INSERVICE EDUCATION IN SECONDARY READING FOR

ENGLISH TEACHERS: A CONCEPTUAL ANALYSIS

by

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B.A., University of British Columbia, 1965
M.A., University of British Columbia, 1972

A THESIS SUBMITTED IN PARTIAL FULFILLMENT OF

THE REQUIREMENTS FOR THE DEGREE OF

DOCTOR OF EDUCATION

in

THE DEPARTMENT OF READING EDUCATION

Faculty of Education

We accept this thesis as conforming

to the required standard

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THE UNIVERSITY OF BRITISH COLUMBIA

March 1977

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ABSTRACT

The purpose of this study was to identify, analyze, evaluate, and

synthesize the relevant research and professional literature to develop

a rationale and a conceptual model for inservice programs in secondary

reading for English teachers.   Illustrative instructional modules were

also developed based on the literature review and synthesis.

The need for inservice education programs in secondary reading for

English teachers derives from two related sources: societal concern for

what is perceived to be declining literacy standards;   and the changing

nature of the secondary school which requires that all students remain in

school longer, thus considerably increasing the range of reading abilities

faced by the classroom teacher.   English teachers generally are desig-

nated as those responsible for teaching reading, either within their

English classes or within a special reading class.   They are also often

called upon to provide guidance in reading instruction for other content

teachers.   However, few English teachers have had previous training in

the teaching of reading, and continuing education in the form of inservice

programs is increasingly necessary.

Primary, secondary, and tertiary literature sources were reviewed

and documents organized by substantive content into four categories:

(1) Organization of Inservice Programs--Guidelines, Needs, Goals, Roles;

(2) Methodology of Inservice Programs--Structure, Activities;

(3) Evaluation of Inservice Programs; and, (4) Models of Inservice Programs. Generalizations and practical principles were then derived based on comparisons within and between categories. Guidelines for inservice were drawn from survey and questionnaire studies on present practices and suggested improvements; reported needs-assessment studies and instruments were examined; topics for inservice programs were drawn from an analysis of stated goals in the literature; and roles of participants were developed in fairly discrete terms. The methodology section incorporates suggestions for general structure and specific activities of inservice programs with emphasis on the workshop. The necessity of evaluation of both inservice programs and the subsequent effect on teaching received heavy emphasis in the literature as did use of multiple evaluation measures. Models of inservice programs were identified and synthesized with a wide range in focus and components emerging.

Several important trends in inservice programming were revealed in the literature review including: a new concern with the planning phase, a wide variety of methodological possibilities in organizing and conducting inservice programs, a recognition of the significance of evaluation, and an increased awareness of the potential of self-evaluation and teacher leadership. The results of the literature review and synthesis were incorporated into the rationale and conceptual model outlining components of inservice education in reading for secondary English teachers. The components of the model include: general and specific guidelines, examples of needs-assessment instruments, detailed goals based on specific topics, many activities within a workshop structure, and multiple modes of evaluation of the effectiveness of inservice efforts. Four illustrative instructional modules are presented based on (1) Students, (2) Materials,

(3) Teaching Strategies, and (4) Staff Development. Each module contains the rationale for content and objectives, suggested materials of instruction, evaluation instruments, and maintenance procedures.

Guidelines and organizational principles appropriate for inservice programs in general are presented and recommendations made for further research in the theoretical development and field testing of the model and instructional modules to facilitate adaptation to other groups and levels.

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ACKNOWLEDGEMENTS

A dissertation does not exist in isolation.   My appreciation extends to the following:

Dr. E. G. Summers, major professor and adviser, who has been instigator, inspiring force, and guide.   His professionalism and personal enthusiasm have sustained me throughout my degree, and will serve as a model in my career.

The members of my committee--Dr. R. Bentley, Dr. R. Chester, Dr. H. Covell-- who have provided concrete criticism, positive suggestions, and continued support.

Dr. Margaret Early, external examiner, who has proferred the academic and practical expertise of a noted educator.

My fellow graduate students--especially Joyce Matheson--who have made the whole experience more than bearable.

My families--particularly my daughter, Janna Chere--who have exhibited their loyalty and faith over the years.

My typist, Nina Thurston, who has been dependable and conscientious through-out.

My thanks to all for their unique and essential contributions.

CHAPTER I

INTRODUCTION

A. General Statement

That a gulf exists between research and classroom practice, between

institutions of higher education and schools, has become an educational

truism. One attempt to bridge this gap is through expanded efforts at

inservice training and continuing education. Traditionally, most univer-

sities have served four functions:

 (1) discovery and generation of new knowledge through research and
   other scholarly activities;
 (2) accumulation and storage of knowledge in books, libraries, and
   computers;
 (3) dissemination of the accumulated knowledge through teaching,
   publications, films, and service activities;
 (4) application of the knowledge and skills to specific situations
   (Haygood, 1970).

Universities, and in particular their professional schools, are becoming

increasingly involved in continuing education in furthering the above func-

tions, although such involvement is not without controversy (Stirzaker,

1974). Havelock, 1973, strongly supported the involvement of university

professional schools in continuing professional education. Barber, 1963,

put the matter succinctly:

>The university professional school has as one of its functions the
>transmission to students of the generalized and systematic knowledge
>that is the basis of professional performance. Not only the substan-
>tive knowledge itself, but knowledge of how to keep up with continuing
>advances in professional knowledge is what the university school seeks
>to give its students. Where the body of professional knowledge is
>changing very rapidly, the university professional school may take a
>direct role in promoting the "adult" education of its profession through
>post-professional training courses, seminars and institutes.(p. 674)

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Mayhew and Ford, 1974, synthesized the views of a number of authors deal-
ing with the purposes of higher education who urged that recurrent educa-
tion is essential to the growth of a society; that better delivery sys-
tems for such education must be implemented; that greater cooperation
between sponsors of recurrent education must emerge; that institutions of
higher education should lead in the expansion of continuing education; and
that financial barriers should not stand in the way of participation in
continuing education (Mayhew, 1970; Kline, 1971; Schein, 1972; Gould,
1973; Mayhew, 1973; Benson and Hodgkinson, 1974). The need to generate
better models and delivery systems to provide inservice and continuing
education is by no means confined to education. Continuing education is
gaining impetus and significance in law, medicine, agriculture, indeed
throughout the various fields in which constant interpretation of new
theories and derivation of practical outcomes is needed.

Any professional who wishes to keep pace with developments in his
field must turn to continuing education. Kidd (in Shorey, 1970) even
claimed "a profession 'is characterized by [the fact that] its members
continue to educate themselves and extend their knowledge and competence'"
(p. 2). The ever-increasing necessity for such intellectual perseverance
was explained by McGlothlin, 1972.

> At one time, perhaps we may have thought that competence once won
> would live on unnurtured throughout the length of a career, since
> personal experience, professional meetings, the advice of colleagues,
> and the casual reading of a journal or two would be enough to assure
> steady and dependable growth. What a person learned while a student
> in the professional school could stand in good stead throughout much
> of his career. He could depend on the past to lead him into the
> future.
> But no longer. If he does not find ways to increase his compe-
> tence as knowledge expands and situations change, his knowledge and
> skill can rapidly become obsolete, declining from competence into
> relative incompetence. From there it is not far to the extremes of
> incompetence which are quackery and fraud. Any professional who

continues to practice with less than the best that he can learn is a danger to the society he is expected to benefit. He retains the title and the form of the professional but he lacks the substance. He misleads and exploits his clientele because he has not been willing to maintain the competence, that special competence, which makes the professional significant. (p. 7)

The concept of professional obsolescence is becoming commonplace in the seventies. Dubin, 1971, focused on defining professional obsolescence, particularly in relation to business management. Four types of obsolescence are ability, attitudinal, creeping, and abrupt. Leslie and Morrison, 1974, considered the implications of professional obsolescence for professional education, advocating the revamping of service modes and delivery systems. Those entering a profession do so with a knowledge base which is already partially obsolete. Lindsay et al., 1974, expanded the conceptual framework of professional obsolescence by incorporating the concept of 'half-life'.

The rapid obsolescence of professional competence is a phenomenon of our times. The accelerating pace of information generation, rapid advances in technology, and changes in educational, social, economic, and political institutions have made it increasingly difficult for members of today's society to keep abreast of developments which affect their lives. This difficulty is especially acute for the professional, because he works with ideas and knowledge that are subject to rapid change and obsolescence.

The concept of 'half-life', a term from nuclear physics, has been employed to estimate the extent of professional obsolescence in various fields. Estimates have been made of the half-life of professional competence: the time after completion of formal training when, because of new developments, practicing professionals have become roughly half as competent to meet the changing demands of their professions. For example, Dr. Edward C. Rosenew, Jr., Vice President of the American College of Physicians, recently estimated the half-life of medical knowledge to be only five years. And Professor J. Lukasiewicz of Charleston University in Ottawa has stated that 'while the half-life of a 1940 engineering graduate was 12 years, it has shrunk to just five years for today's graduate.' (pp. 3-4)

The consequences to education of this state of affairs was recognized by Devore, 1971.

> When a society is in a stage of rapid and constant change, education
> is conceived as a factor of change and challenge. And the critical
> variable in the change process is the teacher. If educational pro-
> grams are to be changed, then the personnel of the system must be
> changed. If education is to serve the constantly changing social
> milieu, we must realize the problem is social and psychological in
> nature and of significant consequences. (p. 1)

Unfortunately, as emphasized by Goodlad (1969), education is perhaps the

only large-scale enterprise that does not provide for systematic updating

of the skills and abilities of its members. Teachers are largely on their

own in continuing professional development and little in their undergraduate

training prepares them for continued learning growth. And Simpson, 1966,

noted, "Improvement in teaching does not come automatically, and the teacher

who continues year after year to rely almost exclusively on what he learned

in his undergraduate teacher training is bound to fall farther and farther

behind from a professional standpoint" (p. 1.). Therefore, inservice

education offers opportunities for bridging the widening gap between the

current state of knowledge and the practitioner in the field.[1]

It is only realistic to acknowledge that teachers, like other pro-

fessionals, will need incentives to participate in professional development.

The medical and dental professions have used such levers as relicensing and

recertification: these are not granted without evidence of continuing

education. Pearlman, 1974, recognized that although professionals support

the concept of continuing education, they are opposed to any legislative

mandate. He predicted, however, that the relicensure pattern and a

continuing education requirement will soon become fixtures of all

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[1]Toffler's statements (1970) concerning the obsolescence of products
apply equally to personnel: obsolescence occurs when a product literally
deteriorates to the point at which it can no longer fulfill its functions;
when some new product arrives on the scene to perform these functions more
effectively; or when the needs of the consumer change, when the functions
to be performed are themselves altered.

professional statutes. Mathieson, 1971, and McLeish, 1970, provide an American and Canadian illustration of this point. In many states, teaching certificates become invalid if a teacher does not attend a certain number of summer classes within a specific time span. It is becoming increasingly apparent that teacher training institutions must shift their emphasis to also include inservice education. As Edson, 1974, noted:

> Colleges that have prepared students for entry level school positions now are turning their attention to the development of continuing professional education programs. If the educational needs and expectations of employed school personnel are to be satisfied, program development will require a new kind of interaction between schools and colleges. (p. 1)

That the British Columbia Department of Education is aware of the need for inservice is evidenced by public statements and establishment of committees. For instance, the Education Minister stated in October, 1975, that more inservice training must be made available to teachers in British Columbia "'to equip them with updated knowledge and new techniques which are essential if we are to develop the quality educational system that we are all striving to attain.'" She continued, "'It is apparent . . . that the development of a quality educational system is predicated on the teachers' ability to deal with changing social and economic factors which are deeply influencing the teachers' function. . . . The teacher is engaged more and more today in the implementation of new education procedures, taking advantage of all the resources of modern educational devices and methods'" ("Inservice Education Must Expand--Minister," p. 1).

Further, the Joint Board of Teacher Education was established to coordinate with the Universities Council and the Department of Education. One of its current concerns is with "the preparation of a policy/plan for coordinating and making more effective teacher inservice education in

British Columbia" ("Education Forum," p. 2). A position paper <u>Inservice</u>
<u>Education for British Columbia Teachers</u> (Mullen, 1975), specified the role
of the Joint Board in inservice education, and provided some enlightened
guidelines for inservice. Four projects sponsored by the Joint Board in
concert with the Educational Research Institute of British Columbia are
concerned with what is presently being done in inservice, what agencies
are providing what service and what resources are presently being allo-
cated. In addition, exemplary practices and programs in other jurisdic-
tions and other professions were studied, resulting in the Summers-Chester
1976 project ("Coordinated Inservice Project Plan for B.C.," p. 3).

The professional organization of provincial teachers, the British
Columbia Teachers' Federation, is also stressing the importance of contin-
uing education. The chairperson of the teacher education committee
commented:

> 'As public awareness and involvement in the education system increase,
> there is an ever-growing demand on the part of the public to have
> teachers examine and improve their professional performance. In
> order to achieve a unified approach to the on-going professional
> development of teachers, I believe that there must be a cooperative
> effort on the part of teachers, citizens, trustees, universities,
> and the department of education officials to ensure that the needs
> of students, communities and teachers are indeed being met.'
> ("Summer Schools Host Teachers," 1976, p. 1).

The British Columbia English Teachers Association publication
UPDATE recently contained an article which made the following points: One
of <u>the</u> three important issues in British Columbia concerns the professional
development needs of teachers and administrators; "'We must take the
inservice function more seriously than we have in the past'" (p. 13);
important considerations are duration of inservice programs, financial
support, released time, planning, on-going evaluation (Pedersen, 1976).

The rationale for this study's focus on inservice in reading, the

English teacher, and the secondary school is contained in the following

sections as well as in chapter IV. Briefly, the current public concern

for standards of literacy, particularly of adolescents (even high school

graduates), has brought pressure to bear on the school system generally.

The junior high years are extremely important because for some students

they represent the final contact with the educational system. For many

of these students, these years constitute the last opportunity for devel-

oping functional literacy. Although the English teacher cannot and

should not accept full responsibility for this endeavor, he will probably

act in a leadership or consultant capacity. Hence the strands of the

problem are interrelated, calling for the inservice development of English

teachers to prepare them for the task of effectively teaching secondary

reading.

In order to suggest the most effective kinds of inservice for a

particular situation, it is necessary to review the approaches that have

been taken to inservice generally. By synthesizing the procedural

aspects from the literature, it is possible to derive selectively the

elements appropriate to the specific problem area: reading in the secon-

dary school. Thus a general-to-specific, analytic, deductive technique

was followed in the study, with the aim of arriving at a viable model for

inservice in reading for English teachers.

B. Background of the Problem

The controversial issue of declining standards of literacy cannot

be dealt with by traditional methods. For instance, comparison of

standardized reading scores from the fifties, sixties, and seventies

reveals only part of the picture. Moreover, it is doubtful that much

confidence can be placed in such scores due to differences in samples

tested, cultural changes over time invalidating items, and contradictory

results (e.g., a Florida survey by J. L. Larsen et al., 1976, showed no

significant drop in students' reading achievement between 1960 and 1970).

Knowledgeable individuals caution against over-reaction to complaints

voiced by schools, employers, and institutions of higher education and

exaggerated by the media. For instance, Abraham Carp stated, "The inci-

dence of reading problems in grades K through 12 has been demonstrated,

but the extent of the problem depends on definitions, measures, and popu-

lations" (p. 58 of chapter 3 of Corder's The Information Base for Reading,

1971).

Tuinman et al.'s recent article (March 1976) pronounced only tenta-

tive, conservative conclusions resulting from a national reading survey.

> The major conclusion to be drawn is that between 1940 and 1965 there
> was a steady improvement in reading achievement. . . . The most con-
> clusive statement that can be made is that the children of the present
> are reading better (or at least scoring higher on tests) than children
> of twenty or more years ago. Moreover, these differences appear to
> be quite significant. . . . (And) it appears that between 1960 and
> 1965 there may have been a slight rise in the test performance of the
> students in most of the school systems. Generally, however, the
> 1970 level of performance is slightly lower than that of 1960 or 1965
> with the actual discrepancies differing from school system to school
> system. Such discrepancies are greater at the upper grade levels
> than they are at the lower grade levels. (pp. 460, 461, 459)

Their comment that "it is extremely difficult for anyone interested in

evaluating trends in literacy to obtain adequate data" (p. 461) was taken

up by Bentley (March 1976).

> So, inevitably, we have been faced with the results of standardized
> tests, with all their scientific accoutrements of objectivity, norm-
> ing, reliability, validity. These tests have produced the scores.
> That it is almost impossible to make any reliable statements or gen-
> eralizations on these scores and on what is happening to this thing
> called literacy--whether it is improving or declining--merely provides
> the opportunity for emotional debate rather than rational discussion.
> (p. 13)

In another article (January 1976) Bentley conceded:

> We shall hear the cry (Back to the 3 R's) again because obviously
> there are problems of language competence and performance in a society
> that is undergoing rapid change, that has more students staying in
> school longer and continuing to university, and that has accepted an
> increasing number of people whose first language is not English.
> (p. 1)

On the local level, the Vancouver, British Columbia, School Board,
largely as a result of public pressure, recommended in its Report of the
Task Force on English, 1975:

> That the Vancouver School Board be selective in its choice of teachers
> of English by hiring those who have competence in all aspects of Eng-
> lish, particularly language and developmental reading. That effec-
> tive Sept., 1976, the School Board in hiring secondary teachers of
> English give priority to those who have completed course work in . . .
> Reading, including remedial and developmental reading. (p. 11)

And in February, 1976, the Vancouver School Board proposed Project BUILD:
Bringing Unity Into Language Development, a system-wide project involving
considerable professional development in reading and the other language
arts for all teachers in the system. Provincially, the Department of
Education is committed to extending the literacy assessment initiated in
1975 as the Language Arts Survey ("Over 100 Recommendations Contained in
English Language Arts Assessment," p. 67).

That there are students with reading problems cannot and indeed
should not be denied. J. E. Allen's original concerns about illiteracy
were not ignored. In The Right to Read--Target for the 70's, Allen noted
that in the United States, nationwide, one out of every four students had
significant reading deficiencies; in large city school systems, up to
half of the students read below expectation; about half of the unem-
ployed youth, ages 16 to 21, were functionally illiterate; three quarters
of the juvenile offenders in New York City were two or more years retarded
in reading (Address to the National Association of School Boards of

Education, Sept. 23, 1969).   On Allen's initiative, a commission under-

took to report on the reading problem.   The resulting document Toward a

Literate Society: The Report of the Committee on Reading of the National

Academy of Education (eds. J. B. Carroll and J. S. Chall, 1975), gave

results of the 1973 Brief Test of Literacy: "'4.8 percent of the approx-

imately 23 million noninstitutionalized youths 12-17 years old in the

United States are illiterate, i.e., they cannot read at the beginning

fourth grade level'" ("Literacy Among Youths 12-17 years, United States,"

Washington, D.C., D.H.E.W., Dec. 1973, p. 64).   As part of a national

strategy to extend literacy, the document (i) proposed more extensive and

improved inservice and preservice training of teachers, reading special-

ists and paraprofessionals, (ii) called for the involvement of every

teacher and principal in the reading program, and (iii) called also for

the continuation of reading instruction into the high-school years.

(See R. C. Preston's review, Journal of Reading, 19-5, Feb. 1976, 414-19).

However, it is a comparable British report A Language for Life

(Bullock, 1975), which points up the real issue: whether or not reading

scores are higher or lower is insignificant in the face of evidence that

in present-day society literacy demands are greater than ever before.

Thus, even maintaining standards of the past is insufficient;   students

must be taught to read and write more effectively in order to function

successfully in their adult lives.   "It may be true that in commerce,

industry, and higher education alike comparisons with past standards are

misleading, but the clear implication is that standards need to be raised

to fulfil the demands that are being made upon them" (p. 4).   Instead of

quibbling about real or imaginary shifts in scores, concern should be for

immediate improvement of the educational system throughout.   For the

Bullock Report, this means better teacher education.   Indeed a full

chapter is devoted to inservice education.

The relationship between preservice and inservice education and

the particular strengths and weaknesses of each have received increasing

attention in the literature, as the following section shows.   Research

on preservice and inservice education in secondary reading focuses on the

role of the teacher generally and the English teacher particularly.   The

Bullock Report reaffirmed the teacher's importance: "The importance of

methods, materials, patterns of organization, pupil-teacher ratios, and

in fact all other factors, pale in importance when compared to the compe-

tency and attitude of the teacher responsible for language instruction.

'We have urged throughout that the most important single factor is the

teacher' (p. 336)" (Pikulsky, 1976, p. 410).[2]   And it is the English

teacher who is most likely to be allocated the responsibility for teaching

reading in the secondary school.   In addition, the English teacher is

most likely to have had a preservice course in reading.   Thus, the

elements of the problem mesh: inservice in secondary reading for the

English teacher.

C. Related Research

1. Preservice and Inservice

Prior to an in-depth analysis of the literature on inservice educa-

tion, some consideration of preservice education should be taken due to

the historical and natural link between the two.   Although there is

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[2]To reinforce this point, a survey of the main topics of sessions
and their frequency at the 1975 International Reading Association Conven-
tion revealed that #1 was "The Teacher as a Variable in the Reading Pro-
cess--Methods of Improving the Competency of the Reading Teacher (Pre-
service and Inservice Techniques)" (Stallard, 1976).

evidence to support both sides of the argument concerning the value of preservice training, the emerging compromise--considering preservice and inservice training on a continuum of educational experience--appears most productive. Studies related to reading (Tetley, 1964; Rush, 1970; Sabin, 1973) provide support for the effectiveness of preservice training in secondary reading on subsequent classroom behavior. In proposing a new model for inservice training in 1971, Filip and others reported that "the current status of inservice training is far less satisfactory than the preservice training provided for most teachers" (p. 51).

However, there are those who consider preservice training inadequate or insufficient. In a Michigan survey "teachers felt their preservice training was less than adequate in equipping them to cope with the kinds of reading situations they actually were facing" (McGinnis, 1961, p. 101). Dolores Durkin stated, "In my opinion, the very best of preservice courses, even when they concentrate exclusively on reading, can make only a small contribution to the development of expertness in teaching" (from Figurel, 1968, p. 309). L. J. Rubin even claimed, "'In the making of a teacher, it is highly probable that inservice training is infinitely more important than preservice training'" (from Anderson et al., 1973, p. 4).

Lest this be taken as a criticism of teacher training institutions, it is important to recall that the adjustment of new teachers and the development of experienced teachers, with the ensuing and diverse needs of both groups, occur after classroom experience. Therefore, "regardless of the quality of preservice programs, such programs are inadequate and insufficient to maintain the teacher on the job. A comprehensive inservice

program will still be needed" (Moburg, 1972, p. 7).[3]   Moreover, "Many

understandings and techniques related to the successful teaching of reading

can best be learned while teachers are on the job" (J. N. Abernathy, p. 7,

from D. Russell, 1967).   Two analogies may clarify this point.

> Preservice education, however well designed, can only equip a teacher
> . . . with the basic tools of his trade.   All the skills of the art
> that raise the educator beyond the journeyman level depend upon
> learning in the situational context of his work.   (Bessent et al.,
> 1967, p. 5)

and

> Preservice training is not enough to appropriately prepare the teacher
> for many aspects of his role that can only be internalized after he
> has accepted a teaching post.   Preservice is, at best, a kind of
> introduction to the tasks;   it is analogous in medicine to the young
> physician who is ready to intern because . . . true practice must
> await placement in a real position.   (Monahan and Miller, 1970, p. 1)[4]

As H. J. James, 1972, noted, it is only after classroom management and

lesson planning have been mastered that techniques of teaching reading

skills can be successfully learned and implemented.   And, as those who

espouse the view of education as a continuum (Childress, 1965;   Austin,

1971;   Schumer, 1973;   Brimm and Tollett, 1974;   Moon, 1975), note, if

education is truly a life process, teachers will always need educational

input, or inservice education.

The Canadian point of view on the relation between preservice and

inservice education, well referenced by the Canadian Teachers Federation

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[3]An example of a high quality preservice reading course was described
by Goudey, 1970.   It incorporated the lecture, small group discussion, and
microteaching.   Dulin, 1971, gave a comprehensive list of topics to be
covered in a preservice secondary reading course.   Ramsey, 1975, suggested
improvement of preservice by increasing practical experiences.

[4]One attempt to improve preservice training is the initiation of the
intern system of extensive on-site experience (Joyce 1969;   Burdin and
Lanzillotti, 1970;   Duffy, 1971;   Snow, 1972), as opposed to the short-term,
limited-value practicum (Haubrich, 1968).   Results have proven beneficial
to supervising as well as student teachers (Professional Growth Inservice
of the Supervising Teacher, 1966).

(Continuing Education for Teachers, 1975), reveals the historical development which has taken place. Whereas initially inservice programs compensated for preservice deficiencies, they now have reached the stage of complementing preservice, updating rather than upgrading. "It is not the function of inservice activities to supply gaps in knowledge which should have been filled by the preservice program. Inservice educational activities must not be considered as a replacement but as an addition to preservice education" (The Continuing Education of Teachers and Other Professional Personnel in the Province of Newfoundland, 1974, p. 40). "Preservice training is only the start of professional training and growth for a teacher. . . . Regular inservice training is essential to stimulate continuous growth and professional renewal, thereby rendering the educational system more vital and responsive to change" (Partnership for Professional Renewal, 1973, p. 46). "Preservice teacher education can be viewed only as the starting point for the teacher's career in learning. The need for continuous teacher learning is also supported by research suggesting that the teacher who continues to learn is also the teacher who teaches best. . . . [Therefore] the teacher preservice education program [should] be specifically designed to lead students to the point where they are able to begin setting the learning goals which will be gradually realized during their teaching careers" (Channon, 1975, p. 1 and p. 10).

The need for inservice education in reading has been examined from various points of view. Studies have explored teachers' attitudes toward their competencies to teach reading (Patterson, 1958; Hargrove, 1973; Usova, 1973) and deficiencies of new or experienced teachers (Tetley, 1964; Inservice Education of Teachers: Research Summary, 1966; Dahl, 1970; R. J. Harsh in Corder, 1971; Devore, 1971; Bader, 1972;

Cunningham, 1972) as well as the reading problems of students (Allen,

1969; Carp in Corder, 1971). The findings of these studies can be

summarized as follows:

> The work of making good teachers must be carried forward steadily
> because of the immaturity of teachers on entering the profession,
> the unevenness of their preparation, the singular lack of external
> stimulus connected with practice of the profession, the complex
> nature of the work that must be intrusted to even the poorest teacher,
> the profound injury that results when the work is badly done, the
> constant change in methods and curriculum. (C. D. Lowry from Henry,
> 1957, p. ix)

2. English Teachers and Reading

The central position of the English teacher as the recipient of

inservice education in reading is justified by the literature. Although

the statement every teacher a teacher of reading seems a cliché, it is

apparent that in reality such is not the case. Responsibility for the

teaching of reading has been and continues to be largely the responsibil-

ity of the English teacher. As Thomas Estes stated, "an overwhelming

percentage of English teachers are at some time asked to teach reading.

Wherever reading is introduced into the secondary curriculum, the English

department is given consideration as the logical shoulder on which to lay

the responsibility" (1972, p. 2). Unfortunately, however, most English

teachers are no better prepared than any other teacher by preservice train-

ing or attitudinal inclination to teach reading. Corder's The Information

Base for Reading, 1971, noted that the majority of secondary teachers in

the United States were not required to take a reading course, since only

6% of teacher training institutions required such a course, while 59%

offered a course. G. K. McGuire's national survey of English teachers,

1969, revealed that 84% of the public high school teachers of English

responding had not taken a course at the undergraduate level in the

teaching of reading and that they felt it was their major area of

incompetence, the one in which they most needed instruction. A 1970

survey by Farr et al. of Indiana secondary schools indicated that of the

schools responding, 73% assigned responsibility for reading instruction to

regular English teachers, the majority of whom had no reading background.

Other surveys (Hutchinson, 1961; Simmons, 1963; Gibson, 1971; Fahy,

1972; Jenkins, 1972; Means, 1974; Hill, 1975; Rafferty, 1975) confirm

this bleak picture, in spite of L. A. Bader's optimism that 35% of states

now require secondary reading preparation for certification (Journal of

Reading, Dec. 1975). Morrison and Austin, 1976, reported that Recommen-

dation 9 of The Torchlighters: Tomorrow's Teachers of Reading, 1961, "that

a course in basic reading instruction be required of all prospective

secondary school teachers" has since been put into effect "by only 24.8

percent of the responding schools . . . the large majority of these

responses . . . [apply] only to students majoring in English" (p. 650).

The teacher training institutions most frequently mentioned as a future

need "that a course in reading instruction be required of all prospective

teachers majoring in secondary education" (p. 651).[5]

The state of reading instruction in English classes was exposed by

Squire and Applebee in their 1968 survey of superior high school English

departments. Of 112 departments, 16 accepted great responsibility for

teaching reading, 37 some responsibility, 14 no responsibility. Thirty-

three claimed teaching of reading was the responsibility of a special

teacher or program. Fifty per cent of the schools employed reading

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[5]Farmer, 1975, examining trends in the professional education of
English teachers between 1963 and 1973 noted a broadening of curriculum
to include listening, speaking, reading, writing, and the humanistic
concept of comprehensive communication competencies.

specialists, usually in the English department. Well-developed develop-
mental reading programs existed in only 17% of the schools. In the class-
rooms observed, reading received some attention in only 10%, justifying
the conclusion that "the average English teacher does not consider a con-
scious effort to teach reading a significant aspect of the English program"
(p. 155).

Chronister and Ahrendt reported in 1968 that of 216 British Columbia
secondary schools, only 33 had a Developmental Reading Program, and
teaching in these fell primarily on English teachers. Kinzer, 1976, pro-
vided more recent data. In a survey of all British Columbia secondary
schools, 88.8% responding, Developmental Reading Programs existed in 21.5%
of the schools, with teachers generally untrained in the teaching of
reading. Of secondary reading instructors, only 10% meet IRA minimum
requirements for secondary reading teachers. Lack of personnel was the
primary reason given for the absence of a secondary reading program.

In order to combat situations such as those revealed by Chronister
and Ahrendt, suggestions have ranged from stricter course requirements for
certification (Viall et al., 1967; Estes, 1972; Getz and Kennedy, 1972;
Redd, 1972; Ohio Right to Read Materials, 1974) to inservice in the form
of summer programs, laboratory courses, intern programs, social science
studies, and so on (Suloway and Shugrue, 1963; Karls, 1970; Brown, 1972;
Catalini, 1972). Suggested topics for English teachers were: critical
reading, word recognition, vocabulary development, rate adjustment, study
skills, comprehension, oral reading (Littrell, 1968); and reading achieve-
ment and programs, the reading process, evaluation and diagnosis, materials,
the directed reading lesson, readability and remediation (Roberts, 1972).

As for evaluation of the effectiveness of inservice education,

several studies (Ashley, 1967; James, 1969; Almase, 1973; Ciaglia, 1973; Stephens, 1973; Thompson, 1973; Young, 1973; Bean, 1974; Archer, 1975) confirm that inservice programs can produce desired changes in teachers and their students. These findings are reassuring, because in the past inservice has suffered from lack of success resulting in negative attitudes by teachers toward inservice (Tilley, 1971; Edwards, 1975). As Rubin, 1971b, stated, "Inservice education has indeed been virtually a lost cause . . . teacher professional growth has not been taken seriously, it lacks systematic methodology, and it has been managed with astonishing clumsiness. It is not surprising, therefore, that teachers have grown accustomed to its impotence and that administrators have come to regard it as a routine exercise in futility" (p. 245). One reason for improved results is improved status, that is, recognition of the importance of and need for inservice. This awareness has led to consideration of the factors, organizational and methodological, which affect good inservice programs. A review of these follows in chapter III.

D. Summary

The need for continuing education exists throughout the professions. University professional schools, in particular, are increasing involvement in continuing professional education. Rapid changes within society as well as within disciplines require updating. For educators, this can be accomplished through inservice programs. Recognition of the particular needs of teachers is evidenced by concern from the public as well as the government and the profession. Within this context is the focus of pro-fessional development related to literacy. Although cautions must be exercised in comparing past and present standards of literacy, there is no

question that literacy demands have increased, thus necessitating higher standards. But preservice education, however excellent in quality, cannot adequately prepare teachers for the task they face in the classroom. Therefore, preservice and inservice training should complement one another on a continuum of teacher education. The responsibility for improving literacy, that is, teaching reading, generally falls to the English teacher even though he is often ill-prepared. To better enable him to teach reading, inservice education is essential. Thus, this chapter has moved from a general situation (the need of professionals for continuing education) to a specific problem (the competence of English teachers to improve standards of literacy), providing the background and rationale for the study.

CHAPTER II

THE PROBLEM

A. Statement of the Problem

To date, with the exception of works by Harris and Bessent (1969),

Johnston (1971), Rubin (1971), and the classic 56th Yearbook of the

National Society for the Study of Education (Henry, 1957), few books have

been written concerning inservice education as one type of continuing

education for teachers. Particularly within the past decade, a rich

primary literature has emerged with hundreds of articles on inservice

education, staff development, instructional technology and models for

inservice education appearing. However, this literature is widely

scattered and requires careful analysis and synthesis before its substan-

tive content can be effectively used in applied situations.

The purpose of this study is to identify, to collect, to critically

analyze, to evaluate, and to synthesize the research and professional

literature on inservice education generally and on secondary reading and

inservice in particular. From this evaluation and synthesis will be

generated the conceptual framework for a model for inservice education in

secondary reading for English teachers. Selected instructional modules

will also be presented to illustrate elements of the inservice model.

An important subsidiary purpose of the study is to provide a source

of information that can be turned to by others in planning and implementing

effective inservice programs. The purpose and methodology of the study

derive from concepts emphasized by Glass (1976) in his presidential address

to the American Educational Research Association:

> Before what has been found can be used, before it can persuade skep-
> tics, influence policy, affect practice, it must be known.   Someone
> must organize it, integrate it, extract the message.   A hundred dis-
> sertations are mute.   Someone must read them and discover what they
> say. . . . In our field review is the intellectual equivalent of
> original research. . . . In educational research we need more schol-
> arly effort concentrated on the problem of finding the knowledge that
> lies untapped in completed research studies.   We are too heavily
> involved in pedestrian reviewing where verbal synopses of studies are
> strung out in dizzying lists.   The best minds are needed to integrate
> the staggering number of individual studies.   This endeavor deserves
> higher priority now than adding a new experiment or survey to the pile.
> (pp. 4-5)

Effective analysis and synthesis of information can illustrate trends

and priorities in inservice education.   It can also serve to pin-point gaps

in knowledge and areas where the state-of-the-art is weak.   Systematic

review and synthesis also decreases the time lag in the introduction of

new ideas into education practice.   Finally, synthesis can serve the

important function of identifying those variables which appear to be im-

portant in instituting inservice programs preparatory to developing hypo-

theses for further research and development activities in the area.

B. Definition of Terms

Inservice Education has been variously called inservice training,

growth-in-service activities, staff or professional development, profes-

sional growth, continuing education.   It has been described as formal or

informal by D. J. Johnston, 1971.

> Inservice education may consist of carefully planned, sustained work
> over a lengthy period leading to a further qualification in the form
> of an advanced certificate, diploma, or higher degree; it may
> equally well be casual study, pursued irregularly in the evenings or
> during vacations, and in no sense leading to measurable recognition
> for purposes of salary or of promotion. (p. 9)

Harris and Bessent, 1969, on the other hand, provided a more operational

definition.

> Inservice education . . . is concerned with much more limited tasks
> [than supervision is], namely the development of instructional staff
> members as professional practitioners, in such ways as to have a
> reasonably direct impact upon the quality of instruction offered in
> the school . . . [that is,] planned activities for the instructional
> improvement of professional staff members. (p. 2)

A different approach was taken by Aaron et al., 1965, by considering inser-

vice education in terms of the characteristics of an inservice program:

goals and desired outcomes are defined in the beginning; the program is

based on the classroom teacher's instructional problems; the program is

flexible, providing for follow-up activities and individual work; time is

planned and must be adequate. For present purposes, A. J. Lewis' (1957)

definition provides an adequate starting point: "An inservice education

program . . . must be concerned with helping professional personnel develop

the attitudes, understandings, and skills that will enable them to provide

a better program of education" (p. 154). To this should be added a con-

sideration of the formal/informal approach, the importance of changing

teachers' behavior, and the elements instrumental in an effective program.

Therefore,

> In-service Education is: that portion of professional development
> that should be publicly supported and includes a program of systemat-
> ically designed activities planned to increase the competencies--
> knowledge, skills, and attitudes--needed by school personnel in the
> performance of their assigned responsibilities;
> . . . any professional development activity that a teacher undertakes
> singly or with other teachers after receiving his or her initial teach-
> ing certificate and after beginning professional practice;
> . . . a process through which an individual responds to a need to do or
> know or feel something differently and, as a result of the process, per-
> forms differently in his assigned responsibilities. (Mullen, 1975)

Secondary Reading is the reading, both instructional and independent,

done by students in the junior secondary schools of British Columbia. In

the Review of the Literature, however, reading studies included may be from

either elementary or secondary schools, or from institutions of higher

learning.

An English Teacher is any teacher who teaches English in the second-
ary school, regardless of his academic preparation or the amount of time
spent in that content area.

Literacy was comprehensively discussed in terms of changing standards
of literacy by Abraham Carp in "The Reading Problem in the United States"
(Corder, 1971) in which he concluded that since criterion-referenced ap-
proaches were unavailable, the definition of literacy adopted by the U.S.
Census Bureau would suffice. Literacy is the ability to read and write a
simple message in any language; any individual with more than five years
of schooling is considered literate. Moreover, individuals with less
schooling can on their own report be counted as literate. Carp defined
functional literacy by the number of years of education completed with em-
phasis on completing fewer than five, eight, or twelve years of education.
In addition, grade achievement on national norm-referenced tests of reading
at these levels were to be incorporated.

Carp was working with the best tools avalable at the time. Since
then, the National Assessment of Educational Progress, 1970, has produced
criterion-referenced tests for functional literacy. And the whole issue of
measuring literacy has been given a new perspective by John Bormuth's recent
paper "Reading Literacy: Its Definition and Assessment" (Carroll-Chall,
1975). After reviewing the limitations of past definitions of literacy,
Bormuth posited that literacy is the ability to respond competently to real
world reading tasks, measured by an individual's skills, the kind and amount
of skill, plus the readability of materials. He seemed to be moving to-
ward standards of literacy based on purpose, circumstance, and individuals,
defining a person as literate "when he could perform well enough to obtain

the maximum value from the materials he needed to read" (p. 98).

The British approach to the literacy issue is eminently pragmatic: "'[He] is illiterate who is not as literate as someone else thinks he ought to be'" (Bullock, 1975, p. 10). Functional literacy is the ability to read and write for practical purposes of daily life. The Bullock Report also emphasized the limitations of standardized test results for assessing current standards, particularly with reference to past achievement. An alternative system was suggested, including the design of new tests on more appropriate measurement and reading bases (i.e., covering the multiple aspects of the reading process).

In the present study, however, literacy is related to a student's ability to read competently material with which he must deal in school or in daily life. The assessment currently being conducted in British Columbia of students at grades eight and twelve seeks to determine precisely this: how well are students reading the materials--both academic and non-academic-- with which they are faced? The data from this study will not be available until 1977-78. Therefore, for the purposes of this study satisfactory instruments for measuring literacy are: standardized reading tests, informal reading inventories, and cloze tests of reading comprehension, in combination.

Since one goal of teaching English is to help students to read with understanding and appreciation, concern for literacy combines the functional and the aesthetic. Basic skills as well as such complex activities as critical reading must be mastered. It is not sufficient for a student to be able to read at a literal level because to function in society, critical reading is also an essential skill. Therefore, functional literacy, for this paper's purposes, means more than the ability to read signs, labels, or directions. It implies the capacity to analyze and evaluate printed material relevant

to common tasks, in or out of school.   It is this level of literacy which

is aspired to.

A model as used here in the social science sense should not be con-

fused with the models of pure science.   Several definitions exist which are

related, but not entirely appropriate.   In F. B. Davis' "Psychometric Re-

search on Comprehension in Reading" (Davis, 1971) a model is "'a description,

a collection of statistical data, or an analogy used to help visualize, often

in a simple way, something that cannot be directly observed'" (Webster's New

International Dictionary, 3rd edition).   Further, "Gephart (1970) defines

a model for purposes of research in reading as 'a representation of a phen-

omenon which displays the identifiable structural elements of that phenomen-

on, the relationships among those elements, and the processes involved in

the natural phenomenon (p. 38)'" (Davis, 1971, p. 8-4).   Harold Borko,

1967, claimed "a model is always an approximation, usually a simplification,

and hopefully an aide to insight" (Lippitt, 1973, p. 1).   Lippitt, 1973,

stated "a model is a symbolic representation of the various aspects of a

complex event or situation, and their interrelationships" (p. 2).

An educational model necessarily lacks the concreteness and specif-

icity of a symbolic model in mathematics, science, psychology, or cyber-

netics.   It may incorporate some overlapping between presumably discrete

kinds of models such as schematic (e.g., a flow chart showing the movement

of information, time-phasing, or relationships within an organization) and

simulation (approximation of real-life situations).   However, although it

is possible to derive a symbolic illustration of an educational model (see

appendix), in this paper natural language will suffice.

A possible referent for the educational model is the change model

which incorporates behavior, goals, directing forces, possible hindrances,

and the connection of goals to resources. Because all variables cannot be controlled, the model combines art and science. Components are goals and objectives; norms and values; structure and roles; problem-solving process; power, authority and influence; perpetuation process, situation and space; communication (Lippitt, 1973).

An even more appropriate comparison for an educational model would be to a model of curriculum development where similar elements are involved: participants at various levels, subject matter, organizational sequence, accountability, evaluation orientation. Presumably both are concerned with process as well as product. Similarly, curriculum design is a process of conceptualizing a set of systematic relationships between pupils, teacher behavior, materials, content, time, and instructional outcomes; a guide for instruction describing a specific arrangement of all factors relating to instructional practice toward specific outcomes (Good, 1973, p. 158).

Workshop is a generic term for an organizational framework in which participation of those attending is the key. Many different kinds of activities may be incorporated in the workshop, ranging from illustrated lecture to guided practice. (Bishop, 1976, includes: seminar, small group discussion, group interview, dialogue, consultation, value clarifications; brainstorming, micro-laboratory, micro-teaching; interaction analysis, field trip.) However, involvement in development of skills or practical application of knowledge is requisite. Good, 1973, defined a workshop as an instructional method in which persons with common interests and problems meet with appropriate specialists to acquire necessary information and develop solutions through group study; usually residential and of several days' duration (p. 652).

C. Limitations

The extant information base was identified and examined. A practical decision was made to limit the problem by focusing on educational inservice rather than on the whole body of continuing professional education, and within educational inservice, on aspects related to secondary reading and English.

D. Sources of Materials

The major sources of materials were Research in Education (RIE) and Current Index to Journals in Education (CIJE), Dissertation Abstracts, and books. Also referred to were Education Index, Encyclopedia of Educational Research, 4th edition, and Handbook of Research on Teaching, 1st and 2nd editions. Canadian sources were Graduate Theses in Education, 1913-62, Education Studies Completed in Canadian Universities, Education Canada, Directory of Education Studies in Canada, Canadian Theses, Canadian Education Index, Canadian Masters Theses in Reading Education, Canadiana, and Canadian Books in Print.

E. Elements of the Problem

The literature on inservice education generally is of two kinds: one focuses on a given element of inservice, such as needs assessment in the planning stage or the development and implementation of an evaluation instrument; the second describes a program or model of inservice, incorporating most of the major elements--Planning, Methods, and Evaluation. For present purposes, the second group was analyzed to derive a framework within which to consider all the components of inservice: guidelines, needs, goals, roles, structure, activities, and evaluation. Then each example was classified as an illustration of one of these elements, thus

permitting comparison with the first group of articles, studies, and such. Certain exemplary models in reading were selected to conclude the literature review.

F. Procedures and Techniques

Initially the research technique consisted of documentation of the literature in the field, that is location, classification, and analysis, plus derivation of generalizations and practical principles. Specifically, each document was classified by its major emphasis: Organization--Guidelines, Needs, Goals, Roles; Methodology--Structure, Activities; Evaluation; Models. These categories were arrived at from a preliminary study of the literature, previously undertaken. This preliminary study included a review of the calendars of Canadian teacher training institutes to determine their offerings/requirements in secondary reading; a perusal of Dissertation Abstracts on secondary reading; reading of available books on inservice and secondary reading; reading the abstracts resulting from ERIC computer data base searches in Inservice, Secondary Reading, and English Education. The comprehensive review confirmed the validity of the original classification scheme.

On the basis of the literature search, a model was designed incorporating the appropriate elements related to inservice in reading for English teachers and illustrative instructional modules produced.

G. Summary

Briefly, chapter II has provided the framework for dealing with the problem. The purpose of the study was to identify, collect, analyze, evaluate, and synthesize the literature on inservice education and

secondary reading, the outcome being the development of a conceptual model, and related illustrative instructional modules, for inservice education in secondary reading for English teachers.   The following terms were defined: inservice, secondary reading, English teacher, literacy, model, and work-shop.   Limitations of the study and sources of information were explicated. Finally, elements of the problem and procedures and techniques for dealing with them were specified.   Thus, the methodology for both the review of the literature (chapter III) and the conceptual model and module develop-ment (chapter IV) has been established.

CHAPTER III

A REVIEW OF THE LITERATURE

The following is a synthesis of the relevant literature on inservice
education, including what has been done, the emerging trends, and the
direction in which professional development is likely to move.   This
review provides both a rationale and a framework for the development of a
model inservice program in secondary reading and illustrative instructional
modules.   It also indicates the extent to which the following prediction
has been fulfilled, the degree to which inservice education generally and
in reading specifically has gained the recognition and support essential
for the promised renewal.   Almost a decade ago, D. Davies wrote:

> Inservice teacher training is the slum of American education--
> disadvantaged; poverty-stricken; neglected; psychologically
> isolated; riddled with exploitation, broken promises, and
> conflict.   But the time of renewal is at hand.   New forces,
> new resources, new needs, new directions emerge;   the next decade
> is almost certain to bring great change and great controversy.
> (Teacher Education, Washington, D.C., 1967, p. 295, quoted from
> Ritz et al., 1970, p. 12)

A. Organization of Inservice Programs

Within the rubric of inservice programs, organizational, method-
ological, and illustrative examples can be analyzed under Organization,
Methodology, Evaluation, and Models.   Organization is concerned with
(1) Guidelines, (2) Needs, (3) Goals, and (4) Roles.

1. Guidelines

Several tables and charts follow, providing data on articles and
reports. There is no single format to the tables since they are essen-
tially idiosyncratic, serving different purposes and illustrating variant
information. Some of the tables provide a visual representation of trends
by date or type of practice, showing shifts in emphasis and relative popu-
larity of activities or methods. Other tables give verbal descriptions
of special features. For example, within table 1, twenty-eight reports
(published from 1957 through 1975) on Guidelines for Inservice Programs
are presented; some are concerned with surveying current practices while
others suggest improvements such as expansion of roles or concentration
on process. In contrast to tables, charts are used throughout to organ-
ize material and concepts from specific authors.

One of the earliest and most comprehensive references on inservice
is N. B. Henry's classic Inservice Education for Teachers, Supervisors, and
Administrators, 1957. In it, J. C. Parker's "Guidelines for Inservice
Education" included the following:*

1. people should work as individuals and group members on significant
   problems. The topics must be meaningful to the participants.
   "To be effective, inservice education should fill a need teachers
   have to acquire certain skills and knowledge which they consider
   will be beneficial for them, particularly in the immediate future"
   (McKague, 1975, p. 16).
2. the same people should formulate goals and plans. Teachers should
   be involved from needs assessment to establishment of objectives to
   plans for accomplishing objectives.
3. opportunities should be provided for inter-personal relations.
   If inservice is to be effective, good interpersonal relations are
   essential. Inservice is not merely a knowledge-transfer experi-
   ence; it is this plus an affective experience: to see and try
   something new, and to incorporate it into a teaching style. This

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*The general guidelines from Parker and McCracken (see p. 37) are
presented; they have been supplemented and updated with more recent related
references.

TABLE 1

SURVEY OF STUDIES PROVIDING GUIDELINES FOR INSERVICE PROGRAMS

Names, Dates	Area or Population	Topic or Field	Method	Results
1. Jaffa, N. N., 1957	Baltimore, Md.	Inservice teacher education program, elementary	Planning strategies examined	Guidlines developed, emphasizing need for flexibility
2. Morrison, Coleman, 1962	Reading teachers	Preservice and inservice education	IRA conference paper	Guidelines presented
3. Schild, R. J., 1964	APSS	Inservice programs	Survey of schools	Directions proposed--e.g., expanded use of educational T.V.
4. Schult and Shell, 1964	Several states	Inservice mathematics especially re. new curricula	Review of programs	Recommendations: local participation, use of media
5. Edmonds, Fred et al., 1966	Kentucky University	Inservice teacher education	Components examined	Recommendations for organization to induce educational change
6. Atkins, J. P., 1968	Tennessee	Inservice programs of secondary social studies teachers	Teachers survey education	Guidelines for more effective inservice postulated
7. Leep, A. G., et al., 1968		Inservice programs	Development of programs examined	Guidelines provided

Table 1 (continued)

Names, dates	Area or Population	Topic or Field	Method	Results
8. Schankerman, Maurice, 1968	Elementary school teachers	Participation in inservice education	Survey	Teacher preferences revealed, e.g., involvement, released time
9. Bigelow, E. B., 1969	6 mid-western states	Inservice education programs	Survey and proposed changes	Recommendations for program made, e.g., organization, teacher involvement
10. Cramer, S. H., 1970	Washington, D.C.	Preservice and inservice preparation for educational guidance	Survey of school counsellors	Existing programs described
11. Moir, C. F., 1970	Manitoba	Inservice education in the school	Types of inservice examined	Recommendations re. long-term goal setting, teacher planning, on-site inservice
12. Shorey, L. L., 1970	Ontario	Personal and professional growth of teachers	Influential factors examined	Workshops recommended to combine personal and professional growth of teachers
13. Turner, I. S., 1970	Maryland	Attitudes toward an inservice program	Survey of teachers	Guidelines derived from teacher responses
14. Filip, R. T., et al., 1971	California	Inservice training	Survey plus interviews of teachers	From the survey and literature review, a model was designed incorporating course work, planned activities and experiences

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Table 1 (continued)

Names, dates	Area or Population	Topic or Field	Method	Results
15. Froberg, S. E., 1971	Florida	Inservice education program	Guide developed	Types of programs and activities described
16. Sobol, F. T., 1971		Inservice training procedures	Variables for changing inservice examined	Guidelines included: need for continuing education, administrative participation, teacher leadership
17. Arnold, J. A., 1973	University of Pittsburgh	Individualized inservice program for elementary teachers	Program designed and evaluated	Principles of the program: teacher participation, multiple means of evaluation, value of individualization
18. Matthews, Sister M. A., 1973	New Jersey	Inservice programs for high schools	Programs designed	Guidelines developed for teacher, school system; teacher center established
19. Maudlin, R. M., 1973	Ball State University	Inservice meetings for curriculum evaluation at elementary level	Meetings analyzed	Guidelines: group dynamics, group decision making
20. Ruffin, Herbert, 1973	Inner City Teachers	Inservice training	Model proposed	Participants identify problems, develop guidelines, plan activities
21. Ainsworth, B. A., 1974	University of Maryland	Inservice programs	Survey of teacher perceptions	Practicality, support, encouragement, better communication desirable

Table 1 (continued)

Names, Dates	Area or Population	Topic or Field	Method	Results
22. Feinberg, M. W., 1974	Northwestern University	Inservice practices for teachers of Gr. 5-9	Survey of schools re. guidelines	Support for needs assessment, behaviorally defined objectives, use of consultants
23. Gidney, R., et al., 1974	Ontario (OISE)	Continuing education	Review of reasons for failure of continuing education	Recommendations: increased financial support, better efforts at motivating teachers
24. White, S. M., 1974	New Brunswick	Inservice programs	Survey and examination of programs	Description of state of inservice
25. Anderson, G. R., 1975	Syracuse	Inservice education for skill needs	Survey of secondary schools	Differences between teachers and supervisory staff re. skill needs, leadership roles; differences among teachers due to grade and experience levels re. priorities of needs
26. Ellis, B. J., 1975	New Hampshire	Inservice education programs	Survey of schools	Situation in New Hampshire is exemplary
27. Post, L. M., 1975	Texas	Inservice education	Survey of teachers and supervisory staff	Differences noted between small-large schools, between teachers-administrators

Table 1 (continued)

Names, Dates	Area or Population	Topic or Field	Method	Results
28. RX Prescrip- tion of Tea- cher Prepar- ation in Reading In- struction, 1975	Office of Education, Wash., D.C.	Teacher prepara- tion in reading instruction	Various cities evaluated on basis of student achievement	Great variety in practices exists-- e.g., use of para-professionals, competency-based programs, criterion- referenced performance

can occur only if confidence exists in fellow-participants and inservice leaders. (See also Shorey, 1970; Devore, 1971).

4. attention should be given to individual and group problem-solving processes.

5. the atmosphere should be one of respect, support, permissiveness, and creativity.

6. interrelationship of different groups should be attended to--administrators, supervisors, teachers, etc.

7. individual differences in groups should be accepted and utilized.

8. there should be a move from decisions to actions. Participants should have the opportunity to try things on site, even through simulation or role-playing.

9. teachers should be encouraged to try new ideas in real situations, to experiment in their own classrooms.

10. appraisal should be an integral part. Evaluation is an extremely difficult area throughout education and particularly in inservice. How can the effectiveness of an inservice program be evaluated?

A second example of Guidelines is from R. McCracken's "Inservice Education of Teachers" (Figurel, 1969).

1. the program must fit the personnel involved. That is, experienced and new teachers have different needs. A program must be flexible enough to satisfy both groups.

2. the program should extend over a long time period. All available data support the desirability of lengthy inservice (Fuller et al., 1969; Katz, 1973). Although some short-term programs have immediate benefits (Carline, 1970; Scharles, 1971; Russell, R. A., 1974) it is doubtful whether their effects are lasting. As important as the duration of the program is the time it is given. Released-time programs are more successful (Schiffman, 1969; Allen, 1970; Peeler and Shapiro, 1971; Johnson, L., 1972). Across Canada the amount of released time allotted for teachers' inservice programs varies considerably with a range of three to ten days (Professional Development Clauses in Negotiated Agreements, 1974).

3. the program should use all available personnel. The professional staff on-site as well as outside experts should be utilized.[6]

4. the program should provide support and challenge. This is important because it introduces the issue of compulsory versus voluntary attendance. If attendance is compulsory, some teachers feel threatened. They will need support if they are to benefit from inservice. On the other hand, self-confident teachers need to be challenged to use to advantage the new materials, techniques, and such presented to them.

5. meetings and seminars should be conducted as exemplars. That is, if a goal is to encourage English teachers to group within their classes, the inservice participants should be grouped. If an objective is to discourage the use of the lecture technique, the

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[6]The inclusion of para-professionals in inservice is documented by Mark, 1975.

inservice should not be conducted by lecturing.
6. demonstrations should involve children, preferably the pupils of the teachers who are watching the demonstration. This may not be possible, but simulation or role-playing situations can provide actual experience.
7. teachers from several schools should be mixed. There are advantages, such as different frames of reference (administrations) and points of view.
8. the program must recognize and work to eliminate 'they'. That is, the forces which presumably prevent teachers from developing can be overcome--look to other teachers for suggestions. Saskatchewan's Teaching-Learning Conditions Projects identify conditions which prevent teachers from functioning as they would like to (McKague, 1975).
9. professional materials should be readily available. Hands-on experience should be possible. Even a practical exercise using the materials would help.

These two references incorporate most of the points made in those studies which include general inservice guidelines. The need for flexibility in inservice and the impossibility of a single prescriptive format were recognized by Jaffa, 1957. "Detailed, specific recommendations for use in inservice . . . cannot be made since each situation is unique and changing in order to meet the needs of particular individuals at a given time" (p. 2527). The studies detailed in table 2 recognize the different needs of beginning teachers and of small schools, and the individuality of the motivational aspects of inservice. Guidelines for inservice programs in reading do not differ significantly from those presented for general inservice programs above (Aaron et al., 1965; Robinson and Rauch, 1965; Rauch, 1967; Russell, 1967; Katrein, 1968; Moburg, 1972; Axelrod, 1975; Draba, 1975; James, 1976), although they often include specific references to topics and goals based on student and teacher needs. For example, Moburg emphasized the affective areas of reading interest, growth through reading, and enjoyment of literature; was concerned with the change process, group interaction, and effecting change in the individual; and desired to effect change in teacher attitudes and/or behavior so that subsequent instruction and student learning were enhanced.

TABLE 2

STUDIES SUPPORTING THE NEED FOR FLEXIBILITY IN INSERVICE

Name, date	Area, Population	Method	Subject/Focus	Recommendations/Conclusions
1. Cory, N. D. †	Chicago teachers	Survey of factors affecting participation in continuing education	Professional growth of teachers	Incentives: status, teamwork, praise, growth opportunity
2. Brown and Snaker, 1961 *	Teachers of different sized high schools	Guidelines developed	Inservice education for mathematics teachers	Suggestions appropriate to different sized schools given
3. Taylor, R. L., 1964 *	Small high schools	Survey	Inservice education	Inservice education program most often neglected in small secondary school
4. Haan, A. S., 1966 *	Small school district (Cal.)	Summer school workshop	Inservice program	Demonstration teaching, guided practice, plus follow-up throughout the year valuable
5. O'Hanlon, James, 1967*	Small schools (Nebraska)	Survey of practices	Inservice education	Guidelines, activities, topics established: e.g., motivation, new techniques, individual differences
6. Sorsabel, D. K., 1969 †	Classified employees in selected educational organizations	National survey	Inservice training (especially skill improvement)	Motivation based primarily on promotion opportunities

Table 2 (continued)

Name, date	Area, Population	Method	Subject/Focus	Recommendations/Conclusions
7. Lister, R. L., 1970 †	Elementary Teachers	Survey of attitudes	Inservice programs	Factors contributing to good inservice education programs: relevance, local objectives based on needs and goals, variety of activities
8. Johnston, D. J., 1971 †	Teachers in Britain	Books on many aspects of inservice	Inservice education	Motivation for participation: salary, status, promotion, degree, personal motives
9. Comras and Masterman, 1972 †	Teachers, schools, districts	Rationale explicated	Inservice programs	Benefits from inservice: elevation of teacher morale and status, improvement of instructional techniques, accountability for implementation
10. Dubin, S. S., 1972 †	Teachers	Rationale given	Updating skills	Psychological factors which motivate continuing education discussed
11. Shepherd and Quisenberry, 1972 √	First year teachers	Model established	Development of Professional Competencies	Continuity between pre- and inservice necessary, with focus on special needs of new teachers
12. DiTosto, Evelyn, 1974√	Beginning teacher	Guidelines suggested	Inservice training	Special needs focused on--e.g., organizational capabilities
13. Chadwick, E. H., 1975*	Rural schools	Guidelines for project given	Inservice teacher education	Learning center, summer workshops, parent participation suggested

Table 2 (continued)

Name, date	Area, Population	Method	Subject/Focus	Recommendations/Conclusions
14. Wright, A. W., 1975 √	Beginning elementary teachers (Nfld.)	Survey of problems	Preservice and inservice programs	Suggestions for improvements to meet needs

Key: *Small schools, √Beginning teachers, †Motivational aspects

2. Needs

One of the most significant conclusions of research has been that

the effectiveness of inservice is directly related to the extent to which

it is concerned with immediate felt needs of teachers (Larson, 1962;

Staples, 1970).   As S. M. James, 1976, stated, "Teacher improvement and

renewal rests ultimately in the hands of teachers themselves.   Effective

. . . inservice education begins with a teacher's felt need to improve"

(p. 320).   These felt needs may be in the following areas:

1. knowledge--updating. What is the current state of the art?
2. aids and materials--What is available? How is it to be selected?[7]
3. research--What has been done that can be applied to the classroom?
4. evaluation--How can diagnosis of students be accomplished and
    achievement be evaluated?   What new tests and techniques are
    available?
5. curriculum--What new developments are there?
6. instructional methods and techniques--What can be used in the
    classroom?
7. communication--How can new and experienced teachers, teachers and
    administrators, teachers and consultants of all kinds communicate
    effectively? (Johnston, 1971)

Because of the variety of needs, a needs assessment is an essential pre-

liminary step in the planning of an inservice program in general (O'Hanlon

and Witters, 1967; Kirby, 1973; Ellis, 1974; Parsons and Fuller, 1974;

Schreiber, 1975) or in a specific content area (Brantner, 1964; Dye,

1966; Adams, 1971 [Reading]; Schleich, 1971 [Reading]; Hebert, 1973

[Reading]; Uche, 1973; Grella, 1974 [Reading]; Hargrave, 1975; Stander,

1975).   One innovative use of the needs assessment compares responses of

different groups, teachers and students, teachers and administrators

(Whitworth, 1964; Baker, 1970; Williams, 1972; Jaquith, 1973).

W. Paisley's Developing a Sensing Network for Information Needs in Educa-

tion, 1972, confirmed that principals and teachers perceive their needs

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[7]In a survey by Greer, 1974, teachers with some reading training
specified a need for a course in materials.

for information differently, teachers being more aware of the importance
of information related to reading. Rowe and Hurd, 1966, concluded that
teachers and principals also differ in views on educational change. And
Weipert, 1975, noted that teachers and principals value inservice differ-
ently, with principals being more favorable. Another innovation is the
needs assessment of a group rather than of individuals. Knowledge in a
content area is specified by experts; questions are designed to be
answered by a group. The difference between the achievement of the group
and the expected standard makes up the content of the program (Lindsay
et al., 1974).

   3. Goals

      On the basis of the needs assessment, an appropriate program can be
planned specifying goals (Fullbright et al., 1966; Asher, 1967; Bash and
Morris, 1968; Johnson et al., 1968; Blosser, 1969), topics (New York
City Right to Read Impact Project, 1974), and approaches such as demon-
strations and discussions (Kaz, 1971). This process is exemplified by
the Merrimack Educational Center's annual needs assessment and follow-up
classification of teacher competencies in the area of learning disabilit-
ies (Sanders, 1973). In reading, Peterson and Schepers, 1966, and Debrick
et al., 1968, suggested as topics: Directed Reading Lesson, SQ3R textbook
study technique, patterns of organization, skills and problems in content
areas, flexibility, comprehension, vocabulary, standardized tests and
informal tests. Mohr, 1971, summarized inservice instructional goals and
activities as follows:

   1. increase the effectiveness of all teachers, trainers, and trainees
   2. develop the interpersonal growth of teachers
   3. provide means for self-evaluation
   4. change patterns and methods of directing learning experiences

5. improve utilization of educational resources
6. improve teacher-child relationships
7. provide opportunities for discussion and sharing of ideas
8. provide adequate feedback about the effectiveness of their teaching
9. provide opportunities for continuous growth and to extend competencies
10. assist practicing teachers to become more proficient in the use of media
11. obtain maximum impact by reaching entire staff of a school
12. involve teachers in the planning and implementation of inservice courses
13. provide atmosphere which facilitates growth and change
14. involve teachers and teacher groups in research and experimentation

The forms of the inservice could be academic study, institutes, workshops, staff meetings, visits and demonstrations, field trips, cultural experiences, organized group study, individualized professional study.

Durkin, 1975, listed as the ultimate goals of an alternative model of staff development the following:

- a long-range cooperative staff development program between a university and a school system
- an opportunity for classroom teachers to help design their own inservice programs
- a model providing time for teachers to assess their roles and evaluate their effectiveness
- an opportunity for teachers to become familiar with latest research in education
- a new model for a teacher intern program
- a systematic method of involving staffs of schools in a renewal program
- an opportunity for university faculty members to interact with classroom teachers
- an opportunity for teachers to visit model schools and classrooms
- an opportunity for the involvement of principals, parents, paraprofessionals, and teachers in planning programs for their schools
- an opportunity for interaction among elementary, secondary, and university faculties
- a program designed to recognize and deal with problem areas such as racism and self-concept in schools
- a program dealing with latest teaching techniques of materials
- a program designed to link preservice and inservice models of teacher education

Otto and Erickson, 1973, summarized the stages of the inservice process of reading:

Identify needs--what are the problems?
↓
Set a goal--tackle a specific problem
↓
State objectives--define goals in specific (behavioral) terms
↓
Select activities--consider cost, resources, participants
↓
Evaluate results--were objectives/goals reached?
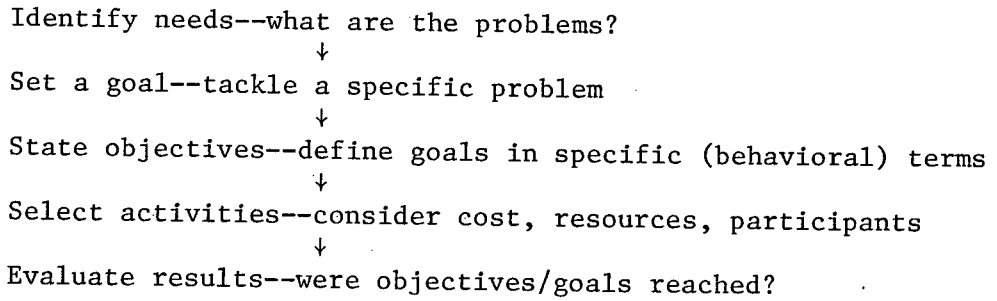
In the most comprehensive comparative study to date of the planning process used for program development in continuing education in medicine, social work, and education, Pennington (1976) generalized a six stage model of the continuing education planning cycle: Program Origin--formal assessment of educational need; Specific Program Idea--enlist planners, consultation with experts and peers, refine program idea, match institutional priorities with client requests; Program Commitment--decision to conduct program, analysis of client characteristics, selection of instructors, arrangement for facilities, publicity, recruitment of participants, orientation of instructors; Course Development--course content, review of literature, development of instructional objectives, selection of instructional methods, preparation of course material; Teaching Learning Transaction--mid course evaluation; Post Program Analysis--end of course evaluation. Examination of Pennington's model reveals that general continuing education program principles apply equally well to the development of more specific inservice programs.

Finally, the importance of preliminary planning to the success of an inservice program should not be underestimated (Alvir, 1974). "Too often inservice programs suffer more from a lack of direction than from a lack of financial support or time for execution" (Brimm and Tollett, 1974, pp. 524-5).

4. Roles

At this point, a description of the roles of participants in in-service seems timely.   Although their functions will vary depending on the purposes of the program, the resources available, and the participants themselves, certain generalizations are possible.   In an inservice reading program, the personnel involved can be teachers, administrators, superintendents, instructional supervisors, consultants from outside the system, and reading consultants.   Aaron et al., 1965, suggested the following:*

> The teacher should
> - communicate his needs
> - participate actively in planning the program
> - prepare in advance where appropriate
> - maintain a positive attitude toward the benefits of the program
> - participate actively in discussions and demonstrations
> - evaluate his own progress
> - cooperate with other teachers in implementing the results of the program.

Moreover, the teacher should be prepared to assume a leadership role when he has special skills or teaching techniques (Doherty, 1967; Smith et al., 1970; McDonald, 1971; Rubin, 1971a).   One issue of the Alberta Teachers Association Magazine (52-2, Nov.-Dec. 1971) contained a number of articles reiterating the notion that, ultimately, the responsibility for inservice rests with the individual teacher.

> The principal should
> - build a background of understanding, for example, of what constitutes a good reading program
> - initiate or encourage others to start inservice programs
> - encourage teachers to discuss their concerns and to become involved in inservice activities
> - organize, support, and attend inservice programs
> - involve teachers in selection of materials and methods
> - provide released and visitation time for inservice and observation.

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*The single-spaced material on pp. 46-48 comes from Aaron et al., 1965.

The importance of the principal cannot be overestimated (Gregoric, 1973; Abramowitz, 1974; Smith and Wilson, 1974). He sets the intellectual, physical, and psychological conditions for a learning environment. "In the final analysis, the success of the inservice program is determined by the attitude of administrators" (Hill, p. 18, in Russell, 1967). The principal as leader facilitates inservice by being available, reinforcing, communicative, innovative, supportive (Acosta, 1972). T. R. Carlson's Administrators and Reading, 1972, includes a useful section on the principal's role in inservice. Melvin, 1975, used modular reading materials with elementary principals effectively.

> The superintendent should
> - know what constitutes a good reading program
> - attend, support financially, help organize inservice programs
> - help determine effectiveness of inservice by providing evaluation instruments.

The superintendent should provide liaison with the department of education, cooperating colleges, and other resources; he should delegate authority appropriately for the initiation and implementation of programs; he should ensure that all levels of personnel are involved in inservice (Edmonds et al., 1966; Herber, 1970; Dolph, 1975).[8]

> The instructional supervisor should
> - develop a background of knowledge on good programs, materials, and methods
> - serve as a liaison between the school and the superintendent
> - point out the needs for inservice and participate in the programs, for example, by demonstrating materials and methods
> - arrange for consultants and materials
> - encourage teachers to assume leadership roles.

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[8]The extent to which administrators and superintendents can negatively affect inservice is reflected by a Texas study (Bonorden, 1974) in which they planned inservice—there was no teacher involvement in more than 50% of the schools—and used district central office personnel as resource people. See also Roy, 1975.

The consultant from outside the system should
- know the needs and present practices of the participants
- be well prepared for his task
- refuse any invitation for which he feels he cannot effectively accomplish the task or for which he feels local leaders will not prepare for or follow-up from the program
- encourage local leadership.

As continuing education becomes more important, university personnel will necessarily have more communication with teachers in service (Organizing Centers for Inservice Education in Individualizing Instruction and Learning, 1967; Lavin and Schuttenberg, 1972; Haycocks, 1974). They should be prepared to include teachers in planning and provide inservice on-site (Falkenberg et al., 1971; Winsand, 1971; Theimer, 1972; Ward, 1973; Edson, 1974; Powell, 1974; Thompson and Johnson, 1975).

The reading consultant should
- observe all aspects of the existing reading program (materials, teachers, and so on)
- act as a resource person in the selection of materials, encouragement of new teaching practices
- serve as an agent for change in a continually developing program
- accept a leadership role with teachers, administrators, and the public, initiating inservice, supervising public relations.

The reading consultant may be called a special reading teacher or a reading supervisor. He is an information agent as well as a supportive agent (Robinson and Rauch, 1965; A Guide to the Role of the Reading Teacher, Elementary and Secondary Schools, 1970; Smith et al., 1970; Harker, 1973; Robinson and Smith, 1973; Burnham, 1974; Shirley, 1974). Other references dealing with the roles of inservice participants reiterate the above (Henry, 1957; Moffitt, 1973; Chern, 1968; Harris and Bessent, 1969; Otto and Erickson, 1973).

Canadian sources reveal a concern with the roles of provincial organizations (Teachers' Federations) and Departments of Education in inservice. "It is generally agreed that the nature of inservice or

continuing professional development is such that any programs or activit-
ies in this aspect of teacher education must be initiated at the district
or school level of organization. A closer look, however, will also
reveal certain problems, such as the problem of integrating preservice and
inservice education, which can only be solved through a provincial organ-
ization" (The Continuing Education of Teachers and Other Professional
Personnel in the Province of Newfoundland, 1974, p. 41; see also the
jointly produced Guidebook for Workshops, 1974).

B. Methodology of Inservice Programs

    1. Structure

        The methodology of an inservice program incorporates the general
structure or approach as well as the specific activities to be used within
the structure. For example, the structural options vary widely: personal
interview (teacher and consultant), correspondence courses, single lectures,
informal activities, conferences, weekend courses, short or one-term even-
ing courses, courses in school time, one-term or one-year full-time
courses, vacation courses, television courses (Johnston, 1971). Or the
breakdown could be: interest group, building wide, district wide, exten-
sion course (university), state and regional programs (Otto and Erickson,
1973). Even within an on-site program there are alternatives: inservice
days during the school year; meetings before, during, and/or after school;
grade-groupings within a school; meetings with selected groups of teach-
ers; several schools working on common problems (Aaron et al., 1965).
An interesting suggestion by the National Education Association (Inservice
Education of Teachers: Research Summary, 1966) was to extend inservice
conceptually to include community work, travel, professional association

activities, research, and so on.

Before any decision is made about the structure of the program, the following questions should be answered.

1. Why--purpose or goal?
2. Who--participants, leaders?
3. When--released time or not?
4. Where--on-site or other?
5. How--resources available?

A comprehensive British Columbia survey related to curriculum development (Roaden et al., 1975) considered the issues of funding, locale, credit, and form of training. Workshops, and short-term apprenticeships and consulting were ranked highest by teachers. District funding and location were supported. At this point, credits are not a significant motivating device. That it is not necessary to choose a single approach is demonstrated by an inservice reading program which included: a reading share-in--a discussion of materials by teacher users; a reading exposition--publishers' displays; a reading methods seminar--sharing between school systems; cluster reading programs--for two/three schools rather than the whole district; workshop for supervisory staff--topic: reading in the content areas; reading inducement plan--training remedial reading teachers on the job (Criscuolo, 1971).[9]

The effectiveness of inservice programs conducted in different ways is by no means conclusively established. In one study, inter-classroom visitations were ranked most effective, and faculty meetings least effective, with workshops low on the list (Borgealt, 1969). Kotcher and Doremus (1972) also concluded that visitations were most useful. Borgealt's results probably indicate the lack of quality of particular work-

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[9]Criscuolo later modified the above to include, for teachers, brainstorming sessions; sessions for production of materials; mini-courses in reading: Directed Reading Lesson, diagnosis, comprehension, content areas (1973). See also Fotheringham, 1971.

shops, since the approach is generally seen as potentially effective (Guidelines for After-School Workshops, 1967; Melching et al., 1970; Ritz et al., 1970; Syropoulus, 1972; McKague, 1975). Most actual inservice, one survey revealed, occurred in faculty meetings even though visits to observe effective teachers was most highly recommended (Pane, 1973). Another study ranked faculty meetings as the most important inservice technique used (Smith, A. J., 1966). Still another saw the faculty meeting as least beneficial (Kaz, 1971). One study showed that although principals rated principal-teacher conferences and packaged inservice programs highly, teachers did not (Angius, 1974). Still another example of disagreement concerns the value placed on personal reading as a form of inservice: one group of teachers did not consider it valuable in improving teaching capabilities (Wall, 1965, in Moburg, 1972) while another group ranked it of most value (Hyslop, 1974). Yet another study claimed changes in teachers' attitude and performance as a result of professional readings (Lindsey, 1969). Kilpatrick's attempt to match inservice format with goals is illustrated in the chart on page 52.

The quantity of research on the workshop is an indication of the prevalence of this form of inservice (Davis and McCallon, 1974; Pasch, 1974). General guidelines for reading workshops are: give credit to contributors, provide released time, deal with a specific problem, encourage voluntary attendance, use participation rather than lecture, use school materials and audiovisual illustrations, evaluate (Robinson and Rauch, 1965). Topics of one junior high school workshop in reading were: Issues in Reading, Nature of the Reading Process, Skills, Evaluation, Teaching Techniques (Henriksen and Rosen, 1975). The multipurpose nature of workshops is illustrated by the twenty-seven reports summarized in

	Category I Discussion and problem-solving	Category II New Method-ologies	Category III New Develop-ments in sub-ject matter	Category IV Orientation	Communication
Institutes					
Consultants	(*)			(*)	
Faculty Meetings	(*)			*	*
Workshops	*	(*)	(*)		
Departmental Meetings	*				*
University Courses	(*)		*		
Classroom Visitation		*			
Action Research	*	*			
Conferences and/or Conventions		*	*		
Professional Libraries on Campus		(*)	*	*	

(Kilpatrick, 1967, p. 5)

* = Most promising techniques
( ) = Some reservations

table 3 in which focus may be on curriculum development or attitude change, on a specific content area or grade group, or on the workshop as an integral element of a long-term program. The chart on page 57 shows the flexibility of the workshop by breaking down goals and appropriate methods for achieving them.

2. Activities

Activities to accomplish inservice vary and may include lecture, demonstration, interviewing, brainstorming, group discussion, buzz session, role playing, guided practice, conference, or observation. Some of these may require explication.

1. Brainstorming is an activity in a group session in which ideas held by participants are orally expressed with special procedures employed to avoid any discussion, criticism, or analysis. Some record of all ideas is made for later use. (E.g., topics related to needs assessment)
2. The buzz session is a small group activity in which groups are temporarily formed to discuss a specific topic with minimum structure,

TABLE 3

VARIETY OF WORKSHOP FUNCTIONS IN INSERVICE

Name, date	Purpose	Content/Grade	Conclusions/Recommendations
1. Birnbaum & Wolcott, 1949	To promote more permissive behavior in teachers dealing with problem children	Human relations education	Summer workshop considered most effective inservice
2. Kelley, E. C., 1951	To encourage learning by self-evaluation	Affective teacher behavior	Short workshops over a semester were suggested
3. Jesser, D. L., 1963	To modify teachers' knowledge and attitudes toward reading teaching	Reading--instruction, materials, etc.	Summer workshop (for teachers from small schools) combined lectures and discussions
4. Flanigan, M. C., 1967	To prepare teachers for curriculum development	English	Suggestions given for overcoming problems in inservice training
5. Hoffart, E. H., 1968	To instruct teachers and student-tutors in new curricula	High school science	Workshop used for dissemination of information
6. Texas Adult Basic Education Production Workshop, 1968	To bring ABE teachers up to date through inservice	Adult Basic Education teachers	Variety of approaches (activities and organization) used in the workshop
7. Andrews, J. K., 1969	To train teachers to apply behavior modification techniques	Inservice teacher training	A short workshop, questionnaire, and longer workshop proved effective in changing teacher and student behavior

Table 3 (continued)

Name, date	Purpose	Content/Grade	Conclusions/Recommendations
8. Myers, C. B., 1969	To introduce innovations to teachers and students	Social studies	An initial workshop plus continuous follow-up provided effective in-service, evaluated by student assessment and teacher self-assessment
9. Roberson, E. W., 1969	To improve teacher instruction and student learning	Inservice in reading instruction	A year-long program of workshops and videotapes indicated improvements in students' reading achievement
10. Tamminer, A. W., 1970	To train teachers to develop and implement new curricula	Curriculum development	An institute was established using the workshop format
11. McGuire, E. E., 1971	To effect change in teacher behavior and attitudes	Inservice for selected teachers	A workshop was developed with an emphasis on evaluation of progress
12. A Massive Attack Upon Reading Disability Among Northwest Indiana Public and Non-Public Schools, 1971	To prepare teachers to teach remedial reading	Disabled readers in elementary and secondary schools	Summer workshops and a diagnostic center were used to improve students' reading
13. Means, Don, 1971	To prepare teachers to develop a flexible curriculum	Inservice for curriculum development	A workshop setting was used to generate skills and positive attitudes

Table 3 (continued)

Name, date	Purpose	Content/Grade	Conclusions/Recommendations
14. Nissman & Lutz, 1971	To teach educators to organize and develop summer workshop	Professional development	Guidelines given, with the assumption that professional development is year-long, continuous
15. Apple, E. T., 1973	To assess after a year the effectiveness of workshops	Vocational teachers of disadvantaged high school students	Innovative activity results from the workshop
16. Harty et al., 1973	To prepare teachers for innovations	Curriculum changes	Modifications were introduced through an interactive network (organization, training, operation, and impact)
17. Merryman, D. P., 1973	To assess after 3 years the effect of a workshop	Individualized in-service educational media	93% of principals reported lasting effect; the role of the principal crucial
18. Thelen, J. N., 1973	To introduce new materials and methods to teachers	Science	Workshop plus tuition-free college course proved effective
19. Adams, D. M., 1974	To help teachers cope with change	Attitude modification	Workshop produced changes in attitudes
20. Cooper & Philip, 1974	To teach the evaluation of nutrition education in the everyday teaching environment	Nutrition education	Workshops allowing for discussion and interaction were available

Table 3 (continued)

Name, date	Purpose	Content/Grade	Conclusions/Recommendations
21. Guidebook for Workshops, 1974	To provide background and guidelines to enable tea- chers to design and imple- ment workshops	Organizing workshops (Newfoundland)	Principles: needs assessment, follow- up, long-term, cooperative
22. Reichirt, D. M., 1974	To define, evaluate, and develop teaching compe- tence	Open classroom tea- ching	High teacher involvement led to leadership training, enabling them to return and give workshops in their own schools
23. Soloway, M. M., 1974	To develop and evaluate a special-education train- ing program	Inservice education for classroom teachers	Teachers were prepared to cope within classrooms with exceptional children
24. Spennato, N.A., 1974	To develop and implement a reading curriculum	Inservice education in reading	Teachers developed a guide to be used in classroom instruction
25. Beck, W. W., 1975	To meet individual teacher needs through a 'growth' workshop approach	Inservice education in secondary social studies	Teachers and their students benefited from this program
26. Mason,W. E., 1975	To modify authoritarian teacher attitudes	Inservice for inner- city teachers	Most significant variables in promot- ing or inhibiting attitude change were identified (e.g., environmental conditions, student response)
27. Ruiz, Eliseo, 1975	To affect the attitudes and behavior of teachers	Teachers of Mexican- American students	Packages were designed for implemen- tation in workshop setting

Type of Behaviour Change	Most Appropriate Methods
KNOWLEDGE (Generalizations about experience; the internalization of information)	Lecture, panel, symposium Reading Audio-visual aids Book-based discussion Programmed instruction
INSIGHT AND UNDERSTANDING (The application of information to experience)	Feedback devices Problem-solving discussion Laboratory experimentation Exams and essays Audience participation devices Case problems
SKILLS (The incorporation of new ways of performing through practice)	Practice exercises Practice role-playing Drill Demonstration Practicum
ATTITUDES (The adoption of new feelings through experiencing greater success with them)	Reverse role-playing Permissive discussion Counseling-consultation Environmental support Case method
VALUES (The adoption and priority arrangement of beliefs)	Biographical reading and drama Philosophical discussion Sermons and worship Reflection
INTERESTS (Satisfying exposure to new activities)	Trips Audio-visual aids Reading Creative arts Recitals, pageants

(from The Planning of Inservice Workshops, 1971, pp. 44-45)

    maximum emphasis upon interaction, and full opportunity to express ideas related to the topic. (E.g., initial specific needs assessment and general planning)

3. The demonstration is an activity in which participants observe planned, carefully presented examples of real or simulated behavior illustrating certain techniques, materials, equipment, and procedures as they might be realistically employed. (E.g., an instructional aid or procedure in reading)

4. A group discussion is a small group activity usually extending over a longer period of time in which systematic verbal interaction on a given topic or problem leads to consensus, decision, recommendations, or clearly recognized disagreement. (E.g., functions of individuals within a reading program)

5. Role-playing is a spontaneous dramatization involving one or more persons assuming designated roles in relation to a specified problem in a given situation.   It is unrehearsed and unplanned, giving the players an illusion of reality.   (E.g., a teacher dealing with an underachieving nonreader)

(from Harris and Bessent, 1969).

Guides to these and other activities, defining and giving instructions for use, are available (Froberg, 1971; Mayne, undated).

Classroom practice is influenced not so much by inservice education in general as by specific components such as involvement by means of high experience impact activities and immediate feedback (Berck, 1971; Iverson, 1974).   The two charts on page 59 indicate the experience impact of activities and the relation of activities to objectives.   Several activities could be combined for paramount effect.   If an objective is to present new instructional materials, an illustrated lecture may be advantageous.   However, if the goal is to convey an instructional technique, then demonstration coupled with role-playing and/or guided practice would be more effective.   Inservice models in different content areas include a variety of activities (Development of an Inservice Model for Implementing New Methodology in the SS Curriculum Project Period, 1970; Trosky, 1971; Keliher, 1972; Mayne, undated; Osburn, 1974).

The relative effectiveness of different methods or the value of a particular method have been the concern of the studies summarized in table 4.

C.   Evaluation of Inservice Programs

Most authors concerned with evaluating inservice programs claim that their effectiveness should be judged by the kinds of behavioral and attitudinal changes which take place in the participants as revealed by their classroom procedures.   There is little point in a post-session

Experience Impact of Activities

ACTIVITIES	Control of Content	Multisensory	Two-way Communication	
Lecture	×			Low
Illustrated lecture	×	×		Experience
Demonstration		×		Impact
Observation		×		↑
Interviewing	×		×	
Brainstorming	×		×	
Group discussions	×		×	↓
Buzz sessions	×		×	High
Role-playing	×	×	×	Experience
Guided practice	×	×	×	Impact

(p. 4 of Otto and Erickson, 1973, from Harris and Bessent, 1969)

Inservice Design Grid

	OBJECTIVES					
ACTIVITIES	Knowledge	Compre-hension	Appli-cation	Synthesis	Values & Attitudes	Adjust-ment
Lecture						
Illustrated lecture	Cognitive					
Demonstration	Objectives					
Observation						
Interviewing		Broad-Spectrum Objectives				
Brainstorming						
Group discus-sions						
Buzz sessions						
Role-playing						
Guided practice				Affective Objectives		

(p. 5 of Otto and Erickson, from Harris and Bessent)

questionnaire asking, Was the speaker clear and well-organized?   Were the
materials well presented?   Obviously a participant could answer Yes to
such questions without making any changes in his teaching.   Since this is
the goal of inservice, the program could not be considered successful.

Thus evaluation is twofold: evaluation of a program and of teaching.   The problem then becomes, How can classroom teaching be evaluated

TABLE 4

EFFECTIVENESS OF SELECTED INSERVICE ACTIVITIES

	Microteaching	Simulation	Computer-Assisted Instruction	Television	Individualized Instruction	Groups	Summer Institutes	Teacher Centers	Teacher Exchange	Methods Compared
1. Fox, et al.							✓			
2. Skailand	✓									
3. Teacher Education Center								✓		
4. Kerns, 1962				✓						
5. Experimental Teacher Exchange Program, 1964									✓	
6. Harvard-Boston Summer Program, 1965							✓			
7. Jackson and Rogge, 1965							✓			
8. Baysinger, 1966							✓			
9. Sweeney, 1966							✓			
10. Allen, 1967	✓									✓
11. Bessent et al., 1967										✓
12. Early and Shelton, 1967								✓		
13. Filep and Murphy, 1967			✓							
14. Fox et al., 1967						✓				
15. Henkelman et al., 1967							✓			
16. Kelly, 1967		✓								
17. Westby-Gibson, 1967	✓									
18. Amidon and Rosenshine, 1968	✓									
19. Borg, 1968	✓									
20. Borg et al., 1968	✓									
21. STEP Teacher Education Project, 1968							✓			
22. Hall, 1969			✓							
23. Hoehn, 1969	✓									
24. Inservice Teacher Education Course, 1969				✓						

Table 4 (continued)

	Microteaching	Simulation	Computer-Assisted Instruction	Television	Individualized Instruction	Groups	Summer Institutes	Teacher Centers	Teacher Exchange	Methods Compared
25. Kasdon and Kelly, 1969		✓								
26. Kelly, 1969		✓								
27. Mynhier, 1969			✓							
28. Borg, 1970	✓									
29. Borg et al., 1970	✓									
30. Langer and Allen, 1970	✓									
31. Maddox et al., 1970								✓		
32. Steen and Lipe, 1970					✓					
33. Berck, 1971										✓
34. Cruikshank, 1971		✓								
35. DeShields et al., 1971								✓		
36. Dupuis, 1971								✓		
37. Peck, 1971		✓								
38. Auer, 1972	✓									
39. Dickson, 1972								✓		
40. Kallenbach and Carmichael, 1972					✓					
41. Poliakoff, 1972								✓		
42. Schmid and Scranton, 1972										✓
43. Urbach et al., 1972	✓									
44. Usefulness of Minicourse I, 1972	✓									
45. Werner et al., 1972	✓									
46. Champagne et al., 1973					✓					
47. Fibkins, 1973								✓		
48. Huseth, 1973		✓								
49. Jackson, 1973								✓		
50. Matthews, 1973								✓		
51. Newhouse, 1973		✓								

before as well as after inservice? This can be done by pre- and post-inservice teacher inventories and questionnaires, student attitude and opinion inventories and questionnaires, survey forms, discussion, a survey of new materials purchased after the session, teacher-prepared logs of change, and systematic behavior observation (by trained observers, or audio/video tape). However, the Carroll-Chall Report, 1975, noted "systems of classroom observation that have been devised generally fail to capture the continuous, long-term transactions between a teacher and individual children that are the real basis of success or failure in teaching. . . . Less systematic, more impressionistic observations, carried out over long periods, seem to provide better evidence of the real dynamics (or lack thereof) of the classroom" (p. 17).

Table 5 indicates which studies used one kind of evaluation, usually a questionnaire or observation, which combined several methods, and which utilized interaction analysis. The extensive use of interaction analysis has caused some researchers concern over the reliability and validity of such observation (Harris and Bessent, 1969; Gegnatoff, 1971; McGaw et al., 1972; Yamamoto et al., 1972). As Channon (1975) pointed out, "The weakness of the Flanders system, as well as other systems, is that it assumes in advance what aspects of the teacher's behavior are related to pupil achievement" (p. 20). She emphasized that "very little is known as yet in a specific way about what teachers do that promotes pupil learning. Moreover, there is no way of sorting out the effect on learning of variables outside the school and therefore outside the teacher's sphere of influence" (p. 19).

Another method currently used to evaluate teaching of reading is the comparison of pre- and post-semester or term or school year reading

TABLE 5

TEACHER EVALUATION AS A COMPONENT OF INSERVICE

	Questionnaire (paper-pencil instrument)	Observation	Combined Methods	Interaction Analysis
1. Caldwell, 1967		✓		
2. Strom, 1967				✓
3. Amidon and Rosenshine, 1968				✓
4. DeCarlo and Cleland, 1968			✓	
5. General Improvement of Reading Instruction, 1968			✓	
6. Jensen, 1968			✓	
7. Carsetti, 1969	✓			
8. Kennedy et al., 1969		✓		
9. Sanders, 1969	✓			
10. Carline, 1970				✓
11. Hrivnak, 1970				✓
12. Suiter and Queen, 1970				✓
13. Bushman, 1971				✓
14. Hill, 1971				✓
15. Thurber, 1971	✓			
16. Jones, 1972				✓
17. Leonard and Gies, 1972			✓	
18. Measel and Mood, 1972				✓
19. Wilson et al., 1972				✓
20. Apple, 1973	✓			
21. Heeney, 1973		✓		
22. Quirk et al., 1973a and b		✓		
23. Wright, 1973				✓
24. Campbell, 1974	✓			
25. Fitzgerald and Clark, 1974			✓	
26. Houston, 1974				✓
27. Joekel, 1974				✓
28. Magnus, 1974	✓			
29. Samph, 1974				✓
30. Forte, 1975				✓
31. Shoenholz, 1975				✓
	6	4	5	16

scores from a standardized test. The degree of reading improvement pre-
sumably reflects the teacher's competence as a reading teacher or is the
direct result of an inservice program (Dutro, 1973; Norman, 1973;
McNamara, 1975). Kennedy, 1972, went so far as to evaluate student and
teacher reading achievement before and after an inservice program.
Although Moburg, 1972, espoused the need to measure student achievement--
"it hardly seems defensible to call an inservice program a success if
there has been no measurable carry-over to students" (p. 34) (Brown, 1968,
concurred)--he denied the use of standardized tests as an appropriate
measure. "Even if such norm-based tests were judged to be valid instru-
ments for measuring short-term change, it is doubtful that they would be
adequate for assessing student progress toward all of the goals of an
inservice program" (p. 31). (See also Channon, 1975). He suggested as
alternatives informal tests, worksheets, observations, informal inventories,
interviews, checklists, anecdotal records, sample products, and criterion
referenced tests. Alvir, 1975, made similar recommendations. Aside
from the inappropriateness of using a standardized test in this way, the
formality introduced by such a test is threatening to teachers. Thus, the
non-threatening nature of inservice would be mitigated by such evaluation.

An example of the evaluation problem was explored by V. E. Herrick,
in Henry, 1957. He explained that change should be judged by the presence
of change on a continuum of behavior, the amount of change, the rate of
change, the direction of change, and the relationship among changes. What
does this mean? For one thing, a continuum must exist which describes
teaching. What we do know about teaching is that it is an extremely com-
plex phenomenon involving many components. Each of these would have to
be drawn as a continuum, incorporating the characteristics related to

effective teaching, for example, of reading.[10]   Referring to The Informa-

tion Base for Reading, research in this area is by no means conclusive.

However, what it indicates is that those teacher characteristics which

influence students' reading achievement are flexibility and verbal fluency.

Using such simplified criteria, it would be possible to make judgements

about the effectiveness of inservice (Is the teacher more or less flexible?

How much? How long did the change take?).   However, because there are so

many qualifications, such a minimal representation of successful teaching

seems an illegitimate endeavor.   Medley and Mitzel, in Shorey, 1970, went

so far as to claim "'the vast majority of the research on teacher effec-

tiveness . . . must be discarded as irrelevant because the criteria used

have been invalid'" (p. 5).   As early as 1950, the National Education

Association disclaimed the application of standard criteria to rate

teachers on the grounds that individual differences were not allowed for

(Better Than Rating).

The increasing popularity of competency-based teacher education

holds some promise for evaluation of teaching (Reading Inservice Program,

1972; Rosner et al., 1972; Zito and Gross, 1972; Karlin, 1974; Single-

ton, 1974; Nemeth, 1975; Wassermann and Eggert, 1976).   Criteria for

judging changes in teachers' behavior are being developed.   However,

Houston and Howsam, 1972, admitted, "The unpleasant truth is that we have

made very little progress in the assessment of teaching performance" (p.

73).   In an echo of The Information Base for Reading recommendation, they

stated, "Immediate progress is needed in the identification and specific

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[10]Redfern, 1972, suggested a performance-objectives approach to
evaluating teaching incorporating something of this analytic approach as
well as some principles of competency-based evaluation.

description of the dimensions of teaching behavior" (p. 74). This is reiterated by Channon (1975): "While this approach [competency-based] seems to contain a lot of common sense, in practice it has been found very difficult not only to limit the lists of component skills to a reasonable number, but also to identify those skills which are particularly related to pupil achievement" (p. 20). Otto et al., 1974, noted "The difficulty with performance tests that measure a teaching skill independent of pupil gain is that there is little agreement about which teaching skills are valid" (p. 339). In an attempt to validate reading teacher competencies, Harste et al., 1975, discovered that faculty and teachers had different expectations.

Roger Farr in Reading: What can be measured?, 1969, discussed studies which have attempted to isolate behavior of good teaching. Behavioral characteristics of good teaching were: the teacher's willingness and ability to alter his behaviors to meet varying situations, to understand the students' point of view, to try new procedures, to ask effective questions, to use positive reinforcement of student behaviors, to continue learning in a wide variety of subject areas (Sears, 1963; Spaulding, 1963; Wallen and Wodtke, 1963). Another analysis of teacher effectiveness involved the extent to which areas essential to the competent reader were successfully taught (Goodson, 1965). Farr concluded that research must consider the influence of factors like motivation and personality on teaching effectiveness. Harris, 1969, also considered the effect of motivation on reading results. In addition, class management and cognitive teacher behavior were related to effective teaching.

The difficulties evident in attempts to evaluate teaching often exist in program evaluation as well. However, multifaceted evaluation is

the rule: teacher attitudes, behavior, and knowledge as revealed by

questionnaires, interviews, observation; and student achievement, inter-

est, behavior, attitudes (see table 6).

The following criteria for evaluating inservice programs attempt to

answer immediate and long-term questions. However, specificity is lack-

ing in the difficult areas--see #10 and 11.

1. topics selected for study met the needs of the group and were of
    concern to all of the participants
2. topics discussed were timely in the sense of being the most urgent
    needs of the participants
3. practical ideas were discussed, and suggestions for classroom
    application were offered
4. the leadership role was shared by teachers and administrators
5. the organizational plan was appropriate for the work that was to
    be accomplished
6. a variety of resources was made available for use in the program
7. originality and creativity in teaching reading were encouraged
8. the overall plan of the program was defined clearly and was
    understood by participants
9. consultants from outside the system who worked in the program were
    well informed about the background of the local situation and made
    worthwhile contributions
10. pupil performance in and enjoyment of reading improved as a result
    of the inservice program
11. the level of instruction in the classroom improved as a result of
    the inservice program.

                                            (Aaron et al., 1965, p. 21)

D. Models of Inservice Programs

    Models of inservice programs vary widely on such factors as:

1. their scope--a district, whole staff, department or grade
2. their leadership--outside consultant from university, department
    of education, professional organization, or local district, or
    school staff
3. their content area or field
4. their purpose or focus--curriculum, instructional materials,
    attitude, behavior
5. their form or techniques--minicourse or workshop, demonstration
    or supervised practice
6. their evaluation procedures--one or more instruments used with
    teachers or teachers and students.

TABLE 6

MULTIFACETED COMPONENTS IN INSERVICE PROGRAM EVALUATION

	Type of Program/ Subject Area	Teacher Attitudes	Teacher Behavior	Teacher Knowledge	Student Atti-tudes/Interests	Student Behavior	Student Achievement	Questionnaire	Interview	Observation	Tests	Diaries/Logs	Other--attendance, library books, etc.
1. Saturation Reading Program, 1967	Reading				✓	✓	✓	×			×		×
2. Evaluation of the Communication . . . , 1968	Reading	✓	✓				✓	×			×		
3. Katrein, 1968	Reading	✓	✓		✓	✓	✓	×		×	×		×
4. Inservice Teacher Education Course, 1969	Reading	✓		✓				×					
5. Green, 1970	Workshop	✓	✓					×		×	×		
6. Katzenmeyer et al., 1971	Reading	✓	✓	✓			✓	×		×			
7. Bernstein, 1972	Reading	✓	✓	✓	✓			×		×	×		
8. Dunkeld, 1972	Reading	✓	✓	✓			✓	×		×	×		
9. Adams, 1973	Cont.educ.	✓	✓	✓				×					
10. Gabbard, 1973	Curriculum	✓	✓	✓				×					
11. Means, 1973	Inservice	✓		✓				×					
12. Paulausky, 1973	Workshop	✓	✓	✓				×	×	×	×	×	
13. Alford, 1974	Cont.educ.	✓	✓	✓				×				×	×
14. Fifer and Rush, 1974	Inservice				✓	✓	✓	×			×		
15. Seagren, 1974	Inservice	✓	✓	✓			✓	×		×	×		
16. Light, 1975	Inservice	✓	✓	✓				×	×	×			
17. Timms, 1975	Inservice	✓	✓	✓				×		×			
		15	13	12	4	4	6	17	2	9	9	2	3

The trends across programs reflect an awareness of the need for more sophisticated programs than those of the past. More time and effort are being put into initial stages of planning, assessing needs, and stating goals and objectives explicitly. Involvement of the participants is provided for from the beginning. Appropriate methods and built-in evaluation are selected or designed. This is not to suggest that the millenium is at hand. However, it does justify both the challenge and the promise of Davies' quotation (p. 30).

The fifteen models summarized in table 7 deserve notice either for their unique focus or techniques or for their efforts to compare such factors as time, length, or type of inservice. L. P. Hoehn's Teaching Behavior Improvement Program, 1969, deals with all the components of a good inservice program. Initial steps included a needs survey; an analysis of cost, equipment, and materials; a consideration of the leadership role; a specification of goals and activities; the development of a timeline chart for activities. These principles were followed: released time, voluntary attendance, small groups (4-6), mixing of not more than three grades, mixing of content areas sharing similar teaching strategies. The basic method was microteaching, with videotaping, interaction analysis, and student feedback. Evaluation was accomplished by teacher and student questionnaires and systematic observation.

Hoehn's is an avowed self-improvement program in which initiative must be taken by the participants. Many programs stress self-evaluation, often with the use of videotape. An extension of this principle is reflected in the number of studies in which teachers have been trained to serve as leaders for other teachers (table 8).

Models of inservice reading programs are similar to general

TABLE 7

EXEMPLARY INSERVICE MODELS

Names, dates	Population	Model	Unique Conclusions
1. Teitelbaum, 1961	Beginning teachers (elementary) and consultants	Experimental program	Use of consultants effective
2. Inservice Supervised Teaching Program, 1966	Uncertified teachers and consultants	Supervised teaching, seminar, bi-weekly visits over a year	Successful in aiding teachers to meet certification requirements
3. Inservice Education in Elementary School Mathematics, 1967	Elementary school mathematics teachers	3 types: self-directed study, workshops, and directed long-term study	Extensive evaluation showed effectiveness of alternatives model
4. White et al., 1967	Elementary teachers	3 programs: course on campus, 1 week pre-school workshop plus 1 day monthly visits and group sessions, released time--11½ days throughout the year	Former least effective, latter most effective
5. Benjamin et al., 1968	Undergraduate and inservice teachers elementary	Sensitivity training, self-directed component	Well-developed modules a component of complex model
6. Dagne, 1968	Teachers	Project included television, seminars, instructional materials, innovative techniques re. integration and grading	Case studies, self-evaluation were used to determine effectiveness

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Table 7 (continued)

Names, dates	Population	Model	Unique Conclusions
7. Johnson, 1969	Teachers inservice	Videotape for self-analysis, monthly day-long seminars, emphasis on interpersonal relations components	Affective changes in teacher behavior resulted
8. Kimple et al., 1970	Teachers	Summer school and follow-up throughout the year in human relations training	Curriculum change brought about by organizational change
9. Felker et al., 1971	Rigid teachers	Guided clinical experience	Flexibility was developed
10. Partlow, 1971	School system	Total program including courses, conventions, professional reading, visitations, etc.	Sound guidelines and variety characterize this model
11. Scharles, 1971	Teacher of children with learning disabilities	Intensive, short-term program	Cognitive growth evident but no change in affective aspects of teaching
12. Schmid and Scranton, 1972	Teachers	Long-term training with classroom supervision, observation, evaluation	Teachers applied in their classrooms concepts presented in the program. Supportive services were important
13. Lloyd, 1973	Teachers (elementary)	2 programs: a 2-year inservice program versus a 7-week program. Videotape was used	Short program more effective, but no student gains resulted

Table 7 (continued)

Names, dates	Population	Model	Unique Conclusions
14. Neale, 1973	Art teachers	Information and designed activities were incorporated in this study in an economically poor area	Positive change in teachers' attitudes resulted
15. Massey, 1975	Professional educators	Systems model of instructional design applied to the development of training materials	Large-scale dissemination of prepared materials resulted

TABLE 8

INSERVICE PROGRAMS STRESSING SELF-EVALUATION AND TEACHER LEADERSHIP

Programs Which Stress Self-Evaluation (often with the use of videotape)	Programs Which Train Teachers to Serve as Leaders for Other Teachers
1. Hatch, 1968	1. Westby-Gibson, 1967
2. Jensen, 1968	2. A Model Program for Improving the Education of Preservice and Inservice Teachers . . . , 1968
3. Attea, 1970	3. STEP Teacher Education Project, 1968
4. Cameron & Cotrell, 1970	4. Assessment of the CERLI Training Program, 1969
5. Parsons, 1971	5. Conceptual Base of Program I, 1969
6. Armstrong, 1972	6. Rubin, 1969
7. Assessment of Teaching Competence for Improvement of Instruction, 1972	7. Identifying Strength of Effective Teachers, 1970
8. Brown & MacDougall, 1972	8. A Precision Teaching Project, 1970
9. Brown et al., 1972	9. Prichard, 1970
10. Burgy, 1974	10. Waynant, 1971
11. Houston, 1974	11. Estes & Staiger, 1973
	12. Adams, 1974
	13. Fitzgerald & Clark, 1974
	14. Inservice Reading Resource Kit, 1974
	15. Intensive Reading Improvement Program, 1974
	16. Reichirt, 1974
	17. Shirley, 1974
	18. Hawke, 1975
	19. Westbury, 1975

inservice programs in their concerns, although often more specific (table 9). Other examples can be found in Aaron et al., 1965, and Otto and Erickson, 1973.

TABLE 9

SUMMARY OF MODELS OF INSERVICE READING PROGRAMS

Name, date	Structure of program	Unique Characteristics	Conclusions
1. Williams, 1967	Summer program	Participants and consultants selected, variety of experiences and materials provided	Use of specially chosen volunteer participants increases opportunity for successful program
2. McCracken, 1968	Long-term program	Summer institute, year-long supervision, and monthly seminars were combined	The influence of consultation and informal discussion were particularly noted
3. Sawyer & Taylor, 1968	Continuous program	Guidelines: released time, small groups, real or simulated classroom experience, comprehensive evaluation	Teachers and their students benefited from the program
4. Wise, 1970	Semester-long project	Voluntary participation, teacher leaders; demonstrations, discussions, lesson planning	The complementing of learning exercises and actual field experience was found to be valuable
5. Goldmann & Wolff, 1970	Workshops and summer institute	A reading school offered these in cooperation with the school district	On a similar set-up to the teacher center, this school was effective in meeting local needs
6. Minturn, 1971	Long-term program	Monthly workshops, demonstrations, development of materials and teaching strategies, and adequate evaluation incorporated	Reading consultants and content area teachers worked cooperatively

Table 9 (continued)

Name, date	Structure of program	Unique Characteristics	Conclusion
7. Dunkeld, 1971, 1972	Extensive program	Lecture-discussions, practice sessions in workshops, assignments, on-site observation and feedback, demonstration and assistance, comprehensive evaluation included	Involvement of parents and aides was considered a significant feature in the program's effectiveness
8. James, 1972	Individualized program	Topics were: assessment procedures, teaching techniques, classroom management, grouping, lesson planning	Evaluation consisted of: attitude inventories, self-rating scales, discussions, conferences, observations
9. Case Study Operation: Cooperation Ashland College-Ashland City Schools, 1972	Year-long program	Workshop for reading teachers, reading improvement center, assistance for student teachers and teachers all factors	This program attempted to bridge the gap between pre- and in-service teachers by implementing an intern system
10. Faulkner, 1974	Year-long program	A reading and study skills laboratory was initiated at the college level	Successful extension of the center's influence was made throughout the campus
11. Bullerman & Franco, 1975	Credit course	Workshop combined guided practice with texts, grouping, and skills	Content area teachers developed competencies
12. Bosanko, 1975	Long-term program	Reading committee, needs assessment survey of teachers and students, establishment of goals	Improvements have been made, but the action is viewed as continuous, ongoing

E. Summary

Within a comprehensive review of the literature, certain trends and principles emerge. These confirm Davies' prediction (p. 30) about change and controversy in inservice education. Further, the synthesis of effective practices establishes a rationale for the model in chapter IV.

Organization of inservice programs has been recognized for the essential variable it is. That preliminary planning is receiving the considerable emphasis it requires is evidenced by the plethora of surveys on practices, many of which result in recommendations or guidelines. Further, the increased use of needs-assessment instruments demonstrates a growing awareness of the dependence of effective inservice programs on felt needs of participants. Combining general guidelines and specific needs leads to the establishment of goals or objectives. These include both cognitive and affective components and may range over such areas as knowledge, skills, and attitudes. Participation at various levels, from teacher to consultant to district personnel, is a prerequisite for the successful attainment of these goals.

Considering recent developments in methodology of inservice programs, great variation in practices is apparent. Decisions on structural framework depend on both the purpose of the inservice and the availability of resources. The workshop has become the principal vehicle for inservice due to its flexibility. Moreover, the involvement demanded in a workshop setting allows for maximum transfer benefits. A wealth of activities exist, many of which require participation. Thus, the workshop is ideal for utilizing these activities singly or in combination. However, little hard data on the relative effectiveness of methods can be found.

The evaluation issue is doubtless the most difficult on which to

draw conclusions. Whether the problem is to evaluate teaching pre- and post-inservice or to evaluate a program, difficulties arise. These reflect philosophical differences as well as a lack of appropriate measuring instruments. For instance, how can the change process in teaching best be measured: by reference to teacher behavior, teacher attitudes, student achievement, student attitudes? Various procedures have been used to tap all these possibilities, and indeed an eclectic approach seems the only viable one at present. Multi-faceted evaluation of all involved at least suggests validity of results.

The models of inservice programs which incorporate the above elements vary as greatly as do their potential components. The purpose of the inservice may suggest an appropriate focus. However, the overall quality of inservice is improving, witnessed by the development of its planning phase, the extension of its methodological repertoire, and the emphasis on appropriate evaluation. Programs incorporating self-evaluation and teacher leadership are gaining prominence. Reading inservice programs reflect these general trends, exemplifying great variety. On the basis of this analysis of past inservice programs, the conceptual framework, outlined in chapter IV, for a model of inservice education in reading for secondary English teachers has been derived.

CHAPTER IV

A PROPOSED MODEL

A. Organization

1. Guidelines

Although it is theoretically feasible to develop guidelines for an

inservice program on the basis of a review of the literature, certain

practical issues arise even in the earliest stages of planning.   For

instance, a major conclusion from the literature review is that it is only

from felt needs of teachers that topics and goals for inservice programs

can be established.   The assumption is, however, that it is possible to

generalize from the literature, that is, that the topics considered of

importance in the majority of past studies are generally the same topics

which would arise from a local or provincial needs-assessment survey.

Therefore, the specifications or organizational principles set down here

must be mitigated by an actual survey when setting up an inservice pro-

gram.   Obviously, the implementation of many of the guidelines found to

be effective in past studies and surveys is possible only at the discre-

tion of the teachers, administrators, and school district personnel

involved plus outside consultants from the colleges and universities.

Initially, then, it is important to understand that the points made here

are the ideal.   Although it would be desirable to put them into practice

as they stand, it is only realistic to recognize that it may be necessary

to modify them due to economic, geographical or other considerations.

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(a) General Guidelines

Assuming that conditions are favorable for the implementation of
an inservice program in reading, what guidelines deserve consideration?
First and foremost, the inservice program must be long term, that is,
extending over at least one school year.   It would be preferable to begin
in the final term of the preceding year with a needs assessment and an
initial workshop for orientation and general planning.   A single profes-
sional development day can be valuable to the extent that it is able to
create needs which a well-designed inservice program can satisfy. (McKague,
1975, p. 18).   One-shot sessions have limited lasting value: "they did
little more than raise interest and certainly could not be expected to
alter teacher behavior in any significant way" (Cassivi, 1975, p. 21).
Then, either immediately prior to the beginning of school or within the
first month of school, the first inservice session should be held.   This
should be the beginning of a series of sessions of different kinds (to be
discussed later) to be held throughout the year.   Furthermore, continuity
should be assured by follow-up after the program has been implemented.

Another essential ingredient of a successful inservice program is
released time.   Teachers must have time off from their regular activities
to attend workshops, visit and observe colleagues, plan future sessions,
design materials, and so on.   This could be minimally one day every six
weeks.   In addition, time for informal discussions between sessions with
either consultants or other teachers is necessary.

A third concern is the location of the inservice program.   It
should be on-site, at the school/schools of teachers participating.   In-
put from colleges and universities should be at the schools rather than
on campus.   As Lippitt and Fox, 1973, acknowledged:

Most inservice education activities should be carried on within a
setting in which the people who work together have an opportunity
to learn together.   This is likely to be in the local school build-
ing, within the school system, or in a setting where the approp-
riate staff members can retreat for concentrated work together.
It is not likely to be on the college campus.   (p. 47, Partnership
for Professional Renewal)

A recent innovation in locating inservice work has been the devel-

opment of teacher centers.   These centers originated in England, their

numbers growing rapidly since 1960.   Today there are some 700 in England

and 600 in the United States.   The centers serve a dual function, allow-

ing for inservice training to extend and consolidate professional skills,

and emphasizing teachers' responsibility and autonomy in curriculum

development.   A teachers' center was summarized by McCall, 1975, as

follows:

Its Purpose
1.   Inservice training
2.   Professional/social center
3.   To support curriculum development
Its Facilities
1.   Meeting room space (large and small)
2.   Reference library
3.   Workshop for crafts
4.   A/V and materials preparation room
5.   A bar
6.   Comfortable room settings
7.   Facilities to prepare light snacks and refreshment
Its Program
1.   Designed by teachers for local needs
2.   Practical sessions
3.   Aimed at teachers sharing their experience and expertise with
     other practising classroom teachers.   (p. 25)

The philosophy of a teachers' center was summarized by Morgan, 1974.

Teachers' Centres aim at being comfortable places, where teachers
feel at home and out of a 'school atmosphere,' but they are never-
theless workshops, where there can be practical work, study groups
and practical development.   A major purpose is the sharing of
experience, visiting, observations and contact with colleagues who
are leaders in classroom practice.   (from "Teachers' Centres in
Britain," A Report to the Ontario Teachers' Federation)

Bell and Peightel, 1976, emphasized the need for maximum teacher input in

planning and organizing such centers and provided a model for a partner-
ship teacher center.   In 1976, Congress authorized expenditure of 67
million dollars to further the development of the Teacher Center concept
in the United States (Phi Delta Kappa, 1977).   Table 10 summarizes some
of the major reports on the development of the teacher center concept.

Any consultants, district personnel, etc., should come into the
schools.   There is some disagreement on the personnel appropriate for
leadership in an inservice program.   In Saskatchewan Teacher's Federation
Position Paper on In-service Education for Teachers, 1974, the following
reason is given in support of using practicing teachers or outside consul-
tants as leaders: "Provincial or area people, especially if they are tied
into the department structure, tend firstly to be viewed by teachers as
part of the power structure, and secondly tend to become involved with
administrative and organizational duties" (p. 11).   However, McKague,
1975, surveyed teachers on the effectiveness of different personnel and
concluded that local consultants and practicing teachers were most effec-
tive, university faculty and principals least effective.

The question of whether one staff or several staffs across a dis-
trict should be involved in an inservice program depends on logistics:
the amount of money, time, and personnel within and without the district
who are available to participate.   Ideally, several schools within a dis-
trict should participate.   Staffs should have the option to work within
groups comprised of their own staff members and should return to their
schools as a unit, having worked on problems of particular relevance to
their departments or schools.   However, Robinson and Rauch's caution
against starting on too extensive a scale is well taken.   "It is better
to concentrate on one grade level or one subject area at a time rather

TABLE 10

SUMMARY OF REPORTS DESCRIBING TEACHER EDUCATION CENTERS

Name/title, date	Population	Focus/Purpose	Unique Element	Conclusion
1. The Teacher Education Center: A Unifying Approach to Teacher Education	Centers in Maryland and District of Columbia	Preservice and in-service staff development	Evaluation of effect of centers' program on participating teachers undertaken	Results justify use of teacher centers
2. Britton, E. L., 1970	Centers in England and Wales	Centers based on local needs	Report of three national conferences	Lack of agreement evident on several central issues e.g., released time, curriculum development
3. A Center for Re-education of Teachers, 1970	All levels of educational staff (Project Period)	Inservice education in curriculum and instruction	Summer program of laboratory setting	Summer setting proved useful for self-assessment
4. Collin, J. F., 1970	Pre- and in-service teachers	Teacher education, curriculum development	A cluster of elementary and secondary schools utilize the center	Input from state, schools, and university to teacher education
5. Douglas, W. W., 1970	School/university cooperative effort	Curriculum in English	Inservice education sought to change teacher behavior	Relationship between ends and means investigated

Table 10 (continued)

Name/title, date	Population	Focus/Purpose	Unique Element	Conclusion
6. Model Programs: Childhood Education, 1970	Philadelphia teachers	Materials produced	Released time provided, workshops conducted	Inservice on an informal level
7. Wright, W. R., 1970	Several Indiana counties	Curriculum and Materials development	Individual help given to teachers in content areas	Demonstration center approach used
8. Northern Kentucky Inservice Innovation Center, 1971	Northern Kentucky teachers	Inservice education	Laboratory schools used for demonstration	Programs designed to facilitate educational change
9. The Center for Inservice Education, 1972	Tennessee Elementary teachers	Staff development	Model containing planning, program and evaluation given	Objectives and guidelines specified, e.g., based on needs assessment in reading
10. Dickson, G. E., 1972	Ohio center	Pre- and inservice education	Planning and decision making process specified	Concerns to be considered prior to establishing a a center given
11. The Greater Cleveland Teacher Education Centers Cooperative Support Program, 1972	Centers in Greater Cleveland	Pre- and inservice education	Extensive evaluation an integral part of this cooperative effort	Different types of centers meet specific needs e.g., resource sharing

Table 10 (continued)

Name/title, date	Population	Focus/Purpose	Unique Element	Conclusion
12. Maddox, Kathryn, 1972	West Virginia Center	Pre- and Inservice training	Continuity of teacher education emphasized	Cooperation between educational institutions necessary
13. Parsons, T. W., 1972	Teachers	Development of teacher center	Guidelines provided on functions, principles, etc.	Competency-based, self-assessment programs encouraged
14. Rosner, Benjamin, 1972	British teacher center	Inservice education and curriculum reform	Relation to American centers explored	Elements of the British model seen as applicable to American scene
15. Selden, David, & David Dalland, 1972	Teacher centers	Teacher renewal	Four models of centers evaluated	Autonomous model, run by teachers, found to be most unsatisfactory
16. Tanner, J. R., & G. W. Denemark, 1972	Teacher centers	Teacher renewal (inservice)	Individualization essential for effective use of the center	Cooperation between agencies and groups requisite
17. Training Program for Teachers in the Technologies, 1972	Northern Appalachia region teachers	Technological training	Individualized, performance based program developed	Teachers trained as change agents
18. Berty, Ernest, 1973	Three West Virginia centers	Pre- and inservice training	Extensive evaluation carried out	Centers shown to be effective in reaching their stated goals

Table 10 (continued)

Name/title, date	Population	Focus/Purpose	Unique Element	Conclusion
19. Jackson, N. R., 1973	Texas center	Teacher renewal	Individualization with behavioral emphasis	Modules provided, encouraging self-pacing and self-evaluation
20. Joyce, B. R., & Marsha Weil, 1973	England and U.S. centers	Literature review	Designing a teacher center examined	Centers of distinctly different styles operate effectively
21. McCrory, D. L., 1973	Middle school center	Pre- and inservice education	Open-area, team-teaching, flexible curriculum in operation	Core and individualized training provided
22. Markowitz, Alan, & Frances Haley, 1973	Center in Washington, D.C.	Teacher education	Various programs in several forms provided	Evaluation and expansion are underway
23. Pilot Program: San Francisco Center for Advanced Teacher Development, 1973	San Francisco teachers seeking advancement	Inservice centers	Summer session to be followed by year-round program	Cooperative effort in several areas (e.g., reading specialization)
24. Restructuring Teacher Education, 1973	Houston Teacher Center Project	Competency based teacher education	Evaluation of the project carried out at all levels from objectives to results	Extensive materials are provided with this report

Table 10 (continued)

Name/title, date	Population	Focus/Purpose	Unique Element	Conclusion
25. Sikula, J. P., 1973	Urban center in Ohio	Pre- and inservice training	Competency-based modules provided	Laboratory disseminates educational resources
26. Yarger, S. J., 1973	Teacher Centers across U.S.	Analysis of types of centers	Different types of centers described	Need to combine structure and function of center for ultimate effectiveness
27. Howey, K. R., 1974	Teacher centers	Guidelines for evaluating teacher centers	Center defined; assessment procedures specified	Collaboration and renewal the concerns of the center
28. Teacher Education Learning Centers, 1974	University of Maine centers	Pre- and inservice training	Center--internship combination utilized	Evaluation indicates value of program to teachers and the system
29. Davis, J. B., Jr., 1975	Minneapolis centers	Teacher renewal (pre- and in-service)	Training given in a variety of settings	Model goes directly to parents and educators for support, funding
30. Van Fleet, Alanson, 1975	Florida centers	Inservice training	Released time and funding provided by the state	Cooperation between levels and agencies necessary

than attempt to reorganize the entire system-wide program in one year.   A

successful program in a limited area will mean much more in the long run

than questionable progress on a broad scale" (from Rauch, 1967, p. 12).

Regarding grouping, provision should be made for the needs of new

versus experienced teachers.   This may involve grouping new teachers

separately, or pairing them with experienced teachers to serve as models.

The approach depends on the problems each group specifies as being of

paramount importance to them.   In addition, special interest groups should

be established.   As Brimm and Tollett, 1974, noted, individualization was

of significant importance to teachers in their survey.   It is important

that whatever the composition of groups, size be limited (4-6) for many

activities to encourage participation.

The use of small groups is emphasized throughout chapter IV.   In

establishing initial rapport, and promoting esprit de corps among the

participants, small group techniques will be taught.   The guide will be

an article (B.C. Teacher, 53-8, May-June 1974, 275-6) which gives step-by-

step instructions on teaching students to function in groups.   The

teachers should simulate a classroom situation and learn by doing.   There

is nothing easy about teaching students to work in groups.   However, dif-

ferences in students' abilities and interests necessitate individualiza-

tion.   Groups can be more efficient than individuals.   And students

learn such skills as cooperative problem-solving, oral communication, and

effective inter-personal relations.   In the chart on page 88, Bishop,

1976, relates group size to objectives.

Implicit in the comments on the choice of English teachers and on

grouping is the assumption that this inservice program is an initial step

MAJOR OBJECTIVE(S)	GROUP SIZE		
	Individual	Small Group	Large Groups
1. Knowledge Transmission-Information	Reading Modules Audio Tape Mediated, Pro-grammed Materials	Study Group Case Study	Lecture Film-TV
2. Skill Development-Competency	Directed Practice	Simulation Laboratory Exercises Training Sessions	Demonstration
3. Understanding-Commitment	Visitation Internship Interview Research Utilization	Discussion Gaming Real Situa-tion Human Rela-tions Train-ing	Field Trip Feedback Groups

in reaching all teachers within a school or district. English teachers are thus trained as leaders to return to their staffs to institute what they have learned and ultimately to transfer this learning to teachers in other content areas. There are alternative methods of approach; for example, one whole staff could work together within an inservice program. This would be ideal if the staff members were equally aware of the need for secondary reading. However, since this is an unlikely situation, it is more sensible to work with a group which possibly has some recognition of reading problems--that is, English teachers.

Compulsory versus voluntary attendance? Because of the situation in British Columbia concerning general lack of incentives for inservice, personal motivation--the desire to improve one's own teaching--is the

primary moving force.   In the United States money and certification often act as incentives.   Since neither of these is present in British Columbia, the reliance is usually on people who are committed to becoming better teachers.   On the basis of this, an inservice program can only be successful if its participants are volunteers.   However, in order to make individuals aware of their needs, the initial survey and preliminary workshop should be compulsory.   It may be that provincial or district action will become necessary, instituting a compulsory professional development clause for permanent certification or salary increments.   Otherwise, it is doubtful whether inservice education will reach those for whom it is most appropriate.

Initial planning should include members of the administration, librarians, teacher representatives from English and other content areas, reading teachers and consultants, and outside consultants to act as coordinators with teacher leaders.   The cooperation necessary between outside consultants and district personnel cannot be overemphasized.   To those on site must be left much of the physical planning of the inservice program: the arrangements for released time, publicity, appropriate location, materials, audio-visual equipment, and so on.   The initial planning must revolve around a needs assessment.   From it should be developed general and specific goals for the inservice program, general techniques for achieving those goals, and methods of evaluating the success of the program.   Moreover, opportunities must be built into the program for the development of self-evaluation techniques.   Since much of the teachers' learning will occur through practicing new techniques within their own classrooms, they must be able to judge the effectiveness of their different behaviors, methods, and such.   One component of the visitation

element is that teachers have the opportunity to observe one another.
Again, this involves training in evaluative techniques. Also the means
by which the effectiveness of the program is to be measured should be
specified from the beginning. Therefore, time should be set aside
especially for communication between the various individuals concerned.
Support of principals and department chairmen must be forthcoming.

The chart on page 91 provides one view of the shared responsibil-
ities of personnel for continuing education ("Continuing Education for
Teachers: Whose Responsibility?" p. 22). Allen and Manley-Casimir,
1974, analyzed the extent to which various groups in British Columbia
(school districts, teachers' organizations, universities, the Department
of Education) actually take responsibility for inservice education.

(b) Specific Guidelines

Although the Bullock Report, 1975, claimed "the appropriate unit
for inservice education in the secondary school will more frequently be
the English department" (p. 34), there has been no specific discussion of
the rationale for beginning an inservice program in secondary reading with
English teachers. The comments in chapter I provide some explanation for
starting with English teachers. For example, there is the fact that
English teachers more than any other teachers have probably had a pre-
service course in secondary reading and, therefore, have some background.
It is the English teacher who is likely to be assigned the task of teach-
ing reading in the school, either within the English classroom or within a
reading or learning assistance center. In addition, the reading demands
on the English teacher within his own content area are at least as great
as those in any other content area. There is empirical and subjective
evidence for this.

Responsibilities for Aspects of Inservice Education

	Identifying Inservice Needs	Initiating Inservice Activities	Planning Inservice Activities	Providing Resource Personnel	Providing Financial Resources	Conducting Follow-up Activities
Individual teachers	**	*	*	**	*	***
Principals and staff	***	**	**	**	*	*
PD committees of the ATA Local	**	***	***	*	**	**
PD consultants from the ATA	**	*	**	**	*	*
Parents	**	*	*	**	*	*
School boards and central office personnel	**	**	*	**	***	**
Department of Education Regional Offices of Education	**	*	**	***	*	**
Department of Education Curriculum Branch	**	*	*	**	*	*
Universities	**	*	*	**	*	*

*   = Moderate responsibility
**   = Extensive responsibility
*** = Major responsibility

"Continuing Education for Teachers: Whose Responsibility?"

It is important to reiterate the rationale for the selection of the English teacher as the focus of an inservice program in reading. Three kinds of evidence can be cited as validation for this choice. First, there have been various studies suggesting the need for training in reading for English teachers. These studies deal either with preservice training or with instructional practices in English classes. An example of the first kind resulted in a recommendation by Viall et al., 1967, that reading be a component in the preparation of English teachers. Of teachers surveyed by Littrell, 1968, 97% said a reading course would be valuable. In 73% of Indiana schools responding to a survey by Farr et al., 1970, English teachers were responsible for reading instruction even though no reading course was required for state certification. Estes, 1972, and Roberts, 1972, reinforced the point that a reading course should be required of prospective English teachers. Redd, 1972, stated that two courses in teaching reading should be required, one a diagnostic/remedial course, the other a developmental course. Investigating preservice training of English teachers, Means, 1974, showed that little time was devoted to reading. Morrison and Austin, 1976, in contrasting new data with their earlier study (1961) noted that even though a required course in reading instruction for all prospective secondary teachers is most frequently mentioned by teacher training institutions, only 24.8% of them have instituted such a course, usually applying it only to English majors.

As for the instruction in reading in secondary English classes, Squire and Applebee's extensive study, 1968, revealed that little attention was paid to reading by English teachers. Gibson, 1971, surveyed English teachers, 37% of whom said that in the area of langauge arts, reading needed most emphasis. Fahy's survey of Alberta teachers, 1972,

showed that English teachers accepted responsibility for reading instruction. Therefore, on the basis of present practices and recognized classroom needs, inservice education in reading is essential.

A second source of evidence consists of professional books on secondary reading which reveal great similarity of concern among reading experts and English teachers. Particularly in affective areas, the goals of both groups are much alike. Some examples of these books are: Henry, 1961; Weiss, 1961; Karlin, 1964; Fader and McNeil, 1966; Hafner, 1967; Karlin, 1969; Thomison, 1970; Aukerman, 1972; Olson and Ames, 1972; Robinson, 1975. A brief review of such texts supports not only the parallel concerns but also illustrates the special problems of English which receive emphasis in reading texts.

As early as 1948, Henry expressed the view of the value of reading as bibliotherapy. In statements similar to Rosenblatt's in Literature as Exploration, 1938, he emphasized the personal-social merits of literature for individual growth. He also pointed out the problems of reading in literature due to its multigenres nature. For example, different demands are made by novels, short stories, dramas, biographies, essays, histories, poetry, newspapers, and magazines. Weiss, 1961, edited a book of readings in which Ruth Strang reinforced Henry's position, indicating that a major goal of reading is personal development with concomitant enjoyment of the material read. She also noted that teaching reading is an essential part of teaching English. Weiss' particular point was that special reading skills and habits are needed for the language arts as distinct from other content areas and that one possible approach to teaching these skills would involve the integration of the language arts. Bamman et al., 1961, agreed that "Special skills are demanded for the

reading of all types of literature" (p. 186).

Karlin et al., 1964, explained that in reading literature a student is responsible for analyzing the structure of the piece, the form of the genre, the theme, and the mode of the selection. In order for a student to do this successfully, certain conditions have to be met. First, he has to be empathic, that is, able to correlate material read with personal experience. Second, he has to perceive the meaning or purpose of the selection. Third, he has to perceive the artistic unity and significance of the selection. Therefore, the conclusion of Karlin et al. was that higher order reading skills are required to deal competently with literature.

Marksheffel, 1966, distinguished between general reading skills and specialized skills for subject matter. He claimed that English is the most disliked of all school subjects, presumably in part because of reading problems in this subject. One suggested solution was the individualization of reading programs. On the other hand, Robinson and Rauch, 1966, advocated the topical approach to literature with an affective emphasis. They asserted that integration of literature and experience is necessary for successful reading and that there are various levels of thematic analysis: physical, mental, moral, psychological, and philosophical.

Hafner, 1967, explained that literature requires comprehension plus critical or evaluative reading. He maintained that it is necessary to differentiate among approaches to reading the various genres: drama-- visualization is a major requirement; poetry--analysis of structure, style, and references is essential; prose fiction--point of view, sequential development, and style are important. Also, there should be a distinction between the skills needed to read imaginative and non-imaginative

literature.

Having reviewed English programs in the best American schools, Squire and Applebee, 1968, concluded that both reading programs and English classes favored academic students. It is interesting that in the seventies reading programs are primarily remedial or corrective in nature, with some developmental reading programs, but few programs for the superior or college-bound student. A recent survey of British Columbia schools (Kinzer, 1976) revealed that 50% of reading programs in secondary schools are remedial or corrective, only 21.5% developmental, and the remaining 28.4% directed toward disadvantaged students or content area skills.

Defending the position that extensive reading will lead to skillful reading, Karlin, 1969, assumed that skills could be better developed in conjunction with content. He stressed the importance of education as the greatest single factor influencing both the quality and quantity of reading in adult life. Judging by present statistics, past efforts have not been particularly successful since fewer than 10% of adults can be considered habitual readers (P. A. Wagner in Weiss, 1961).

Aukerman, 1972, claimed that reading skills taught in English should be based on student needs and appropriateness of skills to the selection. He advocated the thematic approach in preference to the historical for motivational reasons. Also in 1972, Olson and Ames emphasized the unique problems of genres: in the short story, inference is necessary to recognize background and intent; in the novel, digressions may distract from the plot; in poetry, different types have different levels of difficulty, making oral presentation desirable; drama is most difficult due to a maximum of inference. Thus, each genre is distinct, with special problems accompanying each--not only due to demands made by the selection but

also due to biases students bring to certain genres, such as poetry.

Point three can serve as a rebuttal to those who would claim that reading in English literature is not as difficult as the reading of expository materials in other content areas. One popular argument runs that since the student is familiar with narrative--he has heard and read it all his life--this exposure better prepares him to read literary as opposed to expository material. However, the range of literature required for reading in secondary school is qualitatively as well as quantitatively different from that which the student has read in elementary grades. Literature is a multigenres area, and students are expected to read all forms with equal success. As Gallo and Siedow pointed out:

> No other teacher is confronted with as wide a range of differences in the types of reading he must require of his students as is the literature teachers. When the reading of poetry, drama, short story, novel, biography, autobiography, and essay is examined and compared with the range of reading required in a typical social studies, mathematics, or science course, the differences become apparent. Within each of the genres, moreover, there is an equally wide range. (Gallo, D. R., and M. D. Siedow. "Reading in literature: the importance of student involvement," Reading in the Content Areas, ed. J. L. Laffey, Newark, Delaware, I.R.A., 1972, p. 32)

A second argument is that within the range of materials available in literature, there are sufficiently easy books--such as the adolescent or juvenile novel--for all secondary students. Yet even stories such as these are becoming increasingly difficult in structure and style. Al Muller in "New Reading Material: The Junior Novel" claimed that "the literary sophistication of the junior novel has increased, and it can no longer be assumed that the novel will present no reading obstacles to a younger student" (Journal of Reading, 18-7, April 1975, p. 533). What was previously easy material now approximates the difficult adult novel. Furthermore, an English teacher's obligation is to enable students to

make transitions in reading: "In secondary school, the student moves up from children's literature, through the more sophisticated juvenile trade books, to the adolescent novel--and many of the college-bound students enter the world of mature literature" (Aukerman, p. 137).

Finally, there lurks an assumption that narrative material is inherently more interesting in content than is expository material and, therefore, for motivational reasons should be easier to read. But research on the development of students' interests between grades seven and twelve (McKay, 1968) suggests an increase in the popularity of non-fiction material: scientific, historical, biographical. And even those students who prefer a romance or an adventure tale to non-fiction cannot with assurance be claimed to enjoy a poem, essay, or drama.

The point is that the load placed on the English teacher for teaching the reading of literature is a heavy one. Arthur Gates stated, "No assignment in the entire school curriculum calls for more intelligence and artistry than the teaching of reading literature" ("Intelligence and Artistry in Teaching Reading," The Elementary English Review, Vol. xvii, No. 4, p. 162). Thus, because of English teachers' lack of preparation for teaching reading, because of the unique reading demands made by the multigenres nature of reading in English, and because of the qualitative and quantitative demands made on students in English courses in secondary schools, there is ample justification for choosing the English teacher as the primary focus of an inservice program in reading.

Some objective validation for the statement "Reading in English is at least as difficult as reading in the other content areas" can be found in a recent doctoral dissertation by Peter Edwards (University of British Columbia, 1974). In his study Edwards selected 37 textbooks from grades

8 through 10, across seven subject areas, from the required text list for public schools in British Columbia. A total of 469 sample 500 word passages were taken from these texts (a sample every 20 pages) and stored on computer tape. Analyses and comparisons were then possible of such features as percentage of common and content words within a subject, most commonly used words within a content area, the number of words used only once within a content area, repeat rate frequency of words, and the average sentence length within a content area. As a result, Edwards concluded that certain secondary content areas posed greater reading difficulties than others in terms of the lexical characteristics of their texts. Considering English, social studies, and science only, English-- regardless of the grade level--was most difficult in terms of range of vocabulary, repeat rate frequency of words, and sentence length demands.

It is important to realize that the texts designated in this study as English texts were only the A issue books, the basic language plus some literature texts. Excluded were the B issue texts which comprise the majority of the reading materials in the English courses. Generalizing from the literature texts which were used, narrative reading is markedly more demanding than expository reading (exemplified by the language texts). The point is, first, that narrative reading is more difficult on the basis of vocabulary load. It is also possible to consider sentence length as posing extra difficulty. However, as well as these points are those areas not dealt with by the study: the multiplicity of authors in English within anthologies or over novels producing problems of different styles, vocabularies, and conceptual loads. Concerning the latter, within the B issue texts there is no single theme or aim as there is within a social studies text--or series of texts--covering the same chronological

period, political concepts, or whatever.

Moreover, the challenges in approaching narrative material may be greater than those deriving from texts in the other content areas primarily because of individual authorial differences. With a novel there is no justification for assuming a priori a particular organization pattern-- space or time. There is little opportunity to 'break into' the material of the book by using certain techniques appropriate to other content areas such as: studying the table of contents for main ideas, skimming headings and subheadings, reading chapter introductions and summaries, noting illustrations--photographs, maps, and such.

It is also possible to claim that the purposes for reading a novel in class are more complex than those for reading expository material. For instance, students read a social studies or science text, basically, for information including main ideas and details. In English, however, a student reads a novel for theme (main idea) and plot (supporting details) as well as character, mood, and style. A group of related considerations about the author, the novel, and the student's background experience assume increasing importance because narrative reading involves creative rather than merely critical reading. It is necessary to ask more than, What is the author's purpose? Beyond this, the reader must create from himself and the work an experience of personal significance. Although this could occur from reading an expository text, it seems unlikely that it would, whereas this is one of the primary goals of reading narrative: that a student enjoy the selection, incorporate it into his experience, perhaps even modify his behavior or attitudes as a result.

One final point concerns the multigenres content of narrative materials. The English teacher deals with drama, poetry, short story,

biography, and essay as well as the novel. Each genre has its peculiar characteristics, often contributing to reading difficulty. Add to these previous considerations of authorial differences in form and style and the magnitude of the task of the English teacher becomes clear.

Another issue which requires some explanation is the focus on English teachers of junior rather than senior or combined grades. Students have different reading needs at different grade levels. In grades 1 to 3, students are learning to read. The materials are there primarily to teach them the skills of reading. This is often labelled the acquisition stage in reading development. However, in grades 4 to 7, the intermediate years, students are reading to learn, moving to the application stage in reading. They are introduced to the content areas on the assumption that their basic decoding and acquisition reading skills are already well developed. Thus, they read with a purpose beyond the act of reading. By the time students enter junior secondary school, grades 8 to 10, it is assumed that they have acquired the skills they need for reading in the content areas. It is necessary to refer only to such problems as those indicated in chapter I to realize that not only have many students not learned to read in the content areas, some have not learned to read effectively at all. Many are still struggling with the transition from the acquisition to the application stage while a small percentage are hopelessly mired in the rudiments of beginning reading. Sticht, 1975, made the important point that automaticity in reading skill development is too often taken for granted in later grades when, in reality, for many students it is still fluid or may be markedly arrested in some cases. Singer and Rodes, 1976, stressed, in particular, the wide range of reading development inherent in secondary populations and the need to consider such

differences in aiding students to cope with secondary text materials.

Therefore, before students are required to cope with increasingly challenging material in grades 11 and 12 the skills which will enable them to succeed in the content areas must be reviewed, reinforced and applied directly to subject materials. Presumably, teachers have higher expectations of students in the senior years as compared to the junior years. The materials are more difficult in terms of readability, conceptual load, and quantity. It is essential, then, to separate the junior and senior grades for the purpose of attempting to prevent reading failures at the upper grades by correcting them within the junior grades.

2. Needs Assessment

As the importance of initial planning was emphasized in chapter III, so within this preliminary planning must the needs assessment assume great importance. Various studies include examples of needs-assessment surveys (O'Hanlon, 1967; Littrell, 1968; McGuire, 1969; Dahl, 1970; Lister, 1970; Lavin, 1972; Hebert, 1973; Parsons and Fuller, 1974) and from these an appropriate one could be selected. Table 11 summarizes fifty-four studies in which a needs assessment played a significant part in pre-planning activities. On the other hand, it would also be possible to design an idiosyncratic needs-assessment survey to more closely fulfill local needs/requirements. Questions would be concerned with teachers' attitudes toward and methods in secondary reading. It would be important to test the survey in a pilot situation using both external experts (outside consultants) and inservice teachers to specify ambiguities, omissions, and such.

Such a project has recently been undertaken at the University of

TABLE 11

SUMMARY OF NEEDS ASSESSMENT AS A FUNCTION OF PREPLANNING INSERVICE

Name, date	Area, population	Subject, focus	Method	Conclusions/Recommendations
1. Larson, 1962	Alberta school districts	Inservice education	Survey	The relation of inservice to needs most important
2. Brantner, 1964	Trade and technical teachers	Inservice education	Questionnaire	Effective format for questionnaire was Do you (present practices), Would you (preferred practices)
3. Whitworth, 1964	Students and English teachers in Indianopolis secondary schools	Improving student reading tastes	Questionnaires	There was substantial agreement by teachers and students on appraisal of techniques used to improve student reading tastes
4. Aaron et al., 1965	Teachers	Reading inservice programs	Questionnaire	As well as a needs-assessment instrument, other methods were suggested (discussion, observation, etc.)
5. Robinson & Rauch, 1965	Teachers	Reading inservice programs	Questionnaire	Other methods suggested for assessing needs were: conferences, formal and informal group meetings
6. Dye, 1966	Minnesota schools	Inservice mathematics education	Survey	Many mathematics teachers feel they lack the competence to discuss contemporary material

Table 11 (continued)

Name, date	Area, population	Subject, focus	Method	Conclusions/Recommendations
7. Rowe & Hurd, 1966	Elementary science teachers and administrators	Inservice program	Questionnaire	Sources of resistance to innovation were examined. Differences resulted from years of teaching experience and amount of academic preparation
8. O'Hanlon, 1967	Small schools in Nebraska	Inservice education	Survey	Teachers should be involved in planning and leadership; inservice should be related to daily instructional needs; inservice should be evaluated
9. O'Hanlon & Witter, 1967	Nebraska State Dept. of Education	Inservice education	Survey	General dissatisfaction with past inservice. Help wanted in motivation, individualizing instruction, innovative practices
10. Russell, 1967	Reading teachers	Reading inservice programs	Questionnaire	An appraisal of current practices was combined with an assessment of felt needs
11. Littrell, 1968	Kansas high schools	English teachers' attitudes toward preparation in reading	Opinionnaire	Overwhelming support (97%) for the value of a reading course preservice or inservice. Skills needed by students and topics for teachers were given (e.g., critical reading, and methods and materials)

Table 11 (continued)

Name, date	Area, population	Subject, focus	Method	Conclusions/Recommendations
12. McGuire, G.K., 1969	Secondary English teachers (national sample)	Reading instruction	Questionnaire	84% of public high school English teachers responding had taken no preservice course in reading. They perceived it as the area in which they most needed instruction
13. McGuire, M., 1969	Six New England states	Reading instruction	Questionnaire	Need for development and expansion in secondary school reading programs was noted
14. Baker, 1970	Teachers, students, and parents	Probe system evaluated	Questionnaire	The needs of the 3 groups and their satisfaction with the program were compared
15. Dahl, 1970	Ontario secondary school teachers	Attitudes toward teaching reading	Questionnaire	Fewer than 1/8 of teacher had received instruction in teaching reading
16. Lister, 1970	Elementary teachers	Inservice education programs	Questionnaire	Teacher motivation related to relevance. Focus should be on practices, skills, and materials
17. Staples, 1970	Alberta teachers	Professional development needs	Questionnaire	Teachers want practical, relevant activities, with teacher participation at all levels

Table 11 (continued)

Name, date	Area, population	Subject, focus	Method	Conclusions/Recommendations
18. Adams, 1971	Teachers	Inservice education programs	Survey	Needs involve updating. In reading topics are basic skills, comprehension, individualization, and materials
19. Johnston, 1971	Teachers (England)	Inservice education	Review of practices	Areas of need: knowledge, aids, research, evaluation, curriculum, methods
20. Katzenmeyer et al., 1971	Five models from across the U.S.	Evaluation of language arts/ reading centers	Survey	Degree to which models satisfied needs evaluated by student achievement, teacher attitudes and practices, on-site visits, directors' reports
21. Knox, 1971	Florida Adult Basic Education	Inservice education	Questionnaire	A needs-assessment questionnaire prior to planning a program is useful
22. McGuire, 1971	Selected teachers	Inservice workshop	Questionnaire	Teacher behavior and attitudes were effectively changed
23. Minturn, 1971	Reading consultants and content area teachers in Missouri	Inservice training	Survey	Topics were: nature of reading, teaching reading in the content areas, development of materials and teaching strategies
24. Schleich, 1971	Content area teachers and administrators	Reading inservice	Survey	Topics: reading process, reading skills, tests, readability, IRI, DRL, reading in the content areas

Table 11 (continued)

Name, date	Area, population	Subject, focus	Method	Conclusions/Recommendations
25. A Systematic Approach to Inservice Training for Teachers in Learning Disabilities, 1971	Learning disabilities teachers	Inservice training	Questionnaire	An annual needs assessment indicates users' needs for more information, providing data for planning a mini-course
26. Bernstein, 1972	Elementary teachers and their students	Reading inservice education	Questionnaire	Pre- and post-assessment of knowledge and attitudes used several kinds of evaluation (case studies, reports, inventories)
27. James, 1972	Secondary school teachers	Reading inservice programs	Questionnaire	Topics were: assessment procedures, teaching techniques, classroom management, grouping, lesson planning. Extensive evaluation was done
28. Keliher, 1972	Teachers (Michigan)	Inservice practices	Survey	Guidelines and a wide range of methods were suggested
29. Lavin & Schuttenberg, 1972	Public school staff	Continuing education	Questionnaire	An annual needs assessment provided information on users' familiarity with topics and desire for more familiarity
30. Paisley, 1972	Teachers and administrators	Information needs	Questionnaire	Teachers' and principals' responses to a needs assessment revealed different perceptions of needs for information

Table 11 (continued)

Name, date	Area, population	Subject, focus	Method	Conclusions/Recommendations
31. Williams, 1972	Teachers and administrators	Continuing education	Survey	Program needs were perceived differently by teachers and principals
32. Dunkeld, 1973	Teachers, parents, and aides (Oregon)	Reading inservice	Questionnaire	An extensive project was based on needs, evaluated by teachers' knowledge and behavior, students' achievement
33. Hebert, 1973	Elementary teachers	Reading pre- and inservice education	Questionnaire	The emphasis was on the specific needs and problems related to teaching reading
34. Jaquith, 1973	Junior high/middle school teachers, principals, and university specialists	Inservice education	Questionnaire	The three groups perceived their needs differently, were willing to participate in inservice to different degrees
35. Kirby, 1973	Teachers and resource people	Inservice education	Questionnaire	Needs assessment was concerned with the role of the university, and the use of consultants in inservice
36. Model for Reading Inservice: PIE (Planning, Implementation, Evaluation) Plan, 1973	Teachers (Missouri)	Reading inservice	Questionnaire	An initial needs assessment served to plan the program; several evaluative questionnaires were given afterwards

Table 11 (continued)

Name, date	Area, population	Subject, focus	Method	Conclusions/Recommendations
37. Pane, 1973	Junior high/middle school teachers (Nebraska)	Inservice programs	Survey	Actual practices were compared with those recommended by teachers (visitation preferred)
38. Uche, 1973	Occupational instructors and administrators (North Carolina)	Inservice education programs in technical institutes and community colleges	Questionnaire	Recommendations: opportunities should be given to plan, identify needs, share leadership
39. Ellis, 1974	Teachers (Utah)	Educational needs	Questionnaire	Needs assessment resulted in specification of top 10 educational needs (e.g., student motivation, individualization, methods)
40. Greer, 1974	Teachers (Southeast Kansas)	Curriculum revision for reading instruction	Questionnaire	Need for a course in materials was noted
41. Grella, 1974	Elementary schools of West Virginia	Inservice education in reading	Questionnaire	Criticisms of failure to meet teacher needs, provide continuity in programs or follow-up at the building level
42. Lindsay et al., 1974	Professionals	Continuing education	Questionnaire	Needs assessment of a group rather than of individuals. The difference between the group's achievement and expected standards led to program development

Table 11 (continued)

Name, date	Area, population	Subject, focus	Method	Conclusions/Recommendations
43. Parsons & Fuller, 1974	Teachers (Texas)	Teacher concerns	Questionnaire	Two assessment instruments (checklist and statement) were used to establish teacher concerns
44. Anderson, 1975	Secondary schools of Texas	Inservice education	Questionnaire	Differences were noted between small and large schools, between perceptions of teachers and administrators. Needs of teachers: motivation, individualization, innovations
45. Bauer, 1975	Secondary English teachers and administrators (Texas)	Inservice education programs	Questionnaire	Although teachers and administrators agreed on items needed, they did not agree on priorities
46. Bosanko, 1975	Secondary school teachers (California)	Reading inservice	Questionnaire	Attitudes and needs were assessed prior to setting goals for a program
47. Hargrave, 1975	Secondary teachers	English	Questionnaire	Needs assessment
48. Post, 1975	Teachers and supervisory staff	Inservice education	Survey	Teachers and supervisory staff perceived skill needs of teachers differently. Grade level and teaching experience influenced perceptions of priorities in skill needs

Table 11 (continued)

Name, date	Area, population	Subject, focus	Method	Conclusions/Recommendations
49. Schreiber, 1975	Teachers and administrators in Alberta	Inservice education	Questionnaire	Teaching strategies specified as a high priority need
50. Stander, 1975	High school English teachers	Competency based inservice teacher education	Questionnaire	A needs assessment preceded planning a CBTE program to meet content deficiencies of teachers. On the instrument they rated the importance of the area as well as their degree of competence in it
51. Weipert, 1975	Teachers and administrators	Inservice education in social studies.	Questionnaire	Administrators' attitudes to inservice more favorable than teachers'
52. Chester et al., 1976	Secondary teachers (British Columbia)	Inservice education in reading	Questionnaire	Teachers can specify present practices, perceived needs, and priorities
53. James, 1976	Teachers (Georgia)	Continuing education in reading	Questionnaire	Needs assessment should consider teachers' and instructor's points of view
54. Mangrum, 1976	Teachers	Inservice education in reading	Kit	Using concrete materials, teachers can set priorities in needs individually and compare as a group

British Columbia. R. D. Chester et al., 1976, have designed a needs-assessment instrument for inservice in secondary reading. The questionnaire was sent to reading teachers and administrators throughout British Columbia for their reactions to its form and content. With modifications, this instrument could be used by any district to determine the present practices of teachers across the content areas, the importance they place on various activities, and the areas in which they feel they need inservice training. Thus, a survey of the situation could be accomplished and a program for the future established. Moreover, data on the desired organization of inservice as well as topics to be covered would be available. (See Appendix A for questionnaire.)

After using the needs-assessment survey in a district with the English teachers as the focus of the inservice program, follow-up would involve specification of topics and goals. The apparent dichotomy of inservice is that it can be effective only when it arises from the felt needs of teachers. Thus, even the external imposition of a needs-assessment survey may seem incongruous. However, both this survey and the preliminary workshop are attempts to make teachers more aware of their own needs. As many authors have noted, teachers are often unaware of their needs due to insufficient information on new developments in methods and materials. Furthermore, both the needs assessment and the initial workshop should provide motivational impetus for participation in inservice programs. Once felt needs have surfaced, teachers can sit down with consultants and plan the kind of inservice they feel is relevant to them.

An innovative approach to assessing needs while concurrently building awareness was developed by C. T. Mangrum, 1976. Adapted from a Phi Delta Kappa workshop packet, TINA (Teachers Inservice Needs Assessment)

is directly related to reading. It includes specific directions, sample materials, indeed a complete kit. The rationale is that by working through abstract concepts with concrete referents, participants will more accurately and honestly reveal their true needs. The process is in itself a learning experience, bound to promote comment and controversy in staffs and departments. (See Appendix B for kit.)

3. Goals

The goals of the inservice program would cover cognitive and affective areas including knowledge, skills, and attitudes. Topics would span these, and different methods would be used to effect learning within each area on each topic. Objectives would be both long- and short-term, allowing for immediate implementation (and success) as well as refinement with practice. Practical issues would be countered with practical procedures. Beck, 1975, termed his workshop a "growth" workshop to emphasize that it dealt with individual teachers' needs rather than with the attainment of a product. Positive results accrued for both teachers and their students.

Problems of general concern to English teachers regarding reading were outlined by Rauch, 1967. These are in the nature of topics which could become inservice objectives.

1. The nature of the reading process

   Objective: will be able to demonstrate an understanding of the reading process by answering questions, explaining orally, and making appropriate changes in teaching strategies.

2. Why pupils fail in reading

   Objective: will be able to demonstrate an understanding of pupil

reading failure by answering questions and explaining orally corre-
lates of poor reading achievement in the student, the materials, the
teaching methods.

3. The fundamentals of reading

Objective: will be able to demonstrate an understanding of reading
fundamentals by preparing and teaching a lesson on vocabulary (e.g.,
pre-teaching concepts, doing structural analysis, etc.), comprehen-
sion (e.g., showing awareness of levels through a model or taxonomy--
Barrett), or some other skills.

4. Encouraging personal and recreational reading

Objective: will be able to show an understanding of how to encourage
independent reading by demonstrating the use of interest inventories
and attitude surveys, and techniques for motivating students to read
independently for pleasure. A personal familiarity with trade books
(e.g., adolescent novels) is a help.

5. Classroom organization

Objective: will be able to demonstrate an understanding of effective
classroom organization by grouping students on different bases for
different purposes, individualizing materials and assignments.

6. Use of instructional materials and supplementary aids

Objective: will be able to demonstrate an understanding of materials
and aids by showing awareness of availability of materials, differ-
ences in and values of alternative materials, including the applica-
tion of readability formulas and cloze procedure, using audio-visual
aids to supplement or complement regular materials.

7. Diagnosis and evaluation

Objective: will be able to demonstrate an understanding of diagnosis

and evaluation procedures by explaining the administration, interpretation, and instructional significance of standardized tests, designing informal tests, and attitude/interest inventories.

8. Questioning techniques

   Objective: will be able to demonstrate an understanding of questioning techniques by using written and oral questions requiring students to demonstrate varying levels of comprehension, through guided reading, providing a purpose, indication of appropriate rate.

9. Research and study skills

   Objective: will be able to demonstrate an understanding of research and study skills by teaching the techniques of successfully reading a book (organizational pattern), using reference materials and the library.

10. Providing for the disabled and superior reader

    Objective: will be able to demonstrate an understanding of techniques providing for individual differences by designing and implementing a balanced reading program to meet the needs of all.

11. Integrating language arts and reading

    Objective: will be able to demonstrate an understanding of methods for integrating by designing lessons incorporating reading, writing, speaking, and listening activities.

12. Reading in the content areas

    Objective: will be able to demonstrate an understanding of the place of reading in the content areas by showing transferability of reading skills, and encouraging teachers in other content areas to teach the reading of their subject.

A review of studies concerned particularly with topics for reading inservice led to table 12 on page 116 which indicates the emphasis of the various authors. It is interesting to see the priorities evident in rank ordering of the list by frequency:

1.	Comprehension	15.	⌠Oral Reading
2.	Vocabulary		⎱Rate
3.	⌠Word Attack		⎰Questioning Techniques
	⎰Diagnosis	18.	⌠Reading Process
	⎱Differentiated Instruction		⎰Supplementary Aids
6.	⌠Materials--Readability		⎱Reading and Language Arts
	⎱Research and Study Skills	21.	⌠Why Pupils Fail in Reading
8.	⌠Critical Reading		⎰Personal Reading Programs
	⎱Grouping		⎱A Total Reading Program
10.	Reading in the Content Areas	24.	Providing for Superior
11.	⌠Evaluation		Readers
	⎰Interests and Attitudes		
	⎱Individualization		
	⎱Providing for Disabled Readers		

Also it appears that the six student reading skills are focused on to a greater extent than are the seven teacher instructional strategies (54 to 33--see columns 3-9 versus columns 13-19).

One additional source for reading topics in an inservice program is secondary reading texts. These reinforce the previous selection based on materials from studies and books. (See table 13.)

Finally, a survey of British Columbia secondary teachers (Kiteley, 1975) resulted in the following list of topics: reading skills; use and interpretation of standardized reading tests, informal measures of reading achievement, motivation; grouping; materials-readability, supplementary aids; reading in the content areas, reading programs.

B. Methodology

The two facets of methodology, structure and activities, overlap into the sections on Guidelines and Modules. That is, the principles

TABLE 12

TOPICS FOR READING INSERVICE FROM STUDIES AND BOOKS

Topic	Total	Peterson & Schepers, 1966	Rauch, S. J., 1967	Debrick et al., 1968	Littrell, J. H., 1968	Harvilla in Figurel, 1969	Adams, A. H., 1971	Rauch in Smith, 1971	Schleich, M., 1971	Bernstein, M. R., 1972	Carlson, T. R., 1972	James, H. J., 1972	Criscuolo, N. P., 1973	Otto & Erickson, 1973	Inservice Reading Resource Kit and Project Reading Alert, 1974	Henricksen & Rosen in Nemeth, 1975
The Reading Process	3						✓	✓								✓
Why Pupils Fail in Reading	2							✓						✓		
Oral Reading	4	✓				✓	✓	✓								
Word Attack	9	✓		✓	✓	✓	✓	✓	✓						✓	✓
Vocabulary	10	✓		✓	✓	✓	✓	✓	✓	✓				✓		✓
Comprehension	12	✓	✓	✓	✓	✓	✓	✓	✓	✓				✓		✓
Critical Reading	7	✓				✓	✓	✓		✓	✓	✓				
Rate	4	✓								✓	✓	✓				
Research and Study Skills	8	✓	✓				✓	✓		✓	✓	✓				✓
Diagnosis	9	✓				✓	✓	✓	✓	✓	✓			✓		✓
Evaluation	5	✓				✓		✓		✓						✓
Interests and Attitudes	5				✓		✓		✓	✓						✓
Individualization	5	✓				✓	✓	✓								
Grouping	7	✓				✓	✓	✓	✓	✓				✓		
Differentiated Instruction	9	✓		✓	✓	✓	✓	✓	✓	✓						✓
Personal Reading Programs	2					✓		✓								
Questioning Techniques	4	✓	✓			✓	✓									
Providing for Disabled Reader	5					✓		✓								✓
Providing for Superior Reader	1							✓								
Materials--Readability	8		✓		✓	✓	✓	✓	✓	✓						
Supplementary Aids	3					✓		✓		✓						
Reading and Language Arts	3					✓		✓		✓						
Reading in the Content Areas	6		✓			✓		✓	✓						✓	✓
A Total Reading Program	2						✓		✓							
Total		10	6	6	7	13	7	14	11	4	13	6	5	6	12	7

TABLE 13

TOPICS FOR READING INSERVICE FROM SECONDARY READING TEXTBOOKS

Books:
- Bamman et al., 1961
- Massey & Moore, 1965
- Strang, 1967
- Voix, 1968
- Devine & Evans, 1971
- Aukerman, 1972
- Shepherd, 1973
- Burmeister, 1974
- Hafner, 1974
- Miller, 1974
- Robinson, 1975

Topic	Total
The Reading Process	7
Why Pupils Fail in Reading	1
Oral Reading	1
Word Attack	11
Vocabulary	11
Comprehension	11
Critical Reading	2
Rate	3
Research and Study Skills	9
Diagnosis	1
Evaluation	10
Interests and Attitudes	6
Individualization	
Grouping	
Differentiated Instruction	
Personal Reading Programs	
Questioning Techniques	
Providing for Disabled Reader	2
Providing for Superior Reader	
Materials--Readability	4
Supplementary Aids	
Reading and Language Arts	
Reading in the Content Areas	10
A Total Reading Program	7

Book totals: Bamman et al., 1961 = 6; Massey & Moore, 1965 = 8; Strang, 1967 = 8; Voix, 1968 = 6; Devine & Evans, 1971 = 10; Aukerman, 1972 = 10; Shepherd, 1973 = 10; Burmeister, 1974 = 10; Hafner, 1974 = 10; Miller, 1974 = 9; Robinson, 1975 = 9

for structuring the inservice program have previously been considered:

1. exposure to the possibilities of an inservice program long before its implementation; needs assessment; extensive planning.

2. released time on a long-term basis.

3. on-site location (for a school or schools in a district).

4. participation on a voluntary basis by a restricted group, e.g., junior secondary English teachers.

5. follow-up between modules with consultations, visitations, self-evaluation.

Table 14 further justifies the structural principles outlined by referring to recommendations of past reading inservice programs.   There can be little doubt concerning the value of a long-term program with provision for teacher participation on a released-time basis.

TABLE 14

RECOMMENDATIONS FOR READING INSERVICE

	Planning	Released-time, long-term	On-site Location	Voluntary Participation	Follow up
Austin & Morrison, 1963	✓	✓			
Robinson & Rauch, 1965	✓	✓		✓	✓
McCracken, 1968		✓			✓
Sawyer & Taylor, 1968		✓	✓		
Schiffman, 1969		✓	✓		
Wiseman, 1970				✓	✓
Dunkeld, 1972		✓			
Schmid & Scranton, 1972		✓			✓
Otto & Erickson, 1973	✓	✓	✓		
Trosky, 1973					✓
Axelrod, 1975		✓		✓	
	3	9	3	3	5

There are several kinds of activities appropriate to the stages of the program. For instance, the initial contact with potential participants would likely occur within a professional day session. Such activities as illustrated lecture, demonstration, and microteaching could effectively encourage teacher awareness of needs. Grella, 1974, cautioned against attempting too much at such a general session. Following a needs assessment, planning would include brainstorming, buzz sessions, and group discussion in a workshop environment. The use of small groups and groups differentiated by needs or experience is recommended by Austin and Morris, 1963; Tetley, 1964; Sawyer and Taylor, 1968; Osburn, 1974. The presentation of the modules, to be discussed in a following section, would also occur in a workshop situation. In a survey by McKague, 1975, Saskatchewan teachers overwhelmingly preferred the workshop to other types of inservice activities. Channon, 1975, listed as expected outcomes of a workshop approach use in classroom of new skills and experimentation with alternative ways of teaching and structuring knowledge.

Activities would include illustrated lecture, demonstration, simulation and role playing, and microteaching. For reading inservice programs, the illustrated lecture-demonstration combination was advocated by Early and Sheldon, 1967; Wiseman, 1970; Dunkeld, 1972; and McNamara, 1975. Kennedy, 1972, stressed the value of demonstration lessons in an inservice program designed to improve the teaching of reading skills. The value of simulation for reading inservice training was emphasized by Austin and Morrison, 1963; Kelly, 1967; Sawyer and Taylor, 1968; Kasdon and Kelly, 1969; and Osburn, 1974. Trosky, 1973, advocated microteaching for training reading supervisors; Skailand, undated, for training reading teachers; Auer, 1972, for individualizing reading instruction;

Criscuolo, 1973, for instructing the content-area teacher in reading.

Concerning instructional strategies for inservice education, Bishop, 1976,

noted, "Research regarding teaching . . . suggests the importance of a

variety of approaches" (p. 101).   Draba, 1974, reiterated this point.

Audio-visual equipment and materials would be available for guided prac-

tice.   Follow-up between inservice sessions would consist of visitations,

consultations, and self-evaluation.   To promote interpersonal communica-

tion between sessions and provide participants with an environment in which

to plan and discuss, an appropriate suggestion would be the establishment

of a teacher center in a school or district.   (See table 10.)

Wherever possible, activities would demand high involvement of the

participants.   Berck's 1971 study indicated that inservice education

incorporating involvement by means of high experience impact activities

and immediate feedback influenced classroom practice in reading.   Iver-

son, 1974, also found active teacher involvement led to changes in reading

instruction.   Teachers would learn to do by doing, improving skills and

putting knowledge into practice.   They would learn from one another, and

build on individual strengths.

C.   Evaluation

   1. General Concerns

   "Evaluation is complex.   It is not a simple matter of stating be-

havioral objectives, building a test, or analyzing some data, though it

may include these.   A thorough evaluation will contain elements of a

dozen or more distinct activities" (Worthen and Sanders, 1973, p. 17).

The dilemma and dualism involved in evaluation of an inservice program has

previously been discussed.   The chart on pages 121-123 compares the

"COMPARISONS OF CONTEMPORARY EVALUATION MODELS ON SELECTED CHARACTERISTICS"
(Worthen & Sanders, 1973, pp. 210-15)

Scriven, M. "The Methodology of
Evaluation," Perspectives of Cur-
riculum Evaluation, ed. R. W.
Tyler, Chicago, Rand McNally, Inc.,
1967, pp. 39-83.

Stufflebeam, D. L. "Evaluation as
Enlightenment for Decision Making,"
Ohio State University Evaluation
Center (mimeo, 1968).

Definition
Gathering and combining performance
data with weighted set of goal
scales.

Defining, obtaining, and using
information for decision-making.

Purpose
To establish and justify merit or
worth. Evaluation plays many
roles.

To provide relevant information to
decision-makers.

Key Emphasis
Justification of data gathering
instruments, weightings, and
selection of goals. Eval. model:
combining data on different
performance scales into a single
rating.

Evaluation reports used for
decision-making.

Role of Evaluator
Responsible for judging the merit
of an educational practice for
producers (formative) and
consumers (summative).

Specialist who provides evaluation
information to decision-makers.

Relationship to Objectives
Look at goals and judge their
worth. Determine whether they
are being met.

Terminal stage in context eval. is
setting objectives; input eval.
produces ways to reach objectives;
product eval. determines whether
objectives are reached.

Relationship to Decision-Making
Evaluation reports (with judg-
ments explicitly stated for
producers or consumers) used in
decision-making.

Evaluation provides information for
use in decision-making.

Types of Evaluation
(1) Formative-summative
(2) Comparative-noncomparative
(3) Intrinsic-payoff
(4) Mediated.

(1) Context
(2) Input
(3) Process
(4) Product

Scriven, M.   Stufflebeam, D. L.

Scriven, M.	Stufflebeam, D. L.

Constructs Proposed

(1) Distinction between goals (claims) and roles (functions)
(2) Several types of evaluation.

(1) Context eval. for planning decisions
(2) Input eval. for programming decisions
(3) Process eval. for implementing decisions
(4) Product eval. for recycling decisions.

Criteria for Judging Evaluation

(1) Should be predicated on goals
(2) Must indicate worth
(3) Should have construct validity
(4) Should be a wholistic program evaluation.

(1) Internal validity
(2) External validity
(3) Reliability
(4) Objectivity
(5) Relevance
(6) Importance
(7) Scope
(8) Credibility
(9) Timeliness
(10) Pervasiveness
(11) Efficiency.

Implications for Design

(1) Look at many factors
(2) Be involved in value judgements
(3) Require use of scientific investigations
(4) Evaluate from within (formative) or from without (summative).

(1) Experimental design not applicable
(2) Use of systems approach for evaluation studies
(3) Directed by administrator.

Contributions

(1) Discriminate between formative (ongoing) and summative (end) evaluation
(2) Focus on direct assessment of worth, focus on value
(3) Applicable in diverse contexts
(4) Analysis of means and ends
(5) Delineation of types of evaluation
(6) Evaluation of objectives.

(1) Provides a service function by supplying data to administrators and decision-makers charged with conduct of the program
(2) Is sensitive to feedback
(3) Allows for evaluation to take place at any stage of the program
(4) Wholistic.

Scriven, M.   Stufflebeam, D. L.

Limitations
(1) Equating performance on different criteria and assigning relative weights to criteria creates methodological problems	(1) Little emphasis on value concerns
	(2) Decision-making process is unclear; methodology undefined
(2) No methodology for assessing validity of judgments	(3) May be costly and complex if used entirely
(3) Several overlapping concepts.	(4) Not all activities are clearly evaluative.

---

evaluation models of two experts in the field. Worthen and Sanders provided validity for the view that multiple evaluation, that is, the use of a variety of instruments to evaluate a program, is desirable. For instance they claimed that evaluation can justifiably be based on:

(1) professional judgment (experts or authorities in the field);

(2) statistical measurement (e.g., standardized tests); or

(3) a comparison between performance indicators and objectives. Thus, evaluation combines an analysis of goals as well as results.

Because evaluation of an inservice program is necessarily specific to the variables of the program--organizational, methodological, content components--any evaluation will also be peculiar to that program. "Program evaluation is concerned with a phenomenon (an educational program) which has limited generalizability across time and geography" (ibid., p. 32). This reiterates Jaffa's 1957 statement that there can be no single inservice program to meet all needs and, similarly, there can be no single method of evaluating an inservice program. Each evaluation must depend on the particular program itself. Therefore, the legitimate conclusion seems to be that "the would-be evaluator [should] be eclectic, whenever possible, in selecting useful concepts . . . and combining them into an

evaluation plan that is better for having incorporated the best features

of several approaches" (ibid., p. 41). Expanding on this, these authors

claimed that the criteria for judging evaluation studies are relative:

"Although the criteria which they [Stufflebeam et al.,] described were

essentially intuitive [that is, subjective], they are useful as guidelines

for evaluating evaluation studies. There are no other compelling reasons

for using these criteria however, and the evaluator might well choose only

those criteria which he agrees are important" (ibid., p. 129)*.

The significance of evaluation to the program is stressed in spite

of an apparent lack of specificity in defining the criteria for evaluation.

For example, "there is a need to have evaluation included from the very

beginning of any program" (ibid., p. 345), and "there is a need to toler-

ate delay of some final judgments until evaluative studies of long-term

outcomes can be conducted" (ibid., p. 346). These reinforce the points

that evaluation and goal-setting must accompany one another, and that the

evaluation procedures must be incorporated into the continuous format of

inservice or the follow-up activities providing continuity between work-

shops.

These principles can be incorporated into an explanation of what the

triangulation effect (Webb et al., 1966) in evaluation means. Basically,

as many different kinds of evaluation as are appropriate should be

attempted, that is, involving people (teachers and students) and the pro-

gram itself (individual sessions and long-term program) with a variety of

instruments. Worthen and Sanders suggested the following uses for various

measures in the evaluation of programs:

(1) as indicators of change in students in both cognitive and affective

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*my underlining

LEAVES 125 AND 126 OMITTED IN PAGE NUMBERING.

behaviors:
  (a) formal measurement--standardized achievement tests, attitude
       and interest inventories
  (b) informal, teacher-made inventories--free response, interviews,
       questionnaires, self-evaluation reports, teacher-made achieve-
       ment tests
  (c) indirect measures--absences, records of behavior, number of
       books checked out of the library, dropouts from school, case
       histories.

(2) indicators of teacher change in cognitive and affective behaviors as

     a result of the program: publication, attendance at professional

     development programs, participation in professional associations,

     observations; with the use of such instruments as checklists, rating

     scales, and reports.

Worthen and Sanders provided an excellent summary of the various means for

collecting data giving the strengths and weakness for each.

"Some Methods of Collecting Evaluation Data"

Strengths	Weaknesses

I. Data Collected by a Mechanical Device (e.g., Audio or Video Tape,
    Galvanic Skin Responses)

Strengths	Weaknesses
Avoid human errors.	Cost.
Stay on job--avoid fatigue.	Cannot make independent judgement.
May capture content missed by written	Complexity can cause problems in
records (e.g., voice inflection).	operating devices.

II. Data Collected by an Independent Observer

Strengths	Weaknesses
Can be used in natural or experimental settings.	Observer's presence often causes an artificial situation.
Most direct measure of behavior.	Hostility to being observed.
Experienced, trained or perceptive observers can pick up subtle occurrences or interactions sometimes not available by other techniques.	Inadequate sampling of observed events. Ambiguities in recording. Frequent observer unreliability.

A. Written accounts

Strengths	Weaknesses
Can use critical incident technique eliminating much "chaff".	Hard to be complete. Hard to avoid writing interpretation as factual data (e.g., "Mary kicked John because she was angry with him").

| Strengths | Weaknesses |

B. Observation forms (e.g., obser-
    vation schedules)

Easy to complete; saves time.	Not as flexible as written accounts--
Can be objectively scored.	may lump unlike acts together.
Standardizes observations.	Criteria for ratings are often
	unspecified.
	May overlook meaningful behavior
	that is not reflected in instrument.

III. Data Produced by the Subject Himself

A. Self reports

Can collect data too <u>costly</u> other-	Depends on respondent's "accurate
wise (e.g., eliminates endless	memory" when dealing with past
observation necessary to really	events (selective recall).
get to know a person's philosophy,	May necessitate anonymous responses
attitudes, etc.).	where threat is perceived.
Can collect data not accessible	
by any other means (private	
thoughts, feelings, actions,	
emotion-laden material).	

   1. Diary--may be difficult to analyze but can be comprehensive.
   2. Check lists--sometimes force choices between unacceptable responses.
   3. Rating scales (covered earlier)--often tell more about the respon-
       dent than about the topic under consideration.
   4. Semantic differential. (See Osgood, Suci, and Tannenbaum [1957].)

Adaptable to varying research	Often tells more about the
demands.	respondent than about the topic
Quick and economical to	under consideration.
administer and score.	

   5. Questionnaires

Self-administered.	Frequent low percentage of returns.
Anonymity can bring about more	No assurance that the intended
honest responses.	respondent understands the questions.
Economical.	No assurance that the intended res-
	pondent actually completed the form
	himself.

   6. Interviews

Allow depth and free response.	Costly in time and personnel.
Flexible and adaptable to	Require skilled interviewers.
individual situations.	Often difficult to summarize.
Allow glimpse of respondent's	Many biases possible (e.g., inter-
gestures, tone of voice, etc.,	viewer's, respondent's, or situa-
that reveal his feelings.	tional biases).

   7. Sociometry

Easy to analyze.	Criteria used in making choices are
Naturalistic method.	often vague.
Clinically insightful.	

Strengths	Weaknesses

---

8. Projective techniques
Clinically insightful.
Allow measurement of variables typically unavailable through other techniques.

Lack of objectivity in interpretation.
Uncertain reliability and validity.

B. Personal products
   1. Tests
   Practicality--do away with need for observer to gather similar data.
   Most reliable measures we have at present.
   Can record products or thought or thought processes themselves.

Validity is always a problem in work sample sense--i.e., is test representative of criterion?
Lend themselves to "law of the instrument"--we often exclude other techniques.

    a. Supplied answer
       i. Essay
Allow students to synthesize their knowledge about a topic.

Difficult to score objectively.
Sampling of topics is relatively limited.

      ii. Completion
Can be quite objective.

May lend themselves to testing trivia (factual recall only).

      iii. Short response
Can be quite objective.

May lend themselves to testing trivia (factual recall only).

      iv. Problem-solving
Can look at actual processes (diagnostic).
Can look at actual mastery.

Lend themselves to mechanical drill.

    b. Selected answer tests (multiple-choice, true-false, matching, rank order)

Greater objectivity in scoring.
Speed of scoring.
Potentially higher reliability.
Can be item analyzed for improvement.
Quantity of available standardized tests.

Problem of validity is always present.
Standardized tests sometimes used in situations requiring specially constructed tests.
Apparent precision often masks very bad items.

   2. Samples of work
   Best measure of ability mastery, etc.

May be difficult or costly to administer

Strengths	Weaknesses

IV. Data Collected by Use of Unobtrustive Measures

Nonreactive.	Hidden measures are considered
Nonconsciously biased.	unethical by some.
Often readily available and easily	Doubtful validity when used alone.
measurable.	

(Worthen and Sanders, 1973, pp. 286-7)

2. Specific Suggestions

"Evaluation should contribute to decision making and in-process corrections; to program improvement, reporting, and feedback; to creativity and variety in the inservice efforts; and to improved staff renewal programs and related staff-learner gain" (Bishop, 1976, p. 145).

Evaluation is necessarily interrelated with objectives: to what extent were short- and long-term goals accomplished? Therefore, the designing of measurement instruments should take place concurrently with the specification of objectives. Each instrument will of itself offer only a partial picture of the success or failure of the inservice program. However, using the triangulation effect described by Webb et al., 1966, 'the multiple multifaceted instruments will by their quantity yield reliable, valid results. Webb et al. called for "multiple operationism, a collection of methods combined to avoid sharing the same weakness" (pp. 1-2).

Both the program itself and its effects--immediate and lasting--on teaching must be evaluated. The results of a Tennessee survey by Brimm and Tollett, 1974, indicated that teachers acknowledge post inservice classroom performance as the most effective estimate of the program's value. To analyze the program, two kinds of instruments are needed. One

would be a short, informal questionnaire to be filled in at the end of
each workshop session (formative evaluation). The other would be a longer,
more comprehensive survey of the whole program given after its completion
(summative evaluation). The short form could provide the immediate feed-
back necessary for modifications in format, technique, etc. The longer
one could be used as a follow-up survey at some later date. Naturally,
verbal feedback would be forthcoming at informal meetings between sessions.
And more formal interviews between teachers and consultants might be added.
Concerning the evaluation of a whole-school inservice program (the ultimate
goal) Katrein, 1968, suggested as a criterion of success the number of
library books borrowed after the program. The Saturation Reading Program,
1967, included this plus data on dropouts, behavior problems, and attend-
ance on the assumption that a successful program would change a school and,
therefore, students' attitude to school.

As for the influence of the program on teaching behavior, several
types of evaluation would be required. For instance, although standard-
ized tests of students' reading achievement are not considered appropri-
ate, some student input is essential. Pre- and post-questionnaires on
their attitudes to reading (a goal of the program) and their views of the
teacher's behavior should be used. Additionally, some randomly selected
students could provide verbal data for case studies. Teachers also would
be pre- and post-tested on their attitudes to reading and teaching behav-
ior. They would be requested to utilize self-evaluation techniques such
as journals or diaries throughout. And observation of teaching by out-
side consultants and other teachers would contribute to the pool of infor-
mation. Reed, 1975, developed an observational system for classroom man-
agement which could be of value in assessing teaching behavior. Table 15

TABLE 15

EVALUATION OF READING INSERVICE PROGRAMS

	Focus						Method						
	Teacher Attitudes	Teacher Behavior	Teacher Knowledge	Student Attitudes/ Interests	Student Behavior	Student Achievement	Questionnaire	Interview	Observation	Tests	Diaries/Logs	Other--new materials purchased, etc.	Other--attendance, library books, etc.
1. Aaron et al., 1965 (Program effectiveness must be evaluated by changes in teaching and learning)	*	*				*	×	×		×	×	×	
2. Russell, 1967 (Program evaluated by learning of teachers and their students)		*	*	*		*	×		×	×			
3. Minturn, 1971 (Reading in the content areas of the junior high school leads to better teaching and hopefully student improvements)		*	*		*	*	×		×	×			×
4. Waynant, 1971 (Program should work from teacher strengths)		*	*			*		×	×	×	×		
5. Auer, 1972 (Individualizing reading instruction the focus of a mini-teaching unit)	*	*	*						×	×	×		
6. James, 1972 (Classroom management and lesson planning precede techniques for teaching reading skills)	*	*	*				×	×	×			×	
7. Moburg, 1972 (Successful program must have carry-over to students)		*	*	*	*	*	×	×	×	×			×
8. Model for Reading Inservice: PIE Plan, 1973 (Evaluation is an integral part of the program)	*	*	*				×						
	4	8	7	2	2	5	6	4	6	6	4	1	2

illustrates both the focus and methods of evaluating several reading inservice programs. Note that resulting teacher behavior is a concern in all the studies.

The criteria by which the sessions and program should be evaluated are easier to specify than those for judging teaching. For instance, the criteria of Aaron et al., 1965, incorporate the general points to be considered (see p. 67). Specifics related to the content and techniques of a session, or emphasis and procedure of the program, could be added. As to teaching behavior, the eclectic approach seems most viable. From a competency-based point of view, which behaviors demonstrate that a teacher possesses the knowledge, skills, and attitudes sought in the program? Zito and Gross, 1972, developed a procedure for specifying objectives and designing modules on competency-based principles. Popham, 1973, related the achievement of teaching competency to the success of an inservice program. From an interaction analysis position, what behaviors--verbal and non-verbal--indicate that successful teaching and learning is occurring in a classroom? Quirk et al., 1973, developed student and teacher observation instruments for use during reading instruction. Because training is essential to develop observer competence, they provided a manual and practice exercises. Gygi, 1974, designed a teacher rating instrument based on direct observation the results of which correlated highly with a traditional survey. The task is to incorporate what is relevant into a criterion while keeping it as simple as possible.

Because the sample of teachers would be volunteers, not randomly selected, because there is no control group, and because there are too many uncontrollable variables, an inservice program can seldom be considered as an empirical experiment. Moreover, the nature of the tests (informal,

with free response items necessitating subjectivity of marking) prohibit

sophisticated statistical analysis. However, pre/post test scores can be

compared with a t-test (multivariate--Hotelling's t, correlated t).

Although statistically significant results are not a primary concern,

some objective estimate of the inservice program could provide the valid-

ity needed to justify an on-going program. The point made by Farr and

Weintraub, 19(74)-75, is well taken: present statistical procedures do not

meet the needs of educational practitioners. They described a state of

affairs in which research and investigation are restricted by 'methodolog-

ical incarceration,' that is, "by the traditional concepts of how a study

should be designed as well as those which dictate what research is" (p.

549). Rather than curtail field experiments, or studies of the important

issues and problems in reading, it appears essential to develop new means

of measuring--either by nonparametric or criterion-referenced tests.

Asher, 1967, made this same point discussing evaluation of inservice pro-

grams. McLean, 1974, noted that since much future research in reading

will have to be conducted in the schools, teachers should have more input

to the focus of research, and communication betweeen teachers and research-

ers should be improved. Chall, 1975, suggested the closer correlation of

research and teaching as having the potential of restoring dignity and

self-worth to the teacher. "If teachers suffer from a diminished sense of

self-worth and dignity, we might well look to the education profession

itself--to the manner in which it honors and recognizes its leaders, to the

schools of education that prepare classroom teachers, to the role that

classroom teachers play in the school, and to the role we assign to the

teacher in educational research and experimentation" (p. 174).

D. Illustrative Modules

1. Introduction

The provision of illustrative modules for reading inservice can prove valuable because the total program is identified and divided into components containing all the elements necessary for participants in a program to use the materials in a setting where theirs is the leadership role. Learning packages or kits for reading instruction have been suggested (Kirby, 1973) and designed with the 'ripple' effect in mind (Getz and Kennedy, 1972; Inservice Reading Resource Kit and Project Reading Alert, 1974; Melvin, 1975). The assumption is that a teacher should himself experience the program, then act as a facilitator for other teachers in the field, thereby lessening the need for consultants. The text by Forgan and Mangrum, 1976, provides an excellent resource in adoption of the modular approach to inservice content. The chart on page 136 provides a general model for the construction of modules.

In developing the illustrative modules for this study, a general to specific, theoretical to practical methodology was followed. For instance, from the initially broad topic--Reading Inservice for Secondary English Teachers--subtopics or components were isolated. The decision-making process of inclusion/exclusion of topics was based on prominent trends extracted from the literature (e.g., emphasis on student learning objectives, instructional techniques, and such). Several questions were then answered for each component:

1. What is to be achieved by this module?

2. How can the goal(s) most effectively be reached?

3. How will measurement of achievement be accomplished?

4. How will learning outcomes be reinforced after the module is completed?

Steps Leading to the Design and Construction of a Module

Program Design:
Reading Inservice
for Secondary
English teachers

↓

Component Design

| Students | Materials | Teaching Strategies | Staff Development |

↓

Module Design

| Instructional Objectives | Instructional Experiences | Measurement Instruments | Maintenance Procedures |

↓

Module Construction

| Instructional Objectives | Instructional Experiences | Instructional Materials | Measurement Instruments | Maintenance Procedures |

↓

Initial Module

(Modification of Benjamin et al., 1968)

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5. What documents or additional information resources should supplement

the module?

This method was followed using each of the components, resulting in four

modules: Students, Materials, Teaching Strategies, and Staff Development.

The four modules are described in the following sections with material

organized within each module under the sub-headings of Content and Compon-

ents. The Content section provides basic substantive information for the

module while the Components section presents further details for teaching

the module including suggestions with respect to objectives, experiences,

guided practice, materials, measuring instruments, and maintenance proce-

dures.

2. Module 1--Students

(a) Content. The goal of this module is to provide English tea-

chers with several techniques by which to evaluate or get to know their

students. What ability/achievement does a student have in reading?

What are his interests/attitudes toward reading? Such information will

enable a teacher to select appropriate material and design suitable assign-

ments for individuals/groups within a class.

i. Standardized Reading Survey Tests

Although some schools and districts give across-the-grade standard-

ized reading tests, others do not. In spite of weaknesses in formal tests

(national [American] rather than local norms, one score per student without

consideration of past achievement, individual differences in test-taking

aptitude, etc.), they can provide teachers with a gross measure of the

reading achievement level of students tested in a group situation.

Probably the most useful way of using test scores is to graph by a fre-

quency distribution the scores of the class, indicating--in a heterogeneous

class--the formation of natural groups significantly above grade level,

near grade level, below grade level. Obviously, such groups require dif-

ferent instructional strategies.

A simple test to administer and interpret is the Gates-MacGinitie

Reading Tests, Form E (Grades 7-9) 1972, Form F (Grades 10-12) 1970. It

is recommended as a gross estimator (within one/two grades) of reading

achievement. A more detailed, diagnostic evaluation results from the

Iowa Silent Reading Test. This test is particularly valuable for dividing

reading comprehension into sub-components. Thus, students can be grouped

on the basis of strengths or weaknesses in subskills. Although the Iowa

Silent Reading Tests (3 Forms for Grades 6-9, 9-14, 11-16), 1973, is more

time consuming and requires more expertise to administer, it can be

learned fairly quickly because of the specificity of the manual. Marrogenes

et al., 1974, and Farr, 1969, can be turned to for comprehensive analyses of

standardized tests related to secondary reading assessment.

ii. Informal Reading Tests

Informal tests are often more useful than standardized tests because

they relate directly to the material the teacher proposes to use. A pas-

sage of 250 words is selected from the instructional material used in the

subject. Students read the passage, then answer the vocabulary-comprehen-

sion or study skills questions about it, e.g., meaning of a word in con-

text, main idea, detail, inference, use of information sources. This IRI

(Informal Reading Inventory) should indicate the students' capacity to

read material successfully that is actually in use in the classroom. Again,

it is likely that scores will reveal natural groupings. More information

on development of such measures is available in Shepherd, 1973; Miller,

1974; and Williams and Kaman, 1975.

iii. Interest Inventories/Attitudes

Another variable which should influence a teacher in grouping stu-

dents is the range of reading interests within a class. Interest Inven-

tories are readily available (see Karlin, 1972; Olson and Ames, 1972).

However, a teacher could easily design his own. He should decide what

questions are of concern to him and design the inventory accordingly.

For instance, he might want to get an indication of students' attitudes

toward reading as well as the specific subjects or types of reading they

enjoy. He, therefore, would include such questions as "I would rather —

read, - watch television, - participate in sport." Or he could use an

open-ended format: "Reading is _____ " or "I enjoy reading if

_____ ."

The new International Reading Association pamphlet (Alexander and

Filler, 1976) is a good source of ideas on measuring and influencing

attitude to reading. Estes (Estes Attitude Scales, 1975) provides a

particularly useful attitude inventory for secondary grades.

iv. Other Sources of Information

The teacher has at his disposal students' permanent record cards

with past marks in English (Language Arts). He also has a variety of

techniques, oral and written, for obtaining information from the students.

The more data he has, the more informed and accurate decisions he will be

able to make on what a student should read and what follow-up should accom-

pany the reading. Ultimately, the decision is subjective in that it in-

volves synthesis by the teacher of all he knows/feels about the student.

This is desirable, for confidence should be placed in the on-site profes-

sional rather than isolated test scores.

(b) Components

Objectives:

  i. Information gain--knowledge of available tests, their uses

 ii. Skill-competency development--ability to administer and interpret

     tests, and deduce instructional implications of results

iii. Attitude change--appreciation of the value and limitations of tests

     and other sources of information.

Experiences: Illustrated lecture/demonstration initially

Simulation-role playing:

  i. Taking tests--standardized reading tests and inventory

 ii. Administering tests--standardized reading test.

Guided Practice:

iii. Interpreting tests--standardized and informal tests and inventories

iv. Designing tests--informal reading test and interest/attitude

inventory.

Materials:

i. Nelson-Denny

Iowa Silent Reading Test (form for grades 11-16)

Olson and Ames Interest Inventory and Estes Attitude Scales

ii. Gates-MacGinitie Reading Test (form E or F)

iii. English texts to be used with classes, grades 8 to 10

iv. Overhead projector and transparencies.

Measurement Instruments:

i. Written assignment on interpretation and use of standardized test

scores

ii. Observation of administration of tests

iii. Evaluation of materials (informal reading inventory, interest

inventory) designed

iv. Questionnaire on value of module (presentation, practicality, etc.)

v. Case study of a student using combined sources of information (test

scores, inventory results, other data) to design appropriate

instructional strategy.

Maintenance Procedures:

i. Journal/diary to record instructional changes (e.g., administration

of test) and perceptual changes (e.g., triangulation method affects

view of student)

ii. Conferences with consultant

iii. Informal discussions with other participants

iv. Long-term assignment to insure implementation of new skills

v. Visitation between participants.

A comparable format for a module could be: Pretest--oral or written test, checklist, demonstration teaching; Behavior--written summary, demonstration; Experience--reading, practicing, teaching, case study; Continuing Assessment--tests, observation, simulation, and so on (Horodezky, 1976).

3. <u>Module 2--Materials</u>

(a) <u>Content</u>. English teachers are more fortunate than most content area teachers in the wealth of materials available to them. In British Columbia the English 8 curriculum includes 13 novels, 4 of which are to be read; English 9, 5 of 16; English 10, 3 of 9 (unrevised curriculum) or 2 of 6 (revised curriculum). Short story and poetry anthologies offer variety. In addition, there are three commercial reading skills series recommended by the Department of Education.

i. Readability Formulas

The teacher's task is to select the book which will be most suitable for a student or group in his class. He knows the level at which the student/group is reading. But how does the book relate to this level; that is, what is the reading difficulty of the book? In order to determine the readability of the book, a readability formula can be applied. The two formulas most useful for secondary school books are the Fry and the SMOG. Teachers should practice applying these to reading materials, and should compare the resulting grade score with their subjective estimate of difficulty. For further information see Fry, <u>Journal of Reading</u>, April 1968, and <u>Reading Teacher</u>, March 1969, and McLaughlin, <u>Journal of Reading</u>, December 1969.

To aid teachers, the revised curriculums for English 8 and 9 contain reading levels for the B issue texts (i.e., the novels). A readability formula has already been applied to these, with the result that each book is at a 1, 2, or 3 reading level (1 for the less able student, 2 for the average student, 3 for the more mature and able student). However, readability formulas should be applied to short stories as well as any supplementary reading material.

The grade level scores resulting from readability formulas mean that an average student reading at this grade level can read the material successfully (Fry---with 75% comprehension, SMOG--with 100% comprehension; therefore, latter scores are 1-2 grade levels higher). The most common factors considered by readability formulas are word length and sentence length. They do not consider word frequency, conceptual load, or stylistic variation.

ii. Cloze Procedure

A more direct matching of students and materials is possible with the use of the cloze procedure. Cloze is a fill-in-the-blank exercise using the actual material to be read. Teachers should do a cloze test themselves, then design, administer, and score one with students. Bormuth's numerous articles provide the best references for definition and use of cloze (1966, 1967).

As with formal test scores, cloze scores will likely indicate that a class consists of more than one group. Some students will be able to read the book on their own; others will need teacher help; others will be unable to read the book in spite of instruction. Again, grouping seems the only plausible answer. Groups will read different selections with different purposes in mind. Assignments as well as materials should

be differentiated (see following section).

Practice in the classroom as well as in the workshop is essential in all areas discussed so far: standardized tests--administration (teachers are also encouraged to write the test), informal tests--design, interest inventories--design and/or administer; Fry and SMOG formulas--apply to selection (and compare to subjective judgment); cloze--write one himself, prepare one for students, mark, and discuss instructional implications. Raygor and Kirsch, 1976, developed a similar module in which the goals were: to use readability formulas and cloze, to determine levels of materials, to develop a cloze exercise, to apply information to reading instruction.

iii. Supplementary Materials

Since reading books are available from the Department of Education, time could be spent analyzing the strengths and weaknesses, or particular uses, of each series. For instance, the English teacher might find Tactics in Reading (Gage, 1972-73) most useful because the skills emphasized are vocabulary, comprehension, reading with a purpose, reading for main idea, use of the dictionary. All three series, Tactics, Success in Reading (General Learning Corp., 1967), and Be a Better Reader (Prentice-Hall, 1974), include mainly expository material from different content areas. Success in Reading includes extensive vocabulary work plus study skills. Be a Better Reader concentrates on reading rate, vocabulary, and comprehension.

Up to this point, the focus has been outward: students and materials. For the English teacher to accomplish the tasks indicated as essential, he will probably have communicated with other teachers. For example, he may have discussed students with teachers who had them

previously, or who have them in other subjects.   He may have worked with other English teachers doing testing, readability analyses, etc.   He may have learned from the reading teacher the pros and cons of a reading series or skill building kit such as SRA or Readers Digest.

Finally, he should (with other English teachers) cooperate with the librarian on selection of supplementary materials for his students.   It is desirable that teachers keep up with current interests of students, e.g., the hundred most popular adolescent novels, but this can rarely be done on an individual basis.   Several teachers, however, can function as a well informed team.

(b)   Components

Objectives:

i.   Information gain--knowledge of readability formulas, cloze procedure, supplementary reading materials

ii.   Skill-competency development--ability to use formulas, design and score cloze passages, evaluate materials, make appropriate judgments re. selection of materials

iii.   Attitude change--understand that as students are differentiated in reading achievement and interests, so materials are different due to reading difficulty as well as content.   Suitable matching of the two is sought.

Experiences: Demonstration/Guided practice

i.   Use of formulas on selected passages

ii.   Use of formulas on prescribed texts and supplementary materials

iii.   Use of cloze on selected passages

iv.   Designing a cloze test.

v.   Administering, scoring, interpreting cloze test.

Materials:

  i.   Handouts--Fry, SMOG, Cloze

 ii.   Selected passages for practice--"Red Pony," "Most Dangerous Game."

iii.   English texts--Gr. 8-10

 iv.   Reading texts--Tactics, Success, Be a Better Reader.

  v.   Overhead projector and transparencies.

Measurement Instruments:

  i.   Written assignment on readability with English texts

 ii.   Evaluation of cloze passage designed

iii.   Observation of microteaching

 iv.   Paper on instructional implications of formulas/cloze re. choice

       of materials

  v.   Use of a reading text in classroom teaching

 vi.   Questionnaire on module.

Maintenance Procedures:

  i.   Project to apply readability formulas to all English materials (plus

       content analysis)

 ii.   Incorporation of reading text to English where appropriate for skill

       development

iii.   Journal/diary re. use of cloze, decisions affecting materials

 iv.   Conferences

  v.   Informal discussions

 vi.   Visitation.

  4.   Module 3--Teaching Strategies

       (a)   Content

             i.   Preteaching Tasks

       The justification for the order of the modules--students, materials,

teaching--rests on the fact that prior to teaching a lesson, a teacher must have knowledge of his audience and the content to be taught. Another procedure to be followed before teaching is the specification of goals. What are the desired outcomes in terms of student learning for this lesson? How do these goals relate to the general goals of the unit, course, etc.?

Considerable emphasis has been placed on Bloom et al.'s Taxonomies of Educational Objectives, Cognitive (1956) and Affective Domains (Krathwohl, 1956). However, Barrett's Taxonomy, 1968, is recommended because it was designed with reading in mind, and it combines the two domains--a process which the English teacher will doubtless find more satisfying than Bloom's artifical splitting. The value of a taxonomy is that it enables the teacher to specify goals at various levels, and design assignments to reach those goals.

Grouping has been emphasized throughout, and this section is no exception. Objectives should be differentiated too. A core of knowledge, skills, or attitudes may be essential for all students in the class. Beyond this, some students can accomplish more, others much more. Each group should be challenged, but should be able to accomplish the task successfully. We know that students are individuals and that materials differ. Does it, therefore, make any sense to give all students the same assignment? If we aim at the majority, those at grade level, we fail to challenge the superior readers and the disabled readers fail to achieve. We know from learning theory that success and positive reinforcement are essential for growth. Unless we seek only to perpetuate the system by which certain students are doomed to failure, we must modify our expectations. As far as standards are concerned, we may have to be more

realistic and less demanding.   The point is that by 'lowering standards' initially to enable bottom students to achieve, in the long run we enable these students to function at a level approaching the original standard.

Certain skills that are important in other subjects may also have relevance for English.   For instance, the textbook in science or social studies may be a major obstacle to students.   They must be taught the strategies for approaching and working with a textbook.   Furthermore, study skills such as note-taking, reading for main ideas and supporting details, and accurate rendering, orally or in writing, of expository material read are quite different from the skills required in English. However, the approach to reference materials is common to all subjects although different references may be used.

In English, the student may be reading from several books or several stories within a book; he may be reading poetry or drama rather than straight narrative.   Thus different strategies are necessitated by the genre as well as the purpose for reading.   Most English teachers find the SQ3R approach inappropriate because it destroys the artistic integrity (as well as the motivational continuity) of the work.   Rather they attempt with skillful pre-questioning to establish expectancies to increase interest and guide reading.

ii. The Directed Reading Lesson

An examination of the seven steps of the Directed Reading Lesson (DRL) may clarify these points.   Prior to the lesson, objectives have been set by the teacher.   Knowing his students and the materials available, he has selected appropriate stories and designed differentiated assignments. These may focus on the same skills or concepts, but with different materials.

Step One is to motivate students to read. This requires divergent thinking at certain times, common sense at others. The use of audio-visual aids to arouse interest is good, but it is neither essential nor to be used constantly. Variety is the key. What do you find particularly intriguing about the story? What relation does this story have to other reading students have done? How does it relate to their lives: television, movies, newspaper, current events, school events, home situation? There are so many ways to show relevance—a little thought is needed, but the importance of this connecting of literature to life certainly justifies the time and effort. The teacher is giving one purpose for reading: see how the story is related to this introduction. Involvement activities—simulation, role-playing, etc.—are excellent for student participation at the outset.

Step Two is preteaching of vocabulary or concepts essential for an understanding of the story. The number of words should be limited. Students will rapidly lose interest if there are too many difficult words. Explanation of concepts, however, can be a motivating device. Students then read to see how, for example, 'stereotypes' are important in the story. Thus as well as helping students to read the story, the teacher is directing their attention to elements of the story.

Along the same line, Step Three is guided silent reading. Students have been given an oral or written set of guidelines, providing a purpose for reading and a framework for the important elements. The taxonomy is useful in designing a guide because it reminds the teacher to question on different levels, not to assume too little or too much. Beginning with the short story, a simple guide is PCST: plot, character, setting, theme. Over a series of lessons, teach students to read for only the details of

the plot and the sequence of events; then only the main characters and
their development in the story; then only the time and place; then only
the idea or message of the author. With practice, these four can be
combined so that the student automatically reads for PCST. This strat-
egy can be transferred to other genres with modifications.

Step Four, oral discussion, should be carried out in groups rather
than with the whole class. Groups will have different tasks or questions
related to their original guide. They may report back to the class on
their conclusions. It is likely that two or three different stories will
have been read and that two or three different assignments will have been
done. Thus the transmission of results to the class should be interest-
ing as most class members will be unfamiliar with the story. Groups have
considerable responsibility to communicate effectively.

Practicing related skills, Step Five, may involve checking stu-
dents' acquisition of vocabulary and degree of comprehension. It could
be a test of the selection read, or application of the skills to a new
passage. Its purpose is to reinforce the focus of the lesson, such as
reading for character development or becoming aware of the authorial point
of view.

Follow-up or enrichment activities, Step Six, are important in
relating the reading to other things (events, experiences, stories) as well
as in integrating reading with other activities. Follow-up may involve
dramatization of the conflict, writing an alternative ending, discussing
the pros and cons of the theme, seeing a movie version of the story,
listening to a record or tape giving a different point of view. There
are multi-alternatives within the diverse area of English.

Finally, Step Seven, evaluation should be done. What have the

students learned? To what extent were goals reached? What changes would have enabled greater success? How could the lesson have been more effective? The evaluation is of the teaching as well as the learning. It may involve a written test or written or oral comment of the students; it may be subjective analysis by the teacher. The point is to emphasize possible improvements.

This Directed Reading Lesson has telescoped what will likely take more than one period. However, each period should begin with an introduction, such as showing continuity with the previous period, and should conclude with a wrap-up, such as the continuation of the lesson next day or the summation of that period's accomplishments. Olson and Ames, 1972, provide two examples of directed reading lessons in their chapter on this topic.

(b) Components

Objectives:

i. Information gain--knowledge of taxonomies--their uses and value, reading and study skills, teaching techniques, evaluation procedures

ii. Skill-competency development--ability to set appropriate goals, design differentiated assignments, use suitable instructional techniques, teach a directed reading lesson

iii. Attitude change--awareness of importance of grouping at all levels (goals, materials, assignments), realization of the role of reading skills in the English lesson, confidence in ability to utilize reading knowledge to promote better learning environment.

Experiences:

i. Demonstration of a Directed Reading Lesson

ii. Design of objectives, assignments--differentiated student groups,

materials. (Guided practice)

iii. Microteaching of a Directed Reading Lesson

iv. Use of simulation--role playing as motivational activities.

Materials:

i. Overhead projector and transparencies

ii. English texts

iii. Taxonomies--Bloom, Barrett.

Measurement Instruments:

i. Observation of Directed Reading Lesson microteaching

ii. Evaluation of projects

iii. Assignment to design Directed Reading Lesson

iv. Questionnaire on module

v. Self-evaluation.

Maintenance Procedures:

i. Consultation--conference

ii. Visitation

iii. Journal/diary

iv. Informal discussions

v. Self-evaluation of Directed Reading Lesson in classroom

vi. File built up of motivational ideas, preteaching vocabulary, guides

for silent reading etc.

5. Module 4--Staff Development

(a) Content. "In order to effect significant improvements in the

teaching of reading all of the instructional staff including teachers,

principals, central office personnel, and other support staff must be

involved in inservice efforts" (Otto and Erickson, 1973, p. 1). Katrein,

1968, and Williams, 1968, confirmed that continuous total staff secondary

reading inservice programs are becoming more common. Ultimately a school-wide reading program is the goal of professional development. Thus, English teachers begin at a departmental level what will eventually encompass all subjects. They are the leaders who first must learn and successfully implement in their own classrooms. A recognition by other teachers of the English teacher's development and his students' progress is a good basis on which to initiate transfer to other content areas. Several reading inservice programs have focused on the content teachers, usually in cooperation with consultants (Saturation Reading Program, 1967; Smith et al., 1970; McDonald, 1971; Minturn, 1971). However, the English teacher who has himself had a reading inservice program is in a good position to work for the transfer of what he has learned.

The finesse with which the English teacher works with his colleagues is instrumental in his degree of success. He must first make them aware that some of the problems their students are having can be attributed to lack of reading skills. He should focus on the other teacher's capabilities in his content area--knowledge of subject matter, successful teaching style, etc. Then he should point out that the other teacher could perhaps make use of some of the techniques he has been employing in English with some success.

Skills should be introduced one at a time, with the English teacher offering help in planning or demonstrating a lesson. For example, the skills in preteaching vocabulary and concepts are similar regardless of the subject. Other topics to be added after success in the previous one might be: giving students a purpose for reading, teaching them to adjust their reading rate, developing comprehension skills through levels of questions (literal, inferential, evaluative) both written and oral, encouraging

students to use SQ3R or some such technique to improve study skills, introducing a textbook to enable students to approach it with a strategy in mind.

It is important that the techniques introduced to other subject teachers have short-term value, enabling them to see the results immediately in student achievement, attitudes, etc. Eventually the whole range of knowledge/skills should be shared: testing--formal and informal, readability formulas and procedures (cloze), instructional strategies. But this is unlikely to happen quickly or easily. Teachers are often resistant to change, even when they have requested it. They will need positive reinforcement and help. Observation of 'successful teachers', self-evaluation, and consultation--formal and informal--should be encouraged.

Although the English teacher's primary motive is altruistic--improvement of the reading situation school-wide for students' benefit--he also has a selfish motive: not to be personally responsible for all reading. To teach reading in English well, he must devote himself to those reading skills particular to English. He has neither the time nor the expertise to teach the reading skills of other content areas. "The language arts teacher is not in a position to teach all students how to read problems in mathematics, experiments in science, or patterns in homemaking" (Voix, 1968, p. 25). Therefore, in order to do his own job effectively, he must show other teachers how they can do theirs. In the long run, this method will save time and result in a better over-all learning environment. However, it will take discretion, dedication, and willingness to cooperate and communicate with colleagues.

(b) Components

Objectives:

i. Information gain--knowledge of reading and study skills appropriate to other content areas, of the leadership/facilitator role

ii. Skill-competency development--ability to transfer reading and study skills to diverse content areas, to demonstrate and encourage other teachers to use new instructional techniques, to build interpersonal relationships with colleagues to promote sharing and confidence

iii. Attitude change--awareness of the importance of trust and mutual respect in attempting to change other teachers' behavior, of the significance of reading in all content areas, of the value of a school-wide reading effort.

Experiences:

i. Illustrated lecture on reading in the content areas

ii. Design of Directed Reading Lesson for other content areas

iii. Microteaching Directed Reading Lesson for other content areas

iv. Presentation of information on students (reading achievement, interests, etc.) in simplified form for other teachers

v. Demonstration of readability/cloze in microteaching situation

vi. Simulation/role playing re. staff interactions (informal staff room conversation, staff meeting discussion).

Materials:

i. Results of student tests, inventories, etc.

ii. Readability/cloze handouts (directions)

iii. Overhead projector and transparencies

iv. Content area textbooks.

Measurement Instruments:

i. Evaluation of materials (e.g., Directed Reading Lessons)

ii. Observation of microteaching, simulation/role playing

iii. Self-evaluation re. staff development

iv. Questionnaire on module

v. Long-term: response of other teachers, development of school-wide reading program, library books taken out, student achievement in content areas, student attitudes.

Maintenance Procedures:

i. Conference-consultation

ii. Informal discussions

iii. Visitations

iv. Diary/journal

v. Formation of reading committee

vi. Team teaching exchanges

vii. Continued student testing.

E. Summary

The principles and content of the proposed inservice model in reading for junior secondary English teachers have been clarified in chapter IV. Under Organization, general guidelines can be summarized:

1. the program must be long-term, continuous

2. released time for teachers is essential

3. the program should be on-site, at a school(s)

4. members of an English department from one or several schools may be included depending on logistics

5. participants should be grouped on the basis of needs

6. active involvement of teachers is requisite

7. the learning experience for teachers is intended to prepare them as
   leaders

8. attendance should be voluntary

9. initial planning should involve as many representatives of a school/
   district as possible

10. an initial needs assessment should be done from which goals, methods,
    and evaluation can be derived

11. follow-up between sessions is necessary.

The specific rationale for focusing on English teachers is twofold.
First, there is ample evidence indicating the need of English teachers for
training in teaching reading, for providing the essential link between
reading and English, and for dealing with the difficulty of reading in
English. Several studies revealed that although English teachers gener-
ally accept responsibility for teaching reading, they are ill-prepared by
preservice courses to do so. Their awareness of this deficiency has
surfaced in several surveys. In a review of texts in secondary reading,
the common concerns of reading experts and English teachers became obvious.
Moreover, the exceptional demands of reading in English were noted.
Finally, the argument that reading of narrative material is easier than
reading of expository material is contradicted by the range of skills needed
to read narrative (itself a multiple area), the recent increased difficulty
of 'easy' juvenile literature, and the inaccurate notion that for motiva-
tional reasons narrative is easier to teach.

Empirical justification for selecting English teachers for inservice
work is based in part on the assumption that the teaching of reading in
English is a difficult task, one that certainly demands sufficient teacher

competence to require inservice. The problems involved in reading literature result from such variables as word frequency, sentence length, multiplicity of authors, stylistic differences, multigenres, and complex purpose for reading.

Similarly, junior secondary teachers were selected for emphasis because of the particular reading demands made on students at this level, the fact that for many these years represent their final contact with formal education, and the skills needed in senior secondary are more sophisticated (at least in terms of the materials to which they are applied), requiring a sound base in earlier grades.

A review of the literature on needs assessments in reading was accompanied by two examples, one a questionnaire concerned with present practices, perceived importance, and teacher need; the other a kit for specifying and ranking needs by priority. Inservice goals were then included based on a review of topics of past programs and those suggested in secondary reading texts and one comprehensive illustration.

Methodology was divided into structural considerations, directly related to General Guidelines, and activities. Within a workshop framework, such activities are illustrated lectures, demonstrations, microteaching, brainstorming, buzz sessions, small group discussions, simulation, role playing, and follow-up (visitation, consultation, self-evaluation).

The two-fold nature of evaluation--of teaching and of the program-- is recognized. The solution seems to be multiple measurement of all individuals concerned (teachers and students) and with as many different instruments as possible (e.g., tests, questionnaires, inventories, interviews, and indirect measures such as student attendance or teacher publi-

cation). The program is thus indirectly evaluated with as many appropriate measures as possible, necessarily based on its objectives.

The illustrative modules are based directly on the analysis of the literature describing past programs. The organization--students, materials, teaching strategies, staff development--is deliberate on the assumption that requisite to successful teaching of reading are certain data which, once known, can lead to expanded teaching and extension to other teachers.

Module 1--Students--is concerned with teacher knowledge, behavior, and attitudes related to sources of information about students: standardized tests, informal tests, interest inventories, and other sources.

Module 2--Materials--is involved with teacher knowledge, behavior, and attitudes related to the selection and use of appropriate materials. Thus, readability formulas, cloze procedure, and supplementary materials are included.

Module 3--Teaching Strategies--focuses on preteaching tasks (goal setting, grouping, selection of materials, designing assignments) as well as on the directed reading lesson: motivational strategies, preteaching vocabulary, guided silent reading, oral discussion, practicing related skills, follow-up activities, evaluation. In many ways, the Directed Reading Lesson serves as a culmination of all prior learnings in all three areas.

Module 4--Staff Development--relies on the English teacher to assume a leadership role with his colleagues. Unobtrusively, help may be given in extending reading skills to other content areas. However, the best propaganda is personal success within an English class. Without threat or condescension, the English teacher should work toward an all-school

reading program, which means a staff aware of and concerned about reading in their own subjects.   Patience and tact are essential, but so are perseverence and enthusiasm.

Each module is set up in two parts.   Part one provides the content and rationale for the module; part two incorporates the components: objectives, experiences, materials, measurement instruments, maintenance procedures.   The intent is that once a teacher has worked through the modules himself--with direction from a consultant and reinforcement from other English teachers--he will be able to use the module as a package, functioning as a leader to teachers in other content areas.   Thus, the ripple effect or each-one-teach-one principle can be implemented.   The point is to disseminate information as widely as possible, encouraging new behaviors and attitudes of teachers in service.   This program is one approach to this issue.

CHAPTER V

CONCLUSION

A. Summary

The concern of this study has been to identify, collect, analyze, evaluate, and synthesize the current, relevant, research and professional literature on inservice education as it relates to the development of a conceptual model for inservice education in secondary reading for English teachers. To accomplish this, a comprehensive review of primary, secondary, and tertiary materials was completed, resulting in a framework for considering the body of literature and for postulating a derivative model. Documents were classified in order that they might be related to one another, and that they might form the basis of a rationale for the proposed model.

Initially, the need for professional development was discussed, focusing on educators in particular and relating their needs to the current issue of literacy standards. Granting the value of preservice education, it nevertheless is clear that only through continuing or inservice education can developing needs of teachers and students be met. The area of reading should be of concern to all teachers. However, realistically, it is the English teacher who most often assumes responsibility for the teaching of reading skills. Unfortunately, he is often ill-prepared to do so. Thus, the need for inservice education in reading for English teachers appears evident.

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Past studies reviewed in chapter III revealed the components and types of inservice programs which must be considered: Organization, Methodology, Evaluation, and Models. Under Organization, sub-components appear. First, Guidelines are the focus of many surveys on present practices, surveys which often contain recommendations for improved in-service programs. Second, Needs are related both to general guidelines and to specific felt needs of individuals or groups. The increased use of needs-assessment instruments indicates an awareness of the relationship between participant needs and program success. Moreover, initial planning and establishment of Goals, element three, is made more systematic and valid on the basis of a consideration of needs. Finally, Roles of participants can be described in fairly discrete terms.

Methodology of an inservice program is necessary determined by the purpose and situation of the program. General questions like What is to be achieved? Who is to participate? and such are followed by considerations like What resources are available? What techniques within those available are most effective? Thus, the overall structure of the program and the activities within it should complement one another. The workshop format appears most appropriate for the scope it allows in terms of numerous and varied activities.

Evaluation of an inservice program is fraught with the same problems which surface in evaluation of any aspect of teaching. It is important, however, that an assessment of the program be made. Indeed, the means for making this judgment (instruments, techniques, etc.) should be specified in the earliest stages of planning. The focus of the evaluation is necessarily two-fold, since both the program and its subsequent effect on teaching must be considered. To measure change in teaching, several instruments

and approaches will be necessary because teachers' knowledge, attitude, and skills are all involved. Similarly, the program should be evaluated with different instruments during its duration (formative data) and following its conclusion (summative data). Thus, evaluation is multi-faceted and eclectic in nature.

The variations in patterns of organization, methodological emphases, and evaluative techniques are revealed by the wide-ranging models of inservice programs. Their focus may determine their components; however, certain trends are evident. Initial planning is receiving more consideration; participants are involved at the outset; appropriate methods and evaluation are incorporated. Self-evaluation and teacher leadership are receiving increased attention.

On the basis of this review of the literature, a Model for inservice education in secondary reading for English teachers was constructed. This model is based on the principles which appear to have been most effective in past studies. For instance, General and Specific Guidelines give the parameters of the model, including the rationale for choosing junior secondary school English teachers as the participating group.

Two methods of needs assessment are suggested, one a questionnaire, the other a workshop kit. Goals are based on an extensive review of reading inservice programs and teacher-specified needs. The workshop structure and various activities are connected with means of evaluating the program and teaching performance. Several instruments and approaches are combined to include all relevant aspects of evaluation.

Finally, four illustrative modules are included to exemplify the content and components of the module. Module 1--Students--is concerned to develop teachers' proficiency in assessing students' achievement in and

attitudes toward reading. Module 2--<u>Materials</u>--seeks to enable teachers

to analyze the suitability of materials in relation to their students'

skills and needs. Module 3--<u>Teaching Strategies</u>--focuses on the directed

reading lesson as a vehicle for incorporating teachers' skills in setting

objectives, designing assignments, instructing a class through a lesson.

Module 4--<u>Staff Development</u>--expands on the leadership function of the

participating teachers in relation to their school staffs. Thus, the

model can be extended to other content area teachers. The model as a

whole is based on the literature, from which it gains its validity. As

a model, it represents the field from which it is derived, presenting the

principles and elements in a unified form.

B. Implications of the Study

The principles for inservice programs suggested by the study have

been incorporated in the model. For instance, the following guidelines

represent the conclusions of the literature as well as the recommendations

for the proposed reading inservice program.

1. Involvement by districts and teachers must be long-term, that is, a

    program must be continuous, with built-in follow-up and evaluation.

2. Districts need to provide released time for teachers to participate in

    inservice activities.

3. Consultants should be prepared to offer a program on-site in a school

    or a district rather than on campus.

4. Individualization should result in grouping by experience, needs,

    interests, and such.

5. Attendance should be compulsory at an initial professional development

    session, voluntary in the program.

6. Preplanning, including a needs assessment to meet local needs, is

essential.

7. Goals, although based on local needs, can be generalized from the literature.

8. Methods should vary as much as possible, with high involvement activities emphasized.

9. The structure of the program depends on local conditions and resources; however, the workshop format is most viable.

10. Evaluation procedures should be specified prior to the implementation of the program.

11. Leadership training is necessary to enable teachers to extend their learning experiences to other teachers.

12. Coordination between existing organizations (BCTF, BCETA, local IRA, Department of Education) could promote professional development, e.g., in dissemination of materials.

C. Recommendations for Further Study

In terms of theoretical research, this study could be expanded by analyzing inservice and continuing education programs in non-educational areas and updating methods and models within educational inservice. This should confirm and possibly expand the guidelines derived in this study. Another line of development should be practical, seeking try-out and empirical validation of the model and illustrative modules and modifying and developing them for further use. Thus, the following are suggested:

1. The model and modules should be used in a pilot situation with English teachers (testing could lead to refinement).

2. Instruments should be developed and/or refined for needs assessment and evaluation of teaching and programs.

3. The model and modules could be expanded to a long-term program.

4. The needs of other content areas could lead to modifications in the model and modules (e.g., SQ3R, text skills, expository reading).

5. Preservice teachers across content areas could use the existing model and modified modules.

6. Refinement of the model and modules should enable them to meet different needs (e.g., within different schools or districts).

7. Other personnel related to the junior secondary school could participate in a modified program (e.g., administrators, content specialists, consultants).

8. The model and modules could be expanded to meet the needs of intermediate and senior secondary teachers.

9. A package should be developed including all materials, transparencies, etc. to enable wide dissemination of the model and modules.

10. Leadership training should be undertaken in order to prepare for implementation of packaged material.

11. Videotape feedback for self-evaluation in inservice should be explored wherever feasible.

12. Teacher centers should be established in order to allow teachers to coordinate their inservice activities.

13. Canadian sources: lines of communication should be established to enable updating through exchange of materials.

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APPENDIX A

Assessing Inservice Needs in Reading

SECTION ONE

Please complete the following:

1. Present Position (check most appropriate)
   A. Classroom teacher _____   B. Administrator or
                                           Supervisor _____

   C. Other _____   Explain:

2. Course or Content Area in which most teaching time is spent: _____

3. Grade with which you spend most of your teaching time _____

4. Years of teaching experience _____

5. Number of Courses in:
   Developmental Reading _____   Corrective or Remedial Reading _____

6. Number of Inservice Programs in Reading you have attended _____

7. Please rate each of the following types of Inservice on this scale:
   1 - preferred, 2 - acceptable, 3 - unacceptable

   a. Lecture   ____   e. Simulation Activities   ____
   b. Illustrated lecture   ____   f. Teacher Centers   ____
   c. Demonstrations   ____   g. Visitations to other programs ____
   d. Workshops   ____   h. Supervision from local Reading
                                         Resources Personnel   ____

8. On the following time-place matrix, please indicate your willingness
   to attend Reading Inservice Programs.

   Fill in each square, a-1, using this scale: 1 - Almost always
   2 - usually   3 - sometimes   4 - seldom   5 - never

	Inservice in our school or neighboring school	Inservice anywhere within district or within 30 mls.	Inservice outside district beyond 30 mls.	
After-school	a.	b.	c.	
Saturdays	d.	e.	f.	
Professional Days	g.	h.	i.	
Released time	j.	k.	l.	

Appendix A (continued)

<u>DIRECTIONS FOR SECTIONS TWO AND THREE</u>

STEP (1)

Please rate each of the items in Sections <u>Two</u> and <u>Three</u> (on the page to your right) as to how essential they are to your teaching.   Use the scale below and place your responses in Column I (<u>Important Practices</u>).

1. essential	4. of little importance
2. important	5. of no importance
3. of moderate importance	6. lack of familiarity

STEP (2)

A variety of circumstances (e.g., lack of time, resources, training) may interfere with the use of skills and techniques which are considered important.   What teachers consider important may not be what they can practice.   To help us understand present classroom practices, please go through the items in sections <u>Two</u> and <u>Three</u> in terms of your present classroom practices and rate them on the frequency scale below.   Place your responses in <u>Column II</u> (<u>Present Practices</u>).

A. almost always	D. rarely
B. often	E. never
C. sometimes	F. not applicable

STEP (3)

Finally, to indicate your priorities for <u>Reading Inservice</u>, please rate <u>each item</u> in Sections <u>Two</u> and <u>Three</u> on a scale of 1 - 5 using the classifications below.   Place your responses in <u>Column III</u> (<u>Priority of Need</u>).

1. high priority	4. not very important
2. important	5. of no importance
3. of moderate importance	

Appendix A (continued)

SECTION TWO: Techniques and Strategies

	Column I IMPORTANT PRACTICES	Column II PRESENT PRACTICES	Column III PRIORITY OF NEEDS
1. Determination of the reading levels of material			
2. Identification and selection of appropriate instructional materials			
3. Identification and selection of appropriate supplementary materials			
4. Identification, use, and interpretation of standardized tests for assessing student potential			
5. Identification and use of informal techniques for assessing student potential			
6. Determination of students' reading interests and attitudes			
7. Determination of strategies for dealing with disabled readers			
8. Determination of strategies for dealing with superior students			
9. Determination of strategies for dealing with divergent interests and attitudes			
10. Provision for individualizing instruction (e.g., small groups)			
11. Determination and development of appropriate reading objectives			
12. Utilization of various questioning techniques			
13. Development of motivational strategies for the classroom			
14. Identification of strategies for teaching specific subject skills related to reading (e.g., graphs, maps, diagrams)			

SECTION THREE: Skill Development

	Column I IMPORTANT PRACTICES	Column II PRESENT PRACTICES	Column III PRIORITY OF NEEDS
1. Provision for vocabulary skills development			
2. Provision for comprehension skills development			
3. Provision for the development of critical reading			
4. Instruction in study skills			
5. Instruction in research and reference skills			
6. Provision for the development of rate and flexibility			
7. Provision for the development of word recognition skills			

APPENDIX B

TINA

TEACHERS INSERVICE NEEDS ASSESSMENT (TINA)

Third Edition

Developed By:

Dr. Charles T. Mangrum II

Adapted from

Workshop Packet for Educational
Goals and Objectives
PHI DELTA KAPPA, Inc.

BACKGROUND INFORMATION AND DIRECTIONS FOR INSERVICE LEADERS

Purpose: Teachers Inservice Needs Assessment (TINA) is an assessment
device designed to identify and place in priority rank the inservice needs
of teachers who are responsible for the teaching of reading skills and
habits.   It is designed to be used by Inservice Coordinators, Reading
Specialists, and others responsible for developing long-range inservice
plans.   This assessment device was freely adapted from the Workshop
Packet for Educational Goals and Objectives; a Model Program for Commun-
ity and Professional Involvement distributed by PHI DELTA KAPPA, Inc.

Components: The TINA packet consists of the following components:

1.   Background Information and Directions for Inservice Leaders
2.   Directions for Participants
3.   Summary Form for Individuals
4.   Selected Competencies for Teaching Reading, Form A and Form B
5.   Display Board
6.   Summary Form for Group
7.   Colored Discs

Directions for Using Teachers Inservice Needs Assessment (TINA)

        1.   TINA can be used with small groups of teachers such as the
faculty of a single school or with large groups of teachers from a number
of schools in the same school district or system.

        2.   Once the decision has been made to develop an inservice plan
the faculty should be informed of this decision.   A letter such as the
following may be helpful for preparing teachers for the assessment.   The
letter specifies the purpose, place, date, and time of the assessment.

        Dear Teacher:

        We are in the process of formulating our long-range inservice
        plan for the school district.   We need your assistance in
        helping us project the inservice needs of teachers as they
        relate to reading instruction throughout our district.   To
        determine the need for reading inservice training, I am asking
        that you participate in a needs assessment program to be held
        at Stonewall Jackson School on March 5, 19__ at 7:30 p.m.   Your
        involvement will insure that the inservice program designed for
        our school district is formulated on the basis of a survey of
        teacher needs.

                                        Professionally,

                                        John P. Jones
                                        Inservice Director

3. Using TINA at least 1½ hours are needed for the assessment of inservice needs.   Time should be scheduled when teachers are not under other pressures so they are free to think through their needs while participating in the process of assessment.   An environment containing tables and chairs is advised since the materials used by each teacher require considerable surface area.

4. Select from option A or B.

A. Once the participants are assembled, discuss the competencies needed by teachers to teach reading.   List the various competencies offered on a blackboard for all to see.   Write a brief definition or list subactivities associated with the competency.   A list such as the SELECTED COMPETENCIES FOR TEACHING READING Form B may be obtained.   When no new items are added to the list, close off the discussion.   Have each teacher write the competencies on Form A of SELECTED COMPETENCIES FOR TEACHING READING.   Go to 5.

B. Tell the teachers you would like to show them a list of competencies needed for teaching reading.   Distribute a set of the SELECTED COMPETENCIES FOR TEACHING READING, Form B, to each teacher.   Have the teachers examine the list to determine if all the competencies they believe to be important are on the list.   They may add or delete as they feel the need.   They may also modify competency statements.   Go to 5.

5. When each teacher has a list of competencies for teaching reading and has made her desired modifications, distribute the following to each teacher: (a) DIRECTIONS TO PARTICIPANTS, (b) SELECTED COMPETENCIES FOR TEACHING READING, Form A or B, (c) DISPLAY BOARD, (d) SUMMARY FORM FOR INDIVIDUALS, and (e) PACKET CONTAINING COLORED DISCS.

6. Ask the teachers to count the number of competencies they have all agreed upon.   Then direct the teachers to take out of the packet containing colored discs, 2½ discs for each competency.   The remaining discs should be left in the packet.   Each packet should contain 38 discs which is sufficient for 15 competencies.   Additional discs will be needed if more than 15 competency statements are used.

7. Have each teacher open the DISPLAY BOARD.

8. Have each teacher cut or tear the competency statements along the lines to form separate statements.   Then have each teacher place the statements on the DISPLAY BOARD under the heading "TEACHING COMPETENCIES."

9. Have the participants read the DIRECTIONS TO THE PARTICIPANTS. Elaborate on directions as requested.   Once the teachers understand the procedures, allow thirty minutes for completing the task.   As each teacher completes the task, they are to identify themselves by raising their hand.

10. When each teacher identifies herself, go to the teacher's station and obtain her score for each competency.   Transfer her score from the SUMMARY FORM FOR INDIVIDUALS to the SUMMARY FORM FOR GROUP.   When

Appendix B (continued)

all the teachers have completed the task, total the number of points for each objective to obtain a total score. Divide the total score by the number of participants to obtain an average score. Once you have an average score for each objective, rank them.

11. Those ranking above 2.5 should be considered of sufficient importance to become objectives for the inservice program. The rank order of objectives will tell the inservice leaders the preferred order for inservice instruction.

12. The results: (a) objectives of the inservice program and (b) rank order for inservicing should be reported to the teachers. A suggested format follows:

Dear Teacher:

You recently participated in an activity designed to identify and place in priority your inservice needs relative to the teaching of reading. Results have been tabulated and are being distributed for your information. These results will be used in establishing our long-range inservice plan for the teaching of reading.

Thank you for your cooperation and valuable information which will help us develop an inservice plan relevant to your needs.

Teacher Inservice Needs Listed According to Priority:

Grades K-3

1. Individualizing instruction
2. Diagnosis
3. Prescriptive teaching
4. Motivation
5. Evaluation

Grades 4-8

1. Motivation
2. Individualizing instruction
3. Materials
4. Diagnosis
5. Developing interests, attitudes and appreciation in reading

John P. Jones
Inservice Director

13. The assessment is now completed. You are now ready to plan the inservice program.

Appendix B (continued)

Note: The BACKGROUND INFORMATION AND DIRECTIONS FOR INSERVICE LEADERS is
       not to be distributed to participants. The participants packets
       need to contain only the following:

1. Directions to Participants
2. Competencies for teaching reading
3. Display Board
4. Summary Form for Individuals
5. Two and one half (2½) discs per competency

DIRECTIONS FOR PARTICIPANTS

1. In order to complete this activity you will need the following mater-
    ials:
    a. Directions for Participants (what you are reading)
    b. Competencies for teaching reading
    c. Display Board
    d. Summary form for individuals
    e. Two and one-half (2½) colored discs per competency

2. Examine the list containing competencies for teaching reading. The
    list contains competencies followed by a number of statements which
    define the competency. Read each competency with particular atten-
    tion to the definition or sub-activities associated with the compe-
    tency. These are provided to help you understand the full meaning
    of the competency.

3. Cut or tear the competency statements along the lines to form separate
    statements.

4. Take out the Display Board. Locate on the Display Board the columns
    labeled "Teaching Competencies." Under these columns place the
    competency statements.

5. Take out the packet containing the colored discs. Count the number
    of competencies you have placed on the Display Board. Multiply the
    number of competencies by two and one-half. Round off fractions
    upward. This will give you the total number of discs you will need
    to complete this activity. Take that number of discs out of the
    packet. Close the packet and remove from the working surface.

6. Now read each competency statement on the Display Board. Do read the
    sub-activities associated with each competency statement. After read-
    ing each competency statement, place a red disc after the statement
    in column 1.

7. Re-read each statement a second time. As you do so, answer one of
    the following questions:
    a. If you are a teacher, answer this question: "Do I need to advance
        my competency in this area more than in the other areas?"

Appendix B (continued)

     b.   If you are a principal, answer this question: "Do my teachers need to advance their competency in this area more than in the other areas?"

8.   As you read, you will need to compare competency statements. Compare them to determine those that are your most immediate need. For those competencies you believe to be most important, place a second colored disc beside each in column 2.

9.   Now re-read the statements that have two colored discs beside them. For those competencies you believe to be more important, place a third disc beside each in column 3.

10.   Re-read the statements that have three colored discs beside them. For those competencies you believe to be more important, place a fourth disc beside each in column 4.

11.   Re-read the statements which have four discs beside them. For those competencies you believe to be more important, place a fifth disc beside each in column 5.

12.   All the discs must be used. If you have not used all your discs, continue to make comparisons between competencies until all discs have been used.

13.   The following two rules must be abided by in this activity:
     a.   At least one competency statement must have five colored discs beside it.
     b.   No more than five colored discs are allowed for any one statement.

14.   Once you have completed the activity, transfer the total number of points for each statement to the SUMMARY FORM FOR INDIVIDUALS. Then raise your hand to attract a monitor's attention.

15.   You have now completed the task. The monitor will incorporate your inservice needs into a SUMMARY FORM FOR GROUP. Later the monitors will provide you with a ranking of in-service needs for your school or school district.

16.   Thank you. We hope you enjoyed participating in this teacher's in-service needs assessment.

Appendix B (continued)

SUMMARY FORM FOR INDIVIDUALS

Directions: Record your score for each activity:

ACTIVITY NAME   SCORE

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

Appendix B (continued)

SELECTED COMPETENCIES FOR TEACHING READING

FORM A

Appendix B (continued)

SELECTED COMPETENCIES FOR TEACHING READING

FORM B

PRACTICE ACTIVITIES:	CURRICULUM:
1. Select Practice activities that match instructional objectives 2. Provide for mass and distributed practice	1. List the major goals of a comprehensive reading program 2. Detail the specific objectives for each goal area
DIAGNOSIS: 1. Determine reading levels 2. Identify primary areas of reading difficulty 3. Administer informal tests of readiness, word recognition, comprehension and rate 4. Using standardized tests	EVALUATION: 1. Determine specific skills growth 2. Determine change in reading levels 3. Determine change in habits, attitudes, and interests

MOTIVATION:
1. Reducing learner tension
2. Manipulate variables related to motivation:
   a. Purpose   c. Results
   b. Attitude   d. Success
3. Extrinsic and intrinsic motivation
	RECORD KEEPING:
	1. Daily pupil progress in reading
	2. Reading levels
	3. Standardized test results
	4. Observations

CLASSROOM MANAGEMENT: 1. Differentiate use of staff 2. Intraclass grouping 3. Interclass grouping 4. Parents and paraprofessionals 5. Peer tutoring	PRESCRIPTIVE TEACHING PROCEDURES: 1. Select appropriate objectives 2. Match material to instructional objectives 3. Prepare a Directed-Thinking Activity
STUDENT MANAGEMENT: 1. Use social and non-social reinforcers to increase achievement in subject areas 2. Use social and non-social reinforcers to change the undesirable behavior of: the child who fights too often, the "I don't want to", overly active or noisy child	METHODS OF TEACHING: 1. Word recognition 2. Vocabulary 3. Comprehension 4. Study strategies 5. Rate and flexibility
DEVELOP INTEREST, ATTITUDES, AND APPRECIATION IN READING: 1. Develop "Read Aloud" program 2. Develop school-wide reading environment 3. Select library books 4. Promote positive dispositions toward reading	MATERIALS: 1. Prepare directory of commercial reading materials available within your school 2. Evaluation criteria for selecting materials 3. Prepare instructions materials 4. Code reading materials to reading objectives

9

Appendix B (continued)

INDIVIDUALIZING INSTRUCTION:	IDENTIFYING PROBLEM READERS:
1. By reading levels	1. Characteristics
2. By skills	2. Causes of reading failure
3. By habits	3. Referring and helping problem
4. By interests	readers
5. Using learning centers	
6. Through self-study	

Appendix B (continued)

SUMMARY FORM FOR GROUP

Teachers Designated by Number

Teaching Competencies	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	Total	Avg.	Rank
1.																		
2.																		
3.																		
4.																		
5.																		
6.																		
7.																		
8.																		
9.																		
10.																		
11.																		
12.																		
13.																		
14.																		
15.																		

APPENDIX C

c. The Basic Model

	Participant	Agency	Coordinators
Late August	.Self Diagnosis .Testing .Development and Selection of Course of Study	.Provides Diagnosis .Negotiate Objectives .Pre-test .Provide Instruction in General Topics (Drug Abuse, etc.)	.Specify Objectives .Inventory Resources .Negotiate Objectives .Disseminate Info. Counsel
	↓	↓	↓
September	.One Day District Wide Workshop	.Hand Tailors to District Needs	.Evaluates and Provides Feedback .Coordinators Meeting
	↓	↓	↓
October	.One Day Observation in Another School	.Assesses P. Needs .Develops Spring Program	.Collects Evaluations and Reports
	↓	↓	↓
November	.One Day Inter-District Workshop	.Provides General and Individualized Instruction .Field Tests Spring Objectives	.Assists with Field Test .Evaluates Workshop
	↓	↓	↓
December	.Participation Completed for Fall Term .Post Testing	.Reviews Evaluative and Field Test Data Finalizes Spring Program	.Assists with Evaluation .Disseminates Information .Coordinators Meeting
	↓	↓	↓
Late January	.Two Day District Workshop .Re-Assessment, Self-Diagnosis	.Provides Program .Counsels re: Spring Program	.Individual Participant Needs Assessment .Negotiates Objective
	↓	↓	↓

Appendix C (continued)

	Participant	Agency	Coordinators
February	.Assists with Development of March Program	.Begins Summer Needs Assessment	.Evaluates Programs not Reviewed to Date
	↓	↓	↓
March	.One Day Intra-District Workshop	.Hand Tailors Program	.Assessment .Synthesis of all Activities
	↓	↓	↓
April	.One Day Observation in Another School	.Provides Summer Preliminary Objectives for Review	.Commences Evaluation
	↓	↓	↓
May	.Post Testing .Needs Analysis for September	.Reviews Evaluation .Needs Assessments	.Completes Evaluation .Feedback and Dissemination

APPENDIX D

Appendix G

Interaction Index Observation Sheet

Questions

1. Analyzes
2. Synthesizes
3. Speculates
4. Defends
5. Reviews
6. Reminds

Teacher	Pupil	C*	P**

Informs

7. Analyzes
8. Synthesizes
9. Speculates
10. Defends
11. Reviews
12. Reminds

Evaluates

13. Discusses
14. Tests
15. Approves
16. Verifies
17. Corrects
18. Interrupts
19. Criticizes
20. Ignores

*Both teacher and pupil behaviors are recorded by code in chronological order. A tally is placed in the C column opposite the code record whenever control is more the issue than task.

**A tally is placed in the P column opposite the code record whenever personal experience is cited as a reference for statements made.

APPENDIX E

STUDENT-OPINION QUESTIONNAIRE

(Form A)

Please answer the following questions honestly and frankly. Do not give your name. To encourage you to be frank, your regular teacher should be absent from the classroom while these questions are being answered. Neither your teacher nor anyone else at your school will ever see your answers.

The person who is temporarily in charge of your class will, during this period, collect all reports and seal them in an envelope addressed to Western Michigan University. Your teacher will receive from the University a summary of the answers by the students in your class. The University will mail this summary to no one except your teacher unless requested to do so by your teacher.

After completing this report, sit quietly or study until all students have completed their reports. There should be no talking.

Underline your answers to questions 1-13. Write your answers to questions 14 and 15.

WHAT IS YOUR OPINION CONCERNING THIS TEACHER'S:

1. KNOWLEDGE OF SUBJECT: Does he have a thorough knowledge and understanding of his teaching field?
   Below Average   Average   Good   Very Good   The Very Best

2. CLARITY OF EXPLANATIONS: Are assignments and explanations clear?
   Below Average   Average   Good   Very Good   The Very Best

3. FAIRNESS: Is he fair and impartial in his treatment of all students?
   Below Average   Average   Good   Very Good   The Very Best

4. CONTROL: Does he keep enough order in the classroom? Do students behave well?
   Below Average   Average   Good   Very Good   The Very Best

5. ATTITUDE TOWARD STUDENTS: Is he patient, understanding, considerate, and courteous?
   Below Average   Average   Good   Very Good   The Very Best

6. ABILITY TO STIMULATE INTEREST: Is this class interesting and challenging?
   Below Average   Average   Good   Very Good   The Very Best

7. ATTITUDE TOWARD SUBJECT: Does he show interest in and enthusiasm for the subject? Does he appear to enjoy teaching this subject?
   Below Average   Average   Good   Very Good   The Very Best

Appendix E (continued)

8. ATTITUDE TOWARD STUDENT OPINIONS: Are the ideas and opinions of
   students treated with respect? Are differences of opinion welcomed
   even when a student disagrees with the teacher?
       Below Average   Average   Good   Very Good   The Very Best

9. VARIETY IN TEACHING PROCEDURES: Is much the same procedure used day
   after day and month after month, or are different and appropriate
   teaching methods used at different times (student reports, class
   discussions, small-group discussions, films and other audio-visual
   aids, demonstrations, debates, field trips, teacher lectures, guest
   lectures, etc.)?
       Below Average   Average   Good   Very Good   The Very Best

10. ENCOURAGEMENT OF STUDENT PARTICIPATION: Do students feel free to raise
    questions and express opinions? Are students encouraged to take part?
        Below Average   Average   Good   Very Good   The Very Best

11. SENSE OF HUMOR: Does he see and share with students amusing happen-
    ings and experiences?
        Below Average   Average   Good   Very Good   The Very Best

12. PLANNING AND PREPARATION: Are plans well made? Is class time well
    spent? Is little time wasted?
        Below Average   Average   Good   Very Good   The Very Best

13. ASSIGNMENTS: Are assignments (out-of-class, required work) sufficient-
    ly challenging without being unreasonably long? Is the weight of
    assigments reasonable?
        Much too light   Too light   Reasonable   Too heavy Much too heavy

14. Please name two or more things that you especially like about this
    teacher or course.

15. Please give two or more suggestions for the improvement of this
    teacher or course.

Note on Reliability of Questionnaire Items

When the averages of student responses from chance halves of 50
randomly selected classes taught by 50 secondary-school teachers (grades
7-12) were correlated, the reliability coefficients obtained for the first
12 questions are:
    (1) .87   (2) .82   (3) .84   (4) .95   (5) .88   (6) .87
    (7) .90   (8) .86   (9) .91   (10) .77   (11) .91   (12) .90

These indicate the reliability coefficients of the questions when
answered by 24 to 32 students per class. The correlation coefficients for
the chance halves were converted to the reported coefficients for whole
classes by means of the Spearman-Brown formula for computing test reliability.

APPENDIX F

MERRIMACK EDUCATION CENTER

Staff Development Program

Feedback Sheet

Title of Program _____   Date_____

1. To what extent do you feel this program is meeting your learning
    needs? (Circle one number)

    1   2   3   4   5   6   7   8   9
    Not   Extremely
    at   Well
    All

2. To what extent do you feel you will be able to apply your learning
    from this program in your work? (Circle one number)
    1   2   3   4   5   6   7   8   9
    Not   Extremely
    at   Well
    All

3. Check all of the words in the following list that describe your
    feelings at this point in the program: (Write in other words as
    appropriate)

    ____Angry   ____Annoyed   ____Anxious   ____Bored
    ____Confident   ____Confused   ____Contented   ____Depressed
    ____Discouraged   ____Elated   ____Exhausted   ____Frustrated
    ____Happy   ____Hopeful   ____Interested   ____Joyful
    ____Motivated   ____Optimistic   ____Pessimistic   ____Pleased
    ____Satisfied   ____Stimulated   ____Successful   ____Threatened
    ____Troubled   ____Worried   _____

4. What have been the most useful parts of the program for you?

5. If you could change this program in order to make it more useful for
    participants, what change(s) would you make? (Use the other side
    of this sheet if necessary)

APPENDIX G

EVALUATION IN-SERVICE EDUCATION PROGRAMS

Don Means

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YOUR INSERVICE DAY

HOW DO YOU KNOW WHEN YOUR IN-SERVICE PROGRAM HAS BEEN SUCCESSFUL? MET ITS OBJECTIVES? Too often administrators and teachers don't know how to evaluate inservice programs either because of a lack of commitment concerning evaluation or lack of expertise. Accountability in education, which the public is increasingly demanding, is as important in in-service programs as in the day-to-day instructional offerings. An instrument need not be complex to provide feedback information about an inservice program. The intent of this article is to provide administrators and teachers with checklists which may be used for evaluating inservice programs. The following checklists may be modified or used in toto.

THE FOLLOWING CHECKLIST MIGHT BE USED WHEN CONSULTANTS ARE
BROUGHT INTO THE SCHOOL, FOR SPECIFIC SESSIONS

CONSULTANT CHECKLIST

Directions: Following is a list of inservice consultants. Please rate their overall presentation relative to impact, content, delivery, etc., by circling your response.

1. Consultant X   Excellent   Good   Fair   Unsatisfactory

2. Consultant Y   Excellent   Good   Fair   Unsatisfactory

3. Consultant Z   Excellent   Good   Fair   Unsatisfactory

MANY TIMES FACTORS THAT SEEM INSIGNIFICANT HAVE TREMENDOUS
EFFECT ON THE INSERVICE PROGRAM

OTHER FACTORS THAT INFLUENCED THE INSERVICE DAY

Directions: Please check your response to the following questions.

1. Small group discussions were:
   Excellent_____   Good_____   Fair_____   Unsatisfactory_____

2. Coffee breaks were:
   Excellent_____   Good_____   Fair_____   Unsatisfactory_____

3. The time provided for me to ask questions was:
   Excellent_____   Good_____   Fair_____   Unsatisfactory_____

Appendix G (continued)

4. The time schedule of the inservice day was:
    Excellent_____ Good_____ Fair_____ Unsatisfactory_____

5. The materials brought or used by consultant X, Y, or Z were:
    Excellent_____ Good_____ Fair_____ Unsatisfactory_____

THE FOLLOWING CHECKLIST PERMITS TEACHERS TO RESPOND TO THE
IMPACT AN INSERVICE DAY HAS HAD TO THEIR METHODS AND
MATERIALS. THIS CHECKLIST MIGHT ALSO BE USED
BY TEACHERS FOR THE PURPOSE OF
SELF-ASSESSMENT

INSERVICE PARTICIPANTS OPINION CHECKLIST

Directions: Please express your opinion to the following questions
by placing an X in the appropriate column.

	Not at all	Very Little	Some	Considerably
1. How much has the inservice day contributed to your ways of varying your instructional patterns?	_____	_____	_____	_____
2. How much has the inservice day contributed to your knowledge of additional materials for use in your classes?	_____	_____	_____	_____
3. To what extent has the inservice program stimulated a reevaluation of your teaching goals?	_____	_____	_____	_____
4. To what extent has the inservice program contributed to your knowledge of how to design skills instructions for actual needs of your students?	_____	_____	_____	_____
5. How much have you gained in your knowledge of special instructional techniques which can be utilized in your class?	_____	_____	_____	_____
6. How much has the inservice program increased your knowledge of ways to utilize children's existing interests to build involvement in your classes?	_____	_____	_____	_____
7. To what extent has the inservice program motivated you to spend more time in preparing for your classes?	_____	_____	_____	_____
8. How much has the inservice program contributed to your awareness of ways of providing for individual differences?	_____	_____	_____	_____

Appendix G (continued)

	Not at all	Very Little	Some	Consid- erably

9. To what extent has the inservice program
    contributed to your understanding of
    means of evaluating individual progress
    within your classes?   _____ _____ ____ _____

ANOTHER POSSIBLE METHOD OF DETERMING THE EFFECTIVENESS OF AN
INSERVICE PROGRAM IS AN OPEN-ENDED QUESTIONNAIRE

INSERVICE OPEN-ENDED QUESTIONNAIRE

General Estimate of the Inservice Program

     Please be frank in giving a statement of your feelings about the
inservice day as its meeting your needs, its shortcomings, its failures,
and its strengths.

Plans

     If we plan additional inservice days this year, what would be your
suggestions as to what should be included?

Recommendations

     What consultant would you recommend for an inservice day?

PERHAPS THE QUICKEST WAY OF OBTAINING FEEDBACK ABOUT AN INSERVICE
DAY IS A ONE-STATEMENT QUESTIONNAIRE WHICH MIGHT
READ AS FOLLOWS

     Directions: Rate the entire inservice day as compared to other
inservice activities or programs you have attended by circling the most
appropriate descriptor.

     Excellent   Good   Fair   Unsatisfactory

     One of the important rules to remember in using any of these
questionnaires is to permit the respondents to remain anonymous.

     It should be noted that these questionnaires are not a panacea;
but hopefully, some of these may spark teachers and administrators to
reexamine inservice programs.

APPENDIX H

APPENDIX B

Over-All Rating of Inservice Program

Four possible outcomes of this inservice program are described below. Please rate each outcome in the two ways requested. Be sure to rate this program on each item by comparing it directly with your own previous experience. Circle the correct response.

		Poor	Fair	Average	Good	Excellent
I.	UNDERSTANDINGS: Developed understandings about learning, the instructional process, and human relationships.					
	A. How would you rate the best inservice program you have previously experienced with respect to Outcome I. above?	1	2	3	4	5
	B. Now, how do you rate this inservice program on Outcome I?	1	2	3	4	5
II.	SKILLS: Developed skills in working with individual groups for more effective learning.					
	A. How would you rate the best inservice program you have previously experienced with respect to Outcome II. above?	1	2	3	4	5
	B. How would you rate this inservice program on Outcome II?	1	2	3	4	5
III.	ATTITUDES: Developed improved attitudes toward the importance of inservice growth and the value of reading.					
	A. How would you rate the best inservice program you have previously experienced with respect to Outcome III. above?	1	2	3	4	5
	B. How would you rate this inservice program on Outcome III?	1	2	3	4	5
IV.	PRACTICALITY: Provided practical assistance in dealing with problems encountered on the job.					
	A. How would you rate the best inservice program you have previously experienced with					

Appendix H (continued)

	Poor	Fair	Aver-age	Good	Excel-lent
respect to Outcome IV. above?	1	2	3	4	5
B. How do you rate this inservice program on Outcome IV?	1	2	3	4	5

Position: _____   Date: _____19

APPENDIX C

Daily Evaluation

Directions: Please circle the appropriate number for each item below, to indicate your reaction to each workshop session.

1 - Poor   2 - Weak   3 - Satisfactory   4 - Well Done   5 - Excellent

1. Interest	1 2 3 4 5
2. Organization	1 2 3 4 5
3. Clarity of ideas	1 2 3 4 5
4. Functional for your particular role as an educator	1 2 3 4 5
5. Interaction between individual groups	1 2 3 4 5
6. Interaction between leader and group	1 2 3 4 5
7. Feedback to the entire group from planned projects	1 2 3 4 5
8. Content of planned projects	1 2 3 4 5
9. Composite evaluation	1 2 3 4 5

Please write further comments evaluating the workshop sessions in the space provided below.

APPENDIX I

                            Administrators, teachers, and other school
                            personnel working with consultative staff
                            DETERMINE BROAD GOALS

                                         ↓

                            GATHER INPUT DATA
                            Individual: Education, Length of Service,
                            Concerns, Interests, etc.
                            Institutional: Setting (Urban, Suburban,
                            Rural), School Size, Time Blocks Available,
                            etc.

                                         ↓

                            DIAGNOSE ENTRY BEHAVIOR (Inc. Problems as
                            Administrators and Teachers Perceive Them)

                                         ↓

                            SPECIFY TERMINAL BEHAVIOR

                                         ↓

                            COMBINE TOTAL INPUT DATA

DEVELOP RATIONALE FOR   ↓
EVALUATION
Using Pre- and Post-   DEVELOP OR CHOOSE DETERMINED CONTENT
Test Measures
                                         ↓

                            PLAN STRATEGIES
                            Group Size, Staff Utilization, Communication
                            Methods, etc.

                                         ↓

                            DECIDE ON TRANSMISSION VEHICLES
                            Intensive Group Experiences, Interaction
                            Analysis, Microteaching, etc.

                                         ↓

                            COLLECT, DESIGN, PRODUCE SPECIFIED MEDIA
                            Open or Closed Circuit T.V., Video Tape,
                            Programed Instruction, etc.

DEVELOP EVALUATION   ↓
INSTRUMENTS
                            FIELD TEST WITH INSERVICE GROUP

                                         ↓

                            LOCATE AND CORRECT FLAWS

                                         ↓

                            APPLY TO INSERVICE PROGRAM

                                         ↓

                            EVALUATE AND RE-CYCLE
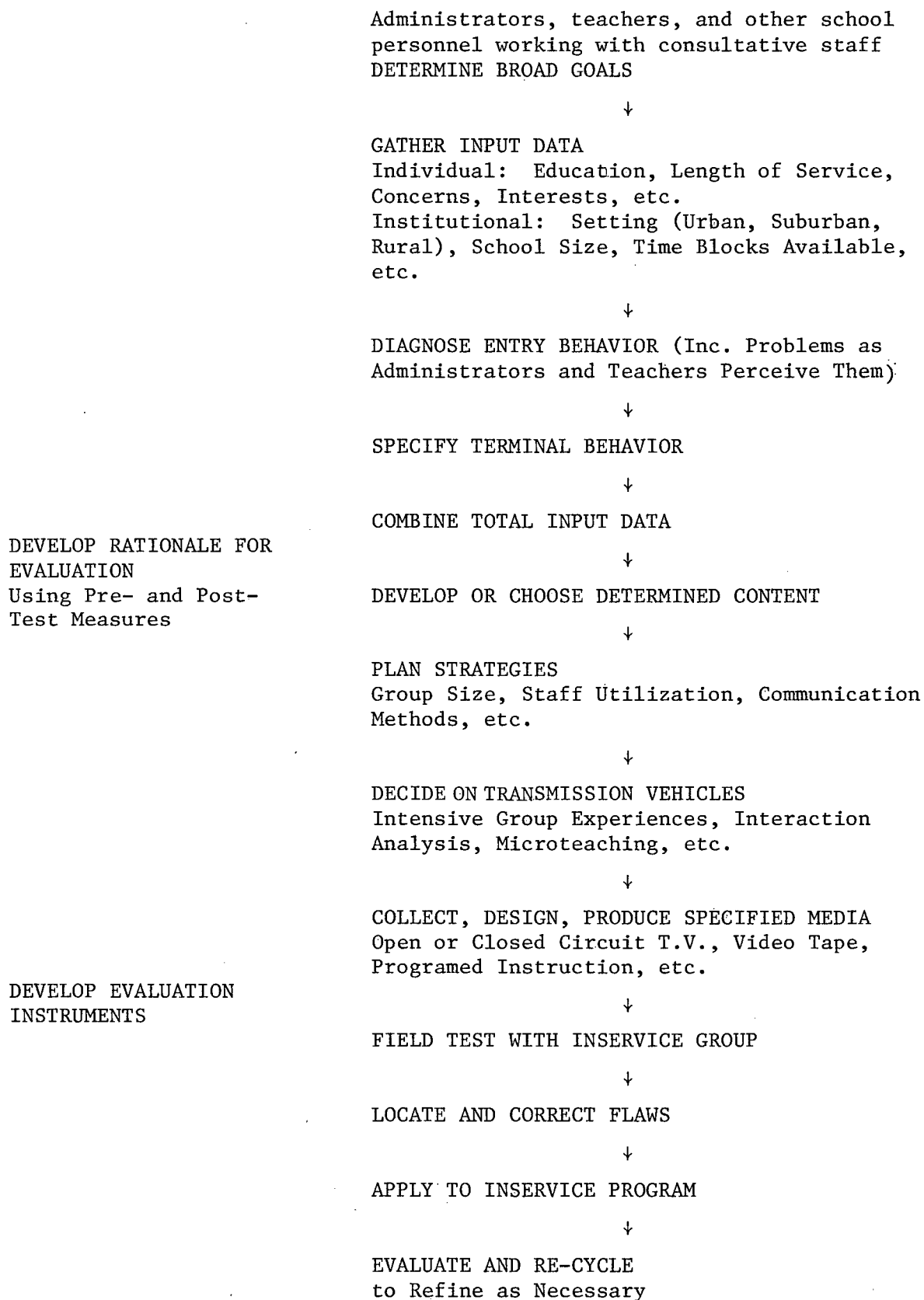   to Refine as Necessary

Figure 1   A FLOW CHART OF PROCEDURES FOR IMPLEMENTATION OF INSERVICE PROGRAMS

APPENDIX J

FLOWCHART MODEL FOR READING INSERVICE

A. Form Committees
B. Assess Needs
C. Identify Objectives
D. Consider Logistics

I
PLAN

A. Select Personnel
B. Motivate Participants
C. Organize for Instruction
D. Provide Instruction
E. Apply in Classrooms
F. Secure Feedback

II
IMPLEMENT

A. Assess Continuously
B. Make Terminal Appraisal
C. Provide Follow-up Data

III
EVALUATE

CENTRAL PLANNING COMMITTEE