing to the employees' suggestions within five (5) working days and state whether or not the withdrawal will still occur.
- (v) The factors to be considered by the Department Head in (ii) and (iv) above shall include the following:
- (a) whether the desired form of work week would have a significantly detrimental impact on the levels of timely service by the Department to faculty, administrators, students and the public;
  - (b) the interests of (including the nature of the reasons put forward by) staff for implementing the desired form of work week;
  - (c) impact of work flow;
  - (d) predictability of work flow;
  - (e) interchangeability of the work force;
  - (f) whether a potential detrimental impact can reasonably be accommodated by the organization or reorganization of work or by other means;
  - (g) relative costs of the forms of work week;
  - (h) effective use of human and other resources.
- (vi) In the event the Department Head withdraws an approved form of work week and the Union does not consider that the factors noted in (v) above have been properly considered, the matter shall be referred directly to Step 3 of the Grievance Procedure.
- (vii) This section does not apply when Department Heads change the form of work week assigned to a vacant position.
- (C) The five basic forms of work week shall be:
- (i) Seven (7) hours per day, five (5) days per week;
  - (ii) Eight and three-quarters ( $8\frac{3}{4}$ ) hours per day, four (4) days per week;
  - (iii) Seven and three-quarters ( $7\frac{3}{4}$ ) hours per day, nine (9) days per two-week period;

- (iv) Seven and one-half (7 ½) hours per day, fourteen (14) days per three-week period.
- (v) Eleven and two-thirds (11 2/3 ) hours per day, three (3) days per week.

This form shall be available only for shift workers on a twenty-four (24) hour per day operation.

In accordance with Article 26.06 and in relation to other provisions such as 26.05 Special Holidays and 30.08 Paid Leave (Christmas) the parties agree employees will be required to make-up the difference in annual hours of their approved form or work week to that of the Standard Work Week schedule (1820 hours per annum).

**(D) Minimum Hours of Work:**

- (i) An employee who reports for work as required by the employer but is not required to start is entitled to a minimum of two (2) hours pay, except as provided for under Article 29.07.
- (ii) Once an employee commences work, she/he shall receive a minimum of four hours pay, unless she/he is unfit to perform her/his duties, or she/he has failed to comply with the Industrial Health and Safety Regulations, in which case she/he is only entitled to pay for the period worked.
- (iii) An employee who is also a student who reports for work under this agreement on a day in which she/he attends school is entitled to a minimum of two (2) hours pay, whether or not work commences.

**28.03**

- (A) Meal Periods -** Employees shall have the right to take one (1) continuous period for meals approximately in the middle of any shift of not less than thirty (30) minutes and not more than one (1) hour. However, the time and duration of the meal period shall be the employee's decision providing that departmental requirements are met. In departments where complex scheduling is required, the department head or designate will make up the schedule after the employees have submitted their preferences, which will be met where reasonably possible.

It is to be further understood that this is an unpaid meal period and the University shall recognize the employee's right to enjoy this period without interruption.

- (B) Relief Periods -** Employees shall be entitled to two (2) paid relief periods of fifteen (15) minutes each, one (1) normally to be taken during the first half of any shift, and the other normally to be taken during the second half of any shift.

An employee's relief periods may be combined by mutual agreement between the employee and manager. Such a combination is not to be used to shorten an employee's regular work day.

**28.04 Split Shifts**

There shall be no split shifts.

**28.05 Shift Work**

- (A) Definition of Shift Hours**

Day Shift shall be defined as those shifts where more than one-half of the scheduled hours fall between 8:00 a.m. and 4:00 p.m.

Evening Shift shall be defined as those shifts where more than one-half of the scheduled hours fall between 4:00 p.m. and 12:00 p.m. midnight. Night Shift shall be defined as those shifts where more than one-half of the scheduled hours fall between 12:00 midnight and 8:00 a.m.

**(B) Shift Differential (Inconvenience Pay)**

Employees working on a shift basis shall receive a pay differential as follows:

Fifty cents (50¢) per hour for each hour worked on the evening shift.

Seventy cents (70¢) per hour for each hour worked on the night shift.

**(C) Scheduling Provisions**

(i) Prior to the preparation of shift schedules by the Department Head or her/his delegate, employees may submit lists of their schedule preferences for consideration. Department Heads may delegate the preparation of shift schedules to employees where appropriate but employees may not be required to accept this responsibility unless it is part of their duties. Shift schedules must be posted no less than two (2) weeks in advance.

(ii) Each employee working on a shift basis shall be entitled to three (3) weekends off in every four (4) weekends. This may vary upon mutual consent of the employee and the Department Head concerned.

(iii) There will be a minimum of twelve (12) consecutive hours off-duty between the completion of one work shift and the beginning of the next. This may vary upon the mutual consent of the employee and the supervisor concerned.

(iv) All shifts shall be rotated on an equal basis, insofar as possible, amongst the employees who are involved in the shift work.

Employees may, voluntarily, work on a specific shift. Such an arrangement may be made with the mutual consent of the employees concerned and the Department Head.

(v) Any employee given less than one (1) week's notice of a shift change shall be paid at overtime rates (as per Article 29) for all hours worked on the changed shift, up to one week from the date of notice. However, no employee shall receive overtime rates for more than three (3) days on the changed shift. Shift changes shall include any change in hours of work, including changes within any given shift category (e.g., a change from 2:00 p.m./10:00 p.m. to 3:00 p.m./11:00 p.m. shall constitute a shift change).

The employee shall choose whether to take the pay or time off in lieu of pay. The time at which the time off is taken is to be determined by mutual agreement between the Department Head and the individual employee.

**(D) Overtime for Shift Workers**

Employees working on a shift basis will be paid overtime according to Article 29. Where such overtime runs contiguous with evening or night shift, the hourly rate for computation of overtime will be used, and, the proper shift differential for the number of hours worked will be added after the calculation of overtime pay is made.

**(E) Split Shifts for Shift Workers**

There will be no split shifts for shift workers.

## **ARTICLE 29 OVERTIME**

### **29.01 Definition**

(A) Overtime for full-time employees is that time worked in excess of each employee's regular work day or work week as defined in Article 28.

(B) Overtime for part-time employees is that time worked in excess of seven (7) hours per day or thirty-five (35) hours per standard work week.

### **29.02 Authorization for Overtime Pay**

Overtime will be worked only when the department head or designate has requested that overtime be worked. Compensation for overtime shall be paid at two (2) times the employee's regular hourly rate for hours worked to the next one-half hour.

### **29.03 Overtime Worked on a Weekend**

Compensation for overtime worked on a weekend shall be paid at double an employee's hourly rate.

### **29.04 Overtime Worked on a Statutory Holiday**

Where an employee works more than her/his regular work day on a statutory holiday or a day granted in lieu thereof, that employee shall be paid according to Article 26.04, for the regular work day, and double that rate thereafter.

### **29.05 Time Off in Lieu of Overtime**

An employee who works overtime may elect time off which shall be equivalent to the number of hours for which she/he would have been paid, to a maximum of thirty-five (35) hours in any one calendar year. Where overtime worked exceeds the equivalent of thirty-five (35) hours paid, the employee may request additional time off in lieu of overtime pay, calculated as aforesaid. The time off shall be taken within twelve (12) months of the date of working the said overtime at a time mutually agreeable to the employee and the Department Head. Time off in lieu of overtime pay which is not taken within twelve (12) months of the date of working the said overtime shall be paid out to the employee at the end of the twelfth month. Upon mutual agreement with the Department Head, an employee may have accumulated time off reconverted into the corrected overtime pay.

### **29.06 Paid Meal Period (Overtime)**

All employees requested to work overtime beyond their regular work day shall be allowed a one-half (1/2) hour meal period which shall be paid at overtime rates provided such overtime is in excess of two (2) hours work and providing that not more than one (1) hour has elapsed between the end of the regular working hours and the time overtime commences. The meal period may be taken before, during or after the overtime.

### **29.07 Call Back**

An employee called back to work after completing a regular work day or from a regular day off or vacation, shall be paid overtime rates for a minimum of four (4) hours.

### **29.08 Voluntary Overtime**

The employer shall endeavour to keep overtime to a minimum and to meet requirements on a voluntary basis. Overtime work shall be divided equally, insofar as possible, among the employees in the department or library division who are willing and able to perform the work that is available within a reasonable time. In the event an employee who has been directed to work overtime demonstrates an urgent personal emergency, that employee shall be excused the necessity of working overtime on that occasion.

### **29.09 Make-up Time**

Make-up time is time worked in lieu of time missed from work which would otherwise be deducted from an employee's pay. Make-up time shall be kept to a minimum and may only be worked with the Department Head's consent. Such time worked in excess of the regular work day or work week shall not be computed as overtime.

## ARTICLE 30 BENEFITS

### 30.01 Leave of Absence Without Pay

- (A) An employee may apply for a leave of absence without pay for up to six (6) months.
- (B) The employee shall submit a request in writing to the department head, stating the reasons for the leave. Every effort shall be made by the employer to comply with an employee's request for the leave. Permission shall be obtained in writing from the department head. Refusals for such leave must be given in writing to the employee with reasons for refusal stated.

It is understood that extensions of leave shall be at the sole discretion of the Department Head. Any request for extensions shall be made in writing at least thirty (30) days prior to the expiry of the initial leave. Such discretion shall be exercised reasonably, fairly, and in good faith.

- (C) Upon return to work, the employee shall be placed in her/his former position.
- (D) During leave of absence without pay employees shall accrue seniority for up to one (1) month. The University agrees to maintain employees on the Medical and Dental Plans during a leave of absence without pay for up to one (1) month, subject to Article 30.05 (A) and (B).
- (E) Where a Statutory Holiday falls within a period of leave of absence without pay, the employee shall receive pay for that holiday provided the employee has earned wages for at least three (3) working weeks during the last thirty (30) calendar days.

### 30.02 Compassionate Leave

- (A) In the case of death in the immediate family, an employee shall be entitled to three (3) full working days with pay upon notification to the department head.

**Upon written request this leave may be extended up to a further three (3) days with pay at the Department Head's (or their designate) discretion to address circumstance such as, but not limited to, significant out-of-town travel arrangements.**

Immediate family shall include an employee's parent, grandparent, spouse, common-law spouse, same sex spouse, child or ward, grandchild, brother, sister, father-in-law, mother-in-law.

- (B) An employee shall be entitled to one-half (½) day leave of absence with pay to attend a funeral upon notification to the department head.
- (C) If longer leave is required under (A) or (B) above, it shall be applied for under Article 30.01(A).

### 30.03 Pension Plan

**All eligible employees will be required to join and make contributions to the UBC Staff Pension Plan upon meeting the conditions of continuous service and salary that is provided for in the UBC Staff Pension Plan. The University shall make contributions to the UBC Staff Pension Plan on behalf of the participating employees at the rates stated in the UBC Staff Pension Plan.**

Upon request, the University agrees to provide the Union with any statistical and other relevant information at its disposal pertaining to the Pension Plan, Group Life Insurance and Disability Insurance.

### 30.04 Daycare

The University agrees to do all that is reasonably possible to assist the Union in securing suitable daycare facilities for employees of the University of British Columbia, with

particular reference to the recommendations of the President's Ad Hoc Committee on Day Care.

### **30.05 Medical and Dental Plans**

#### **(A) Medical Plan**

- (i) The employer shall pay one hundred percent (100%) of the monthly contribution to the Medical Plan.
- (ii) Upon appointment to employment all continuing and sessional employees shall be eligible to participate in the Medical Plan as outlined in (i) above.
- (iii) After sixty-six (66) days of accumulated service, temporary employees shall be eligible to participate in the Medical Plan as outlined in (i) above.

#### **(B) Dental Plan**

- (i) The employer shall pay seventy percent (70%) of the monthly contribution to the Dental Plan.
- (ii) After three (3) months of employment all continuing and sessional employees shall be eligible to participate in the Dental Plan as outlined in (i) above, provided she/he works a minimum of seventeen and one-half (17 1/2) hours per week.
- (iii) After sixty-six (66) days of accumulated service, all temporary employees shall be eligible to participate in the Dental Plan as outlined in (i) above, provided they work a minimum of seventeen and one half (17 1/2) hours per week.

#### **(C) Extended Health Benefits**

- (i) The employer shall pay one hundred percent (100%) of the Medical Services Association Extended Health Benefit premium.
- (ii) Upon appointment to employment, all continuing and sessional employees shall be eligible to participate in the Extended Health Benefit Plan as outlined in (i) above.
- (iii) After sixty-six (66) days of accumulated service, temporary employees shall be eligible to participate in the Extended Health Plan as outlined in (i) above.

### **30.06 Sick Leave**

(A) No employee shall be severed or lose seniority because of illness.

#### **(B) Proof of Illness**

- (i) Where an employee is absent through illness, she/he must report by telephone or otherwise to her/his Department Head or designate as early as possible, normally by starting time on the first day away.
- (ii) In case of illness exceeding six (6) days, report by telephone or otherwise must be made to the Department Head or designate each week whenever possible.
- (iii) Upon return to work, the employee will be required to complete a standard 'Proof of Illness' form provided by the University.
- (iv) A medical certificate may be requested from an employee where there would appear to be excessive use of sick leave or where there is a return to work after a prolonged illness.

#### **(C) Medical and Dental Appointments**

Absence of one-half (1/2) day for medical or dental appointments shall not be deducted from an employee's sick leave credits nor shall any pay be deducted.

There shall not normally be more than an average of one-half (½) day per month for this purpose. Excessive use of medical or dental appointments may require medical or dental certificates. Refer to Letter of Agreement Re: 30.06 (C).

(D) Sick Leave Records

Employees shall have access to sick leave credit records on request.

(E) Sick Leave Entitlement

(i) The employer will allow one and one-quarter (1 ¼) days (8 ¾ hours) per month sick leave with full pay up to 152 days (1064 hours) maximum. When an employee has worked eleven (11) of the days in any given calendar month, she/he will be entitled to full sick leave credit for that month.

(ii) Upon request, an employee who has exhausted her/his sick leave will be issued a Record of Employment so that she/he may apply for Employment Insurance Sick Leave Benefits.

For those employees with three (3) or more years of service, where there is no unexpended sick leave or unexpended Employment Insurance Sick Leave Benefits, they may borrow at one-half pay against future sick leave credits to a maximum of twenty-two (22) working days. In cases of extreme difficulty, the Union and the University may jointly agree to an extension at one-half pay for a further twenty-two (22) working days.

An employee may apply for and receive a leave of absence for medical reasons. If the medical prognosis is that an employee will likely be able to return to her/his regular position within two (2) years, then she/he shall remain entitled to return to that position. If the medical prognosis is that an employee will not be able to return to her/his position within two (2) years, then the University may post the position and hire a permanent replacement to fill the vacancy. The employee on leave shall retain her/his employment status and seniority with the University. When the employee on sick leave returns to work, she/he shall be placed in a position in the same classification which is coincidentally vacant. When no coincidental vacancy occurs, the employee with the least amount of seniority in the classification shall be laid off and the returning employee shall be granted automatic transfer to the resulting vacancy.

(F) Subrogation

(i) Employees with sick leave to their credit shall turn over or cause to be turned over to the University any monies paid or payable to them by the Workers' Compensation Board and upon so doing shall receive full pay up to the value of their sick leave. If there is no credit of sick leave, employees shall retain their Workers' Compensation Board cheques.

(ii) Employees shall turn over, or cause to be turned over to the University, any monies paid or payable to them by the Insurance Corporation of British Columbia or any other third party, excluding interest, as a result of a claim for lost wages, where employees have used their sick benefits as a result of an automobile accident or otherwise because of injuries sustained due to the negligence or wrong-doing of a third party. Sick leave benefits will be credited upon payment of these monies. It is understood and agreed that the amount an employee is required to repay to the University for a claim of lost wages shall be net of verified expenses incurred by the employee to recover that claim.

It is further understood and agreed that the foregoing shall not apply to global awards for damages that do not specify lost wages.

It is further understood and agreed that no employee shall be required to take legal action to recover lost wages or other damages from any third party.

(G) Statutory Holidays

When a Statutory or Special Holiday falls within, or contiguous to a period of paid sick leave, the holiday shall not be assessed against the employee's sick leave.

(H) Quarantine

Should an employee be placed on quarantine due to the illness of others, benefits shall be paid as sick leave.

(I) Medical Examinations and Certificates

Should the University require an employee to submit to a medical examination as a condition of employment, the employee may have the examination done by the University at no cost to the individual, or by her/his own doctor at the individual's own expense. The employee shall be provided with a copy of any written report provided by the doctor.

(J) Illness of Dependents

An employee who has dependents may use up to a maximum of five (5) days of accumulated sick leave each year to deal with the illnesses or injuries of such dependents. **Eligibility is dependent on an employee maintaining one day per month (to a maximum of 12 days per year) in their sick bank to be used only in cases of an employee's illness or injury in accordance with the EI Premium Reduction Program.**

A child, spouse, common-law spouse, same sex partner and/or parent is considered a dependent, for purposes of this Article, if she or he is related to the employee by blood, marriage or adoption or, as common-law spouse or same sex partner, is living in a marriage-like relationship with the employee.

### 30.07 Maternity, Adoption and Parental Leave

(A) Maternity Leave

In case of pregnancy an employee is entitled to a leave of absence without pay of eighteen (18) consecutive weeks. If the baby is confined to hospital, this period may be split and/or delayed by carrying forward one week, for each week of hospitalization. This extension may continue up to 52 weeks following the week of the child's birth. If eligible she shall receive the benefits of the applicable provisions of the Employment Insurance Act.

Adoption Leave

In case of adoption, an employee who is eligible for and receives the benefits of the Employment Insurance Act is entitled to a leave of absence without pay of eighteen (18) consecutive weeks from the date the child arrives home. If eligible she/he shall receive the benefits of the applicable provisions of the Employment Insurance Act.

Parental Leave

An employee is entitled to leave of absence without pay of three (3) consecutive months during the year following the birth or for adoptive parents, from the date the child arrives home, subject to extension upon application to the Human Resources Department. Parental leave may be taken in addition to maternity or adoption leave.

(B) If birth occurs or pregnancy is terminated before a request for maternity leave is made, the employee will be granted up to six (6) weeks leave upon medical certification of such event.

(C) An employee is entitled to up to six (6) additional consecutive weeks of unpaid maternity leave if, for reasons related to the birth or the termination of pregnancy, she is unable to return to work when her leave ends under Articles 30.07(A) or

30.07(B). The University may require a medical certificate stating the reasons for the leave extension.

- (D) An employee on parental leave under Article 30.07 is entitled to up to five (5) additional weeks of unpaid leave if the child has a physical, psychological or emotional condition requiring a period of additional parental care. The University may require a medical certificate or other evidence of the employee's entitlement to leave.
- (E) Upon return to work the employee shall be reinstated in her/his former position according to Article 30.01, with all increments to wages and to benefits to which the employee would have been entitled had the leave not been taken. If her/his former position has been discontinued, she/he will be placed into a position of the same classification which is coincidentally vacant. Where there is no vacancy, the employee with the least amount of seniority in the classification shall be laid off and the returning employee transferred to the resulting vacancy.
- (F) An employee on maternity, adoption or parental leave may maintain coverage on the following plans by providing post-dated cheques to Financial Services for her/his share of the following premiums/contributions:
  - Medical Plan
  - Dental Plan
  - Extended Health Plan
  - Group Life Insurance Plan
  - Long-Term Disability Plan
  - Pension Plan
- (G) An employee on maternity, adoption or parental leave shall not lose seniority entitlements. Seniority entitlements shall continue to accrue for the period of such leave.
- (H) Employees on maternity or adoption leave who qualify for the benefits of Article 30.07(G) shall receive the full accrual of sick leave and vacation credits in the first month of such leave. Following the first month of such leave, accrual of sick leave credits shall be pro-rated based on the maternity/adoption leave salary differential paid to the employee by the University. Employment shall be deemed continuous for the purposes of calculating annual vacation entitlement but vacation pay shall be pro-rated based on the maternity/adoption leave salary differential paid to the employee by the University.
- (I) After completing six (6) months service, following return to work after maternity or adoption leave, employees will be paid by the University the difference of the benefit received from Employment Insurance and the employee's monthly salary for the period of time Employment Insurance benefits were received. Provided the employee has received the benefit mentioned above, the University will pay to the employee her/his salary for the two-week waiting period for Employment Insurance.
- (J) If the employee does not apply for, or qualify for, Employment Insurance benefits, the University will not pay monies to the employee for the period of time the employee was on maternity or adoption leave. Such employees will not accrue sick leave credits beyond the month in which the maternity or adoption leave commenced. Employment shall be deemed continuous for the purposes of calculating annual vacation entitlement but vacation pay will be limited to the month in which the maternity or adoption leave commenced.

### **30.08 Paid Leave [Christmas]**

All employees who are normally scheduled to work shall be granted three (3) days leave of absence with pay to be taken between Boxing Day and New Year's Day unless they are required to work for operational reasons. Such employees shall be paid at straight time and granted three paid leave of absence days at some other mutually agreeable time. It is understood that the University will not introduce new seasonal layoffs to avoid this benefit.

### **30.09 Personal Emergency Leave**

An employee shall be granted up to one (1) full working day with pay each year to deal with a personal emergency, upon immediately notifying the department head. Such leave will not be charged to other accrued time off.

### **30.10 Military Leave**

Employees required to attend Military training courses shall be granted one-half (½) the time as a paid leave of absence, the other half to be deducted from their holidays.

### **30.11 Citizenship Leave**

An employee shall be allowed the necessary time off with pay to process her/his Canadian Citizenship application.

### **30.12 Court Duty**

- (A) An employee who is called for Jury Duty or as a subpoenaed witness shall continue to receive her/his regular pay for the days on which she/he would otherwise have worked. In the event the employee receives any monies from the Crown for such service, she/he shall retain such portion as covers her/his expenses, and shall turn the remainder over to the University with an accounting of amounts received together with proof of amounts received together with proof of service.
- (B) When an employee is to appear as either plaintiff or defendant in a civil suit, she/he shall be granted leave of absence without pay for such purpose under the conditions of Article 30.01 (C), (D) and (E).
- (C) When an employee is charged with an offense and is required to attend a hearing or is held in custody pending hearing of charges, the employee shall be allowed leave of absence without pay under the conditions of Article 30.01 (C), (D) and (E) to attend such hearing or pending results of hearing of charges. If the employee is found to be guilty of the charge, the University will consider the nature of the offense in determining whether the individual shall continue on leave of absence, return to work or be discharged.

## **ARTICLE 31 JOB DESCRIPTIONS, JOB EVALUATION, RECLASSIFICATIONS AND MISCLASSIFICATION**

### **31.01 New Benchmarks**

A benchmark classification system with an underlying point factor plan is utilized to classify jobs.

The Employer is responsible for developing new benchmarks.

When a new benchmark is developed, the Employer will evaluate the benchmark using the point factor plan, and will assign a pay grade. The Employer will provide new benchmarks to the Union for the purpose of reviewing the job evaluation points and pay grade. The Union has thirty (30) days to object to the job evaluation points and/or pay grade. In the case of objection, the parties will engage in discussions and

attempt to resolve the matter. Where the Employer and Union can't resolve the dispute over job evaluation points and/or pay grade, the matter may be referred to an arbitrator for expedited arbitration, in accordance with Article 31.03.

### **31.02 Revised Benchmarks**

The Employer is responsible for updating and maintaining benchmarks. Changes to benchmarks may or may not result in a change in job evaluation points and pay grade.

When a benchmark is revised, the Employer will evaluate the benchmark using the point factor plan, and will assign a pay grade. The Employer will provide revised benchmarks to the Union for the purpose of reviewing the job evaluation points and pay grade. The Union has thirty (30) days to object to the job evaluation points and/or pay grade. In the case of objection, the parties will engage in discussions and attempt to resolve the matter. Where the Employer and Union can't resolve the dispute over job evaluation points and/or pay grade, the matter may be referred to an arbitrator for expedited arbitration, in accordance with Article 31.03.

### **31.03 Expedited Arbitration – Resolution of Job Evaluation Points and/or Pay Grades**

Where the Employer and Union can't resolve a dispute over job evaluation points and/or pay grade for a new or revised benchmark, or for a unique job, the matter may be referred to an arbitrator that is mutually agreed to by the parties, for resolution through an expedited arbitration process.

- (A) A case management meeting shall occur between the parties prior to the expedited arbitration. The parties shall agree on as many facts of the case as possible.
- (B) The parties will brief the arbitrator on the outcome of the case management meeting prior to the arbitration. Based on the case management meeting the arbitrator will provide direction to the parties about the type of witnesses and documentation that should be included in the expedited arbitration.
- (C) The expedited arbitration will not include formal evidence or formal witness testimony. Informal inclusion of witnesses and argument are limited to those required to provide relevant information, as determined by the arbitrator.
- (D) The arbitrator will make a determination based on the point factor plan. The evaluation and pay grades of existing benchmarks only will be used as comparators.
- (E) The arbitrator does not have jurisdiction to create new factors, factor "degrees"/levels, pay rates, and/or pay grades that are not already part of the existing job evaluation plan.
- (F) The decision of the arbitrator is final and binding, and is on a without prejudice and without precedence basis.
- (G) Arbitration costs will be equally shared by the parties.

### **31.04 Job Descriptions**

A job description will be developed by the department head (or designate) for each position in the department. Job descriptions will outline the responsibilities, qualifications, and duties to be performed by the incumbent.

### **31.05 Classification/Evaluation of Jobs**

- (A) The Employer is responsible for classifying/evaluating jobs. Jobs are classified to benchmarks based on "best fit"; that is, the job is classified to the benchmark where the scope and level of the job are a "best fit" with the scope and level definition outlined on the benchmark. It is recognized that benchmarks are not "watertight compartments", and that there is overlap

across benchmarks. The best fit with the scope and level definition is determinative, and the other elements of the benchmark provide guidance.

- (B) The Employer will evaluate jobs that are unique in nature, and that are not a “best fit” with any benchmark, against the point factor plan that underlies the benchmarks, and will assign the jobs to pay grades based on the point factor scores.
- The Employer will provide a copy of evaluated unique jobs to the Union for the purpose of reviewing the job evaluation points and pay grade. The Union has thirty (30) days to object to the job evaluation points and/or pay grade. In the case of objection, the parties will engage in discussions and attempt to resolve the matter. Where the Employer and Union can’t resolve the dispute over job evaluation points and/or pay grade, the matter may be referred to an arbitrator for expedited arbitration, in accordance with Article 31.03.
- (C) Jobs that are a “best fit” with two or more benchmarks (i.e., where the job performs a substantive amount of the scope and level of two or more benchmarks) will be classified to the benchmark that is at the higher pay grade.
- (D) If the union has concerns about the classification of a job, they may request that the Total Compensation unit of the Human Resources department conduct a review.
- (E) The Total Compensation unit may audit job classifications and make adjustments as required.

### 31.06 Reclassification Requests

If an employee who has completed his/her probationary/orientation period believes that his/her job is incorrectly classified, he/she should submit a request to his/her manager for a review of the job classification. The request must be made on the designated form, and must include the reasons the employee believes that his/her job is inappropriately classified. Upon receipt of a reclassification request, the manager shall review the job classification in accordance with Article 31.05 above, and will attempt to resolve the matter if the manager believes there is merit to the request.

If the matter is not resolved, the employee may submit a formal request for reclassification. A minimum of six (6) months must elapse between each reclassification request.

- (A) The request must be made on the designated form and submitted to the Total Compensation unit, who will provide a copy to the Union and the department head (or designate). The request should be accompanied by a job description.
- (B) Where the Total Compensation unit determines that it will add value to the process, they will interview the employee and/or the department head (or designate). In such circumstances, at the request of the employee a Union steward shall be present at the interview.
- (C) The employee and department head (or designate) shall be notified of the results of the reclassification request by letter (including rationale), with a copy to the Union, within twelve (12) weeks of the date that the Total Compensation unit received all required information on the reclassification request forms, including the form that the employee’s manager must complete.
- (D) If the employee is not satisfied with the outcome, she/he shall have the right to appeal the decision, pursuant to Article 31.07.
- (E) If an employee’s position is reclassified, that employee shall not be required to serve a new probationary or orientation period.

### 31.07 Appeal Process - Appeal of the Outcome of a Reclassification Request

If an employee is not satisfied with the outcome of the reclassification request, she/he

may appeal through the following process:

- (A) Within thirty (30) days of receipt of the results of their reclassification request, the employee must notify the Total Compensation unit in writing of their desire to appeal the decision.
- (B) A Joint Appeal Committee (JAC) will attempt to resolve the appeal. Quorum for the JAC is two individuals representing the Union and two individuals representing the University. Neither party shall have more than two representatives. Where the Union's committee and the University's committee agree, the appeal is resolved. By arrangement with her/his supervisor, the Union's appointed JAC member shall be permitted the necessary time off without loss of pay or benefits to attend the JAC meeting. In accordance with the practice of article 8.04 of the Collective Agreement, the Union and the University shall notify each other, in writing, of the names of their appointed representatives to the JAC.
- (C) Appeals not resolved by the Joint Appeal Committee may be referred by either party to an arbitrator that is mutually agreed to by the parties for resolution under an expedited arbitration process.
- (D) A case management meeting shall occur between the parties prior to the expedited arbitration. The parties shall agree on as many facts of the case as possible.
- (E) The parties will brief the arbitrator on the outcome of the case management meeting prior to the arbitration. Based on the case management meeting the arbitrator will provide direction to the parties about the type of witnesses and documentation that should be included in the expedited arbitration.
- (F) The expedited arbitration will not include formal evidence or formal witness testimony. Informal inclusion of witnesses and argument are limited to those required to provide relevant information, as determined by the arbitrator.
- (G) The arbitrator will make a determination based on the "best fit" of the job to a benchmark. Where the job is not a good fit with any of the existing benchmarks, the arbitrator may assign the job to a pay grade based on applying the point factor plan, in which case the evaluation and pay grades of existing benchmarks only will be used as comparators.
- (H) The arbitrator does not have jurisdiction to create new factors, factor "degrees"/levels, pay rates, and/or new pay grades that are not already part of the existing job evaluation plan.
- (I) The decision of the arbitrator is final and binding, and is on a without prejudice and without precedence basis.
- (J) Arbitration costs will be equally shared by the parties.

### **31.08 Wage Increase Awarded Through Reclassification**

- (A) A wage increase awarded as a result of reclassification shall be retroactive to the date of change of job duties to a maximum of twenty-one (21) months, or when no date can be established, retroactive to the date of the written reclassification request. The employee shall be placed on the step in the pay grade that ensures an increase in monthly salary of at least fifty dollars (\$50.00), where possible.
- (B) Where the job does not entail new job duties, and has been misclassified since date of hire, the employee shall be placed on the same step in the appropriate pay grade as she/he was on in the original pay grade, and shall receive full pay rate adjustment retroactive to date of hire, to a maximum of twenty-one (21) months.

- (C) With respect to 31.08(A) and (B) above, in no case shall the wage increase be awarded retroactive to a date prior to March 17, 2008.

## **ARTICLE 32 SENIORITY**

### **32.01 Definition**

Seniority shall mean length of service with the University, within the bargaining unit, and shall be credited for all service prior to certification of the bargaining unit as designated in Article 32.03.

### **32.02 Computation of Seniority - Part-Time and Temporary Employees**

Seniority of part-time and temporary employees shall be determined on the basis of the number of months worked, i.e., one hundred fifty-two (152) hours equals one (1) month. (Months are determined by multiplying the number of hours in the work week by fifty-two (52) and dividing by twelve (12). This definition of month to apply to the computation of seniority only.)

### **32.03 Accrual of Seniority**

- (A) Seniority shall accrue from the first day of employment, and shall continue to accrue except as stated otherwise in Articles 7.02, 32.04 and 32.06.
- (B) Seniority shall continue to accrue during any employee's absence from work due to illness, accident or unjust discharge.

### **32.04 Maintenance of Seniority**

- (A) Seniority shall continue to be accrued during the first (1st) month of leave of absence without pay and thereafter shall be maintained but not accrued (except as provided in Article 7.02).
- (B) Seniority shall continue to be accrued during the first month of layoff, and thereafter shall be maintained, but not accrued, for a period of up to one (1) year.
- (C) Seniority for Winter Sessional employees shall be maintained but not accrued during the Inter/Summer Session. Seniority for Inter/Summer Sessional employees shall be maintained but not accrued during the Winter Session.

### **32.05 No Loss of Seniority**

An employee shall not suffer loss of seniority for any of the following reasons: unjust discharge, layoff, promotion, demotion, transfer, reclassification, compulsory military service, vacation or any recognized leave.

### **32.06 Loss of Seniority**

An employee will lose seniority rights if she/he fails to acknowledge notice of recall within five (5) working days of recall, fails to report for work having been given at least ten (10) working days notice or if she/he resigns, retires, takes a position with the University outside the bargaining unit for a period longer than six (6) months, or is discharged for just cause.

If the employee leaves the University to take a position with another employer, she/he will be deemed to have resigned from her/his bargaining unit position.

### **32.07 Seniority List**

A current seniority list for December 31st and June 30th of each year shall be sent to the Union within fifteen (15) days of those dates.

# **ARTICLE 33 DISCHARGE, SUSPENSION, DISCIPLINARY ACTION AND RESIGNATION**

## **33.01 Definitions (for the purposes of this Article)**

- (A) Discharge - the involuntary ending of employment.
- (B) Suspension - a disciplinary action on the part of the University.
- (C) Resignation - the voluntary ending of employment by the employee.

## **33.02 Suspension**

The University may suspend any employee for just cause subject to Article 35 (Grievance and Arbitration Procedure). Upon taking of its decision, the University will immediately send to the employee concerned, with a copy to the Union, a letter giving written notification of and reasons for the suspension. All suspended employees shall be returned to their former positions.

## **33.03 Discharge**

- (A) The University may discharge any employee for just cause, subject to Article 35 (Grievance and Arbitration Procedure).
- (B) A written list of all reasons for discharge must accompany notifications of discharge to the employee and the Union.

## **33.04 Proof of Just Cause**

In all cases of suspension or discharge or other disciplinary actions, the burden of proof of just cause shall rest with the University. In the case of a probationary employee, just cause shall include failure to display sufficient ability to perform the job satisfactorily.

## **33.05 Reinstatement for Unjust Discharge**

If, as a result of the grievance procedure, it is found that an employee has been discharged for unjust cause, that employee will be reinstated to her/his former position, or one of equal salary range, without loss of seniority or benefits, and shall be compensated by the University for all time lost retroactive to the date of discharge or suspension.

## **33.06 Disciplinary Action/Employee Files**

Any written censures, letters of reprimand and adverse reports shall be removed from the employee's files and destroyed by the employee concerned in the presence of both parties after the expiration of twenty-four (24) months from the date it was issued, provided there has been no further infraction. The University agrees not to introduce as evidence in any hearing any document from any file of an employee, the existence of which the employee was unaware at the time of filing.

Any employee wishing to have her/his Performance Appraisal removed from her/his employee files (and destroyed by the employee concerned) after the expiration of 24 months from the date it was issued, shall have such request honoured provided that similar negative comments made in the Appraisal have not been repeated.

## **33.07 Notice of Resignation from the University**

If an employee resigns, a **minimum of ten (10)** working days notice will be given in writing prior to the date of termination. In the event that ten (10) **or more** working days written notice is given, the employee will be entitled to her/his outstanding vacation entitlement. In the event that less than ten (10) working days written notice is given, the

employee will be entitled to 4% of gross earnings less any actual vacation she/he has taken, unless that employee has served five (5) continuous years of employment with the University, in which case 6% of gross earnings less any actual vacation taken will be paid. Vacation entitlements banked from the previous year shall be paid at the employee's full rate. An employee may rescind her/his resignation, in writing, without penalty up to three (3) working days after giving notice.

### **33.08 Vacation Entitlements**

In case of discharge or resignation, the employee shall receive all vacation entitlements and salary due to the date of termination, except as provided in Articles 33.05 and 33.07.

## **ARTICLE 34 EMPLOYMENT SECURITY**

### **34.01 General**

No provision of Article 34 shall be construed so as to prevent any employee from changing her/his status (continuing, sessional, temporary, part-time or full-time), by applying for and receiving a posted vacancy.

### **34.02 Definitions**

- (A) Layoff - An involuntary cessation of employment due to: lack of work; reduction in or discontinuation of a function or program; or a change in process or method of operation which diminished the total number of employees required to operate the department.
- (B) Recall - the calling back of a laid-off employee to fill a vacant position within the bargaining unit.
- (C) Internal Placement - the placement of an employee whose position has been discontinued into another position:
  - 1. of the same classification, or
  - 2. a lower classification for which the employee has the required qualifications.

### **34.03 Full-Time and Part-Time Employees**

- (A) A part-time employee shall not be placed or recalled into a full-time position.
- (B) A full-time employee shall not be placed into a part-time position or recalled to a part-time position unless she/he has requested to be listed on the part-time employees' recall list.

### **34.04 Internal Placement and Recall - Continuing Employees**

#### **(A) Notice**

The University will give one (1) month's written notice or pay in lieu of notice of internal placement and layoff. Internal placement may take place if a position becomes available during the notice period.

Notice shall not coincide with the employee's vacation.

Subject to Articles 30.06 (E) and 7.02, if notice is given during the period an employee is on any approved leave of absence, the employee's internal placement rights will normally be deferred until the date the employee returns to work. However, if the employee notifies Human Resources in writing that she/he is prepared to begin the internal placement period during the leave of absence, the University will begin to send a copy of the job postings to the employee each week, and the internal placement period shall begin when the first job postings are

received by the employee. The University will not send postings earlier than one month before the date the employee is scheduled to return to work. In the case of an employee returning to work from WCB leave, she/he shall be temporarily placed in a position with no loss of pay until the notice period expires.

- (B) (i) Internal Placement - During the period of notice, the employee on notice has the choice of internal placement into any vacancies occurring in her/his classification and any vacancies in lower classifications for which she/he has the necessary qualifications. In order to exercise her/his rights to these vacancies, the employee must notify the Human Resources Department in writing within seven days of publication of the job posting of a position into which she/he wishes to be placed. After the seven days have passed, the employee's right to internal placement into these vacancies is forfeited.

During the period of notice, employees may notify the Human Resources Department in writing of departments or Library divisions within which placements during the period of notice will not be accepted or that temporary placements will not be accepted. A part-time employee being laid off may notify the Human Resources Department in writing that she/he will not accept placement to positions which have more than 10% greater or more than 10% lesser hours per week than her/his current position. (For example, an employee who has been laid off from a 60% position may notify Human Resources that she/he will not be placed into a position that is either more than 70% part-time or less than 50% part-time.) In these cases, the Human Resources Department will not internally place the employees to such vacancies, and the employees will not forfeit seniority and recall rights by not having been placed into them.

If, within a year, a discontinued position is reinstated, the employee who was placed shall, upon request, be returned to that position. In this case, Article 22.08 (Orientation Period for Transfer and Promotion) shall not apply.

- (ii) During the period of notice, the Human Resources Department and the Union may agree that an employee will not be required to place into vacancies deemed unsuitable within her/his classification. In these cases, the employee will not forfeit displacement (bumping), seniority or recall rights.
- (C) Options - At the end of the notice period, the employee who has not been placed shall inform the Human Resources Department in writing of the option she/he has selected. Failure to select an option will result in the employee being placed on the recall list in accordance with 34.04(C)(iii) below.

If no vacancies in the employee's classification occurred during the notice period, the following options are available:

- displacing the junior continuing employee in the classification,
- termination of employment with severance pay,
- layoff with recall rights for twelve (12) months.

However, if vacancies in the employee's classification did occur during the notice period and were passed up by the employee, then the following options are available:

- termination of employment with severance pay;
- layoff with recall rights for twelve (12) months.

Selection of one option precludes selection of any other.

- (i) Displacing the junior continuing employee in the classification: the continuing employee with the least amount of seniority in the classification is laid-off and

the employee selecting this option is placed in the resulting vacancy. **If the employee who elected to displace the junior continuing employee is unsuccessful in the placement according to the requirements of article 22.10 (B), then the employee will be provided layoff with recall rights for twelve (12) months in accordance with 34.04 (C) (iii) 2 through 13.**

(ii) Termination of employment with severance pay: the employee may choose to terminate employment with the University, forfeiting all seniority, and to receive severance pay in addition to the one month's notice already received as follows:

- for completed service of three (3) months but less than one (1) year two (2) weeks pay;
- for completed service of one (1) year up to and including three (3) years - three (3) weeks pay;
- for each additional completed year of service, commencing at four (4) years, an additional week of pay to a maximum of twelve (12) weeks pay after twelve (12) years of service.
- calculation of pay shall be based on the employee's average weekly wage in the last two (2) months worked, exclusive of any overtime pay.

(iii) Layoff with recall rights for twelve (12) months:

1. The University will give long-service employees who elect to be laid off additional notice or pay in lieu of notice as follows:

- employees who have completed five (5) years service will receive one (1) additional week;
- employees who have completed six (6) years service will receive two (2) additional weeks;
- employees who have completed seven (7) years service will receive three (3) additional weeks;
- employees who have completed eight (8) or more years service will receive four (4) additional weeks.

2. During the period of recall, the Human Resources Department and the Union may agree that an employee will not be required to place into vacancies deemed unsuitable within her/his classification. In these cases, the employee will not forfeit seniority or recall rights.

3. At the time of layoff, employees may notify the Human Resources Department in writing of departments or Library divisions within which placements through recall will not be accepted or that temporary placements will not be accepted. A part-time employee being laid off may notify the Human Resources Department in writing, during the period of notice or recall, that she/he will not accept internal placement or recall to positions which have more than 10% greater or more than 10% lesser hours per week than her/his current position. (For example, an employee who has been laid off from a 60% position may notify Human Resources that she/he will not accept recall to a position that is either more than 70% part-time or less than 50% part-time). In these cases, the Human Resources Department will not internally place or recall the employees to such vacancies, and the employees will not forfeit seniority and recall rights by not having been placed into or recalled to them.

4. It is the responsibility of the employee on recall to keep the Human Resources Department informed of her/his address and telephone number.
5. The University will maintain recall lists for full-time and part-time employees on layoff. A copy of the current recall lists will be sent to the Union by the fifteenth (15th) day of each month.
6. Laid-off employees shall be recalled from the recall list in order of seniority within classification, provided there is not a more senior employee on notice of internal placement.
7. Notice of recall shall normally be made by telephone. If no contact is made, notice shall be made by registered mail to the last address of the employee known by the University. The Union shall be notified by telephone of any recall.
8. Failure to acknowledge notice of recall within five (5) working days of recall or failure to report for work having been given at least ten (10) working days notice will result in forfeiture of seniority and recall rights.
9. If telephone recall to a position of ten (10) working days or less duration is not successful, an external applicant may be hired. In such case, the Union shall be notified immediately by telephone.
10. Recalled employees shall receive no less than their former salary plus any increments to which the employee has become entitled during the period on recall or by any change in the rate for that classification.
11. Employees recalled to a position other than that which they held prior to layoff shall be on an orientation period of three (3) months. If the employee finds the job unsatisfactory or is unable to meet the basic job requirements, she/he shall be returned to the recall list.
12. If, while awaiting recall, an employee chooses to apply for and obtains a position in another classification, she/he shall, upon request, remain on the recall list and shall be recalled, in turn, to a position in her/his original classification.
13. Part-time or full-time employees who have been laid off may, in addition to being listed on the recall lists, submit their names in writing to the Human Resources Department for work on an irregular basis. A copy of each request shall be sent to the Union office within five (5) working days of receipt of such request. Notice shall not apply to employees working under this section due to the short duration of each job.

#### **34.05 Internal Placement and Recall - Sessional Employees**

- (A) Notice - Sessional employees, at date of hire or recall, shall be assigned a termination date corresponding to the end of the appropriate session. Extensions beyond September in the case of summer sessional employees or beyond May in the case of winter sessional employees, or beyond an eight-month period in the case of admissions sessional employees in Student Services, may be granted only after agreement with the Union. The termination date serves as notice of layoff, and no other notice is required of the University. Sessional employees shall be laid off at termination date.

However, when positions are discontinued before the termination date, the University will give one (1) month's written notice of internal placement and layoff,

unless less than one month remains in the appointment, in which case the employee will only receive notice up to the termination date. Internal placement may take place if a sessional position becomes available during the notice period. Notice shall not coincide with the employee's vacation.

In the event the University decides to discontinue a sessional position effective with the beginning of the following session, it shall inform the Union at the time the decision is made. In the case of Winter Sessional positions or admissions sessional positions in Student Services, this notice shall be given at least one (1) month prior to the beginning of the session.

- (B) (i) Internal Placement - During the period of notice, the employee on notice has the choice of internal placement into any sessional vacancies occurring in her/his classification and any sessional vacancies in lower classifications for which she/he has the necessary qualifications.

In order to exercise her/his rights to these vacancies, the employee must notify the Human Resources Department in writing within seven (7) days of publication of the job posting of a position in which she/he wishes to be placed. After the seven days have passed, the employee's right to internal placement into these vacancies is forfeited.

- (ii) During the period of notice, the Human Resources Department and the Union may agree that an employee will not be required to place into vacancies deemed unsuitable within her/his classification. In these cases, the employee will not forfeit seniority or recall rights

- (C) Options - At the end of the notice period, the employee who has not been placed shall inform the Human Resources Department in writing of the option she/he has selected. Failure to select an option will result in the employee being placed on the recall list in accordance with 34.05(C)(iii) below.

If no vacancies in the employee's classification occurred during the notice period, the following options are available:

- displacing the junior sessional employee in the classification;
- termination of employment with severance pay;
- layoff with recall rights for sessional vacancies during the same session or sessional vacancies in the next such session, total duration of recall not to exceed twelve (12) months.

However, if vacancies in the employee's classification did occur during the notice period and were passed up by the employee, then the following options are available:

- termination of employment with severance pay;
- layoff with recall rights for sessional vacancies during the same session or sessional vacancies in the next such session, total duration of recall rights not to exceed twelve (12) months.

Selection of one option precludes selection of any other.

- (i) Displacing the junior sessional employee in the classification: the sessional employee with the least amount of seniority in the classification is laid-off and the employee selecting this option is placed into the resulting vacancy. **If the employee who elected to displace the junior sessional employee is unsuccessful in the placement according to the requirements of article 22.10 (B), then the employee will be provided layoff with recall rights for twelve (12) months in accordance with 34.05 (C) (iii) 2 through 13.**

- (ii) Termination of employment with severance pay: the employee may choose to terminate employment with the University, forfeiting all seniority, and receive severance pay in addition to the one month's notice already served as follows:
- for completed service of three (3) months but less than one (1) year - two (2) weeks pay;
  - for completed service of one (1) year up to and including three (3) years - three (3) weeks pay;
  - for each additional completed year of service, commencing at four (4) years, an additional week of pay to a maximum of twelve (12) weeks pay after twelve (12) years service.
  - calculation of pay shall be based on the employee's average weekly wage in the last two (2) months worked, exclusive of any overtime pay.
- (iii) Layoff with recall rights for sessional vacancies in the same session or vacancies in the next such session, total duration of recall not to exceed twelve months:
1. The University will give long-service employees who elect to be laid off additional notice or pay in lieu of notice as follows:
    - employees who have completed five (5) years service will receive one (1) additional week;
    - employees who have completed six (6) years service will receive two (2) additional weeks;
    - employees who have completed seven (7) years service will receive three (3) additional weeks;
    - employees who have completed eight (8) or more years service will receive four (4) additional weeks.
  2. During the period of recall, the Human Resources Department and the Union may agree that an employee will not be required to place into vacancies deemed unsuitable within her/his classification. In these cases, the employee will not forfeit seniority or recall rights.
  3. At the time of layoff, employees may notify the Human Resources Department in writing of departments or Library divisions within which placements through recall will not be accepted or that temporary placements will not be accepted. In these cases, the Human Resources Department will not recall the employees to such vacancies, and the employees will not forfeit seniority and recall rights by not having been recalled to them.
  4. Laid off employees shall be recalled from the recall list in order of seniority within classification, provided there is not a more senior sessional employee on notice of internal placement.
  5. It is the responsibility of the employee on recall to keep the Human Resources Department informed of her/his address and telephone number.
  6. The University will maintain recall lists for full-time and part-time employees on layoff. A copy of the current recall lists will be sent to the Union by the fifteenth (15th) of each month.
  7. Notice of recall shall normally be made by telephone. If no contact is made, notice shall be made by registered mail to the last address of the

employee known by the University. The Union shall be notified by telephone of any recall.

8. Failure to acknowledge notice of recall within five (5) working days of recall or failure to report for work having been given at least ten (10) working days notice will result in forfeiture of seniority and recall rights.
9. If telephone recall to a position of ten (10) working days or less duration is not successful, an external applicant may be hired. In such case, the Union shall be notified immediately by telephone.
10. At the beginning of their session, sessional employees shall be recalled on the basis of seniority if they have not accepted a continuing position that begins during that session. Eligible sessional employees shall be recalled to their original positions, providing they have sufficient seniority. In the event an employee's former position has been discontinued, she/he shall be recalled to another vacant position in the same classification. Sessional employees not recalled as a result of insufficient seniority shall remain on the recall list.
11. Recalled employees shall receive no less than their former salary plus any increments to which they have become entitled during the period on recall or by any change in rate for that classification.
12. Employees recalled to a position other than that which they held prior to layoff shall be on an orientation period of three (3) months. If the employee finds the job unsatisfactory or is unable to meet the basic job requirements, she/he shall be returned to the recall list.
13. Sessional employees who have been laid-off may, in addition to being listed on the sessional recall list, submit their names to the Human Resources Department for work on an irregular basis. A copy of each request shall be sent to the Union office within five (5) working days of receipt of such request. Notice shall not apply to employees working under this section due to the short duration of each job.

#### **34.06 Internal Placement and Recall - Temporary Employees**

- (A) Notice - A temporary employee shall, at date of hire or recall, be assigned a termination date which is normally less than three (3) calendar months from date of hire or recall, except by mutual agreement of the parties or to fill vacancies resulting from leaves of absence or maternity leaves where such positions cannot be filled through temporary promotion. The termination date serves as notice of layoff and no other notice is required of the University. Temporary employees shall be laid off at termination date. However, when the position of a temporary employee is discontinued before the termination date, the University will give the temporary employee two (2) weeks notice or two weeks pay in lieu of notice, unless less than two (2) weeks remain in the appointment, in which case the employee will only receive notice up to the termination date.
- (B) Recall - The University will maintain recall lists for temporary employees on layoff. A copy of the current recall lists will be sent to the Union by the fifteenth (15th) of each month.

When a temporary employee reaches her/his termination date and no temporary vacancy is available, the employee shall be laid off and placed on the recall list.

At the end of each assignment, temporary employees shall be recalled in order of seniority to temporary assignments within their classifications provided they meet the qualification requirements of the positions.

Employees who are hired directly by a department for an assignment of less than three months (**including any mutually agreed extensions or re-appointments to the same position**) will not be eligible at the end of the assignment to be recalled to UBC Staff Finders.

**Employees who are hired directly by a department to fill vacancies of three (3) months or more will at the end of their assignment be eligible for right of recall to UBC Staff Finders as a Human Resources Administration Clerk 1. If a temporary employee refuses recall to UBC Staff Finders they will lose their seniority rights.**

## **ARTICLE 35 GRIEVANCE AND ARBITRATION PROCEDURE**

### **35.01 Grievance Committee and Labour Committee**

The University shall appoint and maintain a committee to be called the Labour Committee, one member of which shall be designated as Chairperson. The University shall, at all times, keep the Union informed of the individual membership of the Committee.

The Union shall maintain a Grievance Committee, comprising members of the local, one member of which shall be designated as Chairperson. The Union shall, at all times, keep the University informed as to the individual membership of the committee.

The Grievance Committee or its representative shall, as the occasion warrants, meet with the Labour Committee or its representative for the purpose of discussing and negotiating a settlement of any grievance arising between the University and an employee or any dispute arising between the University and the Union.

### **35.02 Definition of Grievance**

For the purpose of this Agreement, grievance shall mean any difference or dispute arising between the parties to this Agreement concerning the interpretation, application, administration, operation or alleged violation of this collective agreement, including any question as to whether a matter is arbitrable, whether between the University and any employee bound by this Agreement or between the University and the Union. Such question or difference shall be settled conclusively in the following manner, except that,

- (A) a grievance involving more than one employee within a department, or a vacation scheduling request, or a grievance arising out of Article 8.03 shall go directly to Step 2;
- (B) a policy grievance, a grievance involving harassment (9.04), a grievance of discharge or suspension, a grievance involving technological, automation and other changes (19), a grievance involving placement (22.10), a reclassification request, or a grievance involving more than one department shall go directly to Step 3.

### **35.03 Grievance Procedure**

All grievances, except those which begin at Step 3, must be initiated within thirty (30) calendar days of occurrence of the action being grieved, or from first knowledge of grounds for a grievance.

#### **(A) Step 1:**

An employee who has a grievance shall first go to her/his supervisor or designate. The employee must be accompanied or represented by her/his steward or other Union representative. The supervisor shall be given an opportunity to answer the complaint verbally.

Failing resolution, the grievor and her/his steward shall present the grievance to the supervisor in writing. After receipt of a written grievance the supervisor shall have

five (5) working days in which to present her/his written reply to the steward. Failing settlement, the grievance shall be processed to the next step within the five (5) working days following either receipt of the supervisor's reply or expiry of the above time limit, whichever comes first.

If the supervisor is the department head, Step 2 shall be omitted and the grievance with the supervisor's written reply shall proceed directly to Step 3.

(B) Step 2:

Step 2 shall commence upon presentation of the grievance to the department head or designate. The department head shall meet with the grievor, the steward and the division steward (or other union representative) in an effort to resolve the grievance. Within five (5) working days after commencement of this step, the department head shall deliver her/his written reply to the steward. Failing settlement, the grievance shall be processed to the next step within the ten (10) working days following either receipt of the department head's reply, or expiry of the above time limit, whichever comes first.

(C) Step 3:

Upon notification of the University Labour Committee by the Union Grievance Committee of its intention to proceed to Step 3, the parties will have thirty (30) calendar days in which to meet and attempt to resolve the grievance. Following this meeting, the University will have ten (10) working days to respond in writing to the grievance. From receipt of this University response, the Union will have ten (10) working days to signify in writing its intention to invoke the arbitration procedure as set out in Article 35.04.

(D) Absence from Work

By arrangement with her/his supervisor, an employee shall be permitted the necessary time off without loss of pay and benefits to attend to the adjustment of a grievance and may be present at any step in the grievance or arbitration procedure if so requested by either party.

### 35.04 Arbitration

(A) If arbitration was invoked in accordance with Step 3 of the Grievance Procedure, then the grieving party may refer the difference to arbitration for final and binding settlement. When such a referral is made, the parties will agree on a single arbitrator within five (5) working days after an unsuccessful discussion. Failing agreement, either party may request the Minister of Labour to make the appointment.

(B) The parties shall make every effort to ensure the speedy dispatch of arbitration cases.

(C) The Arbitrator shall issue her/his award within thirty (30) working days of the conclusion of the hearing. If the arbitrator fails to deliver a decision within this time limit, the parties shall make an immediate joint request to the arbitrator for prompt delivery of a decision.

(D) The Arbitrator shall conclusively settle the dispute, and her/his decision shall be binding on both parties.

(E) Both parties to the Arbitration shall pay for all their own expenses and one-half of the expenses of the Arbitrator.

(F) The Arbitrator shall not make any award or decision contrary to the conditions or articles of this Agreement, or in amendment to this Agreement.

### 35.05 Time Limits

The time limits prescribed for the performance of any act in this Article may be extended by mutual consent of the parties and it is understood that all periods prescribed fall within the working week.

### 35.06 Previous Collective Agreements

All grievances which, at the date of signing of this Collective Agreement, are in process under the Grievance Procedure set out in a previous Collective Agreement, shall continue to be processed without interruption under the terms of said Grievance Procedure, with the understanding that such grievances continue to be grievances of alleged violations of such previous Collective Agreement.

## ARTICLE 36 WAGES

### 36.01 Pay Grades and Wage Rates effective April 1, 2012

Grade	Step 1		Step 2		Step 3		Step 4		Step 5	
	Hourly	Monthly								
1	16.16	2,456	18.91	2,874	19.14	2,910	22.74	3,456	24.14	3,821
2	20.16	3,064	20.40	3,101	20.66	3,141	23.47	3,568	26.18	4,148
3	20.51	3,117	20.76	3,156	21.02	3,195	24.64	3,746	27.29	4,500
4	20.86	3,171	21.13	3,211	21.39	3,251	22.46	3,456	27.80	4,500
5	21.22	3,226	21.49	3,266	21.76	3,308	22.74	3,456	29.61	4,500
6	21.90	3,329	22.18	3,371	22.46	3,414	23.47	3,568	29.61	4,500
7	22.61	3,437	22.89	3,479	23.18	3,523	24.64	3,746	29.61	4,500
8	23.34	3,548	23.63	3,592	23.93	3,637	26.18	3,979	29.61	4,500
9	24.43	3,714	24.74	3,761	25.05	3,808	27.80	4,226	29.61	4,500
10	25.58	3,888	25.90	3,937	26.22	3,986	29.61	4,500	29.61	4,500

**Pay Grades and Wage Rates effective April 1, 2013**

Grade	Step 1		Step 2		Step 3		Step 4		Step 5			
	Hourly	Monthly										
1	16.16	2,456	29,472	19.28	2,931	35,172	19.53	2,968	35,616	22.76	3,417	41,520
2	20.56	3,125	37,500	20.81	3,163	37,956	21.08	3,204	38,448	23.50	3,527	42,864
3	20.91	3,179	38,148	21.18	3,219	38,628	21.44	3,259	39,108	24.26	3,642	43,704
4	21.28	3,234	38,808	21.55	3,275	39,300	21.82	3,316	39,792	25.64	3,821	45,852
5	21.65	3,291	39,492	21.92	3,332	39,984	22.20	3,374	40,488	26.70	4,059	48,708
6	22.34	3,396	40,752	22.63	3,439	41,268	22.91	3,483	41,796	28.36	4,311	51,732
7	23.07	3,506	42,072	23.36	3,551	42,612	23.66	3,596	43,152	30.20	4,590	55,080
8	23.81	3,619	43,428	24.11	3,664	43,968	24.41	3,710	44,520			
9	24.92	3,788	45,456	25.24	3,836	46,032	25.55	3,884	46,608			
10	26.09	3,966	47,592	26.42	4,016	48,192	26.75	4,066	48,792			

### 36.02 Increment Policy (Previously 36.06)

Employees who are hired or promoted on or after July 1, 1986 will be paid incremental increases upon the first calendar day following the employee's anniversary date.

(It is understood that hourly rates shall be 1/152 of monthly rates.)

### 36.03 Direct Deposit

All employees shall receive their pay through direct deposit into their bank account.

ERRORS AND OMISSIONS EXCEPTED

## ARTICLE 37 CHAN CENTRE

The Parties have reached the following understandings with respect to the Chan Centre:

1. Clerical including Programming Coordinator, Academic Productions, Theatre and Music, works and services at the Chan Centre falls within the scope of CUPE Local 2950's jurisdiction and is covered by the collective agreement between this Local and the University.
2. Custodial, Maintenance, Trades, Parking and Security, Theatre Film and Creative Writing Cinema use and services at the Chan Centre fall within the jurisdiction of CUPE Local 116 and are covered by the collective agreement between this Local and the University.
3. For a period from April 1, 2010 to March 31, 2014, the parties agree that the following Provisions, Terms, and Conditions will apply to any other works and services at the Chan Centre. Such agreement is on a "without precedent" basis, and "without prejudice" to the interpretation, application, or administration of the respective collective agreements, or any Rights of the Parties in negotiations.
  - (a) Members of either CUPE Local 116 or 2950 whose regular position at the University is based outside of the Chan Centre, shall, when assigned work at the Chan Centre be fully covered by all terms and conditions of their respective collective agreements except as otherwise expressly provided for in Letters of Understanding between the respective Local, the University and the employee(s) concerned.
  - (b) Mutually agreed Job Descriptions and Rates of Pay shall be established for specific Regular and On-Call positions for works and services at the Chan Centre not covered in items 1 & 2, such rates to increase at the same time and by the same percentage as rates in the CUPE Local 2950 agreement. These job descriptions and rates are reflected in **the Chan Centre Component**.
  - (c) **The Chan Centre Component** shall set out the terms and conditions of employment of employees hired for the positions noted in section B. Where provisions of the CUPE Local 2950 collective agreement are referenced they shall apply in the same way they apply to all other employees covered by that agreement. Where a provision of the CUPE Local 2950 collective agreement is not referenced, it shall not apply.
  - (d) Where there are University employees on lay-off qualified and capable of performing the work noted in section B they shall receive preference in accordance with the relevant seniority provisions of CUPE Local 2950 for such work once they have indicated their interest in writing to the University and the Union and satisfied the parties they are qualified. The foregoing may be done prior to, during or following notice of lay off.

- (e) The Chan Centre shall provide a monthly report to Human Resources and each of the locals by the 15th of the following month showing the names and hours worked in each of the classifications covered by section (b).
- (f) The Chan Centre shall, whenever possible, advise the Union as far in advance as possible of any production or event where work falling within the scope of section B would normally be shared with employees of the production/event. Where advance notice is not possible the Union shall be notified as soon as reasonably possible. The Union agrees it will not object to the sharing of such work. In any other circumstances, if the Union has an objection, it shall be dealt with in accordance with the provisions of item (g).
- (g) Where one or more of the Parties has a concern regarding the interpretation, application, or administration of this article including an objection pursuant to section (f), they shall notify the designated representative(s) of the other parties in writing. Such notice shall set out the concern or objection and resolution sought. Parties receiving such notice shall reply in writing within five (5) working days indicating their position. Where none of the parties concerned object to the resolution, it shall be confirmed in writing. Where the resolution is not acceptable, a meeting shall be held within a further ten (10) working days to resolve the matter. If the matter is not resolved at the meeting or where mutually agreed at some later time, it shall be referred to Mr. **Mark Brown**, who shall act as an umpire with the sole jurisdiction to expeditiously resolve the matter.
- (h) In recognition of our mutual interest in the success of the Chan Centre and successful Productions and Events, it is understood and agreed between the Parties that any disputes, including jurisdictional disputes shall be referred to the process set out in section (g). In the meantime employees will follow Management directives on the understanding that redress or remedies is fully within the jurisdiction of the Umpire.

## **ARTICLE 38 DURATION OF THE COLLECTIVE AGREEMENT**

### **38.01**

This Agreement shall be in force effective from April 01, 2010 until March 31, 2014.

Either party to this Agreement may at any time within four (4) months immediately preceding the expiry of the Agreement, by written notice, require the other party to commence collective bargaining. Failing agreement by March 31, **2014** this agreement will continue in force until:

- (A) commencement of a strike by the Union or a lockout by the University, as defined in the Labour Code of British Columbia, or
- (B) a new agreement is reached.

IN WITNESS WHEREOF, the University and the Union have executed this Agreement in duplicate by their respective officers, hereunto duly authorized this **23rd day of October, 2012.**

ON BEHALF OF THE  
UNIVERSITY OF  
BRITISH COLUMBIA

'Stephen J. Toope'

President

'Pierre Ouillet'

VP Finance, Resources & Operations

'Lisa Castle'

Vice-President

Human Resources

'Maynard Witvoet'

Employee Relations Manager

Human Resources

ON BEHALF OF THE  
CANADIAN UNION OF PUBLIC  
EMPLOYEES LOCAL 2950

'Nancy Forhan'

President

'Susanne Lester'

First Vice-President

Contract Committee Chair

'Frans Van de Ven'

Business Agent

## LETTER OF AGREEMENT

### RE: FACILITATED DISCUSSIONS

The parties agree that during the term of this collective agreement, a Special Mediator shall facilitate discussions between the parties regarding issues of mutual concern and/or issues consistent with the goal of improving labour/management relations.

Dated this 30th day of March, 2011

'Maynard Witvoet'

Employee Relations Manager

(for the University)

'Frans Van de Ven'

Business Agent

(for the Union)

## LETTER OF AGREEMENT

### RE: ARTICLES 4.01 AND 22.08 PROBATIONARY & ORIENTATION PERIODS

The parties agree to meet and discuss the probationary and orientation periods referenced in Articles 4.01 and 22.08. The meetings will consist of not more than six (6) members: three (3) representatives of the University and three (3) representatives of the Union. The Union representatives shall be granted leave with pay to attend these joint meetings.

The purpose of the discussion will be:

- to discuss concerns or issues relating to the current probation and orientation periods
- to identify those areas, units or positions that may require a longer assessment period.

The parties shall make recommendations to the University and the Union for approval of their respective principals.

Dated this 30th day of March, 2011

'Maynard Witvoet'

Employee Relations Manager

(for the University)

'Frans Van de Ven'

Business Agent

(for the Union)

# LETTER OF AGREEMENT

## RE: ARTICLE 5.05 CONTRACTING OUT

Attached hereto is a protocol which establishes a consultation and umpire process to discuss and adjudicate matters arising within the frame of Article 5.05 (Contracting Out) of the collective agreement. However, in addition to the attached protocol, and apart from it, the parties agree to the following:

1. During the term of the collective agreement, the parties will constitute a senior joint committee to discuss in good faith their respective concerns regarding contracting out, and to make every reasonable and timely effort to constructively address those concerns. It is understood that this paragraph may be implemented in the context of the parties' other Letter of Agreement re: Facilitated Discussions. **Mark Brown or Robert Pেকেles**, acting in his capacity as Special Mediator, shall facilitate discussions between the parties regarding issues of mutual concern and/or issues consistent with the goal of improving labour management relations.
2. Notwithstanding the attached protocol, and irrespective of Article 5.05, where the University has given the Union notice of an intended contracting out, either party may elect to have the matter discussed and dealt with under the terms of this paragraph. In that event, it is agreed between the parties that the matter will be addressed solely on the basis of reasonableness. That is to say, the University and the Union may agree (without prejudice or precedent) to the contracting out or contracting in of a particular project, work or service; and the University and the Union further agree that neither of them will withhold agreement unreasonably. It is further agreed that **Mark Brown or Robert Pেকেles** (or if they are unavailable, another umpire to which the parties shall agree within one business day after an unsuccessful discussion) has exclusive jurisdiction to resolve any differences between the parties arising from the operation of this paragraph including the test of reasonableness; further, that the exercise of such jurisdiction in relations of the test of reasonableness shall be notwithstanding the terms of the collective agreement. Decisions made by the umpire (or another umpire) under this paragraph shall be on an expedited basis, in accordance with procedures established by the umpire and may include hearings by conference telephone call.

## PROTOCOL

### Consultation - Contracting Out

1. The parties agree to establish a contracting out committee. The committee will be comprised of three (3) persons representing the University and three (3) persons representing the Union. Each party shall designate a co-chair.
2. The contracting out committee shall meet on a date which shall be established by the committee following the University's written notification of intent to contract out or upon request by the Union. After one (1) year, or sooner if by agreement between the University and the Union, the committee shall determine the need for regularly scheduled meetings in addition to these.
3. Not less than five (5) working days prior to each committee meeting, the University shall deliver to the Union in writing, by fax, e-mail or courier, its notice and pertinent information about work or services which it intends to contract out.
4. Not less than two (2) working days prior to each committee meeting, the Union shall deliver to the University and the members of the contracting out committee in writing, by fax, e-mail or courier, its request for information about matters requiring

the committee's attention. The co-chairs of the committee shall then confirm with each other the upcoming agenda.

5. All pertinent information will be submitted to the committee no later than the start of the scheduled meeting, unless, in the course of the discussion, the University and Union agree that additional information is reasonably necessary for further but still timely discussion.
6. The committee shall use its best and most timely efforts to resolve any issue or dispute arising from matters referred to it. The following conditions shall apply with respect to the committee meetings:
  - (a) all discussions will be without prejudice, and
  - (b) the outcome will go on record.

If agreement is reached, this agreement is binding and will be implemented, and the matter will be considered resolved.

7. Any matters not resolved by the committee shall be referred to the contracting out umpire who shall expeditiously decide the matter and whose decision shall be final and binding. Notwithstanding the grievance and arbitration provisions of the collective agreement, the umpire shall have the jurisdiction to interpret and apply the contracting out provisions of this letter of agreement. For clarity, the jurisdiction of the umpire includes the adjudication of an allegation by the Union that the University has wrongly failed to give notice of a contracting out. In the event of such allegations, the matter will be discussed by the committee under paragraph 5 of this protocol prior to being referred to the umpire under this paragraph.

The umpire may determine her/his own procedures which shall be appropriate to the nature of the issue, with the aim of the promptest possible ruling. Fees and expenses of the umpire shall be shared by both parties.

The umpire shall be **Mark Brown or Robert Pেকেles** or if they are unavailable, another umpire to which the parties shall agree within one (1) working day after a meeting in which a matter is not resolved.

**Dated this 16th day of March, 2011**

**'Maynard Witvoet'**  
**Employee Relations Manager**  
**(for the University)**

**'Frans Van de Ven'**  
**Business Agent**  
**(for the Union)**

## **LETTER OF AGREEMENT**

**RE: ARTICLE 13.01**  
**OFFICIAL UNIVERSITY CLOSURE**

Where severe snow conditions require decisions regarding staffing levels and Article 13.01, the following procedures will apply:

Notification procedures shall be established by each department which will include contingency plans in the event phone services are disrupted and/or recorded phone messages cannot be accessed. The department head will be responsible for establishing the content of the notification.

The notification will include whether there is a curtailment of non-vital services and/or the cancellation of classes. In the event of such curtailment and/or cancellation, it will include what operationally vital services will be continued and require the presence of predesignated operationally vital employees. In addition to persons predesignated, the department head may identify additional positions/functions based on operational

requirements at the time of the snow (for example, exams and special conferences).

Departments shall advance to Human Resources and the Union their list of predesignated vital positions/functions not later than May 30, 1997. It is understood that subsequent changes, if any, will be forwarded in a timely fashion. It is understood that some departments, although generally vital to the University and its operation, may not have for "severe snow conditions" predesignated positions/functions. Departments, that in the event of severe snow conditions have vital positions/functions not predesignated and/or that designate additional positions/functions as per paragraph 3 above shall forward a list of same with detailed explanation to the Human Resources Department and the Union within 10 days following the snow conditions end.

In deciding as to whether or not a curtailment or cancellation will affect any department, the department will base its decision on the following:

- the President's (or delegates') decision about the cancellation of classes and/or the curtailment of non-vital services
- the operational requirements of the department
- the safety of employees travelling to and from work and at work
- what other departments are doing
- availability of public transportation.

Curtailment of operationally non-vital services shall constitute a closure pursuant to Article 13.01 of the collective agreement and all employees normally required to attend work for that time will receive their normal salary subject to Article 13.01.

This procedure supersedes all University policies.

Should a dispute arise concerning the application, administration or interpretation of the mediated settlement it shall be immediately referred for expedited resolution to John Sanderson. In the event John Sanderson is not available, Robert Pেকেles or another mutually agreed arbitrator shall be used.

Dated this 23rd day of February, 2011.

**'Maynard Witvoet'**  
Employee Relations Manager  
(for the University)

**'Frans Van de Ven'**  
Business Agent  
(for the Union)

## LETTER OF AGREEMENT

**RE: ARTICLE 20  
JOB SKILLS TRAINING PROGRAM**

The University will maintain a Job Skills Training Program for the duration of the collective agreement.

Dated this 23rd day of February, 2011.

**'Maynard Witvoet'**  
Employee Relations Manager  
(for the University)

**'Frans Van de Ven'**  
Business Agent  
(for the Union)

## LETTER OF AGREEMENT

**RE: ARTICLE 22.10  
PLACEMENT**

In accordance with the decision of the Placement Umpire on August 14, 1998, the parties agree to the following:

- (A) A laid off employee may seek a meeting jointly with a Union representative and a Human Resources representative to identify potential job matches within her or his classification for placement or bumping.
- (B) The two representatives and the employee shall commit themselves to finding work for the laid off employee which is acceptable to the employee, in which she or he is likely to succeed. This includes pro-active dealings with departments or faculties where opportunities exist.
- (C) Where potential job matches are identified, Human Resources will notify the affected department(s), asking them to forthwith arrange to meet with the employee.
- (D) The meeting or other procedures will be limited to determining the presence or absence of the employee's qualifications and ability to perform the duties of the position(s) identified as a potential job match.
- (E) In case of disagreement, the matter will forthwith be submitted to the Placement Umpire pursuant to Article 22.10 (E) of the collective agreement.
- (F) This agreement is on a trial basis for the length of the current collective agreement and may be renewed by mutual consent.

Dated this 29th day of August, 2012

**'Maynard Witvoet'**

**Employee Relations Manager  
(for the University)**

**'Frans Van de Ven'**

**Business Agent  
(for the Union)**

## LETTER OF AGREEMENT

**RE: ARTICLE 30.06 (C)  
MEDICAL AND DENTAL APPOINTMENTS**

It is understood and agreed that:

Employees are entitled to 3.5 hours per month for use for medical or dental appointments. Employees may use the 3.5 hours if necessary all at one time, or in pieces (eg. three one-hour parcels at the end of the working day).

On average employees will not use more than 3.5 hours in a month for the purpose of medical appointments. When an employee exceeds 3.5 hours for this purpose, then the University will average usage over the twelve months immediately preceding the current month; if the employee has not averaged 3.5 hours over the previous 12 months, then additional time for appointments is available to the employee up to the maximum potential usage of 42 hours. By referencing the moving average over the twelve most recent months, employees are able to 'wipe out' months of high usage systematically. If the employee's usage exceeds 42 hours, then payment for the medical appointment is deducted from the employee's accumulated sick leave bank.

If the bank has run out, then the pay for the time will be deducted from the employee's next cheque.

Dated this 23rd day of February, 2011.

## LETTER OF AGREEMENT

### RE: **ARTICLE 30.07 MATERNITY AND ADOPTION LEAVE**

At the option of the employee, during the term of this collective agreement, the following procedure shall apply.

The employee shall opt for Plan A or Plan B, but not both:

1. Plan A is the benefit as described in Article 30.07(F).
2. Plan B is a Supplemental Employment Benefit (SEB) as described herein. The object of the SEB Plan is to supplement employment insurance benefits during a period of unemployment due to pregnancy or adoption.
3. The benefit level paid under Plan B is 95% of the employee's regular weekly earnings; the University will pay the difference between 95% of the employee's regular weekly earnings and the amount of EI received by the employee.

In any week, the total amount of SEB payments and the weekly rate of EI benefits will not exceed 95% of the employee's regular weekly earnings.

4. During the maternity or adoption leave, the SEB benefit will be paid for a total of seventeen (17) weeks for pregnancy [fifteen (15) weeks plus two (2) week EI waiting period] and twelve (12) weeks for adoption [ten (10) plus the two (2) week EI waiting period].
5. Employees must prove that they have applied for and are in receipt of employment insurance benefits in order to receive payment under the plan. The University will verify the receipt of EI benefits by requiring the employees to submit EI cheque stubs.
6. Employees do not have the right to SEB payments except for supplementation of EI benefits for the unemployment period as specified in the plan.
7. The employee's share of benefit plan premiums/contributions during the period of the maternity or adoption leave shall be deducted from the amount paid to the employee by the University under the provisions of the SEB Plan.
8. Any period of leave of absence beyond the periods specified in (4) above shall be without pay, and the employee shall be responsible for the prepayment of her/his share of benefit plan premiums/contributions in accordance with Articles 30.01(D) and 30.07(F).
9. Upon return to work after maternity or adoption leave and, where applicable, any additional leave of absence without pay, and where the employee has opted for Plan B, the University will pay to the employee 5% of her/his monthly salary for the first two (2) weeks of the leave and for the period of time Employment Insurance benefits were received.
10. Notwithstanding the provisions of Article 1.01, the employee shall make a written agreement with the University on a form (a copy of which is attached and forms part of this Letter of Agreement) which shall be signed by the employee in the presence of a shop steward or other representative of the Union and which provides the following:
  - (A) The employee shall make a commitment to return to work at the end of the maternity or adoption leave and, where applicable, any additional leave of absence without pay.

(B) The employee shall agree to repay the University the gross benefit paid to the employee during the first two weeks of the maternity or adoption leave and the gross benefit difference which was paid to the employee for balance of the maternity or adoption leave, including the employee's share of the benefit plan premiums/contributions which were deducted during the maternity/adoption leave, if she/he fails to return to work, or resigns or is dismissed for just cause within six (6) months of return to work.

11. If the employee refuses to make an agreement under (10) above, or chooses not to exercise the option established in this Letter of Agreement, the provisions of Plan A shall apply.

Dated this 23rd day of February, 2011.

'Maynard Witvoet'

Employee Relations Manager  
(for the University)

'Frans Van de Ven'

Business Agent  
(for the Union)

## MATERNITY LEAVE/ADOPTION LEAVE REPAYMENT AGREEMENT

### IN ACCORDANCE WITH THE LETTER OF AGREEMENT - ARTICLE 30.07 - MATERNITY/ADOPTION LEAVE:

I \_\_\_\_\_ after consulting with a Union representative or (Employee name, please print)

shop steward and having full understanding of my obligations, make the following agreement with the University of British Columbia.

I agree that 95% of my maternity/adoption leave salary differential be paid to me during my leave of absence and the remaining 5% of my maternity/adoption leave salary differential be paid to me upon my return to work, rather than after completing six (6) months service following my leave of absence, and I agree to return to work and remain at work for a minimum of six (6) months. If I return on a part-time basis, I am obligated to fulfill the full-time equivalent ("FTE") of 6 months work **in order to retain the SEB payments I received**. Should I fail to return to work, or having returned to work should I fail to complete six (6) months of service **(or the FTE in the case of part-time work)**, or if I resign, or if I am dismissed for just cause within six (6) months of my return to work, **or having returned to part-time work I am dismissed for just cause before I complete the FTE of 6 months work**, I agree to repay the University the **full amount of SEB received, and I understand that under no circumstances will this repayment be pro-rated**. I understand that if I do not make the required repayment I will be subject to legal action initiated by the University to regain such payments. **If I receive notice from the University subsequent to my return that terminates my employment without cause, I will not be obligated to repay any portion of the SEB payments received.**

\_\_\_\_\_  
(Employee Signature)

\_\_\_\_\_  
Date

\_\_\_\_\_  
The University of British Columbia

\_\_\_\_\_  
CUPE Local 2950 Representative\*

\*This signature implies no liability on the part of the Canadian Union of Public Employees, its local union 2950, or the individual union representative.

## LETTER OF AGREEMENT

### RE: ARTICLE 35 EXPEDITED ARBITRATION

On a trial basis, for the term of the collective agreement, the parties agree to the following letter of agreement:

1. The parties shall determine, by mutual agreement, those grievances suitable for expedited arbitration.
2. Those grievances agreed to be suitable for expedited arbitration shall be scheduled within one (1) month.
3. The location of the hearings is to be agreed by the parties.
4. All presentations are to be short and concise and are to include a comprehensive opening statement. The parties agree to make limited use of authorities during their presentations.
5. Prior to rendering a decision, the arbitrator may assist the parties in mediating a resolution to the grievance.
6. Where mediation fails, or is not appropriate, a decision shall be rendered as contemplated herein.
7. The decision of the arbitrator is to be completed and mailed to the parties within ten (10) working days of the hearing.
8. The parties shall equally share the costs of the fees and expenses of the arbitrator.
9. The expedited arbitrators, who shall act as **the sole arbitrator**, shall be **either Mark Brown or Robert Pekeles**. **If availability is an issue** the parties **may** agree upon another expedited arbitrator within five (5) **working** days.
10. The expedited arbitrator shall have the same powers and authority as an arbitrator established under the provisions of Article 35.04, except for Article 35.04 (A), (B) and (C).
11. All decisions of the arbitrator are to be limited in application to that particular dispute and are without prejudice. These decisions shall have no precedential value and shall not be referred to by either party in any subsequent proceeding.
12. The parties agree that all disputes arising under the Job Evaluation **System** shall be referred to expedited arbitration.

Dated this 23rd day of February, 2011

**'Maynard Witvoet'**

**Employee Relations Manager  
(for the University)**

**'Frans Van de Ven'**

**Business Agent  
(for the Union)**

## LETTER OF AGREEMENT

### RE: HEALTH & WELFARE BENEFITS

The Public Sector Accord on University Issues dated January 31, 2000 (the "Accord") provides, amongst other things, a process for improving health and welfare benefits without increased costs for the University. Pursuant to the Accord, the University and the Union entered into a letter of agreement dated September 26, 2000, and that letter of agreement will expire on December 31, 2003, unless the funds provided for therein are depleted sooner.

Given that both parties recognize the provision of health and welfare benefits is integral to recruiting and retaining support staff, the University and the Union agree as follows:

1. The University will allocate 1.85% of annual payroll, on an ongoing basis, toward the improvement of health and welfare benefits. Annual payroll is calculated over the 12- month period preceding March 31st each year.
2. The University will provide the following health and welfare benefit plans:
  - Medical Services;
  - Extended Health;
  - Dental;
  - Basic Group Life Insurance;
  - Income Replacement (Long Term Disability); and
  - Employee and Family Assistance Program.
3. The University will continue to pay 100% of the premiums for all of the plans listed in paragraph 2, other than Income Replacement Plan (Long Term Disability) the premiums for which remain 100% employee paid, and Employee and Family Assistance Program, the premiums for which remain 30% employee paid.

The eligibility requirements for the plans shall be as provided for in the Collective Agreement as modified by the letter of agreement dated September 26, 2000 as noted above.

Decision of Mediator-Arbitrator, Mark Brown

Date: April 14, 2003

Dated this 29th day of August, 2012

'Maynard Witvoet'

**Employee Relations Manager  
(for the University)**

'Frans Van de Ven'

**Business Agent  
(for the Union)**

## **LETTER OF AGREEMENT**

### **RE: BARGAINING UNIT JURISDICTION DISPUTE RESOLUTION PROCESS**

To ensure the parties' commitment to fully and finally settle all aspects of the ongoing jurisdictional dispute between them and in order to mitigate the cost, delay and labour relations impact of an application to Section 139 of the Labour Relations Code, Don Munroe issued an award dated April 25, 2005 to establish a dispute resolution mechanism to finally and conclusively settle issues regarding bargaining unit jurisdiction issues as may from time to time arise between the parties.

In the exercise of the jurisdiction conferred on Don Munroe by the parties, he awarded a document headed "Bargaining Unit Jurisdiction Dispute Mechanism" including appendices "A", "B" and "C" thereto. The parties shall be bound by the attachments according to the terms thereof.

#### **Scope:**

Effective February 7, 2005, and from this day forward, the Union may challenge any proposed new M&P positions or reposted M&P positions, whether or not the reposting involves a change in job duties. In addition, the Union may challenge from this day forward any new non-bargaining unit positions to determine whether the said new or reposted positions are properly included or excluded from the bargaining unit. It is understood that the process described in this document is intended as a summary process for the resolution of jurisdiction issues in the context of the Union's existing bargaining agency; it is not intended as a process for the resolution of disputes about the general contours of the Union's bargaining agency.

M&P positions created from January 1998 to April 25, 2005 are not material evidence of the jurisdiction of the bargaining unit.

Without limiting the generality of the foregoing, the M&P status of the said post 1998 to 2005 positions shall not prejudice any argument the Union may advance to the effect that relevantly similar positions are properly included in the bargaining unit.

**Process:**

1. Where the University reclassifies an existing bargaining unit position to another employee group, it shall notify the Union. The University shall also provide the Union a copy of the relevant position description and organizational chart.
2. If the Union elects to dispute the University's decision to exclude a position from this bargaining unit, it shall notify the University in writing within ten (10) working days of receiving notice of reclassification or ten (10) working days of the disputed position being posted or reposted.
3. Following receipt of the notification of the Union's dispute, the parties shall meet within ten (10) working days and attempt, in good faith, to reach agreement. Prior to the meeting, the Union will provide the employer with reasons for the challenge.
4. All discussions shall be without prejudice. If agreement is reached, it shall be committed to writing and signed by the parties. Any agreement so executed shall be final and binding.
5. If the parties cannot agree, all outstanding matters shall be referred forthwith to the Jurisdiction Umpire whose decision shall be final and binding.

It is the aim of this provision that a challenge referred to the Umpire shall be heard and decided promptly.

Accordingly, the Umpire shall establish his/her own procedure which in any instance, may include hearings by conference telephone call, submissions by fax or any other procedure deemed appropriate by the Umpire.

6. In reaching a decision, the Umpire shall refer to the following documents:
  - a) The Union's certification;
  - b) The Collective Agreement;
  - c) The applicable provisions of the Labour Relations Code and the decisions of the Labour Relations Board pursuant thereto;
  - d) Applicable arbitral jurisprudence
  - e) The appropriate communities of interest, including the practices of the Parties, and the relationship between the core duties and qualifications of the disputed position and existing positions within the bargaining unit and existing positions outside of the bargaining unit.
7. Notwithstanding Article 35 of the Collective Agreement (Grievance and Arbitration Procedure), the Umpire shall have exclusive jurisdiction to interpret and apply the provisions of the April 25, 2005 award and all appendices.
8. Fees and expenses shall be shared by the parties.
9. The Jurisdiction Umpire shall be **Mark Brown**. In the event **Mr. Brown** is not available the parties shall agree upon another umpire within five (5) working days.
10. This agreement shall continue in force during the term of the collective agreement and may thereafter be renewed by agreement of the parties.

If any discrepancy exists between the interpretation or application of this Letter of Agreement and Don Munroe's award dated April 25, 2005, the award shall apply.

Dated this 16th day of March, 2011.

'Maynard Witvoet'

Employee Relations Manager  
(for the University)

'Frans Van de Ven'

Business Agent  
(for the Union)

## LETTER OF AGREEMENT

**RE: NEW JOB EVALUATION SYSTEM – JOB SECURITY PROVISIONS**

### PREAMBLE:

In order to administer job security provisions of the current collective agreement in a manner consistent with the new CUPE 2950 Job Evaluation System, which was implemented on March 16, 2008, the parties agree to the following clarifications in the collective agreement.

### PROVISIONS:

Reference is made to the term “classification” in the following Articles of the collective agreement: 7.02, 19.05(C), 19.05(D)(i), 19.05(D)(iii), 22.05, 22.08(C), 24.09(B), 24.09(D), 24.09(D)(i), 24.09(F), 30.06(E), 30.07(E), 34.02(C), 34.04(B), 34.04(C), 34.05(B), 34.05(C), 34.06(B), and LOA RE: Article 22.10 (pg. 46).

For the purpose of job security provisions outlined in the aforementioned Articles, “classification” means the “benchmark cluster” that contains the benchmark that the employee’s position is matched to. Benchmark clusters are listed in the attachment to this Letter of Agreement.

A number of benchmarks do not fall into a benchmark cluster. For the purposes of job security provisions, “classification” means the individual benchmark and not a cluster.

“Benchmark clusters” replace “job families” for the purpose of job security practices in the most recent job evaluation plan, which was in place immediately preceding the implementation of the new job evaluation system on March 16, 2008

Benchmarks within a benchmark cluster are at the same pay grade at the “base level”. This is irrespective of the level of supervision and second language attached to either the position that an employee came from, or the position that the employee is applying for. It is the “benchmark” of both positions that is determinative.

Reference in the collective agreement to “pay grade”, with respect to job security provisions, continues to mean “pay grade” in the new job evaluation system.

The parties may agree on a case-by-case basis to allow employees to place or be recalled into a suitable vacancy outside of the benchmark cluster, single benchmark, or the “unique job.”

From time to time the parties may modify the benchmark clusters by mutual agreement.

Dated this 10th day of October, 2012.

'Maynard Witvoet'

Employee Relations Manager  
(for the University)

'Frans Van de Ven'

Business Agent  
(for the Union)

## ARTICLE 1 GENERAL PURPOSE

### 1.01 Purpose of Chan Centre Component

The purpose of Chan Centre Component is to set forth the terms and conditions and is applicable to employees of the University of British Columbia at the Chan Centre for the Performing Arts in the following new classifications: Front of House Attendant, Ticket Seller, Front of House Captain 1, Front of House Captain 2, Ticket Captain, Head Concessions Captain, Stage Technician, Assistant Head Technician, Concessions Coordinator, Front of House Coordinator, Head Technician, Ticket Coordinator, Audio Visual Coordinator, Stage Coordinator, Assistant Technical Director.

## ARTICLE 2 RECOGNITION

### 2.01 Union Recognition

Recognition of CUPE Local 2950 as the sole bargaining authority for the Front of House and Production employees covered by this appendix is subject to the provisions of Article 37 and without prejudice to any position the parties may wish to take at the end of the agreement set out therein.

## ARTICLE 3 DEFINITIONS

### 3.01 Employee

An employee for the purpose of this appendix shall mean a person employed by the University to work at the Chan Centre in a front of house or production classification as set out herein. It is understood that Custodial, Trades and Maintenance staff are covered by the CUPE Local 116 Collective Agreement, and Clerical and Office staff are covered by the CUPE 2950 Collective Agreement. It is further understood that continuing, hourly, and staff employees temporarily assigned by management to work in the front of house or production shall be covered by the appropriate collective agreement unless mutually agreed otherwise by the parties.

### 3.02 Front of House Employee

Front of house employees, excluding those working the ticket office, as set out herein, shall be represented by CUPE Local 2950.

### 3.03 Production Employee

Production employees and Front of House ticket office employees as set out herein, shall be represented by CUPE Local 2950.

### 3.04 Regular Employees

“Regular Employee” shall mean an employee, either full-time or part-time, who occupies a regularly constituted year round position. A Regular employee will be paid based on a monthly salary.

### 3.05 On-Call Employees

On-Call employees shall mean an employee working on a job which will not continue as a regularly constituted position. An On-Call employee will be paid based on an hourly rate.

### **3.06 Students**

The term student assistant shall mean any student who is enrolled at the University and works no more than ten (10) scheduled hours in any one week in the Ticket Seller and Stage Technician classifications. Such students are outside the certification.

Any students who work more than ten (10) hours in any one week must be full time students and fall in the certification. Upon request from the Union the University will endeavor to provide verification of full time status of the student. Student workers performing duties normally done by employees bound by this agreement shall be paid at the base hourly rate as outlined in this agreement.

Full time students employed by the Chan Centre shall be, in accordance with the Chan Centre policy, given preference in work assignments over other, non student, Chan roster members. This preference shall extend for a maximum of twelve (12) academic sessions. At the end of each student's preferential eligibility he/she shall be placed on the regular Chan Centre roster based on the number of hours worked.

It is understood and agreed that student workers shall not be used to displace members of the bargaining unit, nor be used to achieve attrition of the bargaining unit. This shall not be construed as a staffing guarantee.

## **ARTICLE 4 PROBATION**

### **4.01 Probationary Employee**

A probationary employee shall mean a new employee serving a trial period to determine suitability. For On-Call employees the probationary period shall be sixty-five (65) days worked or two (2) years from the first day of work, **whichever comes first**. For Regular employees the probationary period shall be three (3) calendar months. The probationary period may be extended by mutual agreement of the University and the Union. After completion of the probation period seniority for On-Call employees shall be established in accordance with Article 37.

## **ARTICLE 5 UNION SECURITY**

### **5.01 Union Shop**

All employees covered by this **component** shall become members of the respective Union for which the **component** applies and shall have the applicable Union Fees, Dues, or assessments deducted and remitted to the appropriate Local.

### **5.02 New Employees**

As a condition of employment all new employees shall become members of the respective Union upon employment and, where applicable, shall be added to the respective roster.

### **5.03 Notification by the University**

The University shall notify the Union within 5 working days of any hiring, firing, transfers or other staff changes affecting employees **of the Chan Centre**. Employees who have not worked a shift in twelve consecutive Calendar months shall be removed from the roster and **provided notification**.

Additions to the rosters shall be limited to the number of employees that are necessary to meet operational requirements.

### **5.05 Contracting Out**

Where the Chan Centre has a requirement for staffing and such are not available from the roster or provided by the Production/Event company, the parties agree to meet and discuss

the appropriateness of contracting out. If required, the matter will be referred to the Umpire as provided in Article 35.

### **5.06 Bargaining Unit Work**

Persons not employed in the bargaining unit shall not do the work of employees within the bargaining unit except when mutually agreed between the University and the Union. It is recognized, however, that both bargaining unit and non-bargaining unit employees may perform the same tasks with respect to the Stage Technician classification (i.e. setting up lighting equipment, operating the various control consoles, etc.) in meeting their respective responsibilities up to an average of twenty-five percent (25%) of his/her time.

### **5.07 Temporary Work**

The following may carry out Temporary Bargaining Unit Work assignments at the Chan Centre:

- (a) Employees as referenced in the **Chan Centre Component**.
- (b) Continuing, hourly or staff employees of the respective bargaining units.

## **ARTICLE 6 CHECK OFF**

The provisions of Article 6 in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 7 UNION ACTIVITY**

The provisions of Article 7 in the CUPE Local 2950 agreement shall apply except as follows.

### **7.01 One Hour Explanation (replacing Articles 7.04)**

The University agrees that up to two (2) Union representatives shall be allowed one (1) hour to meet and discuss the function of the Union with all new employees. This meeting shall take place approximately every three (3) months and shall be scheduled in conjunction with scheduled work call. Space for the meeting will be made available in the Chan Centre. In the case where there are no new employees available for the meeting, the meeting shall be, by mutual agreement between the University and the Union, rescheduled for that three (3) month period.

## **ARTICLE 8 STEWARDS**

The provisions of Article 8 in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 9 NO DISCRIMINATION**

The provisions of Article 9 in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 10 UNION MEETINGS**

The provisions of Article 10 in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 11 MANAGEMENT RIGHTS**

The provisions of Article 11 in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 13 GENERAL**

The provisions of Article 13 in the CUPE Local 2950 agreement shall apply to employees.

### **13.01 Staff Rooms and Facilities**

The parties agree that over the term of the Chan Centre Letter of Understanding every reasonable effort will be made to address Staff Room and Facilities issues.

## **ARTICLE 15 THE UNION LABEL**

The provisions of Article 15 in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 17 PICKET LINES**

The provisions of Article 17 in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 18 BULLETIN BOARDS**

The provisions of Article 18 in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 19 TECHNOLOGICAL AND OTHER CHANGES**

The provisions of Article 19 in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 20 TRAINING**

The provisions of Article 20 in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 21 PERSONAL STUDY BENEFITS**

The provisions of Article 21 in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 22 PROMOTION, TRANSFER, JOB POSTINGS AND SELECTION**

The provisions of Article 22 in the CUPE Local 2950 agreement shall apply.

### **22.01 Roster Call Ins**

Employees will be called in from the rosters to meet operational requirements in accordance with Chan Centre policy. Such policies shall recognize that the senior employee will be called where two or more employees are deemed equal in ability and qualifications.

## **ARTICLE 23 EMPLOYEE FILES**

The provisions of Article 23 in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 24 WORKING CONDITIONS**

The provisions of Article 24 in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 25 RETIREMENT**

The provisions of Article 25.01 (A) in the CUPE Local 2950 agreement shall apply.

## **ARTICLE 26 STATUTORY HOLIDAYS**

The provisions of Article 26 in the CUPE Local 2950 agreement shall apply. Notwithstanding the provisions of the articles dealing with Statutory Holidays, the parties agree to meet to discuss mutually advantageous arrangements for providing services on statutory holidays. These arrangements include, but are not limited to, discussions about overtime rates, hours of work and shift scheduling.

## **ARTICLE 27 VACATIONS**

The provisions of Article 27 in the CUPE Local 2950 agreement shall apply.

On-Call employees shall accumulate and receive on each paycheque vacation pay in lieu of entitlement according to the number of hours worked in that pay period.

## **ARTICLE 28 HOURS OF WORK**

### **28.01 Work Day and Work Week**

(a) Regular Employees

The normal hours of work for all Regular employees shall be 8 hours per day, or seventy-five (75) hours per two consecutive weeks.

(b) On-Call Employees

The normal hours of work for On-Call employees shall be 8 hours per day or 70 hours per two consecutive weeks.

(c) Time Free from Work

All employees are entitled to thirty-two (32) consecutive hours free from work each week, unless overtime rates are paid, as per Article 29.02. No employees shall be required to work more than six (6) consecutive days without agreement of the parties.

There will be a minimum of ten (10) consecutive hours off duty between the completion of one (1) work shift and the beginning of the next. This may vary upon the mutual consent of the employee and the supervisor concerned.

(d) Scheduling Provisions

Shift change - The employer will notify an employee of a shift change no later than twenty-four (24) hours prior to the assigned shift. In the event that a shift is changed with less than twenty-four (24) hours notice and results in a shift of shorter duration than was originally scheduled, the employee shall be paid based on the original scheduled shift.

Shift cancellation - The employer will notify an employee of a shift cancellation no later than forty-eight (48) hours prior to the assigned shift. Every reasonable effort shall be made to re-schedule the employee for additional hours subject to seniority and the employee's availability. In the event that a shift is cancelled with less than forty-eight (48) hours notice the employee will be paid for the cancelled shift.

(e) Night Shift

A night shift shall be defined as any shift where more than one-half of the scheduled hours fall between 12 a.m. and 8 a.m. Employees working a night shift shall be paid a premium in the amount of seventy cents (70¢) per hour for each hour worked on the night shift.

### **28.02 Meal Periods and Breaks**

- (a) Employees are eligible for a 30 minute meal period for each period of work greater than 5 consecutive hours. However, the time and duration of the meal period shall be the employee's decision, providing that departmental requirements are met. In

departments where complex scheduling is required, the department head or designate will make up the schedule after the employees have submitted their preferences, which will be met where reasonably possible.

It is further understood that this is an unpaid meal period and the University shall recognize the employee's right to enjoy this period without interruption. In the event that the employer finds it impossible to provide a meal break, employees shall be paid in lieu 30 minutes at the overtime rate.

- (b) Relief Periods - Employees shall be entitled to two paid relief periods of 15 minutes each, one normally to be taken during the first half of any shift, and the other normally to be taken during the second half of any shift. In the event an employee is unable to take their relief period due to operational requirements, the unused paid relief time shall be added to the total hours worked for pay purposes. Overtime rates shall be applicable for the portion of the shift that exceeds 8 hours only. The appending of this time to the end of a shift will not cause a meal penalty.
- (c) Third and subsequent meal periods on a shift shall be paid at the applicable overtime rate.
- (d) Where a meal period occurs near the end of a shift an employee may request to work through the end of a shift and leave work. In cases where the meal break is a paid break then the paid break shall be added at the end of the shift. Approval of such requests shall not result in a meal penalty.
- (e) **An employee's relief period may be combined with a meal period or another relief period by mutual agreement between the employee and the manager. Such combination is not to be used to shorten an employee's regular work day.**

### **28.03 Split Shifts**

- (a) Employees shall be notified at the time they are scheduled, whether or not a shift will be a split shift.
- (b) First call of the day. The minimum first call of the day is three (3) hours.
- (c) If the break between the first and second call is less than two hours then the total for the first and second calls must be at least five hours.
- (d) If the break between the first and second call is two hours or more then the total for the first and second call must be at least six hours.
- (e) If the break between the first and second call is greater than eight hours, then the total for the first and second call must be at least seven hours.

## **ARTICLE 29 OVERTIME**

The provisions in the CUPE 2950 collective agreement shall apply.

## **ARTICLE 30 BENEFITS**

The provisions of Article 30.10, 30.11 and 30.12 in the CUPE Local 2950 agreement shall apply.

- (a) Regular Employees  
The provisions of the respective collective agreements shall apply.

(b) **On-Call Employees**

On-Call employees shall be eligible to apply for Medical, Dental, Extended Health, EFAP and Sick Leave upon successful completion of the probationary period. Sick leave is on a pro rata basis.

**On-Call employees who have successfully completed probation may apply for a leave of absence without pay for up to three (3) months. The employee shall apply in writing stating the duration and reason for the leave. The Manager shall provide the employee with a written decision. Application for leave shall not be unreasonably denied.**

**It is understood that extensions of leave shall be at the sole discretion of the Manager. Any request for extensions shall be made in writing at least thirty (30) days prior to the expiry of the initial leave. Such discretion shall be exercised reasonably, fairly, and in good faith.**

## **ARTICLE 31 JOB DESCRIPTIONS, JOB EVALUATION, RECLASSIFICATIONS AND MISCLASSIFICATION**

The Parties agree to review Job Descriptions and Classifications During the Term of the Agreement and will meet, upon request of either of the Parties, to resolve any matters that may arise.

## **ARTICLE 32 SENIORITY**

### **32.01 Computation of Seniority**

- (a) **Front of House (excluding Ticket Office)**  
Seniority for Front of House Employees excluding the Ticket Office shall be from date of hire subject to the provisions of Article 4.01.
- (b) **Production (including Ticket Office)**  
Seniority for Production including the Ticket Office shall be accrual of hours worked subject to the provisions of Article 4.01.
- (c) Seniority shall continue to accrue except as stated in Article 32.02 and 32.04. Seniority shall continue to accrue during an employee's absence from work due to illness, accident or unjust discharge.

### **32.02 Maintenance of Seniority**

- (a) Seniority shall continue to be accrued during the first month of leave of absence without pay and thereafter shall be maintained but not accrued.
- (b) Seniority shall continue to be accrued during the first month of layoff, and thereafter shall be maintained but not accrued, for a period of up to one year.

### **32.03 No Loss of Seniority**

An employee shall not suffer loss of seniority for any of the following reasons: unjust discharge, layoff, promotion, demotion, transfer, reclassification, compulsory military service, vacation, or any recognized leave.

### **32.04 Loss of Seniority**

An employee will lose seniority rights if she/he fails to acknowledge a notice of recall without just cause within five (5) working days of recall, fails to report for work without just cause having been given at least ten (10) working days notice or if she/he resigns,

retires, is discharged for just cause or does not work for a one year period exclusive of approved leaves of absence. In such instances a Record of Employment (ROE) will be issued.

### **32.05 Seniority List**

A current seniority list for the end of the preceding month shall be posted and sent to the Union office every second calendar month. For the purposes of seniority, the Chan Centre shall have two seniority units; one for Production and Ticket Office and one for Front of House excluding Ticket Office.

### **32.06 Rosters**

University employees may apply for work at the Chan Centre. If accepted, any seniority earned in other University departments does not apply to the Chan Centre roster. These employees will be placed on the roster based on date/time of their Chan Centre interview. University employees who work at the Chan Centre have an obligation to advise their department manager of such work, and shall not accept any shifts at the Chan Centre that would put them into overtime without first advising both their department and Chan management.

## **ARTICLE 33 DISCHARGE, SUSPENSION, DISCIPLINE AND RESIGNATION**

The provisions of Article 33 in the CUPE Local 2950 collective agreement shall apply.

## **ARTICLE 34 EMPLOYMENT SECURITY**

### **(a) Regular Employees**

The provisions of Article 34 in the CUPE Local 2950 agreement shall apply.

### **(b) On-Call Employees**

Employees will be laid off in reverse order of seniority provided remaining employees are qualified to meet operational requirements.

## **ARTICLE 35 GRIEVANCE AND ARBITRATION PROCEDURE**

(a) Where one or more of the Parties has a concern regarding the interpretation, application, or administration of this component or Article 37, including an objection pursuant to section (f) of Article 37, they shall notify the designated representative(s) of the other parties in writing. Such notice shall set out the concern or objection and resolution sought. Parties receiving such notice shall reply in writing within five (5) working days indicating their position. Where none of the parties concerned object to the resolution, it shall be confirmed in writing. Where the resolution is not acceptable, a meeting shall be held within a further ten (10) working days to resolve the matter. If the matter is not resolved at the meeting or where mutually agreed at some later time, it shall be referred to Mr. **Mark Brown** or if he is not readily available Mr. **Robert Pেকেles**, who shall act as an umpire with the sole jurisdiction to expeditiously resolve the matter.

(b) In recognition of our mutual interest in the success of the Chan Centre and successful Productions and Events, it is understood and agreed between the Parties that any disputes, including jurisdictional disputes, shall be referred to the process set out in section (a). In the meantime, employees will follow Management directives on the understanding that redress or remedies are fully within the jurisdiction of the Umpire.

## ARTICLE 36 - WAGES

Effective April 1, 2012

Job Code	Chan Centre Classification	Weekly Hours	Annual	Monthly	Hourly
211202	Ticket Seller	35.0	24,732	2,061	13.57
211203	Stage Technician	35.0	39,768	3,314	21.81
211204	Ticket Captain	35.0	29,328	2,444	16.08
211207	Assistant Head Technician	35.0	41,568	3,464	22.79
211208	Front of House Attendant	35.0	24,732	2,061	13.57
211209	Front of House Captain 1	35.0	26,772	2,231	14.68
211210	Front of House Captain 2	35.0	29,328	2,444	16.08
211211	Assistant Front of House Coordinator	35.0	35,172	2,931	19.28
211212	Ticket Office Supervisor	35.0	35,172	2,931	19.28
206102	Ticket Coordinator	37.5	41,712	3,476	21.39
260103	Assistant Technical Director	37.5	50,172	4,181	25.73
260104	Audio Visual Coordinator	37.5	47,988	3,999	24.61
260105	Stage Coordinator	37.5	47,988	3,999	24.61
260106	Head Technician	37.5	46,344	3,862	23.77
260107	Head Concessions Captain	37.5	31,344	2,612	16.07
260110	Events and Front of House Coordinator	37.5	46,344	3,862	23.77
260111	Events and Concessions Coordinator	37.5	46,344	3,862	23.77
990601	Student Assistant – Stage Technician	10.0	n/a	n/a	21.81
990602	Student Assistant – Ticket Seller	10.0	n/a	n/a	13.57

Effective December 1, 2012

Job Code	Chan Centre Classification	Weekly Hours	Hourly Rate				
			Step 1	Step 2	Step 3	Step 4	Step 5
211212	Ticket Office Supervisor	35.0	23.34	23.63	23.93	24.64	25.14
260106	Head Technician	37.5	24.43	24.74	25.05	26.18	27.29

**Effective April 1, 2013**

<b>Job Code</b>	<b>Chan Centre Classification</b>	<b>Weekly Hours</b>	<b>Annual</b>	<b>Monthly</b>	<b>Hourly</b>
211202	Ticket Seller	35.0	25,296	2,108	13.88
211203	Stage Technician	35.0	40,668	3,389	22.31
211204	Ticket Captain	35.0	30,000	2,500	16.45
211207	Assistant Head Technician	35.0	42,504	3,542	23.30
211208	Front of House Attendant	35.0	25,296	2,108	13.88
211209	Front of House Captain 1	35.0	27,384	2,282	15.01
211210	Front of House Captain 2	35.0	30,000	2,500	16.45
211211	Assistant Front of House Coordinator	35.0	35,976	2,998	19.72
206102	Ticket Coordinator	37.5	42,660	3,555	21.88
260103	Assistant Technical Director	37.5	51,312	4,276	26.31
260104	Audio Visual Coordinator	37.5	49,080	4,090	25.17
260105	Stage Coordinator	37.5	49,080	4,090	25.17
260107	Head Concessions Captain	37.5	32,052	2,671	16.44
260110	Events and Front of House Coordinator	37.5	47,388	3,949	24.30
260111	Events and Concessions Coordinator	37.5	47,388	3,949	24.30
990601	Student Assistant – Stage Technician	10.0	n/a	n/a	22.31
990602	Student Assistant – Ticket Seller	10.0	n/a	n/a	13.88

<b>Job Code</b>	<b>Chan Centre Classification</b>	<b>Weekly Hours</b>	<b>Hourly Rate</b>				
			<b>Step 1</b>	<b>Step 2</b>	<b>Step 3</b>	<b>Step 4</b>	<b>Step 5</b>
211212	Ticket Office Supervisor	35.0	23.81	24.11	24.41	25.14	25.64
260106	Head Technician	37.5	24.92	25.24	25.55	26.70	27.84

# MEMORANDUM OF AGREEMENT

## Re: WORK PRACTICES AT THE CHAN CENTRE

The parties agree to the following provisions on a without prejudice or precedent basis:

1. Uniforms and clothing provided by the employer shall be dry-cleaned to be paid for by the employer a minimum of three times per year or as necessary. The decision to send uniforms and clothing out for dry-cleaning shall be at the discretion of the Front of House Coordinators.
2. Production employees shall be entitled to change into show blacks during paid work time.
3. Production employees shall be entitled to use the last five (5) minutes of their final shift of the day as wash-up time.
4. On proof of purchase, regular full-time Front of House Coordinators, Head Technicians and the Assistant Technical Director will receive reimbursement up to one hundred and twenty dollars (\$120.00) every two calendar years toward the purchase of suitable safety footwear for the sole use at the Chan Centre. The footwear shall be black in colour. Otherwise, the suitability of safety footwear is to be determined jointly by Union and Management taking into consideration safety and working conditions of employees.
5. Casual hourly production staff shall be required, at their own cost, to wear appropriate safety footwear. Casual hourly Front of House staff will be required to wear steel-toed footwear as required and as provided by the Chan Centre.

Dated this 16th day of March, 2011

'Maynard Witvoet'

Employee Relations Manager  
(for the University)

'Frans Van de Ven'

Business Agent  
(for the Union)

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